



**RETURN BIDS TO:**

**Canada Revenue Agency  
Bid Receiving Unit**  
Ottawa Technology Centre  
Receiving Dock  
875 Heron Road, Room D-95  
Ottawa, ON K1A 1A2

**RETOURNER LES SOUMISSION À:**

**Agence du revenu du Canada  
Réception de soumission**  
Centre de technologie d'Ottawa  
Quai de réception  
875, chemin Heron, Salle D-95  
Ottawa (Ontario) K1A 1A2

**Proposal to: Canada Revenue Agency**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition à : l'Agence du revenu du Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

**Bidder's Legal Name and Address (ensure the Bidder's complete legal name is properly set out)  
Raison sociale et adresse du Soumissionnaire (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)**

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**AMENDMENT TO REQUEST FOR  
PROPOSAL / MODIFICATION DE  
DEMANDE DE PROPOSITION**

<b>Title – Sujet</b> Microsoft Dynamics Professional Services	
<b>Solicitation No. – No de l'invitation</b>  1000347994	<b>Date</b> 2019-11-25
<b>Amendment No. - N° modif.</b>  003	
<b>Solicitation closes – L'invitation prend fin</b>  on – le 2019-12-18 at – à 2:00 P.M. / 14 h	<b>Time zone – Fuseau horaire</b>  EST/HNE Eastern Standard Time/ Heure normale de l'Est
<b>Contracting Authority – Autorité contractante</b>  Name – Nom: Laurence Nyirabigirimana Adresse: 250 Albert Street, Ottawa, ON, K1A 0L5 E-mail address – Adresse de courriel <a href="mailto:laurence.nyirabigirimana@cra-arc.gc.ca">laurence.nyirabigirimana@cra-arc.gc.ca</a>	
<b>Telephone No. – No de téléphone</b> (613) 957-9266	
<b>Fax No. – No de télécopieur</b> (613) 957-6655	
<b>Destination - Destination</b>  See herein / Voir dans ce document	
<b>Bidder: Identify the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire: identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire :</b>	
<b>Name /Nom</b> _____	
<b>Title/Titre</b> _____	
<b>Signature</b> _____	
<b>Date (yyyy-mm-dd)/(aaaa-mm-jj)</b> (____)_____	
<b>Telephone No. – No de téléphone</b> (____)_____	
<b>E-mail address – Adresse de courriel</b> _____	

**THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.  
LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.**



## **SOLICITATION AMENDMENT # 003**

**This solicitation amendment is raised to address the following question submitted during the solicitation period as per RFP.**

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### **1. QUESTION AND ANSWER**

**Q1.** We respectfully recommend that CRA amend the rated requirement R1 so that bidding firms are required to substantiate their experience with Cloud-Based Dynamics CRM implementations. As the Government of Canada is enacting a “Cloud-First” strategy, the CRA will require professional services in this area. This is evident in the RFP, which makes reference to cloud based projects under Annex A – Statement of Work in sections 4.0 (Scope of Work) and 10.0 (Technical Environment). We recommend that the Crown Amend R1 as follows:

“The Bidder should provide the number of referenced projects that the Bidder had their resource(s) carry out tasks that included configuration tasks using Microsoft Dynamics. At least 2 of these projects must have involved the configuration of Microsoft Dynamics 365 in a Software as a service (SaaS) cloud environment.”

This amendment will ensure that the CRA has access to appropriate cloud-related resources and expertise over the 7-year lifespan of the resulting contract as agency applications are built in or migrated to a cloud environment.

**A1.** The CRA will not make changes to this criteria.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**