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IMPORTANT NOTICE TO SUPPLIERS

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REQUEST FOR PROPOSAL

Proposal To: Citizenship and Immigration Canada We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Instructions : See Herein Instructions: Voir aux présentes Issuing Office – Bureau de distribution Citizenship and Immigration Canada Procurement and Contracting Services 70 Crémazie Gatineau, Québec K1A 1L1 Title – Sujet

Outcome management research on the 14 Welcoming Francophone Communities pilot initiative.

Solicitation No. – N° de l'invitation	Date		
CIC - 151334	November 14, 2019		
Solicitation Closes – L'invitation	Time Zone		
prend fin at – à	Fuseau horaire		
2:00 PM			
on – January 6, 2020	EST		
F.O.B F.A.B.			
Plant-Usine: Destination: X	Other-Autre: 🗌		
Address Inquiries to: - Adresser tou	ites questions à :		

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Receptiondessoumissions.IRCC@cic.gc.ca Telephone N_o. – N° de téléphone :

873-408-0511

Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein

Delivery required - Livraison exigée See Herein

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur

Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone

Name and title of person authorized to sign on behalf of Vendor/firm

Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur

(type or print)/ (taper ou écrire en caractères d'imprimerie)

Signature

Date





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PART 1 - GENERAL INFORMATION

1.1 Introduction

The bid solicitation is divided into seven parts plus attachments as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation;
- Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, and the basis of selection;
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;
- Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and
- Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

1.2 Summary

Citizenship and Immigration Canada (CIC) is seeking proposals for the Research Project title: Outcome Management study on the fourteen (14) Welcoming Francophone Communities pilot initiative

1.2.1 Single Contract

Canada is seeking to establish a contract for a Research Project as defined in Appendix "D", Statement of Work, for five (5) years.

"The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), and the Canadian Free Trade Agreement (CFTA)."

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within fifteen (15) working days of receipt of the





results of the bid solicitation process. The debriefing may be in writing, by telephone, or in person.

If you have any concerns relating to the procurement process, please refer to the <u>Recourse</u> <u>Mechanisms</u> page on the Buyandsell.gc.ca website. Please note that there are strict deadlines for filing complaints with the Canadian International Trade Tribunal (CITT) or the Office of the Procurement Ombudsman (OPO).

1.4 Mandatory Requirements

Where the words "must", "shall" or "will" appear in this RFP, the clause is to be considered as a mandatory requirement.



PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All Citizenship and Immigration Canada (CIC) instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the CIC Website at http://www.cic.gc.ca/english/transparency/index.asp

All SACC manual clauses for specific instructions not covered by the standard instructions identified in the bid solicitation by number, date and title are set out in the *Standard Acquisition Clauses and Conditions* Manual (<u>https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual</u>) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>CIC-SI-001 (2016-05-26)</u> Standard Instructions – Goods or Services Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

2.2 Submission of Bids

Bids must be submitted only to Citizenship and Immigration Canada by the date, time and place indicated on page 1 of the bid solicitation.

Due to the nature of the bid solicitation, bids transmitted by facsimile will not be accepted.

2.3 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than ten (10) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the questions or may request that the Bidder do so, so that the proprietary nature of the question is eliminated, and the enquiry can be answered with copies to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.4 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined by the laws in force in Ontario.





Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

2.5 Basis for Canada's Ownership of Intellectual Property

Citizenship and Immigration Canada has determined that any intellectual property rights arising from the performance of the Work under the resulting contract will belong to Canada, for the following reasons, as set out in the <u>Policy on Title to Intellectual Property Arising Under Crown</u> <u>Procurement Contracts</u>:

• the main purpose of the Contract, or of the deliverables contracted for, is to generate knowledge and information for public dissemination;

2.6 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause,"former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation</u> <u>Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary</u> <u>Retirement Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions





payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence</u> <u>Services Pension Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension</u> <u>Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S. 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with <u>Contracting Policy</u> <u>Notice: 2012-2</u> and the <u>Guidelines on the Proactive Disclosure of Contracts</u>.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** () **No** ()

If so, the Bidder must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.



PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Canada requests that bidders provide their bid in separately bound sections as follows:

- Section I: Technical Bid (1 soft/electronic copy by email)
- Section II: Financial Bid (1 soft/electronic copy by email)
- Section III: Certifications (1 soft/electronic copy by email)

Canada requests that respondents submit their response in unprotected (i.e. no password) PDF format by email. Complete size of emails containing a response must not exceed 10MB. Emails exceeding 10MB will not be received. Should the size of email(s) exceed 10MB, respondents must contact the Contracting Authority at least 48 hours prior to the closing date to discuss alternatives.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Canada requests that bidders follow the format instructions described below in the preparation of their bid:

- (a) use a numbering system that corresponds to the bid solicitation; and
- (b) page numbering must be used on the bottom right of each page of the proposal

Section I: Technical Bid

In their technical bid, Bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability and describe their approach in a thorough, concise and clear manner for carrying out the work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that Bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, Bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

Section II: Financial Bid

Bidders must submit their financial bid in accordance with Appendix "E", Basis of Payment The total amount of applicable taxes must be shown separately, if applicable.





Bidders should include the following information in their financial bid by completing Appendix "I", Vendor Information and Authorization and include it with their bid:

- 1. Their legal name;
- 2. Their Business Number (BN); and
- 3. The name of the contact person (including this person's mailing address, phone and facsimile numbers, and email address) authorized by the Bidder to enter into communications with Canada with regards to:
 - a) their bid; and
 - b) any contract that may result from their bid.

Financial proposals must clearly identify the personnel proposed and the associated category <u>for evaluation purposes only</u>. Proposed per diem rates or firm prices must be in Canadian dollars.

The Bidder's firm price in response to this RFP and resulting contract must include all overhead, general & administrative costs and profit. Included are the following costs that may be incurred in providing the required services: office space, computer hardware and software, word processing, preparation of reports, photocopying, courier services, facsimile services, telephone services, local travel expenses, and administration related to non-local travel expenses. "Local" as used here is defined as where the Work is to be performed in Canada as may be specified in the RFP and the resulting Contract.

Bidders must provide in their financial bid a price breakdown as detailed in Appendix "E", Basis of Payment.

3.2 SACC Manual Clauses

C3011T (2010-01-11) - Exchange Rate Fluctuation

The requirement does not provide for exchange rate fluctuation protection. Any request for exchange rate fluctuation protection will not be considered and will render the bid non-responsive.

Section III: Certifications

Bidders must submit the required certifications and additional information required under Part 5.





PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria

The bid must meet the mandatory technical criteria specified below. The Bidder must provide the necessary documentation to support compliance with this requirement.

Mandatory requirements are evaluated on a simple pass or fail basis. Failure by a Bidder to meet any one of the mandatory requirements will render the Bidder's proposal **non-responsive and will not be given further consideration.** The treatment of mandatory requirements in any procurement process is absolute. Each mandatory technical criterion should be addressed separately.

For each project summary provided, Bidders are required to provide specific dates (month and year) of experience as well as the total duration of project (number of months). The month(s) of experience listed for a project whose timeframe overlaps that of another referenced project will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.

ID	Requirements	Met	Not met	Point of reference in proposal (Page No.)
M1	The bidder must demonstrate that the proposed researcher has at least a master's degree from a recognized university, and at least 10 years of experience working in a field or specialty related to the statement of work. <u>Clarification</u> : Research experience in the field of Francophone immigration or Francophone minority communities.			





ID	Requirements	Met	Not met	Point of reference in proposal (Page No.)
M2	The bidder must demonstrate that the proposed researcher has had at least one year of research experience in the past seven years, independently or as part of a team of researchers. By the bid closing date, the bidder must provide sample projects, with appropriate dates, attesting to this experience. All of the experience indicated in the résumé must total 12 months or more.			
М3	 By the bid closing date, the bidder must provide 3 references for projects completed over the past 5 years as proof of the accumulated experience: name of company or government organization; name, telephone number and/or email address of the contact person. IRCC may contact references to confirm this experience. 			

4.1.1.2 Point Rated Technical Criteria

Each Technical Bid that meets all the Mandatory Requirements specified above will be evaluated and scored in accordance with the following point-rated evaluation criteria table(s). Each point rated technical criterion should be addressed separately.

For each project summary provided, Bidders are required to provide specific dates (month and year) of experience as well as the total duration of project (number of months). The month(s) of experience listed for a project whose timeframe overlaps that of another referenced project will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.

No.	Criteria	Rating	Score		
	Relevance – The proposed research project is related to the research theme identified in the				
stateme	ent of work.				
RC1	The proposal demonstrates a relevant connection between the research project and the research	5 points = Excellent – The proposal focuses directly and precisely on the research theme.	/5		
	theme;	4 points = Very good – The proposal is in			
RC2	The proposal explains how the research project will make it possible to respond to this	line with the research theme. 3 points = Good – The proposal is partly in line with the research theme.	/5		
	research theme.	2 points = Fair – The proposal is indirectly			





		related to the research theme.	
		1 point = Very poor – The proposal has very little to do with research theme.	
		0 points = The proposal has nothing to do with the research theme.	
	dology - The methodology of the re search proposal describes the follow		
RC3	The approach and method	ing elements.	
KU3	advocated to carry out the research project.	3 points = The methodological element is perfectly appropriate.	/3
RC4	The data or resources used, including the method of data	2 points = The methodological element is somewhat appropriate.	
	collection and sample size (e.g., number of people interviewed,	1 points = The methodological element is not very appropriate.	/3
RC5	sites observed, etc.). How the data or resources will be processed, developed or analyzed, and validated.	0 points = The methodological element is inappropriate or absent.	/3
Foosib		le in terms of goals and available resource	0
	search proposal describes:	te in terms of goals and available resource	5.
RC6	The objective of the research	3 points = The feasibility element is	
KC0	project and main execution	perfectly adequate.	/3
	stages, indicating the timelines for each.	2 points = The feasibility element is partly adequate.	
RC7	The human and material resources needed to carry out the research project	1 point = The feasibility element is not really adequate.	/3
	research project.	0 points = The feasibility element is totally inadequate.	
	• •	her demonstrates good knowledge and exp	perience
relating	g to the research topic. The research		
RC8	Knowledge related to the research theme (publications, research projects, conferences,	5 points = Excellent – The proposal shows an excellent match between knowledge and experience on the one hand and the research theme on the other.	
	education, etc.);	4 points = Very good – The proposal shows a very good match between knowledge and experience on the one hand and the research theme on the other.	/5
RC9	Experience and interest related to the research theme (academic, work, community and other	3 points = Good – The proposal shows a good match between knowledge and experience on the one hand and the research theme on the other.	
	experience).	2 points = Fair – The proposal shows a partial match between knowledge and	/5
		experience on the one hand and the research theme on the other.	





	poor match between knowledge and experience on the one hand and the research theme on the other.			
	0 points = The proposal shows an absence of any match between knowledge and experience on the one hand and the research theme on the other.			
Total score (Pass mark: 20/35)				
/35				

4.1.2 Financial Evaluation

Only the proposals that are technically responsive will be considered for financial evaluation.

The price of the bid will be evaluated in Canadian dollars, applicable taxes are excluded.

For the purposes of bid evaluation, Basis of Payment, Appendix "E" will be used. The Bidder must provide all inclusive firm price for the services being proposed in accordance with the bid solicitation.

The "TOTAL EVALUATED PRICE" in Annex "E", Basis of Payment, excluding taxes, will be used to determine the financial evaluation score.

4.1.3 Formulas in Pricing Schedule

If the Pricing Schedule provided to bidders include any formulae, Canada may re-input the prices provided by bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a bidder.

4.1.4 Substantiation of Professional Services Rates

In Canada's experience, bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates for professional services bids, Canada may, but will have no obligation to, require price support for any rates proposed (either for all or for specific resource categories). Examples of price support that Canada would consider satisfactory include:

a) documentation (such as billing records) that shows that the Bidder has recently provided and invoiced another customer (with whom the Bidder deals at arm's length) for services similar to the services that would be provided by the relevant resource category, where those services were provided for at least one month and the fees charged are equal to or less than the rate offered to Canada (to protect the privacy of the customer, the Bidder may black out the customer's name and personal information on the invoice submitted to Canada);





- b) a signed contract between the Bidder and an individual qualified (based on the qualifications described in this bid solicitation) to provide services under the relevant resource category, where the amount payable under that contract by the Bidder to the resource is equal to or less than the rate bid for that resource category;
- c) a signed contract with a subcontractor who will perform the work under any resulting contract, which provides that the required services will be provided at a rate that is equal to or less than the rate bid for the relevant resource category (and where the resource meets all the qualifications described in this bid solicitation); or
- d) details regarding the salary paid to and benefits provided to the individuals employed by the Bidder qualified (based on the qualifications described in this bid solicitation) to provide services under the relevant resource category where the amount of compensation, when converted to a per diem or hourly rate (as applicable), is equal to or less than the rate bid for that resource category.

Once Canada requests substantiation of the rates bid for any resource category, it is the sole responsibility of the Bidder to submit information (either the information described in the examples above, or other information that demonstrates that it will be able to recover its own costs based on the rates it has proposed) that will allow Canada to determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid, while, at a minimum, recovering its own costs. Where Canada determines that the information provided by the Bidder does not demonstrate the Bidder's ability to recover its own costs in providing the relevant resource, Canada may declare the bid non-compliant, if the rate is at least **20%** of or lower than the median price bid by compliant bidders for the first year of the resulting contract for the relevant resource(s). Only the Firm Per Diem Rates of proposals that are technically responsive will be considered.

4.2 Basis of Selection

4.2.1 Basis of Selection - Highest Combined Rating of Technical Merit and Price

4.2.1.2 To be declared responsive, a bid must:

- a. comply with all the requirements of the bid solicitation; and
- b. meet all mandatory criteria; and
- c. obtain the required minimum of 20 points overall for the technical evaluation criteria which are subject to point rating.

The rating is performed on a scale of 35 points.

4.2.1.3 Bids not meeting (a) or (b) or (c) will be declared non-responsive.

4.2.1.4 The selection will be based on the highest responsive combined rating of technical merit and price. The ratio will be 80% for the technical merit and 20% for the price.

4.2.1.5 To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 80%.

4.2.1.6 To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 20%.





4.2.1.7 For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.

4.2.1.8 Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

The table below illustrates an example where all three bids are responsive and the selection of the contractor is determined by a 80/20 ratio of technical merit and price, respectively. The total available points equal's 135 and the lowest evaluated price is \$45,000 (45).

Basis of Selection - Highest Combined Rating of Technical Merit (80%) and Price (20%)

		Bidder 1	Bidder 2	Bidder 3
Overall Technical Score		115/135	89/135	92/135
Bid Evaluated Price		\$55,000.00	\$50,000.00	\$45,000.00
Calculations	Technical Merit Score	115/135 x 80 = 68.15	89/135 x 80 = 52.74	92/135 x 80 = 54.52
Calculations	Pricing Score	45/55 x 20 = 16.36	45/50 x 20 = 18.00	45/45 x 20 = 20.00
Combined rating		84.51	70.74	74.52
Overall rating		1 st	3 rd	2 nd



PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default, if any certification made by the Bidder is found to be untrue whether during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide with their bid, **if applicable**, the Integrity declaration form available on the Integrity Regime website (<u>http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html</u>), to be given further consideration in the procurement process.

5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame specified will render the bid non-responsive.

5.2.1 Integrity Provisions – Required Documentation

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real procurement agreement of the Ineligibility and Suspension Policy (<u>http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html</u>), the Bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Integrity Provisions – List of Names

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide a completed List of Names in the Integrity Verification form available on the Integrity Regime website (<u>http://www.tpsgc-pwgsc.gc.ca/ci-if/In-form-eng.html</u>), to be given further consideration in the procurement process.





5.2.3 Federal Contractors Program for Employment Equity – Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility" to Bid list at the time of contract award.

Canada will also have the right to terminate the Contract for default if a Contractor, or any member of the Contractor if the Contractor is a Joint Venture, appears on the "<u>FCP Limited</u> <u>Eligibility to Bid</u>" list during the period of the Contract.

The Bidder must provide the Contracting Authority with a completed annex <u>Federal Contractors</u> <u>Program for Employment Equity - Certification</u>, before contract award. If the Bidder is a Joint Venture, the Bidder must provide the Contracting Authority with a completed annex Federal Contractors Program for Employment Equity - Certification, for each member of the Joint Venture.

I, the Bidder, by submitting the present information to the Contracting Authority, certify that the information provided is true as of the date indicated below. The certifications provided to Canada are subject to verification at all times. I understand that Canada will declare a bid non-responsive, or will declare a contractor in default, if a certification is found to be untrue, whether during the bid evaluation period or during the contract period. Canada will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply with any request or requirement imposed by Canada may render the bid non-responsive or constitute a default under the Contract.

5.2.4 Status and Availability of Resources

The Bidder certifies that, should it be awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives. If for reasons beyond its control, the Bidder is unable to provide the services of an individual named in its bid, the Bidder may propose a substitute with similar qualifications and experience. The Bidder must advise the Contracting Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Bidder has proposed any individual who is not an employee of the Bidder, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability.





5.2.5 Education and Experience

The Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.





PART 6 – SECURITY, FINANCIAL AND OTHER REQUIREMENTS

6.1 Security Requirement

There is no security requirement associated with the requirement.

6.2 Insurance Requirements

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.





PART 7 - RESULTING CONTRACT CLAUSES

APPENDIX "A", GENERAL TERMS AND CONDITIONS

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

A1. Standard Acquisition Clauses and Conditions Manual

All instructions, general terms, conditions and clauses identified herein by title, number and date are set out in the Standard Acquisition Clauses and Conditions (SACC) Manual issued by Public Works and Government Services Canada (PWGSC) and in the Citizenship and Immigration Canada Terms and Conditions Manual.

- A1.1 An electronic version of the SACC Manual is available on the Buy and Sell Website: <u>https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual</u>
- A1.2 An electronic version of the Citizenship and Immigration Canada (CIC) Contract Terms and Conditions is available on the CIC Website: <u>http://www.cic.gc.ca/english/transparency/index.asp</u>

A2. Terms and Conditions of the Contract

A2.1 The general terms, conditions and clauses identified herein by title, number and date, are hereby incorporated by reference into and form part of this Contract, as though expressly set out herein, subject to any other express terms and conditions herein contained.

A3. Standard Instructions and Conditions

A3.1 The conditions set out in the <u>CIC-SI-001 (2016-05-26)</u> Standard Instructions – Goods or Services Competitive Requirements, are hereby incorporated by reference into and form part of this Contract.

A4. General Conditions

A4.1 General Conditions <u>CIC-GC-001 (2019-02-15)</u>, Med/High Complexity Goods and Services Contract shall apply to and form part of this Contract.





APPENDIX "B", SUPPLEMENTAL TERMS AND CONDITIONS

B1. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list below, the wording of the first document that appears on the list has priority.

- a) The Articles of Agreement;
- b) Appendix "B" Supplemental Terms and Conditions;
- c) Appendix "A" General Terms and Conditions;
- d) Appendix "C" Terms of Payment;
- e) Appendix "D" Statement of Work;
- f) Appendix "E" Basis of Payment
- g) Appendix "I" Vendor Information and Authorization Form;
- h) the Contractor's proposal dated _____(TBD)

B2. CIC Clauses

The following Citizenship and Immigration Canada Terms and Conditions are incorporated by reference and form part of this Contract:

 ID
 Date
 Title

 CIC-SC-002 (2015-02-16), Crown Owns Intellectual Property (IP) Rights in Foreground
 Information

B3. SACC Manual Clauses

The following SACC manual Clauses are incorporated by reference and form part of this Contract:

ID	Date	Title
C0705C	2010-01-11	Discretionary Audit

B4. Security Requirement

There is no security requirement associated with the requirement.

B5. Period of Contract

The period of the Contract is from date of contract award to March 31, 2024.

B6. Termination on Thirty (30) Days Notice

- 1. Canada reserves the right to terminate the Contract at any time in whole or in part by giving thirty (30) calendar days written notice to the Contractor.
- 2. In the event of such termination, Canada will only pay for costs incurred for services rendered and accepted by Canada up to the date of the termination. Despite any other provision of the Contract, there will be no other costs that will be paid to the Contractor as a result of the termination.





B7. Certifications / Compliance and Additional Information

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

B8. Insurance Requirements

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

B9. Closure of Government Offices

Contractor personnel are employees of the Contractor and are paid by the Contractor on the basis of services rendered. Where Contractor's employees are providing services on government premises pursuant to this Contract and the said premises become non accessible and consequently no Work is being performed as a result of the closure, Canada will not be liable for payment to the Contractor for the period of closure.

B10. Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work in Appendix "D".

B11. Authorities

B11.1 Contracting Authority

The Contracting Authority for the Contract is:

< The Contracting Authority for the Contract is to be identified at Contract award>

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

B11.2 Project Authority

The Project Authority for the Contract is:

<The Project Authority for the Contract is to be identified at Contract award>

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project





Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

B11.3 Technical Authority

< The Technical Authority for the Contract is to be identified at Contract award>

The Technical Authority will be responsible for providing guidance on the technical requirements and deliverables.

B12. Proactive Disclosure of Contract with Former Public Servants (*If applicable*)

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2012-2</u> of the Treasury Board Secretariat of Canada.



APPENDIX "C", TERMS OF PAYMENT

C1. Basis of Payment

In consideration of the Contractor satisfactorily completing all of its obligations under the Contract, the Contractor will be paid a firm price, as specified in Annex "E", Basis of Payment for a cost of \$ ______ (insert the amount at contract award). Customs duties are included and applicable taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

C2. Method of Payment

Canada will pay the Contractor upon completion and delivery of units in accordance with the payment provisions of the Contract if:

- a) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b) all such documents have been verified by Canada;
- c) the Work delivered has been accepted by Canada.

Deliverables	Description of the deliverables	Dates of the deliverables	Percentage of the bidder's firm price
#1	Work Plan including the timeline, (approximately 3-5 pages)	By mid-March 2020	10% of the bidder's firm price
#2	Review of literature, census, data (approximately 10-15 pages)	By end of June 2020	15% of the bidder's firm price
#3	#3 Interview, survey and group focus guides (approximately 15-20)		10% of the bidder's firm price
#4	Progress report including the base line, intended outcome and objectives (approximately 10-15 pages)	By beginning of April 2021	20% of the bidder's firm price
#5	Interim report including the		20% of the bidder's firm price
#6	Final Report (approximately 20-25 pages, excluding bibliography and annexes). This final product is to include an abstract, executive summary, study highlights, and be accompanied with a Power Point Presentation.	By February 2024	25% of the bidder's firm price





C3. Applicable Taxes

Applicable taxes are not included in the amounts shown in the Basis of Payment. Applicable taxes, which are estimated at \$______ (to be determined at contract award), are included in the total contract amount. Applicable taxes are to be shown as separate items on all invoices and claims for progress payments and will be paid by Canada. The Contractor agrees to remit to appropriate tax authorities any amounts of Applicable Taxes paid or due.

C4. Invoicing Instructions

The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

C5. Travel and Living Expenses

"Canada will not accept any travel and living expenses for:

- a) Work performed within the National Capital Region (NCR). The NCR is defined in the National Capital Act, R.S.C. 1985, c. N-4, S.2. The National Capital Act is available on the Justice Website: <u>http://laws.justice.gc.ca./en/N-4/;</u>
- b) Any travel between the Contractor's place of business and the NCR; and
- c) Any relocation of resources required to satisfy the terms of the Contract.

These expenses are included in the firm price for professional fees specified above."





APPENDIX "D", STATEMENT OF WORK

D1. Title

Outcome management study on the 14 Welcoming Francophone Communities pilot initiative.

D2. BACKGROUND

The Government of Canada is committed to sustaining and enhancing the vitality of Francophone Minority Communities (FMCs) outside of Quebec.

Key findings from national consultations in the context of the Action Plan for Official Languages 2018-2023 and the Evaluation of the Immigration to Official Language Minority Communities (OLMC) Initiative (July 2017)¹ revealed that the integration pathway for French-speaking immigrants is fragmented and more needs to be done to improve their integration into Francophone communities outside Quebec.

IRCC's Welcoming Francophone Communities Initiative is a community-based three-year pilot project in response to Francophone Minorities Communities (FMCs) request expressed in 2015 and 2017 consultations on Francophone immigration.

The 14² Welcoming Francophone Communities will support partnerships and community initiatives, namely to generate:

- 1. Awareness and the creation of an environment in which newcomers will feel welcome;
- 2. Connections between newcomers and the Francophone community;
- 3. A tailored response to the needs of French-speaking newcomers (women, young people, visible minorities, etc.);
- 4. Integration and retention (geographic and linguistic) of immigrants in Francophone communities.

Each selected community will be aiming to make their community more "welcoming". A Welcoming Francophone Community is defined as an inclusive community where French-speaking newcomers to Canada feel (1) that their identity is valued, and (2) that they can integrate into the host community.

Each Francophone Welcoming Community (urban and rural) is required to set up a Community Advisory Board whose role will be to develop a community plan to be submitted to IRCC for funding consideration.

Through community partnerships, communities will be able to implement tailored projects that will allow the community and IRCC to find innovative solutions to meet both community and French-speaking newcomers' needs.

² The 14 Welcoming Francophone Communities are: Prince George (British Columbia), Calgary (Alberta), Moose Jaw and Gravelbourg (Saskatchewan), Seine River Region (Manitoba), Hamilton (Ontario), Hawkesbury (Ontario), Sudbury (Ontario), Labrador City–Wabush (Newfoundland and Labrador), Haut-Saint-Jean (New Brunswick), Municipality of Clare (Nova Scotia), Évangeline Region (Prince Edward Island), Whitehorse (Yukon), Yellowknife (Northwest Territories) and Iqaluit (Nunavut).



¹ For example, the Evaluation of the Immigration to Official Language Minority Communities (OLMC) Initiative found that only some Frenchspeaking clients had received services from Francophone organizations: 18% had received all of their settlement services from these organizations and 50% none of their services. Moreover, only 32% received services from a Francophone or bilingual SPO on their first service date recorded in iCARE, suggesting that these organizations are not frequently the first (or at least an early) point of contact for many Frenchspeaking clients in their integration process.



This research project will provide an overarching monitoring and assessment of the welcoming Francophone Community initiative over the life cycle of the action plan.

D3. ISSUE

To what extent the activities undertaken in this pilot initiative contribute to the vitality of the FMCs and the integration and retention of newcomers in the communities. The activities will be revolving around the following 5 characteristics:

- 1. Inclusive leadership
- 2. Equitable access to welcoming and settlement services
- 3. Economic opportunities, entrepreneurship and employment
- 4. Civic engagement and participation
- 5. Welcoming public spaces

D4. METHODOLOGY

The study must focus on newcomers, and as often as possible on French-speaking newcomers settling in the Welcoming Francophone Communities. This includes refugees as well as immigrants (permanent resident) from any immigration class in Canada.

The study will be done in 3 different phases. Each phase should include quantitative and qualitative data. Prior to phase 1, the researcher will have to prepare a work plan including a timeline.

Phase 1 :

During the first phase, the researcher will do a review of literature (including census, data); and prepare interview, survey and focus group guides.

In a minority language context, a literature review of relevant Canadian and international research must be included to frame and inform the study, highlighting pertinent emerging issues and knowledge gaps where appropriate and the community-based approach to foster successful welcoming communities. The researcher will also need to conduct and inventory of services and products available to francophone in communities.

A statistical portrait of French-speaking immigrants, per province must be included to provide the necessary evidentiary base for the study. Where possible, comparative data portraits and analysis must be included in the study, for example, comparing immigrant along age groups, genders, countries of origin, between first generation French-speaking immigrants, Frenchspeaking immigrants versus Anglophone or allophone immigrants, French-speaking immigrant versus Canadian-born, and any other relevant comparisons.

The study must include a qualitative ethnographic approach to obtain a portrait of the experiences, outcomes, and challenges encountered by newcomers, from all linguistic backgrounds tying links with the francophone community.

Interviews with a minimum of 20 people per city (including 10 newcomers, and some community leaders, Canadian born, etc..) must be conducted in person. A survey must also be





Citizenship and Citoyenneté et Immigration Canada Immigration Canada

administered to the newcomers in the community. The researcher will determine whether the survey should be conducted before or after the interview phase. The researcher can also develop further data or evidence through observation and group interviews (focus group). Interviews with representatives of select organizations, associations, services, community leaders, ... that have participated in or been impacted by the initiative should be undertaken. Questions regarding the inclusive leadership and equitable access to welcoming and settlement services could be included in the interview guide. The economic opportunities, civic engagement and welcoming public spaces questions could be in the survey.

<u>Phase 2 :</u>

During the second phase, the researcher will have to identify the projected outcomes of each community based on the plan developed. The researcher will submit a progress report which will include the base-line, intended outcomes and objectives, as well as an interim report.

The interim report will enable us to monitor the progress of projects and impacts on objectives half way through the initiative. Where possible the researcher will have a sample of control cities (urban, rural, small, large...) to which he can compare the pilot communities.

<u>Phase 3 :</u>

The third phase will examine the impact of the initiative and the global outcome of the 5 characteristics within the community from the beginning to the end. It will also highlight the differences with the control cities. Interviews, survey and focus groups will be conducted to measure the change and see how the initiative has impacted the sense of belonging. Interviews with a minimum of 20 people per city (including 10 newcomers, and some community leaders, Canadian born, etc..) must be conducted in person.

D5. KEY QUESTIONS

Examples of key study questions to meet the deliverables (not an exhaustive list):

- a) Do newcomers (men, women, young people, visible minorities, etc.) feel that they are integrated into the host community?
- b) Are all community members (including employers, host community, community leaders, and local authorities) have a positive attitude towards French-speaking newcomers?
- c) To what extent do community members contribute to the integration of newcomers?
- d) Do community members and newcomers trust and understand each other?
- e) Has the initiative enabled the pilot community to become inclusive to newcomers?
- f) Can we say that the initiative has had a positive impact on the community compare to the control town?
- g) Did the initiative favor a high degree of participation and collaboration between a large spectrums of stakeholders?

D6. DELIVERABLES

The contractor undertakes to prepare the following products to deliver to IRCC in keeping with the schedule provided for delivering these products:

1. A work plan (3-5 pages and annexes) setting out the main steps for planning and conducting the study, as well as a timeline. That plan must be submitted no later than





30 days after the contract is signed but before mid-March 2020. After receipt of the work plan, the researcher will hold a conference call with the people in charge at IRCC within the four weeks that follow in order to provide updates on the upcoming phases of the study,

- 2. A literature review (10-15 pages) reporting on the relevant existing literature that can help guide and frame the study. This report must be submitted no later than 120 days after the contract is signed.
- 3. An interview, survey and group focus guides (15-20 pages) will be developed and approved by the IRCC project authority. They will be administered and the results will be included in the final report along with the results from the qualitative interviews.
- 4. A progress report (10-15 pages) including the base line, intended outcomes and objectives.
- 5. An interim report (20-25 pages), including the comparative data and progress on the initiative. This report must be submitted by summer 2022.
- 6. A final report (20-25 pages, excluding appendices and bibliography) must be submitted by February 2024. In addition to the report itself (and the appendices if applicable), that report must also include:
 - a. A summary of the study (15-20 lines) in French.
 - b. A two-page executive summary in French that summarizes the study, key findings and, if applicable, the submitted recommendations.
 - c. A one-page overview of the study highlights listed in bullet form in French.
- 7. A PowerPoint presentation presenting the key aspects of the study (8 to 12 slides) in French.

All deliverables must be approved by an IRCC Project Authority.

D7. LIMITATIONS

IRCC will not provide the premises for the study process but will provide access to data when applicable.

D8. TRAVEL

All travel expenses are the responsibility of the bidder.

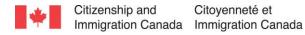
D9. SUPPORT PROVIDED BY THE CLIENT

The Settlement and Integration Policy Branch of IRCC has the responsibility and duty to provide feedback on the deliverables to ensure that the final product meets IRCC's expectations.

D10. MEETINGS

Three (3) meetings must be attended by the contractor. These meetings will take place between the Contractor and IRCC representatives. These meetings can take place over conference call. Additional meetings to discuss project direction and progress will take place as





needed and requested by either the Technical Authority or the Contractor, to maintain strong collaboration and facilitate of the achievement of the objectives set out in the contract.

D11. LANGUAGE REQUIREMENTS

The contractor must be fluent in both official languages, English and French, to conduct interviews and review appropriate documents. The requested documentation, report, presentation and any other deliverables must be written in French. IRCC will be responsible for the translation of the documents.

The contractor must have knowledge and an understanding of Francophone communities outside of Quebec, and it must be demonstrated in the contractor's bid.

D12. AVAILABILITY

The Contractor certifies that the Contractor, its employees and sub-contractors are prepared to start performing the work as of the contract award date and will remain available for completing the work in keeping with the contractual requirements.





APPENDIX "E", BASIS OF PAYMENT

During the period of the contract, the Contractor will be paid as specified below, for Work performed in accordance with the Contract.

All deliverables are F.O.B. Destination, and Canadian Customs Duty included and applicable taxes are extra.

For bid evaluation and contractor(s) selection purposes only, the evaluated price of a bid will be determined in accordance with this Basis of Payment, Appendix "E".

Canada's total liability to the Contractor under the Contract shall not exceed \$250,000.00 including all travel expenses and excluding applicable taxes.

The Bidder must complete this pricing schedule and include it in its financial bid. Other than completing required section(s) in the pricing table below, the bidder must not make any other changes or alternations. By doing so will render the bidder's response non-compliant and will be eliminated from the competition.

	Period of Contract	Firm Price
Outcome management research on the 14 Welcoming Francophone Communities pilot initiative.	From Contract Award to March 31, 2024	<to be="" bidder="" by="" completed="" the=""></to>
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APPENDIX "F", SECURITY REQUIREMENTS CHECKLIST (SRCL)

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Canada C. NATO/OTAN Foreign/Étranger	8
Current	
b) Release restrictions / Restrictions relatives à la diffusion No release restrictions No release restrictions	
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APPENDIX "G", VENDOR INFORMATION AND AUTHORIZATION FORM

Vendor Name and Address

Legal Status (incorporated, registered, etc.)

Individual (Sole proprietor)
Privately owned corporation

Joint Venture or Corporate entity

Other (specify):

GST or HST Registration Number and Business Number (Revenue Canada)

Name and Title of Person authorized to sign on behalf of Vendor							
Print Name	Title						
Signature	Date						
Central Point of Cont	tact						
0	nated the following individual as a central point of contact f psed contract, including the provision of all information that						
Name and Title							
Telephone	Fax						
Email							

Each proposal must include a copy of this page properly completed and signed.

