



Return to: - Retourner à : Shared Services Canada Services partagés Canada Procurement and Vendor Relations 13 th Floor, 180 Kent Street, Ottawa, Ontario K1P 0B6 Email Address / Courriel: guylaine.dagenais@canada.ca	Request for Information / Demande de renseignements	
	Title – Sujet Enterprise Monitoring Solution (EMS)	
	Amendment No. - N° modif. 001	
	Solicitation No. – No de l'invitation PW-19-00895845	Date December 6, 2019
	Solicitation closes – L'invitation prend fin On – le : January 6, 2020 At – À : 14:00 Time zone – Fuseau horaire : Eastern Standard Time (EST)	
Contracting Authority / Autorité contractante Address / adresse : Guylaine Dagenais Procurement and Vendor Relations Shared Services Canada 13 th Floor, 180 Kent Street Ottawa, Ontario K1P 0B6 E-mail address / Courriel (Email inquiries must be sent to email address below): guylaine.dagenais@canada.ca		
	Telephone No. – No de telephone 343-542-2341	
	Destination - Destination See herein / Voir dans ce document	
	Not applicable – Request for Information Only	



Amendment 001 is raised to:

- 1. Modify the closing date; and**
 - 2. Publish Canada's Responses to suppliers' questions.**
-

1. Modify the closing date at the front page

Delete: January 3, 2020

Insert: January 6, 2020

2. CANADA'S RESPONSES TO RESPONDENTS QUESTIONS

Question 1

We have a question regarding the RFI released recently. Is there a relation to the previous EMS RFI that was submitted in October 2019? We wanted to clarify if this was a continuation of more detail to the same request.

Answer 1

Yes.

Question 2

Is the intent for Canada to procure licenses/products only as part of this RFI? Or, is Canada also looking at a managed service for a vendor to manage the service on behalf of SSC?

Answer 2

Canada is considering all options at this time.

Question 3

We are working on this RFI and due to vacations over the Holidays, we would like to request an extension thru Jan 24th. Please advise if this is possible to allow us more time to provide answers to the questions.

Answer 3

Canada will extend the closing date to Jan 6th, but no further.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.