

Anciens Combattants

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À:

Veterans Affairs Canada Procurement & Contracting – Attn: Shawn Hughes Shawn.Hughes@Canada.ca

REQUEST FOR PROPOSAL DEMANDE DE PROPOSITION

Proposal To: Veterans Affairs Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

Proposition aux: Anciens Combattants Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexées, au(x) prix indiqué(s)

Instructions: See Herein Instructions: Voir aux présentes

Comments - Commentaires

Issuing Office - Bureau de distribution

Veterans Affairs Canada Procurement & Contracting Charlottetown, PEI Canada

Title – Sujet: Security System Maintenance					
Solicitation No. – N° de l'invitation	Date:				
0H200124510801P	January 27th, 2020				
GETS Reference No. – N° de reference de SEAG					
File No. – N° de dossier					
Sollicitation Closes – L'invitation prend fin	Time Zone / Fuseau horaire				
at – à : 11 :00 AM on – le : March 10th, 2020	Atlantic Daylight Time				
F.O.B F.A.B.					
Plant-Usine: Destination: Other-Autre:					
Address Inquiries to - Adresser toutes	Buyer Id – Id de				
questions à: Shawn Hughes	l'acheteur: SMHUGHES				
Telephone No. – N° de téléphone: (902) 314-					
Destination – of Goods, Services, and Const Destination – des biens, services et constru					
See Herein					
Delivery Required – Livraison exigée					
See Herein					
See Herein					
Vendor/firm Name and address					
Raison sociale et adresse du fournisseur/de	l'entrepreneur				
Telephone No. – N° de téléphone					
Name and title of person authorized to sign	on behalf of Vendor/firm				
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Nom et titre de la personne autorisée à signe fournisseur/de l'entrepreneur (taper ou écrir					
d'imprimerie)					
Signature	Doto :				
Signature :	Date :				

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PART 1 - GENERAL INFORMATION

1.1 Introduction

The bid solicitation is divided into seven parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation;
- Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, and the basis of selection:
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;
- Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and
- Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The Annexes include the Statement of Work, the Basis of Payment, the Task Authorization Form 572

1.2 Summary

The provision of maintenance services are required at VAC Charlottetown offices. The contractor will be responsible to carry out maintenance and repairs to door Access Control Systems and Closed Circuit Video Surveillance equipment in use in 4 buildings in the Greater Charlottetown Area on a "if and when requested" basis.

"There are security requirements associated with this requirement. For additional information, consult Part 6 - Security, Financial and Other Requirements, and Part 7 - Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Bidders should refer to the <u>Contract Security Program</u> of Public Works and Government Services Canada (http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html) website".

"The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the North American Free Trade Agreement (NAFTA), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), and the Canadian Free Trade Agreement (CFTA)."

"This bid solicitation is to establish a contract with task authorizations (TA) for the delivery of the requirement detailed in the bid solicitation, to the Identified Users, including areas subject to Comprehensive Land Claims Agreements."

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2019-03-04) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

2.2 Submission of Bids

Bids must be submitted only to Shawn Hughes by the date, time and email address indicated on the cover page of the bid solicitation.

Due to the nature of the bid solicitation, bids submitted by facsimile, mail, or courier service will not be accepted.

2.3 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a) an individual;
- b) an individual who has incorporated:
- c) a partnership made of former public servants; or
- d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement</u> <u>Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension</u> <u>Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members</u>

of Parliament Retiring Allowances Act, R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** () **No** ()

If so, the Bidder must provide the following information:

- a) name of former public servant;
- b) conditions of the lump sum payment incentive;
- c) date of termination of employment;
- d) amount of lump sum payment;
- e) rate of pay on which lump sum payment is based;
- f) period of lump sum payment including start date, end date and number of weeks;
- g) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than 5 calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.5 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Prince Edward Island.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Bidders must submit bids via email.

The bid must be gathered per section and separated as follows:

Section I: Technical Bid Section II: Financial Bid Section III: Certifications

Due to the nature of the bid solicitation, bids transmitted by facsimile, mail, or courier service will not be accepted.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Section I: Technical Bid

In their technical bid, Bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

Section II: Financial Bid

Bidders must submit their financial bid in accordance with the Basis of Payment.

Section III: Certifications

Bidders must submit the certifications and additional information required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria

Mandatory Evaluation Criteria:

The cont	Criteria company providing services under the ract:	Cross Reference to Technical Offer (page #)	MET/NOT MET	COMMENTS
M1.	Must be a certified as a Kantech Global Provider. Proof of certification required to be submitted with bid.			

M2.	Must be certified as an Axis and Mobotix Provider. Proof of certification required to be submitted with bid. a. Axis Provider	a.	a.	
	b. Mobotix Provider	b.	b.	
М3.	Must have 5 years' experience installing, repairing and maintaining access control and surveillance systems. a. installing control and surveillance systems b. repairing control and surveillance systems c. maintaining control and surveillance	a. b. c.	a. b. c.	
	systems			
M4.	Must be able to provide onsite certified support within 3 hours of request issued by Technical Authority or their representative.			
M.5	The contractor must be certified on Milestone XProtect Video Surveillance software.			

4.1.1.2 Point Rated Technical Criteria

Point Rated Criteria

To be deemed compliant and given further consideration, the proposed resource must achieve a score of at least (25) points.

	Criteria company providing services er the contract:	Cross Reference to Technical Offer (page #)	MET/NOT MET	COMMENTS
R.1	5+ years – 6 years of experience with access control and surveillance camera system installs maintenance and repair (5 points) 6+ years - 7 years of experience with access control and surveillance camera system installs maintenance and repair (10 points) 7+ years – 8 years of experience with access control and			
	surveillance camera system installs maintenance and repair (15 points) 8+ years - 9 years of experience			
	with access control and			

	surveillance camera system		
	installs maintenance and repair		
	(20 points)		
	0. years 10 years of experience		
	9+ years - 10 years of experience with access control and		
	surveillance camera system		
	installs maintenance and repair		
	(25 points)		
R.2	0 to 24 hour response time to		
	have a certified technician(s) on		
	site upon issuance of a task		
	authorization for urgent repairs.		
	(25 points)		
	24+ hours – 36 hour response		
	time to have a certified		
	technician(s) on site upon		
	issuance of a task authorization for urgent repairs. (20 points)		
	Tor argoni ropano. (20 pointo)		
	36+ hours - 48 hour response time		
	to have a certified technician(s) on		
	site upon issuance of a task authorization for urgent repairs.		
	(15 points)		
	48+ hours - 60 hour response time		
	to have a certified technician(s) on site upon issuance of a task		
	authorization for urgent repairs.		
	(10 points)		
	60+ hours – 72 hours response		
	time to have a certified		
	technician(s) on site upon		
	issuance of a task authorization		
	for urgent repairs. (5 points)		
R.3	Qualified Kantech Global Certified		
	Provider:		
	0-1 Year (5 points)		
	, ,		
	1-2 Years (10 points)		
	2-3 Years (15 points)		
R.4	Axis and Mobotix camera		
	technical Certification:		
	0.2 Voor (5 points)		
	0-2 Year (5 points)		
	1-2 Years (10 points)		

2-3 Years (15	points)		

4.1.2 Financial Evaluation

FINANCIAL EVALUATION - BID EVALUATION VALUE (BEV)

The BEV is calculated for evaluation purposes. . The firm all-inclusive hourly rates for quoted by the Contractor in Basis of Payment Annex "B" and the firm all-inclusive percentage mark-up on direct and expenses submitted in Table B.1 will be used to calculate the BEV and will also apply to the resulting Contract and subsequent Task Authorizations as indicated herein.

Evaluation Table A – Field Service Technician

The firm fixed all-inclusive hourly rates for Field Service Technician submitted by the Bidder in Annex "B" Basis of Payment will be used in the calculation of the BEV as follows:

The "Number of hours (for Evaluation Purposes Only)" are estimates for evaluation purposes only and are not a guarantee of the actual number of hours required, nor are they intended to reflect any expectations on behalf of the Government of Canada.

Category of Service	FIRM ALL- INCLUSIVE HOURLY RATE Submitted	Number of Hours (for Evaluation Purposes Only)	Total for evaluation (firm all-inclusive hourly rate x number of hours for evaluation purposes only)
Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site			
productive labour, to provide scheduled services and repair Monday to Friday 0800 – 1700.	\$	1	\$
Field service technician additional hours of on-site work in addition to the first hour Monday to Friday 0800-1700.	\$	1	\$
Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site			
productive labour, to provide scheduled services and repair Monday to Friday 1700 – 0800.	\$	1	\$
Field service technician additional hours of on-site work in addition to the first hour Monday to Friday 1700-0800.	\$	1	\$
Field service technician first hour: to include all overhead, tools, equipment, transportation,			
supervision and one hour of on-site	\$	1	\$

productive labour, to provide		
scheduled services and repair Saturday 0800 – 1700.		
Field service technician additional hours of on-site work in addition to		
the first hour Saturday 0800-1700.	\$ 1	\$
Field service technician first hour: to		
include all overhead, tools, equipment, transportation,		
supervision and one hour of on-site		
productive labour, to provide scheduled services and repair	\$ 1	\$
Saturday 1700 – 0800.		*
Field service technician additional hours of on-site work in addition to		
the first hour Saturday 1700-0800	\$ 1	\$
Field service technician first hour: to		
include all overhead, tools, equipment, transportation,		
supervision and one hour of on-site		
productive labour, to provide scheduled services and repair	\$ 1	\$
Sundays and Statutory Holiday.		
Field service technician additional hours of on-site work in addition to		
the first hour Sundays and Statutory	\$ 1	6
holidays.	•	\$

Evaluation Table B – Direct Expenses – Base Requirement

The firm all-inclusive percentage Mark-up on Direct Expenses submitted by the Bidder in Table B.2 of the Annex "B" Basis of Payment will be used in the calculation of the BEV as follows:

The "Total Value of Direct Expenses (for evaluation purposes only)" shown in the Evaluation Table B.2 is for evaluation purposes only and is not a guarantee of the actual value for direct expenses, nor is it intended to reflect any expectations on behalf of the Government of Canada.

Table B.2 – Direct Expenses Evaluation	
Firm All-Inclusive Mark-up on Direct Expenses as submitted in Table B.1	%
Total Value of Direct Expenses (for evaluation purposes only)	\$10,000.00
Total Direct Expenses Including Mark-up (excluding Applicable Taxes) For Evaluation Purposes Only (Evaluation Table B)	
(firm all- inclusive mark-up on direct expenses):	\$

Evaluation Table C - BEV

Total Evaluated Price for Field Services Technician (Evaluation Table A):	\$
Total Evaluated Price for Direct Expenses (Evaluation Table B):	\$
TOTAL ALL INCLUSIVE BEV FOR EVALUATION PURPOSES ONLY* (TOTAL EVALUATION TABLES A and B)	\$

*NOTE: Although the BEV is calculated for evaluation purposes only and will not form part of any resulting Contract, the prices and rates quoted by the Bidder in Tables A and B will apply to any resulting Contract and Task Authorization as indicated herein.

4.1.2.1 Mandatory Financial Criteria

SACC Manual Clause A0220T (2014-06-26), Evaluation of Price-Bid

4.2 Basis of Selection

 $SACC\ Manual\ Clause\ \underline{A0027T}$, Basis of Selection – Highest Combined Rating of Technical Merit and Price

To be declared responsive, a bid must:

- a. comply with all the requirements of the bid solicitation; and
- b. meet all mandatory criteria; and
- c. obtain the required minimum of 25 points overall for the technical evaluation criteria which are subject to point rating.

The rating is performed on a scale of 80 points.

- 1. Bids not meeting (choose "(a) or (b) or (c)" will be declared non-responsive.
- 2. The selection will be based on the highest responsive combined rating of technical merit and price. The ratio will be 60 % for the technical merit and 40 % for the price.
- 3. To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 60 %.
- 4. To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 40 %.
- 5. For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.
- 6. Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

The table below illustrates an example where all three bids are responsive and the selection of the contractor is determined by a 60/40 ratio of technical merit and price, respectively. The total available points equals 135 and the lowest evaluated price is \$45,000 (45).

Basis of Selection - Highest Combined Rating Technical Merit (60%) and Price (40%)									
	Bidder 1	Bidder 2	Bidder 3						
Overall Technical Score	115/135	89/135	92/135						
Bid Evaluated Price	\$55,000.00	\$50,000.00	\$45,000.00						

	Technical Merit Score	115/135 x 60 = 51.11	89/135 x 60 = 39.56	92/135 x 60 = 40.89
Calculations	Pricing Score	45/55 x 40 = 32.73	45/50 x 40 = 36.00	45/45 x 40 = 40.00
Combined Rating		83.84	75.56	80.89
Overall Rating				

PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide with their bid, **if applicable**, the Integrity declaration form available on the <u>Forms for the Integrity Regime</u> website (http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html), to be given further consideration in the procurement process.

5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame specified will render the bid non-responsive.

5.2.1 Integrity Provisions – Required Documentation

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real property agreement of the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html), the Bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid list at the time of contract award.

5.2.3 Additional Certifications Precedent to Contract Award

5.2.3.1 Status and Availability of Resources

The Bidder certifies that, should it be awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives. If for reasons beyond its control, the Bidder is unable to provide the services of an individual named in its bid, the Bidder may propose a substitute with similar qualifications and experience. The Bidder must advise the Contracting Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Bidder has proposed any individual who is not an employee of the Bidder, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

5.2.3.2 Education and Experience

5.2.3.4.1 SACC Manual clause A3010T (2010-08-16) Education and Experience

PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS

6.1 Security Requirements

- 1. Before award of a contract, the following conditions must be met:
 - (a) the Bidder must hold a valid organization security clearance as indicated in Part 7 Resulting Contract Clauses;
 - the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work sites must meet the security requirements as indicated in Part 7
 Resulting Contract Clauses;
 - (c) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;

PART 7 - RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

7.1 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex "A".

7.1.2 Task Authorization

The Work or a portion of the Work to be performed under the Contract will be on an "as and when requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract.

7.1.2.1 Task Authorization Process

- 1. The Technical Authority will provide the Contractor with a description of the task using the "Task Authorization Form specified in Annex "D".
- The Task Authorization (TA) will contain the details of the activities to be performed, a description
 of the deliverables, and a schedule indicating completion dates for the major activities or
 submission dates for the deliverables. The TA will also include the applicable basis(bases) and
 methods of payment as specified in the Contract.
- 3. The Contractor must provide the Technical Authority, within 2 calendar days of its receipt, the proposed total estimated cost for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract.
- 4. The Contractor must not commence work until a TA authorized by the Project Authority has been received by the Contractor. The Contractor acknowledges that any work performed before a TA has been received will be done at the Contractor's own risk.

7.1.2.2 Task Authorization Limit

Any task authorization must be authorized by the Contracting Authority before issuance.

7.2 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

7.2.1 General Conditions

<u>2035 (2018-06-21)</u>, General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

7.3 Security Requirements

The following security requirements (SRCL and related clauses provided by the Contract Security Program) apply and form part of the Contract.

Security requirement for Canadian supplier: Public Works and Government Services Canada file #Common-Professional Services Security Requirement Check List #6

- The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer/Supply Arrangement, hold a valid Designated Organization Screening (DOS), issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC)
- The Contractor/Offeror personnel requiring access to protected information, assets or sensitive work site(s) must EACH hold a valid **Reliability Status**, granted or approved by CISD/PWGSC
- 3. The Contractor/Offeror must not remove any protected information or assets from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction
- 4. Subcontracts which contain security requirements are not to be awarded without the prior written permission of CISD/PWGSC
- 5. The Contractor/Offeror must comply with the provisions of the:
 - 1. Security Requirements Check List and security guide (if applicable), attached at Annex
 - 2. Industrial Security Manual (Latest Edition)

7.4 Term of Contract

7.4.1 Period of the Contract

The period of the Contract is from date of Contract to March 31st, 2021 inclusive.

7.4.3 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to 2 additional 1 year period(s) under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 5 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

7.5 Authorities

7.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Shawn Hughes

Title: Procurement & Contracting Officer

Veterans Affairs Canada Telephone: 902-314-9010

E-mail address: Shawn.Hughes@canada.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

7.5.2 Technical Authority

Name: Title: Organization: Address:	 	_		
Telephone: Facsimile: E-mail address:	 - - -			

The Technical Authority for the Contract is:

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

7.5.3 Contractor's Representative

Fill in or delete as applicable

7.6 Proactive Disclosure of Contracts with Former Public Servants

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual:
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement</u> <u>Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension</u> <u>Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S. 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** () **No** ()

If so, the Bidder must provide the following information:

- a) name of former public servant;
- b) conditions of the lump sum payment incentive;
- c) date of termination of employment;
- d) amount of lump sum payment;
- e) rate of pay on which lump sum payment is based;
- f) period of lump sum payment including start date, end date and number of weeks;
- g) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

7.7 Payment

7.7.1 Basis of Payment

The Contractor will be paid for the Work specified in the authorized task authorization, in accordance with the Basis of payment at Annex "B".

Canada's liability to the Contractor under the authorized task authorization must not exceed the specified limitation of expenditure in the authorized task authorization. Custom duties are included Applicable Taxes are extra.

No increase in the liability of Canada or in the price of the Work specified in the authorized task authorization resulting from any design changes, modifications or interpretations of the Work will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been authorized, in writing, by the Contracting Authority before their incorporation into the Work.

7.7.2 Limitation of Expenditure - Cumulative Total of all Task Authorizations

- 1. Canada's total liability to the Contractor under the Contract for all authorized Task Authorizations (TAs), inclusive of any revisions, must not exceed the sum of \$ ______. Customs duties are included and Applicable Taxes are extra.
- 2. No increase in the total liability of Canada will be authorized or paid to the Contractor unless an increase has been approved, in writing, by the Contracting Authority.
- 3. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - a. when it is 75 percent committed, or
 - b. four (4) months before the contract expiry date, or
 - as soon as the Contractor considers that the sum is inadequate for the completion of the Work required in all authorized TAs, inclusive of any revisions, whichever comes first.
- 4. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority, a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

7.7.3 Multiple Payments

SACC Manual Clause H1001C (2008-05-12) Multiple Payments

7.7.4 Electronic Payment of Invoices – Contract

The Contractor accepts to be paid using any of the following Electronic Payment Instrument(s):

a. Direct Deposit (Domestic and International);

7.8 Invoicing Instructions

 The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must be supported by:

- a) a copy of time sheets to support the time claimed;
- b) a copy of the release document and any other documents as specified in the Contract;
- c) a copy of the invoices, receipts, vouchers for all direct expenses, and all travel and living expenses;
- d) a copy of the monthly progress report.
- 2. Invoices must be distributed as follows:
 - a. The original and one (1) copy must be forwarded to the address shown on page 1 of the Contract for certification and payment.
 - b. One (1) copy must be forwarded to the Contracting Authority identified under the section entitled "Authorities" of the Contract.

7.9 Certifications and Additional Information

7.9.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

7.10 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Prince Edward Island.

7.11 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the general conditions <u>2035</u> (2018-06-21), General Conditions Higher Complexity Services;
- (c) Annex "A", Statement of Work;
- (d) Annex "B", Basis of Payment;

(e) Annex "C", Security Requirements Check List;
(f) the signed Task Authorizations (including all of its annexes, if any);
(g) the Contractor's bid dated ______, (insert date of bid) (If the bid was clarified or amended, insert at the time of contract award:", as clarified on _____ " or ", as amended on _____ " and insert date(s) of clarification(s) or amendment(s)).
7.12 Foreign Nationals (Canadian Contractor OR Foreign Contractor)
SACC Manual clause A2000C _____ (insert date) Foreign Nationals (Canadian Contractor)
SACC Manual clause A2001C _____ (insert date) Foreign Nationals (Foreign Contractor)
7.13 Insurance

SACC Manual clause G1005C (2016-01-28) Insurance

ANNEX "A"

STATEMENT OF WORK

Inspection, Service and repair of door Access Control and Surveillance Systems

Objective

The provision of maintenance services are required at VAC Charlottetown offices. The contractor will be responsible to carry out maintenance and repairs to door Access Control Systems and Closed Circuit Video Surveillance equipment in use in 4 buildings in the Greater Charlottetown Area on a "if and when requested" basis.

Compliance Requirements

All services/equipment provided must meet the following standard:

- a) Canadian Electrical Code (CEC)
- b) National Building Code (NBC)
- c) National Fire Code (NFC)
- d) Canadian General Standards Board (CGSB)
- e) Canadian Standards Association (CSA)
- f) Underwriters Laboratories of Canada (ULC)

Scope of Work

Tasks/Requirements

The contractor must perform the following tasks:

1. Equipment

Equipment to be maintained and repaired may include, but is not limited to the following:

- 1) Security, handicap and passage doors access controls and hardware;
- 2) Proximity controllers, HID readers and cards:
- 3) Door openers;
- 4) Power supplies;
- 5) Electronic Door Strikes;
- 6) Mounting and grounding;
- 7) Door status switches;
- 8) ID/Access Badge Card Printers:
- 9) Internal and External Video Surveillance camera mounts:
- 10) Video Surveillance camera housing and lenses; and
- 11) Surveillance system Digital Video Recorder (DVR) and components.

The approximate quantities and manufacturers of door access controls, surveillance camera system, software and facilities are as follows:

- 161 Grafton Street, Daniel J MacDonald Building, Charlottetown PEI:
- (i) Approximately 31 access controlled doors;
- (ii) Kantech Entrapass Corporate Software Access Control system;
- (iii) HID access readers:
- (iv) HES door strikes:
- (v) KT-1 and KT-400 access door controllers;
- (vi) Fargo DTC 4500e card printers;

(vii) Approximately 31 Axis and Mobotix Internet Protocol (IP) surveillance cameras; and Milestone software DVR unit and component.

134 Kent Street, 4th floor and suite 550, 5th floor National Bank Tower, Charlottetown PEI:

- (i) Approximately 9 access controlled doors;
- (ii) Kantech Entrapass Corporate Software Access Control system;
- (iii) HID access readers:
- (iv) HES door strikes; and
- (v) KT-1 and KT-400 access door controllers.

3 Queen Street, Cambridge Building, Charlottetown PEI:

- (i) Approximately 4 access controlled doors;
- (ii) Kantech Entrapass Corporate Software Access Control system;
- (iii) HID access readers:
- (iv) HES door strikes; and
- (v) KT-1 and KT-400 access door controllers.

98 Fitzroy, Homburg Building, Charlottetown PEI:

- (i) 2 Access controlled doors;
- (ii) Kantech Entrapass Corporate Software Access Control system;
- (iii) HID access readers;
- (iv) HES door strikes; and
- (v) KT-1 and KT-400 access door controllers.

2. Inspections

i) The Contractor will be required to carry out various inspections and testing as detailed at the time of task authorization.

3. Service Calls

- i) Service work will normally be required during regular working hours (0800-1700) when requested by the Technical Authority, or their representative;
- ii) Response time for scheduled service work must be within 24 hours of the technical authorization or later as agreed upon by the Technical Authority, or their representative:
- iii) At the request of the Technical Authority, the Contractor must be on site within 3 hours to commence work on the identified issue(s) pertinent to facility security of employees, information and assets;
- iv) The Technical Authority, or their representative, will provide a clear description and site location of the work, at the time of the task authorization;
- v) The Contractor will be advised of the personnel authorized to request services. Services undertaken at the request of unauthorized persons will be done at the Contractor's risk for non-payment;
- vi) The Contractor must provide to the Technical Authority, or their representative, in writing, the cell phone numbers and contact names of their company personnel that are qualified to perform inspections, and repair services;
- vii) The contractor must report to the Technical Authority, or their representative, upon arrival at each facility to gain access to the facility;
- viii) If repairs or work other than that requested from the Technical Authority are required, the Contractor must notify the Technical Authority, or their representative, and obtain written approval before carrying out any additional work;
- ix) The Contractor must warranty all newly installed equipment, parts, materials and labour for a minimum 12 months from the date of acceptance of the work by the Technical Authority;

- x) The Contractor's Personnel must have the necessary equipment required to safely troubleshoot and provide solutions for equipment failure:
- xi) The Contractor must complete on-site repairs necessary to rectify and ensure proper operations;
- xii) In the event repairs are not rectified the Contractor must provide a detailed time estimate for the necessary equipment or technical resources required to correct deficiencies:
- xiii) Site cleanup must be completed daily for the duration of the work. Upon completion of the requirement all tools, equipment, surplus materials and debris must be removed from the work area and return the site to original state;
- xiv) Prior to completing work, the contractor must provide cost estimates for repairs and materials to the Technical authority for VAC approval; and
- xv) Periodic monitoring for system software updates.

Deliverables

The Contractor must develop a safety plan for services provided under this contract as per the Occupational Health and Safety Act of PEI. This plan must be communicated to the Technical Authority, or their representative, and the Contractor's staff prior to work occurring.

Reports

The contractor must provide a detailed service reports upon completion of each service call on company letterhead, to include:

- (1) Parts list of all assemblies, components, repairs or replaced and consumable materials used and hours worked during the service call;
- (2) Comments and recommendations regarding operations, deficiencies, proposed upgrades, estimated costs; and
- (3) When required, the contractor will provide timelines and time reporting to the Technical Authority.

Inspection and Acceptance

The Technical Authority, or their representative, is the Inspection Authority. All reports, deliverable items, documents, goods and all services rendered under the Contract are subject to inspection by the Inspection Authority. Should any report, document, good or service not be in accordance with the Requirement and to the satisfaction of the Inspection Authority, as submitted, the Inspection Authority will have the right to reject it or require its correction at the sole expense of the Contractor before recommending payment.

Technical Authority and Coordinates

The below mentioned VAC Security Practitioner (Security Officer) is the Technical Authority on all aspects of work requested, completed and assessment that will ensure all terms of this Offer have been met. Should the Technical Authority not be available, the Manager of VAC Safety and Security will appoint an intern representative as a point of contact and as authority on the requested work to be completed:

To Be Provided at Contract Award	To Be Provided at Contract Award

Handling of Personal Information

The Contractor acknowledges that Veterans Affairs Canada is bound by the *Privacy Act* with respect to the protection of personal information as defined in the Act. The Contractor must keep private and confidential any such personal information collected, created or handled by the Contractor under the contract, and must not collect, use, copy, disclose, dispose of or destroy such personal information except in accordance with the *Privacy Act* and the delivery provisions of the contract.

All personal information is under the control of Veterans Affairs Canada, and the Contractor has no right in or to that information. The Contractor must deliver to the project authority all such personal information in whatever form, including all working papers, notes, memoranda, reports, data in machine-readable format or otherwise, and documentation which have been made or obtained in relation to the contract, within 30 days of the completion or termination of the contract, or at such earlier time as the project authority may request. Upon delivery of the personal information to the project authority, the Contractor will have no right to retain that information in any form and must ensure that no record of the personal information remains in the Contractor's possession.

Requests for Information

Should the Contractor receive a request for information from a third party the Contractor will advise the Project Authority. Following consultation with the VAC Access to Information and Privacy Coordinator, the Project Authority will provide the Contractor with guidance and direction on handling the request.

Requests for Personal Information under the Privacy Act

Should the Contractor receive a request for personal information under the *Privacy Act*, the Contractor must immediately contact the VAC ATIP Coordinators Office for direction on how to handle these requests.

Collection of Personal Information

Personal information collected about clients by the Contractor for the provision of services covered by the contract shall be collected in accordance with the following requirements.

- 1. Authorized in legislation and confirmed that it has been so authorized by the Project Authority.
- 2. The Contractor(s) shall notify individuals from whom it collects personal information.
 - A. Of the purpose for collecting it
 - B. Of any statutory authority for the collection
 - C. Whether the response is voluntary or required by law;
 - D. Of any possible consequences of refusing to respond;
 - E. Of the individual's right of access to and correction of the information; and
 - F. Of the number of personal information banks in which the personal information will be retained.
- 3. Limited to that which is required for the administration of services and benefits necessary for the contractor(s) to comply with the contract (there shall be a demonstrable need for each piece of personal information collected:
- 4. Unless otherwise directed in writing, information is to be collected directly from the individual to whom the information relates; and
- 5. If information is collected from a third party, it is to be collected with the clients consent or with an appropriate legislative authority authorizing collection.

The Contractor(s) shall agree to work with the Project Authority to determine the personal information elements that will be collected to fulfill the requirements of the contract, and to develop the notification statement that will be used when collecting personal information from clients.

Note: The Project Authority will review and approve all forms that the Contractor(s) proposes to use in support of the collection of information. After initial approval, if changes or amendments are made by the contractor, during the life of the contract, the forms shall be re-approved by the Project Authority. The Contractors employees shall effectively identify themselves to the individuals from whom they are collecting personal information and provide individuals with a means to verify that they are actually working on behalf of the Project Authority and authorized to collect the information.

Use of Personal Information

Unless otherwise directed in writing, the Contractor shall use all personal information solely for the purpose(s) for which it was provided, as determined by the Department to which the information belongs and in accordance with the requirements of the Contract. Any secondary use of such information, including research, shall be approved by each of the Departments.

Disclosure of Personal Information

Information in the custody of the Contractor shall not be disclosed or transferred to a third party, except in accordance with specifics of the Contract, without the written permission of the Department to which the information belongs.

If the Contractor receives any request for disclosure of personal information for a purpose not authorized under the contract, or if it becomes aware that disclosure may be required by law, the Contractor shall immediately notify the Project Authority about the request or demand for disclosure and shall not disclose the information without the written permission of the Department to which the information belongs.

Information from any one (1) specific Department shall not be shared with any of the other Departments unless authorized by the specific Department to which the information belongs.

Notification of Non-Compliance or Breach of Privacy and Security

The Contractor shall notify, in writing, the Project Authority, Veterans Affairs Canada and the Contracting Authority immediately of any reason it does not comply with the Privacy and Security provisions of the Contract in any respect. The Contractor shall promptly notify the Project Authority of the particulars of the non-compliance and what steps it proposes to take to address, or prevent recurrence of the non-compliance.

The Contractor shall notify the Project Authority immediately when it becomes aware of an occurrence of breach of privacy or of the security requirements of the Contract. This includes but is not limited to:

- a. Unauthorized access to or modification of the personal information in its custody;
- b. Unauthorized use of the personal information in its custody;
- c. Unauthorized disclosure of the personal information in its custody; and
- d. A breach of privacy or security with respect to personal information in its custody or with respect to any computer system in its custody and that may be used to access personal information.

The Contractor shall work with the Departments to achieve resolution and compliance with Government of Canada privacy and security requirements. Standard Operating Procedures shall be developed during the contract implementation phase.

Ownership and Control

All information (personal or otherwise) which is used, processed, handled, stored, and recorded by the Contractor for the purposes of fulfilling the requirements of this contract, regardless of the format, medium, and physical characteristics, remains under the ownership and control of VAC. All applicable

Federal legislations apply under all circumstances, even when such information is in the sole custody of the Contractor.

In accepting this contract, the Contractor acknowledges that VAC maintains ownership and control over all personal information and any other information that is collected, created, captured, received, used, processed, handled, stored, and recorded by the Contractor when fulfilling the requirements outlined in the Contract.

Upon delivery of the final requirements of the contract, the Contractor will ensure that all information referenced above is returned to the Project Authority.

Non-Disclosure of VAC Information

All information, whether technical, financial or otherwise, including without limitation all secret or confidential information belonging to Veterans Affairs Canada, in whatever form, created to fulfill the requirements of this contract, is a valuable, special and unique asset belonging to Veterans Affairs Canada. The contractor agrees that it will not disclose information belonging to VAC to any person, firm, corporation, association or any other entity for any reason or purpose whatsoever.

ANNEX "B"

BASIS OF PAYMENT

The following requirement must be strictly adhered to: Failure to do so shall render the bidder's proposal as non-responsive.

It is mandatory that the bidders submit firm rates for the Period of the Service Contract for all items listed hereafter. Unit Price Tables, will be considered as the bidder's Financial Proposal.

Each item specified in the Unit Price Tables, includes wages, traveling time and costs, allowances, supervision, liabilities as employer, insurance, and the use of all tools, tackle, etc., overhead, profit, and all other liabilities whatsoever.

The prices inserted in the Unit Price Tables must be submitted in Canadian dollars, custom duties included and applicable taxes are extra.

B.1 Field Service Technician

	Monday to Friday 0800 - 1700						
Item #	Description	Unit of Measure	Estimated Quantity	Initial Contract Period	Option Period 1	Option Period 2	
1	Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site productive labour, to provide scheduled services and repair.	Hourly	1				
	Charged once per Technical Authority request.						
2	Field service technician additional hours of on-site work in addition to item 1.	Hourly	1				
			Total				

Monday to Friday 1700 - 0800						
Item #	Description	Unit of Measure	Estimated Quantity	Initial Contract Period	Option Period 1	Option Period 2

1	Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site productive labour, to provide scheduled services and repair. Charged once per Technical Authority request.	Hourly	1		
2	Field service technician additional hours of on-site work in addition to item 1.	Hourly	1		
		Total			

	Saturday 0800 - 1700							
Item #	Description	Unit of Measure	Estimated Quantity	Initial Contract Period	Option Period 1	Option Period 2		
1	Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site productive labour, to provide scheduled services and repair. Charged once per Technical Authority request.	Hourly	1					
2	Field service technician additional hours of on-site work in addition to item 1.	Hourly	1					
	Total							

	Saturday 1700 - 0800							
Item #	Description	Unit of Measure	Estimated Quantity	Initial Contract Period	Option Period 1	Option Period 2		
1	Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site productive labour, to provide scheduled services and repair.	Hourly	1					

	Charged once per Technical Authority request.				
2	Field service technician additional hours of on-site work in addition to item 1.	Hourly	1		
		Total			

Sundays and Statutory Holidays						
Item #	Description	Unit of Measure	Estimated Quantity	Initial Contract Period	Option Period 1	Option Period 2
1	Field service technician first hour: to include all overhead, tools, equipment, transportation, supervision and one hour of on-site productive labour, to provide scheduled services and repair. Charged once per Technical Authority request.	Hourly	1			
2	Field service technician additional hours of on-site work in addition to item 1.	Hourly	1			
			Total			

B.2 Direct Expenses

The Bidder must submit one (1) firm all-inclusive percentage Mark-up for Direct Expenses.

The firm all-inclusive percentage mark-up for Direct Expenses Mark-up will form part of any resulting Contract and subsequent Task Authorization.

Table B.2 – Direct Expenses – Base Requirement	
Firm All-Inclusive Percentage Mark-up on Direct Expenses	%

Direct expenses include any expenses <u>directly</u> incurred by the Contractor during the performance of the Work or for the purpose of the project, relating to the purchase or rental of materials, equipment, supplies, or other required items. Direct expenses may include, but are not limited to, the following: badges; lanyards; tent cards; flip charts; on-site printing; signage; audio/video equipment rental; simultaneous interpretation

equipment rental; commercial transportation; requirement-specific insurance coverage (at the request of the Project Authority); and any project-specific photocopies, telephone and facsimile charges, parking costs, and mailing, courier and shipping fees.

The Contractor will be reimbursed for the direct expenses reasonably and properly incurred in the performance of the Work.

Direct expenses will be charged at net cost with a **percentage mark-up in accordance with B.2** to cover overhead and profit. All expenses, general and administrative, normally incurred in providing the services (i.e. project office space [including Contractor's hardware and software]; word processing; non-project specific reports; photocopying; courier and telephone charges; local travel and the like) are to be included in the prices for professional services identified herein, and will not be permitted as direct expenses under the Contract.

ANNEX "C"

SECURITY REQUIREMENTS CHECK LIST

UNCLASSIFIED

Originating Government De Ministère ou organisme got	partment or Orga		Branch or Directorate / Direction gene Administrative Services/Security	rale ou Direction
a) Subcontract Number / No			of Subcontractor / Nom et adresse du s	sous traitant
Brief Description of Work /	Breve description	n du travail		
nspect service and repa	air access cont	trol and surveillance systems		
 a) Will the supplier require a Le fournisseur aura-t il a 				V Non L
Regulations?	ccès à des donn ées techniques?			Non D
Le fournisseur ainsi que (Specify the level of acce (Preciser le niveau d'acc b) Will the supplier and its é	les employés au less using the cha les en utilisant la employées (e.g. c	re access to PROTECTED and/or CLASSIFIED infor runt its acces a des tenseignements ou à des biens at in Question 7 c) tableau qui se trouve à la question 7 c) cleaners, maintenance personneli require access to nation or assets is permitter.	PROTEGES eVou CLASSIFIES?	No Non Non
Le fournisseur et ses em	ployes (p. ex. ne	nation of assets is permitted attoyeurs, personnel d'entretien) auront-ils accès a de ROTEGES et/ou CLASSIFIES n'est pas autorise	es zones d'accès restreintes? L'accès	
c) is this a commercial cour	ner or delivery re	equirement with no overnight storage? e livraison commerciale sans entreposage de nuit?		✓ Non
a) Indicate the type of intorr	mation that the s	applier will be required to access / indiquer le type d	information auquel le fournisseur devra	a avoir accès
Canada	11	NATO / OTAN	Foreign / Etrange	r 🗍
b) Release restrictions / Re	strictions relative	es à la diffusion		
io release restrictions ucune restriction relative la diffusion	V	All NATO countries Tous les pays de l'OTAN	No release restrictions Aucune restriction relative à la diffusion	
lot releasable			1	
ne pas diffuser				
restricted to / Limite a		Restricted to / Limite a	Restricted to / Limite a	
pecify country(ies). / Precis	er le(s) pays	Specify country(less: / Préciser le(s) pays	Specify country(ies) / Pred	iser le(s) pays
c) Level of information / Niv	eau d'informatio	a		
ROTECTED A		NATO UNCLASSIFIED	PROTECTED A	
ROTEGE A	<u></u>	NATO NON CLASSIFIE	PROTEGE A	
ROTECTED B		NATO RESTRICTED	PROTECTED B	
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Security clauses

Security requirement for Canadian supplier: Public Works and Government Services Canada file #Common-Professional Services Security Requirement Check List #6

- The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer/Supply Arrangement, hold a valid Designated Organization Screening (DOS), issued by the Canadian Industrial Security Directorate (CISD), Public Works and Government Services Canada (PWGSC)
- The Contractor/Offeror personnel requiring access to protected information, assets or sensitive work site(s) must EACH hold a valid Reliability Status, granted or approved by CISD/PWGSC
- The Contractor/Offeror must not remove any protected information or assets from the identified work site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction
- Subcontracts which contain security requirements are not to be awarded without the prior written permission of CISD/PWGSC
- 5. The Contractor/Offeror must comply with the provisions of the:
 - Security Requirements Check List and security guide (if applicable), attached at Annex
 - b. Industrial Security Manual (Latest Edition)

ANNEX "D"

TASK AUTHORIZATION FORM PWGSC-TPSGC 572

Task Authorization Autorisation de tâche

Instruction for completing the form PWGSC -TPSGC 572 - Task Authorization (Use form DND 626 for contracts for the Department of National Defence) Instruction pour compléter le formulaire PWGSC - TPSGC 572 - Authorization de tâche (Utiliser le formulaire DND 626 pour les contrats pour le ministère de la Défense)

Contract Number

Enter the PWGSC contract number.

Contractor's Name and Address

Enter the applicable information

Security Requirements

Enter the applicable requirements

Total estimated cost of Task (Applicable taxes extra)

Enter the amount

Numéro du contrat

Inscrire le numéro du contrat de TPSGC.

Nom et adresse de l'entrepreneur

Inscrire les informations pertinentes

Exigences relatives à la sécurité

Inscrire les exigences pertinentes

Coût total estimatif de la tâche (Taxes applicables en sus)

Inscrire le montant

For revision only

TA Revision Number

Enter the revision number to the task, if applicable.

Total Estimated Cost of Task (Applicable taxes extra) before the revision

Enter the amount of the task indicated in the authorized TA or, if the task was previously revised, in the last TA revision.

Increase or Decrease (Applicable taxes extra), as applicable

As applicable, enter the amount of the increase or decrease to the Total Estimated Cost of Task (Applicable taxes extra) before the revision.

Aux fins de révision seulement

Numéro de la révision de l'AT Inscrire le numéro de révision de la tâche, s'il y a lieu.

Coût total estimatif de la tâche (Taxes applicables en sus) avant la révision

Inscrire le montant de la tâche indiquée dans l'AT autorisée ou, si la tâche a été révisée précédemment, dans la dernière révision de l'AT.

Augmentation ou réduction (Taxes applicables en sus), s'il y a lieu

S'il y a lieu, inscrire le montant de l'augmentation ou de la réduction du Coût total estimatif de la tâche (Taxes applicables en sus) avant la révision.

Required Work: Complete sections A, B, C, and D, as required.

A. Task Description of the Work required:

Complete the following paragraphs, if applicable. Paragraph (a) applies only if there is a revision to an authorized task.

- (a) Reason for revision of TA, if applicable: Include the reason for the revision; i.e. revised activities; delivery/completion dates; revised costs. Revisions to TAs must be in accordance with the conditions of the contract. See Supply Manual 3.35.1. 50 or paragraph 6 of the Guide to Preparing and Administering Task Authorizations.
- (b) Details of the activities to be performed (include as an attachment, if applicable)
- (c) Description of the deliverables to be submitted (include as an attachment, if applicable).
- (d) Completion dates for the major activities and/or submission dates for the deliverables (include as an attachment, if applicable).

1. Travaux requis : Remplir les sections A, B, C et D, au besoin.

A. Description de tâche des travaux requis :

Remplir les alinéas suivants, s'il y a lieu : L'alinéa (a) s'applique seulement s'il y a révision à une tâche autorisée.

- (a) Motif de la révision de l'AT, s'il y a lieu : Inclure le motif de la révision c.-à.-d., les activités révisées, les dates de livraison ou d'achèvement, les coûts révisés. Les révisions apportées aux AT doivent respecter les conditions du contrat. Voir l'article 3.35. 1.50 du Guide des approvisionnements ou l'alinéa 6 du Guide sur la préparation et l'administration des autorisations de tâches.
- (b) Détails des activités à exécuter (joindre comme annexe, s'il y a lieu).
- (c) Description des produits à livrer (joindre comme annexe, s'il y a lieu).
- (d) Les dates d'achèvement des activités principales et (ou) les dates de livraison des produits (joindre comme annexe, s'il y a lieu).

B. Basis of Payment:

Insert the basis of payment or bases of payment that form part of the contract that are applicable to the task description of the work; e.g. firm lot price, limitation of expenditure, firm unit price

C. Cost of Task:

Insert Option 1 or 2:

Option 1:

Total estimated cost of Task (Applicable taxes extra): Insert the applicable cost elements for the task determined in accordance with the contract basis of payment; e.g. Labour categories and rates, level of effort, Travel and living expenses, and other direct costs.

Option 2:

Total cost of Task (Applicable taxes extra): Insert the firm unit price in accordance with the contract basis of payment and the total estimated cost of the task.

D. Method of Payment

Insert the method(s) of payment determined in accordance with the contract that are applicable to the task; i.e. single payment, multiple payments, progress payments or milestone payments. For milestone payments, include a schedule of milestones.

B. Base de paiement :

Insérer la base ou les bases de paiement qui font partie du contrat qui sont applicables à la description du travail à exécuter : p. ex., prix de lot ferme, limitation des dépenses et prix unitaire ferme.

C. Coût de la tâche :

Insérer l'option 1 ou 2

Option 1:

Coût total estimatif de la tâche (Taxes applicables en sus) Insérer les éléments applicables du coût de la tâche établies conformément à la base de paiement du contrat. p. ex., les catégories de main d'œuvre, le niveau d'effort, les frais de déplacement et de séjour et autres coûts directs.

Option 2:

Coût total de la tâche (Taxes applicables en sus) : Insérer le prix unitaire ferme conformément à la base de paiement du contrat et le coût estimatif de la tâche.

D. Méthode de paiement

Insérer la ou les méthode(s) de paiement établit conformément au contrat et qui sont applicable(s) à la tâche; c.-à.-d., paiement unique, paiements multiples, paiements progressifs ou paiements d'étape. Pour ces derniers, joindre un calendrier des étapes.

2. Authorization(s):

The client and/or PWGSC must authorize the task by signing the Task Authorization in accordance with the conditions of the contract. The applicable signatures and the date of the signatures is subject to the TA limits set in the contract. When the estimate of cost exceeds the client Task Authorization's limits, the task must be referred to PWGSC.

3. Contractor's Signature

The individual authorized to sign on behalf of the Contractor must sign and date the TA authorized by the client and/or PWGSC and provide the signed original and a copy as detailed in the contract.

2. Autorisation(s):

Le client et (ou) TPSGC doivent autoriser la tâche en signant l'autorisation de tâche conformément aux conditions du contrat. Les signatures et la date des signatures appropriées sont assujetties aux limites d'autorisation de tâche établies dans le contrat . Lorsque l'estimation du coût dépasse les limites d'autorisation de tâches du client, la tâche doit être renvoyée à TPSGC.

3. Signature de l'entrepreneur

La personne autorisée à signer au nom de l'entrepreneur doit signer et dater l'AT, autorisée par le client et (ou) TPSGC et soumettre l'original signé de l'autorisation et une copie tel que décrit au contrat.

Public Works and Government Travaux publics et Services Annex Annexe Services Canada gouvernementaux Canada Contract Number - Numéro du contrat **Task Authorization** Autorisation de tâche Contractor's Name and Address - Nom et l'adresse de l'entrepreneur Task Authorization (TA) No. - Nº de l'autorisation de tâche (AT) Title of the task, if applicable - Titre de la tâche, s'il y a lieu Total Estimated Cost of Task (Applicable taxes extra) Coût total estimatif de la tâche (Taxes applicables en sus) Security Requirements: This task includes security requirements Exigences relatives à la sécurité : Cette tâche comprend des exigences relatives à la sécurité If YES, refer to the Security Requirements Checklist (SRCL) included in the Contract Si OUI, voir la Liste de vérification des exigences relative à la sécurité (LVERS) dans le contrat Yes - Oui For Revision only - Aux fins de révision seulement TA Revision Number, if applicable Numéro de révision de l'AT, s'il y a lieu Total Estimated Cost of Task (Applicable Increase or Decrease (Applicable taxes taxes extra) before the revision Coût total estimatif de la tâche (Taxes extra), as applicable Augmentation ou réduction (Taxes applicables en sus) avant la révision applicables en sus), s'il y a lieu Début des travaux pour l'AT: Les travaux ne peuvent pas commencer avant que l'AT soit autorisée conformément au contrat. Start of the Work for a TA: Work cannot commence until a TA has been authorized in accordance with the conditions of the contract. 1. Required Work: - Travaux requis: A.Task Description of the Work required - Description de tâche des travaux requis See Attached - Ci-joint B. Basis of Payment - Base de paiement See Attached - Ci-joint C. Cost of Task - Coût de la tâche See Attached - Ci-joint D. Method of Payment - Méthode de paiement See Attached - Ci-joint

	Annex Annexe
	Contract Number - Numéro du contrat
2. Authorization(s) - Autorisation(s)	
By signing this TA, the authorized client and (or) the PWGSC Contracting Authority certify(ies) that the content of this TA is in accordance with the conditions of the contract.	En apposant sa signature sur l'AT, le client autorisé et (ou) l'autorité contractante de TPSGC atteste(nt) que le contenu de cette AT respecte les conditions du contrat.
The client's authorization limit is identified in the contract. When the value of a TA and its revisions is in excess of this limit, the TA must be forwarded to the PWGSC Contracting Authority for authorization.	La limite d'autorisation du client est précisée dans le contrat. Lorsque la valeur de l'AT et ses révisions dépasse cette limite, l'AT doit être transmise à l'autorité contractante de TPSGC pour autorisation.
Name and title of authorized client - Nor	n et titre du client autorisé à signer
Signature	Date
PWGSC Contracting Authority - Au	torité contractante de TPSGC
Signature	Date
3. Contractor's Signature - Signature de l'entrepre	neur
Name and title of individual authori Nom et titre de la personne autorisée	zed - to sign for the Contractor à signer au nom de l'entrepreneur
Signature	Date