

Question #1

Are all security requirements for this Standing Offer, need to be obtained and confirmed before the closing date of Feb. 4th?

Answer # 1

6.1 Security Requirements (1) refers to the Bid Closing Date of the Request for Standing Offer

6.1 Security Requirements

1. at the Request for Standing Offers closing date, the following conditions must be met:

- (a) the Offeror must hold a valid organization security clearance as indicated in Part 7 – Standing Offer;

Question #2

Article 1.4: will a report be made after the acceptance or refusal of an offeror?

Answer #2

Regret letters and a standing offer award letter will be sent to Bidders after each submission has been evaluated.

Question #3

Article 3.1: Since the submission is sent by email, will we have to partially send each section?

Answer #3

Depending on the size of the PDF, you may be required to send in multiple emails. The Financial Proposal must be a separate document from the others.

Question #4

Can expenses related to the offer be part of an annex?

Answer #4

No, we do not pay any additional expenses. All expenses should be wrapped into the bid in the amount that is charged per vehicle/per hour.

Question #5

article 4.1.1.1; M2: Being a company based in Montreal, (outside of Ottawa) what are the mandatory permits for the Offeror?

Answer #5

All permits are mandatory.

Question #6

M6: is it possible to experience a motorcade outside of a police department?

Answer #6

No, experience in a motorcade with police service is necessary.

Question #7

article 4.1.1.2; PRC3; Would a minibus from a rental company, on a short term basis, with a fixed rate be considered?

Answer #7

Yes.

Question #8

article 5.2.: can the certificates be provided later? If so, which ones?

Answer #8

As per article 5.2. the certifications and additional information listed should be submitted with the offer, but may be submitted afterwards.

Question #9

article 7.2.1: Can a company lease, during the contract period, an office that will be assessed by Canada for the level: secret?

Answer #9

The security level of the supplier's office(s) is not assessed.

Question #10

article 7.5.2 et 7.5.3.: Do these items need to be completed and included in the submission?

Answer #10

No, this will be completed by the Contracting Authority.

Question #11

article 7.10 et 7.11: Are the ordering and financial limits annual limits? What are the restrictions or permissions on purchases? Will a card be provided?

Answer #11

- No, they are not annual limits. Article 7.10 refers to individual call-ups and 7.11 refers to the maximum amount that Canada may spend over the course of the initial contract period (two (2) years).
- We do not authorize any purchases made by the supplier.
- A credit card will not be necessary for the supplier.

Question #12

Does the age of the drivers influence your decision?

Answer #12

Age has no influence. Only the experience of the drivers will be evaluated.

Question #13

Article 3.0., page 27: what is a NCR?

Answer #13

NCR is the acronym for the National Capital Region.

Question #14

article 4.3. page 29: Will an RCMP order number be provided to allow for exemplary communication?

Answer #14

No, all communications are established by the Office of Protocol on the basis of each visit.

Question #15

article 5.0. page 29: depending on the event or activity, will the bidder be advised of the dress code or is it a strict dress code (suit, shirt, dressed shoes)?

Answer #15

The dress code is not dependant on the type of event. Business attire will always be required.

Question #16

Are the accommodation costs the responsibility of the contractor?

Answer #16

Yes.

Question #17

What types of expenses is Canada willing to reimburse to the supplier?

Answer #17

Canada does not pay the Supplier's expenses.