



RETURN BIDS TO : - RETOURNER LES SOUMISSION À:

**Canada Revenue Agency
Agence du revenu du Canada**
See herein / Voir dans ce document

Proposal to: Canada Revenue Agency
We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada
Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)
Raison sociale et adresse du Soumissionnaire - (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire

Name /Nom

Title/Titre

Signature

Date (yyyy-mm-dd)/(aaaa-mm-jj)

(____)_____
Telephone No. – No de téléphone

(____)_____
Fax No. – No de télécopieur

E-mail address – Adresse de courriel

AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION

Title – Sujet Emergency Mass Notification Software Solution (EMNSS)	
Solicitation No. – No de l'invitation 1000348508A	Date 2020-03-02
Amendment No. - N° modif. 002	
Solicitation closes – L'invitation prend fin on – le 2020-03-23 at – à 2:00 P.M. / 14 h	Time zone – Fuseau horaire EDT Eastern Daylight Time
Contracting Authority – Autorité contractante Name – Nom Alastair Webb Address – Adresse - See original document/ voir document original E-mail address – Adresse de courriel – alastair.webb@cra-arc.gc.ca	
Telephone No. – No de téléphone (613) 867-5203	
Fax No. – No de télécopieur (613) 957-6655	
Destination - Destination See herein / Voir dans ce document	
THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT. LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.	



SOLICITATION AMENDMENT # 002

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per RFP; and
2. Amend the RFP.

1. QUESTIONS AND ANSWERS

Q1 : We do respectfully submit a request for an additional 2 week extension to the deadline?

A2 : CRA will extend the solicitation closing date by one week only. Please see Section 2 Amendments to RFP #1 below.

Q2: With reference to item M10 in the grid, in the "Security Requirements" section, does "protecting the authenticity of the communication sessions" refer to users identifying themselves when they connect? Can you give an example of what is requested in this item?

A2: M10 has been amended. Please see Section 2 Amendments to RFP, #'s 2 and 3 below.

Q3: Since Internet Explorer has major security vulnerabilities, does the solution have to be accessible on Internet Explorer (minimum version 9.0) if all other browsers can be used?

A3: Yes, the EMNSS must be accessible through all the web browsers mentioned in requirement M38, including Internet Explorer.

Q4: Can you explain further why the Hotline is a mandatory requirement and the overall use case associated with it?

A4: In addition to the notifications sent by the system, the CRA employees must be able to obtain that same information by calling the Hotline.

Q5: Does the hotline currently existing within CRA being used by the department with the incumbent? If so, which vendor is providing it, and how was it procured?

A5: No, there is no incumbent for the current CRA Hotline (Building Status Line (BSL)).

Q6: Will CRA consider alternatives to the Hotline that achieve the same outcome based on the use case to be described by CRA as part of question Q4 above?

A6: No, CRA will not consider alternatives. As mentioned in requirement M8, the EMNSS must be able to transfer the current CRA Building Status Line (BSL) toll free phone number to their system so that CRA employees can call the line to obtain information about the building(s) they've subscribed to. CRA must keep the same toll free number.

Q7: In M29 we are required to purge data (unrecoverable) from the system and in M50 we are required to be able to recover user information. These two requirements seem to be in conflict with each other. Can you clarify which requirement is valid vs. not valid?

A7: M50 has been removed. Please see Section 2 Amendments to RFP, #'s 2 and 3 below.



Q8: In M8 HotLine: The EMNSS must be able to transfer the current CRA Building Status toll free phone number to their system.

Is it currently under CRA name & CRA's current provider and must be transferred to vendor name and vendor provider? OR Does this simply mean to transfer the number so that the vendor system would receive the calls from the hotline?

A8: It means to transfer the number so that the vendor system would received the calls from the hotline. By calling the hotline, employees would obtain the information about the building(s) they've subscribed to.

2. AMENDMENTS TO THE RFP

- 1. On Front Page (Page 1) of RFP, at Solicitation Closes;

DELETE:
2020-03-16

INSERT:
2020-03-23

- 2. At Appendix 1: Mandatory Criteria;

DELETE:

M10	The EMNSS must provide mechanisms to protect the authenticity of communications sessions.	
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INSERT:

M10	The EMNSS must provide mechanisms to protect the authenticity of communications sessions based on the SC-23 Session Authenticity of Annex 3A-Security Control Catalogue (ITSG-33) https://cyber.gc.ca/en/guidance/annex-3a-security-control-catalogue-itsg-33	
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DELETE:

M50	Data Recovery: The EMNSS must enable Administrators to recover a user contact record that has been deleted for up to 5 days after deletion.	
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INSERT:

M50	Deleted	
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3. At Annex A: Statement of Requirements;

DELETE:

M10	The EMNSS must provide mechanisms to protect the authenticity of communications sessions.
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INSERT:

M10	The EMNSS must provide mechanisms to protect the authenticity of communications sessions based on the SC-23 Session Authenticity of Annex 3A-Security Control Catalogue (ITSG-33) https://cyber.gc.ca/en/guidance/annex-3a-security-control-catalogue-itsg-33
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DELETE:

M50	Data Recovery: The EMNSS must enable Administrators to recover a user contact record that has been deleted for up to 5 days after deletion.
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INSERT:

M50	Deleted
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ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED