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**REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Systems Software Procurement Division / Division des
achats des logiciels d'exploitation
Terrasses de la Chaudière
4th Floor, 10 Wellington Street
4th étage, 10, rue Wellington
Gatineau
Quebec
K1A 0S5

Title - Sujet Enterprise Fraud Management	
Solicitation No. - N° de l'invitation B7310-190250/B	Date 2020-03-24
Client Reference No. - N° de référence du client B7310-190250	
GETS Reference No. - N° de référence de SEAG PW-\$\$\$-067-37544	
File No. - N° de dossier 067ee.B7310-190250	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-05-05	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Pignat, Michael	Buyer Id - Id de l'acheteur 067ee
Telephone No. - N° de téléphone (873) 354-4163 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: DEPARTMENT OF CITIZENSHIP AND IMMIGRATION 365 LAURIER AVE. WEST IRCC - Major Projects Branch (MPB) OTTAWA Ontario K1A1L1 Canada	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée See Herein	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Client:

Immigration, Refugees and Citizenship Canada (IRCC) is the initial Client that will use the Enterprise Fraud Management Solution (EFM Solution). However, this Contract will also allow Canada to make the EFM Solution available to any department, Crown corporation or agency as described in the Financial Administration Act through exercising an amendment for optional additional software licenses.

Requirement:

Immigration, Refugees and Citizenship Canada (IRCC) is seeking to acquire an Enterprise Fraud Management (EFM) Solution to enhance the Department's capabilities to monitor the actions of End-Users of IRCC IT applications in order to detect potentially inappropriate access to, or misuse of, personal information by those users. The solution will also alert Authorized-Users of the EFM Solution when such cases are detected so that they can be reviewed and investigated as required. The period of any resulting contract will be for three (3) years with IRCC retaining the irrevocable option to extend the contract for up to seven (7) additional one (1) year periods.

In order to perform its functions (e.g. monitoring, capturing, alerting, importing, and reporting), the solution must not require the modification, re-factoring or re-coding of any IT applications being monitored. Moreover, the solution must not require an agent to be installed on user end-points to gather End-User transactional activity. As such, managed network TAPs (Terminal Access Points) (physical and virtual) will be leveraged to gather End-User transactional activity (session data).

The solution availability is defined as meeting the following requirements:

- Solution hours: 24x7 and 365 days per year basis; and
- Service Level: 99.5% solution wide availability excluding Client scheduled downtimes and unscheduled service interruptions.

The Crown retains the right to negotiate with suppliers on any procurement.

Documents may be submitted in either official language of Canada.