



AMENDMENT #3

RFP 320 - ENTERPRISE SERVICE MANAGEMENT SOLUTION AND RELATED PROFESSIONAL SERVICES

This Amendment #3, including any appendices attached hereto (the "Amendment"), amends and clarifies Request For Proposal No. 320, as previously amended and clarified (the "RFP"). The RFP otherwise remains unchanged and any capitalized words not defined herein have the meaning ascribed thereto in the RFP.

RFP REVISIONS

a) Page 1, Summary of Key RFP Dates and Defined Terms

DELETE: The Deadline for Proposals: April 17, 2020 at 02:00PM Ottawa local time.

REPLACE: The Deadline for Proposals: April 24, 2020 at 02:00PM Ottawa local time.