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11 Laurier St.\11, rue Laurier

Gatineau, Québec K1A 0S5

Bid Fax: (613) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Terrasses de la Chaudière 5th Floo
10 Wellington Street
Gatineau
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K1A 0S5

Title - Sujet Paramedic Services	
Solicitation No. - N° de l'invitation 5A090-194755/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 5A090-194755	Date 2020-04-21
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-050-37704	
File No. - N° de dossier 050xf.5A090-194755	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-04-23	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Le, Lisa	Buyer Id - Id de l'acheteur 050xf
Telephone No. - N° de téléphone (613) 858-7912 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT 002

Amendment 002 is raised to:

1. Provide answers to questions received with regards to this Request for Proposal (RFP).
-

Note: Questions may have been modified and/or condensed.

Questions and Answers

Q10: In lieu of M1, would Canada consider changing it to: the resource must prove paramedic education, with a minimum 2 years' experience and references that can corroborate this?

A10: No, M1 "The Bidder must have a minimum of 2 continuous years of experience delivering paramedic services in Canada. The experience must have been acquired within the 5 years of the solicitation closing date" is designed to ascertain the Bidder's experience in providing paramedic services in Canada and is not intended for an individual response.

Q11: We are looking at prerequisites for this proposal and we don't have 2 years of paramedical services, however, we do have a sub-contractor with whom we work for in Quebec, who has many years' experience in this field and also has staff available across Canada. We ourselves have been working in the medical field for more than 15 years for different health providers and we have a solid reputation. Before we proceed working on our proposal, if possible, would you confirm if we would be considered?

A11: Joint ventures are allowed under this contract. However, the sub-contractors' experience cannot be used as the Bidder's own experience to meet the mandatory criteria.

Q12: For paramedics, can we include resumes of experienced paramedics who are licensed in Provinces other than Ontario or Manitoba, on the understanding that we would get them licensed in those provinces if we are the successful bidder?

A12: Experience gained while working as a Paramedic in any province of Canada will be considered; however, Paramedics must be currently licensed or registered with the regulatory body in the province for which the bidder is proposing them.

Q13: Is the Bidder expected to provide Physician Medical Oversight as part of the hourly rate? Neither Ontario nor Manitoba has a College of paramedics, so paramedics work under the license of a Medical Director.

A13: Yes, the costs for Physician Medical Oversight should be factored into the hourly rates.

Q14: Section 2.0 item (b) excluding the reimbursement of meals, bottled water, parking, telephone calls and incidentals. Why is there no reimbursement for meals, etc.? Are there facilities in most communities to get meals at a restaurant or are medical staff expected to cook their own meals?

A14: Paramedics will be required to travel in with their own groceries enough to last for the duration of their assignment, as there are often no grocery or convenience stores located in the communities or nearby vicinity. Paramedics will be expected to store their food and prepare their own meals within accommodations onsite where they will be assigned.

Q15: Scope of practice of a Primary Care Paramedic (PCP) – they cannot initiate IV's and have basic cardiac life support skills. Will paramedics ever be working on their own in a community, or will there always be at least one Nurse working with the paramedic?

A15: Paramedics will work with the onsite ISC Nurses to deliver primary care. There is always a Nurse in Charge or designate working in the nursing station.

Q16: Reference to Annex B – page 50, will travel to the designated site(s) from any location within Canada be considered for reimbursement?

A16: Yes, travel arrangements must be made in accordance with terms and conditions for travel herein and in accordance with the National Joint Council Travel Directive, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees" excluding the reimbursement of meals, bottled water, parking, telephone calls and incidentals.

Q17: Reference Annex A (Section 11) – page 7 of the SOW, are accommodations provided for Paramedics at the ISC Nursing Stations or within the applicable communities?

A17: Yes, dormitories are provided in nursing stations. Contract Paramedics will have private bedrooms and bathroom facilities.

Q18: Reference Attachment 2 to Part 4 - Pricing Schedule, are the All-Inclusive Firm Hourly rates the amount for a Regular Hour? (e.g. if we are billing for hours, Regular hours would be billed at the all-inclusive rate, while Standby hours would be billed at 1/8 of this rate?)

A18: Yes, you must propose the all-inclusive firm hourly rates for the regular hours. The stand-by hours would be at 1/8 of this rate.

Q19: Reference 6.1 (Security Requirements) – page 26, when is the reliability status, under the Contract Security Program, required for all identified Paramedics? It is pre or post-contract award?

A19: ISC has been granted a temporary waiver for security clearances which will allow Contractors to be proposed for work prior to a security clearance being issued. The Bidder must still complete and submit security clearance documents and ISC will work to have clearances expedited but paramedics may begin work under an awarded Contract prior to clearance being issued officially.

Q20: Reference 1. (Optional Regions) – page 27 Do certain provinces outlined in the optional services table align with either one of the two streams (Ontario and Manitoba)? Or are all the optional provinces associated with both streams?

A20: Suppliers can offer any of the optional provinces with Ontario or Manitoba, however, if the suppliers are bidding for both streams, the optional provinces shouldn't be offered twice under each stream.

Q21: Reference Part 7, can you clarify the locations in which Paramedic services may need to be provided, outside of Ontario and Manitoba, without requiring a contract amendment?

A21: Currently, we are not aware of any other provinces for which the services may be required.

Q22: Attachment 2 to part 4 does not exist anywhere in the form of Pricing Schedule Template. This is referenced on page 19 of 59 or in the case of paginated pages, it is on page 20 of 87. How do you want the pricing schedules displayed?

A22: Attachment 2 to Part 4, Pricing schedule, can be found on the Paramedic Services solicitation page under the heading "Attachments" which can be found after the documents under the heading "Solicitation Documents."

Q23: Travel is understood, as well as Travel time while in transit. Can you please indicate the availability of Personal protective equipment (PPE) provided while in transit. Does Canada supply PPE while in transit for COVID-19 Enterprise Resource Planning (ERP)?

A23: As of April 17, 2020, Transport Canada requires that all passengers to travel wearing a mask or facial covering. This can be a surgical mask or other cloth covering or scarf. At this time, there are no other requirements for travellers to wear PPE, so ISC will not provide PPE while in transit. Provision of masks or other covering will be at the cost of the employer or paramedics who may use coverings if they already have their own.

Q24: Security checklist is filled out. Do we need to add to this or is this something that Canada will do on the contractor's behalf? Page 79-8-81 of 87 (paginated).

A24: The Security Requirement Check List in Annex C shows the security requirements related to this solicitation and the bidders do not need to complete this form. However, the Bidders must ensure they meet this requirement as stated in Part 6, Section 6.1 - Security Requirements of the RFP. Page 27 of 87 (paginated). If the Bidder currently does not hold a valid organization security clearance, the bidder must request security sponsorship from the Contracting Authority as soon as possible.

Solicitation No. - N° de l'invitation
5A090-194755/A
Client Ref. No. - N° de réf. du client
5A090-194755

Amd. No. - N° de la modif.
002
File No. - N° du dossier
050xf.5A090-194755

Buyer ID - Id de l'acheteur
050xf
CCC No./N° CCC - FMS No./N° VME

Q25: We have extensive experience with medical personnel and have paramedics available to work now but we have not in the past placed paramedics and cannot provide references of such. Would you like us to continue with the bid?

A25: To be considered responsive, M1 - "the Bidder must have a minimum of 2 continuous years of experience delivering paramedic services in Canada. The experience must have been acquired within the 5 years of the solicitation closing date" is designed to ascertain the Bidder's experience in providing paramedic services in Canada. The Bidder must provide information as to how the stated experience was obtained in the requested format according to "Bid Preparation Instructions".

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED
