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K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
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Issuing Office - Bureau de distribution

Mainframe & Business Software Procurement Division /
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Title - Sujet RFI - Crowdsourcing	
Solicitation No. - N° de l'invitation K4A20-200933/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client K4A20-200933	Date 2020-05-14
GETS Reference No. - N° de référence de SEAG PW-\$EEM-058-37748	
File No. - N° de dossier 058eem.K4A20-200933	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-05-29	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Fradette, Michelle	Buyer Id - Id de l'acheteur 058eem
Telephone No. - N° de téléphone (873) 354-5189 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
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Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date



**PUBLIC SERVICE AND PROCUREMENT CANADA (PSPC)
On behalf of Environment and Climate Change Canada (ECCC)**

**Amendment no. 002 to Request for Information (RFI) for
Crowdsourcing and Innovation Management Software-as-a-
Service Solutions**

Buy&Sell Solicitation Reference Number: K4A20-200933/A

THIS AMENDMENT 002 IS RAISED TO:

1.0 Respond to questions received regarding the RFI, as detailed in Section 1.0, below.

1.0 Respond to questions regarding the RFI

Note: Questions may have been modified and/or condensed.

QUESTIONS	ANSWERS
Q6. Could you please elaborate on the motivation for ECCC to look for an "internal" crowdsourcing platform instead of an "external" crowdsourcing platform or a combination of both?	A6. The GC had set a precedent in 2019 with phase 1 of a pilot project that allowed science and technology-related challenges to be posted on private sector crowdsourcing platforms that were open to anyone around the world to solve (external). This RFI is designed to facilitate phase 2 of the pilot project whose objective is to ease public servants into adopting crowdsourcing by using a platform that is only visible to their public servant colleagues. The idea is to remove any potential stigma that staff may feel about publically admitting they cannot solve a given problem. If staff become comfortable using the "internal" platform and if it proves useful, they may then become less reticent to using an "external" platform open to all. In other words, an internal platform will be used in this pilot as a tool for acculturation for crowdsourcing generally.
Q7. While this RFI is specific to internal solutions, would the government be open to expanding the use of vendors for external solutions?	A7. The GC already allows staff to post science and technology-related challenges on private sector crowdsourcing platforms which are open to anyone around the world to solve (i.e. external). However, for the purposes of the pilot project being contemplated in this RFI, ECCC is specifically looking for information regarding purchasing SaaS for use as an internal crowdsourcing platform.
Q8. Is there an opportunity for a hybrid crowd option? Would the government be open to internal and external solvers working on their challenges?	A8. Yes, ECCC would be open to internal and external solvers working on their challenges in the future. However, for the purposes of the pilot project being contemplated in this RFI, ECCC is specifically looking for information regarding an internal platform.
Q9. Are there any procurement vehicles/acquisition mechanisms that currently exist to procure external crowdsourcing solutions?	A9. As far as ECCC is aware, there are currently no procurement vehicles or acquisition mechanisms in place to procure external crowdsourcing solutions.
Q10. What is the volume of crowdsourcing projects ECCC expect to run?	A10. It is unknown at this time what volume of crowdsourcing projects ECCC will run.
Q11. Could you please elaborate on outputs or deliverables that ECCC are seeking from their crowdsourcing challenges? Examples, white papers, code or other?	A11. Any challenge type that is solvable through crowdsourcing and is within the scope and mandate of ECCC is a potential deliverable. This includes scientific and technical solutions, web site design, infrastructure design, coding, etc.
Q12. Could ECCC please elaborate on what a policy-related challenge might look like by providing an example of one?	A12. An example of a policy-related challenge that ECCC might run would be: What governance structures currently exist around the world that may be suitable for water management in Canada.
Q13. Does the government expect to be able to use the SaaS independently or with help from the vendor?	A13. It is unknown at this time whether ECCC would require help from the vendor to use the SaaS. This would depend on the complexities and attributes of platforms and value of vendor assistance.

QUESTIONS	ANSWERS
Q14. What is the budget or budget range intended for the typical crowdsourcing project you envision?	A14. The budget intended for a typical crowdsourcing project is unknown at this time. It will be informed by this RFI.
Q15. Does ECCC anticipate vendors to work on site or would remote work be acceptable?	A15. It is unknown at this time whether ECCC would require vendors to work on site or whether remote work would be acceptable. Complexities and attributes of platforms and value of vendor assistance need first to be showcased: whatever works best and is the most efficient and effective will be employed.
Q16. Can you elaborate on the Disaster Recovery Plan requirement? Is this referring to a platform failure?	A16. The Disaster Recovery Plan involves a set of policies, tools and procedures to enable the recovery of data loss and disruption to client activity or loss of Canada data and to the continuation of vital technology infrastructure and systems following a natural or human-induced disaster. Canada would also like to know if a data backup plan for data recovery would be included in your Service Level Agreement, if not, would any additional investment be required?