



RETURN BIDS TO : - RETOURNER LES SOUMISSION À:

**Canada Revenue Agency
Agence du revenu du Canada**
See herein / Voir dans ce document

Proposal to: Canada Revenue Agency
We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada
Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)
Raison sociale et adresse du Soumissionnaire - (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire

Name /Nom

Title/Titre

Signature

Date (yyyy-mm-dd)/(aaaa-mm-jj)

(____)_____
Telephone No. – No de téléphone

(____)_____
Fax No. – No de télécopieur

E-mail address – Adresse de courriel

AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION

Title – Sujet Emergency Mass Notification Software Solution (EMNSS)	
Solicitation No. – No de l'invitation 1000348508A	Date 2020-05-26
Amendment No. - N° modif. 007	
Solicitation closes – L'invitation prend fin on – le 2020-05-29 at – à 2:00 P.M. / 14 h	Time zone – Fuseau horaire EDT Eastern Daylight Time
Contracting Authority – Autorité contractante Name – Nom Alastair Webb Address – Adresse - See original document/ voir document original E-mail address – Adresse de courriel – alastair.webb@cra-arc.gc.ca	
Telephone No. – No de téléphone (613) 867-5203	
Fax No. – No de télécopieur (613) 957-6655	
Destination - Destination See herein / Voir dans ce document	
THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT. LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.	



SOLICITATION AMENDMENT # 007

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per RFP; and
2. Amend the RFP.

1. QUESTIONS AND ANSWERS

- Q1:** Would the solution be able to take control of CRA's building hotline phone numbers for the duration of the contract for solution integration? Or does the solution need to be added as an option from the Hotline phone number in order to provide information to employees calling in?
- A1:** The hotline is a toll-free number provided to the CRA by Shared Services Canada (SSC). For the purpose of this new solution - EMNSS, the CRA does not want to provide a new hotline number to its employees; therefore, this toll-free line will be required to be call forwarded/transferred to the EMNSS.
- Q2:** We would like to request an additional week to the closing date to be granted to provide bidders with more time to compile a response. Would the Crown consider extending the closing date to June 5?
- A2:** No, CRA will not be extending the closing date.
- Q3:** As a service provider, we work with multiple OEM vendors in this technology space and are concerned that the prescriptive nature of this RFP with all requirements being mandatory may result in no OEM vendor technologies being compliant. Each OEM technology has strengths and potential gaps vs their competitors, so you may actually end disqualifying leading and innovative vendors that are missing even just one mandatory requirement. We ask that each respondent have the flexibility to not meet up to 5 mandatory requirements as long as they've provided an adequate response as to how the requirement could be met in another way. To ensure a fair and competitive procurement process some form of flexibility on mandatory requirements should be implemented.
- A3:** All criteria pertaining to this requirement were determined to be a mandatory. As stated in Step 1 – Evaluation Against Mandatory Criteria of the RFP, Bids that do not comply with every mandatory requirement will be declared non-responsive. Only those bids meeting all mandatory requirements will then be evaluated in accordance with Step 2.

2. AMENDMENTS TO THE RFP

1. At Section 2.5, Submission of Bids;

DELETE:

Bidders are hereby advised that the Bid Receiving Unit of CRA is open Monday to Friday inclusive, between the hours of 0730 and 1530, excluding those days that the federal government observes as a holiday.

INSERT:

Bidders are hereby advised that the Bid Receiving Unit of CRA is open Monday to Friday inclusive, between the hours of 0700 and 1500, excluding those days that the federal government observes as a holiday.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED