

Q1E: Will you consider splitting the RFP out into separate RFP's, one for ERP Software and related Services and one for Hardware, Media and related Services?

A1E: No. DND is looking for a single contractor for a complete, integrated solution.

Q2E: RFP closing date is June 15, 2020. 6.5.1 Delivery Date states that "all deliverables must be received on or before July 15, 2020". Annex A 2.3 states "The Contractor must hold a contract kickoff meeting at its facility or by teleconference, as arranged with the DND Contract Authority, within four to six (4-6) weeks of Contract Award. This meeting will be used to introduce the DND project team and to discuss delivery and installation timelines, quality assurance processes and delivery options."

There appears to be some discrepancies with these dates if the kickoff meeting must be held up to 4 to 6 weeks after the June 15th closing however all deliverables must be received on or before July 15th. Could you please clarify?

A2E: 6.5.1 Delivery Dates should now read: "All deliverable will be received at a date mutually agreed during the kickoff meeting". Annex A 2.3 remains unchanged.

Q3E: Also relating the requirements for deliverables and kickoff meeting above, will these dates be flexible based on restrictions for on-site work due to the COVID-19 pandemic and the current social distancing requirements?

A3E: In order to account for the COVID-19 pandemic and the current social distancing requirement, deliverable dates will be confirmed during the kickoff meeting. In addition, depending on circumstances at that time, the kickoff meeting may be held via teleconferencing.

Q4E: Has DND already performed any advance evaluation or testing of "ERP software" as per the software requirements under section 4.0 Mandatory Requirements?

A4E: DND current ERP software is based on the SAP ECC 6.0 platform. If the question refers to the AIT management software, the answer is no, DND has not conducted any advance evaluation or testing leading to this RFP.

Q5E: Other than the two locations for installation indicated in Section 2.4 Delivery Points, how many more locations do you intend to roll this system out to in the future?

A5E: Potentially, DND may install the system in up to five locations in Eastern Ontario.