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K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

Title - Sujet Digital Services-Urgent for COVID19	
Solicitation No. - N° de l'invitation B9220-210014/A	Amendment No. - N° modif. 005
Client Reference No. - N° de référence du client B9220-210014	Date 2020-06-03
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-626-37814	
File No. - N° de dossier 626zm.B9220-210014	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-06-08	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Holden, Carole	Buyer Id - Id de l'acheteur 626zm
Telephone No. - N° de téléphone (613) 858-9217 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT NO. 005

This amendment is raised to clarify the RFP and to answer bidders' questions.

NOTE TO BIDDERS

Due to the time constraints, Canada is not extending the bid closing date; and is not anticipating answering any further questions.

CLARIFICATION NO 2.

ONLY Task Based Informatics Professional Services (TBIPS) Supply Arrangement (SA) Holders holding a TBIPS SA for Tier 2 at the time of bid closing, in all required resource categories in this solicitation and in the National Capital Region under the EN578-170432 series of SAs are eligible to compete.

If you require information on how to apply and become an SA holder for future TBIPS requirements, please contact the SA Authority at rcnmdai.-ncrimos@tpsgc-pwgsc.gc.ca

If you need help understanding the federal procurement process or registering as a supplier, contact the [Office of Small and Medium Enterprises](#). They have a network of offices across Canada.

QUESTIONS AND ANSWERS

Question 30:

TA Performance Management Framework

(Part 4 - Evaluation Procedures and Basis of Selection; 4.4 Basis of Selection; (b) Contract Funding Allocation – RFP page 24)

Given the value, duration and complexity of this requirement, and the fact that up to two suppliers will be awarded contracts coming out of this solicitation, we believe the Crown could benefit from benefit from including a TA Performance Management Framework (PMF) within the resulting contract. This framework has been applied within previous GOC solicitations and will work to help the Crown manage the vendor performance within each TA. It also incents each supplier to continue providing the best services possible for the duration of the contract. By re-allocating funding across the two contracts based on the performance of work by each supplier on every TA, this approach would also ensure a consistent approach to contract and project management throughout the life of the contract.

For example, the Crown could consider evaluating Vendor performance after each TA and, based on that performance, reallocate contract funding on an annual basis based on the scores for each contractor.

We believe that this approach not only ensures Vendor accountability during each tasking, but incents and rewards excellent service delivery throughout the contract.

Would the Crown consider reserving the right to implement a TA PMF within the resulting contract?

Answer 30: Your request has been considered. However, IRCC will not implement a TA Performance Management Framework.

Question 31

RFP Reference: Part 7 – Resulting Contract Clauses :

The scope of the services and work under the RFP is so broad that the terms and conditions specified in the RFP cannot appropriately contemplate all the services. For example, with cybersecurity services, managed services and cloud hosting services, there are additional contract terms necessary to address those risks, and in some cases, mandatory flow-ups from third party service providers, such as cloud service providers.

Under Section 7.2 (d)(iv) (Form and Content of draft Task Authorization), is IRCC willing to add and negotiate contractual terms from a Bidder in a TA?

Answer 31: Please refer to Part 7 – Resulting Contract Clauses, Section 7.2, Task Authorization, (d) Form and Content of draft Task Authorization, (i) (L): “any items that Canada is willing to negotiate with either all the contractors or the top-ranked contractor responding to the TA, as described in the Statement of Work, but Canada may wish to adjust what has been proposed by the Contractor.”

Question 32:

RFP Reference: Part 7 – Resulting Contract Clauses

There is a conflict between not responding on up to six instances of TA's under Section 7.2 (k) (Refusal of Task Authorizations), which might lead to termination for default, and not responding under Section 7.9 (a)(v) (Professional Services Rate) which can lead to sanctions and debarment.

Would IRCC be willing to provide some flexibility to not respond to a TA in the event that the reason for not responding is scope or contractual terms, and not price or rate?

Answer 32: Please refer to Article 7.2 (k) Refusal of Task Authorization where it states “does not apply to Method B Competitive TA process”.

Question 33:

RFP Reference; Cover Page – Solicitation Close Date & Time:

Bidder's experience is that Canada typically gives Bidders ten (10) business days to respond to TBIPS solicitations similar to IRCC's RFP.

Will IRCC please extend the submission deadline to Wednesday, June 10th to provide Bidder with sufficient time to complete its response to the solicitation?

Answer 33: IRCC is not prepared to extend the solicitation closing date.

Question 34:

I just want to confirm if we need to fill out and submit all the table/grid for each resource category or do we just need to fill out the Corporate Requirement grid?

Answer 34: Please refer to the RFP; Attachment 4.1 Mandatory Technical Criteria and Attachment 4.2 Point Rated Technical Criteria.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME