

Questions and Answers Document #3

RFSO Reference Number: P2100057

CLOSING DATE: June 29, 2020

CLOSING TIME and TIME ZONE: 10:00AM EDT

PROJECT TITLE: Request for standing offer for Investigation services

To All Bidders:

The purpose of this document is to give effect to the following:

Questions and Answers: The following information is issued in response to questions received from bidders:

Question 1:

With respect to complex cases that are demonstrably outside the norm, by either or both the number of allegations or involved parties, would the Commission consider making exceptions to the fixed rates as stated – based on applications containing supporting rationale from the contractor?

Answer 1:

We are not considering amending the Basis of Payment. We have been working with this basis of payment (with an inflation rate) for the last several years and will continue.

Question 2:

If a contractor has conducted several cases of a complex nature that exceed the norm would the Commission balance the assigned cases to a contractor to reflect fair equity?

Answer 2:

Yes. Files assigned to contractors are generally triaged to ensure that complex cases are not assigned and we ensure that files assigned are balanced to reflect fair equity.