Public Works and Government Services Canada | Travaux publics et Services gouvernementaux Canada

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SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Title - Sujet
SITE SUPPORT SERVICES - CFB GOOSE BAY

Solicitation No. - N° de l'invitation	Amendment No. - N° modif.
W6369-170006/B	008
Client Reference No. - N° de référence du client	**Date**
	2020-06-19
GETS Reference No. - N° de référence de SEAG	
File No. - N° de dossier	**CCC No./N° CCC - FMS No./N° VME**
Solicitation Closes - L'invitation prend fin **at - à 02:00 PM** **on - le 2020-07-23**	**Time Zone** **Fuseau horaire** Ottawa Local Time

F.O.B. - F.A.B. Specified Herein - Précisé dans les présentes
Plant-Usine: ☐ **Destination:** ☐ **Other-Autre:** ☑

Address Enquiries to: - Adresser toutes questions à:	**Buyer Id - Id de l'acheteur**
Henry, Yves	
Telephone No. - N° de téléphone	
(613) 736-2853	

Destination - of Goods, Services, and Construction:
Destination - des biens, services et construction:
DEPARTMENT OF NATIONAL DEFENCE
5 WING GOOSE BAY
HAPPY VALLEY-GOOSE
Newfoundland and Labrador
A0P1C0
Canada

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Delivery Required - Livraison exigée	**Delivery Offered - Livraison proposée**
See Herein	

Vendor/Firm Name and Address
Raison sociale et adresse du fournisseur/de l'entrepreneur

Telephone No. - N° de téléphone
Facsimile No. - N° de télécopieur

Name and title of person authorized to sign on behalf of Vendor/Firm (type or print)
Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)

Signature **Date**

Canada

Amendment 008 is raised to:

1) **Amend SOW Item 2.3.8.1.1 (Ref. Q256.);**
2) **Amend Annex J to remove the second QA mgr. for Real Property at 2.3c. (Ref. Q148.);**
3) **Amend RFP clause 4.2.1 (due to point 2 above) (Ref. Q148.);**
4) **Delete SOW item 3.2.8.3.13 (Ref. Q176.);**
5) **Amend Annex I, table 6, cell B12: description of table reference (Ref. Q301);**
6) **Amend Annex I, table 6, cell B16: description of table reference (Ref. Q302);**
7) **Amend Annex I, table 6, cell C14 to block its entry. (Ref. Q382)**
8) **REPLACE Annex I - REV 3 with Annex I - REV. 4 to account for the above amendments;**
9) **ADD QA procurement clauses to the RFP resulting contract clauses;**
10) **ADD QA procurement clauses to the RFP solicitation;**
11) **Amend the RFP BoP to change the unit to "per hour" (Ref. Q338);**
12) **Amend the RFP BoP to change the description and unit rate (Ref. Q339) and;**
13) **Answer questions 148, 176, 196, and 250 to 400.**

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1) At **SOW Item 2.3.8.1.1, DELETE Related Information** description in its entirety and **REPLACE** with the following:

   "Food is served in amounts specified by the CAF standardized cycle menu standards. Short orders and breakfast line flow rates through the line are no less than three persons per minute. Maintain the capability to provide an average flow rate through the line of no less than five (5) persons per minute. For operations, exercises, contractor will be given as much notice as possible – normally two weeks, but not less than one weeks' notice. For emergency requirements, contractor will be required to provide food services within 4 hours of request."

   Items 2.3.8.1.6 and 2.3.8.1.12 of the SOW remain unchanged.

2) At **Annex J** – Point Rated Evaluation Criteria **point 2.3c**, **DELETE** this criteria from the table. This will affect the totals for the minimum number of points required for selection. See the next amendment point below for details.

3) At **RFP clause 4.2.1 Basis of Selection**, due to the deletion of point 2.3c above, **DELETE** point c) and **REPLACE** with:
   c. Obtain the required minimum of **2516** points (overall for the technical evaluation criteria which are subject to point rating. The rating is performed on a scale of **3595** points.

4) At **SOW Item No. 3.2.8.3.13**, **DELETE** the item in its entirety as per answer #176 below.

5) At **Annex I, Table 6, Cell C12**: **REPLACE** referenced tables with SOW table 2.2-2 and 2.2-3 respectively as per Answer #301 below.

6) At **Annex I, Table 6, Cell B16**: **REPLACE** referenced tables with SOW table 1.3-1 as per Answer #302 below.

7) **AMEND** Annex I, table 6 - cell C14, to block the cell. (Ref. Q382)

8) **REPLACE** "Annex I Financial Evaluation Table – REV. 3" **WITH** "Annex I Financial Evaluation Table – REV. 4" to account for the above changes.

9) At **RFP Resulting Contract Clauses**, **ADD** the following Standard Procurement Clauses:

7.3.3 Standard Procurement Clauses

D5510C (2017-08-17) QA authority (DND): Canadian-based contractor - Personal Information, apply to the contract and form part of the policy.

D5515C (2010-01-11) QA authority (DND): (USA & Foreign) - Personal Information, apply to the contract and form part of the policy.

D5540C (2019-05-30) ISO 9001:2015 Quality Management Systems - Requirements (Quality Assurance Code Q), apply to the contract and form part of the policy.

10) At **RFP Section 2.1** Standard Instructions, Clauses and Conditions **ADD** the following clause:

D5401T (2007-11-30) Procurement Standard Clauses –Delivery, Inspection and Acceptance – Quality Plan - Solicitation, are incorporated by reference into and form part of the bid solicitation.

11) At **RFP Basis of Payment**, Table 3 and 3A, REPLACE "per occurrence" with "per hour" as per Answer #238 below.

12) At **RFP Appendix 1 to Annex B, Table 4 and 4A**, under the **Coffee Break Service** section **DELETE** description: "Various Trays of food (see note below) for 20 people at cost reimbursable." with **REPLACE** "Various Trays of food for 20 people at cost Firm Unit Rate."

13) Answer questions below:

Question 148

It was our understanding that there would only be one QA/QC Manager. This plan indicates there is an additional QC & A Manager required.
Jan 28/2020 Question # 78 - Previously Canada responded with -"There is one Quality Management System (QMS) and one Quality Manager for the entire contract."
Can Canada please provide an amendment for the RFP to update with the removal of this second QC&A Manager?

Answer 148

There is only one QA/QC Manager. The RFP has been modified accordingly above to remove the second QA/QC manager at point 2.3c of Annex J.

Question 176

In 3.2.8.3.13 the SOW directs the WOC to maintain, track and distribute this info on approximately 1200 sorties per year "IAW standard coordination centre practice". Who or what is the referenced coordination centre and in what document are these standard practices listed or detailed? What is the percentage breakdown of these 1200 sorties by training area user(s)? Are all sorties conducted during the WOC's normal duty hours? How frequently is the information distributed?

Answer 176

SOW Item No. 3.2.8.3.13 has been removed in this amendment above.

Question 196

In regards to Table 3.3-3 & Table 3.3-4, what is the meaning of the # symbol? And most importantly is there more recent data from 2018 or even 2019 that would help to establish a more valid trend for transient aircraft?

Can Canada provide more recent data from 2018 or 2019 that would assist in establishing a valid trend for transient aircraft?

Answer 196

The replacement documents for table 3.3-3 and 3.3-4 are attached in this solicitation amendment on BuyandSell.gc.ca

Question 250

In Annex | Financial Evaluation REV 2 (Amd 5) the values provided for the Level of Effort (Estimated Spend) in 4.4.3 Provide Optional Project Delivery Services a) Category I Projects and b) Category II Projects are very large ($45,000,000 and $15,000,000 respectively). Are these the intended values, or is there an error, such as a missing decimal point, that has misrepresented the intended values?

Answer 250

As at Footnote to Table 8 RP Ops states that for 4.4.3.a) "**Multiplier (45000000) is provided for financial evaluation purposes only based on an estimated level of effort of $3,000,000."
As at Footnote to Table 8 RP Ops states that for 4.4.3.b) "***Multiplier (15000000) is provided for financial evaluation purposes only based on an estimated level of effort of $1,000,000."

Question 251

We understand from Amd 5 RFP W63369-170006_B Answer 55 that all bidders are to use the $1,500,000 value for the Corps of Commissionaires for Annex 3.6 of the SOW. Can you clarify what the expectation is

for the technical submission for this annex? Will the Corps of Commissionaires be sharing a technical response to be included in the proposal of all bidders, or is the expectation that security services will not be addressed in the technical response of bidders?

Answer 251

Bidders are to submit their technical plan without input from the Corps of Commissionaires. However, they must finalize the plan with the Corps of Commissionaires, with DND's approval, within 30 days of contract award.

Question 252

In AMD 5 RFP W6369-170006_B Answer 40, Canada explained that "any time that the contractor variance is + or - 10% the VIQ is utilized." However, this contradicts Annex B - Basis of Payment 11.0 Variation in Estimated Quantity which states that "when the variation between estimated quantity and the actual quantity of a firm, all-inclusive annual priced item is more than "plus or minus" 15%, an equitable adjustment in the contract price for that year only shall be negotiated...". Is the threshold for a variation adjustment 10% or 15%?

Answer 252

Similar to Q237. Any time that the contractor variance is "plus or minus" 15%, VIQ/ VEQ is utilized.

Question 253

In Annex 3.3 Transient Servicing, Table 3.3-2 Unspecified Service gives an estimated quantity and a unit of measure. Can Canada confirm that the estimated quantity (or estimated occurrence as it is described in Goose Bay Annex | Financial Evaluation REV 2 (Amd 5) Table 3 Transient Servicing) is the number of units per year for each of the services?

Answer 253

As per the pre-note in Table 3 Transient Servicing, in the Estimated Occurrences* column the * denotes "*The levels of effort shown here are for bidding purposes only". SOW Table 3.3-2 Unspecified Service provides the respective Estimated Quantity of individual event occurrences and the respective Unit of Measure per line item.

Question 254

In Annex 3.3 Transient Servicing, Table 3.3-2 Unspecified Service refers to 1.15 Clean passenger section and 1.16 Transit cabin cleaning. Will Canada please describe what the difference is between these two activities?

Answer 254

Clean passenger section refers to a complete cleaning of tables, seat pockets, overhead panels, windows, as well as vacuuming.

Transient cabin cleaning includes removing garbage, folding seat belts and cleaning table trays (if any).

Question 255

In Annex 3.3 Transient Servicing, Table 3.3-2 Unspecified Service refers to 1.17 Heater coldbuster position and operate and 1.18 Heater Herman Nelson, position and operate. Will Canada please describe what the difference is between these two activities?

Answer 255

As both Brand-name heaters require their respective operators to be appropriately trained on the respective equipment, the contractor is to ensure that all respective Brand manufacturer use and operation directions are followed when positioning and operating each distinct Brand of heater.

Question 256

In reference to: 2.3.8.1.6 Extended Hours of Operations, p. 95/413 & 2.3.8.1.12 Provide meal services to meet emergency, p. 100/413, these paragraphs state, "Maintain the capability to provide an average flow rate through the line of no less than five persons per minute." Both SOW Items ask the Contractor to maintain a flow rate of five persons /minutes, while SOW Items 2.3.8.1.1 (p. 92/413) is asking the Contractor to maintain a flow rate of no less than persons/minute.

Can the Government confirm the flow rate to be maintained for each of these SOW Items?

Answer 256

SOW Item 2.3.8.1.1 to be amended to read "Short orders and breakfast line flow rates through the line are no less than three persons per minute. Maintain the capability to provide an average flow rate through the line of no less than five (5) persons per minute."

Question 257

In reference to: 3.6.7.8.2 CPIC, p. 245/413, this paragraph states, "Provide information to patrol vehicles through Canadian Police Information Center (CPIC) terminal and NL Motor Vehicles Registration System."

This requirement is currently met through the use of SAMPIS. Will the Government consider removing this requirement or include it to the SOW Item 3.6.7.8.5 - Operate SAMPIS?

Answer 257

SOW Items 3.6.7.8.2 and 3.6.7.8.5 to remain as separate Requirements.

Question 258

Canada is requested to provide the following clarifications: Section 4.2.19 in the Statement of Work identifies a requirement to manage maintenance and construction projects, and bidders are requested to provide an associated fixed fee in Table 8 of the Annex I Financial Evaluation form.
Whereas, Section 4.4.3 of the Statement of Work identifies the management of projects as an optional service, dividing projects into 3 Categories. Under the associated section is Table 8 of the Annex I Financial Evaluation form, bidders are requested to provide a percentage fee using cost-plus as the basis of payment.

1. Is the inclusion of 4.2.19 in Table 8 an error?
2. If 4.2.19 was intentionally included in Table 8, please provide clarity on what type of projects would be delivered under 4.2.19 vs. 4.4.3.
3. Please clarify the value of the program of projects that must be delivered under section 4.2.19 so as to enable bidders to provide a fixed price.

Answer 258

RP Ops N – Recommend we change 4.2.19 in table 8 from "Manage Projects" to "Manage contracts"

1. It is not an error.
2. As indicated in the SOW, in 4.2 describes contract activities and not projects. The "as requested" context which of necessity covers a broad range of possible contracts, with the types of contracts in a given year, being at the Crown's discretion. As an example, in the current Covid-19 context, Canada can ask the contractor to set up a Covid-19 testing facility.
3. The indicative value of such projects is up to $1M per year

Question 259

Canada is requested to advise which line(s) / table(s) of the Annex I Financial Evaluation Form bidders should use to capture their labour costs associated with the proposed staffing plan?

Answer 259

To be answered in an upcoming amendment.

Question 260

In regards to portable fire extinguishers -"Table 4.2.6F, DND Governing Fire Detection and Suppression Systems Inspection, Testing and Maintenance Procedures" does not list NFPA 10 as the approved procedures for extinguishers. It is requested that Canada provide the required reference document for portable fire extinguishers.

Answer 260

IAW Wing Standing Orders Chap 6-603, Fire Orders, “Except as otherwise required in this section, testing and maintenance of portable extinguishers shall be in accordance with NFPA 10, “Portable Fire Extinguishers”. Further, IAW NFPA 10, Chapter 7 Inspection, Maintenance and Recharging, “under article 7.2.1. (Inspection/frequency), fire extinguishers shall be inspected when initially placed in service and thereafter at approximately 30 day intervals.”

Question 261

It is requested that Canada provide the most recent Facilities Catalogue for 5 Wing Goose Bay

Answer 261

The document is posted to the CentralCollab site.

Question 262

It is requested that Canada provide clarification on “in-flight catering equipment”.

- What type is provide?
- How many are provided.
- Is it refrigerated?
- How is it transported?
- Who removes it from the aircraft?

Answer 262

- Meals provided are box lunches and frozen meals.
- 1000 meals per year on average are provided
- No refrigeration required
- Transient servicing transports (747 capable lift truck)
- Transient servicing removes in-flight catering equipment from the aircraft (747 capable lift truck)

Question 263

It is requested that Canada confirm the estimate number of incidents per year?

Page 163, 3.2.8.2.9, indicates 100 incidents per year
Pages 216, 217
3.5.8.1.5 indicates - 20 incidents
3.5.8.1.6 indicates - 600 activities

3.5.8.2.1 indicates - 90 call per year
3.5.8.2.2 indicates - 30 incidents?

Answer 263

Actual number of activity in FY 2019/2020
3.2.8.2.9 = 7
3.5.8.1.5 = 5
3.5.8.1.6 = 221
3.5.8.2.1 = 31
3.5.8.2.2 = 27

Question 264

In regards to Emergency Services as indicated in the SOW on page 213, it is requested that Canada define what they classify as an "incident"?

Answer 264

From Termium Plus®, Record 2 (https://www.btb.termiumplus.gc.ca/tpv2alpha/alpha-eng.html?lang=eng&i=1&srchtxt=incident&index=alt&codom2nd_wet=1) “An event caused by either human action or a natural phenomenon that requires a response to prevent or minimize loss of life or damage to property or the environment and reduce economic and social losses.”
From Defence Terminology Bank (http://terminology.mil.ca/index-eng.asp#), Record 41803, “Unexpected event which degrades safety and increases the probability of an accident.”

Question 265

In regards to SOW para 3.5.7.1, page 214, it is requested that Canada clarify the level of medical training/certification required by the personnel? Standard First Aid or EMR level??

Answer 265

As stipulated in the SOW Item 3.5.7.7 EMRs: Fire Fighters must be qualified to the Province of Newfoundland and Labrador's EMR standard. The NL Fire Services Division (FSD) Training and Certification Policy Manual is posted to the CentralCollab site.

Question 266

In regards to SOW para 3.5.4.2, page 214 Fire Marshall Directive 4002 - "Dry Chemical Extinguisher Maintenance Room Design Guide" - It is requested that Canada confirm that the recharging facility is in accordance with the FMD? If it is not, it is requested that Canada confirm who is responsible to ensure the room meets the Fire Marshall Directive 4002 requirements.

Answer 266

The Fire Inspector provided confirmation that “The Dry Chemical Extinguisher Maintenance Room in building 3 is in accordance with the FMD.”

Question 267

In regards to SOW para 3.5.7.7, page 215, it is requested that Canada provide the level of training that is required by the Medical Officer? If it is EMR level, it is requested that Canada clarify the number of personnel required to be trained to EMR level.

Answer 267

The Medical Officer is a DND appointed position.

Question 268

In regards to SOW para 3.5.10.2, page 228 and SOW para 3.5.11.11, page 231, it is requested that Canada confirm that there is an area on the facility designated for ARFF training and exercises.

Answer 268

5 Wing does have a designated facility (training tower) to carry out ARFF training and exercises. It is a new structure and has yet to be assigned a bldg #.

Question 269

Section 3.5.11.12.1 of the SOW indicates an "ambulance response". It is requested that Canada clarify if the intent under the terms of the contract is that an ambulance is to be provided by the bidder?

Answer 269

There is no requirement for the contractor to provide an ambulance. As at SOW Item 3.5.11.12.1, the contractor is required to provide an “Emergency Medical Response Plan” that includes information pertaining to ambulance responsiveness.

Reference: Emergency Response Plan

In response to an on-base crash alarm, the duty med tech shall dispatch the Civilian Ambulance to the emergency site. During working hours there might be a few medical personnel from MIR and MED Techs from 444 Sqn available, but they need to be specifically notified and requested by the On Scene Controller (OSC). OSC may also request support from civilian ambulance assets. The W Comd may also consider a request for medical support from municipal, provincial or federal resources via JTF(A).

Note: 5 Wing has only one ambulance manned by 27 Health Services pers to react to emergencies as directed, all routine calls are directed to provincial ambulance resources in HV-GB.

Question 270

It is requested that Canada clarify what assets are to be priced into the minor works program at cost-plus as opposed to the fixed price maintenance portion? Are all assets under the $7,500 materials OR 144 labour hours to be considered part of minor works program?

Answer 270

The minor works program is the corrective maintenance that results from preventative inspections. It encompasses all assets at Goose Bay. Refer to the Fixed Asset Register, including assets associated with the provision to Common Services in accordance with the definition provided at Appendix A.

Question 271

In regards to SOW para 4.3.3.9 - Operations of Sanitary Collection System, page 352, it is requested that Canada provide the number of manholes at 5 Wing Goose Bay.

Answer 271

According to the Site Support Service Contractor there are currently (275) Sanitary Collection Manholes at CFB Goose Bay.

Question 272

In regards to SOW Table 4.3 Provide Facilities Maintenance Services - Service Levels, para 4.3.3.10 - Operations of Potable Water Systems, page 352, are there any instances where potable water delivery services will be required? If so, what is the estimated quantity? SOW 4.3.7.37 mentions the testing of potable water trucks deliveries.

Answer 272

There have been no instances, in the last three years, requiring potable water delivery services be conducted

by 5 Wing. This capability serves to provide an emergency back-up capability for contingency planning purposes. It will be invoked only if and when needed.

Question 273

In regards to SOW para 4.3.8.4.1, page 359, it is requested that Canada provide a breakdown of estimated hazardous material drum equivalents by material type?

Answer 273

See file Q273_Hazmat Waste List 2017-2019.xls, posted to the CentralCollab site.

Question 274

The requirement for the TIS Manager is to have relevant experience in managing the maintenance of telecommunications and Information Systems, including NAVAIDS and cable plants.

It is not our experience that managing the maintenance of telecommunications and Information Systems and NAVAIDS and cable plants would fall under separate roles. Understanding that Amendment #3 clarifies that Canada requires the TIS Manager to have the required experience in one of the two streams and a working knowledge and understanding of both sub-sections, makes it a difficult position to recruit for.

It is requested that Canada amend the requirement to have an additional Key Personnel resource added to the Mandatory Criteria.

Answer 274

There will be no amendment to this Key Personnel resource requirement.

Question 275

It is requested that Canada provide a copy of the current Loan or License Agreement.

Answer 275

Canada does not provide copies of Loan or License agreements to third parties.

Question 276

It is requested that Canada provide copies of the Fixed Asset Register (Appendix H - not included) and the Asset Assessment completed by third party.

Answer 276

The Fixed Asset Register is posted to the CentralCollab site. A 3rd party Asset Assessment has not been undertaken.

Question 277

It is requested that Canada provide an aerial map of the area to be cleared in the SNIC scope broken down by airside and general clearing operations.

Answer 277

Use of the SNIC Site map, included in the SNIC Plan, the Pavement Sweeping Plan Site Record Plan (Road Sweeping 2017-B1.pdf), and the Locator Grid Map provide aerial maps of the area to be cleared in the SNIC Plan.

Question 278

Bidders are told to refer to documentation in the Reference sections listed. It is requested that Canada direct bidders where this documentation is available or to provide electronic copies. References:

SOW 1.1.4, page 10
SOW 2.1.4, page 53
SOW 2.2.4, page 70
SOW 2.3.4, page 90
SOW 2.4.4, page 107
SOW 2.5.4, page 122
SOW 2.6.4, page 141
SOW 3.1.4, page 152
SOW 3.2.4, page 157
SOW 3.5.4, page 214
SOW 3.6.4, page 236

Answer 278

All references are posted to the CentralCollab site.

Canadian Aviation Regulations (CARS) (SOR/96-433) can be found at https://www.tc.gc.ca/en/transport-canada/corporate/acts-regulations/regulations/sor-96-433.html

Operation of the Canadian Radiological Monitoring Network (CRMN) Environmental Sampling Equipment - Procedures Manual can be found at https://www.canada.ca/en/health-canada/corporate/about-health-canada/branches-agencies/healthy-environments-consumer-safety-branch/environmental-radiation-health-sciences-directorate/radiation-protection-bureau.html

Question 279

In SOW Table 2.4-1, page 114, it is requested that Canada provide the current schedule for room cleaning mentioned in the referenced table.

Answer 279

The scheduled cleaning plan is deemed proprietary as the time allocation is based on the incumbent's staffing model.

Question 280

The SCRL provided with the RFP is difficult to read. It is requested that Canada provide a clearer copy.

Answer 280

The SRCL amdt 2 is posted to the Central Collab site.

Question 281

Physical (social) distancing of 2 metres is currently a requirement in Ontario and Quebec. There is no way of knowing when this restriction will be lifted and/or there still being a risk of an increase in COVID-19 cases once the restrictions are lifted. When producing and delivering the proposal, there may still be the risk of being in close proximity to people who may be carriers of the disease.

On April 1, 2020, the Quebec government announced interprovincial travel restrictions, impacting non-essential travel between Ottawa and Gatineau in order to reduce the spread of COVID-19. There is a risk

that the Gatineau police consider the delivery of a hard copy proposal be deemed non-essential. This would be at the discretion of the police officer that is met with on the way to Bid Receiving.

It is requested that Canada reconsider the requirement for hard copies to be submitted.

Answer 281

As at 22 May 20, Interprovincial travel between Ottawa and Gatineau is not impeded.

Question 282

In regards to SOW 1.1.8.3 - Enterprise Management System (EMS), para 1.1.8.3.1, page 15:

1. It is requested that Canada confirm that the EMS can be cloud based or if it needs to be installed on an on-site server?
2. It is requested that Canada confirm whether the EMS needs to be one system or that it can be an incorporated component of multiple systems?

Answer 282

This is at the discretion of the contractor. The contractor proposed EMS application cannot be incorporated into or accessed through any of the DND IT Systems. It can be cloud based or reside on an on-site, Contractor owned server. As at SOW Item No. 1.1.8.3.1, the EMS must be one (1) system, such as an Enterprise Resource Planning System, such as Oracle or SAP. It must include accounting for all labour, consumed materials and furnished equipment associated with the performance of this SOW. The EMS must support an independent audit. The EMS must be accurate, complete and current within 5 working days of receipt of invoice(s) from suppliers. No incidence of failure to obtain an unqualified report from an audit conducted in accordance with generally accepted accounting principles.

Question 283

Since each type of flooring requires different inputs, it is requested that Canada provide a breakdown by flooring type in sq. meters (carpets, tile, etc.)?

Answer 283

The response MS Excel file, Q283_Base Flooring Types.xlsx, is posted to the CentralCollab application.

Question 284

There are no plates, cutlery, inserts, cups, mugs, pots, pans, etc. in GFM under Food Services. It is requested that Canada confirm if these should be included in the GFM listing. If they are provided as GFM, it is requested that Canada add these and provide an updated GFM listing.

Answer 284

All materiel required to operate Foods Services and serve customers will be provided as GFM. The GFM list will be updated accordingly.

Question 285

On site visit, it was observed there was at least one fire truck with government plates indicating GFE. However, there is no fire truck on the GFE listing. It is requested that Canada confirm how many fire trucks should be on the GFE.

Answer 285

Fire Truck in question is CFR 10210 – 1993 Oshkosh. This vehicle was due to be retired in 2008 and is serviced on a cost reimbursable basis requiring DND approval. The vehicle is not a 5 Wing asset. 1CAD had

approved to stage the Oshkosh in Goose Bay to enable a backup to the contractor fire truck capabilities in order to maintain ICAO CAT 8 during maintenance of contractor fleet.

Question 286

It is requested that Canada provide the make and model of snow equipment listed on the GFE / GFM Loan Asset List. Also the year of manufacture for each, is appreciated.

Answer 286

As per the SOW – The only GFE Snow Equipment on the loan asset list is a Larue Blower located at the PTA.

Question 287

Regarding the Variation of Insurance Rates, the rates set forth herein may be revisited, after the first anniversary of this Agreement, if requested by Contractor, to reflect the change in costs of insurance, if the cost varies by 10% or more from the Effective Date or after the date of any revision, provided there shall only be a revision in the event that the variance of such costs is an increase or decrease of premiums.

It is requested that Canada include this clause in 7.15 paragraph 3 of the resulting contract.

Answer 287

As insurance costs are included in contractor's fixed price, VEQ will not apply to the insurance rates therefore Canada will not add the clause in the solicitation.

Question 288

Section 6.5 of the RFP provides "Before award of a contract, the Contractor must have resources that meet the qualifications identified in Annex G, or equivalent approved by the Technical Authority". Section 7.18 further provides "The Contractor must comply with the resource requirements specified in Annex G. The Contractor must maintain the required resource requirements for the duration of the Contract". Regarding this, please the questions/comments below:

1. Pease provide particulars of the incumbents in these positions, including: their qualifications as set out in Annex G, salary and benefits, length of service, proximity to retirement, and accrued benefits and other entitlements due on retirement.

2. Would the contractor have any responsibility for accrued benefits and other entitlements?

3. Subsequent to Contract award, may the contractor deviate from these positions if it can demonstrate no loss in service delivery to achieve efficiencies in performance?

4. Will Canada accept cross utilization (double hatting) of the named/prescribed management positions in the RFP? If the Canada does not accept cross utilization of management and positions in the overall scope of work, the competitors in this procurement are disadvantaged in comparison to the incumbent.

Answer 288

Questions 1 asks for information that is proprietary to the incumbent and is not in GC possession.

For question 2, this is proprietary to the incumbent, the affected resource(s) and the relevant Collective Bargaining Agent.
For question 3, the vendors are to abide by the specific resource requirements as specified in the SOW.
For question 4, the vendors are to provide the requested specifics for evaluation for the key management resources, as requested in the SOW 1.1.7 – KEY POSITIONS.

Question 289

In reference to Annex G and Annex A-2, A-3 and A-4 of the SOW:

1. Can Canada provide the particulars of the incumbent's positions, including: their qualifications as set out in Annex G, salary and benefits, length of service, proximity to retirement, and accrued benefits and other entitlements due on retirement?

2. Would the contractor have any responsibility for accrued benefits and other entitlements for the employees from the previous contract?

3. May the contractor deviate from the services in Annex G if it can demonstrate no loss in service delivery to achieve efficiencies in performance?

4. Will services come within the PSAC Collective Agreement and, if so, how they relate to the positions set out at both Appendix "A" and Appendix "B"?

Answer 289

Questions 1 asks for information that is proprietary to the incumbent and is not in GC possession.
For question 2, this is proprietary to the incumbent, the affected resource(s) and the relevant Collective Bargaining Agent.
For question 3, the vendors are to abide by the resource requirements as specified in the SOW.
For question 4, any and all discussions and negotiations between a contractor and any Collective Bargaining Agent(s) are solely confidential between the parties involved. The Government of Canada will not become involved in any discussions or negotiations between a contractor and any Collective Bargaining Agent(s).

Question 290

Annex K- Loan and License Agreement states under Instructions to Contractor at No. 2 "The list in Schedule "B" includes all equipment …. Loaned to the Contractor for which it has Care, Control and Custody". The Agreement further provides that the Terms and Conditions are set out in Schedule "A". Schedules "A" and "B" were not included with the Agreement or otherwise described in the RFP.

Will Canada provide Schedule "A"- Terms and Conditions and Schedule "B"- List of Equipment?

Answer 290

To be answered in an upcoming amendment.

Question 291

Section 44(2) of the Canada Labour Code provides:

Where an employer sells a business,

a) a trade union that is the bargaining agent for the employees employed in the business continues to be their bargaining agent;
b) …
c) the person to whom the business is sold is bound by any collective agreement that is, on the date on which the business is sold, applicable to the employees employed in the business; and
d) the person to whom the business is sold becomes a party to any proceeding taken under this Part that is pending on the date on which the business was sold and that affects the employees employed in the business or their bargaining agent.

Will Canada provide:

1. Whether it has a position on application of s. 44(2) to the award of the Contract pursuant to the RFP?

2. The value of accrued benefits and other entitlements for all bargaining unit employees as of the date of award of the Contract, with particulars for each employee?

3. To the extent the contractor is determined to be a successor employer, would PSPC provide an indemnity to the contractor in respect of any wages, benefits and other entitlements it was obligated to provide to existing employees?

4. Particulars of "any proceeding … that is pending … that affects the employees employed in the business or their bargaining agent" as referred to in s. 44(2)(d), including Grievances, Respectful Workplace Complaints, Complaints to the Canadian Human Rights Commission, settlements, Applications to the CIRB, other proceedings, etc.?

Answer 291

Canada Labour Code 44(2) does not apply as it specifically relates to the Sale of a business. Canada is not soliciting nor negotiating for the Sale of a business.

Question 292

The Government of Canada gifted the current contractor all equipment in an earlier procurement. Is it Canada's intention to procure the equipment (or retrieve the equipment) involved in the current contract from the current operator if the award is made to another company other than the incumbent?

Answer 292

All Govt Owned Materiel (GOM) will be loaned or leased, as applicable, to the winning vendor. All previously GOM or GFE transferred to the current Contractor, is now Contractor owned and Canada has no intention to reacquire this equipment.

Question 293

The current union membership is publicly stating that Succession rights do not apply to this contract. Does Canada concur with this position of not granting succession rights on this Government procurement of services?

Answer 293

Canada does not grant nor endorse succession rights on this solicitation.

Question 294

SOW 2.1.8.3.6 requirement is to "Provide laundry / dry cleaning / tailoring services for CAF. Items include but not limited to: uniforms, environmental clothing, sleeping bags, and medical and dental smocks." Related Information says "Contractor is responsible for sheets, bedding, table clothes, towels for bldgs. included in Table Table 2.4-1." Can Canada please confirm that all labour and materials cost should be included in the bidders fixed price?

Answer 294

There are two types of laundering/dry cleaning in this line item:

1. Fixed price component for laundering bedding/linens/towels, etc. associated with the fixed price BBs used for accommodations; and
2. Cost reimbursable component for laundering/dry cleaning and tailoring services for the non-fixed priced BBs, as well as the CAF in general.

Question 295

In reference to SOW 2.6.8.2 – Can Canada please clarify that all materials for this task, including runway chemicals, are the responsibility of the Contractor in its fixed price?

Answer 295

Canada provides the runway chemicals used in the SNIC plan.

Question 296

In reference to SOW 4.3.9.6 – Provide Solid Waste Management Services – Can Canada please confirm that all materials, equipment, and municipal fees to provide solid waste management services should be included as part of the fixed price for this requirement?

Answer 296

Canada will provide the bulk garbage receptacles, commonly referred to as "dumpsters", and smaller garbage receptacles, such as 5 litre – 450 litre garbage cans, both with and without lids, as required. All tipping fees, outside of the domestic garbage collection from RHUs, are the responsibility of the contractor.

Question 297

In reference to SOW 1.1.8.1.7 – Can Canada please provide a typical list of DND courses and conferences mandated and provided by DND, with location of courses, so that bidders can estimate the cost of courses and travel?.

Answer 297

To be answered in an upcoming amendment.

Question 298

Can Canada please confirm that all utilities, including telephone and internet charges, incurred by DND are paid directly by DND?

Answer 298

Yes.

Question 299

In reference to SOW 4.3.3.10 and Table 4.3 – Service Levels, asks contractors to "Operate the Water Treatment Plant". Can Canada please confirm that all labour and materials, including water treatment chemicals, to operate the water treatment plant should be included in the bidders fixed price?

Answer 299
To be answered in an upcoming amendment.

Question 300
In reference to SOW 4.3.8.6.5 – Provide Biological Control of Biting Flies is to be carried out in accordance with TA's. Can Canada please clarify if TA, in this instance, refers to Technical Authority or Task Authorization?
Answer 300
Task Authorization.

Question 301
In Financial Evaluation, Table 6 – Miscellaneous Rates – Vehicle and Equipment Servicing is referring to Tables 10-2 and 10-3. Can Canada confirm these are the same tables as noted in the corresponding line item 2.2.8.2.1?
Answer 301
It should read Tables 2.2-2 and 2.2-3. Annex I, Table 6, Miscellaneous Rates, cell B12 will be amended accordingly.

Question 302
In Financial Evaluation, Table 6 – Miscellaneous Rates – Janitorial Services is referring to Table 13-1. Can Canada provide table 13-1?
Answer 302
It should read Table 1.3-1. Annex I, Table 6, Miscellaneous Rates, cell B16 will be amended accordingly.

Question 303
In regards to Transient Pricing - It is the bidder's experience that Firm Fixed pricing would be more of a benefit to Canada. Suggest Firm Fixed Pricing using estimated quantities for VIQ as noted in the SOW. Would Canada consider amending the Transient Services to be a Firm Fixed Pricing rather than a per unit rate pricing?
Answer 303
The current pricing model for Transient Servicing will not be changed.

Question 304
Can Canada confirm the Special Services # 1 through 5 are flights that would initially require Basic Services and are included in the 500 flights from Basic Services?
Answer 304
The 500 aircraft in line 3.3.8.1.2 would also be covered within the 350 aircraft in line 3.3.8.1.1. Also, any and all of the Estimated Qty of 300 per year, in Item No. 3.3.8.1.7, could require any and all of the other Special Services. This Estimated Qty of 300 per year, in Item No. 3.3.8.1.7, could be in addition to the other Estimated Qtys of aircraft identified in Special Services #1, #2, #3 and #4.

Question 305
SOW A1.1.4.1 identifies the roles of 5 Wing Goose Bay. One of the roles is "to operate the Goose Bay airfield in support of civil aviation". Can Canada please explain the relationship between 5 Wing DND and the Goose Bay Airport Corporation (GBAC), and how that relationship affects the proposed contract and/or contractor?

Answer 305

The Operating Agreement between DND and GBAC is currently under review. A draft copy will be provided to industry and replaced with the approved version once signed by all parties.

Question 306

SOW 3.3.6.1 – Hours of Operation says that the Contractor is to provide services 24/7. SOW 3.3.9.1 asks the contractor to provide 24/7 Watchkeeping. The Financial Evaluation asks bidders to submit pricing for Transient Servicing in Table 3 – Transient Servicing. This table only allows input for unit prices for services starting at Basic Services (corresponding to SOW 3.3.8.1.2). The calculated unit prices against the Estimated Quantities total in cell D74. This total, in turn, rolls up to cell B12 in the Summary tab of the Financial Evaluation. Can Canada please clarify where bidders should enter the pricing to cover the requirements for SOW 3.3.6.1, 3.3.9.1 and to cover 3.3.8.1.1?

Answer 306

For SOW 3.3.6.1, 3.3.9.1, and 3.3.8.1.1 input the pricing in Table 2: Operations and Maintenance, 3.2 Operations Support, cell C14.

Question 307

We would like the opportunity to provide Canada with a strong and competitive proposal, but due to the number of documents shared with bidders through PIMA as well as a delay in receiving answers to questions, we are requesting a 2 month extension (submission on Aug 25, 2020). There is a significant amount of volume to read through and these greatly affect the way we have currently written the Technical section. This has also caused a great delay in pricing all the requirements for a program of this scope and size.

Answer 307

As at 21 May 2020, RFP Amdt 007 posted a Solicitation Close date extension to 23 Jul 20, 1400hrs (Ottawa local time). In order to meet Treasury Board approval timelines for contract award, this shall be the final extension granted.

Question 308

Further to Question and Response #234 - To provide a response comprehensive to all of the ANNEX 3 Point Rated Criteria plans as they relate to 3.6 SECURITY SERVICES, a detailed breakdown of the types of positions number of personnel would be required; how they interact internally and with other sections, specific training needs as well as line item responses etc.

Without the ability to communicate with the commissionaires, how does PSPC envision providing a fair evaluation of these elements of the response and the solution? All of this requires input from the Commissionaires. Now that the pricing has been leveled across all bidders and the Staffing Plan requirement removed, the same should apply to the elements of the Technical Plan roles and responsibilities, line item responses and the Delivery of Services Plan as they relate to Security Services.

Please remove those section requirements as you did the Staffing Plan or provide guidance on how the bidders are to complete 2.2a and 2.2b for Annex 3.6 Security Services without access to the Commissionaires.

Answer 308

SOW Article 3.6 will not be evaluated in the bidder's technical response.

Question 309

RFP Amendment 006 – Answer 224, in part, says “If any issues have arisen during the controlled cable operations or training, the firefighters will inform the tower that the AAS serviceability is no longer valid and the qualified AAS tech must be called in to inspect the system.". Since there is no requirement for AAS maintenance in the SOW, can Canada please clarify that the qualified AAS tech being referred to here is a military AAS technician?

Answer 309

To be answered in an upcoming amendment

Question 310

RFP Amendment 006 – Answer 249 states: “Contractors are not allowed to modify any GFA." As a result can Canada please address the following:

a. The non-mandatory GFA is meant to be a commercial lease to the contractor at fair market value. Given the age of the buildings and the potential of using the buildings for 20 years into the future, it would be reasonable for a leasee to expect to be able to modify the selected buildings to make fit for its use. Can Canada please clarify why the contractor would not be permitted to make modifications to the leased GFA?

b. The GFA list provides Contractors the option to lease at fair market value Bldg 271 (portion) – Supply Warehouse. This is meant to be a separate selection from the Bldg 271 (portion) – SSS HQ. If the contractor selects the Supply Warehouse, but not the SSS HQ, can Canada please clarify if Supply staff have access to the washrooms and lunch room contained in the SSS HQ, since there is no running water or plumbing in the Supply portion of the building?

c. The GFE_GFM_Asset_Loan_Listing_AS_AT_12May20 provided to bidders on 14 May 2020, lists the GFE and GFM available to Contractors and the current location of the items. Can Canada please clarify if the contractor has the ability to relocate the GFE and GFM to other locations on base if necessary?

Answer 310

a. No, Canada will permit furniture to be added but changing the over space is costly as it may trigger bringing the space up to current code, modifying fire or HVAC systems.
b. Canada will not lease a space that does not meet the CLC. Supply staff will have access to the closest washrooms and lunch room contained in Bldg 271 if the winning bidder has chosen to lease the warehouse portion of the bldg.
c. That depends on whether the GFE/GFM requires hard connections to utilities or not.

Question 311

Can Canada provide vehicle and equipment servicing and maintenance for DND and its customers?

Please provide guidance on where these vehicles would be coming from and since they are not part of Table 2.2-2 and 2.2-3, will they be noted within the Fleet Management System (FMS)?

Will these vehicles be arriving at 5 Wing Goose Bay by Vehicle Movement Order (VMO) or by what process?

Answer 311

DND either provides or coordinates the provision of all necessary support for DND vehicles and equipment. All major equipment is transferred by an Equipment Movement Order (EMO), which is the new DRMIS (SAP) equivalent process of the old VMO process. The contractor will be expected to provide vehicle/equipment maintenance to Canada owned or Canada's customer owned vehicles/equipment as requested on a cost reimbursable basis. These vehicles could originate at 5 Wing, could be driven/trailered to 5 Wing from another location, or in some cases, flown to 5 Wing from other locations, including from other countries. Any CFR'd vehicles coming to 5 Wing would typically be arriving through a VMO; however, this may not always be the case. No matter how they arrive or where/who they originate from, any provision of vehicle/equipment maintenance would be done so as cost reimbursable.

Question 312

On May 1, 2020 Wing Standing Order documents were made available, several of which contain information that is inconsistent with or in contradiction to information in the SOW. For example, WSO Chap9-900 Transportation Support by Site Supp. Annex B vehicle and equipment list is similar, but not the same as Table 2.2-1 in Annex 2.2 of the SOW. These inconsistencies make it impossible for a contractor to estimate the capital and maintenance costs of these requirements with any confidence. Will Canada please clarify which, if any, information in the reference documents supersedes the information within the SOW?

Answer 312

SOW Table 2.2-1 Vehicles and Equipment Contractor supplied, DND operated, to be used for the vendor cost estimate. WSOs are reviewed and updated annually.

Question 313

Please clarify the intention of the "equitable adjustment in contract price" to be "negotiated in good faith" in the event variation in estimated quantities exceeds the +/- 15% threshold described in 11.0 Variation in Estimated Quantity of Annex B – Basis of Payment. Bearing in mind that contractors must factor the costs of the labour structure, materials and equipment needed to deliver the services into the unit rates they include in their proposal, and given that Canada has previously stated that estimated quantities are not guaranteed, is the intent that this mechanism should be applied to ensure contractors are fairly compensated in the event actual quantities fall below 85% of the estimate for those services quoted as unit rates and invoiced monthly? For those services that are fixed prices we ask for clarity that if the quantity falls below 85% that a credit will not be sought or that at least the contractor will be kept whole for the costs incurred during that month to deliver services. Is the +/- 15% value determined on a monthly basis to reflect the reality of monthly expenses required to deliver the estimated quantity of services?

Answer 313

In the event a variation in quantities exceeds the +/-15%, Canada endeavors that it shall negotiate in good faith, meaning that both the Contractor and Canada will remain whole. It is not Canada's intention to financially disadvantage a Contractor, but rather to ensure that the appropriate party (Canada or the Contractor) is fairly compensated in the event of a major quantities shift during a 1 year period. Furthermore, in the event of a major quantities shift, which is not an anomaly, but an increase/decrease that is expected to continue for the long term, it is Canada's intention to amend the contract for the following year based on the new estimated quantities for that specific item.

For those services that: (1) are fixed price, and (2) exceed the 15% threshold, a credit/debit to the appropriate party (Canada or the Contractor) will be generated at the end of the contract year, not during that specific month.

Question 314

Canada has not provided a contract termination clause. Will Canada please outline the terms to be followed in the event of an early contract termination?

Answer 314

Contract termination is covered in the Standard Acquisition Clauses and Conditions Manual (SACC) clauses; Section 5 – Standard Procurements Clauses, Sub-section **5.J Termination** as referenced at clause 7.3.1 of the Resulting Contract Clauses.

Question 315

Special Services # 1 – De-icing indicates that a price per litre is to be applied.

Can Canada confirm that De-icing fluid will be required to be Contractor supplied and included in the pricing for Special Services? OR Is the application only for the service and the fluids will be provided by Canada?

Answer 315

Canada does not supply De-icing fluid. That is the responsibility of the contractor, so the cost of the fluid and the labour/equipment to apply it should be included in bidders' cost per litre.

Question 316

Can Canada confirm if there is a requirement on site for glycol recovery?
If yes, who supplies the glycol recovery vehicle and who is responsible for the disposal of the recovered glycol? If the Contractor is required to supply, there is no line item within the Transient Services Table 3 of the Financial Evaluation to include these requirements. Please advise where and how this would be priced for evaluation?

Answer 316

There is no requirement for contractor on site recovery. There are designated de-icing areas to ensure that de-icing fluids do not enter storm water drainage systems.

Question 317

In reference to Annex4.3 and SOW Appendix E, SOW Appendix E stops at 4.3.8 and does not detail the service level requirements for:

a) 4.3.9 Manage Energy and Utilities,
b) 4.3.10 Provide Grounds Upkeep and Landscaping Services,
c) 4.3.11 Provide RTA Services
d) 4.3.12 Maintain and Repair Security & Access Control Systems, and
e) 4.3.13 Provide Other Building Services

Will Canada provide the additional service level requirements, or confirm no details are available for these line items?

Answer 317

SOW sect 4.3 details these requirements.

Question 318

Can Canada confirm how the building lease costs from the GFA Table are to be accounted for during the Phase In period? For the months of use during Phase In should the bidder assume they are to incorporate the costs for the 6 months of Phase In?

Answer 318

Yes

Question 319

Is the Minor Works Program only to include maintenance and repairs as they relate to the buildings structures ONLY up to $7,500?

Does this Minor Works Program exclude Mechanical CM Repairs as those would be covered under the Firm Fixed Pricing?

Answer 319

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor's costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 320

Numbering error. **No question 320**.

Question 321

In regards to Perform CM (Repair/Renovate / Alter) on mechanical systems. Please provide a breakdown on the type of systems included in the 550 Activities. Does Canada's definition include the following: Plumbing, Electrical, HVAC, Gas Fitting and Other etc.? If so please provide a breakdown of the #s for each system that make up the 550 Activities.

Answer 321

The mechanical systems are detailed in the fixed asset registry. Definition is below. The 550 activities refers to the current number or work orders to conduct repair/renovate/alter.

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor's costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in

the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 322

The provincial Office of fire Commissioner has a requirement that companies performing inspection, maintenance, and repairs to fire protection and detection systems be licensed. Is there a requirement to obtain a provincial license?

Answer 322

Notwithstanding any qualifications listed under the NFC or DND FMDs, the SOW stipulates that resources must have the valid provincial certifications to conduct the work.

Question 323

There is a provincial requirement for EMR's to be approved under the Provincial Medical Oversight program. Are the EMR's identified in the SOW required to be approved by the province?

Answer 323

EMRs must be trained to the NL standard.

Question 324

SOW 3.5.8.4 identifies the inspection of AAS. Who is responsible for the repairs and maintenance of the AAS?

Answer 324

Contractor is responsible for the repairs and maintenance of the AAS IAW or in consultation with the 1 Cdn Air Div LCMM. Procurement of spares/replacement parts are cost reimbursable and procured through the LCMM.

Question 325

In reference to Amendment 1, Question 1 and Amendment 5 Question 107: As response resources for CAT 5 and CAT 8 are significantly different, could Canada please specify the exact category of airport classification that will contractually required to meet to assist in accurately determining the appropriate response resources?

Answer 325

Both STANAG CAT 5 and ICAO CAT 8 need to be meet. STANAG CAT 5 is required to meet 1 CAD Orders for Canadian Military Airfield, while ICAO CAT 8 is required to support some foreign military aircraft and civilian aircraft.

Question 326

How does SOW Article and 4.3.6.10.1 and 4.3.6.10.2 relate to the language of "repair" in the definition of Repair Threshold?

Answer 326

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor's costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the

structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 327

In reference to SOW 4.2.5.3.2, please provide a definition of the Minor Works Program.

Answer 327

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor's costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 328

In reference to SOW 4.2.5.3.2, please provide confirmation that the $2.2 million for the Minor Works Program does or does not include PM / CM up to $7,500.

Answer 328

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor's costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 329

Can Canada please clarify if the multipliers are correct or should be based on the estimated levels of effort of $3 million and $1 million? All costs in Financial Evaluation, Table 8 are already multiplied by 20 for evaluation purposes in the price summary?

Answer 329

Yes the multipliers are correct. (Reference Answer#250)

Question 330

Can Canada please clarify what chemicals are required in the Goose Bay Water Treatment process and the applicable feed rates?

Answer 330

Current chemicals are chlorine gas, fluoride and UV disinfection.

Question 331

In reference to the Fixed Asset Registry, can Canada please provide a breakdown of all overhead and hanger door sizes on the asset list as well as confirmation of which are mechanically operated as opposed to electric?

Answer 331

That information is not currently available.

Question 332

There are 121 dumpsters on the fixed asset registry but the SOW mentions there are 83 dumpsters situated throughout the base. Can Canada please confirm the correct amount of dumpsters that require weekly disposal? Please provide dumpster sizes and if any are for recycling as opposed to solid waste?

Answer 332

83 dumpsters require weekly disposal. All dumpsters are used for solid waste. Dumpster size 4.5 cubic meters.

Question 333

In relation to Annex B -Basis of Payment Page 49 and Financial Evaluation v2. Table 2 & Table 4: Labour will be paid under SOW item 2.3 in Table 2 and all food items will be paid in Table 4. Please clarify how other costs such as kitchen equipment repair, vehicles for food services, etc. will be paid.

Answer 333

To be answered in an upcoming amendment.

Question 334

SOW Special service #4 Page 184 3.3.8.1.6 has qty of 30 per year, however, the Financial Evaluation_2 Table 3 has 32. Please clarify the correct quantity.

Answer 334

As at SOW 3.3.8.1.6, qty 30.

Question 335

Please clarify where the bidder is to price Air Terminal Functions 3.3.8.2 and Air Cargo 3.3.8.3 in the Financial evaluation.

Answer 335
Table 2 – Operations and Maintenance SOW section 3.2 Operations Support.

Question 336
Please clarify where the bidder is to price 3.3.8.1.1 (350 flights per year) in the financial evaluation.
Answer 336
Table 2 – Operations and Maintenance SOW section 3.2 Operations Support.

Question 337
The answer in Amendment #5 Q&A #55 was "All bidders are to use this $1,500,000 value for Corps of Commissionaires as detailed in Article 3.6 of the SOW". What price is the bidder to input for Hand-Over period which starts 1 April 2021? Is the bidder to price in Table 1 Phase In as $125,000 per month? ($1,500,000/12); total $750,000 for Phase-In and $1,500,000 for Year 1?
Answer 337
Yes.

Question 338
The Financial Evaluation_Rev 3 has the following:
90 KVA ground power - position and operate (per hour)
60 KVA ground power - position and operate (per hour)
28 Volt ground power - position and operate (per hour)
However, per RFP, these items are per occurrence.
Which unit is correct hourly or per occurrence?
Answer 338
The unit to position and operate the ground power should be “per hour.” This will be reflected in this amendment to the RFP.

Question 339
RFP Appendix 1 to Annex B Page 65 and 66 states that "Various Trays of food (see note below) for 20 people at cost reimbursable", however, Financial Evaluation Rev.2 states that the item is to be Firm Unit Rates. Please clarify.

There was no note attached, Please confirm if there is supposed to be a note.
Answer 339
The “Various Trays of Food (see note below) for 20 people” will be amended to show “Various Trays of Food for 20 people” and will be changed in the BoP at Appendix 1 to Annex B to match the financial annex as a Firm Unit Rate.

Question 340
Financial Evaluation Table has section Premium Meals for Catering within Normal Hours of Operations, however, this section is not in the RFP?
Answer 340
To be answered in an upcoming amendment.

Question 341

In relation to SOW 4.3.3.9; Operate and Maintain Sanitary Collection Systems, can Canada please provide the size of 5 septic tanks that are required to be pumped annually?

Answer 341

To be answered in an upcoming amendment.

Question 342

Is it Canada's intention that all GFE and GFM will be replaced by Canada under normal wear and tear usage by the contractor?

Aswer 342

To be answered in an upcoming amendment.

Question 343

Can Canada please confirm if the gym equipment located in the Emergency Services Building should be included in the GFE / GFM Loan Asset List?

Answer 343

Yes

Question 344

Answer to Amendment #5, Q&A #30 states "DND will only lease the entire building. DND will only lease a building on an annual basis. The lease will not be part of the contract. The lease will be between DND and the contractor and only includes utilities."

Please confirm that in addition to the contract, there will be a separate lease agreement in which the contractor will pay the lease costs directly to DND (5 Wing).

Answer 344

Yes, there will be a separate lease between DND and the contractor with ADM(IE) as the DND representative. Costs will be paid to the Receiver General for Canada and not 5 Wing.

Question 345

SOW 1.1.1.2.2 states Transition phase starts after contract award and ends at the start of the Handover Phase." Bidder assumes that Handover =Take Over
SOW 1.1.1.2.3 Handover phase starts at the end of the transition phase and ends at the start of the O&M phase.

Sow 1.2.1.1 states that "Phase-in consists of 2 parts. The first part of Phase In consists of the preparatory work needed to be in a position to take over the work. The second part consist of the period when the Contractor has taken over some but not all of the work"

It is the bidder's understanding that the first part is mobilization/transition. In table 1, the description is "Transition-Phase in -Transition Out". Please confirm that the values to be inputted is for both parts; Transition -in and Take-Over. Otherwise bidders may only include the transition price. as sow 1.1.1.2.2. and sow 1.1.1.2.3 indicated that there is 2 different time period also.
Bidders suggest to avoid confusion another line for Take Over.

Answer 345

The values to be input are for both parts. See RFP Amdt 002, Item 6. Replace the Take Over and Hand Back schedules at tables 1.2-1 and 1.3-1.

Question 346

Can Canada please confirm if radios should be included on the GFE / GFM Loan Asset Listing for all airside equipment and vehicles? If this is contractor's responsibility please disclose the preferred make and model of radio required to ensure radios can be on the same frequency?

Answer 346

All telecommunications equipment in support of airfield operations will be provided by Canada. This does not preclude the contractor from using their own telecommunications equipment for their own distinct network.

Question 347

Relating to Amendment 6, Q&A 229, Canada has declared that runway chemicals are paid for by Canada as a cost reimbursable expense. Under RFP Annex 3 Basis of Payment and Financial Evaluation, no flow through costs for materials are mentioned with the exception of Task Authorizations. Can Canada please explain why this is cost-reimbursable?

Answer 347

To be answered in an upcoming amendment.

Question 348

Sow 3.5.8.2.1 states that Take -over is 15 Mar 2021 however per Amendment #3 2) it is 01 Sep 2021. Can Canada please clarify?

Answer 348

See RFP Amdt 002, Item 6. Replace the Take Over and Hand Back schedules at tables 1.2-1 and 1.3-1.

Question 349

In relation to SOW 4.3.4.7; Airfield & Electrical Distribution System, the contractor has been asked to maintain historical data on 200 pieces of major equipment. Can Canada please clarify what equipment this is?

Answer 349

This information is detailed in the Fixed Asset Registry.

Question 350

Contractor has been asked to "operate the electrical and airfield distribution system". Can Canada provide more detail on the nature of these operations?

Answer 350

There is an electrical system that supplies power to the base and airfield. The contractor must maintain this system IAW the SOW.

Question 351

Is it Canada's intention to have employees on-site 24x7 to operate the electrical and airfield distribution system?

Answer 351

That is at the contractor's discretion and is based on the contractor's staffing and response plan in order to meet the minimum response times as specified in the SOW. See Annex E to A4 (pg E-5).

Question 352

Please confirm that both PAPI and VASI are used in Goose Bay.

Answer 352

Currently only PAPI is in use.

Question 353

In relation to SOW 3.5.9.2.1, please provide the requirements for STANAG Airport Category 7.

Answer 353

The requirement for STANAG Airport Category 7:

Minimum agent required: 18,459 litre

Minimum number of required Fire Fighters: 7

Minimum number of Aircraft Rescue Fire Fighting Vehicles: 3

Question 354

a) Firefighting PPE are listed in GFM, if at Take-over the contract deem that the PPE does not meet the appropriate NFPA standard will Canada replace them?

b) If the contractor require more firefighting PPE, will the Canada purchase them and add it to the GFM List.

c) Please confirm what is meant in SOW 3.5.12.2.1 CFM - the contractor "Provide ... personal protective equipment." when they are already provide as GFM?

Answer 354

To be answered in an upcoming amendment

Question 355

Please confirm that the labour is to be included in Table 2 of the Financial Evaluation Rev 3 and the Food will be in Table 4. What is meant in the Performance Standard is only the time to be negotiated with the DO. This is not a Task Authorization.

Answer 355

Confirmed. Second question was missed. To be answered in an upcoming amendment.

Question 356

Please confirm that repair/replacement of GFE, GFM and GFA that are damaged due to vandalism/theft by occupant will be cost reimbursable?

Answer 356

If they are the in the contractor's care, the contractor is responsible to safeguard them. If they are in use or in the control of DND when the damage/theft occurs, then DND should be responsible.

Question 357

Please confirm that during the contract, GFM (i.e. pillows, towel face, sheets, blankets, etc.) that need to be replace due to wear and tear will be cost reimbursable?

Answer 357

To be answered in an upcoming amendment

Question 358

Bidders understand that the term of the leases will only be for annual term and the lease price is also for an annual amount. There are 3 scenarios that a bidder can take for pricing buildings for their own use (not mandatory).

Scenario 1. For Phase-In - Takeover, bidders do not include any lease costs but only the annual lease in Year 1.

Scenario 2. Pro-rate lease cost base on the take-over schedule and balance of the lease cost for Year 1. This will distort the Summary as only part of the lease will be in year 1 which is then multiplied by 20.

Scenario 3. Bidder do not include any lease cost for Take Over but only in Year 1.

Can Canada confirm which scenario should the bidder price for evaluation purposes?

Answer 358

To be answered in an upcoming amendment.

Question 359

a) Historically, how long is contractor in PTA in Spring & Fall.
b) Can the contractor overnight and use the facilities? Can the contractor fly back to base every night?
c) Can the military helicopter be use to carry contractor's equipment & supplies?
d) Is there GFE located in the PTA? If yes, please list.

Answer 359

a) Historically approx. 1-2 weeks per opening and closing (2 x per year). On opening and closing of the PTA: generally electrician, plumber and heavy eqpt mechanic are required. Other work as on call as required.

b) If the work requirement is not able to be completed within a regular work day, overnight is possible. Due to the expense of travel in and out of the PTA, commuting back and forth every day is not feasible.

c) With approval from delegated officers (W COMD, CO OSS, CO 444 SQN), the contractor is able to fly as a passenger on military aircraft and chartered aircraft.

d) GFE at the PTA are as follows:

i. 2 X 80k generator
ii. 1 X 40k generator
iii. 1 X 10k generator
iv. 1 X solar electrical generating system
v. 1 X road grader
vi. 1 X Cat front end loader
vii. 1 X farm tractor

Question 360

SOW 4.2.9.3 states to apply the Energy Management System at cost-plus as part of the Sustainability Program. However, managing Energy and Utilities in SOW 4.3.9 is a Fixed Firm Price Item in the Financial Evaluation. Can Canada please confirm if implementing, managing and maintaining the EMS is cost-plus of fixed firm price?

Answer 360

SOW Item 4.2.9.3 Apply Energy Management system is a cost plus function as it is dependent on investigation, analysis, and recommendations. 4.3.9 Managing Energy Utilities – is a fixed price as this deals solely with third party energy billing to 5 Wing.

Question 361

In relation to SOW Table 2.4-1, it is requested Canada provide the average occupancy levels of all accommodations buildings.

Answer 361

Please see file Q361_5Wing_Billeting Report_2017-2020.xlsx, uploaded to the Centralcollab site.

Question 362

Can Canada please confirm if buoy installation is part of the scope for Range Training? If so, please provide exact location, method, and number of buoys to be installed.

Answer 362

The buoy installation is no longer part of the scope for range training.

Question 363

Similar to Amend #5 Q&A 31, Bldg. 1068 is listed as optional in the GFA list. Since 5 Wing owns the polychlorinated biphenyl (PCB) until itis manifested to a licensed disposal company, will Canada assume responsible for storage of the PCB somewhere on its property until the Contractor can arrange for proper manifested disposal?

Answer 363

No. Canada is assigning this responsibility to the contractor. It needs to be stored and protected IAW the SOW.

Question 364

In relation to Amendment #5, Q&A 50, it is requested that Canada list which trades would require access to security zones, to ensure appropriate subcontractors are cleared to FSC Secret?

Answer 364

All RP related trades would be required to access security zones IAW the SOW.

Question 365

Will Canada be providing a Supplemental Security Guide or Security Classification Guide? Previous RFPs attached to the SRCL, but we haven't found the guide although it has been referenced in the RFP and in amendments.

Answer 365

The Security Requirement Checklist (SRCL) Supplemental Security Guide, Q365_SRCL_Supplemental_Security_Guide_to_W6369170006_amdt02.docx, is posted to the CentralCollab site.

Question 366

Can Canada please confirm what specific buildings on base require pest control services?

Answer 366

Specific buildings requiring reoccurring pest control services are building 301, 381, 399, and 560. All other 5 Wing infrastructure requiring pest control are on an “as required basis.”

Question 367

Per RFP Annex B 6.4, the contractor will be reimbursed for travel and tuition costs for DND mandated courses. Can Canada please provide a list of DND mandated courses? Can Canada confirm that contractor's labour to attend will be paid and included in the TA?

Answer 367

To be answered in an upcoming amendment.

Question 368

Please confirm if the contractor is responsible for collection and disposal of medical waste.

Answer 368

Contractor is responsible for collection and disposal of medical waste.

Question 369

Can Canada please provide a copy of B-GL-381-002/TS-001 - Rappel Inspection Checklist as referenced in SOW 4.3.11.5?

***Answer* 369**

B-GL-381-002/TS-001 is posted to the CentralCollab site.

Question 370

Can the successful bidder have access to the base before the complete take-over? Can the successful bidder have temporary use of some of the facilities during transition? Can Canada confirm that the successful bidder will have 3 month for mobilization: the period from contract award to start of 1st section take over?

Answer 370

The successful bidder will be allowed access to the Wing in accordance with the Transition In, Phase In, and Takeover schedules. Use of facilities (GFA) during transition will require a separate lease agreement for the contractor to occupy (less the mandatory ones).

Question 371

For phase-in, please provide the specific caretaker and fire warden requirements and what are the position qualifications to perform the work?

Answer 371

To be answered in an upcoming amendment.

Question 372

In reference to SOW 4.3.11.5, can Canada please provide a picture or blueprints for all rappel towers that require annual, 5-year, and 10-year inspections?

Answer 372

Please find all files posted to the Folder Q372_Rappel_Towers in the Centralcollab site.

Question 373

Section 4.3.11.4.1 in Annex A-4 mentions “Conduct annual structural inspections of RTA Rappel towers”. Can Canada confirm if there is more than 1 Rappel Tower?

Answer 373

To be answered in an upcoming amendment.

Question 374

Can Canada please provide schematics on the electrical and airfield distribution system?

Answer 374

Yes, electrical schematics, if they exist, will be provided.

Question 375

In relation to SOW 4.3.6.10.1, estimated quantity to perform CM on mechanical systems is 550 activities per year. Does this include other systems such as electrical, plumbing, building envelope, fire suppression systems, kitchen systems, etc.? If so, please provide breakdown for 550 activities by system. If not, please provide estimated quantity of CM for all systems.

Answer 375

4.3.6.10.1 only refers to mechanical systems. These systems are in the Fixed Asset registry. The remaining quantities are defined in the SOW A4 Appendix E

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor’s costs for undertaking repairs up to a threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA’s or through other means (i.e., DCC or military).

Question 376

It is requested Canada provide estimated quantities of activities for Grounds and Landscaping, Range Training and Security and Access Control Systems.

Answer 376

To be answered in an upcoming amendment.

Question 377

In relation to SOW 4.3.6.10.1, please provide a definition of renewal or alteration as it relates to corrective maintenance.

Answer 377

Repair Threshold – A baseline amount to determine repairs that the Contractor will carry out under the Minor Works Program of the Contract. This includes Contractor’s costs for undertaking repairs up to a

threshold of $7,500 materials costs Freight On Board (FOB) Goose Bay (excluding taxes), OR 144 hours labour effort per Demand Call or per Repair requirement resulting from a scheduled activity. Repairs covered under this threshold include breakdowns, failure or malfunction of building systems, and components that are included in the Fixed Asset Registry. Building systems and components include – the structure and fabric of the building interior and exterior, machinery, components and associated wiring, pipework, ductwork, controls etc. that form part of, or are fixed to the Building and form part of the normal function of the Building. Repairs under the Repair Threshold can be carried out without Task Authorization meeting Response Times as identified in the Contract. Specialist systems or equipment that are not listed in the Fixed Asset Registry are not covered under the Repair Threshold. Specialist systems may include – scientific equipment, communications room equipment etc. Repairs above or outside of the Repair Threshold are carried out as TA's or through other means (i.e., DCC or military).

Question 378

Please confirm that Take-Over means complete responsibility of the operation of the section from that point on. Otherwise some bidder may think that is when successful bidder works together with the incumbent as transition.

Answer 378

Confirmed, the Take-Over is the part of the Phase-In that is done in steps (by sections) as approved by the DO until the contractor has taken over all of the duties for each section which completes the Phase-In portion.

Question 379

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates line 2.2.8.2.1 refers to Tables 10-2 and 10-3. Can Canada please confirm that these tables are meant to refer to Tables 2.2-1 and 2.2-2 respectively?

Answer 379

Same as Q301. It should read Tables 2.2-2 and 2.2-3. Annex I, Table 6, Miscellaneous Rates, cell B12 will be amended accordingly.

Question 380

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates line 2.2.8.2.1 asks bidders to include a "firm, all-inclusive hourly rate". Can Canada please clarify if this rate is meant to include some factor for materials and any other non-labour costs in addition to labour cost?

Answer 380

The rate is for labour + any applicable shop charges.

Question 381

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates line 2.2.8.2.1 Has a Level of Effort of 500, yet the SOW 2.2.8.2.1 has an Estimated Quantity of 250 activities per year. Are bidders meant to interpret that each activity will take 2 hours (=500 hours level of effort) or are these quantities meant to be the same?

Answer 381

As denoted by the * The levels of effort shown here are for bidding purposes only.

Question 382

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates line 3.6.1.1 asks bidder's to insert a firm, all-inclusive hourly rate for these services. SOW 3.6.1.1 is describes the general Scope of Work for the Security Services section. Rfp_w6369-170006_b_amd_005.pdf, Answer 55 asks all bidders to use $1,500,000 and Canada has subsequently inserted that number into cell C17 in the Goose Bay Annex I Financial Evaluation REV 3 Table 2 Operations and Maint. Can Canada please clarify what bidders are expected to include in the rate in cell D14 in Table 6 – Miscellaneous Rates?

Answer 382

Vendors are to not to enter a number in Table 6 – Miscellaneous Rates (Firm Hourly Rate) cell D14. Annex I has been corrected in this amendment to the RFP to restrict the cell from being populated.

Question 383

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates row 16 refers to Table 13-1. Can Canada please confirm that this table is meant to refer to Table 2.4-3?

Answer 383

Same as Q302. It should read Table 1.3-1. Annex I, REV 3 Table 6, Miscellaneous Rates, cell B16 will be amended accordingly.

Question 384

Annex I Financial Evaluation REV 3 Table 6 Miscellaneous Rates row 16 asks bidders to include a "firm, all-inclusive hourly rate". Can Canada please clarify if this rate is meant to include some factor for materials and any other non-labour costs in addition to labour cost?

Answer 384

The rate is for labour + any applicable shop charges.

Question 385

Will Canada consider adding cost relief mechanisms in the RFP?

- To address changes in law or regulation specific to force majeure events, to include pandemics? For instance, allowances may be needed for cost increases due to recruiting, relocation and wage premiums.

- To cover any costs of changes in law or regulations, and/or specifically to force majeure, to include pandemics, To cover any additional insurance costs as a result of changes in law or regulation and force majeure events to include pandemics?

- To reimburse contractor for supply of required Personal Protective Equipment, or other materials required by changes in law or regulation to protect against COVID-19 or other pandemics if/when the contractor is unable to acquire them at a reasonable cost?

Answer 385

- No, cost relief initiatives due to force majeure events, inclusive of pandemics, are the specific responsibility of federal, provincial and municipal government support programs for the effected individuals and business entities, and are not included in this solicitation.

- No, cost relief initiatives due to force majeure events, inclusive of pandemics, and any associated insurance costs, are the specific responsibility of federal, provincial and municipal government

support programs for the effected individuals and business entities, and are not included in this solicitation.

- Yes, required PPE, of the standard and guidelines as directed by all relevant federal, provincial and municipal legislation, regulations and directives will be paid via an approved Task Authorization, as applicable. The contractor is to first consult with the 5 Wing DO if PPE costs are 10% or greater than the previous prices paid, or if blatant incidents of price gouging, by the PPE suppliers, are noticed in the suppliers' Quotes for PPE.

Question 386

Will Canada compensate Contractor for costs incurred as a result of any force majeure, to include pandemics, incurred by the Contractor under the Collective Bargaining Agreement?

Answer 386

No, Canada will not be involved in any business relationships, discussions or negotiations between the contractor and the relevant Collective Bargaining Agents, as part of this solicitation.

Question 387

Will Canada add a contract clause that grants the contractor relief where a change in applicable laws increases the contractor's costs of performance?

Answer 387

No, cost relief initiatives due to force majeure events, inclusive of pandemics, are the specific responsibility of federal, provincial and municipal government support programs for the effected individuals and business entities, and are not included in this solicitation.

Question 388

Will Canada please clarify the expectation of how building lease expenses are to be included in the pricing tables? We understand from Answer 140 of Amendment 5 that the contractor will sign a $0 lease with Canada for the mandatory buildings. We also understand from Answer 147 of Amendment 6 that lease values of the buildings the contractor must occupy ("yellow' cells), are not to be included in the pricing. Will Canada confirm that the lease values of any other buildings the contractor may choose to occupy are to be included in the pricing for the services, or state otherwise if this is not the case? For example if we chose to occupy space within building 271 SSS HQ to enable effective and efficient management communication would we need to include the cost of $485,469.90 per annum in our submitted price?

Answer 388

To be answered in an upcoming amendment.

Question 389

SOW 2.4.8.1.4 states that the contractor has to allow at least one major credit card for payment methodology for accommodations. Can Canada please clarify that the merchant fees associated with use of the credit cards by DND's customers are directly billable to DND?

Answer 389

To be answered in an upcoming amendment.

Question 390

Please confirm that it is acceptable to Canada for the bidder's solution to include double hatting any position as long as the candidate is qualified according to Annex G' (9 Key Personnel excluded).

Answer 390

All functions must be carried out IAW the SOW. As such, the vendors are to provide the requested specifics for evaluation for the key management resources, as requested in the SOW 1.1.7 – KEY POSITIONS.

Question 391

We do not see any notes or references in regards to the Flight Inspections for the ILS or VOR/DME within the RFP documents. Can Canada confirm that these costs would be incurred by DND and not the bidder?

Answer 391

A flight check and inspection are the same things. They are done twice a year by NAVCANDA and the LCMM arranges them – one is called the annual and the other routine. All associated costs are covered by DND.

Question 392

The SOW has the requirement for Implement and Perform Corrective Maintenance (CM) program for CFR vehicles. Perform Corrective Maintenance (CM) to Commercial and SMP vehicles in accordance IAW the applicable CFTOs or OEM manuals.

Can Canada provide a list of SMP vehicles as these do not appear to be listed in Tables 2.2-2 and 2.2-3?

Answer 392

To be answered in an upcoming amendment.

Question 393

In the SNIC plan and in the Reference B-GG-238-000/AG-002 Snow and Ice Control – Vol 2 – Airfield Snow and Ice Control (M) – it discusses runway de-icing and friction testing. Please advise as to which line item in the SOW this activity should be applied.

Answer 393

To be answered in an upcoming amendment.

Question 394

In relation to Financial Evaluation – Rev 03, can Canada confirm that the Take-Over Schedule Table 1.2-1 is what should be utilized for the Handover Phase?

Answer 394

The takeover schedule is for the incoming contract(or), and the handover is for the outgoing contract(or). The Take-Over Timetable in Table 1.2-1 is the schedule to be utilized for the Handover Phase.

Question 395

In relation to Financial Evaluation – Rev 03, can Canada provide a separate line within Table 1 of Annex I Financial Evaluation for Phase-In Costs as these would differ from the Handover costs?

Answer 395

The Phase out portion is a separate cell in I10 than the Phase in portion. See answer #394 for reference.

Question 396

This question is in relation to Financial Evaluation – Rev 03 – Table 8. Level of Effort is $3M annually yet the multiplier being used is $45M. The $45 million would appear to represent 15 years based on the $3M annual. That number then gets transferred to the summary sheet and is multiplied by the full 20 years of the contract. This would be a duplication of the costs.

Can Canada provide the intent and reasoning of the multipliers or adjust accordingly? Same applies to Category II.

Answer 396

The multiplier is not a dollar amount. It is there to ensure bidders provide a competitive fee percentage rate.

Question 397

Due to production time quoted by suppliers, the period from contract award to contract start-up does not allow enough time for the appropriate fire services vehicles to be acquired. This provides an unfair advantage to the incumbent. Will Canada consider providing additional lead time for the Fire Services?

Answer 397

Canada will not provide additional lead time for the Fire Services.

Question 398

As the deadline for submitting questions draws near, the tempo for receiving responses to the bidders' questions has been slow and is a mounting concern. Many of these questions, we consider critical to submitting a comprehensive and fair bid, especially from the financial perspective. PSPC's delay in answering these critical questions is problematic for all bidders. Please advise how Canada will address this concern?

Answer 398

The Close date for vendors to submit questions is 23 June 2020, 1400hrs (Ottawa local time). Vendors will need to provide details of their specific concerns.

Question 399

In reference document B-GA-164-000/AA-001_ACMO, 110 - Administration, 110.06 - Crew Composition, it states that "at the discretion of the CO/OC, individuals may be assigned to more than one crew position simultaneously. Minimum manning requirements should be determined by the CO/OC and published in applicable unit orders." In the section 3.2.9.1 of the SOW the requirement states "the ATC Section must be staffed with a minimum of one controller, located in the tower, capable of providing continuous VFR control." The performance standard states "no instance of ATC Section left unattended during flying activities within the specified watch keeping hours."

Are single controller mid-shifts authorized?

What is the minimum staffing that has been determined by the CO/OC and published for each ATC facility?

Answer 399

To be answered in an upcoming amendment.

Question 400

In Annex I Financial Evaluation REV 3 Price Summary tab, cell B-13 (price for food services) is linked to Table 4 Food Services tab, cell D-36. However, in Table 2 Operations and Maint. tab, cell C-9 is blank where the sheet appears to be asking contractors to present their Firm Fixed Contract Year 1 price. Should this cell not be left blank by contractors to prevent counting this price twice on the Price Summary tab? Or is there another explanation for this cell?

Answer 400

To be answered in an upcoming amendment.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED