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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

Title - Sujet TBIPS PSAB: IMS Service Delivery	
Solicitation No. - N° de l'invitation 21120-204341/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client 3274341	Date 2020-06-23
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-625-38036	
File No. - N° de dossier 625zm.21120-204341	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-07-20	Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Haroutounian, Rosanna	Buyer Id - Id de l'acheteur 625zm
Telephone No. - N° de téléphone (873) 354-5346 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT NO. 002

This amendment is raised to revise the solicitation and to answer bidders' questions.

SOLICITATION REVISIONS:

Revision 2. At ATTACHMENT 4.1 TECHNICAL CRITERIA

WORKSTREAM 1 – APPLICATION SERVICES

PART A: MANDATORY CORPORATE EXPERIENCE – THE BIDDER

MTC1-A

Delete: In its entirety.

Insert:

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
MTC1-A	<p>BIDDER'S EXPERIENCE</p> <p>The Bidder must demonstrate in its bid, that it has provided Application Services in the past five years as of the initial publication date of this solicitation as follows:</p> <ol style="list-style-type: none">Using one reference Contract, the Bidder must demonstrate that it has provided services that are the same or similar to an Application/Software Architect in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Application/Software Architect's SOW tasks of this requirement to the tasks of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement. <p>The Contract identified must:</p> <ol style="list-style-type: none">Have been with a single client;Have an initial minimum value of \$1,000,000.00 (CDN) excluding applicable taxes, not including amendments;	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>c) Have an initial minimum Contract Period of one year, not including amendments; and</p> <p>d) Have been completed or ongoing in the last five years (as of the initial publication date of this solicitation).</p> <p>2. Using the same reference Contract from 1. above or a second contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Programmer/Analyst in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Programmer/Analyst's SOW tasks of this requirement to the tasks and/or deliverables of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement.</p> <p>If the Bidder identifies a second reference Contract, that Contract must meet the requirements of 1. a) to d) above.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>For the purpose of this criterion the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p> <p>3. The Bidder must provide the following information for each Contract identified:</p> <p>a) The name of the client organization;</p> <p>b) The project name under which services were provided (if applicable);</p> <p>c) At a minimum, the client's full name and email address. Bidders are also requested to include the title of the client;</p>	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>d) The Contract number or reference number;</p> <p>e) The start and end dates for the Initial Contract Period, not including amendments;</p> <p>f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments;</p> <p>g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed;</p> <p>h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; and</p> <p>i) For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.</p> <p>The information listed above should be submitted using Form M1-A.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>	

	<p>demonstrate that a single resource that is the same or similar to a Programmer/Analyst in each contract exceeds the 120 billable day minimum specified in MTC1-A. The Bidder must demonstrate that the second Contract for this resource category meets the requirements of MTC1-A. The information for the second Contract for this resource category should be submitted using Form MTC1-A. The services must have been provided in the past five years as of the initial publication date of this solicitation.</p> <p>The information listed above should be submitted with the bid using Form R1.</p> <p>In situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource (DD/MM/YYYY), and the respective billable days.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>			
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Revision 4. At ATTACHMENT 4.1 TECHNICAL CRITERIA

WORKSTREAM 2 – IM/IT SERVICES

**PART A: MANDATORY CORPORATE EXPERIENCE – THE BIDDER
MTC1-A**

Delete: In its entirety.

Insert:

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
MTC1-A	<p>BIDDER'S EXPERIENCE</p> <p>The Bidder must demonstrate in its bid, that it has provided Information Management and Information Technology Services in the past five years as of the initial publication date of this solicitation as follows:</p> <ol style="list-style-type: none"> 1. Using one reference Contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Technical Architect in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Technical Architect's SOW tasks of this requirement to the tasks of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement. <p>The Contract identified must:</p> <ol style="list-style-type: none"> a) Have been with a single client; b) Have an initial minimum value of \$1,000,000.00 (CDN) excluding applicable taxes, not including amendments; c) Have an initial minimum Contract Period of one year, not including amendments; and d) Have been completed or ongoing in the last five years (as of the initial publication date of this solicitation). 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>2. Using the same reference Contract from 1. above or a second contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Technology Architect in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Technology Architect's SOW tasks of this requirement to the tasks and/or deliverables of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement.</p> <p>If the Bidder identifies a second reference Contract, that Contract must meet the requirements of 1. a) to d) above.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>For the purpose of this criterion the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p> <p>3. The Bidder must provide the following information for each Contract identified:</p> <ul style="list-style-type: none"> a) The name of the client organization; b) The project name under which services were provided (if applicable); c) At a minimum, the client's full name and email address. Bidders are also requested to include the title of the client; d) The Contract number or reference number; e) The start and end dates for the Initial Contract Period, not including amendments; f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments; 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed;</p> <p>h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; and</p> <p>i) For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.</p> <p>The information listed above should be submitted using Form M1-A.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>	

Revision 5. At ATTACHMENT 4.1 TECHNICAL CRITERIA

**WORKSTREAM 2 – IM/IT SERVICES
PART B: POINT RATED CORPORATE EXPERIENCE – THE BIDDER
RTC1**

Delete: In its entirety.

Insert:

RTC#	Rated Technical Criteria	Maximum Points	Points Allocation	Bidder's Response (Reference to Substantiating Materials Included in Bid)
RTC1	BILLABLE DAYS: TECHNICAL ARCHITECT AND TECHNOLOGY ARCHITECT		Technical Architect: <ul style="list-style-type: none"> • 121 days to 239 days = 2 points • 240 days to 479 days = 4 points 	

RTC#	Rated Technical Criteria	Maximum Points	Points Allocation	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>five years as of the initial publication date of this solicitation.</p> <p>The information listed above should be submitted with the bid using Form R1.</p> <p>In situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource (DD/MM/YYYY), and the respective billable days.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>			

Revision 6. At ATTACHMENT 4.1 TECHNICAL CRITERIA:

**WORKSTREAM 3 – BUSINESS MANAGEMENT SERVICES
PART A: MANDATORY CORPORATE EXPERIENCE – THE BIDDER
MTC1-A**

Delete: In its entirety.

Insert:

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
MTC1-A	<p>BIDDER'S EXPERIENCE</p> <p>The Bidder must demonstrate in its bid, that it has provided Business Management Services in the past five years as of the initial publication date of this solicitation as follows:</p> <ol style="list-style-type: none"> 1. Using one reference Contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Business System Analyst in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Business System Analyst's SOW tasks of this requirement to the tasks of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement. <p>The Contract identified must:</p> <ol style="list-style-type: none"> a) Have been with a single client; b) Have an initial minimum value of \$1,000,000.00 (CDN) excluding applicable taxes, not including amendments; c) Have an initial minimum Contract Period of one year, not including amendments; and d) Have been completed or ongoing in the last five years (as of the initial publication date of this solicitation). 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>2. Using the same reference Contract from 1. above or a second contract, the Bidder must demonstrate that it has provided services that are the same or similar to an Operations Support Specialist in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Operations Support Specialist's SOW tasks of this requirement to the tasks and/or deliverables of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement.</p> <p>If the Bidder identifies a second reference Contract, that Contract must meet the requirements of 1. a) to d) above.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>For the purpose of this criterion the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p> <p>3. The Bidder must provide the following information for each Contract identified:</p> <ul style="list-style-type: none"> a) The name of the client organization; b) The project name under which services were provided (if applicable); c) At a minimum, the client's full name and email address. Bidders are also requested to include the title of the client; d) The Contract number or reference number; e) The start and end dates for the Initial Contract Period, not including amendments; f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments; 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed;</p> <p>h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; and</p> <p>i) For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.</p> <p>The information listed above should be submitted using Form M1-A.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>	

Revision 7: At ATTACHMENT 4.1 TECHNICAL CRITERIA

**WORKSTREAM 3 – BUSINESS MANAGEMENT SERVICES
PART B: POINT RATED CORPORATE EXPERIENCE – THE BIDDER
RTC1**

Delete: In its entirety.

Insert:

RTC#	Rated Technical Criteria	Maximum Points	Points Allocation	Bidder's Response (Reference to Substantiating Materials Included in Bid)
RTC1	BILLABLE DAYS: BUSINESS SYSTEM ANALYST AND OPERATIONS SUPPORT SPECIALIST		Business System Analyst: <ul style="list-style-type: none"> • 121 days to 239 days = 2 points • 240 days to 479 days 	

RTC#	Rated Technical Criteria	Maximum Points	Points Allocation	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>five years as of the initial publication date of this solicitation.</p> <p>The information listed above should be submitted with the bid using Form R1.</p> <p>In situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource (DD/MM/YYYY), and the respective billable days.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>			

Revision 8. At ATTACHMENT 4.1 TECHNICAL CRITERIA

**WORKSTREAM 4 – PROJECT MANAGEMENT SERVICES
PART A: MANDATORY CORPORATE EXPERIENCE – THE BIDDER
MTC1-A**

Delete: In its entirety.

Insert:

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
MTC1-A	<p>BIDDER'S EXPERIENCE</p> <p>The Bidder must demonstrate in its bid, that it has provided Project Management Services in the past five years as of the initial publication date of this solicitation as follows:</p> <ol style="list-style-type: none"> 1. Using one reference Contract, the Bidder must demonstrate that it has provided services that are the same or similar to an Enterprise Architect in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Enterprise Architect's SOW tasks of this requirement to the tasks of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement. <p>The Contract identified must:</p> <ol style="list-style-type: none"> a) Have been with a single client; b) Have an initial minimum value of \$1,000,000.00 (CDN) excluding applicable taxes, not including amendments; c) Have an initial minimum Contract Period of one year, not including amendments; and d) Have been completed or ongoing in the last five years (as of the initial publication date of this solicitation). 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>2. Using the same reference Contract from 1. above or a second contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Project Manager in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Project Manager's SOW tasks of this requirement to the tasks and/or deliverables of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement.</p> <p>If the Bidder identifies a second reference Contract, that Contract must meet the requirements of 1. a) to d) above.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>For the purpose of this criterion the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p> <p>3. The Bidder must provide the following information for each Contract identified:</p> <ul style="list-style-type: none"> a) The name of the client organization; b) The project name under which services were provided (if applicable); c) At a minimum, the client's full name and email address. Bidders are also requested to include the title of the client; d) The Contract number or reference number; e) The start and end dates for the Initial Contract Period, not including amendments; f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments; 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed;</p> <p>h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; and</p> <p>i) For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.</p> <p>The information listed above should be submitted using Form M1-A.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>	

Revision 9: At ATTACHMENT 4.1 TECHNICAL CRITERIA

**WORKSTREAM 4 – PROJECT MANAGEMENT SERVICES
PART B: POINT RATED CORPORATE EXPERIENCE – THE BIDDER
RTC1**

Delete: In its entirety.

Insert:

RTC1	<p>BILLABLE DAYS: ENTERPRISE ARCHITECT AND PROJECT MANAGER</p> <p>Using the contract(s) the Bidder referenced in response to MTC1-A and MTC1-B:</p> <p>1. The Bidder should demonstrate that the services provided by the resource in the Bidder's response to MTC1-A that is the same or similar to an Enterprise Architect, exceeds the 120 billable day minimum specified in</p>	10	<p>Enterprise Architect:</p> <ul style="list-style-type: none"> • 121 days to 239 days = 2 points • 240 days to 479 days = 4 points • 480 days to 719 days = 6 points • 720 days to 959 days = 8 points • 960 days or more = 10 points 	
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	<p>MTC1-A. The Bidder may use one additional Contract to demonstrate that a single resource that is the same or similar to an Enterprise Architect in each contract exceeds the 120 billable day minimum specified in MTC1-A. The Bidder must demonstrate that the second Contract for this resource category meets the requirements of MTC1-A. The information for the second Contract for this resource category should be submitted using Form MTC1-A. The services must have been provided in the past five years as of the initial publication date of this solicitation.</p> <p>2. The Bidder should demonstrate that the services provided by the resource in the Bidder's response to MTC1-A that is the same or similar to a Project Manager, exceeds the 120 billable day minimum specified in MTC1-A. The Bidder may use one additional Contract to demonstrate that a single resource that is the same or similar to a Project Manager in each contract exceeds the 120 billable day minimum specified in MTC1-A. The Bidder must demonstrate that the second Contract for this resource category meets the requirements of MTC1-A. The information for the second Contract for this resource category should be submitted using Form MTC1-A. The services must have been provided in the past five years as of the initial publication date of this solicitation.</p> <p>The information listed above should be submitted with the bid using Form R1.</p> <p>In situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource (DD/MM/YYYY), and the respective billable days.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p>	<p>10</p>	<p>Project Manager:</p> <ul style="list-style-type: none"> • 121 days to 239 days = 2 points • 240 days to 479 days = 4 points • 480 days to 719 days = 6 points • 720 days to 959 days = 8 points • 960 days or more = 10 points 	
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	<p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>			
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Revision 10. At ATTACHMENT 4.1 TECHNICAL CRITERIA:

**WORKSTREAM 5 – CYBER PROTECTION SERVICES
PART A: MANDATORY CORPORATE EXPERIENCE – THE BIDDER
MTC1-A**

Delete: In its entirety.

Insert:

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
MTC1-A	<p>BIDDER'S EXPERIENCE</p> <p>The Bidder must demonstrate in its bid, that it has provided Cyber Protection Services in the past five years as of the initial publication date of this solicitation as follows:</p> <ol style="list-style-type: none"> Using one reference Contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Network Security Analyst in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Network Security Analyst's SOW tasks of this requirement to the tasks of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement. <p>The Contract identified must:</p> <ol style="list-style-type: none"> Have been with a single client; 	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>b) Have an initial minimum value of \$500,000.00 (CDN) excluding applicable taxes, not including amendments;</p> <p>c) Have an initial minimum Contract Period of one year, not including amendments; and</p> <p>d) Have been completed or ongoing in the last five years (as of the initial publication date of this solicitation).</p> <p>2. Using the same reference Contract from 1. above or a second contract, the Bidder must demonstrate that it has provided services that are the same or similar to a Privacy Impact Assessment Specialist in which the single resource has a minimum of 120 billable days for a period of one year. To demonstrate a similar resource category, the Bidder must map at least 50% of the Privacy Impact Assessment Specialist's SOW tasks of this requirement to the tasks and/or deliverables of the resource category identified in the reference contract. In the event that 50% of the tasks results in a decimal (for example 4.5 tasks), the number of tasks would be rounded down (i.e. 4 tasks would be accepted as being equivalent). For the same resource category, Canada will automatically consider the referenced resource category, procured through the TBIPS contracting vehicle, to be 50% aligned with the SOW tasks of this requirement.</p> <p>If the Bidder identifies a second reference Contract, that Contract must meet the requirements of 1. a) to d) above.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>For the purpose of this criterion the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p> <p>3. The Bidder must provide the following information for each Contract identified:</p> <p>a) The name of the client organization;</p>	

MTC#	Mandatory Technical Criteria	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>b) The project name under which services were provided (if applicable);</p> <p>c) At a minimum, the client's full name and email address. Bidders are also requested to include the title of the client;</p> <p>d) The Contract number or reference number;</p> <p>e) The start and end dates for the Initial Contract Period, not including amendments;</p> <p>f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments;</p> <p>g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed;</p> <p>h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; and</p> <p>i) For similar categories, the mapping of the SOW tasks of this requirement to the tasks of the resource category identified in the reference contract.</p> <p>The information listed above should be submitted using Form M1-A.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>	

RTC#	Rated Technical Criteria	Maximum Points	Points Allocation	Bidder's Response (Reference to Substantiating Materials Included in Bid)
	<p>Specialist, exceeds the 120 billable day minimum specified in MTC1-A. The Bidder may use one additional Contract to demonstrate that a single resource that is the same or similar to a Privacy Impact Assessment Specialist in each contract exceeds the 120 billable day minimum specified in MTC1-A. The Bidder must demonstrate that the second Contract for this resource category meets the requirements of MTC1-A. The information for the second Contract for this resource category should be submitted using Form MTC1-A. The services must have been provided in the past five years as of the initial publication date of this solicitation.</p> <p>The information listed above should be submitted with the bid using Form R1.</p> <p>In situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource (DD/MM/YYYY), and the respective billable days.</p> <p>For the purpose of this criterion, a single resource is defined as one position for that resource category which multiple individuals may fill, but not simultaneously.</p> <p>Note to Bidder: The reference Contract(s) must have been contracted with the Bidder submitting a bid for this requirement. "Bidder" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a Contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors.</p>			

Revision 12. At Form M1-A

Delete: In its entirety.

Insert:

FORM M1-A BIDDER'S EXPERIENCE
<p>In accordance with the requirements of mandatory evaluation criterion MTC1-A, provide the following information for each Contract identified:</p> <ul style="list-style-type: none"> a) The name of the client organization; b) The project name under which services were provided (if applicable); c) The client's full name, email address, and title; d) The Contract number or reference number; e) The start and end dates for the Initial Contract Period, not including amendments; f) The total initial minimum value (excluding applicable taxes) of the Initial Contract Period, not including amendments; g) The full name of the resource, including the name of any replacement resource, the start and end dates of each resource (DD/MM/YYYY), the title of the resource, and the one-year period in which the 120 billable days for the resource category identified in the reference contract was completed; h) A clear statement indicating whether the reference contract was procured through the TBIPS contracting vehicle; i) For similar categories (as described in MTC1-A), the mapping of the tasks of the SOW resource category of this requirement to the tasks of the resource category identified in the reference contract. <p>For the purpose of this criterion, the term 'task' includes the deliverables identified in the SOW for the resource category. For example: If a SOW category identifies 11 tasks and 4 deliverables, the Bidder may use any 7 of the category's SOW tasks and deliverables to meet the 50% mapping requirement (50% of 15 = 7).</p>

Table 1 is provided to assist Bidders in structuring the required information for MTC1-A. Bidders should replicate Table 1 below as needed to provide the required information.

1. Reference Contract Number	No.:
2. Specify the resource category from this solicitation's SOW	Resource Category:
3. Specify the resource category identified in the reference contract Select the applicable statement: Statement A: This resource category was procured through the TBIPS contracting vehicle and is the same as the TBIPS resource category named in item 2 above.	Resource Category: Insert the applicable statement in its entirety:

<p style="text-align: center;">OR</p> <p>Statement B: This resource category was procured through the TBIPS contracting vehicle and is similar to the TBIPS resource category named in item 2 above.</p> <p style="text-align: center;">OR</p> <p>Statement C: This resource category was procured outside the TBIPS contracting vehicle and is similar to the TBIPS resource category named in item 2 above.</p>	
<p>4. SOW Tasks including Deliverables for the Resource Category from this solicitation</p>	<p>Tasks for Resource Category from Reference Contract</p>
<p>a) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract) Example of text to be inserted: "Maps to SOW Task a")</p>
<p>b) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract)</p>
<p>c) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract)</p>
<p>d) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract)</p>
<p>e) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract)</p>
<p>f) (Insert Task from SOW)</p>	<p>(Insert Task from Reference Contract)</p>
<p>etc.</p>	<p>etc.</p>
<p>Number of tasks and deliverables mapped:</p>	
<p>5. Full Name of Resource :</p>	
<p>6. Resource start and end dates :</p>	<p>(DD/MM/YYYY) - (DD/MM/YYYY)</p>

Revision 13. At Form R1

Table 3

Delete: In its entirety.

Insert:

Table 3: Name of the Resource Category from RTC1: _____

<p>Specify the start and end date within the past five years as of the initial publication date of this solicitation in which the services</p>	
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provided by the resource exceed the 120 billable day minimum specified in MTC1-A:				
Contract Number	Full Name of Resource	Title	Resource start and end dates (DD/MM/YYYY) - (DD/MM/YYYY)	Number of Billable Days
Total number of billable days:				

Revision 14. At Form R1

Table 4

Delete: In its entirety.

Insert:

Table 4: Name of the Resource Category from RTC1: _____

Specify the start and end date within the past five years as of the initial publication date of this solicitation in which the services provided by the resource exceed the 120 billable day minimum specified in MTC1-A:				
Contract Number	Full Name of Resource	Title	Resource start and end dates (DD/MM/YYYY) - (DD/MM/YYYY)	Number of Billable Days
Total number of billable days:				

QUESTIONS AND ANSWERS

Question 7: Regarding Work Stream 1 through to Work Stream 4, along with each of the respective categories within each of those streams tied to MTC1, MTC1-B, and RTC1:

The requirement for MTC1-A, MTC1-B and RTC1 states that the Crown is looking for all of these billable days to come from one single resource. Would the Crown please confirm that multiple resources under cited Contract(s) are able to be used to meet the billable day requirements for respective categories?

Answer 7: The billable days requirements for MTC1-A, MTC1-B, and RTC1 for all workstreams are as follows:

- a) MTC1-A: the Bidder must demonstrate that it has provided services that are the same or similar to the resource categories specified in the criterion for each workstream, in which the single resource has a minimum of 120 billable days for a period of one year. The minimum 120 billable days for a single resource category may be demonstrated by multiple individuals, but must not have been acquired concurrently. As indicated in the criterion, in situations where a resource was replaced, the Bidder must include the names of the replacement resources and the start and end dates of each resource. See Solicitation Revision 2, 4, 6, 8, 10 and 12.
- b) MTC1-B: The 2,000 billable days is for all of the resource categories in the referenced contracts including the two resource categories specified in the criterion for each workstream covering a period not more than three years.
- c) RTC1: The billable days in excess of the 120 for each resource category specified in the criterion for each workstream may be demonstrated by multiple individuals, but must not have been acquired concurrently. For example, in Workstream 1, where a Bidder cites the billable days of two Application/Software Architects working on the same contract simultaneously, only the experience of a single Application/Software Architect will be counted. As indicated in the criterion, in situations where a resource was replaced, the Bidder must include the names of the replacement resources, the start and end dates of each resource, and the respective billable days. See Solicitation Revision 3, 5, 7, 9, 11, 13 and 14.

Question 8: With regards to RTC3/RTC4, “2. The Bidder should include a signed statement from the Project Authority, Technical Authority, or Contracting Authority that the Contract Management Strategy was actually implemented as proposed for the reference Contract.”

Can the Crown please confirm that email confirmations and electronic signatures are acceptable for both RTC3/RTC4 item 2. – signed statement from the Project Authority, Technical Authority or Contracting Authority?

Answer 8: Yes. Canada confirms that email confirmations and electronic signatures are acceptable for both RTC3 item 2 and RTC4 item 2, in all workstreams.

Question 9: With regards to Workstream 5: Cyber Protection Services; RTC1 – Privacy Impact Assessment (PIA) Specialist billable days requirement:

The work required of most PIA Specialist's is short term; not more than a few months at a time. Given we can only submit one resource for this category, can the Crown please consider allowing multiple resources to meet this requirement or consider reducing the number of billable days required to score maximum points for RTC1 for the PIA Specialist.

Answer 9: The criterion has been revised. Please see Solicitation Revision 11.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

NOTE: A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE. AMENDING CORRESPONDENCE MUST ADDRESS THE SOLICITATION NUMBER AND THE CLOSING DATE.

BIDS MUST BE SUBMITTED ONLY TO THE PUBLIC WORKS AND GOVERNMENT SERVICES CANADA (PWGSC) BID RECEIVING UNIT VIA E-POST CONNECT.

Note: For bidders needing to register with epost Connect the email address is: tpsgc.dgareceptiondessoumissions-abbidreceiving.pwgsc@tpsgc-pwgsc.gc.ca. Interested Bidders must register as early as possible, and in any case, at least six business days prior to the solicitation closing date and time (in order to ensure a response). Requests to open an epost Connect conversation received after that time may not be answered.