



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

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**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

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Title - Sujet Nursing Services	
Solicitation No. - N° de l'invitation 6D112-202491/A	Amendment No. - N° modif. 006
Client Reference No. - N° de référence du client 6D112-202491	Date 2020-06-29
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-050-38038	
File No. - N° de dossier 050xf.6D112-202491	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-07-02	
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AMENDMENT 006

Amendment 006 is raised to:

1. Provide answers to questions received with regards to this Request for Proposal (RFP);
2. Amend Attachment 1 to Part 4, Technical and Financial Criteria;
3. Amend Part 7, article 7 - Invoicing Instructions;
4. Amend Annex B, article 2.0 Travel and Living Expenses; and
5. Modify Questions and Answers from Solicitation Amendment no. 2 and no. 4.

Note: Questions may have been modified and/or condensed.

Questions and Answers

Q35: The requirement to provide 5 separate contracts and/or references to support experience makes sense for task-based contracts with individual call ups, but not for services-based contracts where services are provided as part of the overall contract and adjustments to schedules and shift coverage are made within a larger contract. We have contracts that require, as a minimum, 24/7 nursing coverage in 8- and 12 -hour shifts. Can the client confirm that, provided a contract has a duration greater than or equal to the sum total of the requested 5 X 14 consecutive day experience, that it may be used to satisfy MTC1 and MTC2? For example, would a contract that has been in place for greater than 2 years, where we are the sole provider of fly-in, fly-out services on a 24/7 basis/365 days a year, qualify in place of 5 separate references?

A35: The Technical Criteria for each Stream was amended so that the Bidder must have experience of at least 5 periods of a minimum of 14 days each providing nursing services similar to those described in the Statement of Work. See C6 in section Changes below.

Q36: Once the pandemic hit, we have been providing nursing services to many facilities in need, well over 20 per day. Our challenge with the MTC requirements is we are only going to meet three of the five 14 day periods. Is there any point in submitting a bid? Could we be considered a secondary or supplemental provider?

A36: The Technical Criteria for all of the Streams has been amended, see C6 in section Changes below. Canada cannot determine if a Bidder should bid nor determine who might be a partner of another Bidder.

Q37: On page 48 of 61 Part 7 – Invoicing Instructions, 1b. mentions that a copy of the release form needs to be sent with the invoice. What is the release form?

A37: There is no need for a release form at time of invoicing. It will be removed. See C7 in section Changes below.

Q38: In Annex A, Statement of Work section 9.6 Travel and Living. We have reviewed this clause and we hoping to get some clarification. Will travel and living expenses be reimbursed per

the National Joint Council Travel Directive for all nurses travelling more than 50 km to the work site?

A38: Yes, with prior authorization from the Task Authorisation Authority. Please see Annex B: Basis of Payment, Travel and subsistence costs, point 2.0 a). See C8 in section Changes below.

Q39: On page 54 of 61, in ANNEX B: Basis of Payment, under Overtime and Statutory holiday is defines Statutory Holidays as federally and / or provincially observed holidays. Will those vary based on the work locations or can you provide any direction on which will apply based on the work site type (i.e. Airport Point of entry, Designated Border points etc.)

A39: Yes, the Statutory Holidays will be based on the province and territory in which the service is provided.

Q40: On page 55 of 61, in ANNEX B: Basis of Payment, Travel and Living expenses 2.0 is clause e) applicable?

A40: Yes, to clarify, See C8 in section Changes below.

Q41: Do you anticipate one TA being issued for the entire duration of an assignment at one location, for example could we receive one TA for the entire period of coverage required at an airport screening location? Will multiple resources be accepted to cover one TA?

A41: The TA's will be issued to cover the specific demand for services based on the number of Travellers needing service. It is expected that the demand will not necessarily be constant. Multiple resources can cover one TA but each resource must cover the complete daily shift.

Q42: Some of the airport locations identified in the RFP have very high rates for parking. Will the contract nurses be provided parking or be reimbursed for these expenses?

A42: No.

Q43: On each individual "Task Authorization", is it anticipated that the duration of the TA will be for the entire 4 months (plus extensions) or do we anticipate that the individual TA's could likely be for very short durations such as a day or week. The method of pricing depends on individual TA intentions. If it is to fill for very short term peak periods and short term staff shortages then the frequency and number of changes is high. If the TA's are likely for the full length of the contract term then pricing can reflect the efficiency.

A43: The duration of the TA will not be for the entire 4 months plus extension but rather based on the specific need based on the number of Travellers requiring service

Q44: In reference to the attachment 2 to part 4 Pricing schedule (tab name: Stream 3 – Alberta). The Estimated # of Contracted Resources required listed in Appendix B, Appendix C and Appendix D of the RFP is different from the total estimated number of resources listed on the spreadsheet. The spreadsheet has an estimated number of 21 yet the total number in Appendix B, C & D is 15. Please clarify which is correct.

A44: The Pricing schedule is being used for the Financial Evaluation. The numbers identified in Appendix B, C and D of the Statement of Work are maximum ceiling numbers that were estimated as possibly being required during the life of the contract.

Q45: Page 56 of 61, Section 2.1 Travel Time While in Transit: Medical Evacuations or travel resulting from a change in Location of Work can require travel time taking place during hours outside of 8:00 am to 8:00 pm. Would Canada remove the time limitation for these periods of time in which the Nurse is in transit, or layover, waiting to return to the Location of Work?

A45: No.

Q46: Page 56 of 61, Section 3.1.2 states "...the Contractor may invoice Canada at a rate of \$250 per day for each day of the period of service that was reduced or terminated, up to a maximum of 10 days." Would Canada amend this to state "...the Contractor may invoice Canada at the all-inclusive firm hourly rate as specified in Annex B, for 8 hours each day of the period of service that was reduced or terminated."?

A46: No.

Q47: Would Canada consider paying the Contractor 'hazard pay' in addition to the hourly rates proposed in the Basis of Payment?

A47: No.

Q48: What is the total estimated contract value per stream?

A48: It is based on what rates are bid but an estimate can be achieved by comparing your rates and the Pricing Schedule.

Q49: We have taken note of the changes in the technical requirements of Addendum # 4 and wish to draw your attention to a particular point. The new requirement to have provided a minimum of 20 nurses each day for 14 consecutive days is restrictive and exaggerated. In fact, according to our experience, a very limited number of companies in Quebec, perhaps even none, would potentially be able to meet this requirement. This criterion therefore runs counter to promoting healthy competition in Government of Canada procurement. In addition, PHAC is at risk of finding itself with inadequate resources to meet needs in order to responding to the pandemic.

We therefore request that you reconsider this requirement. In our opinion, a criterion with a minimum of 10 nurses per day would be more realistic and would allow you to obtain more quality quotes, including ours. In addition, we suggest you qualify and select up to 10 suppliers per province. We believe that your goals will be better achieved by lowering the criteria.

A49: The Mandatory Technical Criteria as modified remains.

Q50: Regarding Amendment 004 for RFP 6D112-202491/A and the revised Mandatory Technical Criteria for Stream 6 shown below. It is mentioned that the bidder must have a minimum of

20 RN's per day providing nursing services similar to those in the Statement of Work in each of the 5 contracts.

We are a large provider for the Government of Canada and have well over the mentioned number of nurses for two large contracts. We have some additional contracts in which the work also qualifies under the scope for this RFP however we would not be able to demonstrate 20 RN's per day. We would be able to demonstrate more than 20 RN's per day (for 14 consecutive days) in 2 different contracts on many occasions over a 2 year period with additional RN's in 3 additional contracts, however not equaling 20 RN's per day.

We did qualify for the original RFP with how the mandatory criteria were initially worded however with this amendment it doesn't appear we would qualify. Should we still submit a bid?

A50: We cannot tell a Bidder to submit a bid or not but we amended the Mandatory Technical Criteria for each stream to reflect that the period is a minimum of 14 days. See C6 in section Changes below.

Q51: If a bid will be accepted can an extension to the submission deadline be granted given that this will require additional work to prepare the data in the amended context?

A51: An extension was granted until July 2, 2020 at 2:00 p.m.

Changes

C6: At Attachment 1 to Part 4, Technical and Financial Criteria,

DELETE *Attachment 1 to Part 4, Technical and Financial Criteria* in its entirety and **REPLACE** with the following:

ATTACHMENT 1 TO PART 4

TECHNICAL AND FINANCIAL CRITERIA

1. Evaluation of Experience

The following applies to the evaluation of mandatory criteria:

- Experience listed should include the day, month and year for both the start and finish dates. If the day is not provided, it will be evaluated as the last day of the month, in the case of the start date, and the first day of the month, in the case of the finish date. If the month or year are not provided, the experience will not be considered.

2. Mandatory Technical Criteria (MTC)

The bid must meet the mandatory technical criteria specified below. The Bidder must provide the necessary documentation identified in each mandatory technical criterion to support compliance with this requirement.

Bids which fail to meet the mandatory technical criteria may be declared non-responsive. Each mandatory technical criterion should be addressed separately.

MTC#	Stream 1 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none">• The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding.• Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract.• The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day.• The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none">a. The name of the client organization;b. The first and last name of the Registered Nurses provided;c. The location in which the services were provided;d. Description of the services;e. The contact point for the client including name, title, email address and telephone number;f. The Contract number or reference number, if applicable; andg. The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none">• The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding.• Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract.

MTC#	Stream 1 - Mandatory Technical Criteria (MTC)
	<ul style="list-style-type: none"> The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Streams 2 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 20 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 20 RNs per day. The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	Corporate Experience Providing Nursing Resources on a Standby Basis

MTC#	Streams 2 - Mandatory Technical Criteria (MTC)
	<p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 5 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 5 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 3 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 3 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 3 RNs per day. • The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services;

MTC#	Stream 3 - Mandatory Technical Criteria (MTC)
	<ul style="list-style-type: none"> The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 3 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 3 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 4 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding.

MTC#	Stream 4 - Mandatory Technical Criteria (MTC)
	<p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services; • The contact point for the client including name, title, email address and telephone number; • The Contract number or reference number, if applicable; and • The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 5 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract.

MTC#	Stream 5 - Mandatory Technical Criteria (MTC)
	<ul style="list-style-type: none"> The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Streams 6 - Mandatory Technical Criteria (MTC)
MTC1	Corporate Experience

	<p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 20 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 20 RNs per day. • The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services; • The contact point for the client including name, title, email address and telephone number; • The Contract number or reference number, if applicable; and • The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 5 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 5 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 7 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 20 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 20 RNs per day. • The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services; • The contact point for the client including name, title, email address and telephone number; • The Contract number or reference number, if applicable; and • The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 5 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 5 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number;

MTC#	Stream 7 - Mandatory Technical Criteria (MTC)
	<p>f. The Contract number or reference number, if applicable; and</p> <p>g. The start and end dates for the provision of the services in Day/Month/Year format.</p>
MTC3	<p>Corporate Experience Providing Nursing Resources Working in Both Official Languages</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services whereby for each period, the Bidder has provided at a minimum of 20 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; thus, different RNs could have been provided while maintaining a minimum of 20 RNs per day. • Each RN must have provided nursing services in both official languages, English and French, for each period. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services including the language in which the services were provided; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 8 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. • The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding.

MTC#	Stream 8 - Mandatory Technical Criteria (MTC)
	<p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services; • The contact point for the client including name, title, email address and telephone number; • The Contract number or reference number, if applicable; and • The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.
MTC3	<p>Corporate Experience Providing Nursing Resources Working in Both Official Languages</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; thus, different RNs could have been provided while maintaining a minimum of 2 RNs per day.

MTC#	Stream 8 - Mandatory Technical Criteria (MTC)
	<ul style="list-style-type: none"> Each RN must have provided nursing services in both official languages, English and French, for each period. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services including the language in which the services were provided; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC#	Stream 9 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	Corporate Experience Providing Nursing Resources on a Standby Basis

MTC#	Stream 9 - Mandatory Technical Criteria (MTC)
	<p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> a. The name of the client organization; b. The first and last name of the Registered Nurses provided; c. The location in which the services were provided; d. Description of the services; e. The contact point for the client including name, title, email address and telephone number; f. The Contract number or reference number, if applicable; and g. The start and end dates for the provision of the services in Day/Month/Year format.

MTC#	Stream 10 - Mandatory Technical Criteria (MTC)
MTC1	<p>Corporate Experience</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> • The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. • Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. • The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. • The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream for which the Bidder is bidding. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ul style="list-style-type: none"> • The name of the client organization; • The first and last name of the Registered Nurses provided; • The location in which the services were provided; • Description of the services;

MTC#	Stream 10 - Mandatory Technical Criteria (MTC)
	<ul style="list-style-type: none"> The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.
MTC2	<p>Corporate Experience Providing Nursing Resources on a Standby Basis</p> <p>The Bidder must have experience of at least 5 periods of a minimum of 14 consecutive days each, providing nursing services on a standby basis whereby for each period, the Bidder has provided at a minimum of 2 Registered Nurses (RNs).</p> <ul style="list-style-type: none"> The contracts for nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding. Each period must have been within the last two years from the date of this solicitation. Periods can be within the same contract. The RNs in each period did not have to work consecutive days; therefore, different RNs could have been provided while maintaining a minimum of 2 RNs per day. <p>To demonstrate this criteria, the Bidder must provide the following information at a minimum:</p> <ol style="list-style-type: none"> The name of the client organization; The first and last name of the Registered Nurses provided; The location in which the services were provided; Description of the services; The contact point for the client including name, title, email address and telephone number; The Contract number or reference number, if applicable; and The start and end dates for the provision of the services in Day/Month/Year format.

3. Mandatory Financial (MF) Criteria:

Bids must meet the mandatory financial criteria specified in the table below.

Bids which fail to meet the mandatory financial criteria may be declared non-responsive.

MF1:	For each Province and Territory listed, the all-inclusive firm hourly rate quoted by the Bidder for Overtime and Statutory Holidays must not exceed 1.5 times the all-inclusive firm hourly rate bid for Regular Work time and Stand-by Time.
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C7: At Part 7 – Resulting Contract Clauses, article 7 – Invoicing Instruction, point 1.,

DELETE: b. a copy of the release document and any other documents as specified in the Contract; and

REPLACE WITH: b. any other documents as specified in the Contract; and

C8: At Annex B, Basis of Payment, article 2.0 Travel and Living Expenses.

DELETE:

b) Canada will reimburse required travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, with no allowance for overhead, profit, travel agency fees or consulting fees to the Location of Work. Travel arrangements must be made in accordance with terms and conditions for travel herein and in accordance with the National Joint Council Travel Directive, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees" excluding the reimbursement of meals, bottled water, parking, telephone calls and incidentals.

REPLACE WITH:

b) Travel will be required for the Contractor's resources to and from the Quarantine Sites, designated airports and border points of entry and in some cases when the Contractor must supplement its number of resources to meet a particular request with resources who reside more than 50 km outside of the identified site. In such circumstances when the PHAC Project Authority or Designated Regional Contact pre-approves the travel, the Contractor will be reimbursed its authorized travel and living expenses which are reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal allowances specified in Appendices B, C and D of the National Joint Council Travel Directive (<https://www.njc-cnm.gc.ca/en>) and with the other provisions of the directive referring to "travellers", rather than those referring to 'employees'.

C9: At Solicitation Amendment no. 2,

DELETE Q12 and A12 in its entirety and **REPLACE WITH:**

Q12: Do we have to supply the references for each nurse requested in MTC1 and MTC2 for each stream? That entails collecting 102 references if bidding on all Streams.

A12: MTC1 and MTC2 have been modified. The references in MTC1 and MTC2 are for the Bidder's experience providing at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work. For each period identified the Bidder would need to provide a reference and demonstrated that they provided the minimum number of nurses identified in the criteria.

C10: At Solicitation Amendment no. 4,

DELETE Questions Q27-29 and 33, and Answers A27-29 and 33 in its entirety and **REPLACE WITH:**

Q27: The MTC1 requirement in all streams ask that the nurses listed must have performed similar nursing services at least 5 times in the last 2 years from the date of this solicitation. Is there a set number of days that is acceptable to fulfill this requirement without it being at least 5 times. Please clarify what is the ruling if a nurse has worked continuously in one location for 2 years? Please confirm in this case that one reference is enough.

A27: MTC1 has been modified. To clarify, client references are being sought for the number of 14 days continuous periods in which the Bidder provided the required number of nurses, not for individual nurses. If a nurse has continuously worked in one location (in 1 contract) for 2 years, the nurse would be named as one of the required nurses provided depending on the stream. The references in MTC1 are for the Bidder's experience providing at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work. For each period identified the Bidder would need to provide a reference and demonstrated that they provided the minimum number of nurses identified in the criteria. If the Bidder has the minimum number of nurses required working the same 5 x 14 continuous day periods that meet all of the other aspects identified for the specific criteria then yes only one client reference would be required.

Q28: In ATTACHMENT 1 TO PART 4 - TECHNICAL AND FINANCIAL CRITERIA, It states the following as a qualification to respond:

"MTC1 - Corporate Experience

The Bidder must have provided a minimum of 2 Registered Nurses (RNs) to perform nursing services similar to those described in the Statement of Work at least 5 times in the last 2 years from the date of this solicitation.

The nursing services must have taken place in the same province or territory for the stream for which the Bidder is bidding, and must have been for a minimum of 14 continuous calendar days.

The RNs must have had to conduct health assessments using personal protective equipment in an environment requiring infection control procedures in the province or territory for the stream in which the Bidder is bidding."

Given that the use of recruiting services for Nursing is not very common, the listed requirements of 2 nurses, 5 times in the last two years will reduce competition for this opportunity. Would Canada accept 1 experience in the last 5 years as acceptable as long as 2 resources meeting the requirements are provided in the response?

A28: MTC 1 has been modified. The references in MTC1 are for the Bidder's experience providing at least 5 periods of a minimum of 14 consecutive days each, providing nursing services similar to those described in the Statement of Work. For each period identified the Bidder would need to provide a reference and demonstrated that they provided the minimum number of nurses identified in the criteria.

Q29: Per section 4.1.1.2 Client Reference Checks: May you kindly confirm the number of references you require per stream when the bidder is only submitting a bid for one (1) stream being stream six (6).

A29: MTC1, MTC 2 and where applicable MTC3 have been modified. The references in MTC1, MTC2 and where applicable MTC3 are for the Bidder's experience providing at least 5 periods of a minimum of 14 consecutive days each, providing nursing services. For each period identified the Bidder would need to provide a reference and demonstrated that they provided the minimum number of nurses identified in the criteria.

Q33: Can PHAC please clarify the number of references that the bidder needs to provide? The below response, as outlined in amendment 2, states that the Bidder must provide 5 references, however in Attachment 1 to Part 4 Technical and Financial Criteria, Section 1 Evaluation Experience, states in the second bullet that "Experience can be demonstrated using one or more contracts of services rendered". We are confused by the terminology of 5 times, so would PHAC please clarify that "perform nursing services similar to those described in the Statement of Work at least 5 times in the last 2 years from the date of this solicitation" means that the Nurses provided services 5 times within the one Contract (as stated in the evaluation criteria), and not that 5 contracts are required to be demonstrated?

A33: MTC1, MTC 2 and where applicable MTC3 have been modified. The references in MTC1, MTC2 and where applicable MTC3 are for the Bidder's experience providing at least 5 periods of a minimum of 14 consecutive days each, providing nursing services. For each period identified the Bidder would need to provide a reference and demonstrated that they provided the minimum number of nurses identified in the criteria.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED
