



**RETURN BIDS TO:  
RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des  
soumissions - TPSGC:**

11 Laurier St. Place du Portage,  
Phase III Core 0B2-103  
Gatineau, Quebec, K1A 0S5

Email / Courriel: TPSGC.DGAreceptiondessoumiss  
ions-ABBidReceiving.PWGSC@tpsgc-pwgsc.gc.ca

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless  
otherwise indicated, all other terms and conditions of the  
Solicitation remain the same.

Ce document est par la présente révisé; sauf indication  
contraire, les modalités de l'invitation demeurent les mêmes.

**Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

<b>Title - Sujet</b> SITE SUPPORT SERVICES - CFB GOOSE BAY	
<b>Solicitation No. - N° de l'invitation</b> W6369-170006/B	<b>Amendment No. - N° modif.</b> 009
<b>Client Reference No. - N° de référence du client</b>	<b>Date</b> 2020-06-30
<b>GETS Reference No. - N° de référence de SEAG</b>	
<b>File No. - N° de dossier</b>	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2020-07-23</b>	
<b>Time Zone</b> <b>Fuseau horaire</b> Ottawa Local Time	
<b>F.O.B. - F.A.B.</b> Specified Herein - Précisé dans les présentes	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input checked="" type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Henry, Yves	<b>Buyer Id - Id de l'acheteur</b>
<b>Telephone No. - N° de téléphone</b> (613) 736-2853	
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> DEPARTMENT OF NATIONAL DEFENCE 5 WING GOOSE BAY HAPPY VALLEY-GOOSE Newfoundland and Labrador A0P1C0 Canada	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b> See Herein	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>



**Amendment 009 is raised to:**

- 1) Amend the BoP for Premium Meals and add a description;**
- 2) Provide an revised GFE/GFM list which removed all PPE for firefighters and;**
- 3) Replace the financial evaluation form with version 5;**
- 4) Provide the document NAVAIDS-Telecom Historical Data.xls and;**
- 5) Answer the questions.**

- 
- 1) At **RFP BoP Table 4 and 4A, CHANGE** the Premium Meals from **Percentage** to **Firm Fixed Rate** and at the SOW table **2.3.8 Food Services Requirement, ADD** item **2.3.8.1.15 Premium Meals** and the following description and level of effort:

“Provide meals for special events. These events may require a special set up as well as meal provisions. These events would include special Christmas dinner, mess dinners for military and special meals for visiting dignitaries and receptions at various locations on base. Generally, orders will be placed with a minimum of 7 days advance notice, however, last minute requirements may arise. The Customer will be invoiced for the variable cost of meals that are cancelled with less than 24 hours’ notice. 3 Special Events per year with 120 people. 2 outside normal working hours and 1 within. 8 Special Events per year with 25 people. 4 outside normal working hours and 4 within. Meals are prepared, delivered and set up on time as negotiated with the DO and in compliance with client selected menu.

- 2) See attached the **revised GFE/GFM** list which has the “PPE for firefighting” removed.
- 3) **DELETE** Goose Bay Annex I Financial Evaluation REV 4 and **REPLACE** with **Goose Bay Annex I Financial Evaluation REV 5**
- 4) See attached **NAVAIDS-Telecom Historical Data.xls**.
- 5) Answer questions below:

**Question 259**

Canada is requested to advise which line(s) / table(s) of the Annex I Financial Evaluation Form bidders should use to capture their labour costs associated with the proposed staffing plan?

**Answer 259**

The labour should be included in your “firm fixed, all-inclusive annual price” for the Management and Administration Services (item 1.1.8) in Table 2 of the financial evaluation sheet.



### **Question 290**

Annex K- Loan and License Agreement states under Instructions to Contractor at No. 2 “The list in Schedule “B” includes all equipment .... Loaned to the Contractor for which it has Care, Control and Custody”. The Agreement further provides that the Terms and Conditions are set out in Schedule “A”. Schedules “A” and “B” were not included with the Agreement or otherwise described in the RFP.

Will Canada provide Schedule “A”- Terms and Conditions and Schedule “B”- List of Equipment?

### **Answer 290**

To be answered on an upcoming amendment.

### **Revised Answer 292 (Clarification from Amd. 008)**

The items in question were transferred to the current contractor, 17 years ago, through authorized Disposal Action as, at that time, there was no determined need for their continued use, as property of Canada, and the items were declared surplus. As the incumbent legally owns these items, any requests for acquiring these items must be sent directly to them. It must be noted, that the majority of the items in question are now 25+ years old. Canada has no plans to acquire back any of these previously disposed items.

### **Question 297**

In reference to SOW 1.1.8.1.7 – Can Canada please provide a typical list of DND courses and conferences mandated and provided by DND, with location of courses, so that bidders can estimate the cost of courses and travel?.

### **Answer 297**

The list of courses is not constant, and is based on requirements. If fixed price staff are attending training, their labour is already included in Fixed Price; however, like DND staff attending training, if they have to attend class or travel outside of working hours, and they are entitled to overtime for this through their collective agreement, then DND would reimburse the contractor for those costs.

### **Question 299**

In reference to SOW 4.3.3.10 and Table 4.3 – Service Levels, asks contractors to “Operate the Water Treatment Plant”. Can Canada please confirm that all labour and materials, including water treatment chemicals, to operate the water treatment plant should be included in the bidders fixed price?

### **Answer 299**

To be answered on an upcoming amendment.

### **Question 309**

RFP Amendment 006 – Answer 224, in part, says “If any issues have arisen during the controlled cable operations or training, the firefighters will inform the tower that the AAS serviceability is no longer valid and the qualified AAS tech must be called in to inspect the system.”. Since there is no requirement for AAS maintenance in the SOW, can Canada please clarify that the qualified AAS tech being referred to here is a military AAS technician?

### **Answer 309**

AAS maintenance to be added to the SOW in an upcoming amendment.



### Question 333

In relation to Annex B -Basis of Payment Page 49 and Financial Evaluation v2. Table 2 & Table 4: Labour will be paid under SOW item 2.3 in Table 2 and all food items will be paid in Table 4. Please clarify how other costs such as kitchen equipment repair, vehicles for food services, etc. will be paid.

### Answer 333

To be answered on an upcoming amendment.

### Question 340

Financial Evaluation Table has section Premium Meals for Catering within Normal Hours of Operations, however, this section is not in the RFP?

### Answer 340

The Premium Meals is referenced in the BoP of the RFP and is to be changed to match the financial annex to Firm Unit Rates. Also this item description has been added to the SOW at table **2.3.8 Food Services Requirement** as item **2.3.8.1.15** in this amendment 009.

Provide meals for special events. These events may require a special set up as well as meal provisions. These events would include special Christmas dinner, mess dinners for military and special meals for visiting dignitaries and receptions at various locations on base. Generally, orders will be placed with a minimum of 7 days advance notice, however, last minute requirements may arise. The Customer will be invoiced for the variable cost of meals that are cancelled with less than 24 hours' notice. 3 Special Events per year with 120 people. 2 outside normal working hours and 1 within. 8 Special Events per year with 25 people. 4 outside normal working hours and 4 within. Meals are prepared, delivered and set up on time as negotiated with the DO and in compliance with client selected menu.

### Question 341

In relation to SOW 4.3.3.9; Operate and Maintain Sanitary Collection Systems, can Canada please provide the size of 5 septic tanks that are required to be pumped annually?

### Answer 341

To be answered on an upcoming amendment.

### Question 342

Is it Canada's intention that all GFE and GFM will be replaced by Canada under normal wear and tear usage by the contractor?

### Answer 342

To be answered on an upcoming amendment.

### Question 347

Relating to Amendment 6, Q&A 229, Canada has declared that runway chemicals are paid for by Canada as a cost reimbursable expense. Under RFP Annex 3 Basis of Payment and Financial Evaluation, no flow through costs for materials are mentioned with the exception of Task Authorizations. Can Canada please explain why this is cost-reimbursable?

### Answer 347

To be answered on an upcoming amendment.



### Question 354

- a) Firefighting PPE are listed in GFM, if at Take-over the contract deem that the PPE does not meet the appropriate NFPA standard will Canada replace them?
- b) If the contractor require more firefighting PPE, will the Canada purchase them and add it to the GFM List.
- c) Please confirm what is meant in SOW 3.5.12.2.1 CFM - the contractor "Provide ... personal protective equipment." when they are already provide as GFM?

### Answer 354

The contractor is responsible for providing IPE/PPE for firefighters and for the replacement of IPE/PPE throughout the life of the contract. The GFE/GFM list, with all of the firefighter IPE/PPE and associated SCBA test equipment removed, has been revised and provided in this amendment.

### Question 355

Please confirm that the labour is to be included in Table 2 of the Financial Evaluation Rev 3 and the Food will be in Table 4. What is meant in the Performance Standard is only the time to be negotiated with the DO. This is not a Task Authorization.

### Answer 355

Confirmed. [Second question was missed. To be answered in an upcoming amendment.](#)

### Question 357

Please confirm that during the contract, GFM (i.e. pillows, towel face, sheets, blankets, etc.) that need to be replaced due to wear and tear will be cost reimbursable?

### Answer 357

[To be answered on an upcoming amendment.](#)

### Question 358

Bidders understand that the term of the leases will only be for annual term and the lease price is also for an annual amount. There are 3 scenarios that a bidder can take for pricing buildings for their own use (not mandatory).

Scenario 1. For Phase-In - Takeover, bidders do not include any lease costs but only the annual lease in Year 1.

Scenario 2. Pro-rate lease cost base on the take-over schedule and balance of the lease cost for Year 1. This will distort the Summary as only part of the lease will be in year 1 which is then multiplied by 20.

Scenario 3. Bidder do not include any lease cost for Take Over but only in Year 1.

Can Canada confirm which scenario should the bidder price for evaluation purposes?

### Answer 358

[To be answered on an upcoming amendment.](#)

### Question 367

Per RFP Annex B 6.4, the contractor will be reimbursed for travel and tuition costs for DND mandated courses. Can Canada please provide a list of DND mandated courses? Can Canada confirm that contractor's labour to attend will be paid and included in the TA?



**Answer 367**

The list of courses is not constant, and is based on requirements. If fixed price staff are attending training, their labour is already included in Fixed Price; however, like DND staff attending training, if they have to attend class or travel outside of working hours, and they are entitled to overtime for this through their collective agreement, then DND would reimburse the contractor for those costs.

**Question 371**

For phase-in, please provide the specific caretaker and fire warden requirements and what are the position qualifications to perform the work?

**Answer 371**

Fire Warden's duties and responsibilities are defined in Wing Fire Orders. This is defined in FMD 1013, as well as SOW Item No. 3.5.8.5.5 and 3.5.8.7.7. Caretaker Performance Standard is provided in SOW Item No. 1.2.12.3.1.

**Question 373**

Section 4.3.11.4.1 in Annex A-4 mentions "Conduct annual structural inspections of RTA Rappel towers". Can Canada confirm if there is more than 1 Rappel Tower?

**Answer 373**

There is only one Rappel Tower.

**Question 376**

It is requested Canada provide estimated quantities of activities for Grounds and Landscaping, Range Training and Security and Access Control Systems.

**Answer 376**

For grounds and landscaping refer to SOW 4.3.10 Annex A and Annex G. Range and training area is fully defined in the SOW 4.3.11. Access Control is TBD.

**Question 388**

Will Canada please clarify the expectation of how building lease expenses are to be included in the pricing tables? We understand from Answer 140 of Amendment 5 that the contractor will sign a \$0 lease with Canada for the mandatory buildings. We also understand from Answer 147 of Amendment 6 that lease values of the buildings the contractor must occupy ("yellow" cells), are not to be included in the pricing. Will Canada confirm that the lease values of any other buildings the contractor may choose to occupy are to be included in the pricing for the services, or state otherwise if this is not the case? For example if we chose to occupy space within building 271 SSS HQ to enable effective and efficient management communication would we need to include the cost of \$485,469.90 per annum in our submitted price?

**Answer 388**

A new table (9) in the Financial Evaluation form has been added to allow the Optional Lease Rates to be entered in order to determine the contract value but these rates will not be evaluated in the Bid Financial Evaluations.



**Question 389**

SOW 2.4.8.1.4 states that the contractor has to allow at least one major credit card for payment methodology for accommodations. Can Canada please clarify that the merchant fees associated with use of the credit cards by DND's customers are directly billable to DND?

**Answer 389**

DND will not reimburse the contractor for credit card fees.

**Question 392**

The SOW has the requirement for Implement and Perform Corrective Maintenance (CM) program for CFR vehicles. Perform Corrective Maintenance (CM) to Commercial and SMP vehicles in accordance IAW the applicable CFTOs or OEM manuals.

Can Canada provide a list of SMP vehicles as these do not appear to be listed in Tables 2.2-2 and 2.2-3?

**Answer 392**

Both Tables 2.2-2 and 2.2-3, from current RFP, are complete and accurate and there are no Standard Military Pattern (SMP) vehicles missing.

**Question 393**

In the SNIC plan and in the Reference B-GG-238-000/AG-002 Snow and Ice Control – Vol 2 – Airfield Snow and Ice Control (M) – it discusses runway de-icing and friction testing. Please advise as to which line item in the SOW this activity should be applied.

**Answer 393**

The line item referring to airfield SNIC is Line Item 3.3.8.1.3

**Question 399**

In reference document B-GA-164-000/AA-001\_ACMO, 110 - Administration, 110.06 - Crew Composition, it states that "at the discretion of the CO/OC, individuals may be assigned to more than one crew position simultaneously. Minimum manning requirements should be determined by the CO/OC and published in applicable unit orders." In the section 3.2.9.1 of the SOW the requirement states "the ATC Section must be staffed with a minimum of one controller, located in the tower, capable of providing continuous VFR control." The performance standard states "no instance of ATC Section left unattended during flying activities within the specified watch keeping hours."

Are single controller mid-shifts authorized?

What is the minimum staffing that has been determined by the CO/OC and published for each ATC facility?

**Answer 399**

As per the SOW and the ATC section orders, during minimum manning, the ATC section must have at least one controller in the tower that is capable of providing continuous VFR control 24/7. During this time, this controller may fulfill the duties of the ground controller and tower data assistance.

**Question 400**

In Annex I Financial Evaluation REV 3 Price Summary tab, cell B-13 (price for food services) is linked to Table 4 Food Services tab, cell D-36. However, in Table 2 Operations and Maint. tab, cell C-9 is blank where the sheet appears to be asking contractors to present their Firm Fixed Contract Year 1 price. Should



this cell not be left blank by contractors to prevent counting this price twice on the Price Summary tab? Or is there another explanation for this cell?

**Answer 400**

To be answered on an upcoming amendment.

**Question 401**

The 5 Wing Billeting report shows historic room occupancy that seems to correspond with the estimated quantity of 50,000 meals required for item 2.3.8.1.1, however, is also approximately 3 times greater than the estimated quantity of 5,395 rooms assigned per year for item 2.4.8.1.4. Is this because the average stay in these rooms is only 3 nights? Will Canada provide clarification on what the estimated number of occupancy nights is?

**Answer 401**

The estimated qty of 50,000 meals provided equals three meals per day at an average of three days per stay for the estimated quantity of 5,395 rooms assigned per year. So three nights per stay is accurate.

**Question 402**

In Answer 76 of Amendment 5, Canada states that there are currently 30 RHUs available to the current contractor. Will Canada please provide the cost associated with occupying these RHUs (assuming they are still available)?

**Answer 402**

RHUs are not part of this tender and no costs are to be included in the bid financials.

**Question 403**

Will Canada provide historic reliability data on airfield communications, RADAR and NAVAIDS and TIS equipment?

**Answer 403**

Historical airfield communications, RADAR and NAVAIDS data (NAVAIDS-Telecom Historical Data.xlsx) has been provided with this amendment.

**Question 404**

Building 1068 in the GFA table is described as PCB Storage. Will Canada define what PCB means in this context?

**Answer 404**

Polychlorinated Biphenyl and any material containing or contaminated with Polychlorinated Biphenyl.

**Question 405**

It is requested that Canada provide an estimated quantity for signage services as indicated in SOW 4.3.13.1.

**Answer 405**

There is no estimated quantity as this element will vary as HR (mil and civ) are posted, change positions or retire.

**Question 406**

It is requested that Canada provide the number of raw wells as indicated in SOW 4.3.7.34 to 4.3.7.36.

**Answer 406**

There are currently no water trucks or water trailers in use. There is one well located in the PTA at the Austere Operations Training Centre.





#### Question 407

Relating to SOW 4.2.3 - 4.2.14; SOW 4.2.17 - 4.2.18 and SOW 4.2.5.3.2, it is requested that Canada confirm if all estimated quantities for Tables 4.1 & 4.2 are included in the SOW? Estimated quantities for many cost-plus items seem to be missing.

#### Answer 407

Yes, quantities are missing as they cannot be defined. For the cost plus elements Canada is leaving it up to the bidders to determine the level of effort they will apply. It is anticipated that these elements will vary in the first few years but stabilise as Canada agrees with the contractor's performance.

#### Question 408

Relating to SOW 4.3.6.5, Service Standard 1, it is requested that Canada provide the estimated quantity of pressure vessel tests to be performed annually.

#### Answer 408

To be answered on an upcoming amendment.

#### Question 409

Relating to SOW 4.3.6.9, it is requested that Canada verify what buildings are part of PTA per the Facilities Catalogue.

#### Answer 409

There is a separate spread sheet with the building information

#### Question 410

Relating to SOW 4.3.7.33, it is requested that Canada provide the number of distribution points for raw water testing.

#### Answer 410

The number of sampling points for water quality monitoring within a distribution system is determined by the contractor taking into consideration the history of bacteriological and operational monitoring of the system, in conjunction with:

- a. regular physical inspections, and
- b. a current source water assessment report, if available.

This will determine the problem areas and identify the sampling points (number and location).

As part of our QM program, Canada recommends to include the following sampling points in their water monitoring: Health center(s), kitchens (Messes)/CANEX, gyms, Headquarters, daycare/school(s), as well as one random point that is different every week.

**Regarding testing for E. Coli and total coliform:** For a facility such as the 5 Wing Goose Bay system that serves appx 9000 people, Health Canada recommends 1 sample per 1000 people (per month) for E. Coli and total coliform testing. In municipal-scale distribution and storage systems, the number of samples collected for total coliform testing should reflect the size of the population being served, with a minimum of four (4) samples per month (i.e. weekly; the water samples should be taken at regular intervals throughout the month). E. Coli and total coliforms should be monitored at least weekly in water leaving a treatment plant. As well, during high risk events (e.g., flooding, extreme or unusual weather events), there may be a need for additional monitoring. *Additional monitoring should also be done when alterations are made to treatment,*



*plumbing, or distribution systems (i.e. routine distribution system operation/maintenance (e.g., pump start/stops, valve opening and closing) or unplanned events such as power outages or water main breaks (Health Canada, 2012a; Health Canada 2020).*

**Question 411**

It is requested that Canada clarify what the Canadian Forces Fire Marshall's office standards are for the life expectancy of an ARFF vehicle.

**Answer 411**

The ARFF DND "Fire Truck" CFR 10210 is a 1 Cdn Air Div deployable asset and is no longer available to the contractor. It's being taken out of service.

**Question 412**

In relation to Financial Evaluation Spreadsheet, Table 8, it is requested that Canada confirm if estimated spend in cost plus items 4.2.3 - 4.2.14 are correct. Given that these items are mainly labour the estimated spend of \$3.2 million seems high.

**Answer 412**

Yes, estimated spend in cost plus items 4.2.3 - 4.2.14 are correct.

**Question 413**

Reference: SOW 4.3.8.2.2, Hazardous Materials. Since analysis types can vary in price, it is requested that Canada provide a list of potential analysis needed to identify the estimated quantity of 86 samples.

**Answer 413**

HazMat Waste List has been provided to all participating vendors and has been added on BuyandSell.gc.ca in this amendment 009.

**Question 414**

Reference: Financial Evaluation Spreadsheet, Table 8, RPOps. Some costs can be considered to be Cost reimbursable or firm fixed costs or vice versa, without clear declination, it is recommended that all cost items be firm fixed price so that it is fair to all bidders and makes fair evaluation. It is requested that Canada confirm how it will want the contractor support its invoice for cost reimbursable.

**Answer 414**

All items in table 8 are either "firm fixed" or "cost plus fee.". Invoicing shall be as per clause 7.9 Invoicing Instructions. The financial evaluation will remain unchanged.

**Question 415**

Reference: SOW 4.3.7.41. It is requested that Canada provide more details relating to the scope of the environmental audit? It is also requested that Canada provide an example of the Wing Environmental compliance audit to be completed by a third party.

**Answer 415**

The contractor will be required to complete environmental audits on an as required basis when an environmental issues arises. These could be but not limited to, hydrocarbon spills, discovery of asbestos or storage tanks systems. Past examples are specific to an environmental issue and Canada cannot provide due to confidentiality.



**Question 416**

SOW 3.5.3.7 defines Medical Emergency Response as “Medical Emergency Response by Fire Protection Services in fire or rescue vehicles as required by the Wing.” It is requested that Canada clarify the rescue (other than ARFF) capabilities required.

**Answer 416**

This requirement is defined in the applicable references included in the Emergency Services section of the SOW/RFP.

**Question 417**

Reference: Service Standard 8, pg. 384. For testing life safety anchor systems, it is requested that Canada clarify what is involved in the certification of life safety anchors? Also, please clarify the number of anchor points to be tested.

**Answer 417**

IAW Canada Occupational Health and Safety Regulations (SOR/86-304)

(8) The employer must ensure that a person who works on an aerial device, boom-type elevating platform, scissor lift platform, forklift truck platform or any similar personnel lifting equipment in the circumstances described in subsection 12.07(1) uses a fall-restraint system that is connected to

(a) an anchorage that is specified in the instructions of the manufacturer of the lifting equipment; or

(b) if no anchorage is specified by the manufacturer, an anchorage that is certified by a person who is authorized to exercise the profession of engineering in Canada and that meets the requirements set out in CSA Group Standard Z259.16.

The determination of the number of anchor points to be tested is the responsibility of the contractor.

**Question 418**

It is requested that Canada provide the contract values for the incumbent for the years, 2016, 2017, 2018, and 2019.

**Answer 418**

As at 23 Sep 2016, the Bridge Contract award value was \$114,999,634.69. The contract has been subsequently amended to a current value of \$187,900,135.72.

**Question 419**

Assuming that the contractor is responsible for ordering and managing the cell phones for use by DND on the base, will the contractor have the ability to order cell phones for its use in Goose Bay at the same government rate?

**Answer 419**

Yes, the winning contractor may have access to the same government standing offer rates. The contractor will need to sign an agreement with DND to follow the same restrictions for use and will be limited to the employees working on the base at 5 Wing.

**Question 420**

Re: Table 3.3-2

1.9 – Baggage Tug & Carts with and Without Operator

1.13 - Tow Tractor without Operator

1.25 Forklift, with and without operator



Who will be operating these when there is no operator provided as this could pose a reliability risk to the contractor?

**Answer 420**

Without Operator: the Operator will be a DND employee, a contractor approved by DND, or in some cases, aircrew from various Nations. Anyone operating the equipment must be qualified to operate it.

**Question 421**

Re: Table 3.3-2

B-4 Stands – Can Canada provide the information for the requirement for the B4-Stands? Example: Providing and putting in place, etc.

**Answer 421**

The requirement for B4 stands is designed for Aircraft Maintenance. CAF and foreign military aviation technician use the B-4 stands in order to efficiently service any aircraft, while providing critical fall protection to ensure a safe work environment.

**Question 422**

Re: Table 3.3-2

Coordination into-plane servicing of oil, ADI, etc. Can Canada please confirm the intent of this line item? Is this strictly the coordination of activities?

**Answer 422**

Affirmative –This is strictly a coordination task.

**Question 423**

With regard to the Real Property Quality Control and Assurance Manager role identified in Annex J 2.3c, and dependent on Canada's answer to Question 148 (Amendment #006), will Canada consider asking bidders to provide a qualifications profile in Annex J 1b – Key Personnel, given the emphasis on scoring placed on 2.3c Real Property Quality Control and Assurance Manager?

**Answer 423**

This position has been deleted as per Answer #148

**Question 424**

In Goose Bay Annex | Financial Evaluation REV 3 Table 8 RPOps there are notes provided stating that multipliers of \$45 million and \$15 million are "provided for financial evaluation purposes only based on an estimated level of effort of \$3 million." For avoidance of doubt, will Canada please define what "level of effort" refers to in this context?

**Answer 424**

The level of effort is based on historical spend. The 45 million is not a dollar figure but rather a multiplier to ensure bidders give best value to Canada in their fee percentage. As an example a too high of a fee, their financial evaluation will be higher (akin to a penalty) for not respecting value to Canada. Consequently if a bidder chooses no percentage fee the financial evaluation will be too low (again akin to a penalty) and not respecting value to Canada. Canada is seeking bidders place a fair fee percentage that represent best value to Canada.

**Question 425**

In the Take Over Schedule Table 1.2-1 it is noted that Management and Administration is not taken over by the incoming contractor September 23, 2021, nearly 6 months after the phased take-over of services begins



on April 1, 2021. Considering there will necessarily be management and administration activities required throughout the 6 month take over, will Canada confirm how those management and administration costs are to be shown in the bidder's financial submission? Are they to be included in the monthly phase-in, phase-out monthly pricing?

**Answer 425**

Yes, the management and administration activities required throughout the 6 month take over are to be included in the monthly phase-in, phase-out monthly pricing.

**Question 426**

In Goose Bay Annex | Financial Evaluation REV 3 Table 5 Task Authorization Rate bidders are required to provide hourly rates for various labour types. For avoidance of doubt, will Canada please define what is to be included in these hourly rates? Are they only supposed to represent the base hourly rate of the contractor's cost to employ each labour type, or is supposed to include costs such as travel, truck charges, access to site, etc.?

**Answer 426**

The hourly rates are to be for the labour only

**Question 427**

In Goose Bay Annex | Financial Evaluation REV 3 Table 3 Transient Servicing, bidders are asked to provide a unit rate for "into-plane servicing of oil, ADI, oxygen, nitrogen, LOS and other liquid/gas (per occurrence). Is this unit rate supposed to represent the cost of qualified labour, or the cost of the product/material, or both?

**Answer 427**

This rate should include the cost of labour only.

**Question 428**

Regarding SNIC services, there are no response times indicated in the SNIC Map (M) . Please confirm what standard you require bidders to meet. Please also confirm that your response to Question 10 in "rfp\_w6369-170006\_b\_and\_003" that SNIC services are required 24/7 in accordance with the SNIC map also includes airfield and domestic services prior to the first scheduled commercial and/or military flight in the morning through to the last scheduled commercial and/or military flight for the day, including for medivacs and/or unplanned flights at any time during the day or night?"

**Answer 428**

Response time is IAW the priorities identified in the SNIC Plan which is reviewed yearly. SNIC services are required 24/7 which includes airfields and domestic services in order of priority IAW the SNIC map.

**Question 429**

Given SNIC services is the highest cost driver for this contract including CAPEX for SNIC equipment, associated maintenance/parts, chemicals and labour, can the government clarify response times for the 24/7 SNIC services requirement.

**Answer 429**

Response times are contingent on the identified priorities set up by DND. They are reviewed, established, and confirmed yearly for the 24/7 SNIC services.



### Question 430

It is requested that Canada please provide an estimated quantity of activities as it relates to operating the central heating plant? It is difficult for bidders to estimate the labour resourcing needed without expectations of tasks to be completed.

### Answer 430

This is proprietary info as it relates to the incumbent's current operations and Canada cannot give out that information.

The existing boiler information:

Boiler #8: 22,727 Kg/Hr, 50,000 Lb/Hr, 12.9 MW @ 690 KPag

Boiler #9: 22,727 Kg/Hr, 50,000 Lb/Hr, 12.9 MW @ 690 KPag

Boiler #10: 18,181 Kg/Hr, 40,000 Lb/Hr, 10.3 MW @ 690 KPag

The recorded maximum steam flow to the base for past two years is 29,545 Kg/Hr or 65,000 Lbs/Hr of saturated steam at 690 KPag.

The two new electric Jet boilers are rated 21,500 max KW, and designed for 175 psi, and be operated at 130 psig nominal steam pressure

### Question 431

Can Canada please clarify what is meant by "shop" supplies from Qs and As #380. Do shop supplies only include small consumables such as rags and cleaners, and will vehicle specific parts be paid for by DND?

### Answer 431

Yes, shop supplies are small consumables, such as rags and hand cleaner.

With respect to vehicle spare parts, the majority of vehicles are provided by the Contractor and spares are/should be included with bids. As for CFR plated vehicles, all spare parts, when needed, will be acquired from the Defence Supply Chain. Table 6 in the BOP is Vehicle Maintenance Fees and Vehicle Maintenance which will be entered at Contract Award.

### Question 432

In the final RFP SOW 2.6.6 it states that the normal working hours are 0800-1600 hours. Further, it was instructed that the mandatory reference at 2.6.4.5 'SNIC Map' be replaced by the 5 Wing SNIC Plan, which is now a mandatory document.

As part of that plan, timeline information is provided at the following paragraphs (underline and bold added to draw out the details):

- Snow and Ice Control – Aim - 3.0 “An operational state demands the active runway, adjacent taxiways; aprons and parking areas are maintained as close as possible to blacktop condition **24 hours a day**, and the MSA and Domestic area to be in a fully functional state”
- SNIC Committee Permanent Members and Respective Responsibilities – Heavy Equipment LEAD Operator Responsibilities - 3.6.r. “During adverse weather conditions, provide the tower with RSC reports every 4 hours or as requested by the DAC. Scheduled Times are: **1100 hrs; 1500 hrs; 1900 hrs; 2300 hrs; 0300 hrs and 0700 hrs**”
- Airfield Operations – Aim – 2.0 “An operational state demands the active runway, adjacent taxiway's, aprons and parking areas are maintained as close as possible to blacktop condition **24 hours a day**”



- Airfield Operations – SNIC Aerodrome Snow Removal Procedures – Priority 1 - a. “**As soon as it starts to snow** SNIC equipment is dispatched to commence work on the active runway. These units will remain on the main runway until a 45 Meter wide path has been cleared”
- MSA/Domestic Operation – MSA/Domestic Priorities – Priority 1 – 3.0 “Snow and ice accumulation shall be removed on all Priority One areas as shown on the SNIC Map. Priority One roads **shall be kept open at all times** and cleared to a width of 5.0 metres. Once the snow has stopped falling, these areas shall be cleared to shoulder width”
- MSA/Domestic Operation – MSA/Domestic Priorities – Snow Removal – 5.0 “Snow removal by trucking will be primarily a **2300-0700 hours operation**, where roads and parking lots will be widened to improve the overall safety for drivers. All snow will be brought to 5 Wing Goose Bay's snow dump”
- MSA/Domestic Operation – MSA/Domestic Priorities – Removal of POMVs During SNIC Operations – 8.0 “Parking lot snow removal will be a **2300-0700 hrs operation**”

Given that these timelines are in a mandatory document and many parts of the base are operational 24/7, and given that the working hours from the SOW are 0800-1600 hours, can Canada please clarify the following:

1. Is the intention that the contractor provide SNIC services solely 0800-1600, other than as outlined above and in the SNIC plan?
2. Is the 0800-1600 hours solely intended to apply to buildings and places of work (as noted in question 10), with all other aspects of SNIC being delivered 24/7 (including airfield, roads etc)?
3. Or is the intention different to points 1 or 2 above?
4. Can Canada please clarify the Working Days that are expected for this section. Can Contractors assume it is Monday to Friday 0800-1600
5. SOW 2.6.6.2 states that there is Point of Contact required for outside of normal working hours to organize a response to an emergency or trouble call. Can Canada please provide a definition and/or examples of emergencies and troubles calls as it pertains to this section?

**Answer 432**

1. Under snowfall conditions, the contractor will need to provide SNIC services outside normal administrative working hours in order to meet the SNIC Plan operational requirements.
2. All aspects of SNIC operations are expected to be delivered 24/7 during heavy snowfall conditions and when normal working hours are not sufficient to address the SNIC Plan requirements. The 0800-1600 hours is annotated in order to identify the administrative working hours of CFB Goose Bay.
3. Not different; see answer 2 above.
4. The contractor is expected to be responsive and to provide SNIC services outside normal working hours, i.e. 24/7, in order to meet the SNIC Plan requirements.
5. Trouble calls vary and could include DND simply requesting a change in priorities in order to gain access to a specific location to conduct operations. Emergency is any occasion or instance that warrants action to save lives and to protect property and public health.

**Question 433**

In the interest of fairness, is Canada responsible for making bidders aware that a new CBA between the incumbent and PSAC has been ratified by PSAC membership to ensure all bidders are aware of pay rate increases and other updates to the agreement?

**Answer 433**



It is not the responsibility of Canada to disseminate this information. PSAC/ UNDE Collective Agreements status updates can be found at <http://psacunion.ca/>, and <https://unde-uedn.com/groups/newfoundland-labrador-and-new-brunswick/local-90125-happy-valley-goose-bay/>. Collective Agreements can be found at <https://www.tbs-sct.gc.ca/agreements-conventions/index-eng.aspx>.

#### Question 434

We understand from the answer to question 355 in Amendment 8 that Canada has confirmed the price of labour for food services is to be entered in Table 2 of the Financial Evaluation as firm, fixed annual price. We also understand from the answer to question 355 in Amendment 8 that Canada has confirmed the price of food for food services is to be entered in Table 4 as a firm unit rate. However, it is not clear why labour and food pricing are separated, creating a situation in which food volume is treated as a variable quantity and the labour to prepare and serve that food is not. How will the contractor be reimbursed for the labour that necessarily accompanies the food for premium meal rates for catering outside normal hours of operation or premium meal rates for emergency requirements outside normal hours of operation?

#### Answer 434

To be answered on an upcoming amendment.

#### Question 435

If a contractor elects not to occupy an optional building, is it possible to relocate tools and equipment from the unoccupied building to a building the contractor is occupying?

#### Answer 435

Tools and equipment may be considered for relocation if the items are not hard wired to the building (i.e. electrical power to the panel and not just a duplex plug) and if the items remain within the distinct confines of the base. This will be annotated in the separate lease agreement with Canada.

#### Question 436

In reference to, **Annex A, Statement of Work, A.1.1.10 Structure of the SOW; Annex A1, 2.4.10 Provide Regular Cleaning:** At SOW A.1.1.10 under the heading Item Number - Task Authorization (TA) Requirements it States: "Paragraph 10 identifies requirements that cannot be included in the firm price of the contract since the exact scope of the tasks cannot be defined, or the frequency of the activity cannot be determined, or both. They are not predictable at time of issuance of the SOW and may not be recurring requirements."

At Annex A2.4 Accommodations and Janitorial Services, Additional Services, or TA Requirements are expressed under Item 2.4.14. Please confirm that Items 2.4.10 Regular Cleaning, 2.4.11 Miscellaneous Cleaning, and 2.4.12 In-Depth Cleaning are items to be included in the firm price of the contract and not to be performed as TA requirements.

#### Answer 436

It is confirmed that Items 2.4.10 Regular Cleaning, 2.4.11 Miscellaneous Cleaning, and 2.4.12 In-Depth Cleaning are items to be included in the firm price of the contract and not to be performed as TA or additional services requirements.

#### Question 437

**Ref:** Amendment 8, Question 273





The file provided does not give the contractor any indication of the estimated quantity per material type, location and pick-up frequency. It is requested that Canada provide this information.

**Answer 437**

To be answered on an upcoming amendment.

**Question 438**

**Ref:** Amendment 8, Question 368

Further to the answer, it is requested that Canada provide the quantity and frequency of the pick-ups of medical waste. It is requested that Canada confirm that the medical waste only UN 3291 and not UN2814 nor UN2900.

**Answer 438**

To be answered on an upcoming amendment.

**Question 439**

**Ref:** Amendment #8 Question 318

The answer to Q 318 states that the lease costs is be prorated based on the Take-over of the respective section for Table 1.

It is requested that Canada confirm that the Year 1 price for Table 2 has to include full-year. This would be the same philosophy as to the application of Corp of Commissionaire Q&A 337

**Answer 439**

To be answered on an upcoming amendment.

**Question 440**

**Ref:** SOW 1.1.1.1.2.2

SOW 1.1.1.2.3

SOW 1.2.1.1

SOW1.2.3.1

Amendment #8 Q&A 345

Amendment #8 Q&A 394 & 395

Annex I- Financial Evaluation Rev 4 Table 1

The word "Handover" is mentioned several times in reference to Phase-in in the SOW. AND "Hand Over is mentioned only once in Phase-Out SOW1.3.8.2-1 and on Table 1.3-1

SOW1.1.1.2.2 Transition phase starts after contract award and ends at the start of the Handover.

Phase.1.1.1.2.3 Handover phase starts at the end of the transition phase and ends at the start of the O&M.

1.2.3.1 Contract Handover Date: This is the date when the Contractor assumes full responsibility for the Work detailed in the under the SOW. This date is the end of the Phase In.

In light of the above, Q&A 395 states "The Take-Over Timetable in Table 1.2-1 is the schedule to be utilized for the Handover Phase". The reply is contradicting as Table 1.3-1 is the Handover table. And in Q&A 345, the answer was that both transition costs and take-over is to be included.

Since SOW 1.2.1.1 has 2 parts, Table 1 should have another line item for Take-over. The only description is



"Transition Phase-In - Transition Phase-Out" (which is confusing in itself). It is requested that Canada add another line item for Take Over in Q&A 345 and Q&A 395.b

**Answer 440**

To be answered on an upcoming amendment.

**Question 441**

**Ref:** Annex I Financial Evaluation Rev 4 Price Summary & Table 8  
Amendment #8 Q&A 250 & 329

Since the Summary multiplies the value in Table 8 by 20, without any input in Table 8, the Summary is now showing \$1.3 billion. Once the values are inputted for the other Tables, the Summary will exceed \$1.3 billion which will create false expectation and additional unwanted risk. The reason for this question is due to bidders being required to present the Summary for Board of Director approval. It is requested that Canada provide clarification.

**Answer 441**

To be answered on an upcoming amendment.

**Question 442**

**Ref:** Amendment #8 Q&A 309 and 324

Question 309 was "Since there is no requirement for AAS maintenance in the SOW"; the answer was "To be answered in an upcoming amendment", however, the answer to question 324 is "Contractor is responsible for the repairs and maintenance" of the AAS.

This is a two part question

1. It is requested that Canada provide the SOW reference as to the requirement for repairs and maintenance.

2. If the answer to Q324 is correct, and since the AAS is specialized system, H141 will the training to repair and maintenance be covered by TA? If not, how long is the course, how much is the cost for the course, and how many participant are permitted.

**Answer 442**

To be answered on an upcoming amendment.

**Question 443**

**Ref:** Table 2.2-3 Vehicles and Equipment DND owned, Contractor operated -Performance Standard

There are utility trailer skidoo, Fork Lift and various tow bars with the following Performance Standard "Keep as long as it remains 95% operational then replace". It is requested that Canada confirm that Canada will replace and not the contractor.

**Answer 443**

Canada will replace Vehicles and Equipment that are DND owned when it is assessed as being still required and beyond Economical Repair, not the Contractor.

**Question 444**

**Ref:** Table 2.2-2 Vehicles and Equipment DND owned, DND operated



It is requested that Canada provide odometer readings or hours on DND owned vehicles / equipment listed in Table 2.2-2

**Answer 444**

To be answered on an upcoming amendment.

**Question 445**

**Ref:** SOW 2.2.8.3.5

It is requested that Canada confirm that the maximum weight that the contractor is required to recover is 3/4 pick-up truck. The contractor will not be responsible for 5 ton or 2 1/2 military trucks. It is requested that Canada confirm that the maximum weight that the contractor is required to recover is 3/4 pick-up truck. The contractor will not be responsible for 5 ton or 2 1/2 military trucks.

**Answer 445**

To be answered on an upcoming amendment.

**Question 446**

**Ref:** TAKE OVER SCHEDULE- TABLE 1.2-1

At Take-Over, will the contractor be allow to enter PTA to do a conditional assessment of the vehicles and facilities? If not, we request that full responsibility for the assets in PTA is delayed until closing in Fall. Please confirm.

**Answer 446**

To be answered on an upcoming amendment.

**Question 447**

**Ref:** Table 2.2-2 Vehicles and Equipment DND owned, DND operated

All bidders have been instructed to include \$1.5 M for the Corp of Commissionaire for Annex 3.6 of the SOW. It is requested that Canada confirm that the bidder is not required to provide and to price repairs and maintenance for vehicles and equipment operated by the Corp of Commissionaire. If no, please provide detailed information regarding the number of vehicles, the age of the vehicles, and the odometer reading(s).

**Answer 447**

To be answered on an upcoming amendment.

**Question 448**

**Ref:** Table 2.2-2 Vehicles and Equipment DND owned, DND operated

There is a comment "New establishment on route from 1 Cdn Air Div to all Wings for WASF". What will the impact on the contract be when the unit arrives? What is the intention? Will there be an impact on Annex 3.6?b

**Answer 448**

UTV	2			WASF	2019	New establishment on route from
-----	---	--	--	------	------	---------------------------------



						1 Cdn Air Div to all Wings for WASF.
--	--	--	--	--	--	--------------------------------------

The item "New establishment on route from 1 Cdn Air Div to all Wings for WASF (Wing Auxiliary Security Force)" means two (x2) new UTVs DND Owned/DND (military pers) operated to be added to the fleet and will be maintained by the Contractor once they are received. These two UTVs can be added via a contract amendment when brought up on charge.

**Question 449**

Ref: 3.4.8.1.1 Nav aids

The contractor is required to manage and maintain the equipment. Can Canada confirm who will responsible to pay for the calibration of equipment noted in Table 3.4-2

**Answer 449**

To be answered on an upcoming amendment.

**Question 450**

Ref: Table 3.4-2, Airfield Communications, RADAR and NAV AID S

Can Canada please provide the details for the ATC Site Simulators – Manufacturer, Make, model, Commissioning date?

**Answer 450**

To be answered on an upcoming amendment.

**Question 451**

Ref: 3.4.8.1.1, Airfield Communications, RADAR and NAV AID S

Can Canada advise if DND will supply the spares for On-Site Equipment. Example of equipment: ILS, Tacan, and ASR and MET equipment.

**Answer 451**

To be answered on an upcoming amendment.

**Question 452**

Ref: Table 3.4-2, Airfield Communications, RADAR and NAV AID S



Table 3.4-2 – Item # 34 – Independent Battery Backup Unit (IBBU’s) – Notes a Qty of 1, however there are several models noted. Please advise at the correct quantities.

**Answer 452**

To be answered on an upcoming amendment.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED