

Question & Answer Amendment #1

Question 1

There is reference throughout the RFP to the WCAG guidelines. [our company] is currently in the process of developing our solution meet these guidelines, but is not currently able to do so. Does this preclude us from responding to this RFP? To be explicit, will the inability to immediately meet WCAG standards eliminate us from contention?

Answer 1

Mandatory Requirement M1 does not require the proposed solution to be currently compliant with WCAG 2.0 or higher, Level AA standards. The Bidder is required to demonstrate having provided design, development, hosting, operations and maintenance of a Government of Canada public-facing web-based application that is compliant with WCAG 2.0 or higher, Level AA.

Rated criteria assess, among other elements, how the Bidder understands these requirements and the extent to which the proposed solution demonstrates compliance or that it will meet WCAG standards (as set out in the R3 and R4 rating scales).

Under any resulting Contract, the solution is required to comply with the identified WCAG standards.