#### **RETURN BIDS TO:**

# RETOURNER LES SOUMISSIONS À:

Bid Receiving
Shared Services Canada | Services
partagés Canada
180 Kent Street
Ottawa, Ontario
K1G 4A8
13th Floor

## AMENDMENT REQUEST FOR PROPOSAL

#### **DEMANDE DE PROPOSITION**

Proposal To: Shared Services Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction

listed herein and on any attached sheets at the price(s) set out thereof.

Proposition aux: Services partagés Canada Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées Instructions : See Herein ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexées, au(x) prix

Comments - Commentaires

### This document contains a Security Requirement

Vendor/Firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur

indiqué(s)

Issuing Office - Bureau de distribution

Shared Services Canada – SA Authority
Procurement Operations
180 Kent Street
Ottawa, Ontario
K1G 4A8

Title – Sujet Psychometric Testing Tool and Training Services			
Solicitation No. – N° de l'invitation R0000059995	<b>Date</b> July 31, 202	20	
Amendment number: 2			
Buy & Sell Reference No. – N° de refe R0000059995	erence de Sl	EAG	
File No. – N° de dossier R0000059995			
	_		Time Zone Fuseau horaire
Solicitation Closes – L'invitation prend fin		EDT	
at – à 02 :00 PM on – le September 8, 2020			
F.O.B F.A.B.  Plant-Usine:  Destination:  Other-Autre:			
•		-	r Id – Id de eteur
		X No. – N° de FAX 3-948-0990	
Destination – of Goods, Services, and Destination – des biens, services et c See Herein			

Instructions: Voir aux présentes

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Delivery required - Livraison exigée	Delivered Offered – Livraison proposée	
See Herein		
Vendor/firm Name and address		
	saur/da l'antronronour	
Raison sociale et adresse du fournisseur/de l'entrepreneur		
Facsimile No. – N° de télécopieur		
Telephone No. – N° de téléphone		
	and to give an habalf of Vandaulfirm	
•	ed to sign on behalf of Vendor/firm	
(type or print)-		
Nom et titre de la personne autorisée à signer au nom du fournisseur/de		
l'entrepreneur (taper ou écrire en caractères d'imprimerie)		
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Signature	Date	

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#### Amendment #02 is raised to:

1) Extend the Solicitation Closing Date

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- 2) Advise Bidders that there will be a Security Requirement added to this requirement of Reliability up to Protect "B" and that the clauses and Security will be updated prior to Solicitation Closing Date.
- 3) Advise bidders that SSC will sponsor interested bidders if they currently do not hold the required Security Requirements as indicated above. To obtain security sponsorship, please email Julie.Dessureault@canada.ca
- 4) Advise bidders that response to questions will be posted on Buy and Sell by Mid August 2020.

QUESTION	RESPONSES
Question 1:  It says that two CVs of professionals certified in psychometric analysis must be provided, but is it possible to have several individuals?	Only the two proposed professionals will be evaluated as part of the procurement process, but we are open to working with other professionals if necessary.  Those new resources will be also be evaluated at a later date.
Question 2:  To better evaluate the cost, must the bid be based on three consecutive years of full-time work?	The cost must be based on the use of the psychometric tools and training as needed.
Question 3:  Is there any cost to bid?	No, there is no cost to bid.
Question 4:  Page 12 of the French document indicates that ten courses need to be provided for the facilitators. Do these ten courses relate to content that is different, for which training is given repeatedly or once per content?	We are referring to the certification courses for facilitators. We need to certify existing SSC facilitators and facilitators who will be joining the department throughout the duration of the contract.
Question 5:  5A) In planning this mandate, will the following be added?: Analyses of organizational culture, work environment, the make-up of groups, specific needs to be considered?  5B) Ongoing training, tracking of learning, mentoring and coaching?	5A) SSC facilitators do not have a mandate to carry out analyses of the organizational culture and work environment. Having psychometric tests that include these types of analyses would be interesting but is not required to fulfill the mandate of SSC facilitators.  As mentioned in the statement of work, the tool needs to be able to identify individual needs and combine individual psychometric profiles to show the

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	make-up of the groups.
	5B) SSC facilitators do not have a mandate to carry out ongoing training, tracking of learning, mentoring and coaching. However, the vendor may pursue these learning solutions for the certification of facilitators.
Question 6:  6A) In the French document, are the SSC "animateurs" different from the "facilitateurs"?  6B) How many "animateurs" are there? How many "facilitateurs"?	<ul> <li>6A) The term "facilitateurs" refers to Shared Services Canada (SSC) facilitators.</li> <li>6B) There are currently 11 facilitators. The actual number to be trained will vary as facilitators arrive and leave throughout the duration of the contract.</li> </ul>
Question 7:	
-Who is responsible for tracking the completions?	After a test is completed, the vendor must produce and share the report.
Question 8:	
How many people with a disability are there who would need support to take the tests?	SSC employs roughly 420 people with various accessibility needs. The actual number varies depending on the departures and arrivals of employees.
Question 9:	
It is indicated that the platform allows for psychological tests to be assigned. Is this in relation to stress? To which difficulties?  Do you have specific requirements regarding the types of psychological tests that you would like?	The requirements regarding the tests are specified in the statement of work.
of psychological tests that you would like?	
Question 10:	
Can meetings, training and consultations be done remotely?	Yes, training and consultations may be done remotely.
Question 11 :	
We are in the process of reviewing the RFP, and we have a question. If we have any exceptions, are we able to include this in the RFP? Or does it work that	If you wish to raise requested changes or exceptions you will need to raise them at the RFP Stage and SSC will provide a response to specific questions or

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if we respond to the RFP it means we are in compliance with the Standard Acquisition Clauses and	requests.
Conditions (SACC) Manual?	You must be in compliance with the Standard
If we have exceptions, where/when do we raise them?	Acquisition Clauses and Conditions (SACC) Manual.