

Supplier Questions and Answers #3

- 1) The digital picture of the insert provided showing the picture of the sample packaging of the masks in the amendment # 1 (uploaded on 07th August,) can not be achieved (to allow to show the word "CANADA") through the packaging. Since the artwork provided is in PORTRAIT format and the sample shown in the packaging the artwork is produced in the LANDSCAPE format. Can you please clarify?

The photo provided is only an example of the current product. Annex A of the RFP, sections 3.3/3.4 describe the necessary requirements for the packaging and the need for the instruction details to be facing out on one side of the package:

3.3 Unpack the facemasks in clean environment, and wrap each mask in a letter folded 8.5 x 11 inch 60lb white semi recycled paper. The paper will be colour printed with instruction details on one side facing out to be clearly visible from outside the package (artwork to be provided by PHAC).

3.4 Package each mask in 3.5 inch x8.5 inch packaging using 1 mil polypropylene or polyethylene film

- 2) In response to the request for making the .pdf version available for the artwork of the leaflet, that needs to be inserted along with the masks. The reply received in Question and Answers amendment #2 dated , 13th, August, states that the .pdf version was provided in the amendment # 1 (uploaded on 07th August,) But that is not the case. So the .pdf link is missing. Can you please provide the PDF document on the solicitation posting?

The pdf version is available on Buy and Sell for download.
For reference, Question and Answer #12 in QA2 is below:

Regarding ANNEX "A" SOW, point 2.2 (objectives of the requirement)".....Non-medical masks already purchased by PHAC will be supplied to the contractor, along with the electronic PDF of artwork and inserted as part of the packaging process.....", Can we download the electronic .pdf artwork (to be supplied by PHAC) before the AWARD notice from the PHAC website, or from any other source that has this artwork already on it OR The artwork will only be forwarded to the award winning PARTY's only?

Yes, a pdf version of the artwork has been provided. Please see Supplier Questions and Answers #1.

- 3) Please clarify regarding ANNEX A- 3.3. The understanding of the task is to put a face mask, typically 6-7/8 x 3-3/4 inch or 17.5 x 9.5 cm, inside a folded-in-half 8.5 x 11 inch paper, with long side of mask matching fold line, so the size of paper and mask inside becomes 8.5 x 5.5 inch, then fold again in the middle parallel to first fold so the size becomes 8.5 x 2.75 inch, then package it in a film so the final packaging size is 8.5 x 3.5 inch. If this is correct, the final length of the folded product is equal to its packaging (8.5 inch), which is problematic if there is no allowance in packaging length, normally an extra 1 inch in length should be enough for sealing. If this is not correct, what is the desired fold shape and/or steps, what is the expected final size of the product before packaging?

Annex A of the RFP, sections 3.3/3.4 describes the necessary requirements for the packaging and the need for the instruction details to be facing out on one side of the package:

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A half fold preferred if possible, otherwise what fits best to clearly display info from instruction sheet.

- 4) Q&A 3 states that the box should be 20x20x20. Would you accept a box size of 20x20x26 instead?

The Public health Agency of Canada will accept a box size of 20x20x26

- 5) Would a letter fold (roll fold) of 3.66" by 8.5" in a ziplock packaging of 4" x 9" 2 mill bag be accepted?

The Public health Agency of Canada will not accept a letter fold (roll fold) of 3.66" by 8.5" in a ziplock packaging of 4" x 9" 2 mill bag.

- 6) Please confirm the interpretation of Q&A 12 and confirm that Canada will arrange and pay for pick up and shipping of the 20x20x20 boxes from the Contractor's business location?

Canada will pay for shipping from the Contractor's location

- 7) There is a concern about the packaging size of 3.5 inch x 8.5 inch (ear loops folded in), specifically the height of 3.5 in. Can you provide the exact size of the mask itself?

Dimensions for current stock of masks are 3.5 x 7 with loops folded inward, though dimensions may slightly vary depending on the source available.

- 8) Would it be possible to have a 1 week extension as the answer to some questions were only answered late last week (Thursday)?

The Public Health Agency of Canada will extend the solicitation until Monday August 24th, 2020 at 14:00.