

Supplier Questions and Answers #5

1. Is this tender for domestic supplier only? Or it is allowed for foreign companies such as Korean manufacturer to submit offers directly or through representatives and open for them letter of credit if their offer has been selected?

Clarification: Letter of credit is method of payment issued by first class international Banks for overseas suppliers. The supplier can get paid only against shipping documents which fulfill the conditions specified in the letter of credit. The representative would apply for opening the letter of credit at a local bank and the supplier receives it through their local bank in another country

Yes, the tender is for domestic suppliers only. As the supply of masks for packaging is located in Canada, and prepared mask kits will need to be shipped to various locations within Canada, at time within a short delivery timeframe, there is a need to identify a domestic supplier to ensure cost effectiveness and expediency of shipments.

2. The picture of the finished mask kit sample shows a different artwork than the one attached to the RFP documents. The PDF artwork printout cannot be folded in the manner shown on Page 7 because the PDF artwork provided does not allow for any type of folding that would show both official languages. Please advise.

The artwork is to be folder in half lengthwise so when folded the dimension is a maximum 5.5" X 8.5" with French and English on either side. Final packaging should accommodate these dimensions and requirements.

3. The picture of the finished mask kit packaging shows that the bag exceeds the folded artwork by enough space to fit in the content as well as allowing to seal the packaging. However, where the Q&A have addressed those issues already, the answer has been that the preference is for a half fold and the finished package to be 3.5" W x 8.5" L. This is not physically possible to do as there needs to be some room to fit the content and allow for it to be sealed. Please advise.

Thank you for raising this issue. Adjustments to artwork were made which were not accounted for in Annex A Statement of Work of the RFP. The finished insert when folded in half is 5.5" X 8.5" adjustments to the finishing packaging should be made to allow for the package to be sealed. PHAC is also open to working with the successful bidder to adjust the artwork to fit the original dimensions provided.

4. Regarding this RFP we have been struggling to find the material at the designated thickness. The RFP calls out .001" (1 mil) PP or PE. Would you be able to advise if we can use a thicker mil for the packaging ?

A thicker material may be used as long as the product remains malleable and does not obstruct the ability to read the instructions from the outside of the package.