



RETURN BIDS TO:

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Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

Title - Sujet Processing Software Solution	
Solicitation No. - N° de l'invitation 24062-180627/D	Amendment No. - N° modif. 007
Client Reference No. - N° de référence du client 24062-180627	Date 2020-08-26
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-138-38306	
File No. - N° de dossier 138xl.24062-180627	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-09-28	
Time Zone Fuseau horaire Eastern Daylight Saving Time EDT	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Weinberger, Beth	Buyer Id - Id de l'acheteur 138xl
Telephone No. - N° de téléphone (819) 576-5319 ()	FAX No. - N° de FAX (000) 000-0000
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation No. – N° de l'invitation 24062-180627/A	Amd. No – N° de la modif. 007	Buyer ID – Id de l'acheteur 138XL
Client Ref. No. – N° de réf. De client 24062-180627	File No. – N° du dossier	CCC No./ N° CCC – FMS No/ N° VME

Solicitation Amendment 007 is raised to answer questions from the Industry.

First, Canada will now provide a response to Questions 16 and 21 from Solicitation Amendment 005:

Question 16: In reference to:

- ANNEX A – Section 7.3.1, vii, b), iii "Integration with the GC ATIP Online Request Service (AORS) web tool"
- ANNEX A – Section 7.6 "INTEGRATION WITH THE GC ATIP ONLINE REQUEST SERVICE (AORS)"
- Mandatory requirements: M4, M17, M34
- Rated requirements: R2, R14

As stated in the different RFP sections and requirements referenced, we understand integration to GC AORS system, both for transferring the intake of ATIP requests and for publication of ATIP response packages, is critical to the GC ATIP process. In order for the Contractor to evaluate the integration methodology and efforts required, can you provide a more comprehensive and detailed description of the AORS system, including system's architecture, data reference models, technologies used for storage of requests, security mechanisms used, access methods and/or APIs available, ... ?

Answer 16:

Section 7.6 of ANNEX A – STATEMENT OF WORK is amended as follows:

7.6 INTEGRATION WITH THE GC ATIP ONLINE REQUEST SERVICE (AORS)

The GC hosts and supports an online tool for Canadians to submit their requests for general and personal information electronically. The tool can be accessed through the following link: <https://atip-airp.tbs-sct.gc.ca/en/Home/Welcome>.

To allow AORS Requests and subsequent Institution Responses to be automatically transferred to and from RPSS (bi-directional flow),

- a) The Vendor solution must integrate with the TBS Azure Cloud hosted GC AORS application leveraging the AORS API's.
- b) All attachments will be stored in the TBS Azure Blob Storage.
- c) OAuth 2.0 is the standard protocol for authorization to be used.

Question 21: In reference to:

- Mandatory requirement: M38
- ANNEX A – Section 6.1 "Server"
- Solicitation Amendment 001 – updated Section 6.1 "Server"

The mandatory requirement M38 asks for the solution to "operate on standard server components and specifications as detailed in Section 6 - Current State of Annex A". Per description found in section 6.1, could you clarify what type of processors (and how many cores total), would the referenced operational servers runs on (similar to specification found in section 6.2 for Desktop/ Laptop)?

Answer 21:

To clarify, the specifications for the servers are for VMWare virtual machines with 2GHz (or greater) 64 Bit intel processors and not normally physical servers.

Windows Server 2012R2 server spec are:

2vCPUs,
4GB RAM,
100 GB OS drive + client application disk (size to be determined by client)

Solicitation No. – N° de l'invitation 24062-180627/A	Amd. No – N° de la modif. 007	Buyer ID – Id de l'acheteur 138XL
Client Ref. No. – N° de réf. De client 24062-180627	File No. – N° du dossier	CCC No./ N° CCC – FMS No/ N° VME

Next set of new questions:

Question 54:

The RFP includes a limited number of rated requirements regarding artificial intelligence (AI), such as:

- R53 – Search and sever functionality (removing content and adding exemptions and / or exclusions to a digital record)
- R83 – Auto identification of PII for potential redaction
- R87 – Auto search, sever and application of predefined exemptions
- R89 – Suggestion of content to be severed from digital documents

In our review of the RFP, not included in the RPSS requirements are the application of AI capabilities in a broader context, like assisting with:

- Automated interpretation of the different types of Privacy and Information requests;
- Automated translation of the ATIP request into the internal departmental tasking process, complemented with an understanding of the departmental organizational structure and functional responsibilities;
- Discovery of information within a department relevant to an ATIP request, wherever the information may reside within the department (on a variety of repositories or record stores, or even externally, like in public repositories);
- Automated redaction, with greater functionality than just that the minimally requested identification of PII (R83); and
- Implementing improvements in all of the AI capabilities over time due to machine learning.
- Please confirm that the AI-based capabilities listed above are excluded from the RPSS requirements in the RFP.

Answer 54:

- Automated interpretation of the different types of Privacy and Information requests;

Response to bullet a):

If the AI capabilities can search and sever it will have to rely on the interpretation of the types of Privacy and Access to Information requests.

- Automated translation of the ATIP request into the internal departmental tasking process, complemented with an understanding of the departmental organizational structure and functional responsibilities;

Response to bullet b):

Section 2.1, item xx of the Notice of Proposed Procurement (NPP) states that << Canada seeks a number of capabilities and business requirements to be addressed by the Proposed Solution, including, but not limited to: (...) Offers a range of functionality levels for the processing of ATIP requests by GC institutions that have a need for higher levels of automation, integration and reporting; >>

Section 5.1 item i of Annex A – Statement of work states that << The RPSS must achieve the following: (...) Automate or increase efficiency of electronically processing ATIP requests and administrative processes; >>

Section 5.2(b) item iv of Annex A – Statement of work states << Tier II requirements provide additional functionality and / or more precision to requirements identified in the Tier I solution. A feature-rich solution that supports GC institutions with advanced levels of automation, system integration and specialized functionality to deliver ATIP services. Requirements such as: (...) Workflow Management. >>

Solicitation No. – N° de l'invitation 24062-180627/A	Amd. No – N° de la modif. 007	Buyer ID – Id de l'acheteur 138XL
Client Ref. No. – N° de réf. De client 24062-180627	File No. – N° du dossier	CCC No./ N° CCC – FMS No/ N° VME

Appendix B to Annex A – Tier II Functionality, in line item 57 it is stated that << Tier II should: (..) be designed to include configurable business rules to support workflow automation specific to each types of request; >>

These features will be evaluated through requirement R63

Workflow Management			
R63	The RPSS should have the functionality to configure business rules to support workflow automation specific to each types of request. The rating scale (defined in Annex D – Definitions and Interpretations) will be as follows: Outstanding = 10 pts Satisfactory = 7 pts Unsatisfactory = 0	Max Points: 10	

- c) Discovery of information within a department relevant to an ATIP request, wherever the information may reside within the department (on a variety of repositories or record stores, or even externally, like in public repositories);

Response to bullet c):

Appendix B to Annex A – Tier II Functionality, line item 70, it is stated << Tier II RPSS should: (..) allow Users to query other GC records/collections management tools to retrieve (order) the request related records >>

This feature will be evaluated through requirement M75

Functional Integration				
M75	The RPSS must have the functionality to integrate with GC tools such as Open Text Content Server, MS SharePoint, Ringtail, Mikan, local or network drives or tools in order to retrieve documents.			

- d) Automated redaction, with greater functionality than just that the minimally requested identification of PII (R83); and

Response to bullet d):

If the vendor proposed a solution that offers greater redacting functionality than the base requirements (such as R83) or other AI redacting requirements contained within the RFP Canada will likely rate these requirements at the highest score and make note of these enhanced features when comparing products that may score evenly.

- e) Implementing improvements in all of the AI capabilities over time due to machine learning.

Response to bullet e):

Line item vi of section 5.2(b) of the Annex A – Statement of Work states << The Contractor must provide a robust version of the RPSS that provides the basic and advanced functionality required to deliver government of Canada ATIP obligations to the Canadian public. The Solution at this tier must provide the functionality as described in Appendix B to Annex A of the RFP and must be aligned with Canadian legislation, policies and directives. Tier II requirements provide additional functionality and / or more precision to requirements identified in the Tier I solution. A feature-rich solution that supports GC institutions with advanced levels of automation, system integration and specialized functionality to deliver ATIP services. Requirements such as: (..) Pattern Recognition and Machine Learning >>

Solicitation No. – N° de l'invitation 24062-180627/A	Amd. No – N° de la modif. 007	Buyer ID – Id de l'acheteur 138XL
Client Ref. No. – N° de réf. De client 24062-180627	File No. – N° du dossier	CCC No./ N° CCC – FMS No/ N° VME

Requirements R83 through R89 all pertain Pattern Recognition and to Machine Learning functionalities including AI. It is expected that the AI over time will learn and improve to offer greater efficiencies in the process of locating records and identifying information contained within these records.

- f) Please confirm that the AI-based capabilities listed above are excluded from the RPSS requirements in the RFP.

Answer 54 f):

As it relates to Artificial Intelligence requirements, the GC stated the general functionality that institutions require to enhance their levels of efficiencies when retrieving (e-discovery), reviewing and releasing information. All of the AI capabilities suggested by the vendor are as equally valuable to the GC however these requirements are mostly described using different wording. These are not to be excluded from the RFP requirements

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.