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Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

Revision to a Request for a Standing Offer

Révision à une demande d'offre à commandes

National Master Standing Offer (NMSO)

Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Special Projects/Projets Spéciaux
Terrasses de la Chaudière 4th Floor
10 Wellington Street
Gatineau
Québec
K1A 0S5

Title - Sujet LiveScan		
Solicitation No. - N° de l'invitation M7594-191708/B		Date 2020-08-31
Client Reference No. - N° de référence du client M7594-191708		Amendment No. - N° modif. 006
File No. - N° de dossier 107zl.M7594-191708	CCC No./N° CCC - FMS No./N° VME	
GETS Reference No. - N° de référence de SEAG PW-\$\$ZL-107-38315		
Date of Original Request for Standing Offer Date de la demande de l'offre à commandes originale		2020-07-16
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-09-17		Time Zone Fuseau horaire Eastern Daylight Saving Time EDT
Address Enquiries to: - Adresser toutes questions à: Chevrier, Stephane		Buyer Id - Id de l'acheteur 107zl
Telephone No. - N° de téléphone (613) 408-4356 ()	FAX No. - N° de FAX () -	
Delivery Required - Livraison exigée		
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:		
Security - Sécurité This revision does change the security requirements of the Offer. Cette révision change les besoins en matière de sécurité de la présente offre.		

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

SOLICITATION AMENDMENT 006**This solicitation amendment is raised to:**

1. Address the following clarification questions submitted by potential bidders; and
2. Modify the RFP if necessary.

1. CLARIFICATION QUESTIONS AND ANSWERS

Question #	RFP Reference	Title/ Topic	Clarification Question	Response #	Clarification Response
Q6.1	Solicitation Amendment 001	R1.3 The requirements do not point to an existing workflow and GUI. The RCMP is not aware of any product that supports the workflow and GUI identified in the requirements.	RCMP has identified that the GUI and workflow are desired COTS deliverables that the market does not currently have developed as COTS products. RCMP has requested vendors present a COTS product at the benchmark which has completed as many mandatory requirements as possible. This requirement may leave vendors pre-developing significant features which are unique solely to RCMP at significant vendor cost prior to selection. We request the scoring for the benchmark not include items known by RCMP not to exist in the general market (such as unique workflows and GUIs).	R6.1	<p>Please refer to Canada's response to question 5.4. In the 5.4 response, Canada acknowledged that "as many mandatory requirements as possible" was poor wording and provided a very clear indication of which mandatory requirements will be evaluated as part of the COTS product.</p> <p>The requirements being evaluated in the Benchmark include basic functionality that RCMP understands could be common for any Livescan certified to ICD 1.7.8 Revision 1.6. There are no tests that are evaluating unusual GUI or workflow requirements. Please refer to section 1.3 paragraph 6 for the intent of the Benchmark. This section includes basic functionality for any Livescan certified to ICD 1.7.8 Revision 1.6. The other intent of the Benchmark is to ensure the Vendor's written proposal is supported by their proposed Benchmark solution.</p> <p>Only the user friendly</p>

					<p>nature of the GUI is being evaluated. Additionally, the word “workflow” appears in only two test criteria, one concerning the handling of missing/poor quality prints and a second regarding resubmission. Both of these capabilities must exist in order to be certified against the ICD 1.7.8 Rev 1.6. Since Vendors must be certified to ICD 1.7.8 Rev 1.6 to be able to bid, both of these capabilities should exist in the Vendor's COTS product. Consequently, the requirement should not leave the Vendor pre-developing any features unique to the RCMP. This also means that the RCMP does not have any known unique GUI or workflow requirements being evaluated. The Vendor will need to be specific about any Benchmark test that they consider to be unique for a GUI or workflow in order for RCMP to give this question any further consideration.</p>
Q6.2	Solicitation Amendment 001	<p>Attachment 1 to Appendix J “Benchmark Test Plan” states:</p> <p>1.3 Scope</p> <p>2. The The benchmark system will be the Offeror's COTS EFCD(s) configured with the components that have been proposed in the respective Offeror's EFCD RFSO proposal. The benchmark system is expected to be an EFCD with all of the functionality available in the Offeror's RCMP certified EFCD that best satisfies the EFCD RFSO requirements.</p>	<p>We make this suggestion to prevent a vendor from obtaining a higher score than other competitors because that vendor elects to outspend the competition in the pre-award timeframe in developing as many features as possible prior to the benchmark. This will also prevent the appearance of</p>	R6.2	<p>There does not appear to be a specific suggestion made by the Vendor. “We make this suggestion” does not appear to have a reference point. The Vendor will need to provide further clarification in order for Canada to address whatever suggestion the Vendor is referring to.</p> <p>Please refer to Canada's response to question 5.4 where Appendix J section 1.3 paragraph #3 was addressed. Canada thinks there was a</p>

		<p>3. The Offeror's COTS EFCD(s) are expected:</p> <p>a. To satisfy as many of the mandatory requirements as possible through its COTS solution (the final version of the EFCD(s) must satisfy all mandatory requirements);"</p>	<p>bias to an incumbent vendor who may have the GUI or workflows that are already closer to the requirements</p>		<p>misunderstanding regarding Appendix J section 1.3 paragraph #3 which was likely due to poor wording by Canada.</p> <p>Also refer to question 6.1 above. There are no known Benchmark tests or written parts of the evaluation that include unusual GUI or workflow requirements.</p> <p>As well, refer to Canada's response to question 4.1 regarding limiting the time that the bid will be extended.</p> <p>Canada is always 100% committed to open and fair procurements. The COTS requirements being evaluated are based on fundamental features that should reflect a solid foundation for any high quality, efficient and effective EFCD. As stated above, no known unusual GUI or workflow requirements are included in the evaluation. The Vendor will need to be specific about any COTS requirement that they have concerns with before Canada can further address any unsubstantiated claim.</p>
Q6.3	Request for Standing Offer Document	Solicitation Closes at 2:00 PM on 2020-08-27	<p>It is noted that answers to some vendor questions have been delayed for 2 weeks as of today. Vendor questions contain critical clarifications that determine vendor's technical response to requirements as well as vendor's priced response.</p> <p>We respectfully request an extension of the solicitation</p>	R6.3	<p>A three (3) week extension has been granted as per response to Q4.1.</p> <p>Based on the volume of questions, Canada believes it has responded in a timely manner. Some questions require internal discussion coordinated with multiple resources and all</p>

			closing date for 2 weeks or the equivalent time taken to respond to questions submitted by vendors, whichever is longer.		responses require management approval and translation.
Q6.4	Appendix A – EFCD Statement of Requirement	1.7.1.5 Benchmark Testing 6. This benchmark test scheduling and other related details will be discussed further with the Vendors that successfully reach the benchmark testing stage. (I)	Please identify an approximate date, or month, the benchmark test may be scheduled.	R6.4	The Benchmark test is based on the closing date of the solicitation; consequently, a specific date cannot be provided. The Benchmark tests are expected to be completed as soon as possible after the closing date.
Q6.5	Annex B to Appendix A: EFCD Detailed Requirements Systems Delivery and Project Portfolio Management (SDPPM) Tables	2.7 SMTP-SPOI Server t.	The content for bullet “t” is missing. Please provide the missing requirement details.	R6.5	This is an extraneous bullet resulting from a typo error. This can be deleted. Once deleted, bullet “u” will become bullet “t” and bullet “v” will become bullet “u”.
Q6.6	Annex B to Appendix A: EFCD Detailed Requirements	Chapter 3.D 3.24 Performance 9. The Vendor’s Ruggedized Standalone Livescan Kiosk solution MUST maintain an availability level of ninety-five percent (95%) during the life of the contract including any extensions. During a period when access to Agency sites or the Ruggedized Standalone Livescan Kiosk solution is denied, further occurrences of the same failure will not be recorded for calculations of reliability and availability. (M)	Please provide the definition of a failure or failures that would place the Ruggedized Standalone Livescan Kiosk in a state considered “unavailable”.	R6.6	The Ruggedized Standalone Livescan Kiosk would be considered unavailable if any part of the system renders the system incapable of capturing and sending fingerprints based on its usual functioning processes and under normal operational scenarios. Any failure due to activity beyond the control of the Vendor (i.e. damage or misuse) or due to elements of the operation that are the client’s responsibility would not be considered. Refer to Annex A to Appendix A for the environment within which the devices are expected to operate.

Q6.7	Appendix K: Requirements Traceability Matrix	RFP Reference provided below.	Please provide requirement classification that are blank under Mandatory/Rated column.	R6.7	Please see below. Although not specifically identified by the Vendor, Canada noticed that Requirement 3.9 paragraph #5 is missing the classification in the RTM and in Annex B to Appendix J. The classification is (M).
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Q6.7 RFP Reference:

Section	Submission Requirements	Mandatory / Rated
3.9 SMTP-SPOI Detailed Requirements	1. The SMTP-SPOI Server daily capacity throughput requirements vary from client to client. Table 2 – SMTP-SPOI Server Capacity Models has been established to define the various daily throughput capacities that must be met for various models that will allow a client to select a SMTP-SPOI Server which best meets their requirements.	This reference to 3.9 does not appear to be correct. The reference for this requirement is 3.9.1 and the posted rating for this requirement already includes (M).
16.26 US State Search Request (Tag 2.876)	20. When an entry is deleted from the list, the EFCD must ensure that the U.S. States to search remain in alphabetical order.	(M)
16.28 International Countries to Search (Tag 2.892)	6. The EFCD must display the following fields: a. International Country	(M)
16.28 International Countries to Search (Tag 2.892)	10. The table must have the following columns: a. Country b. File Number	(M)
16.33.1.1.2 Young Person Flag	3. If it is determined that the file is not a Young Person file, it must be auto-populated with a value of NO	(M)

16.33.1.1.10 Free Form Federal Statute	3. Upon selection of Other Federal Statute and Free Form Charge Entry, the EFCD must allow the OLU to manually enter the Free Form Federal Statute.	(M)
16.33.1.1.10 Free Form Federal Statute	4. The Free Form Federal Statute must only be available if the following requirements are met: a. Federal Statute = Other Federal Statute b. Section Number of Charge = Free Form Charge Entry	(M)
16.33.1.1.10 Free Form Federal Statute	5. The OLU must be allowed to enter the: a. Free Form Federal Statute b. Free Form Section Number c. Charge Description	(M)
26.1.7 Export Photo	14. The Exported Photos directory must be easily accessed by the OLU.	(M)
26.3.13.2 SRE Display	7. There must be a table called IDENTIFICATION TO and this table must have the following three rows: a. CRIMINAL b. IMMIGRATION SERIES 1 c. IMMIGRATION SERIES 2	(M)
26.3.13.2 SRE Display	8. If there is a positive result, a black checkmark must appear.	(M)
26.3.13.2 SRE Display	9. If there is a negative result, a black x must appear.	(M)

2. MODIFICATIONS:

Annex B to Appendix A: EFCD Detailed Requirements Systems Delivery and Project Portfolio Management (SDPPM) Tables

2.7 SMTP-SPOI Server

DELETE:

t . ;

u. any additional ports required to effectively operate the devices in a manner that satisfies all requires throughout the SOR and its accompanying documents; and

v. optionally:

- i. 24 inch Flat Screen Monitor with a maximum resolution of 1920 x 1200 with a 16:10 (8:5) aspect ratio, preferably for rack mount,
- ii. Keyboard, preferably for rack mount,
- iii. Scroll Mouse and corded/cordless mouse, preferably for rack mount,
- iv. Laser printer at minimum 1200 DPI (FBI certification not required)
- v. support SAN connectivity using multiple Host Bus Adapters (HBAs) each capable of four (4) Gbps (supplied as required).

INSERT:

t. any additional ports required to effectively operate the devices in a manner that satisfies all requires throughout the SOR and its accompanying documents; and

u. optionally:

- i. 24 inch Flat Screen Monitor with a maximum resolution of 1920 x 1200 with a 16:10 (8:5) aspect ratio, preferably for rack mount,
- ii. Keyboard, preferably for rack mount,
- iii. Scroll Mouse and corded/cordless mouse, preferably for rack mount,
- iv. Laser printer at minimum 1200 DPI (FBI certification not required)
- v. support SAN connectivity using multiple Host Bus Adapters (HBAs) each capable of four (4) Gbps (supplied as required).

NO OTHER MODIFICATIONS ARE RAISED AS PART OF SOLICITATION AMENDMENT 006