



Building Service Requests

Building: CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay NU
The criteria are at the end of the report.

Status Summary	Total	Emergency	Urgent	Normal
Acknowledged	5	0	1	4
Work Completed	31	0	14	17
Cancelled	2	0	0	2
Totals	38	0	15	23

Service Class Summary	Total	Emergency	Urgent	Normal
Plumbing	4	0	0	4
2F - Plumbing	4	0	0	4
Critical Incident Report	1	0	1	0
10A-Critical Incident Heads-Up Notification	1	0	1	0
Structural/Roof	3	0	1	2
2E - Power Doors	1	0	0	1
2E - Architectural/Structural	2	0	1	1
Other Building Maintenance	4	0	1	3
3 - Utilities	1	0	0	1
2H - Other Building Maintenance	3	0	1	2
Roads and Grounds	4	0	4	0
4B - Roads and Grounds	4	0	4	0
HVAC	17	0	8	9
2C - HVAC	17	0	8	9
Security	3	0	0	3
4E - Security	3	0	0	3
Cleaning	1	0	0	1
2D - Interior Lighting	1	0	0	1
Electrical	1	0	0	1
2D - Electrical	1	0	0	1
Totals	38	0	15	23

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Priority Summary		Total
Emergency		0
Normal		23
Urgent		15
Urgent B		0
Totals		38

Service Request Details

SR Number	5216392	Building ID	14302	Call Date	01 Apr 2019 02:21:12 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	4B - Roads and Grounds
Service Requester		Floor/Area	OUTSIDE / F-EX-6 (DOOR A)		
Client	Polar Knowledge Canada (PKC)				
Action Requested	Please sand or salt the ground. It is extremely slippery. Thanks.				

SR Number	5225154	Building ID	14302	Call Date	14 Apr 2019 07:52:18 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	4B - Roads and Grounds
Service Requester		Floor/Area	EXT / LOADING DOOR AREA		
Client					
Action Requested	Please remove the snow the loading door area. Thanks.				





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SR Number	5230066	Building ID	14302	Call Date	23 Apr 2019 05:38:31 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	4E - Security
Service Requester	Floor/Area			1	
Client	Polar Knowledge Canada (PKC)				
Action Requested	Client will be unlocking F-EX-1 on Wednesday and Thursday (Apr 25 & 25) each morning at 0830 and locking at 1700 nightly to allow for access to the building. The visitors will be joined by Polar staff for training in the FMB Rough Overflow room.				

SR Number	5239902	Building ID	14302	Call Date	07 May 2019 04:28:07 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	4E - Security
Service Requester	8	Floor/Area			
Client	Polar Knowledge Canada (PKC)				
Action Requested	Visiting researchers and scientists requiring access to either the Overflow Room or the Laydown space of the FMB should be provided access by Security. Individuals should sign in/out and provide and leave govt issued photo ID. ID to be returned upon sign-out.				

SR Number	5266768	Building ID	14302	Call Date	17 Jun 2019 11:30:33 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2F - Plumbing
Service Requester	Floor/Area				
Client					
Action Requested	Client requests to have the sewage tank pumped out. Please attend. Thanks.				

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SR Number	5268414	Building ID	14302	Call Date	19 Jun 2019 02:13:03 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Cancelled
		Type	2F - Plumbing		
Service Requester	Floor/Area				
Client	Polar Knowledge Canada (PKC)				
Action Requested	Please have the sewage tank pumped out. Thanks.				

SR Number	5284853	Building ID	14302	Call Date	15 Jul 2019 11:34:55 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2E - Power Doors		
Service Requester	Floor/Area 118.6				
Client					
Action Requested	Client reports that the small garage door is not working properly. Please investigate. Thanks.				

SR Number	5291835	Building ID	14302	Call Date	24 Jul 2019 02:41:57 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2D - Interior Lighting		
Service Requester	Floor/Area 1 / F-121.2				
Client	Polar Knowledge Canada (PKC)				
Action Requested	Please replace the flickering fluorescent bulbs in F-121-2. Thanks.				





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SR Number	5297389	Building ID	14302	Call Date	01 Aug 2019 04:22:04 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Cancelled
				Type	3 - Utilities
Service Requester	Floor/Area			1	
Client	Polar Knowledge Canada (PKC)				
Action Requested	**CANCELLED on 13/08/2019 16:24: As per SP, Please cancel. Thanks. Check the supply and return glycol lines for possible stress from hanging supports.				

SR Number	5297390	Building ID	14302	Call Date	01 Aug 2019 04:21:31 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2H - Other Building Maintenance
Service Requester	Floor/Area			1	
Client	Polar Knowledge Canada (PKC)				
Action Requested	Please have the oil separator in F-117 repaired and annual PM. NOTE: You must contact a member of the Polar S&T Ops before entering this room.				

SR Number	5304651	Building ID	14302	Call Date	15 Aug 2019 12:41:50 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2F - Plumbing
Service Requester	Floor/Area			1 / FMB LAYDOWN AREA / F-121.2	
Client	Polar Knowledge Canada (PKC)				
Action Requested	Please repair the large sink. Thanks.				

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SR Number	5306439	Building ID	14302	Call Date	19 Aug 2019 01:57:13 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2C - HVAC		
Service Requester		Floor/Area	1		
Client	Polar Knowledge Canada (PKC)				
Action Requested	Unit heater UH-F-F118.2 is noisy. Please investigate and correct. Thank you.				

SR Number	5306444	Building ID	14302	Call Date	19 Aug 2019 02:00:24 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2H - Other Building Maintenance		
Service Requester		Floor/Area	1 / F-116		
Client	Polar Knowledge Canada (PKC)				
Action Requested	116 receptacle: non-functioning. Please investigate and correct. Please back date to July 11, 2019. Thank you.				

SR Number	5306448	Building ID	14302	Call Date	19 Aug 2019 02:03:36 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2D - Electrical		
Service Requester		Floor/Area	1		
Client	Polar Knowledge Canada (PKC)				
Action Requested	Forklift charging station is non-functioning				

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SR Number	5377942	Building ID	14302	Call Date	04 Dec 2019 11:23:01 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area		BOILER 001	
Client					
Action Requested	NOTIFICATION ONLY Service provider reports that there was visible exhaust coming from the back of boiler 001 (chimney stack) on Wednesday Nov. 20th. The issue has been rectified. Thanks.				

SR Number	5380564	Building ID	14302	Call Date	08 Dec 2019 11:15:16 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2E - Architectural/Structural
Service Requester		Floor/Area			
Client		Indigenous and Northern Affairs Canada			
Action Requested	As per SP: Last night at 6:44pm boiler #1 went into critical alarm, went off on "high temperature". It was reset, then went off again "flame fail". Boiler was reset and went back to normal operation at 7:14pm. Ticket for tracking purposes only. Thanks.				

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SR Number	5385406	Building ID	14302	Call Date	13 Dec 2019 04:25:14 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	10A-Critical Incident Heads-Up Notification
Service Requester				Floor/Area	
Client	Polar Knowledge Canada (PKC)			10A On Call Duty Officer	
Action Requested	This is for tracking purposes only Start time of Incident: 9:55 am on December 12, 2019 Brief description (Provide all known information): Client reports that yesterday there was a power outage in the MRD at 9:55 AM. The elevator was down with a staff member inside. The power did come later and they were able to get the person out the elevator. Affects a Minister's or Deputy Minister's office, a Critical Service or impacts client's operations? Yes / No (if Yes: Provide details): It didn't affect a Minister or Deputy Minister's office, but it did affect clients' operations. There was a shut down in the whole facility, but portions of the building were running on the emergency power. Was there an evacuation? Yes / No, Partial or full: no Could the incident attract media attention? Yes / No?: no Client(s)/Department and have they been advised? (Name of Client Department(s) impacted and have they been advised, Yes / No?): Polar Knowledge Canada and Indigenous Services. They were advised. ----- ***UPDATES to be emailed to: TPSGC.dgbicentredoperations-rpboperationscentre.PWGSC@tpsgc-pwgsc.gc.ca***				
SR Number	5391856	Building ID	14302	Call Date	24 Dec 2019 12:45:48 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	4B - Roads and Grounds
Service Requester				Floor/Area	EXT / NORTH
Client	Polar Knowledge Canada (PKC)				
Action Requested	As per client, "Electrical receptacle on the north exterior of the FMB does not appear to be working - no green blinking light." Please attend. Thanks.				

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SR Number	5393268	Building ID	14302	Call Date	31 Dec 2019 12:57:16 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Acknowledged
				Type	2E - Architectural/Structural
Service Requester		Floor/Area		1 / F-EX-2	
Client	Polar Knowledge Canada (PKC)				
Action Requested	As per client contact: The exterior door handle on F-EX-2 has come off. See Client to pick-up for repair/replacement. F-EX-4 is not closing fully. Is it being secured at the end of the evening?				

SR Number	5403736	Building ID	14302	Call Date	15 Jan 2020 07:59:49 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2H - Other Building Maintenance
Service Requester		Floor/Area		1 / FMB BOILER VENT	
Client	Polar Knowledge Canada (PKC)				
Action Requested	Client reports that the FMB boiler vent stacks have an heavy accumulation of ice on them. Please attend, thanks.				

SR Number	5414956	Building ID	14302	Call Date	30 Jan 2020 09:58:25 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client					
Action Requested	NOTIFICATION The client reports that at 7:37AM this morning, Boiler #3 went off on a critical high limit alarm. They have reset the boiler and everything is back to normal now. No action necessary. Thank you.				

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Building Service Requests

SR Number	5418969	Building ID	14302	Call Date	05 Feb 2020 11:33:26 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	4B - Roads and Grounds
Service Requester		Floor/Area		EXT.	
Client	Indigenous and Northern Affairs Canada				
Action Requested	Minor hydraulic fuel spill to the exterior north of the FMB. Please attend asap. Thanks.				

SR Number	5429500	Building ID	14302	Call Date	20 Feb 2020 09:24:41 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area		1 / BOILER/MECHANICAL ROOM	
Client	Polar Knowledge Canada (PKC)				
Action Requested	Client reports that boiler 3 has an critical alarm; flame failure. This has been closed already. It is created for documentation purposes.				

SR Number	5450341	Building ID	14302	Call Date	27 Mar 2020 02:03:09 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area		FMB - BOILER 2	
Client					
Action Requested	Client reports a "Flame failure alarm" The boiler has been reset and is operational. This request is for notification purposes only. Thanks.				

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SR Number	5450797	Building ID	14302	Call Date	30 Mar 2020 06:25:36 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2F - Plumbing		
Service Requester		Floor/Area	1 / FMB		
Client					
Action Requested	Client reports that boiler #2 went off on high alarm. The alarm has been restored and is functioning normally. This was requested to be closed as per SP .				

SR Number	5451932	Building ID	14302	Call Date	06 Apr 2020 09:36:08 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Work Completed
		Type	2C - HVAC		
Service Requester		Floor/Area			
Client					
Action Requested	On April 3rd at 7:55pm, boiler #3 went off on a flame failure alarm. At 8pm the boiler was re-set and is operating normally. Ticket made for notification purposes only. Thanks				

SR Number	5452754	Building ID	14302	Call Date	09 Apr 2020 03:38:59 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Urgent	Status	Work Completed
		Type	2C - HVAC		
Service Requester		Floor/Area			
Client					
Action Requested	***NOTIFICATION ONLY*** SP reports that boiler # 3 went off on a flame failure alarm at 1:22pm. Boiler was reset and operational by 1:27pm. Thanks.				

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Building Service Requests

SR Number	5457885	Building ID	14302	Call Date	12 May 2020 09:33:06 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client					
Action Requested	Client reports that yesterday at 10:13 the boiler went off high limits, it has been restarted and reset. This is for reporting purposes only. Thanks.				

SR Number	5459894	Building ID	14302	Call Date	22 May 2020 11:22:06 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area		BOILER #3	
Client					
Action Requested	***NOTIFICATION ONLY***As per SP, this morning at 1:23am, boiler #3 went off on flame failure. At 7am it was reset and is operating as normal. SP advised that SR can be closed.				

SR Number	5461418	Building ID	14302	Call Date	28 May 2020 02:30:48 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Normal
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client					
Action Requested	*Notification purpose* Boiler #1 went off on a flame failure alarm at 12:12 pm and was restarted and operational by 12:21.				

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SR Number	5463179	Building ID	14302	Call Date	05 Jun 2020 11:15:17 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client					
Action Requested	***NOTIFICATION ONLY*** As per SP, boiler #1 went off on flame failure at 7:12am. The boiler was reset at 7:16am and is fully operational. Thanks.				

SR Number	5463704	Building ID	14302	Call Date	08 Jun 2020 09:38:38 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area		SMB	
Client	I				
Action Requested	Boiler #2, went off on flame faiure alarm at 6;55pm. Boiler was restarted at 7;02pm, nuisance alarm only. No action needed. For noted only, thanks				

SR Number	5469475	Building ID	14302	Call Date	03 Jul 2020 09:38:50 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client					
Action Requested	NOTIFICATION ONLY: Boiler#2 went off on high limit alarm at 6:42 am this morning. At 6:51am it was reset and is operating normally.				

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SR Number	5469780	Building ID	14302	Call Date	05 Jul 2020 05:07:59 PM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Acknowledged
		Type	2C - HVAC		
Service Requester	Floor/Area				
Client					
Action Requested	NOTIFICATION NOTICE. At 6:44am this morning, boiler #2 went off on nuisance high limit alarm. The boiler was reset at 6:53 am and it back to normal. Thank you				

SR Number	5473649	Building ID	14302	Call Date	18 Jul 2020 09:12:16 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Acknowledged
		Type	4E - Security		
Service Requester	Floor/Area 1 / BOILER #2				
Client					
Action Requested	*****NOTIFICATION ONLY***** The client reports at 6:45am this morning that boiler #2 went off on high temperature alarm. It was reset at 6:58am and operating normally. Please note. Thanks.				

SR Number	5473931	Building ID	14302	Call Date	20 Jul 2020 09:22:38 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU	Priority	Normal	Status	Acknowledged
		Type	2C - HVAC		
Service Requester	Floor/Area 1 / BOILER ROOM				
Client					
Action Requested	Client wanted to advise that at 6:46am boiler #1 went off on a high limit alarm. This is a nuisance alarm, the boiler was reset at 7:03am and operating normally. Thanks.				

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SR Number	5475224	Building ID	14302	Call Date	23 Jul 2020 09:38:46 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Work Completed
				Type	2C - HVAC
Service Requester		Floor/Area			
Client	Polar Knowledge Canada (PKC)				
Action Requested	NOTIFICATION ONLY At 6:45am, boiler 1 went off on a high limit alarm. At 7:08, the boiler was re-set and it is now functioning normally. This is a nuisance alarm.				

SR Number	5475652	Building ID	14302	Call Date	24 Jul 2020 11:24:11 AM
Location	CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay, NU			Priority	Urgent
				Status	Acknowledged
				Type	2C - HVAC
Service Requester		Floor/Area			
Client	Indigenous and Northern Affairs Canada				
Action Requested	**UPDATED on 13/08/2020 09:30: At 6:46 the boiler went off on high limit, at 7:01 it was reset and is now functioning properly. Thanks. NOTIFICATION ONLY: At 6:45 AM boilers 1 and 2 go off on a "high limit alarm". Ticket for recording purposes.				

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Report Criteria

Building: CHARS Complex - Field and Maintenance Building (FMB) 2 Uvajuq Place Cambridge Bay NU
Client: All
Service Provider: All
Service Activity: All
Service Class: All
Start Date: 01 Apr 2019 12:00:00 AM
End Date: 16 Aug 2020 11:59:00 PM
Outstanding Service Requests Only: No
Contains data as of: All
Regular Hours Service Requests Only: No
After Hours Service Requests Only: No
Emergency Service Requests Only: All

