



SEN RFP 027 20/21

Health and Disability Case Management Services

GENERAL INFORMATION

September 9, 2020

1. Page 9 of 27, Mandatory Criteria Table - M4 is amended to read as follows:

MANDATORY CRITERIA TABLE			
Mandatory Criteria	Submission Requirements	Met / Not Met	Cross Reference
M4. Years of Experience The Bidder must have a minimum of five (5) years of experience since January 1, 2014 providing health and disability case management services, similar in scope and complexity as the work described in the Statement of Work. The Bidder must also demonstrate access to a network of resources knowledgeable in culturally sensitive issues in the context of managing a medical file.	<p>In order to meet this Mandatory requirement, the Bidder must provide the following:</p> <ul style="list-style-type: none">• a statement indicating that the Bidder has a minimum of five (5) years of experience providing health and disability case management services• a statement indicating that the Bidder has access to a network of resources knowledgeable in culturally sensitive issues <p>This information must be provided under Mandatory Criterion (M4) in your submission.</p> <p>Failure to provide the information specified will result in your bid being given no further consideration.</p>		



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2. Page 12 of 27, Technical Evaluation Criteria – R2 is amended to read as follows:

TECHNICAL EVALUATION CRITERIA		
TECHNICAL MERIT Point Rated Technical Criterion	Maximum No. of Points Available	Cross Reference Section
<p>R2. Resources</p> <p>Bidders shall propose a team of a minimum of five (5) health care professionals to provide the services described in the Statement of Work.</p> <p>The proposed team shall, at a minimum, consist of a case manager and a Doctor of Medicine (MD). The resources proposed by the Bidder shall each have a minimum of five (5) years related experience within the last ten (10) years and be certified to provide services in their field of work.</p> <p>All proposed resources must be knowledgeable in culturally sensitive issues</p> <p>The Bidder shall have health care professionals, such as registered occupational nurses, therapists, disability management professionals, registered rehabilitation professionals, medical consultants and physicians (e.g. GP, MD) or equivalent specialization, as part of their staff.</p> <p>The Bidder must provide a list of their proposed team, which must include:</p> <ul style="list-style-type: none">• employee name;• title;	<p>Maximum 25 points</p> <p>Max 5 points per proposed individuals</p> <p>0 points: Information provided does not address the rated criteria. 2 points: Information provided demonstrates a minimal understanding that is relevant to the stated criteria. 4 points: Information provided demonstrates understanding of most but not all the elements of the rated criteria. 5 points: Rated criteria is dealt with in depth and the information provided demonstrates a full range of in-depth understanding of all of the elements of the rated criteria.</p>	



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<ul style="list-style-type: none">• professional designation(s);• membership(s) to a professional associations or certificates and• level of bilingualism		
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3. The following is added to Page 23 of 27, Annex "A" - Statement of Work (SOW)

5. Scope: The Contractor will.... (additional bullet)

- **The Contractor must demonstrate access to a network of resources knowledgeable in culturally sensitive issues in the context of managing a medical file.**