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Québec

K1A 0S5

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## Revision to a Request for a Standing Offer

## Révision à une demande d'offre à commandes

National Master Standing Offer (NMSO)

Offre à commandes principale et nationale (OCPN)

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Offer remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'offre demeurent les mêmes.

## Comments - Commentaires

## Vendor/Firm Name and Address

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

## Issuing Office - Bureau de distribution

Special Projects/Projets Spéciaux  
Terrasses de la Chaudière 4th Floor  
10 Wellington Street  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> LiveScan		
<b>Solicitation No. - N° de l'invitation</b> M7594-191708/B		<b>Date</b> 2020-09-10
<b>Client Reference No. - N° de référence du client</b> M7594-191708		<b>Amendment No. - N° modif.</b> 010
<b>File No. - N° de dossier</b> 107zl.M7594-191708	<b>CCC No./N° CCC - FMS No./N° VME</b>	
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZL-107-38315		
<b>Date of Original Request for Standing Offer</b> Date de la demande de l'offre à commandes originale		2020-07-16
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> <b>on - le 2020-09-17</b>		<b>Time Zone</b> <b>Fuseau horaire</b> Eastern Daylight Saving Time EDT
<b>Address Enquiries to: - Adresser toutes questions à:</b> Chevrier, Stephane		<b>Buyer Id - Id de l'acheteur</b> 107zl
<b>Telephone No. - N° de téléphone</b> (613) 408-4356 ( )	<b>FAX No. - N° de FAX</b> ( ) -	
<b>Delivery Required - Livraison exigée</b>		
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>		
<b>Security - Sécurité</b> This revision does change the security requirements of the Offer. Cette révision change les besoins en matière de sécurité de la présente offre.		

Instructions: See Herein

Instructions: Voir aux présentes

<b>Acknowledgement copy required</b> <b>Accusé de réception requis</b>	<b>Yes - Oui</b> <input type="checkbox"/>	<b>No - Non</b> <input type="checkbox"/>
<b>The Offeror hereby acknowledges this revision to its Offer.</b> <b>Le proposant constate, par la présente, cette révision à son offre.</b>		
<b>Signature</b>	<b>Date</b>	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
<b>For the Minister - Pour le Ministre</b>		

**SOLICITATION AMENDMENT 010****This solicitation amendment is raised to:**

1. Address the following clarification questions submitted by potential bidders; and
2. Modify the RFP if necessary.

**1. CLARIFICATION QUESTIONS AND ANSWERS**

Question #	RFP Reference	Title/ Topic	Clarification Question	Response#	Clarification Response																								
Q10.1	Appendix J – Evaluation Plan and Criteria	<div>Table 3-3: Overall Technical Proposal Weighting  (Referenced below)</div> <table><tr><th colspan="4">Table 3-3: Overall Technical Proposal Weighting</th></tr><tr><th>Evaluation Stage</th><th>Description</th><th>Weighting</th><th>Minimum Threshold</th></tr><tr><td>Stage 1</td><td>Mandatory Requirements</td><td>N/A</td><td>N/A</td></tr><tr><td>Stage 2</td><td>Rated Requirements</td><td>80%</td><td>70%</td></tr><tr><td>Stage 3</td><td>Benchmark</td><td>20%</td><td>70%</td></tr><tr><td>Total Weighted Technical Score</td><td>Overall</td><td>100%</td><td>70%</td></tr></table>	Table 3-3: Overall Technical Proposal Weighting				Evaluation Stage	Description	Weighting	Minimum Threshold	Stage 1	Mandatory Requirements	N/A	N/A	Stage 2	Rated Requirements	80%	70%	Stage 3	Benchmark	20%	70%	Total Weighted Technical Score	Overall	100%	70%	Could the Crown provide further details to assist the Vendors with specifically what will be assessed during the benchmark with regards to what becomes part of the score as indicated in Appendix J “Evaluation Plan and Criteria” Table 3-3 with a minimum threshold of 70% and weighting of 20%?	R10.1	<div>The evaluation tables in Attachment 1 to Appendix J RCMP Benchmark Test Plan will be used to assess the Offeror’s EFCD. The Offeror must achieve a score of 70% or above in order to be compliant. This percentage score will make up 20% of the Total Weighted Technical Score. For example: Stage 2 score = 87.5% Stage 3 score = 80%</div> <div>Total Weighted Technical Score = 80% of Stage 2 score plus 20% of Stage 3 score: 87.5*80% = 70% + 80*20% = 16%. Total = 70 + 16 = 86%.</div>
Table 3-3: Overall Technical Proposal Weighting																													
Evaluation Stage	Description	Weighting	Minimum Threshold																										
Stage 1	Mandatory Requirements	N/A	N/A																										
Stage 2	Rated Requirements	80%	70%																										
Stage 3	Benchmark	20%	70%																										
Total Weighted Technical Score	Overall	100%	70%																										
Q10.2	General Question	Outstanding bidder questions.	2. There are several outstanding questions, which have not yet received the Crown’s response. These responses would greatly assist vendors with their final proposal responses. Does the Crown have an estimate concerning release of answers to questions?	R10.2	Canada has now issued nine solicitation amendments on Buy and Sell in response to industry questions. Two more solicitation amendments are being translated and will likely be issued by September 11 <sup>th</sup> .																								
Q10.3	Annex B to Appendix A – EFCD Detailed	Section 2 – Detailed Hardware Device Specifications – Sub-section 2.2 Ruggedized Standalone Livescan Kiosk – <b>Item C</b> . Flat	From our knowledge of the market and components, availability of a 24 inch flat “touch	R10.3	It is acceptable to provide 24” Flat Screen Touch Screen Monitor with a resolution of 1920 x 1080																								

	Requirements	<p>Screen Monitor</p> <p>The Ruggedized Standalone Livescan Kiosk solution must include at least the following minimum specifications beyond the requirements identified in the SOR and its accompanying documents: (M)</p> <ul style="list-style-type: none"> <li>• c. minimum 24 inch Flat Screen Touch Screen Monitor with a maximum resolution of 1920 x 1200 with a 16:10 (8:5) aspect ratio.</li> </ul>	<p>screen" monitor does not currently appear available. To that end, is it acceptable to provide 24" Flat Screen Touch Screen Monitor with a resolution of 1920 x 1080 with 16:9 aspect ratio?</p>		<p>with 16:9 aspect ratio.</p>
<b>Q10.4</b>	<p>Annex B to Appendix A "EFCD Detailed Requirements"</p> <p>Appendix K – Requirements Traceability Matrix</p> <p>Attachment 2 to Appendix J "Technical Proposal Evaluation Submission Tables"</p>	<p>Section 2.4.1 Cardscan Scanning Requirements, item 3 states:</p> <ul style="list-style-type: none"> <li>• The scanning system shall capture the document image, fingerprint images, palm images in a single pass that allows the fingerprints to be captured at 500 ppi. (M)."</li> </ul> <p>Section 4.8 Cardscan Requirements, item 3b states:</p> <ul style="list-style-type: none"> <li>• One monitor must be designated the secondary monitor for <b>displaying the scanned fingerprint form</b>, allowing the OLU to view the fingerprint form demographic data while entering the data in the electronic form fields on the primary monitor.</li> </ul> <p>Section 1.7.4 referencing Table 1-6: Government Furnished Equipment – Flatbed Scanners, the table includes:</p> <ul style="list-style-type: none"> <li>• "Epson Perfection V800"</li> </ul>	<p>Given that the full C-216 form is 14 inches in length; is it necessary that cardscan be able to scan the 14 inches in a single pass?</p> <p>If this is the case, does this mean that the Epson Perfection V800 (noted in Section 1.7.4 / Table 1.6 GFE), which is only capable of scanning 11.7 inches in length, cannot be used/provided as it does not meet the mandatory requirements?</p>	<b>R10.4</b>	<p>For existing GFE flatbed scanners that require more than one scan, it is acceptable to have more than one scan.</p> <p>New flatbed scanners being proposed by the Offeror must capture the document image, fingerprint images, palm images in a single pass.</p> <p>The Offeror's software must support the single scan capability for their proposed flatbed scanners. Additionally, as part of the "Approved/Recertified EFCDs satisfying NMSO requirements" the Offeror's software must support the single scan capability for the GFE flatbed scanners that support a single scan; where the Offeror identified that they support the GFE flatbed scanners.</p> <p>Note: The single pass scan capability does <u>not</u> need to be supported at the time of bid to obtain the points available for the GFE flatbed scanners. That is, if the Offeror's proposed</p>

					<p>Cardscan solution supports reusing the GFE flatbed scanners then they would achieve the points.</p> <p>Note: The Offeror's bid must include the cost of supporting all GFE where the Offeror identified that they support the GFE.</p>
<b>Q10.5</b>	Annex B to Appendix A "EFCD Detailed Requirements"	<p>Chapter 6, section 6.1.4, item 1a:</p> <p>1. The EFCD must have configurable parameters for at least the following toggle related parameters:</p> <p>a. set EFCD to present on-behalf-of screen at the start of the workflow. When turned off the OLU must be allowed to choose on-behalf-of as required;</p>	Could the Crown please clarify how it anticipates to "select on-behalf-of" if required?	<b>R.10.5</b>	<p>This second sentence "When turned off the OLU must be allowed to choose on-behalf-of as required" will be removed.</p> <p>This configurable parameter enables the on-behalf-of screen to be presented, or not presented, to the OLU.</p> <p>Allowing the OLU to choose on-behalf-of when the screen is turned off is not required.</p> <p>This means the OLA will need to change this configuration parameter to turn on the screen at the start of the workflow in order for the OLU to use the on-behalf-of screen.</p>
<b>Q10.6</b>	Attachment 2 to Appendix J	<p>R23 specifies the following:</p> <p>"The EFCD solution should make use of configurable parameters as much as possible to provide flexibility to best satisfy the requirements. The Offeror's EFCD solution should provide maximum flexibility with configurable parameters. These application configuration changes should not include modifying existing or adding new, programming code, or changing the application architecture or data structure. Annex B Section 6 and through the SOR and its accompanying documents where configurable</p>	<p>Can the Crown please clarify if the sections listed in R23 will be used for evaluation purposes during the Benchmark Test?</p> <p>(Amendment 005 indicated that the listed requirements in Section R17 would be used to evaluate the mandatory requirements.)</p>	<b>R10.6</b>	<p>R23 and R17 are two separate requirements that will be evaluated separately. R17 does not include any requirements included in R23.</p> <p>The scope of the benchmark test is stated in Attachment 1 to Appendix J. Also Appendix J states "the benchmark tests will be used to verify/confirm written requirements reviewed in an earlier stage"; consequently, any of the requirements in R23 could be checked as part of</p>

		parameter is identified. Points will be awarded based on the overall design of the EFCD and its ability to use configurable parameters. A design that is built on configurable parameters with at least 25 configurable parameters will achieve 50% of the points. The remaining 50% of the points will be based on whether the specific configurable parameters identified in Annex B Section 6.1.1 (1,a,b,c,d,f,m,n,q); 6.1.2 (1a); 6.1.3 (1, a,b,c,e,f,g); 6.1.4 (1,a,d,e,f,g,h); 6.1.5 (1,a,b,c) 6.1.6 (1,ai,aii,aiii,b,c) are satisfied by the COTS product at the time of bid submission. Only half points will be awarded for configurable parameters that should be modifiable by the OLA; however, they can only be modified by the Offeror. The Offeror should identify in the RTM whether the configurable parameter already exist and if it is modifiable by the OLA."			the Benchmark test.
<b>Q10.7</b>	Appendix K Requirements Traceability Matrix	Annex B to Appendix A: EFCD Detailed Requirements: Chapter 2.D  2.7 SMTP-SPOI Server, Bullet 1:  "1. The SMTP / SPOI server solution must include at least the following minimum specifications beyond the requirements identified in the SOR and its accompanying documents:  h. all cabling required for the devices;  i. 8 USB Ports; "	We are having some difficulties finding all the listed SMTP-SPOI server specifications combined. We managed to find a server that satisfies most of the requirements; however, we cannot find one with 8 USB ports. The maximum we could find is 6 USB ports.  Would this be acceptable to the Crown?	<b>R10.7</b>	Yes, a server with 6 USB ports is acceptable for the SMTP-SPOI server.

## 2. MODIFICATIONS:

At Annex B to Appendix A "EFCD Detailed Requirements", Chapter 6, Section 6.1.4 "Toggle Related Parameters":

Solicitation No. - N° de l'invitation

M7594-191708/B

Amd. No. - N° de la modif.

010

Buyer ID - Id de l'acheteur

107zl

Client Ref. No. - N° de réf. du client

M7594-191708

File No. - N° du dossier

107zl.M7595-191708

CCC No./N° CCC - FMS No./N° VME

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**DELETE:**

1. The EFCD must have configurable parameters for at least the following toggle related parameters:
  - a. set EFCD to present on-behalf-of screen at the start of the workflow. When turned off the OLU must be allowed to choose on-behalf-of as required;

**INSERT:**

1. The EFCD must have configurable parameters for at least the following toggle related parameters:
  - a. set EFCD to present on-behalf-of screen at the start of the workflow.

**NO OTHER MODIFICATIONS ARE RAISED AS PART OF SOLICITATION AMENDMENT 010**