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Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

This document contains a security requirement.

Ce document contient une exigence de sécurité.

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Informatics Professional Services Division / Division
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

Title - Sujet TBIPS - Tier 2	
Solicitation No. - N° de l'invitation 21120-194545/A	Amendment No. - N° modif. 004
Client Reference No. - N° de référence du client 3154545	Date 2020-10-09
GETS Reference No. - N° de référence de SEAG PW-\$\$ZM-626-38511	
File No. - N° de dossier 626zm.21120-194545	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM on - le 2020-11-05	Time Zone Fuseau horaire Eastern Standard Time EST
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Holden, Carole	Buyer Id - Id de l'acheteur 626zm
Telephone No. - N° de téléphone (613) 858-9217 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

AMENDMENT NO. 004

This amendment is raised to revise the solicitation and to answer bidders' questions.

RFP REVISIONS:


Revision No. 5

At Annex C – Security Requirements Check List:

Delete Annex C in its entirety.


Insert:

ANNEX C SECURITY REQUIREMENTS CHECK LIST

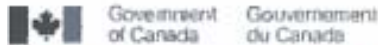
	Government of Canada Gouvernement du Canada	Contract Number / Numéro du contrat 21120-19-4545 Security Classification / Classification de sécurité UNCLASSIFIED
TBIPS Requirement: EN578-170432/B RW		
SECURITY REQUIREMENTS CHECK LIST (SRCL) LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)		
PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE		
1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine		2. Branch or Directorate / Direction générale ou Direction CSC RW IM/IT Branch RW
3. a) Subcontract Number / Numéro du contrat de sous-traitance		3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant
4. Brief Description of Work / Brève description du travail Resources for multiple categories/streams to support CSC for daily operations.		
5. a) Will the supplier require access to Controlled Goods? Le fournisseur aura-t-il accès à des marchandises contrôlées?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui
5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui
6. Indicate the type of access required / Indiquer le type d'accès requis		
6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) (Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)		<input type="checkbox"/> No <input checked="" type="checkbox"/> Yes Non Oui
6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui
6. c) Is this a commercial courier or delivery requirement with no overnight storage? S'agit-il d'un contrat de messagerie ou de livraison commercial sans entreposage de nuit?		<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes Non Oui
7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès		
Canada <input checked="" type="checkbox"/>	NATO / OTAN <input type="checkbox"/>	Foreign / Étranger <input type="checkbox"/>
7. b) Release restrictions / Restrictions relatives à la diffusion		
No release restrictions / Aucune restriction relative à la diffusion <input checked="" type="checkbox"/> Not releasable / À ne pas diffuser <input type="checkbox"/> Restricted to / Limité à : <input type="checkbox"/> Specify country(ies) / Préciser le(s) pays	All NATO countries / Tous les pays de l'OTAN <input type="checkbox"/> Restricted to / Limité à : <input type="checkbox"/> Specify country(ies) / Préciser le(s) pays	No release restrictions / Aucune restriction relative à la diffusion <input type="checkbox"/> Restricted to / Limité à : <input type="checkbox"/> Specify country(ies) / Préciser le(s) pays
7. c) Level of information / Niveau d'information		
PROTECTED A / PROTÉGÉ A <input checked="" type="checkbox"/> PROTECTED B / PROTÉGÉ B <input checked="" type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/> SECRET / SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>	NATO UNCLASSIFIED <input type="checkbox"/> NATO NON CLASSIFIÉ <input type="checkbox"/> NATO RESTRICTED / NATO DIFFUSION RESTREINTE <input type="checkbox"/> NATO CONFIDENTIAL / NATO CONFIDENTIEL <input type="checkbox"/> NATO SECRET <input type="checkbox"/> COSMIC TOP SECRET / COSMIC TRÈS SECRET <input type="checkbox"/>	PROTECTED A / PROTÉGÉ A <input type="checkbox"/> PROTECTED B / PROTÉGÉ B <input type="checkbox"/> PROTECTED C / PROTÉGÉ C <input type="checkbox"/> CONFIDENTIAL / CONFIDENTIEL <input type="checkbox"/> SECRET / SECRET <input type="checkbox"/> TOP SECRET / TRÈS SECRET <input type="checkbox"/> TOP SECRET (SIGINT) / TRÈS SECRET (SIGINT) <input type="checkbox"/>

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité
UNCLASSIFIED



COMMON-PS-SRCL#6 DSD-NHQ3562



TBIPS Requirement: EN578-170432/B

Contract Number / Numéro du contrat 21120-19-4545
Security Classification / Classification de sécurité UNCLASSIFIED

ART C - (continued) / PARTIE C - (suite)

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.

Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions. Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisis dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category / Catégorie	PROTECTED / PROTÉGÉ			CLASSIFIED / CLASSIFIÉ		SECRET				CONFIDENTIAL				TOP SECRET / TRÈS SECRET
	A	B	C	CONFIDENTIAL / CONFIDENTIEL	TOP SECRET / TRÈS SECRET	NATO / OTAN SECRET	NATO / OTAN CONFIDENTIAL	NATO / OTAN SECRET	COSMIC TOP SECRET / COSMIC TRÈS SECRET	PROTECTED / PROTÉGÉ			CONFIDENTIAL / CONFIDENTIEL	TOP SECRET / TRÈS SECRET
										A	B	C		
Information / Assets / Services / Informations / Actifs / Services														
Information / Assets / Services / Informations / Actifs / Services														
Information / Assets / Services / Informations / Actifs / Services														
Information / Assets / Services / Informations / Actifs / Services														

12. Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?
La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE?

☒ No / Non ☐ Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.

12. Is the documentation attached to this SRCL PROTECTED and/or CLASSIFIED?
La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?

☒ No / Non ☐ Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).

COMMON-PS-SRCL#6 DSD-NHQ3562



Government of Canada
Gouvernement du Canada

Contract Number / Numéro du contrat 21120-19-4545
Security Classification / Classification de sécurité UNCLASSIFIED

TBIPS Requirement: EN578-170432/B

RW

PART A (continued) / PARTIE A (suite)

5. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?
If Yes, indicate the level of sensitivity:
Dans l'affirmative, indiquer le niveau de sensibilité:

☒ No ☐ Yes
Non Oui

5. Will the supplier require access to extremely sensitive INFOSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?

☒ No ☐ Yes
Non Oui

Short Title(s) of material / Titre(s) abrégé(s) du matériel:
Document Number / Numéro du document:

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

<input checked="" type="checkbox"/> RELIABILITY STATUS COTE DE FIABILITE	<input type="checkbox"/> CONFIDENTIAL CONFIDENTIEL	<input type="checkbox"/> SECRET SECRET	<input type="checkbox"/> TOP SECRET TRÈS SECRET
<input type="checkbox"/> TOP SECRET - SIGINT TRÈS SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL NATO CONFIDENTIEL	<input type="checkbox"/> NATO SECRET NATO SECRET	<input type="checkbox"/> COSMIC TOP SECRET COSMIC TRÈS SECRET
<input type="checkbox"/> SITE ACCESS ACCÈS AUX EMPLACEMENTS			

Special comments
Commentaires spéciaux

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided
REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni

10. b) May unscreened personnel be used for portions of the work?
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail?
If Yes, will unscreened personnel be escorted?
Dans l'affirmative, le personnel en question sera-t-il escorté?

☒ No ☐ Yes
Non Oui
☒ No ☐ Yes
Non Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)

INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS?

☒ No ☐ Yes
Non Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?

☒ No ☐ Yes
Non Oui

PRODUCTION

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ?

☒ No ☐ Yes
Non Oui

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?

☒ No ☐ Yes
Non Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale?

☒ No ☐ Yes
Non Oui

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité
UNCLASSIFIED

Canada

QUESTIONS AND ANSWERS

Question 9:

For Workstream 1 – Applications Services MTC1-A, page 133 of 206: Bidders must use 1 contract to demonstrate the first category (Application/Software Architect) and can use one additional contract to demonstrate the second category (Programmer Analyst. Each contract used for demonstration must meet the contract criteria listed as (a) (b) (c) (d). Item (b) requires a minimum value of \$5 Million including amendments and taxes.

Would the Crown please consider amending item (b) to: “Have a minimum combined value of \$10,000,000.00 CDN (amendments and applicable taxes included) and where each contract submitted had a minimum value of \$2,000,000.00 CDN” ?

This does not change the overall value required and provides some flexibility to bidders of using a contract that is less than \$5 Million for their second contract. (Ex: Contract #1 is \$9 Million and Contract #2 is \$1.5 Million, for a combined value of \$10.5 Million)

Answer 9: Your request has been considered but the requirement remains unchanged.

Question 10:

For All Streams, MTC1-B, page 135, 147, 159, 171 and 183 of 206: Our understanding of this criterion is that the bidder must demonstrate it has billed at least 2,000 days for the 2 contracts combined in any resource categories including the Application/Software Architect and Programmer Analyst categories covering a period of not more than 3 years?

Answer 10: The 2,000 billable days is for all of the resource categories in the referenced contracts including the two resource categories specified in the criterion for each workstream covering a period not more than three years in each contract.

Question 11:

For All Streams, RTC1, page 138, 150, 162, 174 and 186 of 206: We need clarification on this criterion. The number of days required to score points is in addition to 120 days required in MTC1, for a single resource and a second contract can also be used. It is indicated that a single resource means one role that can include multiple individuals but not simultaneously. This is very confusing and very difficult to achieve as the 5 years period really only has 1,200 possible work days counting 20 days of work per month. This means that a single resource must have worked almost non stop for the entire period beginning exactly 5 years prior to the RFP posting date and still working on the contract today. If multiple resources are used, they must have fulfilled one role and have worked in succession (not simultaneously) non stop for the 5 years period even when 2 contracts are being used. We are not sure we fully understand how it is possible to meet this requirement for the “single resource” as defined in RTC1. We also don’t understand how this type of requirement is relevant for the RFP. For a Tier 2 contract, it is expected that multiple resources will be expected to work simultaneously as opposed to just have 1 resource working continuously for 5 years non stop.

Can you please explain this criterion by giving specific examples as to what type of scenarios will count for points and if more than one resources with overlapping timeframe can be used to meet the requirement?

Answer 11:

For MTC1-A, a 'single resource' refers to one person. For example: John Doe is one resource (one person) that worked for a minimum of 120 billable days for a period of one year.

For RTC1:

- A 'single resource' is defined as one role for that resource category which multiple individuals may fill, but not simultaneously.
- If the Bidder uses two contracts to demonstrate that a single resource in each contract (defined as one position for that resource category which multiple individuals may fill, but not simultaneously) has worked in excess of 120 billable days, the period of work for the individuals in one contract may overlap with the period of work of the individuals in the other contract.
- The billable days in excess of the 120 billable days for each resource category specified in the criterion for each workstream may be demonstrated by multiple individuals who filled one position for that resource category, as long as their billable days were not acquired concurrently.
- Each individual who worked to fulfil the role of a single resource does not have to demonstrate a minimum of 120 days, as long as one individual meets the 120 billable days for each resource category specified in the criterion for each workstream.

RTC1 Example for Programmer/Analyst (Workstream 1):

In Contract 1 (January 1, 2016 to August 31, 2020) for the resource category Programmer/Analyst: John worked for 120 billable days for a period of one year (used to demonstrate MTC1-A). John continued to work in this role for an additional 400 billable days, then he was replaced by Henry who worked under the same role for 300 billable days. The bidder can use these 700 billable days from Contract 1 towards RTC1 (400 from John + 300 from Henry = 700 billable days).

In Contract 2 (March 1, 2017 to July 31, 2019), for the resource category Programmer/Analyst: Jane worked for 120 billable days for a period of one year (used to demonstrate MTC1-A because Contract 2 has to meet all the requirements of MTC1-A to be used towards RTC1). Jane continued to work in this role for an additional 200 billable days, then she was replaced by Karen who worked 60 billable days. The bidder can use 260 billable days from Contract 2 towards RTC1 (200 from Jane + 60 from Karen).

The total number of billable days is 960:

700 [400 from John plus 300 from Henry in Contract 1] + 260 [200 from Jane plus 60 from Karen in Contract 2] = 960 billable days.

Question 12: Is it mandatory to bid on every workstream or not?

Answer 12: It is not mandatory to submit a bid for every workstream.

Question 13: Would CSC please provide a full copy of Annex C - SECURITY REQUIREMENTS CHECK LIST?

Answer 13: Please refer to Revision No. 5 from Solicitation Amendment 004.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME