

ITQ # BPM010792/A
AMENDMENT NO. 001**ADDRESS RESPONSES TO:
ADRESSER LES RÉPONSES**

À: **James Graves** (Contracting Authority/
autorité contractante) 180 Kent Street, 13th Floor
/ 180 rue Kent, 13e étage Ottawa, Ontario, K1P
0B6 Email: james.graves2@canada.ca

INVITATION TO QUALIFY**INVITATION À SE QUALIFIER****Comments - Commentaires**

**Vendor/Firm Name and address Raison
sociale et adresse du fournisseur/de
l'entrepreneur**

Issuing Office – Bureau de distribution
Services Canada / Services partagés Canada
Procurement and Vendor Relations / Acquisitions
et relations avec les fournisseurs 180 Kent Street
13th Floor Ottawa, Ontario, K1P 0B6

**INVITATION TO QUALIFY/
INVITATION À SE QUALIFIER (ISQ)**

Title – Sujet Invitation to Qualify (ITQ) for Enterprise Build Voice Services (EBVS) Cisco, Avaya & Equivalents	
Solicitation No. – No de l'invitation BPM010792/A	Date October 19, 2020
Client Reference No. – N° référence du client : P2P 72860	
GETS Reference No. – N° de référence de SEAG PW-20-00929902	
File No. – N° de dossier : P2P 72860	CCC No. / N° CCC - FMS No. / N° VME NA
Closing date – Date de fermeture On – le October 30, 2020 At – À 2:00 P.M. Time zone – Fuseau horaire: EDT	
D.D.P. Plant-Usine: Destination: Other-Autre:	
Address Inquiries to : - Adresser toutes questions à: James Graves	Buyer Id – Id de l'acheteur CDI
Telephone No. – N° de téléphone : 613-668-9563	Email – Courriel james.graves2@canada.ca
Destination - Destination See herein / Voir dans ce document	

Delivery required - Livraison exigée N/A	Delivery Offered – Livraison propose N/A
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ITQ AMENDMENT #002

REASONS FOR AMENDMENT

1. This Amendment No. 001 to ITQ No. BPM010792/A is issued to answer questions to the Invitation to Quality (ITQ).

1. Questions & Answers Q&A:

ITQ EBVS	
Q1	At Annex B, Requirement #3: One (1) client must have at least 35 locations, geographically distributed in at least 6 provinces, states or territories. Can this requirement be waived?
A1	Canada requires companies demonstrate they have the breadth necessary to support existing enterprise systems on a national basis. Canada will not modify this criteria.
Q2	Will Canada please explain how a Standing Offer model will work for these voice environments with more than one company involved in each stream? Typically when a system is under maintenance, any future sales/maintenance/PS work will need to be done through the same company to ensure they can continue to support the system. The SA structure could lead to multiple companies being asked to do work on the same system. That's not a structure our company works under, especially if any SLA's are included.
A2	Canada is still reviewing the framework of a Standing Offer in this voice environment. This will be addressed in the next phase of the EBVS procurement
Q3	Due to the requirement to provide multiple primary and secondary references contact information, we'll need more time to seek permission from our customer references. Will Canada please extend the bid closing date by at least two additional weeks?
A3	Canada is reviewing this request. No extension will be granted at this time.
Q4	To allow bidders sufficient time to complete their due diligence and provide all mandatory detailed information as requested within this ITQ, we respectfully request an extension of the closing date to November 13th.
A4	Canada is reviewing this request. No extension will be granted at this time.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED