



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau, Québec K1A 0S5

Bid Fax: (613) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Health Services Project Division (XF)/Division des
projets de services de santé (XF)
Terrasses de la Chaudière 5th Floo
10 Wellington Street
Gatineau
Gatineau
K1A 0S5

Title - Sujet PSHCP ASO Retender	
Solicitation No. - N° de l'invitation 24062-180558/D	Amendment No. - N° modif. 006
Client Reference No. - N° de référence du client 24062-180558	Date 2020-11-02
GETS Reference No. - N° de référence de SEAG PW-\$\$XF-002-38428	
File No. - N° de dossier 002xf.24062-180558	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Standard Time EST on - le 2020-11-20 Heure Normale du l'Est HNE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: You, Soun	Buyer Id - Id de l'acheteur 002xf
Telephone No. - N° de téléphone (613) 408-6402 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT 006

This amendment is raised to answer questions received from Industry and to update the RFP where applicable.

QUESTIONS & ANSWERS

- Q118:** REFERENCE: Annex D, Insurance Requirements, article 6. a)
We find that the \$65 million limit is extremely high, as a usual limit is \$10 million. Can Canada explain why such a high limit is desired, especially when the limit in a contract for similar services (RFP for the Health Information and Claims Processing Services) was \$5 million? We request that Canada amends the limit to \$10 million.
- A118:** The request has been reviewed and the required insurance amount has been reduced. Refer to RFP Revision 52 below.
- Q181:** REFERENCE: Q&A105 from Solicitation Amendment 004, and Annex D Insurance Requirements, articles 1. h) and i)
Canada's status as an Additional Insured is protected with a Cross Liability and Severability of Interest clause where the Additional Insured is treated as a separate insured from any other insured in the policy. We recommend amending this requirement to the following: "breach as defined in the terms, conditions and services of the Contract by an insured, an additional insured will be protected as a separate insured by a Severability of Interest and Cross Liability Clause."
- A181:** Canada has reviewed the request. Notwithstanding the existence of the Cross Liability/Separation of Insureds clause, the referenced articles 1. (h) and (i) are still required to ensure Canada has protection in the cases of willful acts, omissions, or false representation by another Insured. The requirement remains as is.
- Q182:** REFERENCE: Q&A111 from Solicitation Amendment 004, and Annex D Insurance Requirements, article 2. b) xv.
Rights of an "Additional Named Insured" are reserved for entities that are owned by the company, joint-venture partners or have a financial interest in its business operations. These rights do not apply to this contract. As such, we would recommend removing the reference of "or an Additional Named Insured".
- A182:** The clause was revised in RFP Revision 41 of Solicitation Amendment 004 to read "on behalf of Canada as an Additional Insured or an Additional Named Insured under the insurance policy". The requirement remains as is.
- Q183:** REFERENCE: Appendix 7 to Annex A - Work Deliverable #77 – SOW Reference 3.10.4
Can Canada confirm that the Timeframe to develop and implement Member Digital Services to deliver the services set out in SOW Article 4.10.3 should be "Prior to Systems Ready Date" and not "No later than 6 months prior to the Operations Ready Date"?
- A183:** No. As stipulated in SOW Article 3.10.4 iv. PSHCP Member Digital Services must be ready to accept PE in accordance with the approved Start-Up Phase Work Plan and Integrated Schedule or no later than 6 months prior to the Operations Ready Date.

Q184: REFERENCE: Appendix 7 to Annex A – Work Deliverable #91
Can Canada confirm Start-Up Phase Deliverable #91? The SOW reference is 3.11.4 (PSHCP Provider Digital Services) however the Deliverable references the Provider Contact Centre Scripts.

A184: This reference is correct; refer to SOW Article 3.11.4 ii.

RFP REVISION

52. At Annex D – Insurance Requirements, article 6. a)

DELETE: \$65,000,000; and
INSERT: \$30,000,000.

53. At Annex A, SOW (in the French version)

DELETE: article 3.11.4 in its entirety; and
INSERT: **Services numériques aux fournisseurs du RSSFP**

- i. L'Entrepreneur doit créer et élaborer des Services numériques aux fournisseurs du RSSFP afin d'offrir les services décrits à l'article 4.11.3 de l'EDT.
- ii. L'Entrepreneur doit obtenir l'Approbation du Chargé de projet pour tous les scripts qui seront utilisés dans le cadre du Centre de contact des fournisseurs avant leur utilisation (voir l'article 3.1.2 de l'EDT et l'Appendice 7 à l'annexe A, Produits livrables).
- iii. Les Services numériques aux fournisseurs doivent être entièrement opérationnels et prêt à accepter les demandes de renseignements des Fournisseurs liées au processus d'enregistrement des Fournisseurs (qui sera amorcé pendant la phase de démarrage) au plus tard 6 mois avant la Date opérationnelle ou conformément au plan de travail et au Calendrier intégré approuvés de l'Entrepreneur pour la Phase de démarrage. (Consulter l'article 3.2.3 de l'EDT.)
- iv. Toutes les communications et tous les documents destinés aux Fournisseurs, y compris le matériel requis pour effectuer l'enregistrement des Fournisseurs au RSSFP (consulter l'article 4.5 de l'EDT), doivent être disponibles par l'intermédiaire des Services numériques aux fournisseurs du RSSFP.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.