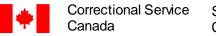


RETURN OFFERS TO: Bid Receiving:	Title: Dental Laboratory Servic	;es
Correctional Service Canada	Solicitation No. — N <sup>o</sup> . de l'invitation	Date:
Contracts and Materiel Management Department	21301-21-3409281	November 6, 2020
-Quebec Region	Client Reference No. — Nº. d	le Référence du Client
250, Montée St-François Laval (Quebec) H7C 1S5	21301-21-3409241	
Téléphone : (450) 661-9550, poste 3929	GETS Reference No. —	
	PW-20-00932882	
<u>E-MAIL:</u> <u>GEN-QUE307 Soumissions@CSC-</u>	Solicitation Closes —	Time Zone
SCC.GC.CA	at : 14h00	EST
REQUEST FOR A STANDING	On:December 3, 2020	
OFFER	<b>Delivery Required — Livraison e</b> See herein – Voir aux présentes	exigée :
Regional Individual Standing Offer (RISO)	F.O.B. — F.A.B.	
Canada, as represented by the Minister of the Correctional Service of Canada, hereby requests a Standing Offer on behalf of the Identified Users	-	tion: X Other-Autre:
herein.	Address Enquiries to :	
Comments — Commentaires :	Anne-Marie Cicero Regional Supplies and Contr Anne-Marie.Cicero@csc-scc.go	
"THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT"	Telephone No. :	Fax No :
Vendor/Firm Name and Address —	450-661-9550, ext: 3929	450-664-6626
Raison sociale et adresse du fournisseur/de	Destination of Goods, Services	and Construction:
l'entrepreneur :	Multiple asper call-up	
	Security –	
	This request for a Standing Offer	r includes provisions for security.
	Instructions: See Herein	
Telephone # — Nº de Téléphone :	Name and title of person authori	ized to sign on behalf of Vendor/Firm
Fax # — No de télécopieur :	Name T	ītle
Email / Courriel :		
GST # or SIN or Business # — N $^{\circ}$ de TPS	Signature	Date
ou NAS ou № d'entreprise :	(Sign and return cover page w	ith offer/



# TABLE OF CONTENTS

# PART 1 - GENERAL INFORMATION

- 1. Introduction
- 2. Summary
- 3. Security Requirement
- 4. Revision of Department name
- 5. Debriefings
- 6. Procurement Ombudsman

# **PART 2 - OFFEROR INSTRUCTIONS**

- 1. Standard Instructions, Clauses and Conditions
- 2. Submission of Offers
- 3. Former Public Servant
- 4. Enquiries Request for Standing Offer
- 5. Applicable Laws

# **PART 3 - OFFER PREPARATION INSTRUCTIONS**

1. Offer Preparation Instructions

# PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

- 1. Evaluation Procedures
- 2. Basis of Selection

# PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION

1. Certifications Precedent to Issuance of a Standing Offer and Additional Information

# PART 6 - SECURITY, FINANCIAL AND INSURANCE REQUIREMENTS

1. Security Requirement

# PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

# A. STANDING OFFER

- 1. Offer
- 2. Security Requirement
- 3. Standard Clauses and Conditions
- 4. Term of Standing Offer
- 5. Authorities
- 6. Proactive Disclosure of Contracts with Former Public Servants
- 7. Identified Users
- 8. Call-up Procedures
- 9. Call-up Instrument
- 10. Limitation of Call-ups
- 11. Financial Limitation
- 12. Priority of Documents
- 13. Certifications and Additional Information
- 14. Applicable Laws

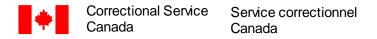


# **B. RESULTING CONTRACT CLAUSES**

- 1. Statement of Work
- 2. Standard Clauses and Conditions
- 3. Term of Contract
- 4. Proactive Disclosure of Contracts with Former Public Servants
- 5. Payment
- 6. Invoicing Instructions
- 7. Insurance Requirements
- 8. Ownership Control
- 9. Closure of Government Facilities
- 10. Tuberculosis Testing
- 11. Compliance with CSC Policies
- 12. Health and Labour Conditions
- 13. Identification Protocol Responsibilities
- 14. Dispute Resolution Services
- 15. Contract Administration
- 16. Information Guide for Contractors

List of Annexes:

- Annex A Statement of Work
- Annex B Proposed Basis of Payment
- Annex C Security Requirements Checklist
- Annex D Insurance Requirements
- Annex E Evaluation Criteria
- Annex F Delivery Addresses



# PART 1 - GENERAL INFORMATION

### 1. Introduction

The Request for Standing Offer (RFSO) is divided into seven parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Offeror Instructions: provides the instructions applicable to the clauses and conditions of the RFSO;
- Part 3 Offer Preparation Instructions: provides Offerors with instructions on how to prepare their offer to address the evaluation criteria specified;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the offer, and the basis of selection;
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;
- Part 6 Security, Financial and Insurance Requirements: includes specific requirements that must be addressed by Offerors; and
- Part 7 7A, Standing Offer, and 7B, Resulting Contract Clauses:

7A, includes the Standing Offer containing the offer from the Offeror and the applicable clauses and conditions;

7B, includes the clauses and conditions, which will apply to any contract resulting from a call-up made pursuant to the Standing Offer.

The Annexes include the Statement of Work, the Basis of Payment and any other annexes.

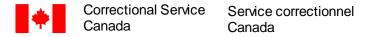
#### 2. Summary

The Correctional Service of Canada (CSC) must provide all inmates, as and when required, with primary dental care, including health promotion that is in accordance with federal laws, provincial standards and relevant policies and guidelines of the SCC. Thus, the CSC is looking for a denturist who does business with a dental laboratory that meets the standards governing the practice of denturology in Canada to ensure the taking of impressions, the making and/or the repair of upper and/or lower complete acrylic dentures as well as partial dentures.

The period of this Standing Offer runs from the date of award to September 30, 2021 inclusively with the possibility of two (2) additional optional periods of one (1) year each.

More than one Standing Offer can be awarded for this process. The contractor may bid for one or more facilities depending on their ability to serve the regions covered by the RFSO,

This market is not subject to the provisions of any trade agreement.



# 3. Security Requirements

There are security requirements associated with the requirement of the Standing Offer. For additional information, see Part 6 – Security, Financial and Insurance Requirements, and Part 7 – Standing Offer and Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Offerors should refer to the <u>Contract Security</u> <u>Program</u> (CSP) of Public Works and Government Services Canada website.

### 4. Revision of Departmental Name

As this request for Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document, or any resulting contract, shall be interpreted as a reference to CSC or its Minister.

# 5. Debriefings

Offerors may request a debriefing on the results of the request for Standing Offer process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for Standing Offer process. The debriefing may be in writing, by telephone or in person.

#### 6. Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an independent venue for Canadian bidders to raise complaints regarding the award of federal contracts under \$25,300 for goods and under \$101,100 for services. Should you have any issues or concerns regarding the award of a federal contract below these dollar amounts, contact OPO by e-mail at the Office of the Procurement Ombudsman e-mail address, by telephone at 1-866-734-5169, or by web at the Office of the Procurement Ombudsman website. For more information about OPO, including the available services, please visit the OPO website.

# **PART 2 - OFFEROR INSTRUCTIONS**

### 1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Standing Offer (RFSO) by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> issued by Public Works and Government Services Canada.

Offerors who submit an offer agree to be bound by the instructions, clauses and conditions of the RFSO and accept the clauses and conditions of the Standing Offer and resulting contract(s).

The <u>2006</u> (2020-05-28) Standard Instructions - Request for Standing Offer - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the RFSO.

#### 2. Submission of Offers

Offers must be submitted only to Correctional Service of Canada (CSC) by the date, time and place indicated on page 1 of the Request for Standing Offer.

For offers submitted by handm the following information must be entered on the envelope:

- Name of the contracting authority ;
- The request for standing offer number;
- The closing date and time

# 3. Former Public Servant

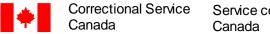
Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, offerors must provide the information required below before the issuance of a standing offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.

#### Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the <u>Financial</u> <u>Administration Act</u>R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.



Service correctionnel

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the Public Service Superannuation Act (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the Supplementary Retirement Benefits Act, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the Canadian Forces Superannuation Act, R.S., 1985, c.C-17, the Defence Services Pension Continuation Act, 1970, c. D-3, the Royal Canadian Mounted Police Pension Continuation Act, 1970, c. R-10, and the Royal Canadian Mounted Police Superannuation Act, R.S., 1985, c. R-11, the Members of Parliament Retiring Allowances Act, R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.

# Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? YES () NO ()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2019-01 and the Guidelines on the Proactive Disclosure of Contracts.

#### Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? YES () NO ()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

# 4. Enquiries - Request for Standing Offer

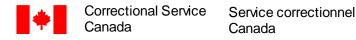
All enquiries must be submitted in writing to the Standing Offer Authority no later than five (5) business days before the Request for Standing Offer (RFSO) closing date. Enquiries received after that time may not be answered.

Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by Offerors to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that Offerors do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Offerors. Enquiries not submitted in a form that can be distributed to all Offerors may not be answered by Canada.

# 5. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Quebec.

Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Offerors.



# **PART 3 - OFFER PREPARATION INSTRUCTIONS**

### 1. Offer Preparation Instructions

Due to the nature of the RFSO, offers transmitted by facsimile or email to CSC will not be accepted.

Canada requests that offerors provide their offer in separately bound sections as follows:

Section I: Technical Offer: one (1) hard copy or electronic

Section II: Financial Offer: one (1) hard copy or electronic

Section III: Certifications: one (1) hard copy or electronic

Prices must appear in the financial offer only. No prices must be indicated in any other section of the offer.

# Offerors are requested to submit their Financial Offer in an envelope separate from their technical offer.

Canada requests that Offerors follow the format instructions described below in the preparation of their offer.

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to that of the Request for Standing Offer.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process, the <u>Policy on Green Procurement</u>. To assist Canada in reaching its objectives, Offerors should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fiber certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- use an environmentally preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

#### Section I: Technical Offer

In their technical offer, Offerors should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

# Section II: Financial Offer

Offerors must submit their financial offer in accordance with Annex B, Basis of Payment. The total amount of Applicable Taxes must be shown separately.

#### Section III: Certifications

Offerors must submit the certifications and additional information required under Part 5.

# PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

### 1. Evaluation Procedures

- (a) Offers will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of CSC will evaluate the offers.

# 1.1. Technical Evaluation

# 1.1.1 Mandatory Technical Criteria

Offers will be evaluated to determine if they meet all mandatory technical criteria outlined in **Annex E – Evaluation Criteria**. Offers not meeting all mandatory criteria will be declared non-responsive and will be given no further consideration.

# **1.2 Financial Evaluation**

The price of the offer will be evaluated in Canadian dollars, excluding applicable taxes, FOB destination, including Canadian customs duties and excise taxes.

Offers containing a financial offer other than the one requested at Article 3. Section II: Financial Offer of PART 3 – OFFER PREPARATION INSTRUCTIONS will be declared non-compliant.

In the event of an error in the multiplication or addition of the rates, the unit price will prevail.

# 2. Basis of Selection

An offer must comply with the requirements of the Request for Standing Offer to be declared responsive. The Standing Offer will be awarded to the responsive offer with the lowest aggregate price per establishment. A maximum of eight (8) Standing Offers may be awarded.

Please note that, for evaluation purposes, the aggregate price of the offer will be calculated by adding the unit prices for the firm period and the option years, for each establishment.

In the event of a tie for the lowest overall price, the standing offer will be awarded to the contractor with the most experience as a Denturist (according to the Quebec Business Register).

Note that the award of the standing offer is subject to compliance with the budget ceiling established for this contract.

# PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Offerors must provide the required certifications and additional information to be issued a Standing Offer.

The certifications provided by Offerors to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare an offer non-responsive, will have the right to set-aside a standing offer, or will declare a contractor in default, if any certification made by the Offeror is found to be untrue whether made knowingly or unknowingly during the offer evaluation period, during the Standing Offer period, or during the contract period.

The Standing Offer Authority will have the right to ask for additional information to verify the Offeror's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Standing Offer Authority will render the offer non-responsive, result in the setting aside of the Standing Offer or constitute a default under the Contract.

# 1. Certifications Precedent to the Issuance of a Standing Offer and Additional Information

The certifications and additional information listed below should be submitted with the offer, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Standing Offer Authority will inform the Offeror of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the offer non-responsive.

# 1.1 Integrity Provisions – Declaration of Convicted Offenses

- A) Subject to subsection B, by submitting an offer in response to this request for standing offer (RFSO), the Offeror certifies that:
  - i. it has read and understands the Ineligibility and Suspension Policy;
  - ii. it understands that certain domestic and foreign criminal charges and convictions, and other circumstances, as described in the Policy, will or may result in a determination of ineligibility or suspension under the Policy;
  - iii. it is aware that Canada may request additional information, certifications, and validations from the Offeror or a third party for purposes of making a determination of ineligibility or suspension;
  - iv. it has provided with its bid a complete list of all foreign criminal charges and convictions pertaining to itself, its affiliates and its proposed first tier subcontractors that, to the best of its knowledge and belief, may be similar to one of the listed offenses in the Policy;
  - v. none of the domestic criminal offenses, and other circumstances, described in the Policy that will or may result in a determination of ineligibility or suspension, apply to it, its affiliates and proposed first tier subcontractors; and
  - vi. it is not aware of a determination of ineligibility or suspension issued by PWGSC that applies to it.
- B) Where an Offeror is unable to provide any of the certifications required by subsection A, it must submit with its offer the completed <u>Integrity Declaration Form</u>. Offerors must submit this form to Correctional Service of Canada with their offer.

# 1.2 Integrity Provisions – Required documentation

**List of names**: all Offerors, regardless of their status under the Ineligibility and Suspension Policy, must submit the following information:

- i. Offerors that are corporate entities, including those submitting an offer as joint ventures, must provide a complete list of the names of all current directors or, for a privately owned corporation, the names of the owners of the corporation;
- ii. Offerors submitting an offer as sole proprietors, including sole proprietors submitting an offer as joint ventures, must provide a complete list of the names of all owners; or
- iii. Offerors that are a partnership do not need to provide a list of names.

# List of Names:

# OR

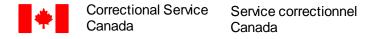
□ The Offeror is a partnership

During the evaluation of offers, the Offeror must, within 10 working days, inform the Contracting Authority in writing of any changes affecting the list of names submitted with the offer.

# 1.3 Status and Availability of Resources

The Offeror certifies that, should it be issued a standing offer as a result of the Request for Standing Offer, every individual proposed in its offer will be available to perform the Work resulting from a call-up against the Standing Offer as required by Canada's representatives and at the time specified in a call-up or agreed to with Canada's representatives. If for reasons beyond its control, the Offeror is unable to provide the services of an individual named in its offer, the Offeror may propose a substitute with similar qualifications and experience. The Offeror must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Offeror: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Offeror has proposed any individual who is not an employee of the Offeror, the Offeror certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Offeror must, upon request from the Standing Offer Authority, provide a written confirmation, signed by the individual, of the permission given to the Offeror and of his/her availability. Failure to comply with the request may result in the offer being declared non-responsive.



# 1.4 Language Requirements - Bilingual

By submitting an offer, the Offeror certifies that, should it be awarded a standing offer as result of the request for a standing offer, every individual proposed in its offer will be fluent in both official languages of Canada (French and English). The individual(s) proposed must be able to communicate orally and in writing in French and English without any assistance and with minimal errors.

### 1.5 Education and Experience

The Offeror certifies that all the information provided in the résumés and supporting material submitted with its offer, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Offeror to be true and accurate. Furthermore, the Offeror warrants that every individual offered by the Offeror for the requirement is capable of performing the Work resulting from a call-up against the Standing Offer.

# 1.6 Certification:

By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.

# PART 6 - SECURITY, FINANCIAL AND INSURANCE REQUIREMENTS

- 1. Before issuance of a standing offer, the following conditions must be met:
  - (a) the Offeror must hold a valid organization security clearance as indicated in Part 7A Standing Offer;
  - (b) the Offeror's proposed individuals requiring access to classified or protected information, assets or sensitive work sites must meet the security requirements as indicated in Part 7A Standing Offer;
  - (c) the Offeror must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;
- 2. Offerors are reminded to obtain the required security clearance promptly. Any delay in the issuance of a standing offer to allow the successful Offeror to obtain the required clearance will be at the entire discretion of the Standing Offer Authority.
- 3. For additional information on security requirements, Offerors should refer to the <u>Contract</u> <u>Security Program (CSP)</u> of Public Works and Government Services Canada website.

# SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: PWGSC FILE No. 21301-21-3409281

- 1. The Contractor/Offeror must, at all times during the performance of the Contract, hold a valid Designated Organization Screening (DOS), with Document Safeguarding at the level of PROTECTED B, issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC).
- 2. The Contractor/Offeror personnel requiring access to PROTECTED information, assets or sensitive site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CSP, PWGSC.
- 3. Processing of PROTECTED materiel electronically at the Contractor/Offeror's site is NOT permitted under this Contract/Standing Offer.
- 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of the CSP, PWGSC.
- 5. The Contractor/Offeror must comply with the provisions of the:
  - (a) Security Requirements Check List and security guide (if applicable), attached at Annex C;
  - (b) Industrial Security Manual (Latest Edition).

# CSC Approved Health Services Exemption for the Removal, Offsite Storage and Electronic Data Processing of Offender Personal Medical Information under CSC issued contracts.

 The Contractor/Offeror must practice and take measures to protect shared personal health information in accordance with the applicable legislation which governs the disclosure of personal and health information under federal and provincial laws, applicable provincial health information acts, and the provincial/territorial regulatory body's professional practice standards. This includes collection, receipt, transmission, storage, disposal, use and disclosure of information under its control among authorized persons of employees of the Contractor/Offeror.



2. In case of security breach or the unauthorized use of shared personal information, the Contractor/Offeror must notify the CSC Project Authority and implement all procedures and disclosure requirements as defined by their professional certifying body and those required of federal and provincial laws and regulations.

# PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

#### A. STANDING OFFER

- 1. Offer
- **1.1** The Offeror offers to fulfill the requirement in accordance with the Statement of Work at Annex A.

### 2. Security Requirement

**2.1** The following security requirements (SRCL and related clauses provided by CSP) apply to and form part of the Standing Offer.

# 3. Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> issued by Public Works and Government Services Canada.

As this Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or it Minister contained in full text or by reference in any term, condition or clause of this document must be interpreted as a reference to CSC or its Minister.

# 3.1 General Conditions

<u>2005</u>(2017-06-21), General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

### 4. Term of Standing Offer

#### 4.1 Period of the Standing Offer

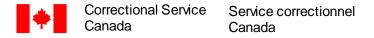
The period for making call-ups against the Standing Offer is from the date of award **2020 to November 30<sup>th</sup> 2021 inclusively.** 

#### 4.2 Extension of Standing Offer

If the Standing Offer is authorized for use beyond the initial period, the Offeror offers to extend its offer for an additional **two (2) periods**, from December 1<sup>st</sup> 2021 to November 30<sup>th</sup> 2022 and fro December 1<sup>st</sup> 2022 to November 30<sup>th</sup> 2023 under the same conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer.

The Offeror will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority thirty (30) days before the expiry date of the Standing Offer. A revision to the Standing Offer will be issued by the Standing Offer Authority.

#### 5. Authorities



# 5.1 Standing Offer Authority

The Standing Offer Authority is: Name: Anne Marie Cicero Title: Regional Officer, Procurement and Contracts Correctional Service of Canada Branch or Directorate: Contracts Department and Materiel Management Address: 250, Montée St-François Laval (Quebec) H7C 1S5

Telephone: (450)-661-9550 ext: 3929 Facsimile: (450)- 664-6626 E-mail address: <u>Anne-Marie.Cicero@csc-scc.qc.ca</u>

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a call-up, as Contracting Authority, they are responsible for any contractual issues relating to individual call-ups made against the Standing Offer by any Identified User.

# 5.2 **Project Authority**

The Project Authority for the Standing Offer is: (will be completed at S.O. award))

Name:	 _
Title:	
Organization:	
Address:	
Talanhanai	

relephone:	 ·
Facsimile:	 
E-mail address:	 

The Project Authority is the representative of the department or agency for whom the Work will be carried out pursuant to a call-up under the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

#### 5.3 Offeror's Representative (to be completed by the offeror)

The Offeror's representative for the Standing Offer is:

Name:	
Title:	
Organization:	
Address:	

Telephone:	 
Facsimile:	
E-mail address:	

# 6. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2019-01</u> of the Treasury Board Secretariat of Canada.

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, offerors must provide the information required below before the issuance of a standing offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the <u>Financial</u> <u>Administration Act</u> R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service</u> <u>Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian</u> <u>Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted</u> <u>Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring</u> <u>Allowances Act</u>, R.S. 1985, c. M-5, and that portion of pension payable to the <u>Canada</u> <u>Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? YES () NO ()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with <u>Contracting</u> <u>Policy Notice: 2019-01</u> and the <u>Guidelines on the Proactive Disclosure of Contracts</u>.

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **YES**() **NO**()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

#### 7. Identified Users

The Identified User authorized to make call-ups against the Standing Offer is:

Correctional Service of Canada Region of Quebec

- Laval Complex:
- Federal training center, site 600: 600, Montée St-François, Laval (Quebec) H7C 1S5;
- Federal training center, site 6099: 6099, boul. Lévesque, Laval (Quebec) H7C 1P1.

#### • Sainte-Anne-des-Plaines Complex:

- Archambault establishment minimum: 244, Montée Gagnon, Sainte-Anne-des-Plaines (Quebec) J0N 1H0;

- Archambault medium establishment: 242, monte Gagnon, Sainte-Anne-des-Plaines (Quebec) J0H 1H0;

- Regional reception center: 246, Montée Gagnon, Sainte-Anne-des-Plaines (Quebec) J0N 1H0.

• Cowansville Institution: 400 Fordyce Avenue, Cowansville (Quebec) J2K 3N7.

• Drummond Institution: 2025, boul. Jean-de-Brébeuf, Drummondville (Quebec) J2B 7Z6.

• **Donnacona Institution**: Donnacona Institution: 1537, Route 138, Donnacona (Quebec) G3M 1C9;

- La Macaza Institution: 321, chemin de l'Aeroport, La Macaza (Quebec) J0T 1R0
- Port-Cartier Institution: 1, chemin de l'Aeroport, Port-Cartier (Quebec) G5B 2W2

### 8. Call-up Procedures

#### 9. Call-up Instrument

The Work will be authorized or confirmed by the Identified User(s) using the Call-up Against a Standing Offer form or an electronic version.

#### **10.** Limitation of Call-ups (will be completed at S.O. award)

Individual call-ups against the Standing Offer must not exceed \$\_\_\_\_\_ (Applicable Taxes included).

#### **11. Financial Limitation** (*will be completed at S.O. award*)

The total cost to Canada resulting from call-ups against the Standing Offer must not exceed the sum of \$\_\_\_\_\_ (Applicable Taxes excluded) unless otherwise authorized in writing by the Standing Offer Authority. The Offeror must not perform any work or services or supply any articles in response to call-ups which would cause the total cost to Canada to exceed the said sum, unless an increase is so authorized.

The Offeror must notify the Standing Offer Authority as to the adequacy of this sum when 75 percent of this amount has been committed, or four (4) months before the expiry date of the Standing Offer, whichever comes first. However, if at any time, the Offeror considers that the said sum may be exceeded, the Offeror must promptly notify the Standing Offer Authority.

#### 12. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the call-up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2017-06-21), General Conditions Standing Offers Goods or Services
- d) the general conditions ; <u>2010B</u> (2020-05-28), Professional services (medium complexity)
- e) Annex A, Statement of Work;
- f) Annex B, Basis of Payment;
- g) Annex C, Security Requirements Check List
- h) Annex D, Insurance Requirements
- i) the Offeror's offer dated (will be completed at S.O. award)

# 13. Certifications and Additional Information

# 13.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Offeror with its offer or precedent to issuance of the Standing Offer (SO), and the ongoing cooperation in providing additional information are conditions of issuance of the SO and failure to comply will constitute the Offeror in default. Certifications are subject to verification by Canada during the entire period of the SO and of any resulting contract that would continue beyond the period of the SO.

# 14. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Quebec.

# B. RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from a callup against the Standing Offer.

### 1. Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.

# 2. Standard Clauses and Conditions

# 2.1 General Conditions

2010B (2020-05-28), General Conditions - Services (Medium Complexity), apply to and form part of the Contract.

# 3. Term of Contract

# 3.1 Period of the Contract

The work must be completed in accordance with the call-up against the Standing Offer.

# 4. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u>(PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2019-01</u> of the Treasury Board Secretariat of Canada.

#### 5. Payment

#### 5.1 Basis of Payment

Payments will be made in accordance with Annex B - Basis of Payment

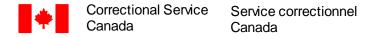
#### 5.2 Limitation of Price

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

#### 5.3 Payment terms

Canada will pay the Contractor when units have been completed and delivered in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other document required by the contract have been submitted in accordance with the invoicing instructions provided for in the contract;
- b. all of these documents have been verified by Canada;
- c. the Work delivered has been accepted by Canada



# 5.4 SACC Manual Clauses

SACC Manual clause <u>A9117C</u>, (2007-11-30), T1204 - Direct Request by Customer Department SACC Manual clause <u>C0710C</u> (2007-11-30), Time and Contract Price Verification SACC Manual clause <u>C0705C</u> (2010-01-11), Discretionary Audit

#### 5.5 Travel and living expenses

There are no travel and living expenses associated with the contract.

#### 5.6 Electronic Payment of Invoices - Contract

The Contractor accepts to be paid using the following Electronic Payment Instrument(s):

- (a) MasterCard Acquisition Card;
- (b) Direct Deposit (Domestic and International).

#### 6. Invoicing Instructions

1. The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices should not be submitted until all work identified on the invoice is completed.

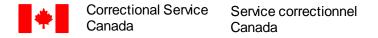
Each invoice must be supported by:

- a. a copy of timesheets to cooroborate the time claimed;
- b. a copy of the release document and any other document as specified in the contract;
- c. a copy of invoices, receipts, vouchers for all direct expenses and for all travel and living expenses;
- d. a copy of the monthly progress report.
- 2. Invoices should be distributed as follows:
  - a) The original and one (1) copy must be sent to the address appearing on page 1 of the contract for certification and payment;
  - b) One (1) copy must be fowarded to the Contracting Authority identified under the section entitled « Authorities » of the Contract.

#### 7. Insurance – Specific Requirements

The Contractor must comply with the insurance requirements specified below in Annex D. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.



The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

# 8. Ownership Control

Where the Contractor will have access to any and all personal and confidential information belonging to Canada, CSC staff or inmates for the performance of the work, the following will apply:

- (a) The Contractor warrants that it is not under ownership control of any non-resident entity (i.e. Individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other).
- (b) The Contractor shall advise the Minister of any change in ownership control for the duration of the contract.
- (c) The Contractor acknowledges that the Minister has relied on this warranty in entering into this Contract and that, in the event of breach of such warranty, or in the event that the Contractor's ownership control becomes under a non-resident entity, the Minister shall have the right to treat this Contract as being in default and terminate the contract accordingly.
- (d) For the purposes of this clause, a non-resident entity is any individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other residing outside of Canada.

# 9. Closure of Government Facilities

- 9.1 Contractor personnel are employees of the Contractor and are paid by the Contractor on the basis of services rendered. Where the Contractor or the Contractor's employees are providing services on government premises pursuant to this Contract and the said premises become non accessible due to evacuation or closure of government facilities, and consequently no Work is being performed as a result of the closure, Canada will not be liable for payment to the Contractor for the period of closure.
- 9.2 Contractors working at CSC sites should be aware that they may be faced with delay or refusal of entry to certain areas at certain times even if prior arrangements for access may have been made. Contractors are advised to call in advance of travel to ensure that planned access is still available.

# 10. Tuberculosis Testing

- 10.1 It is a condition of this contract that the Contractor or any employees of the Contractor who require entry into a Correctional Service of Canada Institution to fulfill the conditions of the contract may, at the sole discretion of the Warden, be required to provide proof of and results of a recent tuberculin test for the purpose of determining their TB infection status.
- 10.2 Failure to provide proof of and results of a tuberculin test may result in the termination of the contract.
- 10.3 All costs related to such testing will be at the sole expense of the Contractor.

# 11. Compliance with CSC Policies

- 11.1 The Contractor agrees that its officers, servants, agents and subcontractors will comply with all regulations and policies in force at the site where the work covered by this contract is to be performed.
- 11.2 Unless otherwise provided in the contract, the Contractor shall obtain all permits and hold all certificates and licenses required for the performance of the Work.
- 11.3 Details on existing CSC policies can be found on the <u>CSC website</u> or any other CSC web page designated for such purpose.

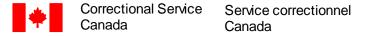
# 12. Health and Labour Conditions

- 12.1 In this section, "Public Entity" means the municipal, provincial or federal government body authorized to enforce any laws concerning health and labour applicable to the performance of the Work or any part thereof.
- 12.2 The Contractor shall comply with all laws concerning health and labour conditions applicable to the performance of the Work or part thereof and shall also require compliance of same by all its subcontractors when applicable.
- 12.3 The Contractor upon any request for information or inspection dealing with the Work by an authorized representative of a Public Entity shall forthwith notify the Project Authority or Her Majesty.
- 12.4 Evidence of compliance with laws applicable to the performance of the Work or part thereof by either the Contractor or its subcontractor shall be furnished by the Contractor to the Project Authority or Her Majesty at such time as the Project Authority or Her Majesty may reasonably request."

# 13. Identification Protocol Responsibilities

The Contractor must ensure that the Contractor and each of its agents, representatives or subcontractors (referred to as Contractor Representatives for the purposes of this clause) comply with the following self-identification requirements:

- 13.1 During the performance of any Work at a Government of Canada site, the Contractor and each Contractor Representative must be clearly identified as such at all times;
- 13.2 During attendance at any meeting, the Contractor or Contractor Representatives must identify themselves as such to all meeting participants;
- 13.3 If the Contractor or a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify themself as the Contractor or an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under the e-mail account Properties. This identification protocol must also be used in all other correspondence, communication, and documentation; and
- 13.4 If Canada determines that the Contractor is not complying with any of the obligations stated in this article, Canada will advise the Contractor and request that the Contractor implement, without delay, appropriate corrective measures to eliminate recurrence of the problem.



# 14. Dispute Resolution Services

The Parties agree to make every reasonable effort, in good faith, to settle amicably all disputes or claims relating to or arising from the Contract, through negotiations between the Parties' representatives authorized to settle. If the Parties do not reach a settlement within 10 working days, each party hereby consents to fully participate in and bear the cost of mediation led by the Procurement Ombudsman pursuant to Subsection 22.1(3) (d) of the Department of Public Work and Government Services Act and Section 23 of the Procurement Ombudsman Regulations.

The Office of the Procurement Ombudsman may be contacted by telephone at 1-866-734-5169, by e-mail at <u>the Office of the Procurement Ombudsman email address</u>, or by web at <u>the Office of the Procurement Ombudsman website</u>.

#### 15. Contract Administration

The parties understand that the Procurement Ombudsman appointed pursuant to Subsection 22.1(1) of the Department of Public Works and Government Services Act will review a complaint filed by the complainant respecting the administration of the Contract if the requirements of Subsection 22.2(1) of the Department of Public Works and Government Services Act and Sections 15 and 16 of the Procurement Ombudsman Regulations have been met.

To file a complaint, the Office of the Procurement Ombudsman may be contacted by e-mail at <u>the</u> <u>Office of the Procurement Ombudsman email address</u>, by telephone at 1-866-734-5169, or by web at <u>the Office of the Procurement Ombudsman website</u>.

### **16. Information Guide for Contractors**

Prior to the commencement of any work, the Contractor certifies that its employees or employees of its subcontractors, working under contract for CSC will complete the applicable Module(s) and retain the signed checklist(s) from the CSC "Information Guide for Contractors" website: www.bit.do/CSC-EN.



# ANNEX A

# STATEMENT OF WORK

# **Context and environment**

The Correctional Service of Canada (CSC) must provide all inmates, as and when required, with primary dental care, including health promotion that is in accordance with federal laws, provincial standards and relevant policies and guidelines of the SCC. Thus, the CSC is looking for a denturist who does business with a dental laboratory that meets the standards governing the practice of denturology in Canada to ensure the taking of impressions, the making and/or the repair of upper and/or lower complete acrylic dentures as well as partial dentures.

# **Designated user**

Correctional Service of Canada (CSC), various institutions, see Annex F for various delivery addresses.

All the institutions mentioned in Appendix F are for men with the exception of the Joliette institution, which is a female institution.

# Period of the Standing Offer

From the date of award 2020 to November 30th 2021, with the possibility of two option years, i.e. from December 1st, 2021 to November 30th 2022 and from December 1st, 2022 to November 30th 2023.

# Quantities

The estimated quantities for each of the required items can be found in Appendix B. The quantities represent the needs for all CSC institutions in the Quebec region. No minimum quantity is guaranteed - No minimum delivery will be accepted.

#### Work description

The Denturist must work closely with dentists in CSC institutions. He will use the CSC / SCC 570 form and the chosen treatment plan.

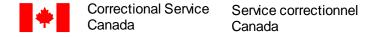
According to a schedule established later, the contractor will travel to the institution to take measurements, insert prostheses or for any other reason related to his mandate. The trip will be made at the request of the Head of Physical Health Services, depending on the needs of the institution.

The laboratory must manufacture / repair complete upper and / or lower dentures and partial dentures, following requests from various institutions.

The following repairs are required:

- Standard repairs (fracture, crack, tooth pop out); \_
- Structural-addition type repairs (for example tooth addition and clasp, retentions, \_ reinforcements, soft bases, etc);
- Relining, rebasing;

When possible the repair will be carried out on site, otherwise it will be carried out in the laboratory.



The prostheses will be in basic pink acrylic. The teeth will also be made of acrylic.

The above list is not exhaustive and in no way removes the responsibility of the contractor to provide the services and goods required that meet the laws, regulations and standards governing the practice of denturology. He must ensure to provide prostheses, complete or partial well adjusted, according to the patient's needs.

#### **Delivery and Terms of delivery**

Delivery costs for prostheses for repairs sent to the various institutions will be at the supplier's expense.

The cost of delivery of prostheses from CSC to the dental laboratory will be at the expense of CSC.

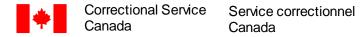
If shipments are sent by mail (making and / or repairing) by the supplier to the establishments, this must be done by registered mail only.

#### Service to be provided in official languages

The contractor and / or his replacement undertake to provide the services in the official language (English or French) identified when providing services.

#### **Billing method**

Invoices must be detailed. The charges must be identified separately (clinic, repair, making, etc.). No invoice with global amount will be accepted. All invoicing is subject to verification by the competent authorities of the SCC.



# ANNEX B – PROPOSED BASIS OF PAYMENT

The following basis of payment will apply to any call-up issued under the Standing Offer.

### 1.0 Professional services provided at firm price

For the provision of professional services requested by Canada, Canada will pay the Contractor the firm price established in the contract at the firm all-inclusive rates set out in this annex, applicable taxes extra.

# The Contractor must check the appropriate box(es) below, indicating for which Institution(s) or Complex(es) he submits a price:

- □ Laval Complex
- □ Sainte-Anne-des-Plaines Complex
- Cowansville Institution
- Donnacona Institution & Marcel-Caron CCC
- Drummond Institution
- □ Joliette Institution & CCC
- □ La Macaza Institution
- □ Port-Cartier Institution

\* In the event of a discrepancy between the information above and the information identified in the unit price tables, the information contained in the unit price tables will prevail.

**IMPORTANT:** The Contractor may bid for one Institution or Complex or more, according to his ability to serve in the designated areas. For a bid to be considered, the Contractor must provide prices for each item of the unit price table of the institution(s)/ Complex(es), for the fixed period and the option year.



# FIRM PERIOD: FROM DATE OF AWARD 2020 TO NOVEMBER 30, 2021

	LAVAL COMPLEX Federal training center - site 600 and 6099					
	Description	Unit of measure	*Annual quantity approx.	Unit price	Total	
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	15			
3	Full acrylic denture (lower)	Unit	10			
4	Partial acrylic denture	Unit	35			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
	TOTAL					



JOLIETTE INSTITUTION					
1	Full acrylic dentures, upper AND lower	Pair	2		
2	Full acrylic denture (upper)	Unit	8		
3	Full acrylic denture (lower)	Unit	4		
4	Partial acrylic denture	Unit	17		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	2		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	2		
7	Relining, rebasing	Unit	2		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	
	DONNACO	NA INSTITU	TION		
1	Full acrylic dentures, upper AND lower	Pair	5		
2	Full acrylic denture (upper)	Unit	10		
3	Full acrylic denture (lower)	Unit	5		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7	Relining, rebasing	Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	



	STE-ANNE-DES-PLAINES COMPLEX Archambault minimum and medium, RMHC, RRC				
1	Full acrylic dentures, upper AND lower	Pair	15		
2	Full acrylic denture (upper)	Unit	30		
3	Full acrylic denture (lower)	Unit	20		
4	Partial acrylic denture	Unit	70		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	10		
7	Relining, rebasing	Unit	10		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
			-	TOTAL	
	DRUMMON	ND INSTITU	ΠΟΝ		
1	Full acrylic dentures, upper AND lower	Pair	5		
2	Full acrylic denture (upper)	Unit	10		
3	Full acrylic denture (lower)	Unit	5		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7	Relining, rebasing	Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	



COWANSVILLE INSTITUTION					
1	Full acrylic dentures, upper AND lower	Pair	5		
2	Full acrylic denture (upper)	Unit	10		
3	Full acrylic denture (lower)	Unit	5		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7	Relining, rebasing	Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	
	LA MACA2	ZA INSTITUT	ΓΙΟΝ		
1	Full acrylic dentures, upper AND lower	Pair	10		
2	Full acrylic denture (upper)	Unit	15		
3	Full acrylic denture (lower)	Unit	10		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7		Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	



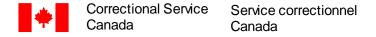
	PORT-CART	IER INSTITU	JTION		
1	Full acrylic dentures, upper AND lower	Pair	5		
2	Full acrylic denture (upper)	Unit	10		
3	Full acrylic denture (lower)	Unit	5		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7	Relining, rebasing	Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
	TOTAL				

The estimates listed above are based on past experience and future forecasts by CSC. They are given to suppliers to get an idea of the volume to be processed and as a scale of assessment only. Only the services rendered will be paid.

No other fees will be accepted.

# Fees and Expenses:

ONLY services billed at the rates submitted below will be paid. The rates submitted include ALL that is necessary for the performance of the work in accordance with the expected services. This includes, but is not limited to administration fees and expenses, profit, transportation of labor, equipment and materials and / or any other costs necessary for the provision of services.



# 2.0 Options for extending the contract period

Subject to the exercise of the option to extend the period of the Standing Offer, in accordance with the article "To be inserted at award of Standing Offer" of the original Standing Offer, Options to Extend the Standing Offer, the Contractor will be paid the firm all-inclusive unit price, as per the following table, Applicable Taxes extra, to perform all work and services required in connection with the extension of the Standing Offer.

<b>OPTION 1 – FROM DECEMBER 1</b>	. 2021 TO NOVEMBER 30. 2022

	LA VAL COMPLEX Federal training center - site 600 and 6099					
	Description	Unit of measure	*Annual quantity approx.	Unit price	Total	
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	15			
3	Full acrylic denture (lower)	Unit	10			
4	Partial acrylic denture	Unit	35			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	JOLIETTE	E INSTITUTI	ON			
1	Full acrylic dentures, upper AND lower	Pair	2			
2	Full acrylic denture (upper)	Unit	8			
3	Full acrylic denture (lower)	Unit	4			
4	Partial acrylic denture	Unit	17			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	2			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	2			
7	Relining, rebasing	Unit	2			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		



	DONNACOI	VA INSTITU	TION		
1	Full acrylic dentures, upper AND lower	Pair	5		
2	Full acrylic denture (upper)	Unit	10		
3	Full acrylic denture (lower)	Unit	5		
4	Partial acrylic denture	Unit	20		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5		
7	Relining, rebasing	Unit	5		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
				TOTAL	
	STE-ANNE-DES-PLAINES COMPLEX Arc	hambault n	ninimum and m	nedium, RMHC	, RRC
1	Full acrylic dentures, upper AND lower	Pair	15		
2	Full acrylic denture (upper)	Unit	30		
3	Full acrylic denture (lower)	Unit	20		
4	Partial acrylic denture	Unit	70		
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10		
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	10		
7	Relining, rebasing	Unit	10		
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6		
TOTAL					



DRUMMOND INSTITUTION						
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	COWANSVI	LLEINSTITU	UTION			
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		



	LA MACAZA INSTITUTION					
1	Full acrylic dentures, upper AND lower	Pair	10			
2	Full acrylic denture (upper)	Unit	15			
3	Full acrylic denture (lower)	Unit	10			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	PORT-CART	IER INSTITU	UTION			
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		

The estimates listed above are based on past experience and future forecasts by CSC. They are given to suppliers to get an idea of the volume to be processed and as a scale of assessment only. Only the services rendered will be paid.

No other fees will be accepted.

#### Fees and Expenses:

ONLY services billed at the rates submitted below will be paid. The rates submitted include ALL that is necessary for the performance of the work in accordance with the expected services. This includes, but is not limited to administration fees and expenses, profit, transportation of labor, equipment and materials and / or any other costs necessary for the provision of services.



# OPTION 2 - FROM DECEMBER 1, 2022 TO NOVEMBER 30, 2023

	LA VAL COMPLEX Federal training center - site 600 and 6099					
	Description	Unit of measure	*Annual quantity approx.	Unit price	Total	
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	15			
3	Full acrylic denture (lower)	Unit	10			
4	Partial acrylic denture	Unit	35			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	JOLIETTE	E INSTITUTI	ON			
1	Full acrylic dentures, upper AND lower	Pair	2			
2	Full acrylic denture (upper)	Unit	8			
3	Full acrylic denture (lower)	Unit	4			
4	Partial acrylic denture	Unit	17			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	2			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	2			
7	Relining, rebasing	Unit	2			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		



	DONNACONA INSTITUTION					
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	STE-ANNE-DES-PLAINES COMPLEX Arc	hambault n	ninimum and m	nedium, RMHC	, RRC	
1	Full acrylic dentures, upper AND lower	Pair	15			
2	Full acrylic denture (upper)	Unit	30			
3	Full acrylic denture (lower)	Unit	20			
4	Partial acrylic denture	Unit	70			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	10			
7	3, 3	Unit	10			
8	Clinic with the possibility of seeing up to 12	Clinic	6	1		
Ø	patients (max. 6 clinics / year)		0			



	DRUMMOND INSTITUTION					
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	COWANSVIL	LEINSTIT	UTION			
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		



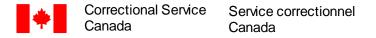
LA MACAZA INSTITUTION						
1	Full acrylic dentures, upper AND lower	Pair	10			
2	Full acrylic denture (upper)	Unit	15			
3	Full acrylic denture (lower)	Unit	10			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	10			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		
	PORT-CART	IER INSTITU	UTION			
1	Full acrylic dentures, upper AND lower	Pair	5			
2	Full acrylic denture (upper)	Unit	10			
3	Full acrylic denture (lower)	Unit	5			
4	Partial acrylic denture	Unit	20			
5	Standard repair for all types of prostheses (breakage, crack, tooth pop out)	Unit	5			
6	Repair for all types of prostheses, addition of structure (for example: addition of teeth and hook, retention, reinforcement, soft bases, etc.)	Unit	5			
7	Relining, rebasing	Unit	5			
8	Clinic with the possibility of seeing up to 12 patients (max. 6 clinics / year)	Clinic	6			
				TOTAL		

# Fees and Expenses:

ONLY services billed at the rates submitted below will be paid. The rates submitted include ALL that is necessary for the performance of the work in accordance with the expected services. This includes, but is not limited to administration fees and expenses, profit, transportation of labor, equipment and materials and / or any other costs necessary for the provision of services.

# 3.0 GST/HST

In the Standing Offer, all prices and amounts are exclusive of Applicable Taxes, as applicable, unless otherwise specified. Applicable taxes are in addition to the price mentioned and will be paid by Canada.



# 4.0 Electronic payment of invoices - Bid

(

Canada requests that offerors complete Option 1 or 2 below:

1. ( ) Electronic payment instruments will be accepted for payment of invoices.

The following electronic payment instruments are accepted:

- ) MasterCard acquisition card ) Direct deposit (national and international)
- ) Electronic payment instruments will not be accepted for payment of invoices. 2. (

The Offeror is not required to accept payments made using electronic payment instruments.

Acceptance of electronic payment instruments will not be considered an evaluation criterion.



# ANNEX C - SECURITY REQIREMENTS CHECK LIST

					DSD-	-QUE3934-HSEx	
<b></b>	Government	Gouvernemer	nt			ntract Number / Numéro du co	otrat
	of Canada	du Canada				-21-3409281	
					Security (	Classification / Classification d	le sécurité
		LISTE DE VÉRIF	SECURITY REQUIREM	CES REL	ATIVES À LA S	CL) SÉCURITÉ (LVERS)	
1. Originating	Government Dep	artment or Organiza			2. Branct	n or Directorate / Direction gár	iérale ou Directio
		vernemental d'origin méro du contrat de s				es de santé ontractor / Nom et adresse du	sous-traitant
4. Brief Descr	iptica of Work / B	rève description du l	travel				
Laboratoire		-					
	4,2						
		ccess to Controlled					✓ No Non
		cès à des marchand	military technical data sub	ect to the c	provisions of the	Technical Data Control	Vi Non L
Regulation	ons?						✓ Non L
sur le co	ntrôle des donné	es techniques?		ssinees qu	n sont assujetties	aux dispositions du Règleme	IN
1.7			type d'accès requis				
6. a) Will the a	supplier and its en	mployees require ac	cess to PROTECTED and/o ils acoès à des renseigneme	r CLASSIF	FIED Information	or assets? GÉS et/ou CLASSIEIES?	No Non
					se dens Phote	020 000 004000 1207	
(Specify	the level of acces	as using the chart in	Question 7. c)				
(Specify (Préciser	r le niveau d'accè	s en utilisant le table	au qui se trouve à la questi	on 7. c)	coose to essidete	assess of Second by	
(Specify (Préciser 6. b) WII the s PROTEC	r le niveau d'accè suppliar and its er CTED and/or CLA	s en utilisant le table mployees (e.g. clean SSIFIED information	era, maintenance personne n or assets is permitted.	l) require a		d access areas? No access t	L Non L
(Specify (Préciser 6. b) WII the s PROTEC	r le niveau d'accè suppliar and its er CTED and/or CLA	s en utilisant le table mployees (e.g. clean SSIFIED information iovés (n. ex. national	eau qui se trouve à la questi ers, maintenance personne n or assets is permitted. wrs. personnel d'entretien) :	l) require a	coès à des zone	d access areas? No access t s d'accès restreintes? L'accès	L Non L
(Specify (Préciser 5. b) Will the s PROTEC Le fourni à des rer 5. c) is this a c	r le niveau d'accè supplier and its er CTED and/or CLA isseur et ses emp naeignements ou commercial couri	s en utilisant le table nployees (e.g. clean SSIFIED information loyés (p. ex. nettoye à des biens PROTÉ er or delivery require	au qui se trouve à la questi sers, maintenance personne n or assets is permitted. nurs, personnel d'entretian) : GÉS et/ou CLASSIFIÉS n'e rment with no overnight stor	l) require a auront-lia a <u>st pas auto</u> age?	ccès à des zones orisé.		Non L
(Specify (Préciser 6. b) Will the s PROTEC Le fourni à des rer 6. c) is this a c S'agit-i d	r le niveau d'accè suppliar and its er CTED and/or CLA isseur et ses emp nseignements ou commercial couri d'un contrat de m	s en utilisant le table mployees (e.g. clean SSIFIED information iloyés (p. ex. nettoye à des biens PROTE er or delivery require essagorio ou de livro	au qui se trouve à la questi lers, maintenance personne n or assets is permitted. uns, personnel d'emittetian) GES et/ou CLASSIFIES n'e ment with no overnight stor ison commerciale sans ent	l) require a auront-lia a <u>ist pas auto</u> age? reposage o	oceles à des zones orisé. de nuit?	s d'accès restreintes? L'accès	Non Non Non
(Specify (Préciser 6. b) Will the s PROTEC Le fourni à des rer 6. c) is this a c S'agit-i d	r le niveau d'accè suppliar and its er CTED and/or CLA isseur et ses emp nacignements ou commercial couri d'un contrat de m the type of Inform	s en utilisant le table mployees (e.g. clean SSIFIED information loyde (p. ex. nattoyn à des biens PROTE er or delivery require essagerie ou de livra ation that the suppli	sau qui se troive à la questi ers, maintenance personne no rassets is permitted. nurs, personnel d'entrotian) : GÉS et/ou CLASSIFIÉS n'e ment with no overnight stor sison commerciale sans ent er will be required to access	l) require a auront-lis a st pas auto age? reposage o 7 Indiquer	oceles à des zones orisé. de nuit?	s d'accès restraintes? L'accès tion auquel la fournisseur devr	Non
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13. Organization Project Authority /					
Name (print) - Nom (en lettres moule	ées)	Title - Titre		Signature	c
Nancy Massicotte		Directrice des	services de santé	Ý	(losz ) auge
Telephone No N° de téléphone 450 972-7629	Facsimile No Nº de 450 972-7662		E-mail address - Adresse cour Nancy.Massicotte@csc-scc.ge		Date 2020-03-12
the second s	<sup>ées)</sup> A/Contra Analyste de la	Title - Titre ct Security sécurité de	Analyst es contrats int.		bis, Rita and the second secon
Telephone No N° de téléphone 613-992-8995	Rita.Dub	ois@CSC	E-mail address - Adresse cour	1101	Date 2020-03-13
<ol> <li>Are there additional instructions Des instructions supplémentaire</li> </ol>	(e.g. Security Guide, Se s (p. ex. Guide de sécuri	curity Classificat ité, Guide de cla	tion Guide) attached? assification de la sécurité) sont	t-elles jointes	s? No Y
16. Procurement Officer / Agent d'ar Name (print) - Nom (en lettres mould CÉLINE HEBE	ées) ERT	AJPROVIS.	REGIONALENT CONTRAB IONNEMENTET	Signature	leer Heler
Telephone No N° de téléphone 450 -661 -9550	Facsimile No Nº de 450-664-6	626	E-mail address - Adresse cou CELINE, hEBER	TO	Date 2020-03-12
17. Contracting Security Authority / / Name (pr Anik Farrell - CSO 613-946-5194 anik.farrell@tpsgc		matière de sécu Title - Titre	rité c 5 c . 5 c c , @ C . c #	sparr Farr	ell, Digitally signed by Farrell, Anik Date: 2020.03.17



# ANNEX D - INSURANCE REQUIREMENTS

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
  - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
  - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
  - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
  - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
  - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
  - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
  - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
  - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
  - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
  - j. Notice of Cancellation: The Contractor will provide the Contracting Authority thirty (30) days prior written notice of policy cancellation or any changes to the insurance policy.
  - k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.



- I. Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- m. Non-Owned Automobile Liability Coverage for suits against the Contractor resulting from the use of hired or non-owned vehicles.
- n. Advertising Injury: While not limited to, the endorsement must include coverage piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.
- All Risks Tenants Legal Liability to protect the Contractor for liabilities arising out of its occupancy of leased premises.
- p. Amendment to the Watercraft Exclusion to extend to incidental repair operations on board watercraft.
- q. Sudden and Accidental Pollution Liability (minimum 120 hours): To protect the Contractor for liabilities arising from damages caused by accidental pollution incidents.
- r. Litigation Rights: Pursuant to subsection 5(d) of the <u>Department of Justice Act</u>, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

#### For the province of Quebec, send to:

Director Business Law Directorate, Quebec Regional Office (Ottawa), Department of Justice, 284 Wellington Street, Room SAT-6042, Ottawa, Ontario, K1A 0H8

#### For other provinces and territories, send to:

Senior General Counsel, Civil Litigation Section, Department of Justice 234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to co-defend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.



# ANNEX E - EVALUATION CRITERIA

### 1.0 Technical Evaluation:

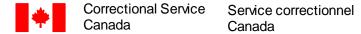
- 1.1 The following elements of the offer will be evaluated and scored in accordance with the following evaluation criteria.
  - Mandatory Technical Criteria •
  - Rated Technical Criteria

#### It is imperative that the offer address each of these criteria to demonstrate that the requirements are met.

- 1.2 LISTING EXPERIENCE WITHOUT PROVIDING ANY SUBSTANTIATING DATA TO SUPPORT WHERE, WHEN AND HOW SUCH EXPERIENCE WAS OBTAINED WILL RESULT IN THE STATED EXPERIENCE NOT BEING CONSIDERED FOR EVALUATION PURPOSES.
- 1.3 All experience must be strictly work-related. Time spent during education and/or training will not be considered, unless otherwise indicated.
- **1.4** Experience must be demonstrated through a history of past projects, either completed or ongoing.
- 1.5 References must be provided for each project/employment experience.
  - Ι. Where the stated experience was acquired within a Canadian Federal Government Department or Agency as a Public Servant, the reference must be a Public Servant who had a supervisory role over the proposed resource during the stated employment.
  - Ш. Where the stated experience was acquired within a Canadian Federal Government Department or Agency as a consultant, the reference must be the Public Servant who was identified as the Project Authority of the project on which the proposed resource acquired the experience.
  - III. References must be presented in this format:
    - Name: a.
    - Organization; b.
    - Current Phone Number, and C.
    - d. Email address if available

# 1.6 Response Format

- In order to facilitate evaluation of offers, it is recommended that Offerors' offers address the I. mandatory criteria in the order in which they appear in the Evaluation Criteria and using the numbering outlined.
- Ш. Offerors are also advised that the month(s) of experience listed for a project or experience whose timeframe overlaps that of another referenced project or experience will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.



- III. For any requirements that specify a particular time period (e.g., 2 years) of work experience, CSC will disregard any information about experience if the technical offer does not include the required month and year for the start date and end date of the experience claimed.
- IV. CSC will also only evaluate the duration that the resource actually worked on a project or projects (from the start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.

N°	Mandatory Technical Criteria	Response provided by the bidder (Please specify where the documentation can be found in your submission)	Meet requirement Do not meet requirement
M1	Be a member in good standing of the Ordre des Denturologistes du Québec. In this regard, a proof has to be provided with the bid		
M2	Have experience * in the field of manufacturing and repairing complete upper and / or lower dentures and partial dentures; (* Experience means two (2) years within the last five (5) years). <i>Provide his CV which demonstrates his skills</i> and experience when submitting the tender.		

\*When the Contractor subcontracts any part of the work, s/he must provide the subcontractor's permit, license(s) and diploma required to perform the work.



# ANNEX-F DELIVERY ADDRESSES

DELIVERY SC	DELIVERY SCC-CSC - Various institutions				
<b>Delivery addresses</b>	Delivery hours and particularities				
<b>Federal Training Centre – site 600</b> 600, Montée St-François Laval (Québec) H7C 1S5	Monday to Friday From 7:30 to 11 :00 am and from 1:00 to 3:00 pm				
<b>Federal Training Center – site 6099</b> 6099, Montée St-François Laval (Québec) H7C 1P1	Monday to Friday From 8:00 to 11:00 a m and from 1:00 to 3:00 pm <u>IMPORTANT:</u> Delivery vehicles entering the Federal Training Center site 6099 shall not exceed 11'4" in height.				
<b>Regional Mental Health Centre</b> 242, Boul .Gibson Ste-Anne-des-Plaines (Québec) JON 1HO	Monday to Friday From 7:30 to 11:30 a m and from 12:30 to 3:30 pm				
Archambault Institution - min. 244, Montée Gagnon Ste-Anne-des-Plaines (Québec) JON 1H0	Monday to Friday From 7:30 to 11:30 a m and from 12:30 to 3:30 pm				
Archambault Institution - med. 242, Boul . Gibson Ste-Anne-des - Plaines (Québec) JON 1HO	Monday to Friday From 8:00 to 11:00 am and from 1:00 to 3:00 pm				
Regional Reception Center 244, Boul.Gibson Ste-Anne-des-Plaines (Québec) JON 1H0	Monday to Friday From 8:00 to 11:00 am and from 1:00 to 3:00 pm				
Joliette Institution 400, rue Marsolais Joliette (Québec) J6E 8V4	Monday to Friday From 8:00 to 11:00 am and from 1:00 to 3:00 pm				
<b>Cowansville Institution</b> 400, Fordyce Cowansville (Québec) J2K 3N7	Monday to Friday From 8:00 to 11:00 am and from 1:00 to 3:00 pm <u>N.B.</u> Maximumheight of pallets, including thickness of the pallet, is five (5) feet				
Drummond Institution	Monday to Friday				



2025, boul. Jean-de-Brébeuf Drummondville (Québec) J2B 7Z6	From 8:30 to 11:00 am and From 1:00 to 3:00 pm
Donnacona Institution 1537, route 138 Donnacona (Québec) G3M 1C9	Monday to Friday From 8:00 to 11:30 am and from 1:00 to 3:30 pm
La Macaza Institution 321, Chemin de l'Aéroport La Macaza (Québec) JOT 1RO	Monday to Friday From 8:30 to 11:00 am and from 1:30 to 3:00 pm
Port-Cartier Institution 1, rue de l'Aéroport Port-Cartier (Québec) G5B 2W2	Monday to Friday From 8:00 to 11:00 am and From 1:00 to 3:30 pm