

RETURN BIDS TO: RETOURNER LES SOUMISSIONS À:	Title – Titre Elevator Maintenance at the Canada Centre for Inlands Waters		
Bid Receiving - Environment Canada / Réception des soumissions – Environnement Canada	EC Bid Solicitation No./SAP PR No N° de la demande de soumissions EC / N° SAP PR	Amendment No N° de modif.	
	5000044903	004	
	Date of Bid Solicitation (YYYY-MM-DD) – Date de la demande de soumissions (AAAA-MM-JJ) 2020-11-12		
BID SOLICITATION AMENDMENT MODIFICATION DE LA DEMANDE DE SOUMISSIONS	Bid Solicitation Closes (YEAR- MM-DD) - La demande de soumissions prend fin (AAAA-	horai	Zone – Fuseau i re istern StandardTime
revised in this document; unless otherwise indicated, all other terms and conditions of the Bid Solicitation remain the same.	MM-JJ) at – à 3:00 P.M. on – le 2020-11-16		(EST)
La demande de soumissions citée en référence est modifiée dans ce document; sauf indication contraire,	F.O.B – F.A.B Destination Address Enquiries to - Adresser toutes questions à Lana.Hunt@canada.ca		
les modalités de la demande de soumissions demeurent les mêmes.			
Issuing Office – Bureau de distribution	Telephone No. – No de téléphone 236-427-6127		Fax No. – No de Fax
#101 - 401 Burrard Street Vancouver, B.C. V6C 3R2 Canada	1 - 401 Burrard Street Delivery Required (YEAR-MM-DD) – Livraison exigée (AAAA-MM-JJ) Accouver, B.C. V6C 3R2 MM-JJ)		



Solicitation No.: 5000044903 Amendment No.: 004

The amendment to the bid solicitation is to address the enquiries received:

Response(s) (R) to Question(s) (Q):

Q1. In reference to these sections specifically, can you please confirm if major repair work (such as rope replacements, machine/motor repairs, packing replacements, etc.) is included under the service agreement at no additional cost, or are we to bill these repairs separately? As outlined in the below sections there seems to be some discrepancy on if repairs are included under the base contract price, of if they are to be billed separately. If emergency/major repairs must be invoiced separately from the contract as an additional cost, can you please define what is considered to be an emergency/major repair.

1.1.3 The preventative maintenance program must ensure that the Contractor's equipment inspections will result in the necessary adjustment, lubrication, repair and replacement Work required to reduce and keep, elevator breakdowns or malfunctions to a minimum.

1.2.1. Provide parts (except as otherwise excluded), lubrication, hydraulic fluid, cleaning materials and tools and retain an adequate stock of normal replacement parts readily available to enable the mechanic to effect prompt repairs.

5.3.1.1 On responding to a service call which requires major work for repairs, i.e. burnt-out motors, generators, seized bearings including but not limited to, the Contractor will work whatever hours that are necessary to put the elevator back in service in the shortest possible time. This would mean that all additional expenses incurred by the Contractor (not covered in this contract), i.e. over-time premium, machine or motor rewind shop expenses would be paid by Environment and Climate Change Canada (ECCC). To minimize down time, a phone call to the Technical Authority confirming work action to be taken is sufficient for authorization to commence work.

5.3.1.2 Emergency and major repairs must be invoiced separately at the specified rate indicated in Annex B (Basis of Payment). The invoice must include the date and description of service provided.

R1. All emergency/major repairs must be included as part of the contract. Only over-time premiums, machine or motor rewind shop expenses or any other premiums to get the elevators up and running quickly as directed by the Technical Authority would be paid by Environment and Climate Change Canada (ECCC) as an extra to the contract and must be invoiced separately as per the hourly rate indicated in Annex B (Basis of Payment).



Q2. In reference to the below section, can you please clarify what it means that we are responsible for the costs associated with the use of the phone? Some elevators will have phones inside of them, but the costs of the phone line are the responsibility of the customer to pay for those phone lines.

1.1.4.4 The Contractor must furnish each mechanic responsible for maintenance and call-backs on the elevators covered by this contract. All costs associated with the use of the telephone on the CCIW at 867 Lakeshore Road, Burlington, Ontario, must be included in the contract price.

R2. This means all phone calls costs made by the contractor that pertains to the maintenance and callbacks on the elevators should be covered and not an extra to the contract.

All other terms and conditions of the Bid Solicitation remain the same.