



**RETURN BIDS TO:  
RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des  
soumissions - TPSGC**

**11 Laurier St., / 11, rue Laurier**

**Place du Portage, Phase III**

**Core 0B2 / Noyau 0B2**

**Gatineau**

**Québec**

**K1A 0S5**

**Bid Fax: (819) 997-9776**

**REQUEST FOR PROPOSAL  
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government  
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services  
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

**Comments - Commentaires**

This document contains a security requirement.

**Vendor/Firm Name and Address**

**Raison sociale et adresse du**

**fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Informatics Professional Services - EL Division/Services  
professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> TBIPS - Omnibus	
<b>Solicitation No. - N° de l'invitation</b> E60ZR-192985/A	<b>Date</b> 2020-11-13
<b>Client Reference No. - N° de référence du client</b> 20192985	
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-640-38624	
<b>File No. - N° de dossier</b> 640el.E60ZR-192985	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Standard Time EST <b>on - le 2020-12-07</b> Heure Normale du l'Est HNE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Pui, Ivy	<b>Buyer Id - Id de l'acheteur</b> 640el
<b>Telephone No. - N° de téléphone</b> (613) 858-9873 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>  Specified Herein Précisé dans les présentes	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b> See Herein – Voir ci-inclus	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>          <b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>          <b>Signature</b>          <b>Date</b>	

**BID SOLICITATION**

**FOR CONTRACTS AGAINST A SUPPLY ARRANGEMENT FOR  
TASK- BASED INFORMATICS PROFESSIONAL SERVICES (TBIPS)**

**VARIOUS INFORMATICS PROFESSIONAL SERVICES CATEGORIES  
(SEE HEREIN)**

**FOR**

**PUBLIC WORKS AND GOVERNMENT SERVICES CANADA**

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**List of Annexes to the Resulting Contract:**

Annex A - Statement of Work

Appendix A to Annex A - Tasking Assessment Procedure

Appendix B to Annex A - Task Authorization (TA) Form

Appendix C to Annex A - Resource Assessment Criteria and Response Table

Appendix D to Annex A - Certifications at the TA stage

Annex B - Basis of Payment

Annex C - Security Requirements Check List

**List of Attachment to Part 3 (Bid Preparation Instructions):**

-Attachment 3.1: Bid Submission Form

-Attachment 3.2: Electronic Payment Instrument

**List of Attachment to Part 4 (Evaluation Procedures and Basis of Selection):**

-Attachment 4.1: Bid Evaluation Criteria - Mandatory Technical Requirements

-Attachment 4.2: Bid Evaluation Criteria – Point-Rated Technical Requirements

-Attachment 4.3: Pricing Schedule

**List of Attachment to Part 5 (Certifications):**

-Attachment 5.1: Federal Contractors Program For Employment Equity - Certification

## PART 1 - GENERAL INFORMATION

### 1.1 Introduction

This document states terms and conditions that apply to this bid solicitation. It is divided into seven parts plus attachments and annexes, as follows:

Part 1 General Information: provides a general description of the requirement;

Part 2 Bidder Instructions: provides the instructions, clauses and conditions applicable to the bid solicitation;

Part 3 Bid Preparation Instructions: provides Bidders with instructions on how to prepare their bid;

Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria that must be addressed in the bid, if applicable, and the basis of selection;

Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;

Part 6 Security, Financial and Other Requirements: includes specific requirements that must be addressed by Bidders; and

Part 7 Resulting Contract Clauses: includes the clauses and conditions that will apply to any resulting contract.

The annexes include the Statement of Work and any other annexes.

### 1.2 Summary

- (a) This bid solicitation is being issued to satisfy the requirement of Public Works and Government Services Canada (the "**Client**") for Task-Based Informatics Professional Services (TBIPS) under the TBIPS Supply Arrangement (SA) method of supply.
- (b) It is intended to result in the award of up to two contracts in each of two Workstreams, with each contract purchasing Work from only one Workstream. Each contract will be for three years plus two one-year irrevocable options allowing Canada to extend the term of the contract. Bidders do not have to submit a bid for each Workstream. In the event that a Bidder wants to bid on more than one Workstream, a separate technical bid should be submitted for each Workstream if the Bidder chooses to submit its bid in hard copies.
- (c) There are security requirements associated with this requirement. For additional information, consult Part 6 - Security, Financial and Other Requirements, and Part 7 – Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Bidders should refer to the Contract Security Program of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.
- (d) The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the Canada-Chile Free Trade Agreement (CCFTA), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Colombia Free Trade Agreement (CCoIFTA), the Canada-Panama Free Trade Agreement (CPanFTA), the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), the Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP), the Canadian Free Trade Agreement (CFTA), the Canada-Ukraine Free Trade Agreement (CUFTA) and the Canada-Korea Free Trade Agreement (CKFTA).
- (e) The Federal Contractor's Program (FCP) for employment equity applies to this procurement; see Part 5 – Certifications and Additional Information, Part 7 – Resulting Contract Clauses and the attachment titled "Federal Contractors Program for Employment Equity – Certification."

- (f) This bid solicitation allows bidders to use the epost Connect service provided by Canada Post Corporation to transmit their bid electronically. Bidders must refer to Part 2 entitled "Bidder Instructions, and Part 3 entitled "Bid Preparation Instructions", of the bid solicitation, for further information.
- (g) Only TBIPS SA Holders holding a TBIPS SA for Tier 2 at the time of bid closing, in all required resource categories of a given Workstream in this solicitation and in the National Capital Region under the EN578-170432 series of SAs are eligible to compete. The TBIPS SA EN578-170432 is incorporated by reference and forms part of this bid solicitation, as though expressly set out in it, subject to any express terms and conditions contained in this bid solicitation. The capitalized terms not defined in this bid solicitation have the meaning given to them in the TBIPS SA.
- (h) For each Workstream, the Resource Categories described below are required on an as and when requested basis in accordance with the TBIPS SA Annex "A":

WORKSTREAM 1

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF RESOURCES REQUIRED
B1 Business Analyst	LEVEL 3	3
B2 Business Architect	LEVEL 3	3
B4 Business Continuity/Disaster Recovery Specialist	LEVEL 3	3
B5 BPR Consultant	LEVEL 3	3
B8 Call Centre Consultant	LEVEL 2	2
P1 Change Management Consultant	LEVEL 2	3
P7 Project Coordinator	LEVEL 2	3
P9 Project Manager	LEVEL 2	3
P9 Project Manager	LEVEL 3	3
P10 Project Scheduler	LEVEL 3	2
P11 Quality Assurance Specialist / Analyst	LEVEL 3	2

WORKSTREAM 2

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF RESOURCES REQUIRED
A1 Application/Software Architect	LEVEL 3	4
A2 ERP Functional Analyst	LEVEL 2	3

A2 ERP Functional Analyst	LEVEL 3	3
A4 ERP System Analyst	LEVEL 3	3
A5 ERP Technical Analyst	LEVEL 3	3
B5 BPR Consultant	LEVEL 3	2
I1 Data Conversion Specialist	LEVEL 3	2
I2 Database Administrator	LEVEL 3	2
I4 Database Modeller / IM Modeller	LEVEL 3	2
I5 IM Architect	LEVEL 3	2
I 11 Technology Architect	LEVEL 3	1

### 1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be provided in writing, by telephone or in person.



## PART 2 - BIDDER INSTRUCTIONS

### 2.1 Standard Instructions, Clauses and Conditions

- (a) All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.
- (b) Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract(s).
- (c) The 2003 (2020-05-28) Standard Instructions - Goods or Services - Competitive Requirements are incorporated by reference into and form part of the bid solicitation. If there is a conflict between the provisions of 2003 and this document, this document prevails.
- (d) Subsection 3.a. of Section 01, Integrity provisions - bid of Standard Instructions 2003 incorporated by reference above is deleted in its entirety and replaced with the following:
  - a. at the time of submitting an arrangement under the Request for Supply Arrangement (RFS), the Bidder has already provided a list of names, as requested under the *Ineligibility and Suspension Policy*. During this procurement process, the Bidder must immediately inform Canada in writing of any changes affecting the list of names.
- (e) Subsection 4 of Section 05, Submission of bids of Standard Instructions 2003 incorporated by reference above, is amended as follows:

Delete: 60 days

Insert: 180 days
- (f) Subsection 1 of Section 08, Transmission by facsimile or by epost Connect of Standard Instructions 2003 incorporated by reference above, is deleted and replaced by the following:
  - 1. Facsimile

Due to the nature of the bid solicitation, bids transmitted by facsimile or electronic mail to PWGSC will not be accepted.

### 2.2 Submission of Bids

- (a) Bids must be submitted only to the Public Works and Government Services Canada (PWGSC) Bid Receiving Unit **via e-post Connect** by the date and time indicated on page one of the bid solicitation.

**Note:** For bidders needing to register with epost Connect the email address is: [tpsgc.dgareceptiondessoumissions-abbidreceiving.pwgsc@tpsgc-pwgsc.gc.ca](mailto:tpsgc.dgareceptiondessoumissions-abbidreceiving.pwgsc@tpsgc-pwgsc.gc.ca). **Interested Bidders must register a few days prior to solicitation closing date.**

**Note:** Bids will not be accepted if emailed directly to this email address. This email address is to be used to open an epost Connect conversation, as detailed in Standard Instructions [2003](#), or to send bids through an epost Connect message if the bidder is using its own licensing agreement for epost Connect.

- (b) Due to the nature of the bid solicitation, bids transmitted by facsimile or electronic mail to PWGSC will not be accepted.

### 2.3 Enquiries - Bid Solicitation

- (a) All enquiries must be submitted in writing to the Contracting Authority no later than five calendar days before the bid closing date. Enquiries received after that time may not be answered.

- (b) Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered with copies to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

## 2.4 Former Public Servant

- (a) Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, Bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

(b) **Definitions**

For the purposes of this clause, "*former public servant*" is any former member of a department as defined in the [Financial Administration Act](#), R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (i) an individual;
- (ii) an individual who has incorporated;
- (iii) a partnership made of former public servants; or
- (iv) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"*lump sum payment period*" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"*pension*" means a pension or annual allowance paid under the [Public Service Superannuation Act](#) (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the [Supplementary Retirement Benefits Act](#), R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the [Canadian Forces Superannuation Act](#), R.S., 1985, c. C-17, the [Defence Services Pension Continuation Act](#), 1970, c. D-3, the [Royal Canadian Mounted Police Pension Continuation Act](#), 1970, c. R-10, and the [Royal Canadian Mounted Police Superannuation Act](#), R.S., 1985, c. R-11, the [Members of Parliament Retiring Allowances Act](#), R.S. 1985, c. M-5, and that portion of pension payable to the [Canada Pension Plan Act](#), R.S., 1985, c. C-8.

(c) **Former Public Servant in Receipt of a Pension**

As per the above definitions, is the Bidder a FPS in receipt of a pension? **Yes ( ) No ( )**

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- (i) name of former public servant;
- (ii) date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with [Contracting Policy Notice: 2012-2](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

(d) **Work Force Adjustment Directive**

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes ( ) No ( )**

If so, the Bidder must provide the following information:

- (i) name of former public servant;
- (ii) conditions of the lump sum payment incentive;
- (iii) date of termination of employment;
- (iv) amount of lump sum payment;
- (v) rate of pay on which lump sum payment is based;
- (vi) period of lump sum payment including start date, end date and number of weeks;
- (vii) number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

**2.5 Applicable Laws**

- (a) Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

**Note to Bidders:** Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of its bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of its choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidder. Bidders are requested to indicate the Canadian province or territory they wish to apply to any resulting contract in their Bid Submission Form.

**2.6 Improvement of Requirement During Solicitation Period**

Should bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Bidders must clearly outline the suggested improvement as well as the reasons for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular bidder will be given consideration provided they are submitted to the Contracting Authority in accordance with the article entitled "Enquiries - Bid Solicitation". Canada will have the right to accept or reject any or all suggestions.

## **2.7 Volumetric Data**

The estimated number of resources required per resource category data has been provided to Bidders to assist them in preparing their bids. The inclusion of this data in this bid solicitation does not represent a commitment by Canada that Canada's future usage of the service identified in this bid solicitation will be consistent with this data. It is provided purely for information purposes.

## **2.8 Bid Challenge and Recourse Mechanisms**

- (a) Several mechanisms are available to potential suppliers to challenge aspects of the procurement process up to and including contract award.
- (b) Canada encourages suppliers to first bring their concerns to the attention of the Contracting Authority. Canada's [Buy and Sell](#) website, under the heading "[Bid Challenge and Recourse Mechanisms](#)" contains information on potential complaint bodies such as:
  - (i) Office of the Procurement Ombudsman (OPO)
  - (ii) Canadian International Trade Tribunal (CITT)
- (c) Suppliers should note that there are strict deadlines for filing complaints, and the time periods vary depending on the complaint body in question. Suppliers should therefore act quickly when they want to challenge any aspect of the procurement process.

## PART 3 - BID PREPARATION INSTRUCTIONS

### 3.1 Bid Preparation Instructions

#### (a) Epost Connect Bid Submission

- (i) Canada requires that the Bidder submit their electronic bid in accordance with section 08 of the 2003 Standard Instructions. The epost Connect system has a limit of 1GB per single message posted and a limit of 20GB per conversation.
- (ii) The bid must be gathered per section and separated as follows:
  - (A) Section I: Technical Bid
  - (B) Section II: Financial Bid
  - (C) Section III: Certifications
- (iii) Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.
- (iv) For further information please refer to article 08 - Transmission by facsimile or by epost Connect at <https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/1/2003/23#transmission-by-facsimile>.

#### (b) **Format for Bid:** Canada requests that Bidders follow the format instructions described below in the preparation of their bid:

- (i) use 8.5 x 11 inch (216 mm x 279 mm) page size;
- (ii) use a numbering system that corresponds to the bid solicitation;
- (iii) include a title page at the front of each volume of the bid that includes the title, date, bid solicitation number, bidder's name and address and contact information of its representative; and
- (iv) include a table of contents.

#### (c) **Canada's Policy on Green Procurement:** In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process. See the Policy on Green Procurement (<http://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=32573>). To assist Canada in reaching its objectives, Bidders should:

- (i) use paper containing fibre certified as originating from a sustainably-managed forest and/or containing a minimum of 30% recycled content; and
- (ii) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, and using staples or clips instead of cerlox, duotangs or binders.

#### (d) **Submission of Only One Bid:**

- (i) A Bidder, including related entities, will be permitted to submit only one bid in response to this bid solicitation. If a Bidder or any related entities participate in more than one bid (participating means being part of the Bidder, not being a subcontractor), Canada will provide those Bidders with 2 working days to identify the single bid to be considered by Canada. Failure to meet this deadline will result in all the affected bids being disqualified. A single bid may contain bids to be awarded a contract in one or more Workstreams. However, a bid may not contain a bid from the Bidder, including related entities to be awarded more than one contract in any given Workstream.

- (ii) For the purposes of this Article, regardless of the jurisdiction where any of the entities concerned is incorporated or otherwise formed as a matter of law (whether that entity is a natural person, corporation, partnership, etc), an entity will be considered to be **"related"** to a Bidder if:
  - (A) they are the same legal entity (i.e., the same natural person, corporation, partnership, limited liability partnership, etc.);
  - (B) they are "related persons" or "affiliated persons" according to the Canada Income Tax Act;
  - (C) the entities have now or in the two years before bid closing had a fiduciary relationship with one another (either as a result of an agency arrangement or any other form of fiduciary relationship); or
  - (D) the entities otherwise do not deal with one another at arm's length, or each of them does not deal at arm's length with the same third party.
- (iii) Individual members of a joint venture cannot participate in another bid, either by submitting a bid alone or by participating in another joint venture. .

**(e) Joint Venture Experience:**

- (i) Where the Bidder is a joint venture with existing experience as that joint venture, it may submit the experience that it has obtained as that joint venture.

Example: A bidder is a joint venture consisting of members L and O. A bid solicitation requires that the bidder demonstrate experience providing maintenance and help desk services for a period of 24 months to a customer with at least 10,000 users. As a joint venture (consisting of members L and O), the bidder has previously done the work. This bidder can use this experience to meet the requirement. If member L obtained this experience while in a joint venture with a third party N, however, that experience cannot be used because the third party N is not part of the joint venture that is bidding.
- (ii) A joint venture bidder may rely on the experience of one of its members to meet any given technical criterion of this bid solicitation.

Example: A bidder is a joint venture consisting of members X, Y and Z. If a solicitation requires: (a) that the bidder have 3 years of experience providing maintenance service, and (b) that the bidder have 2 years of experience integrating hardware with complex networks, then each of these two requirements can be met by a different member of the joint venture. However, for a single criterion, such as the requirement for 3 years of experience providing maintenance services, the bidder cannot indicate that each of members X, Y and Z has one year of experience, totaling 3 years. Such a response would be declared non-responsive.
- (iii) Joint venture members cannot pool their abilities with other joint venture members to satisfy a single technical criterion of this bid solicitation. However, a joint venture member can pool its individual experience with the experience of the joint venture itself. Wherever substantiation of a criterion is required, the Bidder is requested to indicate which joint venture member satisfies the requirement. If the Bidder has not identified which joint venture member satisfies the requirement, the Contracting Authority will provide an opportunity to the Bidder to submit this information during the evaluation period. If the Bidder does not submit this information within the period set by the Contracting Authority, its bid will be declared non-responsive.

Example: A bidder is a joint venture consisting of members A and B. If a bid solicitation requires that the bidder demonstrate experience providing resources for a minimum number of 100 billable days, the bidder may demonstrate that experience by submitting either:

- Contracts all signed by A;
- Contracts all signed by B; or
- Contracts all signed by A and B in joint venture, or
- Contracts signed by A and contracts signed by A and B in joint venture, or
- Contracts signed by B and contracts signed by A and B in joint venture.

That show in total 100 billable days.

- (iv) Any Bidder with questions regarding the way in which a joint venture bid will be evaluated should raise such questions through the Enquiries process as early as possible during the bid solicitation period.

### 3.2 Section I: Technical Bid

- (a) The technical bid consists of the following:

- (i) **Bid Submission Form:** Bidders are requested to include the Bid Submission Form – Attachment “3.1” with their bids. It provides a common form in which bidders can provide information required for evaluation and contract award, such as a contact name and the Bidder's Procurement Business Number, etc. Using the form to provide this information is not mandatory, but it is recommended. If Canada determines that the information required by the Bid Submission Form is incomplete or requires correction, Canada will provide the Bidder with an opportunity to do so.

- (ii) **Substantiation of Technical Compliance:**

- (A) **Mandatory Technical Criteria:** The technical bid must substantiate the compliance with the specific articles of Attachment “4.1”, which is the requested format for providing the substantiation. The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the Bidder will meet the requirements and carry out the required Work. Simply stating that the Bidder or its proposed solution or resources comply is not sufficient. Where Canada determines that the substantiation is not complete, the Bidder will be considered non-responsive and disqualified. The substantiation may refer to additional documentation submitted with the bid - this information can be referenced in the “Bidder's Response” column of Attachment “4.1”, where Bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the Bidder direct Canada to the appropriate location in the documentation.

- (B) **Point-Rated Technical Criteria:** The technical bid must substantiate the compliance with the specific articles of Attachment “4.2”, which is the requested format for providing the substantiation. The substantiation must not simply be a repetition of the requirement(s), but must explain and demonstrate how the Bidder will meet the requirements and carry out the required Work. Simply stating that the Bidder or its proposed solution or resources comply is not sufficient. Where Canada determines that the substantiation is not complete, the Bidder will be rated accordingly. The substantiation may refer to additional documentation submitted with the bid - this information can be referenced in the “Bidder's Response” column of Attachment “4.2”, where Bidders are requested to indicate where in the bid the reference material can be found, including the title of the document, and the page and paragraph numbers; where the reference is not sufficiently precise, Canada may request that the Bidder direct Canada to the appropriate location in the documentation.

- (iii) **Customer Reference Contact Information:**



- (A) Where required, the Bidder must provide customer references. The customer reference must each confirm, if requested by PWGSC, the facts identified in the Bidder's bid, as required by Attachment "4.1" and "4.2".

- (B) The form of question to be used to request confirmation from customer references is as follows:

[Sample Question to Customer Reference: "Has [the Bidder] provided your organization with [describe the services and, if applicable, describe any required time frame within which those services must have been provided]?"

\_\_\_ Yes, the Bidder has provided my organization with the services described above.

\_\_\_ No, the Bidder has not provided my organization with the services described above.

\_\_\_ I am unwilling or unable to provide any information about the services described above.

- (C) For each customer reference, the Bidder must, at a minimum, provide the name and either the telephone number or e-mail address for a contact person. If only the telephone number is provided, it will be used to call to request the e-mail address and the reference check will be done by e-mail.

Bidders are also requested to include the title of the contact person. It is the sole responsibility of the Bidder to ensure that it provides a contact who is knowledgeable about the services the Bidder has provided to its customer and who is willing to act as a customer reference. Crown references will be accepted.

### 3.3 Section II: Financial Bid

- (a) **Pricing:** Bidders must submit their financial bid in accordance with the Pricing Schedule provided in Attachment "4.3". The total amount of Applicable Taxes must be shown separately, if applicable. Unless otherwise indicated, bidders must include a single, firm, all-inclusive per diem rate quoted in Canadian dollars in each cell requiring an entry in the pricing tables.
- (b) **All Costs to be Included:** The financial bid must include all costs for the requirement described in the bid solicitation for the entire Contract Period, including any option periods. The identification of all necessary equipment, software, peripherals, cabling and components required to meet the requirements of the bid solicitation and the associated costs of these items is the sole responsibility of the Bidder.
- (c) **Blank Prices:** Bidders are requested to insert "\$0.00" for any item for which it does not intend to charge or for items that are already included in other prices set out in the tables. If the Bidder leaves any price blank, Canada will treat the price as "\$0.00" for evaluation purposes and may request that the Bidder confirm that the price is, in fact, \$0.00. No bidder will be permitted to add or change a price as part of this confirmation. Any bidder who does not confirm that the price for a blank item is \$0.00 will be declared non-responsive.

**Note to Bidders:** If Canada receives 4 or fewer Bids [the same number of bids as in the article entitled "Phased Bid Compliance Process"] by the bid solicitation closing date, the above sub-article entitled "Blank Prices" will not apply.

- (d) **Electronic Payment of Invoices – Bid:** If you are willing to accept payment of invoices by Electronic Payment Instruments, complete Attachment "3.2" Electronic Payment Instruments, to identify which ones are accepted. If Attachment "3.2" Electronic Payment Instruments is not completed, it will be considered as if Electronic Payment Instruments are not being accepted for payment of invoices. Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.



**3.4 Section III: Certifications**

It is a requirement that bidders submit the certifications and additional information identified under Part 5.

## PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

### 4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that Canada has proceeded to a later step does not mean that Canada has conclusively determined that the Bidder has successfully passed all the previous steps. Canada may conduct steps of the evaluation in parallel.
- (b) An evaluation team composed of representatives of the Client and PWGSC will evaluate the bids on behalf of Canada. Canada may hire any independent consultant, or use any Government resources, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation.
- (c) In addition to any other time periods established in the bid solicitation:
  - (i) **Requests for Clarifications:** If Canada seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to Canada. Failure to meet this deadline will result in the bid being declared non-responsive.
  - (ii) **Requests for Further Information:** If Canada requires additional information in order to do any of the following pursuant to the Section entitled "Conduct of Evaluation" in 2003, Standard Instructions - Goods or Services - Competitive Requirements:
    - (A) verify any or all information provided by the Bidder in its bid; or
    - (B) contact any or all references supplied by the Bidder (e.g., references named in the résumés of individual resources) to verify and validate any information submitted by the Bidder,the Bidder must provide the information requested by Canada within 3 working days of a request by the Contracting Authority.
  - (iii) **Extension of Time:** If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

#### 4.1.1 Phased Bid Compliance Process

##### 4.1.1.1 General

- (a) Canada will conduct the Phased Bid Compliance Process (PBCP) described below for each Workstream of this requirement ONLY if Canada receives four or fewer bids [in response to a](#) given Workstream by the bid solicitation closing date.
- (b) Notwithstanding any review by Canada at Phase I or II of the PBCP, Bidders are and will remain solely responsible for the accuracy, consistency and completeness of their Bids and Canada does not undertake, by reason of this review, any obligations or responsibility for identifying any or all errors or omissions in Bids or in responses by a Bidder to any communication from Canada.

THE BIDDER ACKNOWLEDGES THAT THE REVIEWS IN PHASE I AND II OF THIS PBCP ARE PRELIMINARY AND DO NOT PRECLUDE A FINDING IN PHASE III THAT THE BID IS NON-RESPONSIVE, EVEN FOR MANDATORY REQUIREMENTS WHICH WERE SUBJECT TO REVIEW IN PHASE I OR II AND NOTWITHSTANDING THAT THE BID HAD BEEN FOUND RESPONSIVE IN SUCH EARLIER PHASE. CANADA MAY DEEM A BID TO BE NON-RESPONSIVE TO A MANDATORY REQUIREMENT AT ANY PHASE. THE BIDDER ALSO ACKNOWLEDGES THAT ITS RESPONSE TO A NOTICE OR A COMPLIANCE ASSESSMENT REPORT (CAR) (EACH DEFINED BELOW) IN PHASE I OR II MAY NOT BE SUCCESSFUL IN RENDERING ITS BID RESPONSIVE TO THE MANDATORY REQUIREMENTS THAT ARE

THE SUBJECT OF THE NOTICE OR CAR, AND MAY RENDER ITS BID NON-RESPONSIVE TO OTHER MANDATORY REQUIREMENTS.

- (c) Canada may, in its discretion, request and accept at any time from a Bidder and consider as part of the Bid, any information to correct errors or deficiencies in the Bid that are clerical or administrative, such as, without limitation, failure to sign the Bid or any part or to checkmark a box in a form, or other failure of format or form or failure to acknowledge; failure to provide a procurement business number or contact information such as names, addresses and telephone numbers; inadvertent errors in numbers or calculations that do not change the amount the Bidder has specified as the price or of any component thereof that is subject to evaluation. This shall not limit Canada's right to request or accept any information after the bid solicitation closing in circumstances where the bid solicitation expressly provides for this right. The Bidder will have the time period specified in writing by Canada to provide the necessary documentation. Failure to meet this deadline will result in the Bid being declared non-responsive.
- (d) The PBCP does not limit Canada's rights under Standard Acquisition Clauses and Conditions (SACC) 2003 (2020-05-28) Standard Instructions – Goods or Services – Competitive Requirements nor Canada's right to request or accept any information during the solicitation period or after bid solicitation closing in circumstances where the bid solicitation expressly provides for this right, or in the circumstances described in subsection (c).
- (e) Canada will send any Notice or CAR by any method Canada chooses, in its absolute discretion. The Bidder must submit its response by the method stipulated in the Notice or CAR. Responses are deemed to be received by Canada at the date and time they are delivered to Canada by the method and at the address specified in the Notice or CAR. An email response permitted by the Notice or CAR is deemed received by Canada on the date and time it is received in Canada's email inbox at Canada's email address specified in the Notice or CAR. A Notice or CAR sent by Canada to the Bidder at any address provided by the Bidder in or pursuant to the Bid is deemed received by the Bidder on the date it is sent by Canada. Canada is not responsible for late receipt by Canada of a response, however caused.

#### **4.1.1.2 Phase I: Financial Bid**

- (a) After the closing date and time of this bid solicitation, Canada will examine the Bid to determine whether it includes a Financial Bid and whether any Financial Bid includes all information required by the solicitation. Canada's review in Phase I will be limited to identifying whether any information that is required under the bid solicitation to be included in the Financial Bid is missing from the Financial Bid. This review will not assess whether the Financial Bid meets any standard or is responsive to all solicitation requirements
- (b) Canada's review in Phase I will be performed by officials of the Department of Public Works and Government Services.
- (c) If Canada determines, in its absolute discretion that there is no Financial Bid or that the Financial Bid is missing all of the information required by the bid solicitation to be included in the Financial Bid, then the Bid will be considered non-responsive and will be given no further consideration.
- (d) For Bids other than those described in c), Canada will send a written notice to the Bidder ("Notice") identifying where the Financial Bid is missing information. A Bidder, whose Financial Bid has been found responsive to the requirements that are reviewed at Phase I, will not receive a Notice. Such Bidders shall not be entitled to submit any additional information in respect of their Financial Bid.

- (e) The Bidders who have been sent a Notice shall have the time period specified in the Notice (the "Remedy Period") to remedy the matters identified in the Notice by providing to Canada, in writing, additional information or clarification in response to the Notice. Responses received after the end of the Remedy Period will not be considered by Canada, except in circumstances and on terms expressly provided for in the Notice.
- (f) In its response to the Notice, the Bidder will be entitled to remedy only that part of its Financial Bid which is identified in the Notice. For instance, where the Notice states that a required line item has been left blank, only the missing information may be added to the Financial Bid, except that, in those instances where the addition of such information will necessarily result in a change to other calculations previously submitted in its Financial Bid, (for example, the calculation to determine a total price), such necessary adjustments shall be identified by the Bidder and only these adjustments shall be made. All submitted information must comply with the requirements of this solicitation.
- (g) Any other changes to the Financial Bid submitted by the Bidder will be considered to be new information and will be disregarded. There will be no change permitted to any other Section of the Bidder's Bid. Information submitted in accordance with the requirements of this solicitation in response to the Notice will replace, in full, **only** that part of the original Financial Bid as is permitted above, and will be used for the remainder of the bid evaluation process.
- (h) Canada will determine whether the Financial Bid is responsive to the requirements reviewed at Phase I, considering such additional information or clarification as may have been provided by the Bidder in accordance with this Section. If the Financial Bid is not found responsive for the requirements reviewed at Phase I to the satisfaction of Canada, then the Bid shall be considered non-responsive and will receive no further consideration.
- (i) Only Bids found responsive to the requirements reviewed in Phase I to the satisfaction of Canada, will receive a Phase II review.

#### **4.1.1.3 Phase II: Technical Bid**

- (a) Canada's review at Phase II will be limited to a review of the Technical Bid to identify any instances where the Bidder has failed to meet any Eligible Mandatory Criterion. This review will not assess whether the Technical Bid meets any standard or is responsive to all solicitation requirements. Eligible Mandatory Criteria are all mandatory technical criteria that are identified in this solicitation as being subject to the PBCP. Mandatory technical criteria that are not identified in the solicitation as being subject to the PBCP, will not be evaluated until Phase III.
- (b) Canada will send a written notice to the Bidder (Compliance Assessment Report or "CAR") identifying any Eligible Mandatory Criteria that the Bid has failed to meet. A Bidder whose Bid has been found responsive to the requirements that are reviewed at Phase II will receive a CAR that states that its Bid has been found responsive to the requirements reviewed at Phase II. Such Bidder shall not be entitled to submit any response to the CAR.
- (c) A Bidder shall have the period specified in the CAR (the "Remedy Period") to remedy the failure to meet any Eligible Mandatory Criterion identified in the CAR by providing to Canada in writing additional or different information or clarification in response to the CAR. Responses received after the end of the Remedy Period will not be considered by Canada, except in circumstances and on terms expressly provided for in the CAR.
- (d) The Bidder's response must address only the Eligible Mandatory Criteria listed in the CAR as not having been achieved, and must include only such information as is necessary to achieve such compliance. Any additional information provided by the Bidder which is not necessary to achieve such compliance will not be considered by Canada, except that, in those instances where such a response to the Eligible Mandatory Criteria specified in the CAR will necessarily result in a consequential change to other parts of the Bid, the Bidder shall identify such additional changes, provided that its response must not include any change to the Financial Bid.

- (e) The Bidder's response to the CAR should identify in each case the Eligible Mandatory Criterion in the CAR to which it is responding, including identifying in the corresponding section of the original Bid, the wording of the proposed change to that section, and the wording and location in the Bid of any other consequential changes that necessarily result from such change. In respect of any such consequential change, the Bidder must include a rationale explaining why such consequential change is a necessary result of the change proposed to meet the Eligible Mandatory Criterion. It is not up to Canada to revise the Bidder's Bid, and failure of the Bidder to do so in accordance with this subparagraph is at the Bidder's own risk. All submitted information must comply with the requirements of this solicitation.
- (f) Any changes to the Bid submitted by the Bidder other than as permitted in this solicitation, will be considered to be new information and will be disregarded. Information submitted in accordance with the requirements of this solicitation in response to the CAR will replace, in full, **only** that part of the original Bid as is permitted in this Section.
- (g) Additional or different information submitted during Phase II permitted by this section will be considered as included in the Bid, but will be considered by Canada in the evaluation of the Bid at Phase II only for the purpose of determining whether the Bid meets the Eligible Mandatory Criteria. It will not be used at any Phase of the evaluation to increase or decrease any score that the original Bid would achieve without the benefit of such additional or different information. For instance, an Eligible Mandatory Criterion that requires a mandatory minimum number of points to achieve compliance will be assessed at Phase II to determine whether such mandatory minimum score would be achieved with such additional or different information submitted by the Bidder in response to the CAR. If so, the Bid will be considered responsive in respect of such Eligible Mandatory Criterion, and the additional or different information submitted by the Bidder shall bind the Bidder as part of its Bid, but the Bidder's original score, which was less than the mandatory minimum for such Eligible Mandatory Criterion, will not change, and it will be that original score that is used to calculate any score for the Bid.
- (h) Canada will determine whether the Bid is responsive for the requirements reviewed at Phase II, considering such additional or different information or clarification as may have been provided by the Bidder in accordance with this Section. If the Bid is not found responsive for the requirements reviewed at Phase II to the satisfaction of Canada, then the Bid shall be considered non-responsive and will receive no further consideration.
- (i) Only Bids found responsive to the requirements reviewed in Phase II to the satisfaction of Canada, will receive a Phase III evaluation.

#### **4.1.1.4 Phase III: Final Evaluation of the Bid**

- (a) In Phase III, Canada will complete the evaluation of all Bids found responsive to the requirements reviewed at Phase II. Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) A Bid is non-responsive and will receive no further consideration if it does not meet all mandatory evaluation criteria of the solicitation.

## **4.2 Technical Evaluation**

A separate technical evaluation will be conducted for each Workstream.

- (a) **Mandatory Technical Criteria:**
  - (i) Each bid will be reviewed for compliance with the mandatory requirements of the bid solicitation. Any element of the bid solicitation that is identified specifically with the words "must" or "mandatory" is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be declared non-responsive and be disqualified.
  - (ii) The mandatory technical criteria are described in Attachment "4.1".

If the Phased Bid Compliance Process applies, it will apply to all mandatory technical criteria.

(b) **Point-Rated Technical Criteria:**

- (i) Each bid will be rated by assigning a score to the rated requirements, which are identified in the bid solicitation by the word "rated" or by reference to a score. Bidders who fail to submit complete bids with all the information requested by this bid solicitation will be rated accordingly.
- (ii) The rated requirements are described in Attachment "4.2".

(c) **Resources Evaluated at TA Stage**

Resources will not be evaluated as part of this bid solicitation.

Resources will only be assessed after contract award once specific tasks are requested of the Contractor. After contract award, the Task Authorization process will be in accordance with Part 7 – Resulting Contract Clauses, the Article titled "Task Authorization". When a Task Authorization Form (TA Form) is issued, the Contractor will be requested to propose a resource to satisfy the specific requirement based on the TA Form's Statement of Work. The proposed resource will then be assessed against the criteria identified in the Contract's Statement of Work in accordance with Appendix C to Annex A.

(d) **Reference Checks:**

- (i) Whether or not to conduct reference checks is discretionary. However, if PWGSC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all bidders who have not, at that point, been found non-responsive.
- (ii) For reference checks, Canada will conduct the reference check in writing by email. Canada will send all email reference check requests to contacts supplied by all the Bidders within a 48-hour period using the email address provided in the bid. Canada will not award any points and/or a bidder will not meet the mandatory experience requirement (as applicable) unless the response is received within 5 working days of the date that Canada's email was sent.
- (iii) On the third working day after sending out the reference check request, if Canada has not received a response, Canada will notify the Bidder by email, to allow the Bidder to contact its reference directly to ensure that it responds to Canada within 5 working days. If the individual named by a Bidder is unavailable when required during the evaluation period, the Bidder may provide the name and email address of an alternate contact person from the same customer. Bidders will only be provided with this opportunity once for each customer, and only if the originally named individual is unavailable to respond (i.e., the Bidder will not be provided with an opportunity to submit the name of an alternate contact person if the original contact person indicates that he or she is unwilling or unable to respond). The Bidder will have 1 working day to submit the name of a new contact. That contact will again be given 5 working days to respond once Canada sends its reference check request.
- (iv) Wherever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.
- (v) Points will not be allocated and/or a bidder will not meet the mandatory experience requirement (as applicable) if (1) the reference customer states he or she is unable or unwilling to provide the information requested, or (2) the customer reference is not a customer of the Bidder itself (for example, the customer cannot be the customer of an affiliate of the Bidder instead of being a customer of the Bidder itself). Nor will points be allocated or a mandatory met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Bidder.

#### 4.3 Financial Evaluation

- (a) The financial evaluation will be conducted using the firm per diem rates provided by the responsive bid(s). [A separate financial evaluation will be conducted for each Workstream.](#)
- (b) There are two possible financial evaluation methods for this requirement. The first method will be used if three or more bids are determined responsive (see (c) Financial Evaluation - Method A below). The second method will be used if fewer than three bids are determined responsive (see (d) Financial Evaluation - Method B below).
- (c) **Financial Evaluation - Method A:** The following financial evaluation method will be used if three or more bids are determined responsive:
- (i) **STEP 1 - ESTABLISHING THE LOWER AND UPPER MEDIAN BAND LIMITS FOR EACH PERIOD AND EACH RESOURCE CATEGORY:** The Contracting Authority will establish, for each period and each Resource Category of each Workstream, the median band limits based on the firm per diem rates provided by the technically responsive bids. For each such Resource Category the median will be calculated using the median function in Microsoft Excel and will represent a range that encompasses any rate to a value of minus (-) 10% of the median, and an upper median rate to a value of plus (+) 30% of the median. When an even number of technically responsive bids have been determined, an average of the middle two rates will be used to calculate the median band limits and for an odd number of technically responsive bids, the middle rate will be used.
- (ii) **STEP 2 - POINTS ALLOCATION:** For each period and each Resource Category of each [Workstream](#) points will be allocated as follows:
- (A) A Bidder's proposed firm per diem rate that is either lower than the established lower median band limit or higher than the established upper median band limit for that period and Resource Category will be allocated 0 points.
- (B) A Bidder's proposed firm per diem rate falling within the upper and lower median band limits, for that period and Resource Category, will be allocated points using the following calculation, which will be rounded to two decimal places:
- $$\frac{\text{Lowest proposed firm per diem rate within the median band limits}}{\text{Bidder's proposed firm per diem rate within the median band limits}} \times \text{Maximum Points Assigned at Table 1 below}$$
- (C) A Bidder's proposed firm per diem rate falling within the established median band limits which is the lowest proposed firm per diem rate will be allocated the applicable maximum points assigned at Table 1 below.

#### WORKSTREAM 1

TABLE 1 - MAXIMUM POINTS ASSIGNED				
RESOURCE CATEGORIES	INITIAL (3 YEARS) CONTRACT PERIOD	OPTION PERIOD 1 (1 YEAR)	OPTION PERIOD 2 (1 YEAR)	TOTAL POINTS
B1 Business Analyst – Level 3	90	20	20	130
B2 Business Architect – Level 3	90	20	10	120
B4 Business Continuity/Disaster Recovery Specialist – Level 3	90	20	10	120
B5 BPR Consultant – Level 3	90	20	20	130
B8 Call Centre Consultant – Level 2	60	10	10	80
P1 Change Management Consultant – Level 2	90	20	10	120
P7 Project Coordinator – Level 2	90	20	10	120



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640EL

P9 Project Manager – Level 2	90	20	20	130
P9 Project Manager – Level 3	90	30	20	140
P10 Project Scheduler – Level 3	60	20	20	100
P11 Quality Assurance Specialist / Analyst – Level 3	60	10	10	80
Total	900	210	160	1,270

## WORKSTREAM 2

**TABLE 1 - MAXIMUM POINTS ASSIGNED**

RESOURCE CATEGORIES	INITIAL (3 YEARS) CONTRACT PERIOD	OPTION PERIOD 1 (1 YEAR)	OPTION PERIOD 2 (1 YEAR)	TOTAL POINTS
A1 Application/Software Architect – Level 3	120	30	30	180
A2 ERP Functional Analyst – Level 2	90	20	20	130
A2 ERP Functional Analyst – Level 3	90	30	30	150
A4 ERP System Analyst – Level 3	90	30	30	150
A5 ERP Technical Analyst – Level 3	90	30	30	150
B5 BPR Consultant – Level 3	60	10	10	80
I1 Data Conversion Specialist – Level 3	60	10	10	80
I2 Database Administrator – Level 3	60	10	10	80
I4 Database Modeller / IM Modeller – Level 3	60	10	10	80
I5 IM Architect – Level 3	60	10	10	80
I 11 Technology Architect – Level 3	30	10	10	50
Total	810	200	200	1,210

- (iii) **STEP 3 - FINANCIAL SCORE:** Points allocated under STEP 2 for each period and Resource Category of each Workstream will be added together and rounded to two decimal places to produce the Financial Score. Bidders will find below an example of a financial evaluation using Method A.

(iv) **EXAMPLE OF A FINANCIAL EVALUATION USING METHOD A**

**TABLE 2 - EXAMPLE OF A FINANCIAL EVALUATION USING METHOD A: any rate to a value of minus (-) 20% of the median, and an upper median rate to a value of plus (+) 30% of the median.**

Resource Category	Max. Points	Bidder 1		Bidder 2		Bidder 3	
		Year 1	Year 2	Year 1	Year 2	Year 1	Year 2
Programmer	150 (75 pts. per year)	\$400.00	\$400.00	\$420.00	\$450.00	\$450.00	\$450.00
Business Analyst	100 (50 pts. per year)	\$600.00	\$600.00	\$600.00	\$620.00	\$650.00	\$820.00
Project Manager	50 (25 pts. per year)	\$555.00	\$900.00	\$750.00	\$800.00	\$700.00	\$800.00
<b>TOTAL</b>	300						

**STEP 1 - Establishing the lower and upper median band limits for each year and each resource category**

(Median 1) For the Programmer Resource Category, the year 1 median would be \$420.00. The lower median band limit would be \$336.00 and higher median band limit would be \$546.00.



(Median 2)	For the Programmer Resource Category, the year 2 median would be \$450.00. The lower median band limit would be \$360.00 and higher median band limit would be \$585.00.
(Median 3)	For the Business Analyst Resource Category, the year 1 median would be \$600.00. The lower median band limit would be \$480.00 and higher median band limit would be \$780.00.
(Median 4)	For the Business Analyst Resource Category, the year 2 median would be \$620.00. The lower median band limit would be \$496.00 and higher median band limit would be \$806.00.
(Median 5)	For the Project Manager Resource Category, the year 1 median would be \$700.00. The lower median band limit would be \$560.00 and higher median band limit would be \$910.00.
(Median 6)	For the Project Manager Resource Category, the year 2 median would be \$800.00. The lower median band limit would be \$640.00 and higher median band limit would be \$1,040.00.
<b>STEP 2 - Points Allocation:</b>	
<b>Bidder 1:</b>	
Programmer Year 1 =	75 points (lowest rate within the lower and upper median band limits)
Programmer Year 2 =	75 points (lowest rate within the lower and upper median band limits)
Business Analyst Year 1 =	50 points (lowest rate within the lower and upper median band limits)
Business Analyst Year 2 =	50 points (lowest rate within the lower and upper median band limits)
Project Manager Year 1 =	0 points (outside the lower and higher median band limits)
Project Manager Year 2 =	22.22 points (based on the following calculation = (Lowest rate of \$800.00 / Bidder's proposed rate of \$900.00) Multiplied by 25 pts)
<b>Bidder 2:</b>	
Programmer Year 1 =	71.43 points (based on the following calculation = (Lowest rate of \$400.00 / Bidder's proposed rate of \$420.00) Multiplied by 75 pts)
Programmer Year 2 =	66.67 points (based on the following calculation = (Lowest rate of \$400.00 / Bidder's proposed rate of \$450.00) Multiplied by 75 pts)
Business Analyst Year 1 =	50 points (lowest price within the lower and upper median band limits)
Business Analyst Year 2 =	48.39 points (based on the following calculation = (Lowest rate of \$600.00 / Bidder's proposed rate of \$620.00) Multiplied by 50 pts)
Project Manager Year 1 =	23.33 points (based on the following calculation = (Lowest rate of \$700.00 / Bidder's proposed rate of \$750.00) Multiplied by 25 pts)
Project Manager Year 2 =	25 points (lowest price within the lower and upper median band limits)
<b>Bidder 3:</b>	
Programmer Year 1 =	66.67 points (based on the following calculation = (Lowest rate of \$400.00 / Bidder's proposed rate of \$450.00) Multiplied by 75 pts)
Programmer Year 2 =	66.67 points (based on the following calculation = (Lowest rate of \$400.00 / Bidder's proposed rate of \$450.00) Multiplied by 75 pts)
Business Analyst Year 1 =	46.15 points (based on the following calculation = (Lowest rate of \$600.00 / Bidder's proposed rate of \$650.00) Multiplied by 75 pts)
Business Analyst Year 2 =	0 points (outside the lower and higher median band limits)
Project Manager Year 1 =	25 points (lowest price within the lower and upper median band limits)
Project Manager Year 2 =	25 points (lowest price within the lower and upper median band limits)
<b>STEP 3 - Financial Score:</b>	
<b>Bidder 1:</b>	75 + 75 + 50 + 50 + 0 + 22.22 = Total Financial Score of 272.22 points out of a possible 300 points
<b>Bidder 2:</b>	71.43 + 67.67 + 50 + 48.39 + 23.33 + 25 = Total Financial Score of 284.82 points out of a possible 300 points
<b>Bidder 3:</b>	66.67 + 66.67 + 46.15 + 0 + 25 + 25 = Total Financial Score of 229.49 points out of a possible 300 points

- (d) **Financial Evaluation - Method B:** The following financial evaluation method will be used if less than three bids are determined responsive:

- (i) **STEP 1 - POINTS ALLOCATION:** For each period and each Resource Category of each Workstream points will be allocated as follows:

- (A) Points will be established based on the following calculation, with points rounded to two decimal places:

$$\frac{\text{Lowest proposed firm per diem rate}}{\text{Bidder's proposed firm per diem rate}} \times \text{Maximum Points Assigned at Table 3 below}$$

The Bidder with the lowest proposed firm per diem rate will be allocated the applicable maximum points assigned at Table 3 below.

## WORKSTREAM 1

TABLE 3 - MAXIMUM POINTS ASSIGNED				
RESOURCE CATEGORIES	INITIAL (3 YEARS) CONTRACT PERIOD	OPTION PERIOD 1 (1 YEAR)	OPTION PERIOD 2 (1 YEAR)	TOTAL POINTS
B1 Business Analyst – Level 3	90	20	20	130
B2 Business Architect – Level 3	90	20	10	120
B4 Business Continuity/Disaster Recovery Specialist – Level 3	90	20	10	120
B5 BPR Consultant – Level 3	90	20	20	130
B8 Call Centre Consultant – Level 2	60	10	10	80
P1 Change Management Consultant – Level 2	90	20	10	120
P7 Project Coordinator – Level 2	90	20	10	120
P9 Project Manager – Level 2	90	20	20	130
P9 Project Manager – Level 3	90	30	20	140
P10 Project Scheduler – Level 3	60	20	20	100
P11 Quality Assurance Specialist / Analyst – Level 3	60	10	10	80
Total	900	210	160	1,270

## WORKSTREAM 2

TABLE 3 - MAXIMUM POINTS ASSIGNED				
RESOURCE CATEGORIES	INITIAL (3 YEARS) CONTRACT PERIOD	OPTION PERIOD 1 (1 YEAR)	OPTION PERIOD 2 (1 YEAR)	TOTAL POINTS
A1 Application/Software Architect – Level 3	120	30	30	180
A2 ERP Functional Analyst – Level 2	90	20	20	130
A2 ERP Functional Analyst – Level 3	90	30	30	150
A4 ERP System Analyst – Level 3	90	30	30	150
A5 ERP Technical Analyst – Level 3	90	30	30	150
B5 BPR Consultant – Level 3	60	10	10	80
I1 Data Conversion Specialist – Level 3	60	10	10	80
I2 Database Administrator – Level 3	60	10	10	80
I4 Database Modeller / IM Modeller – Level 3	60	10	10	80
I5 IM Architect – Level 3	60	10	10	80
I 11 Technology Architect – Level 3	30	10	10	50

Total	810	200	200	1,210
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- (ii) **STEP 2 - FINANCIAL SCORE:** Points allocated under STEP 1, for each period and each Resource Category, will be added together and rounded to two decimal places to produce the Financial Score.

(e) **Substantiation of Professional Services Rates**

In Canada's experience, bidders will from time to time propose rates at the time of bidding for one or more categories of resources that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. When evaluating the rates bid for professional services, Canada may, but will have no obligation to, require price support in accordance with this Article. If Canada requests price support, it will be requested from all otherwise responsive bidders who have proposed a rate that is at least 20% lower than the median rate bid by all responsive bidders for the relevant resource category or categories. If Canada requests price support, the Bidder must provide the following information:

- (i) an invoice (referencing a contract serial number or other unique contract identifier) that shows that the Bidder has provided and invoiced a customer (with whom the Bidder deals at arm's length) for services performed for that customer similar to the services that would be provided in the National Capital Region in the relevant resource category, where those services were provided for at least three months within the eighteen months before the bid solicitation closing date, and the fees charged were equal to or less than the rate offered to Canada;
- (ii) in relation to the invoice in (i), evidence from the Bidder's customer that the services identified in the invoice include at least 50% of the tasks listed in the Statement of Work for the category of resource being assessed for an unreasonably low rate. This evidence must consist of either a copy of the contract (which must describe the services to be provided and demonstrate that at least 50% of the tasks to be performed are the same as those to be performed under the Statement of Work in this bid solicitation) or the customer's signed certification that the services subject to the charges in the invoice included at least 50% of the same tasks to be performed under the Statement of Work in this bid solicitation; and
- (iii) the name, telephone number and, if available, e-mail address of a contact person at the customer who received each invoice submitted under (i), so that Canada may verify any information provided by the Bidder.

Once Canada requests substantiation of the rates bid for any resource category, it is the sole responsibility of the Bidder to submit information (as described above and as otherwise may be requested by Canada, including information that would allow Canada to verify information with the resource proposed) that will allow Canada to determine whether it can rely, with confidence, on the Bidder's ability to provide the required services at the rates bid. If Canada determines that the information provided by the Bidder does not adequately substantiate the unreasonably low rates, the bid will be declared non-responsive.

(f) **Formulae in Pricing Tables**

If the pricing tables provided to bidders include any formulae, Canada may re-input the prices provided by bidders into a fresh table, if Canada believes that the formulae may no longer be functioning properly in the version submitted by a bidder.

#### 4.4 Basis of Selection

**Note to Bidders:** if a bidder is selected for award of more than one Workstream, Canada reserves the right to award one contract for all the Workstreams awarded to that bidder.

**(a) Evaluation of Bid – Multiple Contracts Awarded for Multiple Workstreams**

**Selection Process:** The following selection process will be conducted for each Workstream:

- (i) A bid must comply with the requirements of the bid solicitation, meet all mandatory evaluation criteria and obtain the required pass marks for the point rated criteria identified in this bid solicitation to be declared responsive.
- (ii) The responsive bid that obtains the highest Total Bidder Score will be recommended for award of a contract. For any given Bidder, the greatest possible Total Technical Score is 70 while the greatest possible Total Financial Score is 30.

- (A) Calculation of Total Technical Score: For each Workstream the Total Technical Score will be computed for each responsive bid by converting the Technical Score obtained for the point-rated technical criteria using the following formula, rounded to two decimal places:

$$\frac{\text{Technical Score}}{\text{Maximum Technical Points (Bidders, please refer to the maximum technical points for each Workstream at Attachment "4.2")}} \times 70 = \text{Total Technical Score}$$

- (B) Calculation of Total Financial Score: For each Workstream the Total Financial Score will be computed for each responsive bid by converting the Financial Score obtained for the financial evaluation using the following formula rounded to two decimal places:

$$\frac{\text{Financial Score}}{\text{Total Maximum Points Assigned (Bidders, please refer to the total maximum points assigned for each Workstream)}} \times 30 = \text{Total Financial Score}$$

- (C) Calculation of the Total Bidder Score: For each Workstream the Total Bidder Score will be computed for each responsive bid in accordance with the following formula:

$$\text{Total Technical Score} + \text{Total Financial Score} = \text{Total Bidder Score}$$

- (iii) In the event of identical Total Bidder Scores occurring within a given Workstream, then the bid with the highest Total Technical Score will become the top-ranked bidder.

- (b) **Contract Funding Allocation:** Where for a Workstream more than one contract is awarded, each contract issued for that particular Workstream will be issued with an amount of funding specified in the article titled "Limitation of Expenditure" calculated based on the following:

- (i) in the event that only one contract is awarded for a Workstream, the amount of the Limitation of Expenditure will be determined at Canada's discretion;
- (ii) where for a Workstream two contracts are awarded, the amount of the Limitation of Expenditure of each contract will be determined in accordance with the following:
  - (A) the Bidder with the highest Total Bidder Score will receive 55% of the funding initially allocated for that Workstream; and
  - (B) the Bidder with the next highest Total Bidder Score will receive 45% of the funding initially allocated for that Workstream.

- (c) Bidders should note that all contract awards are subject to Canada's internal approvals process, which includes a requirement to approve funding in the amount of any proposed contract. Despite the fact that the Bidder may have been recommended for contract award, a contract will only be awarded if internal approval is granted according to Canada's internal policies. If approval is not granted, no contract will be awarded.

## PART 5 – CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue, whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

### 5.1 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive.

#### (a) Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "[FCP Limited Eligibility to Bid](https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html)" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website. (<https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html> ).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "[FCP Limited Eligibility to Bid](https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html)" list at the time of contract award.

Canada will also have the right to terminate the Contract for default if a Contractor, or any member of the Contractor if the Contractor is a Joint Venture, appears on the "[FCP Limited Eligibility to Bid](https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html)" list during the period of the Contract.

The Bidder must provide the Contracting Authority with a completed Attachment "5.2", Federal Contractors Program for Employment Equity - Certification, before contract award. If the Bidder is a Joint Venture, the Bidder must provide the Contracting Authority with a completed Attachment "5.1" Federal Contractors Program for Employment Equity - Certification, for each member of the Joint Venture.

#### (b) Submission of Only One Bid

By submitting a bid, the Bidder is certifying that it does not consider itself to be related to any other bidder.

## **PART 6 - SECURITY, FINANCIAL AND OTHER REQUIREMENTS**

### **6.1 Security Requirement**

- (a) Before award of a contract, the following conditions must be met:
  - (i) the Bidder must hold a valid organization security clearance as indicated in Part 7 - Resulting Contract Clauses;
  - (ii) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 7 - Resulting Contract
- (b) Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful Bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- (c) For additional information on security requirements, Bidders should refer to the Contract Security Program of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.
- (d) In the case of a joint venture bidder, each member of the joint venture must meet the security requirements.

### **6.2 Financial Capability**

- (a) SACC Manual clause A9033T (2012-07-16) Financial Capability applies, except that subsection 3 is deleted and replaced with the following: "If the Bidder is a subsidiary of another company, then any financial information required by the Contracting Authority in 1(a) to (f) must be provided by each level of parent company, up to and including the ultimate parent company. The financial information of a parent company does not satisfy the requirement for the provision of the financial information of the Bidder; however, if the Bidder is a subsidiary of a company and, in the normal course of business, the required financial information is not generated separately for the subsidiary, the financial information of the parent company must be provided. If Canada determines that the Bidder is not financially capable but the parent company is, or if Canada is unable to perform a separate assessment of the Bidder's financial capability because its financial information has been combined with its parent's, Canada may, in its sole discretion, award the contract to the Bidder on the condition that the parent company grant a performance guarantee to Canada."
- (b) In the case of a joint venture bidder, each member of the joint venture must meet the financial capability requirements.

## PART 7 - RESULTING CONTRACT CLAUSES

**Note to Bidders:** Any resulting contract would only list the applicable Workstream(s) above that are awarded to the successful bidder(s) in accordance with the evaluation methodology set out in this bid solicitation. If a bidder is selected for award of more than one Workstream, Canada reserves the right to award one contract for all the Workstreams awarded to that bidder.

The following clauses apply to and form part of any contract resulting from the bid solicitation.

### 7.1 Requirement

- (a) \_\_\_\_\_ (the "**Contractor**") agrees to supply to the Client the services described in the Contract, including the Statement of Work, in accordance with, and at the prices set out in, the Contract. This includes providing professional services as and when requested by Canada, to one or more locations to be designated by Canada, excluding any locations in areas subject to any of the Comprehensive Land Claims Agreements.
- (b) **Client:** Under the Contract, the "**Client**" is \_\_\_\_\_.
- (c) **Reorganization of Client:** The Contractor's obligation to perform the Work will not be affected by (and no additional fees will be payable as a result of) the renaming, reorganization, reconfiguration, or restructuring of any Client. The reorganization, reconfiguration and restructuring of the Client includes the privatization of the Client, its merger with another entity, or its dissolution, where that dissolution is followed by the creation of another entity or entities with mandates similar to the original Client. In connection with any form of reorganization, Canada may designate another department or government body as the Contracting Authority or Project Authority, as required to reflect the new roles and responsibilities associated with the reorganization.
- (d) **Defined Terms:** Words and expressions defined in the General Conditions or Supplemental General Conditions and used in the Contract have the meanings given to them in the General Conditions or Supplemental General Conditions. Any reference to an Identified User in the Supply Arrangement is a reference to the Client. Also, any reference to a "deliverable" or "deliverables" includes all documentation outlined in this Contract. A reference to a "local office" of the Contractor means an office having at least one full time employee that is not a shared resource working at that location.

### 7.2 Task Authorization

- (a) **As-and-when-requested Task Authorizations:** The Work or a portion of the Work to be performed under the Contract will be on an "as-and-when-requested basis" using a Task Authorization (TA). The Work described in the TA must be in accordance with the scope of the Contract. The Contractor must not commence work until a validly issued TA has been issued by Canada and received by the Contractor. The Contractor acknowledges that any work performed before such issuance and receipt will be done at the Contractor's own risk.
- (b) **Allocation of Task Authorizations:** More than one contract has been awarded for this requirement. As a result, the Task Authorizations issued under this series of contracts will be allocated in accordance with the following:
  - (i) At the time this series of contracts was awarded, each contractor was allocated an amount of funding as specified in the Limitation of Expenditure based on the evaluation process described in the bid solicitation that resulted in the award of this series of contracts.
  - (ii) When a Task Authorization is issued, Canada will use a rotational method to allocate the draft Task Authorizations where the rotation is based on the ranking obtained by the Contractor during the Bid Solicitation.



- (iii) Canada will send the first TA to the first ranked Contractor, the second TA to the second ranked Contractor and the third TA to the third ranked Contractor. This rotational process will be repeated for each subsequent series of TAs issued by Canada.
  - (iv) The Contractor sent a draft TA will have the time set out further below under the subparagraph entitled "Contractor's Response to Draft Task Authorization" to respond to the Contracting Authority.
  - (v) If the Contractor to whom the draft TA is first sent either fails to respond on time or confirms in writing that it refuses to perform the task, the draft TA will then be forwarded to the next-ranked Contractor. In the event that Canada determines the proposed resource(s) does not meet the minimum experience or other requirements of the categories identified in the draft TA, Canada may, at its entire discretion request that the Contractor propose another resource and the Contractor will have the time set out in the subparagraph "Contractor's Response to Draft Task Authorization" to respond. If the Contractor fails to respond on time or Canada determines that the proposed resource(s) does not meet the minimum experience or other requirements of the categories identified in the draft TA, the draft TA will be forwarded to the next-ranked Contractor.
  - (vi) If the Contractor refuses a TA or fails to submit a valid response, the dollar value of the TA may be subtracted from the dollar value of the Contractor's Contract and may be re-allocated, at the Contracting Authority's sole discretion, in whole or in part, to the other contractors in that same Workstream.
  - (vii) The process of sending out a draft TA will continue until Canada either cancels the requirement for the task or it has been validly issued to one of the contractors. If none of the contractors can perform the task (in accordance with all the terms and conditions of this series of contracts), Canada may acquire the required Work by other means.
  - (viii) Any of the contractors may advise the Project Authority and the Contracting Authority in writing that it is unable to carry out additional tasks as a result of previous commitments under one or more TAs issued under this series of contracts, and no draft TA will be sent to that contractor until that contractor has given notice in writing to the Project Authority and the Contracting Authority that it is again available to perform additional tasks.
  - (ix) If it is found that the allocation process described at part (ii) above has resulted in the award of a disproportionate dollar value of work between the Contractors, the Contractors agree that Canada, in its sole discretion, may deviate from the allocation process and issue TAs in the manner required to re-establish a proportional allocation.
- (c) **Assessment of Resources Proposed at TA Stage:** Processes for issuing, responding to and assessing Task Authorizations are further detailed in Appendices A, B, C and D of Annex A.
- (d) **Form and Content of draft Task Authorization:**
- (i) The Project Authority will provide the Contractor with a description of the task in a draft Task Authorization using the form specified in Appendix B to Annex A.
  - (ii) The draft Task Authorization will contain the details of the activities to be performed, and must also contain the following information:
    - (A) the contract number;
    - (B) the task number;
    - (C) The date by which the Contractor's response must be received (which will appear in the draft Task Authorization, but not the issued Task Authorization);
    - (D) the categories of resources and the number required;
    - (E) a description of the work for the task outlining the activities to be performed and identifying any deliverables (such as reports);
    - (F) the start and completion dates;



- (G) any option(s) to extend initial end date (if applicable);
  - (H) milestone dates for deliverables and payments (if applicable);
  - (I) the number of person-days of effort required;
  - (J) whether the work requires on-site activities and the location;
  - (K) the language profile of the resources required;
  - (L) the level of security clearance required of resources;
  - (M) the price payable to the Contractor for performing the task, with an indication of whether it is a firm price or a maximum TA price (and, for maximum price task authorizations, the TA must indicate how the final amount payable will be determined; where the TA does not indicate how the final amount payable will be determined, the amount payable is the amount, up to the maximum, that the Contractor demonstrates was actually worked on the project, by submitting time sheets filled in at the time of the work by the individual resources to support the charges); and
  - (N) any other constraints that might affect the completion of the task.
- (e) **Contractor's Response to Draft Task Authorization:** The Contractor must provide to the Project Authority, within 5 working days of receiving the draft Task Authorization (or within any longer time period specified in the draft TA), a quotation with the proposed total price for performing the task and a breakdown of that cost, established in accordance with the Basis of Payment specified in the Contract, as well as its corresponding proposed resource(s) in accordance with Appendix A to Annex A of the Contract. The Contractor's quotation must be based on the rates set out in the Contract. The Contractor will not be paid for preparing or providing its response or for providing other information required to prepare and validly issue the TA.
- (f) **Task Authorization Limit and Authorities for Validly Issuing Task Authorizations:**  
To be validly issued, a TA must include the following signatures:
- (i) for any TA, inclusive of revisions, with a value less than or equal to \$300,000.00 (excluding Applicable Taxes), the TA must be signed by the Project Authority and the Contractor; and
  - (ii) for any TA with a value greater than this amount, a TA must be signed by the Project Authority, the Contracting Authority and the Contractor.
- Any TA that does not bear the appropriate signature(s) is not validly issued by Canada. Any work performed by the Contractor without receiving a validly issued TA is done at the Contractor's own risk. If the Contractor receives a TA that is not appropriately signed, the Contractor must notify the Contracting Authority. By providing written notice to the Contractor, the Contracting Authority may suspend the Client's ability to issue TA's at any time, or reduce the dollar value threshold described in sub-article (i) above; any suspension or reduction notice is effective upon receipt.
- (g) **Periodic Usage Reports:**
- (i) The Contractor must compile and maintain records on its provision of services to the federal government under Task Authorizations validly issued under the Contract. The Contractor must provide this data to Canada in accordance with the reporting requirements detailed below. If some data is not available, the reason must be indicated. If services are not provided during a given period, the Contractor must still provide a "NIL" report. The data must be submitted on a [quarterly basis](#) to the Contracting Authority. From time to time, the Contracting Authority may also require an interim report during a reporting period.
  - (ii) The quarterly periods are defined as follows:

- (A) 1<sup>st</sup> quarter: April 1 to June 30;
- (B) 2<sup>nd</sup> quarter: July 1 to September 30;
- (C) 3<sup>rd</sup> quarter: October 1 to December 31; and
- (D) 4<sup>th</sup> quarter: January 1 to March 31.

The data must be submitted to the Contracting Authority no later than 10 calendar days after the end of the reporting period.

- (iii) Each report must contain the following information for each validly issued TA (as amended):
  - (A) the Task Authorization number and the Task Authorization Revision number(s), if applicable;
  - (B) a title or a brief description of each authorized task;
  - (C) the name, Resource category and level of each resource involved in performing the TA, as applicable;
  - (D) the total estimated cost specified in the validly issued TA of each task, exclusive of Applicable Taxes;
  - (E) the total amount, exclusive of Applicable Taxes, expended to date against each authorized task;
  - (F) the start and completion date for each authorized task; and
  - (G) the active status of each authorized task, as applicable (e.g., indicate whether work is in progress or if Canada has cancelled or suspended the TA, etc.).
- (iv) Each report must also contain the following cumulative information for all the validly issued TA's (as amended):
  - (A) the amount, exclusive of Applicable Taxes, specified in the Contract (as last amended, as applicable) as Canada's total liability to the Contractor for all validly issued TA's; and
  - (B) the total amount, exclusive of Applicable Taxes, expended to date against all validly issued TA's.

(h) **Refusal of Task Authorizations or Submission of a Response which is not Valid:** The Contractor is not required to submit a response to every draft TA sent to it by Canada. However, in addition to Canada's other rights to terminate the Contract, Canada may immediately, and without further notice, terminate the Contract for default in accordance with the General Conditions if the Contractor in at least three instances has either not responded or has not submitted a valid response when sent a draft TA. For greater clarity, each draft TA, which is identifiable by its task number, will only count as one instance. A valid response is one that is submitted within the required time period and meets all requirements of the draft TA issued, including proposing the required number of resources who each meet the minimum experience and other requirements of the categories identified in the draft TA at pricing not exceeding the rates set out in Annex B.

(i) **Consolidation of TA's for Administrative Purposes:** The Contract may be amended from time to time to reflect all validly issued Task Authorizations to date, to document the Work performed under those TA's for administrative purposes.

### 7.3 Minimum Work Guarantee

(a) In this clause,

- (i) **"Maximum Contract Value"** means the amount specified in the **"Limitation of Expenditure"** clause set out in the Contract; and

- (ii) **"Minimum Contract Value"** means \$20,000.00 (excluding Applicable Taxes).
- (b) Canada's obligation under the Contract is to request Work in the amount of the Minimum Contract Value or, at Canada's option, to pay the Contractor at the end of the Contract in accordance with sub-article (c), subject to sub-article (d). In consideration of such obligation, the Contractor agrees to stand in readiness throughout the Contract Period to perform the Work described in the Contract. Canada's maximum liability for work performed under the Contract must not exceed the Maximum Contract Value, unless an increase is authorized in writing by the Contracting Authority.
- (c) In the event that Canada does not request work in the amount of the Minimum Contract Value during the Contract Period, Canada must pay the Contractor the difference between the Minimum Contract Value and the total cost of the Work requested.
- (d) Canada will have no obligation to the Contractor under this article if Canada terminates the entire Contract
  - (i) for default;
  - (ii) for convenience as a result of any decision or recommendation of a tribunal or court that the contract be cancelled, re-tendered or awarded to another supplier; or
  - (iii) for convenience within ten business days of Contract award.

#### 7.4 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual (<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual>) issued by Public Works and Government Services Canada.

(a) **General Conditions:**

- (i) 2035 (2020-05-28), General Conditions - Higher Complexity - Services, apply to and form part of the Contract.

With respect to Section 30 - Termination for Convenience, of General Conditions 2035, Subsection 04 is deleted and replaced with the following Subsections 04, 05 and 06:

- 4. The total of the amounts, to which the Contractor is entitled to be paid under this section, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price.
- 5. Where the Contracting Authority terminates the entire Contract and the Articles of Agreement include a Minimum Work Guarantee, the total amount to be paid to the Contractor under the Contract will not exceed the greater of:
  - (a) the total amount the Contractor may be paid under this section, together with any amounts paid, becoming due other than payable under the Minimum Work Guarantee, or due to the Contractor as of the date of termination, or
  - (b) the amount payable under the Minimum Work Guarantee, less any amounts paid, due or otherwise becoming due to the Contractor as of the date of termination.
- 6. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Canada under this section except to the extent that this section expressly provides. The Contractor agrees to repay immediately to Canada the portion of any advance payment that is unliquidated at the date of the termination.

(b) **Supplemental General Conditions:**

The following Supplemental General Conditions:

- (i) 4002 (2010-08-16), Supplemental General Conditions - Software Development or Modification Services;

- (ii) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;  
apply to and form part of the Contract.

## 7.5 Security Requirement

The following security requirements, applies to and forms part of the Contract.

1. The Contractor must, at all times during the performance of the Contract, hold a valid Designated Organization Screening (DOS), with approved Document Safeguarding at the level of PROTECTED B, issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC).
2. The Contractor personnel requiring access to PROTECTED information, assets or sensitive site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CSP, PWGSC.
3. Processing of PROTECTED materiel electronically at the Contractor's site is NOT permitted under this Contract.
4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of the CSP, PWGSC.
5. The Contractor must comply with the provisions of the:
  - (a) Security Requirements Check List and security guide (if applicable), attached at Annex C;
  - (b) *Industrial Security Manual* (Latest Edition).

## 7.6 Use of individual protective equipment and Occupational Health and Safety (OHS) guideline(s)

- a) The Contractor must comply with Government of Canada onsite requirements in respect of individual Protective Pieces of Equipment (PPE) and adhere to Occupational Health and Safety (OHS) guidelines in force in the workplace.
- b) The Contractor will provide its resources the following individual PPE for working on site: prescribed face covering mask, gloves, protective shield, and anything else that is required as a pre-requisite to entry and to work on Government of Canada premises. Canada reserves the right to modify the list of PPE and OHS guidelines, if required, to include any future recommendations proposed by the Public Health Agencies.
- c) The Contractor warrants that its resources will wear the PPE mentioned above when onsite and follow at all times the Occupational Health and Safety (OHS) guidelines in force in the workplace during the contract period. If resources are not wearing the prescribed PPE and/or are not following the Occupational Health and Safety (OHS) guidelines in force in the workplace, they will not be permitted access to government of Canada sites.

## 7.7 Contract Period

- (a) **Contract Period:** The "Contract Period" is the entire period of time during which the Contractor is obliged to perform the Work, which includes:
  - (i) The "Initial Contract Period", which begins on the date the Contract is awarded and ends three years later; and

- (ii) The period during which the Contract is extended, if Canada chooses to exercise any options set out in the Contract.
- (b) **Option to Extend the Contract:**
  - (i) The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to two additional one-year periods under the same terms and conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions set out in the Basis of Payment.
  - (ii) Canada may exercise this option at any time by sending a written notice to the Contractor before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced, for administrative purposes only, through a contract amendment.

## 7.8 Authorities

### (a) Contracting Authority

The Contracting Authority for the Contract is:

Name: Ivy Pui  
Title: Supply Specialist  
Organization: Public Works and Government Services Canada  
Acquisitions Branch  
Directorate: Professional Services Procurement Directorate  
Address: 10 Wellington Street, Gatineau, Québec K1A 0S5  
Telephone: (613) 858-9873  
E-mail address: [ivy.pui@tpsgc-pwgsc.gc.ca](mailto:ivy.pui@tpsgc-pwgsc.gc.ca)

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

### (b) Project Authority

The Project Authority for the Contract is: ***(To be completed at contract award)***

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Facsimile: \_\_\_\_\_  
E-mail address: \_\_\_\_\_

In his absence, the Project Authority for the Contract is: ***(To be completed at contract award)***

Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Organization: \_\_\_\_\_  
Address: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Facsimile: \_\_\_\_\_  
E-mail address: \_\_\_\_\_

The Project Authority is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority; however, the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the

scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

- (c) **Contractor's Representative**  
*(To be completed at contract award)*

## 7.9 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental web sites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

## 7.10 Payment

### (a) Basis of Payment

- (i) **Professional Services provided under a Task Authorization with a Maximum Price:** For professional services requested by Canada, in accordance with a validly issued Task Authorization, Canada will pay the Contractor, in arrears, up to the Maximum Price for the TA, for actual time worked and any resulting deliverables in accordance with the firm all-inclusive per diem rates set out in Annex B, Basis of Payment, Applicable Taxes extra. Partial days will be prorated based on actual hours worked based on a 7.5-hour workday.
- (ii) **Professional Services provided under a Task Authorization with a Firm Price:** For professional services requested by Canada, in accordance with a validly issued Task Authorization, Canada will pay the Contractor the firm price set out in the Task Authorization (based on the firm, all-inclusive per diem rates set out in Annex B), Applicable Taxes extra.
- (iii) **Competitive Award:** The Contractor acknowledges that the Contract has been awarded as a result of a competitive process. No additional charges will be allowed to compensate for errors, oversights, misconceptions or underestimates made by the Contractor when bidding for the Contract.
- (iv) **Contractor's Firm Per Diem Rates:** The Contractor agrees that the rates set out in Annex B remain firm throughout the Contract Period, except as may be provided for in the express terms of the contract. In reference to Article 18(1) of SACC General Conditions 2035, the Contractor acknowledges that its obligation to provide services in accordance with the firm rates set out in Annex B is unaffected by the application of any existing law or any new law which may come into effect during the Contract Period.
- (v) **Professional Services Rates:** In Canada's experience, bidders from time to time propose rates at the time of bidding for one or more Resource Categories that they later refuse to honour, on the basis that these rates do not allow them to recover their own costs and/or make a profit. This denies Canada of the benefit of the awarded contract. If the Contractor does not respond or refuses to provide an individual with the qualifications described in the Contract within the time described in the Contract (or proposes instead to provide someone from an alternate category at a different rate), whether or not Canada terminates the Contract as a whole or in part or chooses to exercise any of the rights provided to it under the general conditions, Canada may impose sanctions or take other measures in accordance with the PWGSC Vendor Performance Corrective Measure Policy (or equivalent) then in effect, which measures may include an assessment that results in conditions applied against the Contractor to be fulfilled before doing further business with Canada, or full debarment of the Contractor from bidding on future requirements.

### (b) Limitation of Expenditure – Cumulative Total of all Task Authorizations



- (i) Canada's total liability to the Contractor under the Contract for all validly issued Task Authorizations (TAs), inclusive of any revisions, must not exceed the amount set out on page 1 of the Contract, less any Applicable taxes. With respect to the amount set out on page 1 of the Contract, Customs duties are excluded, and Applicable Taxes are included
  - (ii) No increase in the total liability of Canada will be authorized or paid to the Contractor unless an increase has been approved, in writing, by the Contracting Authority.
  - (iii) The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
    - (A) when it is 75 percent committed, or
    - (B) 4 months before the contract expiry date, or
    - (C) As soon as the Contractor considers that the sum is inadequate for the completion of the Work required in all authorized TAs, inclusive of any revisions, whichever comes first.
  - (iv) If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Providing this information does not increase Canada's liability.
- (c) **Method of Payment for Task Authorizations with a Maximum Price:** For each Task Authorization validly issued under the Contract that contains a maximum price:
- (i) Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice.
  - (ii) Once Canada has paid the maximum TA price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the TA, all of which is required to be performed for the maximum TA price. If the work described in the TA is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum TA price, Canada is only required to pay for the time spent performing the work related to that TA.
- (d) **Method of Payment for Task Authorizations with a Firm Price - Lump Sum Payment on Completion:** Canada will pay the Contractor upon completion and delivery of all the Work associated with the validly issued Task Authorization in accordance with the payment provisions of the Contract if:
- (i) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
  - (ii) all such documents have been verified by Canada; and
  - (iii) the Work delivered has been accepted by Canada.
- (e) **Electronic Payment of Invoices – Contract**
- The Contractor accepts to be paid using any of the following Electronic Payment Instrument(s):
- (i) Visa Acquisition Card;
  - (ii) MasterCard Acquisition Card;
  - (iii) Direct Deposit (Domestic and International);
  - (iv) Electronic Data Interchange (EDI);
  - (v) Wire Transfer (International Only);

(vi) Large Value Transfer System (LVTS) (Over \$25M)

**Note to Bidders:** If applicable, the Electronic Payment Instrument(s) indicated by the Bidder in Attachment or Form "3.2" will be included in any resulting contract.

(f) **Time Verification**

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.

(g) **Payment Credits**

(i) **Failure to Provide Resource:**

- (A) If the Contractor does not provide a required professional services resource that has all the required qualifications within the time prescribed by the Contract, the Contractor must credit to Canada an amount equal to the per diem rate (based on a 7.5-hour workday) of the required resource for each day (or partial day) of delay in providing the resource, up to a maximum of 10 days.
- (B) **Corrective Measures:** If credits are payable under this Article for two consecutive months or for three months in any 12-month period, the Contractor must submit a written action plan describing measures it will implement or actions it will undertake to eliminate the recurrence of the problem. The Contractor will have five working days to deliver the action plan to the Client and the Contracting Authority and 20 working days to rectify the underlying problem.
- (C) **Termination for Failure to Meet Availability Level:** In addition to any other rights it has under the Contract, Canada may terminate the Contract for default in accordance with the General Conditions by giving the Contractor three months' written notice of its intent, if any of the following apply:
  - (1) the total amount of credits for a given monthly billing cycle reach a level of 10% of the total billing for that month; or
  - (2) the corrective measures required of the Contractor described above are not met.

This termination will be effective when the three month notice period expires, unless Canada determines that the Contractor has implemented the corrective measures to Canada's satisfaction during those three months.

- (ii) **Credits Apply during Entire Contract Period:** The Parties agree that the credits apply throughout the Contract Period.
- (iii) **Credits represent Liquidated Damages:** The Parties agree that the credits are liquidated damages and represent their best pre-estimate of the loss to Canada in the event of the applicable failure. No credit is intended to be, nor will it be construed as, a penalty.
- (iv) **Canada's Right to Obtain Payment:** The Parties agree that these credits are a liquidated debt. To collect the credits, Canada has the right to hold back, draw back, deduct or set off from and against any money Canada owes to the Contractor from time to time.
- (v) **Canada's Rights & Remedies not Limited:** The Parties agree that nothing in this Article limits any other rights or remedies to which Canada is entitled under the Contract (including the right to terminate the Contract for default) or under the law generally.
- (vi) **Audit Rights:** The Contractor's calculation of credits under the Contract is subject to verification by government audit, at the Contracting Authority's discretion, before or after payment is made to the Contractor. The Contractor must cooperate fully with Canada



during the conduct of any audit by providing Canada with access to any records and systems that Canada considers necessary to ensure that all credits have been accurately credited to Canada in the Contractor's invoices. If an audit demonstrates that past invoices contained errors in the calculation of the credits, the Contractor must pay to Canada the amount the audit reveals was required to be credited to Canada, plus interest, from the date Canada remitted the excess payment until the date of the refund (the interest rate is the Bank of Canada's discount annual rate of interest in effect on the date the credit was first owed to Canada, plus 1.25% per year). If, as a result of conducting an audit, Canada determines that the Contractor's records or systems for identifying, calculating or recording the credits are inadequate, the Contractor must implement any additional measures required by the Contracting Authority.

(h) **No Responsibility to Pay for Work not performed due to Closure of Government Offices**

- (i) Where the Contractor, its employees, subcontractors, or agents are providing services on government premises under the Contract and those premises are inaccessible because of the evacuation, closure or there are enhanced measures to restrict access to government offices, and as a result no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if there had been no evacuation, closure or restricted access.
- (ii) If, as a result of any strike or lock-out, the Contractor or its employees, subcontractors or agents cannot obtain access to government premises and, as a result, no work is performed, Canada is not responsible for paying the Contractor for work that otherwise would have been performed if the Contractor had been able to gain access to the premises

**7.11 Invoicing Instructions**

- (a) The Contractor must submit invoices in accordance with the information required in the General Conditions.
- (b) The Contractor's invoice must include a separate line item for each subparagraph in the Basis of Payment provision, and must show all applicable Task Authorization numbers.
- (c) By submitting invoices, the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.
- (d) The Contractor must provide the original and two copies of each invoice to the Project Authority, and a copy to the Contracting Authority.

**7.12 Certifications and Additional Information**

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, any TA quotation and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire Contract Period.

**7.13 Federal Contractors Program for Employment Equity - Default by Contractor**

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "[FCP Limited Eligibility to Bid](#)" list. The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

#### 7.14 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in \_\_\_\_\_ **(To be completed at contract award).**

#### 7.15 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the following list, the wording of the document that first appears on the list has priority over the wording of any document that appears later on the list:

- (a) these Articles of Agreement, including any individual SACC clauses incorporated by reference in these Articles of Agreement;
- (b) Supplemental General Conditions, in the following order:
  - (i) 4002 (2010-08-16), Supplemental General Conditions - Software Development or Modification Services;
  - (ii) 4006 (2010-08-16), Supplemental General Conditions - Contractor to Own Intellectual Property Rights in Foreground Information;
- (c) General Conditions 2035 (2020-05-28), Higher Complexity - Services;
- (d) Annex A, Statement of Work, including its Appendices as follows:
  - (i) Appendix A to Annex A - Tasking Assessment Procedure;
  - (ii) Appendix B to Annex A - Task Authorization (TA) Form;
  - (iii) Appendix C to Annex A - Resource Assessment Criteria and Response Table;
  - (iv) Appendix D to Annex A - Certifications at the TA stage;
- (e) Annex B, Basis of Payment;
- (f) Annex C, Security Requirements Check List;
- (g) the validly issued Task Authorizations and any required certifications (including all of their annexes, if any); and
- (h) the Contractor's bid dated \_\_\_\_\_ as clarified on \_\_\_\_\_ or as amended \_\_\_\_\_ .

#### 7.16 Foreign Nationals (Canadian Contractor)

- (a) SACC Manual clause A2000C (2006-06-16) Foreign Nationals (Canadian Contractor)

**Note to Bidders:** Either this clause or the one that follows, whichever applies (based on whether the successful Bidder is a Canadian Contractor or Foreign Contractor), will be included in any resulting contract.

#### 7.17 Foreign Nationals (Foreign Contractor)

- (a) SACC Manual clause A2001C (2006-06-16) Foreign Nationals (Foreign Contractor)

#### 7.18 Insurance Requirements

##### (a) Compliance with Insurance Requirements

- (i) The Contractor must comply with the insurance requirements specified in this Article. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.
- (ii) The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable

law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection.

- (iii) The Contractor should forward to the Contracting Authority within ten (10) days after the date of award of the Contract a Certificate of Insurance evidencing the insurance coverage. Coverage must be placed with an Insurer licensed to carry out business in Canada and the Certificate of Insurance must confirm that the insurance policy complying with the requirements is in force. If the Certificate of Insurance has not been completed and submitted as requested, the Contracting Authority will so inform the Contractor and provide the Contractor with a time frame within which to meet the requirement. Failure to comply with the request of the Contracting Authority and meet the requirement within the time period will constitute a default under the General Conditions. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

**(b) Commercial General Liability Insurance**

- (i) The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- (ii) The Commercial General Liability policy must include the following:
  - (A) Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
  - (B) Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
  - (C) Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
  - (D) Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
  - (E) Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
  - (F) Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
  - (G) Employees and, if applicable, Volunteers must be included as Additional Insured.
  - (H) Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
  - (I) Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
  - (J) Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of policy cancellation.

- (K) If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- (L) Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
- (M) Advertising Injury: While not limited to, the endorsement must include coverage for piracy or misappropriation of ideas, or infringement of copyright, trademark, title or slogan.

**(c) Errors and Omissions Liability Insurance**

- (i) The Contractor must obtain Errors and Omissions Liability (a.k.a. Professional Liability) insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature but for not less than \$1,000,000 per loss and in the annual aggregate, inclusive of defence costs.
- (ii) If the Professional Liability insurance is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
- (iii) The following endorsement must be included:  
Notice of Cancellation: The Insurer will endeavour to provide the Contracting Authority thirty (30) days written notice of cancellation.

**7.19 Limitation of Liability - Information Management/Information Technology**

- (a) This section applies despite any other provision of the Contract and replaces the section of the general conditions entitled "Liability". Any reference in this section to damages caused by the Contractor also includes damages caused by its employees, as well as its subcontractors, agents, and representatives, and any of their employees. This section applies regardless of whether the claim is based in contract, tort, or another cause of action. The Contractor is not liable to Canada with respect to the performance of or failure to perform the Contract, except as described in this section and in any section of the Contract pre-establishing any liquidated damages. The Contractor is only liable for indirect, special or consequential damages to the extent described in this Article, even if it has been made aware of the potential for those damages.
- (b) **First Party Liability:**
  - (i) The Contractor is fully liable for all damages to Canada, including indirect, special or consequential damages, caused by the Contractor's performance or failure to perform the Contract that relate to:
    - (A) any infringement of intellectual property rights to the extent the Contractor breaches the section of the General Conditions entitled "Intellectual Property Infringement and Royalties";
    - (B) physical injury, including death.
  - (ii) The Contractor is liable for all direct damages caused by the Contractor's performance or failure to perform the Contract affecting real or tangible personal property owned, possessed, or occupied by Canada.
  - (iii) Each of the Parties is liable for all direct damages resulting from its breach of confidentiality under the Contract. Each of the Parties is also liable for all indirect, special or consequential damages in respect of its unauthorized disclosure of the other Party's trade secrets (or trade secrets of a third party provided by one Party to another under the Contract) relating to information technology.

- (iv) The Contractor is liable for all direct damages relating to any encumbrance or claim relating to any portion of the Work for which Canada has made any payment. This does not apply to encumbrances or claims relating to intellectual property rights, which are addressed under (i)(A) above.
  - (v) The Contractor is also liable for any other direct damages to Canada caused by the Contractor's performance or failure to perform the Contract that relate to:
    - (A) any breach of the warranty obligations under the Contract, up to the total amount paid by Canada (including any applicable taxes) for the goods and services affected by the breach of warranty; and
    - (B) Any other direct damages, including all identifiable direct costs to Canada associated with re-procuring the Work from another party if the Contract is terminated either in whole or in part for default, up to an aggregate maximum for this subparagraph (B) of the greater of .75 times the total estimated cost (meaning the dollar amount shown on the first page of the Contract in the cell titled "Total Estimated Cost" or shown on each call-up, purchase order or other document used to order goods or services under this instrument), or \$1,000,000.00.

In any case, the total liability of the Contractor under subparagraph (v) will not exceed the total estimated cost (as defined above) for the Contract or \$1,000,000.00, whichever is more.
  - (vi) If Canada's records or data are harmed as a result of the Contractor's negligence or willful act, the Contractor's only liability is, at the Contractor's own expense, to restore Canada's records and data using the most recent back-up kept by Canada. Canada is responsible for maintaining an adequate back-up of its records and data.
- (c) **Third Party Claims:**
- (i) Regardless of whether a third party makes its claim against Canada or the Contractor, each Party agrees that it is liable for any damages that it causes to any third party in connection with the Contract as set out in a settlement agreement or as finally determined by a court of competent jurisdiction, where the court determines that the Parties are jointly and severally liable or that one Party is solely and directly liable to the third party. The amount of the liability will be the amount set out in the settlement agreement or determined by the court to have been the Party's portion of the damages to the third party. No settlement agreement is binding on a Party unless its authorized representative has approved the agreement in writing.
  - (ii) If Canada is required, as a result of joint and several liability or joint and solidarily liable, to pay a third party in respect of damages caused by the Contractor, the Contractor must reimburse Canada by the amount finally determined by a court of competent jurisdiction to be the Contractor's portion of the damages to the third party. However, despite Sub-article (i), with respect to special, indirect, and consequential damages of third parties covered by this Section, the Contractor is only liable for reimbursing Canada for the Contractor's portion of those damages that Canada is required by a court to pay to a third party as a result of joint and several liability that relate to the infringement of a third party's intellectual property rights; physical injury of a third party, including death; damages affecting a third party's real or tangible personal property; liens or encumbrances on any portion of the Work; or breach of confidentiality.
  - (iii) The Parties are only liable to one another for damages to third parties to the extent described in this Sub-article (c).

## 7.20 Joint Venture Contractor

- (a) The Contractor confirms that the name of the joint venture is \_\_\_\_\_ and that it is comprised of the following members:

- \_\_\_\_\_
- \_\_\_\_\_
- (b) With respect to the relationship among the members of the joint venture Contractor, each member agrees, represents and warrants (as applicable) that:
- (i) \_\_\_\_\_ has been appointed as the "representative member" of the joint venture Contractor and has fully authority to act as agent for each member regarding all matters relating to the Contract;
  - (ii) by giving notice to the representative member, Canada will be considered to have given notice to all the members of the joint venture Contractor; and
  - (iii) all payments made by Canada to the representative member will act as a release by all the members.
- (c) All the members agree that Canada may terminate the Contract in its discretion if there is a dispute among the members that, in Canada's opinion, affects the performance of the Work in any way.
- (d) All the members are jointly and severally or solidarily liable for the performance of the entire Contract.
- (e) The Contractor acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- (f) The Contractor acknowledges that all security and controlled goods requirements in the Contract, if any, apply to each member of the joint venture Contractor.

**Note to Bidders:** This Article will be deleted if the Bidder awarded the contract is not a joint venture. If the contractor is a joint venture, this clause will be completed with information provided in its bid.

#### 7.21 Professional Services - General

- (a) The Contractor must provide professional services on request as specified in this Contract. All resources provided by the Contractor must meet the qualifications described in the Contract (including those relating to previous experience, professional designation, education, language proficiency and security clearance) and must be competent to provide the required services by any delivery dates described in the Contract.
- (b) If the Contractor fails to deliver any deliverable (excluding delivery of a specific individual) or complete any task described in the Contract on time, in addition to any other rights or remedies available to Canada under the Contract or the law, Canada may notify the Contractor of the deficiency, in which case the Contractor must submit a written plan to the Project Authority within ten working days detailing the actions that the Contractor will undertake to remedy the deficiency. The Contractor must prepare and implement the plan at its own expense.
- (c) In General Conditions 2035, the Article titled "Replacement of Specific Individuals" is deleted and the following applies instead:

##### Replacement of Specific Individuals

- (i) If the Contractor is unable to provide the services of any specific individual identified in the Contract to perform the services, the Contractor must within five working days of having this knowledge, the individual's departure or failure to commence Work (or, if Canada has requested the replacement, within ten working days of Canada's notice of the requirement for a replacement) provide to the Contracting Authority:
  - (A) the name, qualifications and experience of a proposed replacement immediately available for Work; and



- (B) security information on the proposed replacement as specified by Canada, if applicable.

The replacement must have qualifications and experience that meet or exceed those obtained for the original resource.

- (ii) Subject to an Excusable Delay, where Canada becomes aware that a specific individual identified under the Contract to provide services has not been provided or is not performing, the Contracting Authority may elect to:

- (A) exercise Canada's rights or remedies under the Contract or at law, including terminating the Contract in whole or in part for default under the Article titled "Default of the Contractor", or
- (B) assess the information provided under (c) (i) above or, if it has not yet been provided, require the Contractor to propose a replacement to be rated by the Project Authority. The replacement must have qualifications and experience that are similar or exceed those obtained for the original resource and be acceptable to Canada. Upon assessment of the replacement, Canada may accept the replacement, exercise the rights in (ii) (A) above, or require another replacement in accordance with this sub-article (c).

Where an Excusable Delay applies, Canada may require (c) (ii) (B) above instead of terminating under the "Excusable Delay" Article. An Excusable Delay does not include resource unavailability due to allocation of the resource to another Contract or project (including those for the Crown) being performed by the Contractor or any of its affiliates.

- (iii) The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that an original or replacement resource stop performing the Work. In such a case, the Contractor must immediately comply with the order. The fact that the Contracting Authority does not order a resource to stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.
- (iv) The obligations in this article apply despite any changes that Canada may have made to the Client's operating environment.

## **7.22 Safeguarding Electronic Media**

- (a) Before using them on Canada's equipment or sending them to Canada, the Contractor must use a regularly updated product to scan electronically all electronic media used to perform the Work for computer viruses and other coding intended to cause malfunctions. The Contractor must notify Canada if any electronic media used for the Work are found to contain computer viruses or other coding intended to cause malfunctions.
- (b) If magnetically recorded information or documentation is damaged or lost while in the Contractor's care or at any time before it is delivered to Canada in accordance with the Contract, including accidental erasure, the Contractor must immediately replace it at its own expense.

## **7.23 Representations and Warranties**

The Contractor made statements regarding its own and its proposed resources' experience and expertise in its bid that resulted in the award of the Contract and the issuance of TA's. The Contractor represents and warrants that all those statements are true and acknowledges that Canada relied on those statements in awarding the Contract and adding work to it through TA's. The Contractor also represents and warrants that it has, and all its resources and subcontractors that perform the Work have, and at all times during the Contract Period they will have and maintain, the skills, qualifications, expertise and experience necessary to perform and manage the Work in accordance with the Contract, and that the Contractor (and any resources or subcontractors it uses) has previously performed similar services for other customers.

#### **7.24 Access to Canada's Property and Facilities**

Canada's property, facilities, equipment, documentation, and personnel are not automatically available to the Contractor. If the Contractor would like access to any of these, it is responsible for making a request to the Project Authority. Unless expressly stated in the Contract, Canada has no obligation to provide any of these to the Contractor. If Canada chooses, in its discretion, to make its property, facilities, equipment, documentation or personnel available to the Contractor to perform the Work, Canada may require an adjustment to the Basis of Payment and additional security requirements may apply.

#### **7.25 Transition Services at End of Contract Period**

The Contractor agrees to execute the transition tasks identified within Task Authorizations (If applicable), in the period leading up to the end of the Contract Period, and it will make all reasonable efforts to assist Canada in the transition from the Contractor to a new contract with another supplier.

#### **7.26 Dispute Resolution**

- (a) The parties agree to maintain open and honest communication about the Work throughout and after the performance of the contract.
- (b) The parties agree to consult and co-operate with each other in the furtherance of the contract and promptly notify the other party or parties and attempt to resolve problems or differences that may arise.
- (c) If the parties cannot resolve a dispute through consultation and cooperation, the parties agree to consult a neutral third party offering alternative dispute resolution services to attempt to address the dispute.
- (d) Options of alternative dispute resolution services can be found on Canada's Buy and Sell website under the heading "[Dispute Resolution](#)".

#### **7.27 Identification Protocol Responsibilities**

The Contractor will be responsible for ensuring that each of its agents, representatives or subcontractors (hereinafter referred to as Contractor Representatives) complies with the following self-identification requirements:

- (a) Contractor Representatives who attend a Government of Canada meeting (whether internal or external to Canada's offices) must identify themselves as Contractor Representatives prior to the commencement of the meeting, to ensure that each meeting participant is aware of the fact that the individual is not an employee of the Government of Canada;
- (b) During the performance of any Work at a Government of Canada site, each Contractor Representative must be clearly identified at all times as being a Contractor Representative; and
- (c) If a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify him or herself as an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under "Properties." This identification protocol must also be used in all other correspondence, communication, and documentation.
- (d) If Canada determines that the Contractor is in breach of any obligation stated in this Article, upon written notice from Canada the Contractor must submit a written action plan describing corrective measures it will implement to eliminate the recurrence of the problem. The Contractor will have five working days to deliver the action plan to the Client and the Contracting Authority, and twenty working days to rectify the underlying problem.
- (e) In addition to any other rights it has under the Contract, Canada may terminate the Contract for default if the corrective measures required of the Contractor described above are not met.



## ANNEX A

### STATEMENT OF WORK

#### 1. Objective

The Digital Projects Oversight and Delivery (DPOD) has a requirement for Task-Based Informatics Professional Services (TBIPS), on an "as and when requested" basis, as initiated through Task Authorizations. These services are required primarily by DPOD, and could also include work required by other sectors within Digital Services Branch (DSB).

#### 2. Background

DPOD provides support to the DSB in maintaining its leadership and oversight function in the areas of strategic planning, service delivery, service delivery frameworks, processes and reporting mechanisms as they are related to:

- The management and delivery of IM/IT services;
- Partnerships between the Digital Services Branch and partner branches;
- A single point of contact for IM/IT planning, service delivery and management of related issues;
- Project Management; and
- Partner engagement.

#### 3. Requirements

##### 3.1 Resource Requirements

DPOD has a requirement for TBIPS, on "as and when requested" basis, for individual projects supporting a single business need, or for an enterprise-wide solution.

DPOD's requirements are aligned by two workstreams.

- Workstream 1 – Business Management
- Workstream 2 – Enterprise Resource Planning (ERP) Systems

##### 3.1.1. Workstream 1 – Business Management

Resource Category	Level of Expertise
B1 Business Analyst	3
B2 Business Architect	3
B4 Business Continuity/Disaster Recovery Specialist	3
B5 BPR Consultant	3
B8 Call Centre Consultant	2
P1 Change Management Consultant	2
P7 Project Coordinator	2
P9 Project Manager	2

P9 Project Manager	3
P10 Project Scheduler	3
P11 Quality Assurance Specialist / Analyst	3

### 3.1.2 Workstream 2 –ERP Systems

Resource Category	Level of Expertise
A1 Application/Software Architect	3
A2 ERP Functional Analyst	2
A2 ERP Functional Analyst	3
A4 ERP System Analyst	3
A5 ERP Technical Analyst	3
B5 BPR Consultant	3
I1 Data Conversion Specialist	3
I2 Database Administrator	3
I4 Database Modeller / IM Modeller	3
I5 IM Architect	3
I 11 Technology Architect	3

## 3.2 Tasks and Responsibilities

The following subsections describe the categories of resources that DSB anticipates requiring and outline the basic responsibilities for each of the categories.

### 3.2.1 Workstream 1 – Business Management

#### 3.2.1.1. B.1 Business Analyst – Level 3

The Business Analyst will be required to perform any combination of the following, without limitation:

1. **Define and document interfaces of manual to automated operations within application subsystems, to external systems, and between new and existing systems;**
2. **Perform business analyses of functional requirements to identify information, procedures, and decision flows;**
3. **Determine operational objectives by studying business functions, gathering information, evaluating output requirements and formats;**
4. Develop and document statements of requirements for considered alternatives;
5. Based on the Lean IT method, evaluate existing procedures and methods, identify and document items such as database content, structure, application subsystems;
6. Establish acceptance test criteria with client;
7. Support and use the selected departmental methodologies;
8. Advise on the development of standards, policies, directives and procedures;
9. Author, edit and ensure quality assurance of documentation;

10. Report progress of the project on an ongoing basis and at scheduled points in the life cycle;
11. Perform transfer of knowledge, through written and verbal methods;
12. Provide training and guidance to team members;
13. Complete compliance audits;
14. Develop data dictionary;
15. Identify candidate business processes for re-design, prototype potential solutions, provide trade-off information and suggest a recommended course of action. Identify the modifications to the automated processes;
16. Conduct focus groups and/or process improvement sessions as required;
17. Manage and facilitate organization initiatives and process as requested;
18. Practise continuous improvement processes and procedures, eliminate non-value added activities; and
19. Provide updates/status reporting to senior management as required.

### 3.2.1.2 B.2 Business Architect – Level 3

The Business Architect will be required to perform any combination of the following, without limitation:

1. **Develop procedures and directives that allow an organization to carry out its mandate and functional responsibilities, and that govern the organization's actual and planned capabilities in terms of computers, data, information, communication facilities, software and management responsibilities;**
2. **Analyze the specifications for where, how and why the various organizational components fit together as they do, and how they support the organization's mandate;**
3. **Provide expert advice in developing and integrating process and information models between processes to eliminate information and process redundancies;**
4. Identify and recommend new processes and organizational structures;
5. Provide expert advice on and assist in implementing new processes and organizational changes;
6. Document workflows; and
7. Use business, workflow and organizational modeling software tools to ensure all aspects of a business's current and future state are captured.

### 3.2.1.3 B.4 Business Continuity/Disaster Recovery Specialist – Level 3

The Business Continuity/Disaster Recovery Specialist will be required to perform any combination of the following, without limitation:

1. **Develop and implement business and technology continuity plans;**
2. **Develop technology and business continuity and disruption recovery strategies;**
3. **Establish coordination activities with internal and external stakeholders and establish actual and potential dependencies;**
4. Develop crisis communication planning strategies;
5. Identify past and potential impact resulting from disruptions;
6. Develop techniques to identify and evaluate potential disruptions;
7. Develop and implement backup, replication and redundancy strategies as required;
8. Develop awareness, training, and communication programs with both internal staff and other stakeholders; and
9. Develop and implement monitoring activities and performance management.

#### 3.2.1.4 B.5 Business Process Re-engineering (BPR) Consultant – Level 3

The Business Process Re-engineering Consultant will be required to perform any combination of the following, without limitation:

1. **Analyze business functional requirements to identify information, procedures and decision flows;**
2. **Provide expert advice in defining new requirements and opportunities for applying efficient and effective solutions; identify and provide preliminary costs of potential options;**
3. **Provide expert advice in developing and integrating process and information models between processes to eliminate information and process redundancies;**
4. Identify candidate processes for re-design; prototype potential solutions, provide trade-off information and suggest a recommended course of action. Identify the modifications to the automated processes;
5. Review existing work processes and organizational structure;
6. Identify and recommend new processes and organizational structures;
7. Provide expert advice on and assist in implementing new processes and organizational changes;
8. Document workflows; and
9. Use business, workflow and organizational modeling software tools to ensure all aspects of a business's current and future state are captured.

#### 3.2.1.5 B.8 Call Centre Consultant – Level 2

The Call Centre Consultant will be required to perform any combination of the following, without limitation:

1. **Provide expert advice on and developing and implementing computer enabled call centers that permit service agents to efficiently and effectively respond to client service requests received by telephone and other electronic media;**
2. **Develop, implement, and participate in the distribution of application related information to users to include information such as help desk procedures and handbooks.**
3. **Develop, implement, and participate in the preparation of procedure manuals and documentation for help desk use;**
4. Provide expert advice on and develop Interactive Voice Response (IVR) Application systems that permit callers to obtain information or enter transactions using the telephone and keypad;
5. Provide expert advice on and develop service request management application systems;
6. Perform a variety of applications problem analysis and monitoring tasks and respond appropriately to user requests and problems;
7. Perform initial problem analysis and triage, direct problems to other appropriate staff as needed; and
8. Maintain liaison with application users, functional and technical staff to communicate the status of problem resolution to users; log and track requests for assistance;

#### 3.2.1.6 P.1 Change Management Consultant – Level 2

The Change Management Consultant will be required to perform any combination of the following, without limitation:

1. **Define business strategies, plans, frameworks and processes in support of transformation and change management activities;**

2. **Provide expertise advice, guidance and coaching to build project capacity to make effective use of change management strategies and related tools;**
3. **Develop the change management strategy plan for the portfolio transformation initiatives and develop key strategies to engage key stakeholders, employees, communications (strategic and tactical), training and coaching;**
4. Analyze and develop business critical success factors, enable interventions aimed at improving the effectiveness of organizations and individuals through IT enabled change;
5. Analyze and develop business "critical success factors" for adoption;
6. Analyze and develop architecture requirements design, process development, process mapping and training;
7. Lead other functional staff to define business strategy and processes in support of transformation and change management activities;
8. Participate in change impact analysis and change management activities;
9. Participate in organizational realignment (job re-design organizational re-structuring);
10. Coordinate development of training and coordination with other stakeholders;
11. Create presentations and present to various stakeholders, and facilitate meetings and discussions;
12. Engage and enable the organization to implement solutions by providing practical and actionable tools and templates;
13. Work with the target community to ensure alignment, correct skills and experience to enable the change;
14. Provide onsite and remote advisory services for the management of change and individuals as required;
15. Develop and implement change management strategies;
16. Identify and recommend opportunities with regards to change management tools, issues and risks;
17. Articulate the purpose of change in a manner that makes sense to senior executives and staff, provide a compelling picture of the change and enable staff to understand the value of their contribution;
18. Design and conduct change readiness assessments in order to plan and carry out a change management strategy;
19. Identify and manage change related organizational design and development activities by bringing key stakeholders together to assess root causes and performance gaps and recommend appropriate interventions;
20. Evaluate the effectiveness of change management initiatives;
21. Develop performance measurement/evaluation frameworks;
22. Integrate performance monitoring disciplines into an organization's development or change management plan;
23. Carry out performance monitoring and reporting activities on change management;
24. Develop strategic partnerships with other internal stakeholders to identify and consult on change management initiatives to support strategic projects requiring organizational culture change; and
25. Provide updates/status reporting to senior management as required.

### **3.2.1.7 P.7 Project Coordinator – Level 2**

The Project Coordinator will be required to perform any combination of the following, without limitation:

1. **Assist project management and data processing professionals, technical users and end users in project coordination and synchronization tasks;**

2. **Act as the first or single point of contact in a "hot-line" situation by accepting incoming calls, logging calls, attempting to resolve simple problems and following established procedures for more difficult problems;**
3. **Maintain and update relevant project information in manual or electronic files; project information might include such things as project activity schedule, status reports, and correspondence;**
4. Provide administrative and technical support of a clerical nature as required to a project team;
5. Assist in performing tasks such as maintaining project documentation and application/system libraries;
6. Manage and track project decisions, action items, risks, issues and change requests;
7. Use computer tools, aids, system control languages on PCs, minis, or mainframes to perform work;
8. Communicate with project management and data processing professionals, technical users and end users on administrative matters related to the project;
9. Assist with the development and on-going updates to the initiative dashboard;
10. Maintain project schedules, provide updates, and support managers in forecasting realistic completion dates;
11. Prepare and coordinate monthly project reports and governance committees material;
12. Maintain bring forward (BF) and other project control systems;
13. Enter project financial information into financial systems, produce project financial reports, and resolve any discrepancies;
14. Assist in the development, maintenance and tracking of work breakdown structure (WBS) and project plans, including milestones, resource allocation, progress, trending, etc.;
15. Perform work in accordance with PWGSC's National Project Management System ([NPMS](#));
16. Review project documentation such as plans, work packages and schedules to ensure accuracy of planning and performance; and
17. Provide current schedules, briefings and reports on an "as and when needed" basis.

### 3.2.1.8 P.9 Project Manager – Level 2

The Project Manager will be required to perform any combination of the following, without limitation:

1. **Manage the project during the development, implementation and operations start-up by ensuring that resources are made available and that the project is developed and is fully operational within previously agreed upon time, cost and performance parameters;**
2. **Formulate statements of problems; establish procedures for the development and implementation of significant, new or modified project elements to solve these problems, and obtain client approval(s) thereof;**
3. **Maintain existing plans, risk and issue registries, tools, procedures and systems that are needed to manage and direct the project management office activities;**
4. Manage several Project Leads, each responsible for an element of the project and its associated project team;
5. Define and document the objectives for the project; determine budgetary requirements, the composition, roles and responsibilities and terms of reference for the project team;
6. Report progress of the project on an ongoing basis and at scheduled points in the life cycle;
7. Meet in conference with stakeholders and other project managers and state problems in a form capable of being solved;
8. Prepare plans, charts, tables and diagrams to assist in analyzing or displaying problems and reporting progress; work with a variety of project management tools;

9. Project sign-off;
10. Perform end-to-end project planning based on predefined project charters, estimates, schedules and scope;
11. Plan, manage, coordinate and monitor project execution and performance;
12. Manage end-to-end tactical and operational projects of various sizes;
13. Take corrective action as required to deliver project within scope, quality, time and budget;
14. Perform work in accordance with PWGSC's National Project Management System (NPMS) Policy;
15. Ensure internal and external stakeholder management through effective communication and partnership;
16. Define and document the scope and objectives of the project within the project charter;
17. Develop project cost estimates;
18. Produce and maintain integrated work breakdown structures (WBS) and schedules;
19. Develop and deliver presentations and briefings to various audiences including senior management;
20. Provide advice and recommendations to senior management;
21. Analyze integrated schedules to identify opportunities, priorities, activities and conflicts;
22. Write and maintain project related documentation such as business case, charter and plan, scope, budget, schedule, along with risk and issue management plans;
23. Manage project milestones and deliverables as defined in the project plan;
24. Monitor and manage scope, budget, resource and schedule changes;
25. Contribute to projects life-cycle improvements through lessons learned and project archives;
26. Manage project portfolio;
27. Draft, redefine, or evaluate work breakdown structures (WBS), schedules, resource allocation matrices (RAM), organizational breakdown structures (OBS) and other project control documents;
28. Work in collaboration with the project executive, develop the project work plan, work streams project schedule and key activities;
29. Provide project management services supporting an iterative (Agile) approach throughout the planning, implementation and transition; and
30. Evaluate proposed computer systems to determine technical feasibility, functional adequacy and estimated costs for implementation and operation.

### 3.2.2.9 P.9 Project Manager – Level 3

The Project Manager will be required to perform any combination of the following, without limitation:

1. **Manage the project during the development, implementation and operations start-up by ensuring that resources are made available and that the project is developed and is fully operational within previously agreed upon time, cost and performance parameters;**
2. **Formulate statements of problems; establish procedures for the development and implementation of significant, new or modified project elements to solve these problems, and obtain client approval(s) thereof;**
3. **Maintain existing plans, risk and issue registries, tools, procedures and systems that are needed to manage and direct the project management office activities;**
4. Manage several Project Leads, each responsible for an element of the project and its associated project team;
5. Define and document the objectives for the project; determine budgetary requirements, the composition, roles and responsibilities and terms of reference for the project team;
6. Report progress of the project on an ongoing basis and at scheduled points in the life cycle;



7. Meet in conference with stakeholders and other project managers and state problems in a form capable of being solved;
8. Prepare plans, charts, tables and diagrams to assist in analyzing or displaying problems and reporting progress; work with a variety of project management tools;
9. Project sign-off;
10. Perform end-to-end project planning based on predefined project charters, estimates, schedules and scope;
11. Plan, manage, coordinate and monitor project execution and performance;
12. Manage end-to-end tactical and operational projects of various sizes;
13. Take corrective action as required to deliver project within scope, quality, time and budget;
14. Perform work in accordance with PWGSC's National Project Management System (NPMS) Policy;
15. Ensure internal and external stakeholder management through effective communication and partnership;
16. Define and document the scope and objectives of the project within the project charter;
17. Develop project cost estimates;
18. Produce and maintain integrated work breakdown structures (WBS) and schedules;
19. Develop and deliver presentations and briefings to various audiences including senior management;
20. Provide advice and recommendations to senior management;
21. Analyze integrated schedules to identify opportunities, priorities, activities and conflicts;
22. Write and maintain project related documentation such as business case, charter and plan, scope, budget, schedule, along with risk and issue management plans;
23. Manage project milestones and deliverables as defined in the project plan;
24. Monitor and manage scope, budget, resource and schedule changes;
25. Contribute to projects life-cycle improvements through lessons learned and project archives;
26. Manage project portfolio;
27. Draft, redefine, or evaluate work breakdown structures (WBS), schedules, resource allocation matrices (RAM), organizational breakdown structures (OBS) and other project control documents;
28. Work in collaboration with the project executive, develop the project work plan, work streams project schedule and key activities;
29. Provide project management services supporting an iterative (Agile) approach throughout the planning, implementation and transition; and
30. Evaluate proposed computer systems to determine technical feasibility, functional adequacy and estimated costs for implementation and operation.

### **3.2.1.10 P.10 Project Scheduler – Level 3**

The Project Scheduler will be required to perform any combination of the following, without limitation:

- 1. Develop and support project schedules;**
- 2. Develop and maintain work breakdown structures (WBS);**
- 3. Produce appropriate reports and identify scheduling and dependency issues;**
4. Conduct and provide critical path analysis; and
5. Assist in schedule co-ordination efforts with internal and external project stakeholders.



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### **3.2.1.11 P.11 Quality Assurance Specialist/Analyst – Level 3**

The Quality Assurance Specialist/Analyst will be required to perform any combination of the following, without limitation:

- 1. Lead development of test plans, test scripts and test data;**
- 2. Participate in functional and technical design reviews, perform integration/functional and system testing, and verify test results;**
- 3. Identify and document software defects;**
4. Participate with other project resources to resolve defects; and
5. Perform regression testing of software applications.

## 3.2.2 Workstream 2 –ERP Systems

### 3.2.2.1 A.1 Application/Software Architect – Level 3

The Application/Software Architect will be required to perform any combination of the following, without limitation:

1. **Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;**
2. **Evaluate existing procedures, processes and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;**
3. **Document future view of the Enterprise Integration Applications (EIA) and a strategy to optimize interfaces between legacy applications suites or components or application systems and Enterprise Resource Planning (ERP);**
4. Identify the policies and requirements that drive out a particular solution;
5. Analyze and evaluate alternative technology solutions to meet business problems;
6. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
7. Analyze functional requirements to identify information, procedures and decision flows;
8. Define and document interfaces of manual to automated operations within application sub-systems, to external systems and between new and existing systems;
9. Define input and output sources, including detailed plan for technical design phase, and obtain approval of the system proposal;
10. Identify and document system specific standards relating to programming, documentation and testing, covering program libraries, data dictionaries, naming conventions, etc.;
11. Ensure the integration of all aspects of technology solutions by designing, implementing and integrating architecture using products from multiple vendors;
12. Research, analyze, evaluate and monitor industry trends to ensure that solutions fit with government and industry directions for technology;
13. Contribute to the design, implementation and integration of technical architecture solutions;
14. Create an application component roadmap - roadmap to align business vision and functional coverage to IT vision;
15. Create an application architecture framework;
16. Analyze, evaluate, develop and document current (AS-IS) and target (TO-BE) Enterprise wide application architecture models, frameworks, roadmaps for (business or applications) transformation and strategies for large organizations to address new and existing business issues and IM/IT requirements;
17. Identify the policies and business requirements that drive out the strategic recommendations for the Enterprise application architecture;
18. Define and document interfaces of manual to automated operations and processes within application sub-systems, to external systems and between new and legacy systems;
19. Analyze business models, define and describe applications (or systems) components functionality and identify logical applications which can be acquired or developed;
20. Define the suite of applications required to support the Enterprise target business and information models;
21. Propose strategies to leverage security architectures to support specific business requirements and application architecture models at the enterprise level;
22. Define and document the future view of the application interfaces;

23. Ensure application architecture models alignment with business objectives and business requirements;
24. Advise senior management and executives on Enterprise wide application architecture solutions, and ensure that proposed solutions fit with government and industry trends, directions and strategies for application architecture models at an enterprise wide level;
25. Support projects by developing application architecture models and ensuring alignment with enterprise standards and strategies;
26. Create presentations and present to various stakeholders, and facilitate meetings and discussions to leverage existing enterprise architecture, application suites and systems;
27. Coach, mentor and train the organization to perform any of the assigned activities, as required;
28. Ensure the integration of all aspects of applications or systems solutions at an Enterprise level; and
29. Perform fit-gap analysis of business requirements with Microsoft Dynamics CRM to determine the degree of fit.

#### 3.2.2.2 A.2 ERP Functional Analyst – Level 2

The ERP Functional Analyst will be required to perform any combination of the following, without limitation:

1. **Research, analyze and document user requirements, map interdependencies, and produce the required functional specifications and process re-engineering recommendations;**
2. **Develop and document ERP functional, business, and system requirements specifications;**
3. **Develop functional, business, and system interface or capability interaction;**
4. Develop and document screen, report and interface requirements;
5. Gather and analyze information to establish the functional needs of a system or project;
6. Design methods and procedures for computer systems, and sub-systems of larger systems;
7. Develop, test and implement small computer systems, and sub-systems of larger systems;
8. Document forms, manuals, programs, data files, and procedures;
9. Perform and document fit/gaps;
10. Model administrative process and data requirements;
11. Review functional/transaction design documents;
12. Help to resolve various implementation issues;
13. Create test scenarios and scripts according to business requirements; and
14. Participate in testing, monitoring and reconciliation work related to data quality, data integrity and reports.

#### 3.2.2.3 A.2 ERP Functional Analyst – Level 3

The **ERP** Functional Analyst will be required to perform any combination of the following, without limitation:

1. **Research, analyze and document user requirements, map interdependencies, and produce the required functional specifications and process re-engineering recommendations;**
2. **Develop and document ERP functional, business, and system requirements specifications;**
3. **Develop functional, business, and system interface or capability interaction;**
4. Develop and document screen, report and interface requirements;
5. Gather and analyze information to establish the functional needs of a system or project;
6. Design methods and procedures for computer systems, and sub-systems of larger systems;

7. Develop, test and implement small computer systems, and sub-systems of larger systems;
8. Document forms, manuals, programs, data files, and procedures;
9. Perform and document fit/gaps;
10. Model administrative process and data requirements;
11. Review functional/transaction design documents;
12. Help to resolve various implementation issues;
13. Create test scenarios and scripts according to business requirements; and
14. Participate in testing, monitoring and reconciliation work related to data quality, data integrity and reports.

#### **3.2.2.4 A4 ERP System Analyst – Level 3**

The **ERP** System Analyst will be required to perform any combination of the following, without limitation:

- 1. Translate ERP business requirements into systems design and specifications;**
- 2. Develop technical specifications for ERP systems development, design and implementation**
- 3. Develop requirements, feasibility, cost, design, and specification documents for ERP systems;**
4. Implement ERP systems to support projects, departments, organizations or businesses; and
5. Analyze and recommend alternatives and options for solutions.

#### **3.2.2.5 A5 ERP Technical Analyst – Level 3**

The **ERP** Technical Analyst will be required to perform any combination of the following, without limitation:

- 1. Develop or assist with business and functional requirements, project scope, estimates of effort and duration;**
- 2. Establish technical standards for the technical framework.**
- 3. Develop and manage technical aspects of application software, user interfaces, and third-party components;**
4. Maintain comprehensive understanding of the technical capabilities offered by ERP facilities;
5. Translate functional and business requirements into technical requirements; and
6. Conduct, assist with, and manage unit and system tests.

#### **3.2.2.6 B.5 Business Process Re-Engineering (BPR) Consultant – Level 3**

The BPR Consultant will be required to perform any combination of the following, without limitation:

- 1. Analyze business functional requirements to identify information, procedures and decision flows;**
- 2. Provide expert advice in defining new requirements and opportunities for applying efficient and effective solutions; identify and provide preliminary costs of potential options;**
- 3. Provide expert advice in developing and integrating process and information models between processes to eliminate information and process redundancies;**
4. Identify candidate processes for re-design; prototype potential solutions, provide trade-off information and suggest a recommended course of action. Identify the modifications to the automated processes;
5. Review existing work processes and organizational structure;
6. Identify and recommend new processes and organizational structures;

7. Provide expert advice on and assist in implementing new processes and organizational changes;
8. Document workflows; and
9. Use business, workflow and organizational modeling software tools.

### **3.2.2.7 I.1 Data Conversion Specialist – Level 3**

The Data Conversion Specialist will be required to perform any combination of the following, without limitation:

- 1. Oversee all facilities of the conversion process;**
- 2. Complete mapping, interfaces, mock conversion work, enhancements, actual conversion, and verify completeness and accuracy of converted data;**
- 3. Analyze and coordinate data file conversions;**
4. Establish a strong working relationship with all clients, interact effectively with all levels of client personnel, and provide conversion support; and
5. Import files from heterogeneous platforms.

### **3.2.2.8 I.2 Database Administrator – Level 3**

The Database Administrator will be required to perform any combination of the following, without limitation:

- 1. Develop and implement procedures that will ensure the accuracy, completeness, and timeliness of data stored in the database;**
- 2. Control and coordinate changes to the database, including the deletion of records, changes to the existing records, addition to the database;**
- 3. Identify requirements for improvements to existing databases by determining users' information and functional requirements and manage and monitor the allocation of storage, processor and network resources;**
4. Develop and implement security procedures for the database, including access and user account management;
5. Customize database conversion routines;
6. Finalize conversion strategy;
7. Generate new database with the client;
8. Maintain data dictionaries;
9. Advise programmers, analysts, and users about the efficient use of data;
10. Maintain configuration control of the database;
11. Perform and coordinate updates to the database design;
12. Develop and coordinate back-up, disaster recovery and virus protection procedures;
13. Define new database structures;
14. Define data conversion strategy;
15. Define database conversion specifications;
16. Maintain and safeguard the database;
17. Mediate and resolve conflicts among users' needs for data;
18. Maintain configuration control of the database;
19. Plan, develop, test and implement new database structures;
20. Plan, develop, test and implement database load or conversion strategies as required; and
21. Develop, maintain and enforce database design.

### 3.2.2.9 I.4 Database Modeller / Information Management Modeller - Level 3

The Database Modeller/Information Management Modeller will be required to perform any combination of the following, without limitation:

1. **The Database Modeller/IM Modeller has both strategic and tactical responsibility for developing and maintaining the architecture and data models for corporate and project specific initiatives. This responsibility includes the identification of data most valuable to the department, the integration of this data, and the development of core relating data models. The resulting data models will be based on data architecture and modeling design principles and tenets;**
2. **Analyze and evaluate alternative data architecture solutions to meet business problems/requirements to be incorporated into the corporate data architecture;**
3. **Review corporate architecture strategies and directions, data requirements, and business information needs and devise data structures to support them;**
4. Design, develop and maintain logical data models;
5. Analyze proposed changes to databases from the context of the logical data model;
6. Provide technical expertise in the use and optimization of data modeling techniques to team members;
7. Provide technical assistance, guidance and direction in terms of data analysis and modeling to team members;
8. Provide assistance to project team and business users relating to data issues and data analysis concepts;
9. Participate in the development of data modeling and metadata policies and procedures;
10. Participate in data analysis as a result of new/updated requirements;
11. Apply approved changes to logical data models;
12. Comply with corporate data architectures, strategies and frameworks, including enterprise data warehouse activities;
13. Improve modeling efficiency through recommendations on how to better utilize current metadata repositories;
14. Comply with corporate repository metadata directions;
15. Provide input to refinement of data architectures;
16. Participate in data architecture refinement;
17. Define access strategies;
18. Construct, monitor and report on work plans and schedules; and
19. Provide recommendations on how to better utilize current metadata repositories.

### 3.2.2.10 I.5 Information Management Architect – Level 3

The Information Management Architect will be required to perform any combination of the following, without limitation:

1. **Analyze existing capabilities and requirements, develop redesigned frameworks and recommend areas for improved capability and integration. Develop and document detailed statements of requirements;**
2. **Analyze, define, develop and document current (AS-IS) and target (TO-BE) enterprise wide information architecture structured information data models, frameworks and implementation roadmaps for business transformation and strategies, for large organizations to address new and existing business issues and business information requirements;**

3. **Analyze existing and future information architecture opportunities and requirements, develop redesigned information frameworks and recommend areas to leverage Enterprise information architectures to improve structured information data models, frameworks and integration;**
4. Define, document and design IM solutions in accordance with Government of Canada legislated requirements such as the IT Security Guidance (ITSG) Security Risk Management, or Privacy Act, or the Access to Information Act, or the directive on Open Government, or the directive on Government of Canada Document repository (GCDOCS) standards or OAIS /ISO-14721 standard for digital preservation;
5. Evaluate existing procedures and methods, identify and document database content, structure, and application subsystems, and develop data dictionary;
6. Define and document interfaces of manual to automated operations within application subsystems, to external systems, and between new and existing systems;
7. Prototype potential solutions, provide trade-off information and suggest recommended courses of action;
8. Perform information modelling in support of BPR implementation;
9. Perform cost/benefit analysis of implementing new processes and solutions;
10. Provide advice in developing and integrating process and information models between business processes to eliminate information and process redundancies;
11. Provide advice in defining new requirements and opportunities for applying efficient and effective solutions; identify and provide preliminary costs of potential options;
12. Document and evaluate existing business procedures, processes and methods used in the field of information architecture at an enterprise wide level and identify and document databases content, structure, and application subsystems, and develop data dictionary;
13. Develop, propose and document high level strategies to leverage Information architectures to support specific business requirements at an enterprise wide level;
14. Perform information modelling in support of BPR implementation;
15. Identify policies and requirements that drive out the IM program, strategies and plans according to Treasury Board Secretariat (TBS) requirements to meet the Management Accountability Framework (MAF) sections related to enterprise wide information architecture;
16. Develop the specifications for where, how and why the various IM program components fit together and how they support the organization's mandate and TBS requirements;
17. Develop enterprise wide information management (IM) programs and strategies for federal government departments;
18. Provide information architecture data stewardship;
19. Develop and implement IM plans for federal government departments;
20. Document and develop IM strategy elements for a structured information architecture as part of an IM program, including assumptions, principles and constraints;
21. Ensure information architecture strategic alignment with business objectives and business requirements;
22. Advise senior management and executives on information architecture solutions, government-wide structured information trends, directions and IM strategies and plans;
23. Perform cost/benefits analysis of implementing new information architecture projects;
24. Analyse and develop information architecture "critical success factors";
25. Create presentations and present to various stakeholders, and facilitate meetings and discussions to leverage information architecture in an enterprise wide architecture;
26. Perform transfer of knowledge, through written and verbal methods;
27. Work within the process of transformational changes and Information Architecture (IA) constructs;

28. Execute strategic operations while ensuring adherence to PWGSC policies, procedures, workflows and standards relating to IA, IM, digital preservation and other Government of Canada standards;
29. Perform business analyses of functional requirements to identify information, procedures, and decision flows to support the Data Management program and services;
30. Evaluate existing procedures and methods for gap analysis, identify and document items such as database content, structure, and application subsystems;
31. Provide advice in defining new requirements and opportunities for applying efficient and effective solutions; identify and provide preliminary costs of potential options; and
32. Define the requirements and design for implementation of master data management and a corporate governance catalog.

### **3.2.2.11 I.11 Technology Architect – Level 3**

The Technology Architect will be required to perform any combination of the following, without limitation:

- 1. Review application and program design or technical infrastructure design to ensure adherence to standards and to recommend performance improvements.**
- 2. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;**
- 3. Analyze and evaluate alternative technology solutions to meet business problems;**
4. Identify the policies and requirements that drive out a particular solution;
5. Ensure the integration of all aspects of technology solutions;
6. Monitor industry trends to ensure that solutions fit with government and industry directions for technology;
7. Provide information, direction and support for emerging technologies;
8. Perform impact analysis of technology changes; and
9. Provide support to applications and technical support teams in the proper application of existing infrastructure.

## **4. Work Location**

The work will be conducted on-site at PWGSC locations within the National Capital Region (NCR). However, at the sole discretion of the Project Authority, and upon verification with the departmental security officer, the resources will be authorized to work remotely. Any such remote work requires PWGSC's advance approval, and will be undertaken using PWGSC-authorized IT equipment capable of secure remote access to PWGSC's network.

Each Task Authorization (TA) will identify the work location(s). In the cases where the work is performed off-site, the resource(s) must be available for teleconference or in-person meetings when required.

Resources will be required to travel between PWGSC and client department offices within the NCR. Canada will not reimburse the Contractor for any travel and living expenses associated with resources that must commute between the NCR and their place of residence (i.e. outside the NCR) or for any expenses associated with commuting within the NCR.



If the TA identifies that travel outside of the NCR is required to support delivery of the work under the TA, travel must be pre-authorized by the Project Authority and will be reimbursed in accordance with the National Joint Council Travel Directive.

## 5. Working Hours

The TA will identify if the resource is required on a full-time or part-time basis.

For resources required on a full-time basis, normal working hours will be from 07:00 to 17:00 EDT Monday through Friday where the resources will be expected to work 7.5 hours each day between those hours. A day is defined as 7.5 hours exclusive of meal breaks. If requested, the resources will be required, on an occasional basis, to work outside normal working hours to support specific application activities (e.g. major releases).

Payment will be for days actually worked with no provision for annual leave, statutory holidays and sick leave. Time worked which is more or less than a day will be prorated to reflect actual time worked in accordance with the following formula:

$$\frac{\text{Hours worked} \times \text{applicable firm per diem rate}}{7.5 \text{ hours}}$$

## 6. Language

The services will be required in various languages, including English, French or bilingual. The language requirements will be identified in each Task Authorization.

## 7. Constraints

The Contractor and the resources must comply with PWGSC internal security policies, directives, standards, and guidelines at all times during the contract. They must adhere to the PWGSC operating model and follow PWGSC standards and processes to accomplish the tasks.

PWGSC data must be processed, stored and transmitted on the PWGSC network. All deliverables will be stored within PWGSC's facilities or PWGSC-authorized IT equipment. The use of Contractor's IT systems is not permitted.

Each Task Authorization will identify any additional constraints, if applicable.

## 8. Accessibility

DSB's on-site work locations offer barrier-free access to, and use of, its facilities, including building entrances, elevators, and signage.

## APPENDIX A TO ANNEX A

### TASKING ASSESSMENT PROCEDURE

1. Where a requirement for a specific task is identified, a draft Task Authorization Form (TA Form) as attached at Appendix B to Annex A will be provided to the Contractor in accordance with the allocation methodology stated in the Contract Article titled "Allocation of Task Authorizations". Once a draft TA Form is received, the Contractor must submit to the Project Authority a quotation of rates to supply the requested Resource Categories based on the information identified in the TA Form, as well as its corresponding proposed resource(s). The quotation must be signed and submitted to Canada within the time for response identified in the TA Form. The Contractor will be given a minimum of 5 working days (or any longer time period specified in the draft TA) turnaround time to submit a quotation.
2. With each quotation the Contractor must propose the required number of resources and for each proposed resource the Contractor must supply a résumé, the requested security clearance information and must complete the Response Tables at Appendix C of Annex A applicable to the Resource Categories identified in the draft TA. The same individual must not be proposed for more than one Resource Category. The résumés must demonstrate that each proposed individual meets the qualification requirements described (including any educational requirements, work experience requirements, and professional designation or membership requirements). With respect to the proposed resources:
  - (i) Proposed resources may be employees of the Contractor or employees of a subcontractor, or these individuals may be independent contractors to whom the Contractor would subcontract a portion of the Work. (Refer to Appendix D to Annex A, Certifications).
  - (ii) For educational requirements for a particular degree, designation or certificate, Canada will only consider educational programmes that were successfully completed by the resource before the date the draft TA was first issued to the Contractor.
  - (iii) For requirements relating to professional designation or membership, the resource must have the required designation or membership by the time of draft TA issuance and must continue, where applicable, to be a member in good standing of the profession or membership throughout the assessment period and Contract Period. Where the designation or membership must be demonstrated through a certification, diploma or degree, such document must be current, valid and issued by the entity specified in this Contract or if the entity is not specified, the issuer must have been an accredited or otherwise recognized body, institution or entity at the time the document was issued.
  - (iv) For work experience, Canada will not consider experience gained as part of an educational programme, except for experience gained through a formal co-operative programme at a post-secondary institution.
  - (v) For any requirements that specify a particular time period (e.g., 2 years) of work experience, Canada will disregard any information about experience if the résumé does not include the relevant dates (month and year) for the experience claimed (i.e., the start date and end date). Canada will evaluate only the duration that the resource actually worked on a project or projects (from his or her start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.
  - (vi) A résumé must not simply indicate the title of the individual's position, but must demonstrate that the resource has the required work experience by explaining the responsibilities and work performed by the individual while in that position. Only listing experience without providing any supporting data to describe responsibilities, duties and relevance to the requirement, or reusing the same wording as the TA Form, will not be considered "demonstrated" for the purposes of the assessment. The Contractor should provide complete details as to where, when, month and year, and how, through which

activities/responsibilities, the stated qualifications / experience were obtained. In situations in which a proposed resource worked at the same time on more than one project, the duration of any overlapping time period will be counted only once toward any requirements that relate to the individual's length of experience.

3. The qualifications and experience of the proposed resources will be assessed against the requirements set out in Appendix C to Annex A to determine each proposed resource's compliance with the mandatory and rated criteria. Canada may request proof of successful completion of formal training, as well as reference information. Canada may conduct reference checks to verify the accuracy of the information provided. If reference checks are done, they will be conducted in writing by e-mail (unless the contact at the reference is only available by telephone). Canada will not assess any points or consider a mandatory criterion met unless the response is received within 5 working days. On the third working day after sending out the e-mails, if Canada has not received a response, Canada will notify the Contractor by e-mail, to allow the Contractor to contact its reference directly to ensure that it responds to Canada within 5 working days. Wherever information provided by a reference differs from the information supplied by the Contractor, the information supplied by the reference will be the information assessed. Points will not be allocated or a mandatory criteria considered as met if the reference customer is not a customer of the Contractor itself (for example, the customer cannot be the customer of an affiliate of the Contractor). Nor will points be allocated or a mandatory criteria considered as met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Contractor. Crown references will be accepted.
4. During the assessment of the resources proposed, should the references for two or more resources required under that TA either be unavailable or fail to substantiate the required qualifications of the proposed resources to perform the required services, the Contractor's quotation may be found to be non-responsive.
5. Only quotations that meet all of the mandatory criteria will be considered for assessment of the point rated criteria. Each resource proposed must attain the required minimum score for the point rated criteria for the applicable Resource Category. If the minimum score for any proposed resource is less than what is required, the Contractor's quotation will be found to be non-responsive.
6. Once the quotation has been accepted by the Project Authority, the TA Form will be signed by Canada and provided to the Contractor for signature. The TA Form must be appropriately signed by Canada prior to commencement of any work. The Contractor must not commence work until a validly issued TA Form (the Task Authorization) has been received, and any work performed in its absence is done at the Contractor's own risk.

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**APPENDIX B TO ANNEX A  
TASK AUTHORIZATION FORM**

**(SEE ATTACHED DOCUMENT)**



# TASK AUTHORIZATION FORM FORMULAIRE D'AUTORISATION DE TÂCHES

## PART 1 (completed by the Technical/Project Authority) / PARTIE 1 (complété par le Responsable technique / Chargé du projet)

### A. General Information / Informations générales

Contract Number / Numéro du contrat :

Contractor Name / Nom du Contracteur :

Task Authorization (TA) No.

N° de l'autorisation de tâches (AT) :

Commitment No.

N° de l'engagement :

Financial Coding

Code financier :

Date of Issuance

Date d'émission :

Response required  
by

Réponse requise  
d'ici le :

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### B. For Amendments Only / Aux fins de modification seulement

Amendment No. / N° de la modification :

Reason for the Amendment / Raison pour la modification :

### C. TA Requirements / Exigences relatives à l'AT

Required Resource(s) / Ressource(s) requise(s)

Category and Level Catégorie et Niveau	Estimated Level of Effort (days) / Niveau d'effort estimatif (jours)	Linguistic Profile / Profile linguistique	Required Level(s) of Security / Niveau(x) de sécurité requis

Statement of Work (tasks, deliverables, reports, etc.) / Énoncé des travaux (tâches, livrables, rapports, etc.)

See attached / Voir pièce jointe

### Period of Services / Période de service:

Initial Start Date / Date de début initiale :

Initial End Date / Date de fin initiale :

Extended End Date (See Reason for the Amendment) / Date de fin prolongée (voir Raison pour la modification):

Travel Requirement(s) / Exigence(s) de voyage n/a

Work Location(s) / Lieu(x) de travail :

**PART 2** (completed by the Contractor and/or the Technical/Project Authority) / **PARTIE 2** (complété par le Contracteur et/ou le Responsable technique / Chargé du projet)**Contractor Resource(s) and Estimated Cost / Ressource(s) du Contracteur et Coût total estimatif**

Note: once approved, only the following resources may provide services under this TA. / Nota : une fois approuvée, seules les ressources suivantes peuvent fournir des services sous la présente AT

Name / Nom Category and Level / Catégorie et Niveau	PWGSC Security File No. / N° du dossier de sécurité TPSGC	Linguistic Profile / Profil linguistique	Per Diem Rate / Taux journalier	Estimated Level of Effort (days) / Niveau d'effort estimatif (jours)	Total Estimated Cost / Coût total estimatif
					\$0.00
					\$0.00
Estimated Cost / Coût estimatif					<b>\$0.00</b>
Applicable Taxes %					\$0.00
Total Estimated Travel and Living Cost / Coût total estimatif de voyage et de vie					\$0.00
<b>Total Estimated Cost / Coût total estimatif</b>					<b>\$0.00</b>
Check applicable Basis of Payment / Cocher la Base de Paiement applicable :		Maximum Price / Prix Maximum :		<input type="checkbox"/>	Firm Price / Prix Ferme : <input type="checkbox"/>

**PART 3 - TA APPROVAL BY CANADA / PARTIE 3 - APPROBATION DE L'AT PAR LE CANADA**

By signing this TA, the authorized client authority and/or the PWGSC Contracting Authority certify(ies) that the content of this TA is in accordance with the conditions of the Contract.

The client's authorization limit is \$300,000. When the value of a TA and its amendments (excluding Applicable Taxes) is in excess of this limit, the TA must be signed by the authorized client and forwarded to the PWGSC Contracting Authority for authorization.

En apposant sa signature sur l'AT, le client autorisé et/ou l'autorité contractante de TPSGC atteste(nt) que le contenu de cette AT est conforme aux conditions du contrat.

La limite d'autorisation du client est 300,000 \$. Lorsque la valeur de l'AT et ses modifications (excluant les taxes applicables) dépasse cette limite, l'AT doit être signée par le client autorisé et transmise à l'autorité contractante de TPSGC pour autorisation

Name of Technical Authority / Nom de l'autorité techni Date

Name of Contracting Authority / Nom de l'autorité contractante Date

Signature

Signature

**PART 4 - CONTRACTOR SIGNATURE / PARTIE 4 - SIGNATURE DU CONTRACTEUR**Name and Title of individual authorized to sign on behalf of the Contractor /  
Nom et titre Signature de la personne autorisée à signer au nom de l'entrepreneur

Signature

Date

## APPENDIX C TO ANNEX A

### RESOURCES ASSESSMENT CRITERIA AND RESPONSE TABLE

To facilitate resource assessment, Contractors must prepare and submit a response to a draft Task Authorization using the tables provided in this Annex. When completing the resource grids, the specific information which demonstrates the requested criteria and reference to the page number of the résumé should be incorporated so that Canada can verify this information. The tables should not contain all the project information from the resume. Only the specific answer should be provided.

#### 1. Workstream 1 – Business Management

##### 1.1 Mandatory Requirements

##### 1.1.1 B.1 Business Analyst – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in developing and finalizing business requirement documentation that allow a large organization of over 1,000 employees to carry out its mandate and functional responsibilities working on IT projects.		
M2	The Contractor must demonstrate that the proposed resource has one of the following IT certifications:  1) Information Technology Infrastructure Library (ITIL) Foundation; OR 2) Project Management Professional (PMP).  <i>When requested, a copy of the professional certification must be provided to the Project Authority.</i>		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in performing business analyses of functional requirements to identify information, procedures, and decision flows.		
M4	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in defining interfaces of manual to automated operations within application subsystems, to external systems, and between new and existing systems.		



		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M5	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline, and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate or professional certification must be provided to the Project Authority.</i></p>		

### 1.1.2 B.2 Business Architect – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	<p>The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date developing procedures and directives that allow a large organization of over 1,000 employees to carry out its mandate and functional responsibilities working on IT projects.</p> <p>The Contractor must provide reference to the procedures and directives as related to an activity or activities that they are using as a reference.</p>		
M2	<p>The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date developing the specifications for a large organization of over 1,000 employees, for how the various organizational components fit together and how they support the organization's mandate.</p>		
M3	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline, and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		

### 1.1.3 B.4 Business Continuity/Disaster Recovery Specialist – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	<p>The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date developing and implementing business continuity and disaster recovery plans.</p> <p>The Contractor must provide reference to the business continuity and disaster recovery plans as related to an activity or activities that they are using as a reference.</p>		
M2	<p>The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date developing and implementing backup, replication and redundancy strategies.</p>		
M3	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline, and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		

### 1.1.4 B.5 Business Process Re-engineering (BPR) Consultant – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in reviewing existing work processes and organizational structure, analyzing business functional requirements to identify information, procedures and decision flows.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in providing advice in defining new requirements and opportunities for applying efficient and effective solutions, identifying and providing preliminary costs of potential options.		
M3	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 1.1.5 B.8 Call Centre Consultant – Level 2

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date as a Call Centre Consultant within an organization of 500 or more employees.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date in obtaining client information by answering telephone calls; interviewing clients and verifying information.		
M3	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 5 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		

### 1.1.6 P.1 Change Management Consultant – Level 2

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date in defining business strategies, plans, frameworks and processes in support of transformation and change management activities.		
M2	<p>The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date in performing all the following tasks:</p> <ol style="list-style-type: none"> <li>1. Analyzing and developing business critical success factors, enabling interventions aimed at improving the effectiveness of organizations and individuals through IT-Enabled Change*;</li> <li>2. Defining business strategies, plans, frameworks and processes in support of transformation and change management activities;</li> <li>3. Developing and implementing change management strategies; and</li> <li>4. Identifying and recommending opportunities with regards to change management tools, issues and risks.</li> </ol> <p>To be accepted, the demonstrated experience must be completed for IT-enabled change* impacting over 1,000 employees or clients.</p> <p>*IT-Enabled Change is defined as any changes generated in the organizational work due to technological change within the organization.</p>		
M3	The Contractor must demonstrate that the proposed resource has provided the Change Management activities, as identified in M2, for a minimum of 3 transformation projects. Each demonstrated project must include all the 4 tasks or a minimum of 3 tasks identified in M2.		

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M4	<p>The Contractor should demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"><li>1. A university degree in a related* business or technology discipline; OR</li><li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related business or technology discipline; OR</li><li>3. A university degree in any field and a minimum of 5 years of experience in a related* business or technology discipline; OR</li><li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li></ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		



**1.1.7 P.7 Project Coordinator – Level 2**

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	<p>The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date in performing all of the following tasks:</p> <ol style="list-style-type: none"><li>1. Entering project financial information into financial systems;</li><li>2. Producing project financial reports; and</li><li>3. Resolving discrepancies.</li></ol>		
M2	<p>The Contractor must demonstrate that the proposed resource has 5 years' experience within the last 10 years prior to the TA issuance date in performing analysis and reporting on project progress.</p> <p>To qualify, each project used to demonstrate experience must be valued at a minimum of \$1,000,000.00 or more.</p>		
M3	<p>The Contractor must demonstrate that the proposed resource has 5 years' experience within the last 10 years prior to the TA issuance date in maintaining project decisions, action logs and change requests.</p> <p>To qualify, each project used to demonstrate experience must be valued at a minimum of \$1,000,000.00.</p>		

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M4	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years of experience in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		

### 1.1.8 P.9 Project Manager – Level 2

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	<p>The Contractor must demonstrate that the proposed resource has 5 years' experience within the last 10 years prior to the TA issuance date in planning, directing and controlling the activities of a project development or maintenance team by performing all the following tasks:</p> <ol style="list-style-type: none"> <li>1. Planning, managing, coordinating and monitoring project execution and performance;</li> <li>2. Communicating plans, progress and developments to various audiences including senior management; and</li> <li>3. Developing and maintaining project related documentation such as business case, charter and plan as well quality, scope, budget, schedule, risks and issues management plans.</li> </ol> <p>To qualify, the demonstrated experience must be completed for a government or other large organization of over 1,000 employees.</p>		
M2	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years overall experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		
M3	<p>The Contractor must demonstrate that the proposed resource has experience in leading 2 projects with multi-disciplinary teams including at minimum, and for each project, four (4) of the following nine (9) disciplines:</p> <ol style="list-style-type: none"> <li>1. Business subject matter expertise;</li> </ol>		

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	2. Requirements Management; 3. Release Management; 4. Enterprise Architecture; 5. Development; 6. Quality Assurance; 7. In-service Support; 8. IT Security; 9. IT Procurement.		
M4	<p>The Contractor must demonstrate that the proposed resource has experience implementing a formal Project Management Methodology* on a minimum of 5 projects.</p> <p>To qualify, each project must be valued at a minimum of \$500,000.00 or more.</p> <p>* Formal Project Management Methodology is defined as a combination of logically related practices, methods and processes that determine how best to plan, develop and control a project throughout the continuous implementation process until successful completion and termination. It is a scientifically-proven, systematic and disciplined approach to project design, execution and completion.</p>		

### 3.1.9 P.9 Project Manager – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	<p>The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date in planning, directing and controlling the activities of a project development or maintenance team by performing all the following tasks:</p> <ol style="list-style-type: none"> <li>1. Planning, managing, coordinating and monitoring project execution and performance;</li> <li>2. Developing and maintaining project related documentation such as business case, charter and plan as well quality, scope, budget, schedule, risks and issues management plans; and</li> <li>3. Managing project milestones and deliverables as defined in the project plan.</li> </ol> <p>To qualify, the demonstrated experience must be completed for a government or other large organization of over 1,000 employees.</p>		
M2	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 5 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		
M3	<p>The Contractor must demonstrate that the proposed resource has experience in leading 5 projects with multi-disciplinary teams including at minimum, and for each project, four (4) of the following nine (9) disciplines:</p> <ol style="list-style-type: none"> <li>1. Business subject matter expertise;</li> </ol>		

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	2. Requirements Management; 3. Release Management; 4. Enterprise Architecture; 5. Development; 6. Quality Assurance; 7. In-service Support; 8. IT Security; or 9. IT Procurement.		
M4	<p>The Contractor must demonstrate that the proposed resource has experience implementing a Formal Project Management Methodology* on a minimum of 5 projects.</p> <p>To qualify, each project must be valued at a minimum of \$500,000.00 or more.</p> <p>* Formal Project Management Methodology is defined as a combination of logically related practices, methods and processes that determine how best to plan, develop and control a project throughout the continuous implementation process until successful completion and termination. It is a scientifically-proven, systematic and disciplined approach to project design, execution and completion.</p>		

### 3.1.10 P.10 Project Scheduler – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date in developing and supporting project schedules critical path analysis.		
M2	The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date in assisting in schedule co-ordination efforts with internal and external project stakeholders.		
M3	The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date in producing appropriate reports and identifying scheduling and dependency issues.		
M4	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		



### 3.1.11 P.11 Quality Assurance Specialist/Analyst – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date participating in functional and technical design reviews to identify and document software defects.		
M2	The Contractor must demonstrate that the proposed resource has 10 years' experience within the last 15 years prior to the TA issuance date leading the development of test plans, test scripts and test data.		
M3	<p>The Contractor must demonstrate that the proposed resource meets one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p>		

# 1. Workstream 1 – Business Management

## 1.2 Point-Rated Requirements

### 1.2.1 B.1 Business Analyst – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience over and above the minimum 10 years performing the following tasks within a large organization of over 1,000 employees:</p> <ul style="list-style-type: none"> <li>- Developing and finalizing business requirement documentation; and</li> <li>- Performing business analyses of functional requirements to identify information, procedures, and decision flows.</li> </ul>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has Business Analyst experience within the context of major project(s)*.</p> <p>*Major project is defined as a project that exceeds \$100 million.</p>	10	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under = 0 point Over 3 months to 5 years = 4 points Over 5 years to 10 years = 6 points Over 10 years to 15 years = 8 points Over 15 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has experience administering the Business Analysis Body of Knowledge (BABOK) or in the course of the resource's work has applied formal business analysis practices and techniques to investigate and facilitate discussions, analyse, review and document, model, recommend and test.</p>	10	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under = 0 point Over 3 months to 5 years = 4 points Over 5 years to 10 years = 6 points Over 10 years to 15 years = 8 points Over 15 years = 10 points</p>		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has experience with the use of one or more project management productivity tools such as Rational, Primavera, CA Clarity and MS Project Server.</p> <p>If more than one project management productivity tool were used and demonstrated during the same time period, the overlapping time period will be counted only once toward the resource's length of experience.</p>	10	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under = 0 point Over 3 months to 5 years = 4 points Over 5 years to 10 years = 6 points Over 10 years to 15 years = 8 points Over 15 years = 10 points</p>		
R5	<p>The Contractor should demonstrate that the proposed resource has experience working on project(s) to transition from a customized system to a Commercial Off-The-Shelf (COTS) Enterprise Resource Planning (ERP) solutions.</p> <p>For the experience to be considered, the proposed resource should have worked on the referenced project(s) for a minimum duration of six (6) consecutive months.</p>	20	<p>1 project = 10 points 2 or more projects = 20 points</p>		
MAX. AVAILABLE POINTS		60			
MIN. POINTS REQUIRED		42			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 42 POINTS.					

### 1.2.2 B2 Business Architect – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, identifying, developing and implementing new processes and information models between processes to eliminate information and process redundancies.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience documenting workflows; and in using business, workflow and organizational modeling software tools.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
MAX. AVAILABLE POINTS		20			
MIN. POINTS REQUIRED		14			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 14 POINTS.					

**1.2.3 B.4 Business Continuity/Disaster Recovery Specialist – Level 3**

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, developing and implementing business continuity and disaster recovery plans.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R2	<p>The Contractor should demonstrate that the proposed resource has completed a post-secondary* education from a recognized institution**, in a related field of IM/IT***, or of Disaster and Emergency Management.</p> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries, institutes of technology, and other collegiate-level institutions, such as vocational schools.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the web site WWW.CICIC.CA</p> <p>*** Related field of IM/IT is one of the following fields of study:</p> <ol style="list-style-type: none"> <li>1. A field of study dealing with electronic hardware that directly supports the delivery of informatics services; or</li> <li>2. A field of study dealing with the creation and architecture of software; or</li> <li>3. A field of study that deals with the development of informatics infrastructure architecture solutions</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority,</i></p>	10	<p>College Diploma in related field of IM/IT or in Disaster and Emergency Management = 6 points</p> <p>Undergraduate Degree in related field of IM/IT or in Disaster and Emergency Management = 8 points</p> <p>Graduate Degree (Master's or PhD) in related field of IM/IT = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has experience on major crown projects* that required the knowledge of Government of Canada policies/regulations in relation to the business continuity/disaster recovery of application systems.</p> <p>*Major crown project is defined as a project that exceeds \$100 million.</p>	5	<p>Points will be allocated as follows:</p> <p>Less than 1 year = 0 point 1 to 5 years = 3 points More than 5 years= 5 points</p>		

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			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has experience conducting the following activities:</p> <ol style="list-style-type: none"><li>1. Designing and implementing organizational disaster and emergency preparedness plan;</li><li>2. Developing technology and business continuity and disruption strategies;</li><li>3. Developing disaster and emergency preparedness awareness, training and communications programs for employees;</li><li>4. Developing crisis communications planning;</li><li>5. Developing and leading a mock disaster incident.</li></ol> <p>Each activity should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p>	10	<p>Points will be allocated as follows:</p> <p>2 points for each activity up to a maximum of 10 points.</p>		
R5	<p>The Contractor should demonstrate that the proposed resource has experience conducting the following activities:</p> <ol style="list-style-type: none"><li>1. Identifying past and potential impact resulting from disruptions;</li><li>2. Developing techniques to identify and evaluate potential disruptions;</li><li>3. Establishing coordination activities with internal and external stakeholders and establishing actual and potential dependencies;</li><li>4. Developing and implementing monitoring activities and performance management.</li></ol> <p>Each activity should be for a minimum of</p>	8	<p>Points will be allocated as follows:</p> <p>2 points for each activity up to a maximum of 8 points</p>		



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			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	six months in duration and performed within the past ten years prior to the TA issuance date.				
MAX. AVAILABLE POINTS		43			
MIN. POINTS REQUIRED		30			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 30 POINTS.					

### 1.2.4 B.5 Business Process Re-engineering (BPR) Consultant – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience working over and above 10 years, within a large organization of over 1,000 employees, performing the following:</p> <ul style="list-style-type: none"> <li>- Reviewing existing work processes and organizational structure; and</li> <li>- Analyzing business functional requirements to identify information, procedures and decision flows.</li> </ul>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points  Over 11 years to 12 years = 4 points  Over 12 years to 13 years = 6 points  Over 13 years to 14 years = 8 points  Over 14 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has experience conducting the following activities:</p> <ol style="list-style-type: none"> <li>1. Redesigning of business workflows in order to optimize end-to-end processes and/or automate tasks;</li> <li>2. Provision of advice on implementing new processes and organizational changes to support transformation from a current state to future state of the business;</li> <li>3. Documentation of business/organizational workflows;</li> <li>4. Development of business/enterprise architectural models for describing the business/system;</li> <li>5. Identifying/defining and documenting the interfaces between manual and automated operations within application subsystems; between internal and external subsystems; and between new and existing systems.</li> </ol> <p>Each activity should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p>	10	<p>Points will be allocated as follows:</p> <p>2 points for each activity up to a maximum of 10 points</p>		

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			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R3	The Contractor should demonstrate that the proposed resource has a business process re-engineering certification such as: Lean Management Six Sigma.	5	5 points for the certification		
MAX. AVAILABLE POINTS		25			
MIN. POINTS REQUIRED		18			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 18 POINTS.					

### 1.2.5 B.8 Call Centre Consultant – Level 2

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 5 years' experience informing clients by explaining procedures; answering questions and providing information.	10	Points will be allocated based on years of experience over and above 5 years, as follows:  Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 5 years' experience managing large* amount of inbound and outbound calls in a timely manner.  *large is defined as 5,000 calls monthly	10	Points will be allocated based on years of experience over and above 5 years, as follows:  Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years= 10 points		
MAX. AVAILABLE POINTS		20			
MIN. POINTS REQUIRED		14			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 14 POINTS.					

### 1.2.6 P.1 Change Management Consultant – Level 2

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Identifying and managing change related organizational design and development activities by bringing key stakeholders together to assess root causes and performance gaps and recommend appropriate interventions.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Evaluating the effectiveness of change management initiatives.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Developing performance measurement and evaluation frameworks.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
MAX. AVAILABLE POINTS		30			
MIN. POINTS REQUIRED		21			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 21 POINTS.					

**1.2.7 P.7 Project Coordinator – Level 2**

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Maintaining and updating relevant project information in manual and electronic files; project information might include such things as project activity schedule, status reports, correspondence.</p> <p>To be accepted, the demonstrated experience should have been completed for a government or other large organization of over 1,000 employees.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Assisting in the development, maintenance and tracking of Work Breakdown Structure (WBS) and project plans, including milestones, resource allocation, progress, trending, etc.</p> <p>To be accepted, the demonstrated experience should have been completed for a government or other large organization of over 1,000 employees.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in performing the following task:</p> <p>Maintaining project schedules, providing updates, and supporting managers in forecasting realistic completion dates.</p> <p>To be accepted, the demonstrated experience should have been completed for a government or other large organization of over 1,000 employees.</p>	10	<p>Points will be allocated based on years of experience over and above 5 years, as follows:</p> <p>Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points</p>		
MAX. AVAILABLE POINTS		30			
MIN. POINTS REQUIRED		21			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 21 POINTS.					

### 1.2.8 P.9 Project Manager – Level 2

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience managing IT-Enabled Project(s), each valued at \$250,000 or more.</p> <p>Each referenced project should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p> <p>*IT-Enabled Projects are defined as projects that the main deliverable is an information technology solution to a business problem.</p>	10	<p>1 project = 5 points 2 or more projects = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience in using the following software tools to develop, update and maintain project schedules and work plan activities, process documentation, reports, spreadsheets and presentations.</p> <p>1. MS Project or CA Clarity; 2. MS Word; 3. MS Excel; 4. MS Power Point; and 5. MS Visio.</p>	10	<p>Points will be allocated based on the number of software tools with years of experience over and above 5 years, as follows:</p> <p>1 tool with 5 or more years = 2 2 tools with 5 or more years = 4 3 tools with 5 or more years = 6 4 tools with 5 or more years = 8 5 tools with 5 or more years = 10</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has the following certification(s):</p> <p>1. A Project Management Professional (PMP) certification; 2. Prince2 Practitioner certification; 3. An industry recognized Project Management (PM) certification.</p>	6	<p>Points will be allocated as follows:</p> <p>2 points per certification up to a maximum of 6 points</p>		
MAX. AVAILABLE POINTS		26			
MIN. POINTS REQUIRED		18			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 18 POINTS.					



### 1.2.9 P.9 Project Manager – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience managing IT-Enabled Project(s), each valued at \$250,000 or more.</p> <p>Each referenced project should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p> <p>*IT-Enabled Projects are defined as projects that the main deliverable is an Information technology solution to a business problem.</p>	15	<p>1 project = 5 points 2 projects = 10 points 3 or more projects = 15 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience in using all of the following software tools to develop, update and maintain project schedules and work plan activities, process documentation, reports, spreadsheets and presentations.</p> <p>1. MS Project or CA Clarity; 2. MS Word; 3. MS Excel; 4. MS Power Point; and 5. MS Visio.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has the following certification(s):</p> <p>1. A Project Management Professional (PMP) certification;  2. Prince2 Practitioner certification;  3. An industry recognized Project Management (PM) certification.</p>	6	<p>Points will be allocated as follows:</p> <p>2 points per certification up to a maximum of 6 points</p>		
MAX. AVAILABLE POINTS		31			
MIN. POINTS REQUIRED		22			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 18 POINTS.					

**1.2.10 P.10 Project Scheduler – Level 3**

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience managing IT-Enabled Project(s), each valued at \$250,000 or more.</p> <p>Each referenced project should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p> <p>*IT-Enabled Projects are defined as projects that the main deliverable is an Information technology solution to a business problem.</p>	15	<p>1 project = 5 points 2 projects = 10 points 3 or more projects = 15 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience in using all of the following software tools to develop, update and maintain project schedules and work plan activities, process documentation, reports, spreadsheets and presentations.</p> <p>1. MS Project or CA Clarity; 2. MS Word; 3. MS Excel; 4. MS Power Point; and 5. MS Visio.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has the following certification(s):</p> <p>1. A Project Management Professional (PMP) certification; 2. Prince2 Practitioner certification; 3. An industry recognized Project Management (PM) certification.</p>	6	<p>Points will be allocated as follows:</p> <p>2 points per certification up to a Max of 6 points</p>		
MAX. AVAILABLE POINTS		31			
MIN. POINTS REQUIRED		22			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 18 POINTS.					

**1.2.11 P.11 Quality Assurance Specialist/Analyst – Level 3**

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' of demonstrated and practical hands-on experience in developing testing environments, test scripts and test packages.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience in using automated testing software and other packages or custom built testing tools to simulate the execution of system and application test transactions in real time.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has over 10 years' experience in quality assurance testing of application installation packages and infrastructure systems integration.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
MAX. AVAILABLE POINTS		30			
MIN. POINTS REQUIRED		21			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 28 POINTS.					

## 2 Workstream 2 – PeopleSoft ERP Systems

### 2.1 Mandatory Requirements

#### 2.1.1 A.1 Application/Software Architect - Level 3

		CONTRACTOR'S RESPONSE	
ITEM #		DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years 'experience within the last 15 years prior to the TA issuance date in designing and delivering software applications.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years 'experience within the last 15 years prior to the TA issuance date in designing and delivering application architectures.		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years 'experience within the last 15 years prior to the TA issuance date in analyzing functional requirements to identify information, procedures and decision flows.		
M4	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <p>A university degree in a related* business or technology discipline; OR</p> <p>A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</p> <p>A university degree in any field and a minimum of 5 years of experience in a related* business or technology discipline; OR</p> <p>A minimum of 10 years of experience in a related* business or technology discipline.</p> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

## 2.1.2 A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 5 years' experience within the last 10 years prior to the TA issuance date in developing and documenting ERP functional, business, and/or system requirements specifications.		
M2	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 5 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.3 A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years 'experience within the last 15 years prior to the TA issuance date in developing and documenting ERP functional, business, and/or system requirements specifications.		
M2	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.4 A4 ERP System Analyst – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in developing and documenting ERP business, and/or system requirements specifications.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in developing requirements, feasibility, cost, design, and specification documents for ERP systems		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in implementing ERP systems to support projects, departments, organizations or businesses		
M4	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in translating ERP business requirements into systems design and specifications		
M5	<p>The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in performing the following tasks:</p> <ol style="list-style-type: none"> <li>1. Analyzing and recommending alternatives and options for solutions; and</li> <li>2. Developing technical specifications for ERP systems development, design and implementation</li> </ol>		

### 2.1 5 A5 ERP Technical Analyst - Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in developing and documenting ERP business, and system requirements specifications.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date developing or assisting with business and functional requirements, project scope, estimates of effort and duration.		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in translating functional and business requirements into technical requirements		
M4	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in developing and managing technical aspects of application software, user interfaces, and third-party components.		
M5	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date in conducting, assisting with, and managing unit and system tests.		
M6	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date establishing technical standards for the technical framework.		



### 2.1.6 B.5 Business Process Re-engineering (BPR) Consultant – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date reviewing existing work processes and organizational structure, analyzing business functional requirements to identify information, procedures and decision flows.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to the TA issuance date providing advice in defining new requirements and opportunities for applying efficient and effective solutions, identifying and providing preliminary costs of potential options.		
M3	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.7 I.1 Data Conversion Specialist – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date in complete mapping, interfaces, mock conversion work, enhancements, and verifying completeness and accuracy of converted data.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date in analyzing and coordinating data file conversion and verifying completeness and accuracy of converted data.		
M3	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.8 I.2 Database Administrator – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date developing and implementing databases within a Database Management System (DBMS) technology.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date in administrating databases within a DBMS technology.		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date in configuration control of databases.		
M4	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.9 I.4 Database Modeller / IM Modeller – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date developing and maintaining the architecture and data models for corporate and project specific initiatives.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date designing, developing and maintaining logical data models.		
M3	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.10 I.5 IM Architect – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date analyzing existing capabilities and requirements, and developing redesigned frameworks.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date evaluating existing procedures and methods, identifying and documenting database content, structure, and application subsystems, and developing data dictionary.		
M3	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 10 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

### 2.1.11 I.10 Technology Architect – Level 3

		CONTRACTOR'S RESPONSE	
ITEM #	MANDATORY REQUIREMENT	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
M1	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date evaluating application software solutions to determine technical, operational and economic feasibility of the solutions.		
M2	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date defining components of systems and the relationships between them.		
M3	The Contractor must demonstrate that the proposed resource has a minimum of 10 years' experience within the last 15 years prior to TA issuance date analyzing functional requirements to identify information and procedures and decision flows.		
M4	<p>The Contractor must demonstrate that the proposed resource holds one of the following:</p> <ol style="list-style-type: none"> <li>1. A university degree in a related* business or technology discipline; OR</li> <li>2. A two-year college diploma in a related* business or technology discipline and a minimum of 2 years of experience in a related* business or technology discipline; OR</li> <li>3. A university degree in any field and a minimum of 5 years in a related* business or technology discipline; OR</li> <li>4. A minimum of 10 years of experience in a related* business or technology discipline.</li> </ol> <p><i>When requested, a copy of the college diploma or university degree certificate must be provided to the Project Authority.</i></p> <p>* Related is defined as discipline in Information Management, Information Technology or Business Management.</p>		

## 2. Workstream 2 – ERP Systems

### 2.2 Point-Rated Requirements

#### 2.2.1 A.1 Application/Software Architect – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience within a large organization* in performing Options Analysis**, and being responsible for recommending an IT solution.</p> <p>* Options Analysis is defined as analyzing business requirements, recommending a conceptual architecture, breaking architecture into IT capabilities and components, researching products and IT components that fit the capability and recommending an IT Solution.</p> <p>** Large: an organization with more than 1,000 employees.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has experience designing enterprise class systems* built with 3 tier architecture or more.</p> <p>Each referenced projects must be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p> <p>* Enterprise class system is defined as a system which involves multiple client-server applications (excluding desktop automation applications) used by at least half of business lines or sectors within the enterprise or organization.</p>	6	<p>2 Projects = 2 points 3 Projects = 4 points More than 3 projects = 6 points</p>		
MAX. AVAILABLE POINTS		16			
MIN. POINTS REQUIRED		11			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 11 POINTS.					

## 2.2.2 A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 5 years' experience developing functional, business, and system interface or capability interaction.	10	Points will be allocated based on years of experience over and above 5 years, as follows:  Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 5 years' experience designing, developing, testing and implementing small computer systems, and sub-systems of larger systems.	10	Points will be allocated based on years of experience over and above 5 years, as follows:  Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has over 5 years' experience documenting forms, manuals, programs, data files, and procedures.	10	Points will be allocated based on years of experience over and above 5 years, as follows:  Over 5 years to 6 years = 2 points Over 6 years to 7 years = 4 points Over 7 years to 8 years = 6 points Over 8 years to 9 years = 8 points Over 9 years = 10 points		



			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has experience on major crown projects* that required the knowledge of Government of Canada organizational design policies and practices.</p> <p>*Major crown project is defined as a project that exceeds \$100 million.</p>	5	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under: 0 points Over 3 months to 5 years = 3 points Over 5 years = 5 points</p>		
R5	<p>The Contractor should demonstrate that the proposed resource has completed a post-secondary* education from a recognized institution**, with a course of study that includes:</p> <ul style="list-style-type: none"> <li>• Business Management or</li> <li>• Organizational Design or</li> <li>• Industrial Relations.</li> </ul> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries or institutes of technology.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the Web site WWW.CICIC.CA</p>	10	<p>No degree = 0 point</p> <p>College Diploma = 3 points</p> <p>Undergraduate degree = 7 points</p> <p>Graduate degree (Master's or PhD) = 10 points</p>		
MAX. AVAILABLE POINTS		45			
MIN. POINTS REQUIRED		32			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 32 POINTS.					

### 2.2.3 A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience developing functional, business, and system interface or capability interaction.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience designing, developing, testing and implementing small computer systems, and sub-systems of larger systems.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has experience on major crown projects* that required the knowledge of Government of Canada organizational design policies and practices.  *Major crown project is defined as a project that exceeds \$100 million.	4	Points will be allocated based on the length of the experience as follows:  3 months and under: 0 points Over 3 months to 5 years = 2 points Over 5 years = 4 points		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has completed a post-secondary* education from a recognized institution**, with a course of study that includes Business Management or Organizational Design or Industrial Relations.</p> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries or institutes of technology.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the Web site WWW.CICIC.CA</p>	10	<p>No degree = 0 point</p> <p>College Diploma = 3 points</p> <p>Undergraduate degree = 7 points</p> <p>Graduate degree (Master's or PhD) = 10 points</p>		
MAX. AVAILABLE POINTS		34			
MIN. POINTS REQUIRED		24			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 24 POINTS.					

### 2.2.4 A4 ERP System Analyst – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, developing requirements, feasibility, cost, design, and specification documents for ERP systems	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:  Implementing ERP systems to support projects, departments, organizations or businesses.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:  Translating ERP business requirements into systems design and specifications.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R4	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2		

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			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	Analyzing and recommending alternatives and options for solutions.		points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R5	The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:  Developing technical specifications for ERP systems development, design and implementation.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
MAX. AVAILABLE POINTS		50			
MIN. POINTS REQUIRED		35			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 35 POINTS.					

### 2.2.5 A5 ERP Technical Analyst – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Developing or assisting with business and functional requirements, project scope, estimates of effort and duration.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points  Over 11 years to 12 years = 4 points  Over 12 years to 13 years = 6 points  Over 13 years to 14 years = 8 points  Over 14 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Translate functional and business requirements into technical requirements.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points  Over 11 years to 12 years = 4 points  Over 12 years to 13 years = 6 points  Over 13 years to 14 years = 8 points  Over 14 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Developing and managing technical aspects of application software, user interfaces, and third-party components.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points  Over 11 years to 12 years = 4 points  Over 12 years to 13 years = 6 points  Over 13 years to 14 years = 8 points  Over 14 years = 10 points</p>		
R4	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years =</p>		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	<p>following:</p> <p>Conducting, assisting with, and managing unit and system tests.</p>		<p>2 points</p> <p>Over 11 years to 12 years = 4 points</p> <p>Over 12 years to 13 years = 6 points</p> <p>Over 13 years to 14 years = 8 points</p> <p>Over 14 years = 10 points</p>		
R5	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Establishing technical standards for the technical framework.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points</p> <p>Over 11 years to 12 years = 4 points</p> <p>Over 12 years to 13 years = 6 points</p> <p>Over 13 years to 14 years = 8 points</p> <p>Over 14 years = 10 points</p>		
MAX. AVAILABLE POINTS		50			
MIN. POINTS REQUIRED		35			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 35 POINTS.					

### 2.2.6 B.5 Business Process Re-engineering (BPR) Consultant – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Reviewing existing work processes and organizational structure; analyzing business functional requirements to identify information, procedures and decision flows.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		



			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R2	<p>The Contractor should demonstrate that the proposed resources has completed a post-secondary* education from a recognized institution**, in a related field of IM/IT*** or Engineering or Business Management.</p> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries, institutes of technology, and other collegiate-level institutions, such as vocational schools.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the Web site WWW.CICIC.CA</p> <p>*** Related field of IM/IT is one of the following fields of study: A field of study dealing with electronic hardware that directly supports the delivery of informatics services;  A field of study dealing with the creation and architecture of software that directly supports the delivery of informatics services; or  A field of study that deals with the development of infrastructure architecture solutions that supports the delivery of informatics services.</p>	10	<p>College Diploma in related field of IM/IT, Engineering or Business Management = 6 points</p> <p>Undergraduate Degree in related field of IM/IT, Engineering or Business Management = 8 points</p> <p>Graduate Degree (Master's or PhD) in related field of IM/IT, Engineering or Business Management = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has experience on major crown projects* that required the knowledge of Government of Canada policies in relation to the business process re-engineering enabled through IM/IT application systems.</p> <p>*Major crown project is defined as a</p>	5	<p>Points will be allocated based on the length of experience as follows:</p> <p>3 months and less = 0 points Over 3 months to 5 years = 3 points Over 5 years = 5 points</p>		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
	project that exceeds \$100 million.				
R4	<p>The Contractor should demonstrate that the proposed resource has experience conducting the following activities:</p> <ol style="list-style-type: none"> <li>1. Redesigning of business workflows in order to optimize end-to-end processes and automate tasks;</li> <li>2. Providing advice on implementing new processes and organizational changes to support transformation from a current state to future state of the business;</li> <li>3. Documenting business/organizational workflows;</li> <li>4. Developing business/enterprise architectural models for describing the business/system;</li> <li>5. Identifying, defining and documenting the interfaces between manual and automated operations within application subsystems; between internal and external subsystems; and between new and existing systems.</li> </ol> <p>Each activity should be for a minimum of six months in duration and performed within the past ten years prior to the TA issuance date.</p>	10	<p>Points will be allocated as follows:</p> <p>2 points for each activity up to a maximum of 10 points</p>		
R5	The Contractor should demonstrate that the proposed resource has a business process re-engineering certification such as Lean Management Six Sigma.	5	5 points for the certification		
MAX. AVAILABLE POINTS		40			
MIN. POINTS REQUIRED		28			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 28 POINTS.					

### 2.2.7 I.1 Data Conversion Specialist – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has over 10 years' experience, within a large organization of over 1,000 employees, performing the following:</p> <p>Reviewing existing work processes and organizational structure; analyzing business functional requirements to identify information, procedures and decision flows.</p>	10	<p>Points will be allocated based on years of experience over and above 10 years, as follows:</p> <p>Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has experience designing, developing and executing tests that confirm the success of the data conversion process.</p>	10	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under: 0 points Over 3 months to 5 years = 5 points Over 5 years = 10 points</p>		
R3	<p>The Contractor should demonstrate that the proposed resource has over 5 years' experience on major crown projects* that required the knowledge of Government of Canada organizational design policies and practices.</p> <p>*Major crown project is defined as a project that exceeds \$100 million.</p>	3	<p>Over 5 years = 3 points</p>		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has completed a post-secondary* education from a recognized institution**, with a course of study that includes Business Management or Organizational Design or Industrial Relations.</p> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries or institutes of technology.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the Web site WWW.CICIC.CA</p>	10	<p>No degree = 0 point</p> <p>College Diploma = 3 points</p> <p>Undergraduate degree = 7 points</p> <p>Graduate degree (Master's or PhD) = 10 points</p>		
MAX. AVAILABLE POINTS		33			
MIN. POINTS REQUIRED		23			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 23 POINTS.					

### 2.2.8 I.2 Database Administrator – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has experience as a MS SQL Server database administrator in administering MS SQL Server 2000 or higher.	10	Points will be allocated based on the length of the experience as follows:  3 months and under: 0 points Over 3 months to 5 years = 5 points Over 5 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has experience writing stored procedures and functions using MS SQL or Transact-SQL.	10	Points will be allocated based on the length of the experience as follows:  3 months and under: 0 points Over 3 months to 5 years = 5 points Over 5 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has experience in installation, configuration, or maintenance of MS SQL Server running in MSCS environment.	10	Points will be allocated based on the length of the experience as follows:  3 months and under: 0 points Over 3 months to 5 years = 5 points Over 5 years = 10 points		
MAX. AVAILABLE POINTS		30			
MIN. POINTS REQUIRED		21			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 21 POINTS.					

### 2.2.9 I.4 Database Modeller / IM Modeller – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience analyzing proposed changes to databases from the context of the logical data model.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience in data issues and data analysis concepts.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has over 10 years' experience in the development of data modeling and metadata policies and procedures.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
MAX. AVAILABLE POINTS		30			
MIN. POINTS REQUIRED		21			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 21 POINTS.					

### 2.2.10 I.5 IM Architect – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	The Contractor should demonstrate that the proposed resource has over 10 years' experience defining and documenting interfaces of manual to automated operations within application subsystems, to external systems, and between new and existing systems.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R2	The Contractor should demonstrate that the proposed resource has over 10 years' experience performing information modelling in support of BPR implementation.	10	Points will be allocated based on years of experience over and above 10 years, as follows:  Over 10 years to 11 years = 2 points Over 11 years to 12 years = 4 points Over 12 years to 13 years = 6 points Over 13 years to 14 years = 8 points Over 14 years = 10 points		
R3	The Contractor should demonstrate that the proposed resource has over 5 years' experience on major crown projects* that required the knowledge of Government of Canada organizational design policies and practices.  *Major crown project is defined as a project that exceeds \$100 million.	3	Over 5 years = 3 points		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R4	<p>The Contractor should demonstrate that the proposed resource has completed a post-secondary* education from a recognized institution**, with a course of study that includes Business Management or Organizational Design or Industrial Relations.</p> <p>* Post-secondary education is defined as a level of education that is provided by recognized academies, universities, colleges, seminaries or institutes of technology.</p> <p>** Recognized institutions is defined as: recognized by the Department of Education of any Canadian province, or for degrees obtained in a foreign country, by any of the credential assessment organizations listed on the Web site WWW.CICIC.CA</p>	10	<p>No degree = 0 point</p> <p>College Diploma = 3 points</p> <p>Undergraduate degree = 7 points</p> <p>Graduate degree (Master's or PhD) = 10 points</p>		
MAX. AVAILABLE POINTS		33			
MIN. POINTS REQUIRED		23			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 23 POINTS.					



### 2.2.11 I.10 Technical Architect – Level 3

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R1	<p>The Contractor should demonstrate that the proposed resource has experience within a large organization of over 1,000 employees in performing Options Analysis* and being responsible for recommending an IT Solution.</p> <p>The experience should have been completed within the past 7 years prior to the TA issuance date.</p> <p>* Options Analysis is defined as analyzing business requirements, recommending a conceptual architecture, breaking architecture into IT capabilities and components, researching products and IT components that fit the capability and recommending an IT Solution.</p>	10	<p>Points will be allocated based on the length of the experience as follows:</p> <p>3 months and under: 0 points Over 3 months to 5 years = 5 points Over 5 years = 10 points</p>		
R2	<p>The Contractor should demonstrate that the proposed resource has experience designing enterprise class systems* built with 3 tier architecture or more.</p> <p>Each referenced project must be for a minimum of six months in duration and performed within the past 7 years prior to the TA issuance date.</p> <p>* Enterprise class system is defined as a system which involves multiple client-server applications (excluding desktop automation applications) used by at least half of business lines or sectors within the enterprise or organization.</p>	6	<p>2 Projects = 2 points 3 Projects = 4 points More than 3 Projects = 6 points</p>		

			CONTRACTOR'S RESPONSE		
ITEM #	POINT RATED CRITERIA	MAX POINTS	EVALUATION CRITERIA	DEMONSTRATED EXPERIENCE (CONTRACTOR TO INSERT DATA)	INSERT PAGE # OF RESUME
R3	The Contractor should demonstrate that the proposed resource has over 3 years of experience in the design and the architecture of large enterprise wide area networking environments.	10	Points will be allocated based on years of experience over and above 3 years, as follows:  Over 3 years to 4 years = 2 points Over 4 years to 5 years = 4 points Over 5 years to 6 years = 6 points Over 6 years to 7 years = 8 points Over 7 years = 10 points		
R4	The Contractor should demonstrate that the proposed resource has over 2 years of experience developing the architecture of wide area IP networks.	10	Points will be allocated based on years of experience over and above 2 years, as follows:  Over 2 years to 3 years = 2 points Over 3 years to 4 years = 4 points Over 4 years to 5 years = 6 points Over 5 years to 6 years = 8 points Over 6 years = 10 points		
R5	The Contractor should demonstrate that the proposed resource has over 3 years of experience writing technical reports.	10	Points will be allocated based on years of experience over and above 3 years, as follows:  Over 3 years to 4 years = 2 points Over 4 years to 5 years = 4 points Over 5 years to 6 years = 6 points Over 6 years to 7 years = 8 points Over 7 years = 10 points		
MAX. AVAILABLE POINTS		46			
MIN. POINTS REQUIRED		32			
POINTS ACHIEVED					
TO BE RESPONSIVE, THE RESOURCE MUST OBTAIN A MINIMUM OF 32 POINTS.					

## APPENDIX D TO ANNEX A CERTIFICATIONS AT THE TA STAGE

The following Certifications are to be used, as applicable. If they apply, they must be signed and attached to the Contractor's quotation when it is submitted to Canada.

### 1. CERTIFICATION OF EDUCATION AND EXPERIENCE

The Contractor certifies that all the information provided in the résumés and supporting material proposed for completing the subject work, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Contractor to be true and accurate. Furthermore, the Contractor warrants that every individual proposed by the Contractor for the requirement is capable of performing the Work described in the Task Authorization.

\_\_\_\_\_  
Print name of authorized individual & sign above

\_\_\_\_\_  
Date

### 2. CERTIFICATION OF AVAILABILITY OF PERSONNEL

The Contractor certifies that, should it be authorized to provide services under this Task Authorization, the persons proposed in the quotation will be available to commence performance of the work within a reasonable time from the date of issuance of the valid Task Authorization, or within the time specified in the TA Form, and will remain available to perform the work in relation to the fulfillment of the requirement.

\_\_\_\_\_  
Print name of authorized individual & sign above

\_\_\_\_\_  
Date

### 3. CERTIFICATION OF STATUS OF PERSONNEL

If the Contractor has proposed any individual who is not an employee of the Contractor, the Contractor certifies that it has permission from that individual to propose his/her services in relation to the Work to be performed under this TA and to submit his/her résumé to Canada. At any time during the Contract Period the Contractor must, upon request from the Contracting Authority, provide the written confirmation, signed by the individual, of the permission that was given to the Contractor of his/her availability. Failure to comply with the request may result in a default under the Contract in accordance with the General Conditions.

\_\_\_\_\_  
Print name of authorized individual & sign above

\_\_\_\_\_  
Date

### 4. CERTIFICATION OF LANGUAGE - English or Bilingual or French

The Contractor certifies that the proposed resource(s) in response to this draft Task Authorization is/are fluent in English. The individual(s) proposed must be able to communicate orally and in writing in English without any assistance and with minimal errors.

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OR

fluent in both official languages of Canada (French and English). The individual(s) proposed must be able to communicate orally and in writing in French and English without any assistance and with minimal.

OR

fluent in French. The individual(s) proposed must be able to communicate orally and in writing in French without any assistance and with minimal errors.

---

Print name of authorized individual & sign above

---

Date

## ANNEX B BASIS OF PAYMENT

### WORKSTREAM 1

#### INITIAL CONTRACT PERIOD (3 YEARS):

Initial Contract Period		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	
B5 BPR Consultant	Level 3	
B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

#### OPTION PERIOD 1 (1 YEAR):

Option Period 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	

B5 BPR Consultant	Level 3	
B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

**OPTION PERIOD 2 (1 YEAR):**

Option Period 2		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	
B5 BPR Consultant	Level 3	
B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

## WORKSTREAM 2

### INITIAL CONTRACT PERIOD (3 YEARS):

Initial Contract Period		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	
I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	

### OPTION PERIOD 1 (1 YEAR):

Option Period 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	

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I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	

**OPTION PERIOD 2 (1 YEAR):**

Option Period 2		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	
I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	



**ANNEX C**  
**SECURITY REQUIREMENTS CHECK LIST**

**(SEE ATTACHED DOCUMENT)**



SECURITY REQUIREMENTS CHECK LIST (SRCL)

LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE

1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine		Public Works and Government Services Canada	2. Branch or Directorate / Direction générale ou Direction DSB	
3. a) Subcontract Number / Numéro du contrat de sous-traitance			3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant	
4. Brief Description of Work / Brève description du travail multi stream operations & development Functions				
5. a) Will the supplier require access to Controlled Goods? Le fournisseur aura-t-il accès à des marchandises contrôlées?			<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?			<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
6. Indicate the type of access required / Indiquer le type d'accès requis				
6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) (Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)			<input type="checkbox"/> No Non	<input checked="" type="checkbox"/> Yes Oui
6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.			<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
6. c) Is this a commercial courier or delivery requirement with <b>no</b> overnight storage? S'agit-il d'un contrat de messagerie ou de livraison commerciale <b>sans</b> entreposage de nuit?			<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès				
Canada <input checked="" type="checkbox"/>		NATO / OTAN <input type="checkbox"/>		Foreign / Étranger <input type="checkbox"/>
7. b) Release restrictions / Restrictions relatives à la diffusion				
No release restrictions Aucune restriction relative à la diffusion <input checked="" type="checkbox"/>		All NATO countries Tous les pays de l'OTAN <input type="checkbox"/>		No release restrictions Aucune restriction relative à la diffusion <input type="checkbox"/>
Not releasable À ne pas diffuser <input type="checkbox"/>		Restricted to: / Limité à: <input type="checkbox"/>		Restricted to: / Limité à: <input type="checkbox"/>
Specify country(ies): / Préciser le(s) pays:		Specify country(ies): / Préciser le(s) pays:		Specify country(ies): / Préciser le(s) pays:
7. c) Level of information / Niveau d'information				
PROTECTED A PROTÉGÉ A <input type="checkbox"/>		NATO UNCLASSIFIED <input type="checkbox"/>		PROTECTED A PROTÉGÉ A <input type="checkbox"/>
PROTECTED B PROTÉGÉ B <input checked="" type="checkbox"/>		NATO NON CLASSIFIÉ <input type="checkbox"/>		PROTECTED B PROTÉGÉ B <input type="checkbox"/>
PROTECTED C PROTÉGÉ C <input type="checkbox"/>		NATO RESTRICTED <input type="checkbox"/>		PROTECTED C PROTÉGÉ C <input type="checkbox"/>
CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>		NATO DIFFUSION RESTREINTE <input type="checkbox"/>		CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>
SECRET SECRET <input type="checkbox"/>		NATO CONFIDENTIAL <input type="checkbox"/>		SECRET SECRET <input type="checkbox"/>
TOP SECRET TRÈS SECRET <input type="checkbox"/>		NATO CONFIDENTIEL <input type="checkbox"/>		TOP SECRET TRÈS SECRET <input type="checkbox"/>
TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>		NATO SECRET <input type="checkbox"/>		TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>
		NATO SECRET <input type="checkbox"/>		
		COSMIC TOP SECRET <input type="checkbox"/>		
		COSMIC TRÈS SECRET <input type="checkbox"/>		



**PART A (continued) / PARTIE A (suite)**

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?  
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? ☒ No ☐ Yes  
Non Oui  
If Yes, indicate the level of sensitivity:  
Dans l'affirmative, indiquer le niveau de sensibilité :

9. Will the supplier require access to extremely sensitive INFOSEC information or assets?  
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate? ☒ No ☐ Yes  
Non Oui

Short Title(s) of material / Titre(s) abrégé(s) du matériel :

Document Number / Numéro du document :

**PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)**

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

<input checked="" type="checkbox"/> RELIABILITY STATUS COTE DE FIABILITÉ	<input type="checkbox"/> CONFIDENTIAL CONFIDENTIEL	<input type="checkbox"/> SECRET SECRET	<input type="checkbox"/> TOP SECRET TRÈS SECRET
<input type="checkbox"/> TOP SECRET- SIGINT TRÈS SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL NATO CONFIDENTIEL	<input type="checkbox"/> NATO SECRET NATO SECRET	<input type="checkbox"/> COSMIC TOP SECRET COSMIC TRÈS SECRET
<input type="checkbox"/> SITE ACCESS ACCÈS AUX EMPLACEMENTS			

Special comments:

Commentaires spéciaux : \_\_\_\_\_

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.

REMARQUE : Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work?  
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? ☒ No ☐ Yes  
Non Oui  
If Yes, will unscreened personnel be escorted?  
Dans l'affirmative, le personnel en question sera-t-il escorté? ☒ No ☐ Yes  
Non Oui

**PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)**

**INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS**

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?  
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? ☐ No ☒ Yes  
Non Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?  
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? ☒ No ☐ Yes  
Non Oui

**PRODUCTION**

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?  
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ? ☒ No ☐ Yes  
Non Oui

**INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)**

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?  
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS? ☒ No ☐ Yes  
Non Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?  
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? ☒ No ☐ Yes  
Non Oui



**PART C - (continued) / PARTIE C - (suite)**

For users completing the form **manually** use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.

Les utilisateurs qui remplissent le formulaire **manuellement** doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form **online** (via the Internet), the summary chart is automatically populated by your responses to previous questions.

Dans le cas des utilisateurs qui remplissent le formulaire **en ligne** (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

**SUMMARY CHART / TABLEAU RÉCAPITULATIF**

Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC					
	A	B	C	CONFIDENTIAL  CONFIDENTIEL	SECRET	TOP SECRET  TRÈS SECRET	NATO RESTRICTED  NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL  NATO CONFIDENTIEL	NATO SECRET	COSMIC TOP SECRET COSMIC TRÈS SECRET	PROTECTED PROTÉGÉ			CONFIDENTIAL  CONFIDENTIEL	SECRET	TOP SECRET  TRÈS SECRET
											A	B	C			
Information / Assets Renseignements / Biens Production		✓														
IT Media / Support TI																
IT Link / Lien électronique																

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?

La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE?

☒ No ☐ Yes  
Non Oui

**If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".**

**Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.**

12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?

La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?

☒ No ☐ Yes  
Non Oui

**If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).**

**Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).**



**PART D - AUTHORIZATION / PARTIE D - AUTORISATION**

13. Organization Project Authority / Chargé de projet de l'organisme

Name (print) - Nom (en lettres moulées)	Title - Titre	Signature
Stubbins, Isabelle	Project Officer	

Telephone No. - N° de téléphone	Facsimile No. - N° de télécopieur	E-mail address - Adresse courriel	Date
819-420-5411	819-420-5411	isabelle.stubbins@tpsgc-pwgsc.gc.ca	2020/10/09

14. Organization Security Authority / Responsable de la sécurité de l'organisme

Name (print) - Nom (en lettres moulées)	Title - Titre	Signature
Fleury, Jean-Michel	SO	

Telephone No. - N° de téléphone	Facsimile No. - N° de télécopieur	E-mail address - Adresse courriel	Date
819-639-9758	--	jean-michel.fleury@tpsgc-pwgsc.gc.ca	

15. Are there additional instructions (e.g. Security Guide, Security Classification Guide) attached?  
Des instructions supplémentaires (p. ex. Guide de sécurité, Guide de classification de la sécurité) sont-elles jointes?

☐ No / Non ☐ Yes / Oui

16. Procurement Officer / Agent d'approvisionnement

Name (print) - Nom (en lettres moulées)	Title - Titre	Signature
		Pui, Ivy Digitally signed by Pui, Ivy Date: 2020.11.12 15:55:16 -05'00'

Telephone No. - N° de téléphone	Facsimile No. - N° de télécopieur	E-mail address - Adresse courriel	Date

17. Contracting Security Authority / Autorité contractante en matière de sécurité

Stephanie Tompkins Contract Security Officer <a href="mailto:Stephanie.tompkins@tpgsc-pwgsc.gc.ca">Stephanie.tompkins@tpgsc-pwgsc.gc.ca</a>	Title - Titre	Signature	
	opieur	E-mail address - Adresse courriel	Date

## ATTACHMENT 3.1 BID SUBMISSION FORM

BID SUBMISSION FORM		
<b>Bidder's full legal name</b>		
<b>Authorized Representative of Bidder for evaluation purposes (e.g., clarifications)</b>	Name	
	Title	
	Address	
	Telephone #	
	Fax #	
	Email	
<b>Bidder's Procurement Business Number (PBN)</b> [see the Standard Instructions 2003]  <i>[Note to Bidders: Please ensure that the PBN you provide matches the legal name under which you have submitted your bid. If it does not, the Bidder will be determined based on the legal name provided, not based on the PBN, and the Bidder will be required to submit the PBN that matches the legal name of the Bidder.]</i>		
<b>Jurisdiction of Contract:</b> Province or territory in Canada the Bidder wishes to be the legal jurisdiction applicable to any resulting contract (if other than as specified in solicitation)		
<b>Former Public Servants</b>  See the Article in Part 2 of the bid solicitation entitled Former Public Servant for a definition of "Former Public Servant".	Is the Bidder a FPS in receipt of a pension as defined in the bid solicitation? Yes _____ No _____  If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant"	
	Is the Bidder a FPS who received a lump sum payment under the terms of the Work Force Adjustment Directive? Yes _____ No _____  If yes, provide the information required by the Article in Part 2 entitled "Former Public Servant"	

<b>Security Clearance Level of Bidder</b> [include both the level and the date it was granted] <b>[Note to Bidders:</b> <i>Please ensure that the security clearance matches the legal name of the Bidder. If it does not, the security clearance is not valid for the Bidder.</i> <b>]</b>		
<b>Workstream covered by this bid:</b> Bidders should indicate which Workstream they are proposing to supply in this bid (If the bidder has submitted bid for one or more Workstreams, please only indicate the Workstream covered by this bid).	<b>Workstream</b>	<b>Yes/No</b>
	Workstream 1	
	Workstream 2	
<p>On behalf of the Bidder, by signing below, I confirm that I have read the entire bid solicitation including the documents incorporated by reference into the bid solicitation and I certify that:</p> <ol style="list-style-type: none"> <li>1. The Bidder considers itself and its proposed resources able to meet all the mandatory requirements described in the bid solicitation;</li> <li>2. This bid is valid for the period requested in the bid solicitation;</li> <li>3. All the information provided in the bid is complete, true and accurate; and</li> <li>4. If the Bidder is awarded a contract, it will accept all the terms and conditions set out in the resulting contract clauses included in the bid solicitation.</li> </ol>		
<b>Signature of Authorized Representative of Bidder</b>		

---

**ATTACHMENT 3.2**

**ELECTRONIC PAYMENT INSTRUMENTS**

The Bidder accepts to be paid by any of the following Electronic Payment Instrument(s):

- ☐ VISA Acquisition Card;
- ☐ MasterCard Acquisition Card;
- ☐ Direct Deposit (Domestic and International);
- ☐ Electronic Data Interchange (EDI);
- ☐ Wire Transfer (International Only);
- ☐ Large Value Transfer System (LVTS) (Over \$25M)



Solicitation Number:  
E60ZR-192985/A

Amendment Number:

640EL

Buyer ID:

**ATTACHMENT 4.1**  
**MANDATORY TECHNICAL CRITERIA**  
**(SEE ATTACHED DOCUMENT)**

Solicitation Number:  
E60ZR-192985/A

Amendment Number:

640EL

Buyer ID:

**ATTACHMENT 4.2**  
**POINT-RATED TECHNICAL CRITERIA**  
**(SEE ATTACHED DOCUMENT)**

# ATTACHMENT 4.1 BID EVALUATION CRITERIA – WORK STREAM 1

## CORPORATE MANDATORY REQUIREMENTS

### 1. Work stream 1 – Business Management

#### 1.1 Corporate Mandatory Evaluation Criteria

Criteria ID	Mandatory Criteria for Work Stream 1: Business Management	Bidder's Response Substantiation of Technical Compliance	Reference to Additional Documentation within the Bid																								
M.1	<p>The Bidder must demonstrate its experience in delivering informatics professional services supplying all resource categories listed in the table below for the required minimum billable days per Resource Category and Level. Billable days are defined as days worked and billed to clients, calculated at 7.5 hours or more per day.</p> <table><thead><tr><th>Resource Category</th><th>Minimum Billable Days</th></tr></thead><tbody><tr><td>B1 Business Analyst – Level 3</td><td>880</td></tr><tr><td>B2 Business Architect – Level 3</td><td>880</td></tr><tr><td>B4 Business Continuity/Disaster Recovery Specialist – Level 3</td><td>880</td></tr><tr><td>B.5 Business Process Re-engineering (BPR) Consultant – Level 3</td><td>880</td></tr><tr><td>B.8 Call Centre Consultant – Level 2</td><td>660</td></tr><tr><td>P.1 Change Management Consultant – Level 2</td><td>770</td></tr><tr><td>P.7 Project Coordinator – Level 2</td><td>550</td></tr><tr><td>P.9 Project Manager – Level 2</td><td>550</td></tr><tr><td>P.9 Project Manager – Level 3</td><td>880</td></tr><tr><td>P.10 Project Scheduler – Level 3</td><td>660</td></tr><tr><td>P.11 Quality Assurance Specialist/Analyst – Level 3</td><td>880</td></tr></tbody></table> <p>To qualify:</p> <ul style="list-style-type: none"><li>• The Bidder must use a maximum of 6 contracts to demonstrate all the required minimum billable days for all Resource Categories and their level identified in the above table. The Bidder must not submit more than 6 contracts. If more than 6 contracts are provided, only the first 6 contracts, in order of presentation, will be evaluated;</li><li>• Each of the 6 identified contracts, demonstrating billable days experience, must have been awarded within the 6 years prior to the solicitation posting date; and the demonstrated billable days must fall within the 6 years prior to the solicitation posting date;</li><li>• The Bidder must provide a letter signed by the client, not by the Bidder, to certify that the tasks performed by the Resource Category (or Categories) and Level under each of the identified contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work. Please refer to Section 3: Tasks Performed in Appendix B to Attachment 4.1 (Bidder Response Table) for details; and Complete the 2 Bidder Response Tables – Appendix A and B to Attachment 4.1 to provide information identified in the 2 tables.</li></ul>	Resource Category	Minimum Billable Days	B1 Business Analyst – Level 3	880	B2 Business Architect – Level 3	880	B4 Business Continuity/Disaster Recovery Specialist – Level 3	880	B.5 Business Process Re-engineering (BPR) Consultant – Level 3	880	B.8 Call Centre Consultant – Level 2	660	P.1 Change Management Consultant – Level 2	770	P.7 Project Coordinator – Level 2	550	P.9 Project Manager – Level 2	550	P.9 Project Manager – Level 3	880	P.10 Project Scheduler – Level 3	660	P.11 Quality Assurance Specialist/Analyst – Level 3	880	<p>The Bidder's substantiation of technical compliance with Criteria ID M.1 must be demonstrated by completing the 2 Bidder Response Tables - Appendix A and B to Attachment 4.1.</p> <p>Any referenced contract that does not meet the requirements established in Criteria ID M.1 will not be considered and evaluated.</p>	
Resource Category	Minimum Billable Days																										
B1 Business Analyst – Level 3	880																										
B2 Business Architect – Level 3	880																										
B4 Business Continuity/Disaster Recovery Specialist – Level 3	880																										
B.5 Business Process Re-engineering (BPR) Consultant – Level 3	880																										
B.8 Call Centre Consultant – Level 2	660																										
P.1 Change Management Consultant – Level 2	770																										
P.7 Project Coordinator – Level 2	550																										
P.9 Project Manager – Level 2	550																										
P.9 Project Manager – Level 3	880																										
P.10 Project Scheduler – Level 3	660																										
P.11 Quality Assurance Specialist/Analyst – Level 3	880																										

## ATTACHMENT 4.2 BID EVALUATION CRITERIA – WORK STREAM 1 CORPORATE POINT-RATED REQUIREMENTS

### 1.2 Corporate Point-Rated Evaluation Criteria

Criteria ID	Criteria for Work Stream 1: Business Management	Max Points	Bidder's Response Substantiation of Technical Compliance	Reference to Additional Documentation within the Bid
R.1	<p>The Bidder should use the same 6 contracts (maximum) identified in Criteria ID M.1 to demonstrate its billable days experience in excess of the minimum billable days required in Criteria ID M.1.</p> <p>The Bidder will be awarded points for billable days in excess of the minimum billable days identified in the table of Criteria ID M.1, as demonstrated in the example evaluation scenario below.</p>	100	<p>The Bidder's substantiation of technical compliance with Criteria ID R.1 should be demonstrated using the 2 Bidder Response Tables - Appendix A and B to Attachment 4.1, completed by the Bidder to substantiate its compliance with Criteria ID M.1.</p> <p>Any referenced contract that does not meet the requirements established in Criteria ID M.1 will not be considered and evaluated for Criteria ID R.1.</p> <p>Criteria ID R.1 will be evaluated using the information contained in the completed Bidder Response Tables - Appendix A and B to Attachment 4.1.</p>	

Example Evaluation Scenario for Criteria ID R.1				
Resource Category Business Management	(A) BILLABLE DAYS PROVIDED BY BIDDER	(B) MINIMUM BILLABLE DAYS IDENTIFIED UNDER M1	(C) BIDDER EXCESS (C)=(A)-(B)	(D) BIDDER % INCREASE TO A MAXIMUM OF 100 (D)=((C)/(B))*100
B1 Business Analyst – Level 3	1,200	880	320	36
B2 Business Architect – Level 3	1,475	880	595	68
B4 Business Continuity/Disaster Recovery Specialist – Level 3	1,350	880	470	53
B.5 Business Process Re-engineering (BPR) Consultant – Level 3	1,125	880	245	28
B.8 Call Centre Consultant – Level 2	1,250	660	590	89
P1 Change Management Consultant - Level 2	1,200	770	430	56
P.7 Project Coordinator – Level 2	625	550	75	14
P.9 Project Manager – Level 2	1,134	550	584	106
P.9 Project Manager – Level 3	1,745	880	865	98
P.10 Project Scheduler – Level 3	1,015	660	355	54
P.11 Quality Assurance Specialist/Analyst – Level 3	985	880	105	12
<b>BIDDER SCORE = SUM OF (D) FOR ALL 11 CATEGORIES / 11</b>				<b>56</b>
In this example, the Bidder would score 56 points out of a possible 100 points.				

Criteria ID	Criteria for Work Stream 1: Business Management	Max Points	Bidder's Response	
			Substantiation of Technical Compliance	Reference to Additional Documentation within the Bid
R.2	<p>The Bidder should use the same 6 contracts (maximum) identified in Criteria ID M.1 to demonstrate its billable days experience in dollar values by using the Bidder Response Table - Appendix A to Attachment 4.1. The Bidder's demonstrated Total Billable Days and Dollar Value of Total Billable Days provided in response to Criteria ID M.1 will be used to evaluate this criterion.</p> <p>The Bidder will be awarded points as follows for the sum of value of total billable days demonstrated for all Resource Categories:</p> <p>\$3 million to &lt; \$6 million - 10 points  \$6 million to &lt; \$9 million - 15 points  \$9 million to &lt; \$12 million - 20 points  \$12 million and over - 25 points</p>	25	<p>The Bidder's substantiation of technical compliance with Criteria ID R.2 should be demonstrated using the 2 Bidder Response Tables - Appendix A and B to Attachment 4.1, completed by the Bidder to substantiate its compliance with Criteria ID M.1.</p> <p>Any referenced contract that does not meet the requirements established in Criteria ID M.1 will not be considered and evaluated for Criteria ID R.2.</p> <p>Criteria ID R.2 will be evaluated using the information contained in the completed Bidder Response Tables - Appendix A and B to Attachment 4.1.</p>	



**APPENDIX A TO ATTACHMENT 4.1 – WORK STREAM 1  
BIDDER RESPONSE TABLE FOR BILLABLE DAYS**

Bidder's Name: \_\_\_\_\_

The Bidder must use a maximum of 6 contracts to demonstrate the number of billable days for all Resource Categories identified in the table. Each of the referenced contract(s) must have been awarded within 6 years prior to the solicitation posting date. All demonstrated billing periods and billable days must, therefore, fall within the 6 years prior to the solicitation posting date for ALL of the Resource Categories identified in the table. Enter '0' Billable Day if the referenced contract(s) does/do not provide services of any Resource Categories identified in the table.

RESOURCE CATEGORY Business Management	NUMBER OF BILLABLE DAYS						Total Billable Days For Each Resource Category (A billable day is defined as 7.5 hours exclusive of meal breaks)	Dollar Value of Total Billable Days For Each Resource Category
	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ (dd/mm/yy) To ____/____/____ (dd/mm/yy)		
Business Analyst – Level 3								
Business Architect – Level 3								
Business Continuity/Disaster Recovery Specialist – Level 3								
Business Process Re-engineering (BPR) Consultant – Level 3								
Call Centre Consultant – Level 2								
Change Management Consultant – Level 2								
Project Coordinator – Level 2								
Project Manager – Level 2								
Project Manager – Level 3								
Project Scheduler – Level 3								
Quality Assurance Specialist/Analyst – Level 3								
<b>Total Billable Days For Each Resource Category demonstrated under compliant contracts will be used to evaluate Point-rated Criteria ID R.1</b> <b>Dollar Value of Total Billable Days for All Resource Categories demonstrated under compliant contracts will be used to evaluate Point-rated Criteria ID R.2</b> <b>Total :</b>								\$ _____

## APPENDIX B TO ATTACHMENT 4.1 – WORK STREAM 1

### BIDDER RESPONSE TABLE FOR CORPORATE REFERENCES

The Bidder must use the same contract(s) (maximum of 6) identified in Appendix A to Attachment 4.1 to demonstrate its experience in delivering informatics professional services by supplying all resource categories listed in Corporate Mandatory criterion M.1.

To qualify, the Bidder must:

- i) Provide all information identified in this Bidder Response Table For Corporate References; and
- ii) Provide a letter signed by the client, not by the Bidder, to certify that the tasks performed by the Resource Category (or Categories) and Level under each of the identified contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work. Please refer to Section 3: Tasks Performed for details.

The Bidder must replicate this Bidder Response Table for Corporate References for each referenced contract identified in Appendix A to Attachment 4.1.

Bidder's Name: \_\_\_\_\_ Contract Reference #: \_\_\_\_\_

#### SECTION 1: CLIENT INFORMATION

Client Organization Name	
Client Contact Name	Title
Address	
Telephone	E-mail Address

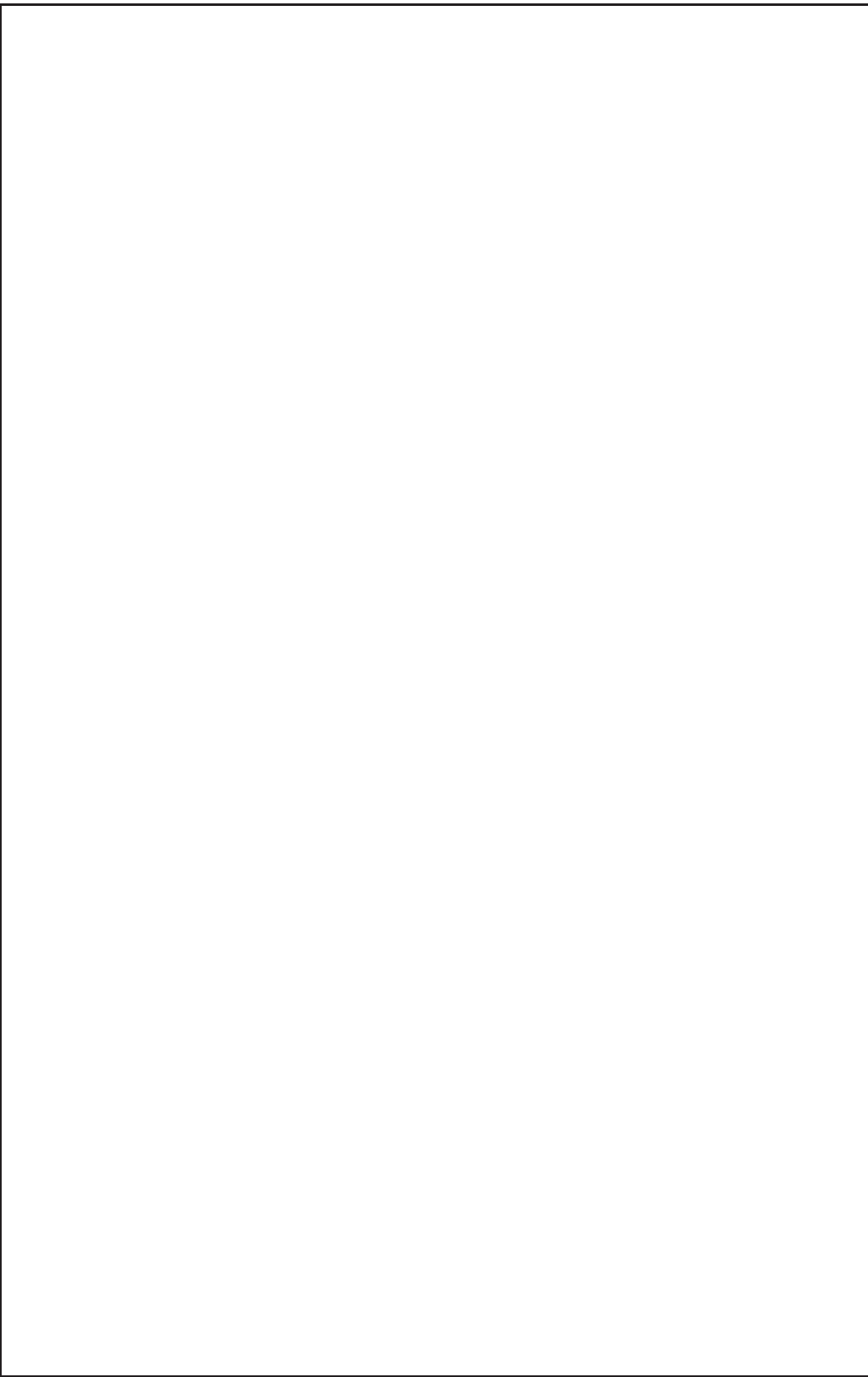
#### SECTION 2: CONTRACT INFORMATION

Contract Title	Contract Value
Award Date	Expiry Date

Limited to half a page (1/2 letter size 8.5x11), provide a brief description of the key scope and responsibilities of the referenced contract:



	<div data-bbox="467 714 500 1411" data-label="Section-Header"> <p><b>SECTION 3: TASKS PERFORMED – TO BE CERTIFIED BY THE CLIENT</b></p> </div> <div data-bbox="521 273 610 1856" data-label="Text"> <p>The Bidder must provide a letter signed by the client, not by the Bidder, to certify that the tasks performed by the Resource Category (or Categories) and level under each of the referenced contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work.</p> </div> <div data-bbox="644 281 735 1856" data-label="Text"> <p>For example, the referenced contract #1 provided 2 resource categories/level, Business Analyst (Level 3) and Business Continuity/Disaster Recovery Specialist (Level 3), identified in Corporate Mandatory Criteria ID M.1. The Bidder is required to provide the following in this Section 3: Tasks Performed, and to be certified by the client:</p> </div> <div data-bbox="768 1518 797 1856" data-label="Text"> <p><u>The following is an example only</u></p> </div> <div data-bbox="829 501 859 1856" data-label="Text"> <p><i>Resources for the following 2 categories and level were provided in this referenced contract. Tasks performed include the following:</i></p> </div> <div data-bbox="893 1587 920 1856" data-label="Section-Header"> <p><u>Business Analyst – Level 3</u></p> </div> <div data-bbox="922 344 1045 1856" data-label="List-Group"> <ol style="list-style-type: none"> <li><i>1. Define and document interfaces of manual to automated operations within application subsystems, to external systems, and between new and existing systems;</i></li> <li><i>2. Perform business analyses of functional requirements to identify information, procedures, and decision flows;</i></li> <li><i>3. Determine operational objectives by studying business functions, gathering information, evaluating output requirements and formats.</i></li> </ol> </div> <div data-bbox="1078 1264 1107 1856" data-label="Section-Header"> <p><u>Business Continuity/Disaster Recovery Specialist – Level 3</u></p> </div> <div data-bbox="1109 573 1200 1856" data-label="List-Group"> <ol style="list-style-type: none"> <li><i>1. Develop and implement business and technology continuity plans;</i></li> <li><i>2. Develop technology and business continuity and disruption recovery strategies;</i></li> <li><i>3. Establish coordination activities with internal and external stakeholders and establish actual and potential dependencies.</i></li> </ol> </div>
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## ATTACHMENT 4.1 BID EVALUATION CRITERIA – WORK STREAM 2

### CORPORATE MANDATORY REQUIREMENTS

#### 2. Work stream 2 – ERP Systems

##### 2.1 Corporate Mandatory Evaluation Criteria

Mandatory Criteria for Work Stream 2: ERP Systems		Bidder's Response	Reference to Additional Documentation within the Bid																								
Criteria ID		Substantiation of Technical Compliance																									
M.1	<p>The Bidder must demonstrate its experience in delivering informatics professional services supplying all resource categories listed in the table below for the required minimum billable days per Resource Category and Level. Billable days are defined as days worked and billed to clients, calculated at 7.5 hours or more per day.</p> <table><tr><th>Resource Category</th><th>Minimum Billable Days</th></tr><tr><td>A.1 Application/Software Architect – Level 3</td><td>880</td></tr><tr><td>A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2</td><td>750</td></tr><tr><td>A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3</td><td>880</td></tr><tr><td>A4 ERP System Analyst – Level 3</td><td>880</td></tr><tr><td>A5 ERP Technical Analyst – Level 3</td><td>880</td></tr><tr><td>B.5 Business Process Re-engineering (BPR) Consultant – Level 3</td><td>880</td></tr><tr><td>I.1 Data Conversion Specialist – Level 3</td><td>880</td></tr><tr><td>I.2 Database Administrator – Level 3</td><td>880</td></tr><tr><td>I.4 Database Modeller / IM Modeller – Level 3</td><td>880</td></tr><tr><td>I.5 IM Architect – Level 3</td><td>880</td></tr><tr><td>I.11 Technology Architect – Level 3</td><td>550</td></tr></table>	Resource Category	Minimum Billable Days	A.1 Application/Software Architect – Level 3	880	A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2	750	A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3	880	A4 ERP System Analyst – Level 3	880	A5 ERP Technical Analyst – Level 3	880	B.5 Business Process Re-engineering (BPR) Consultant – Level 3	880	I.1 Data Conversion Specialist – Level 3	880	I.2 Database Administrator – Level 3	880	I.4 Database Modeller / IM Modeller – Level 3	880	I.5 IM Architect – Level 3	880	I.11 Technology Architect – Level 3	550	The Bidder’s substantiation of technical compliance with Criteria ID M.1 must be demonstrated by completing the 2 Bidder Response Tables - Appendix C and D to Attachment 4.1.	
Resource Category	Minimum Billable Days																										
A.1 Application/Software Architect – Level 3	880																										
A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2	750																										
A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3	880																										
A4 ERP System Analyst – Level 3	880																										
A5 ERP Technical Analyst – Level 3	880																										
B.5 Business Process Re-engineering (BPR) Consultant – Level 3	880																										
I.1 Data Conversion Specialist – Level 3	880																										
I.2 Database Administrator – Level 3	880																										
I.4 Database Modeller / IM Modeller – Level 3	880																										
I.5 IM Architect – Level 3	880																										
I.11 Technology Architect – Level 3	550																										
	<p>To qualify:</p> <ul style="list-style-type: none"><li>• The Bidder must use a maximum of 6 contracts to demonstrate all the required minimum billable days for all Resource Categories and their level identified in the above table. The Bidder must not submit more than 6 contracts. If more than 6 contracts are provided, only the first 6 contracts, in order of presentation, will be evaluated;</li><li>• Each of the 6 identified contracts, demonstrating billable days experience, must have been awarded within the 6 years prior to the solicitation posting date; and the demonstrated billable days must fall within the 6 years prior to the solicitation posting date;</li><li>• The Bidder must provide a letter signed by the client, not by the Bidder, to certify that the tasks performed by the Resource Category (or Categories) and Level under each of the identified contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work. Please refer to Section 3: Tasks Performed in Appendix D to Attachment 4.1 (Bidder Response Table) for details; and</li><li>• Complete the 2 Bidder Response Tables – Appendix C and D to Attachment 4.1 to provide information identified in the 2 tables.</li></ul>																										

## CORPORATE POINT-RATED REQUIREMENTS

Criteria ID	Criteria for Work Stream 2: ERP Systems	Max Points	Bidder's Response	Reference to Additional Documentation within the Bid
			Substantiation of Technical Compliance	
R.1	<p>The Bidder should use the same 6 contracts (maximum) identified in Criteria ID M.1 to demonstrate its billable days experience in excess of the minimum billable days required in Criteria ID M.1.</p> <p>The Bidder will be awarded points for billable days in excess of the minimum billable days identified in the table of Criteria ID M.1, as demonstrated in the example evaluation scenario below.</p>	100	<p>The Bidder's substantiation of technical compliance with Criteria ID R.1 should be demonstrated using the 2 Bidder Response Tables - Appendix C and D to Attachment 4.1, completed by the Bidder to substantiate its compliance with Criteria ID M.1.</p> <p>Any referenced contract that does not meet the requirements established in Criteria ID M.1 will not be considered and evaluated for Criteria ID R.1.</p> <p>Criteria ID R.1 will be evaluated using the information contained in the completed Bidder Response Tables - Appendix C and D to Attachment 4.1.</p>	

Example Evaluation Scenario for Criteria ID R.1		BILLABLE DAYS			
Resource Category ERP Systems	(A)	(B)	(C)	(D)	
	BILLABLE DAYS PROVIDED BY BIDDER	MINIMUM BILLABLE DAYS IDENTIFIED UNDER M1	BIDDER EXCESS  (C)=(A)-(B)	BIDDER % INCREASE TO A MAXIMUM OF 100  (D)=(C)/(B)*100	
A.1 Application/Software Architect – Level 3	1150	880	270	31	
A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 2	1575	750	825	110	
A.2 Enterprise Resource Planning (ERP) Functional Analyst – Level 3	1,200	880	320	36	
A4 ERP System Analyst – Level 3	1864	880	984	112	
A5 ERP Technical Analyst – Level 3	1945	880	1065	121	
B.5 Business Process Re-engineering (BPR) Consultant – Level 3	1,250	880	370	42	
I.1 Data Conversion Specialist – Level 3	1,200	880	320	36	
I.2 Database Administrator – Level 3	900	880	20	2	
I.4 Database Modeller / IM Modeller – Level 3	1,015	880	135	15	
I.5 IM Architect – Level 3	985	880	105	12	
I.11 Technology Architect – Level 3	900	550	350	64	
BIDDER SCORE = SUM OF (D) FOR ALL 11 CATEGORIES / 11					
In this example, the Bidder would score 58 points out of a possible 100 points.					

Criteria ID	Criteria for Work Stream 2: ERP Systems	Max Points	Bidder's Response	
			Substantiation of Technical Compliance	Reference to Additional Documentation within the Bid
R.2	<p>The Bidder should use the same 6 contracts (maximum) identified in Criteria ID M.1 to demonstrate its total billable days experience (in dollar values) by using the Bidder Response Table – Appendix C to Attachment 4.1. The Bidder's demonstrated Total Billable Days provided in response to Criteria ID M.1 will be used to evaluate this criterion.</p> <p>The Bidder will be awarded points as follows for the sum of value of total billable days demonstrated:</p> <p>\$3 million to &lt; \$6 million - 10 points  \$6 million to &lt; \$9 million - 15 points  \$9 million to &lt; \$12 million - 20 points  \$12 million and over - 25 points</p>	25	<p>The Bidder's substantiation of technical compliance with Criteria ID R.2 should be demonstrated using the 2 Bidder Response Tables - Appendix C and D to Attachment 4.1, completed by the Bidder to substantiate its compliance with Criteria ID M.1.</p> <p>Any referenced contract that does not meet the requirements established in Criteria ID M.1 will not be considered and evaluated for Criteria ID R.2.</p> <p>Criteria ID R.2 will be evaluated using the information contained in the completed Bidder Response Tables - Appendix C and D to Attachment 4.1.</p>	



## APPENDIX C TO ATTACHMENT 4.1 – WORK STREAM 2

### BIDDER RESPONSE TABLE FOR BILLABLE DAYS

Bidder's Name: \_\_\_\_\_

The Bidder must use a maximum of 6 contracts to demonstrate the number of billable days for all Resource Categories identified in the table. Each of the referenced contract(s) must have been awarded within 6 years prior to the solicitation posting date. All demonstrated billing periods and billable days must, therefore, fall within the 6 years prior to the solicitation posting date for ALL of the Resource Categories identified in the table. Enter '0' Billable Days if the referenced contract(s) does/do not provide services of any Resource Categories identified in the table.

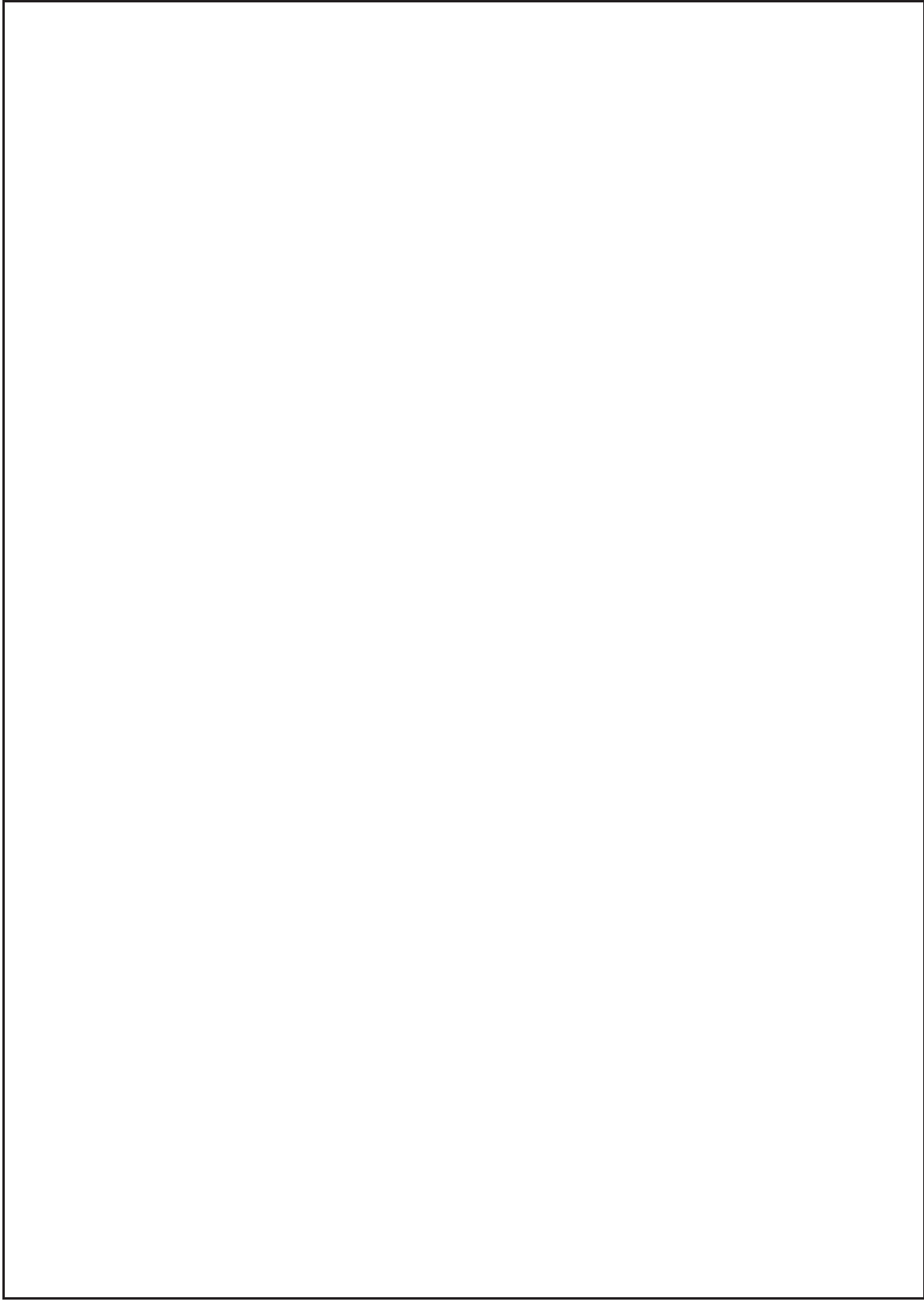
RESOURCE CATEGORY Business Management	NUMBER OF BILLABLE DAYS						Total Billable Days For Each Resource Category (A billable day is defined as 7.5 hours exclusive of meal breaks)	Dollar Value of Total Billable Days For Each Resource Category
	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)	Cross Reference to Contract Reference # _____ Billing Period: ____/____/____ To ____/____/____ (dd/mm/yy)		
Application/Software Architect – Level 3								
ERP Functional Analyst – Level 2								
ERP Functional Analyst – Level 3								
ERP System Analyst – Level 3								
ERP Technical Analyst – Level 3								
Business Process Re-engineering (BPR) Consultant – Level 3								
Data Conversion Specialist – Level 3								
Database Administrator – Level 3								
Database Modeller / IM Modeller – Level 3								
IM Architect – Level 3								
Technology Architect – Level 3								
<b>Total Billable Days For Each Resource Category demonstrated under compliant contracts will be used to evaluate Point-rated Criteria ID R.1</b> <b>Dollar Value of Total Billable Days for All Resource Categories demonstrated under compliant contracts will be used to evaluate Point-rated Criteria ID R.2</b> <b>Total :</b>								\$ _____

APPENDIX D TO ATTACHMENT 4.1 – WORK STREAM 2

<b>BIDDER RESPONSE TABLE FOR CORPORATE REFERENCES</b>			
The Bidder must use the same contract(s) (maximum of 6) identified in Appendix C to Attachment 4.1 to demonstrate its experience in delivering informatics professional services by supplying all resource categories listed in Corporate Mandatory criterion M.1.			
To qualify, the Bidder must:			
i) Provide all information identified in this Bidder Response Table For Corporate References; and			
ii) Provide a letter signed by the client, not by the Bidder, to certify that tasks performed by the Resource Category (or Categories) and Level under each of the identified contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work. Please refer to Section 3: Tasks Performed for details.			
The Bidder must replicate this Bidder Response Table for Corporate References for each referenced contract identified in Appendix C to Attachment 4.1.			
Bidder's Name: _____		Contract Reference #: _____	
<b>SECTION 1: CLIENT INFORMATION</b>			
Client Organization Name			
Client Contact Name		Title	
Address			
Telephone		E-mail Address	
<b>SECTION 2: CONTRACT INFORMATION</b>			
Contract Title		Contract Value	
Award Date		Expiry Date	
Limited to half a page (1/2 letter size 8.5x11), provide a brief description of the key scope and responsibilities of the referenced contract:			



	<div data-bbox="500 716 526 1409" data-label="Section-Header"> <p><b>SECTION 3: TASKS PERFORMED – TO BE CERTIFIED BY THE CLIENT</b></p> </div> <div data-bbox="553 268 639 1854" data-label="Text"> <p>The Bidder must provide a letter signed by the client, not by the Bidder, to certify that tasks performed by the Resource Category (or Categories) and level under each of the referenced contract(s) include the first 3 corresponding tasks (Task No. 1, 2 and 3) identified in Article 3.2 of Annex A – Statement of Work.</p> </div> <div data-bbox="678 279 764 1854" data-label="Text"> <p>For example, the referenced contract #1 provided 2 resource categories/level, Application/Software Architect (Level 3) and ERP Functional Analyst (Level 2), identified in Corporate Mandatory Criteria ID M.1. The Bidder is required to provide the following in this Section 3: Tasks Performed, and to be certified by the client:</p> </div> <div data-bbox="803 1520 829 1854" data-label="Text"> <p><u>The following is an example only</u></p> </div> <div data-bbox="868 506 894 1854" data-label="Text"> <p><i>Resources for the following 2 categories and level were provided in this referenced contract. Tasks performed include the following:</i></p> </div> <div data-bbox="933 1442 959 1854" data-label="Section-Header"> <p><u>Application/Software Architect – Level 3</u></p> </div> <div data-bbox="959 296 1138 1854" data-label="List-Group"> <ol style="list-style-type: none"> <li><i>1. Develop technical architectures, frameworks and strategies, either for an organization or for a major application area, to meet the business and application requirements;</i></li> <li><i>2. Evaluate existing procedures, processes and methods, identify and document database content, structure, and application sub-systems, and develop data dictionary;</i></li> <li><i>3. Document future view of the Enterprise Integration Applications (EIA) and a strategy to optimize interfaces between legacy applications suites or components or application systems and Enterprise Resource Planning (ERP).</i></li> </ol> </div> <div data-bbox="1177 1526 1203 1854" data-label="Section-Header"> <p><u>ERP Functional Analyst – Level 2</u></p> </div> <div data-bbox="1203 338 1325 1854" data-label="List-Group"> <ol style="list-style-type: none"> <li><i>1. Research, analyze and document user requirements, map interdependencies, and produce the required functional specifications and process re-engineering recommendations;</i></li> <li><i>2. Develop and document ERP functional, business, and system requirements specifications;</i></li> <li><i>3. Develop functional, business, and system interface or capability interaction.</i></li> </ol> </div>
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**ATTACHMENT 4.3**  
**PRICING SCHEDULE**

**WORKSTREAM 1**

**INITIAL CONTRACT PERIOD (3 YEARS):**

Initial Contract Period		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	
B5 BPR Consultant	Level 3	
B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

**OPTION PERIOD 1 (1 YEAR):**

Option Period 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	
B5 BPR Consultant	Level 3	

B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

**OPTION PERIOD 2 (1 YEAR):**

<b>Option Period 2</b>		
Resource Category	Level of Expertise	Firm Per Diem Rate
B1 Business Analyst	Level 3	
B2 Business Architect	Level 3	
B4 Business Continuity/Disaster Recovery Specialist	Level 3	
B5 BPR Consultant	Level 3	
B8 Call Centre Consultant	Level 2	
P1 Change Management Consultant	Level 2	
P7 Project Coordinator	Level 2	
P9 Project Manager	Level 2	
P9 Project Manager	Level 3	
P10 Project Scheduler	Level 3	
P11 Quality Assurance Specialist / Analyst	Level 3	

## WORKSTREAM 2

### INITIAL CONTRACT PERIOD (3 YEARS):

Initial Contract Period		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	
I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	

### OPTION PERIOD 1 (1 YEAR):

Option Period 1		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	

Solicitation Number:  
E60ZR-192985/A

Amendment Number:

Buyer ID:  
640EL

I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	

**OPTION PERIOD 2 (1 YEAR):**

Option Period 2		
Resource Category	Level of Expertise	Firm Per Diem Rate
A1 Application/Software Architect	Level 3	
A2 ERP Functional Analyst	Level 2	
A2 ERP Functional Analyst	Level 3	
A4 ERP System Analyst	Level 3	
A5 ERP Technical Analyst	Level 3	
B5 BPR Consultant	Level 3	
I1 Data Conversion Specialist	Level 3	
I2 Database Administrator	Level 3	
I4 Database Modeller / IM Modeller	Level 3	
I5 IM Architect	Level 3	
I 11 Technology Architect	Level 3	

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**ATTACHMENT 5.1**  
**FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY -  
CERTIFICATION**

I, the Bidder, by submitting the present information to the Contracting Authority, certify that the information provided is true as of the date indicated below. The certifications provided to Canada are subject to verification at all times. I understand that Canada will declare a bid non-responsive, or will declare a contractor in default, if a certification is found to be untrue, whether during the bid evaluation period or during the contract period. Canada will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply with any request or requirement imposed by Canada may render the bid non-responsive or constitute a default under the Contract.

For further information on the Federal Contractors Program for Employment Equity visit [Employment and Social Development Canada \(ESDC\) - Labour's](#) website.

Date: \_\_\_\_\_ (YYYY/MM/DD) (If left blank, the date will be deemed to be the bid solicitation closing date.)

Complete both A and B.

A. Check only one of the following:

- ☐ A1. The Bidder certifies having no work force in Canada.
- ☐ A2. The Bidder certifies being a public sector employer.
- ☐ A3. The Bidder certifies being a federally regulated employer being subject to the [Employment Equity Act](#).
- ☐ A4. The Bidder certifies having a combined work force in Canada of less than 100 permanent full-time and/or permanent part-time employees.
- A5. The Bidder has a combined workforce in Canada of 100 or more employees; and
- ☐ A5.1 The Bidder certifies already having a valid and current [Agreement to Implement Employment Equity](#) (AIEE) in place with ESDC-Labour.

OR

- ☐ A5.2 The Bidder certifies having submitted the Agreement to Implement Employment Equity (LAB1168) to ESDC-Labour. As this is a condition to contract award, proceed to completing the form Agreement to Implement Employment Equity (LAB1168), duly signing it, and transmit it to ESDC-Labour.

B. Check only one of the following:

- ☐ B1. The Bidder is not a Joint Venture.

OR

- ☐ B2. The Bidder is a Joint venture and each member of the Joint Venture must provide the Contracting Authority with a completed annex Federal Contractors Program for Employment Equity - Certification. (Refer to the Joint Venture section of the Standard Instructions).