

What We Heard Report Challenge Based Solicitation for Automated Regression Testing tool

This amendment 003 is raised to include the following:

Under Procurement Process 3.0, Shared Services Canada (SSC) is piloting an improved model of engagement with the private sector. The goal is to collect supplier feedback throughout the procurement process to quickly refine procurement elements if and when necessary. SSC is committed to hear questions and suggestions with an open mind and report back on them to vendors in a transparent way.

Canada thanks all Bidder's for their thoroughfall and timely feedback.

Content

This report addresses feedback/questions received during the Webinar on November 4th, 2020.

1. **WHAT WE HEARD:** Is Canada willing to consider professional services approach to automated testing instead of a Commercial off- the-Shelf (COTS) solution?

SSC ANSWER: At this time Canada is seeking a COTS solution. Our testing cycles require a lot of trial and error and corroboration between several stakeholders, and hiring consultants/professional services to do our testing for us would not be feasible/efficient at this time.

SSC ACTION: none

2. **WHAT WE HEARD:** In the Statement of Challenge – Mandatory Requirements page 32, could Canada clarify : “The solution must have the capacity to run tests that have time dependency”?

SSC ANSWER: The tool should have a capacity to set timers or delay to perform an action, e.g.: Wait 5 seconds then press left-click.

SSC ACTION: none

3. **WHAT WE HEARD:** In the Statement of Challenge – Mandatory Requirements page 32, could Canada clarify : “The solution must have the capacity to Work agnostic of the device being used

to perform the testing (devices used by testers vary in specifications and have previously been a bottleneck in the testing process)”?

SSC ANSWER: The tool should be able to run in the background/separately without interfering with the use of the device it's being executed on (i.e, while the solution is running the loaded script, the user can continue to use the computer to send emails, visit websites, work on documents etc.)

SSC ACTION: none

4. WHAT WE HEARD: Could bidders propose a solution that includes more than one test-tool?

SSC ANSWER: SSC is looking for a COTS solution. If your suggested solution includes more than one product, please propose and SSC will evaluate accordingly. If a solution requires more than one test-tool, it can still be considered but depending on the scope/use of the additional tools, it may negatively impact the evaluation given that it may produce additional complications that would score against the “Ease of Use” criteria.

SSC ACTION: none

5. WHAT WE HEARD: Will P2P be onboarded on the new procurement portal of CanadaBuy?

SSC ANSWER: SSC recognizes there is an upcoming CanadaBuy initiative by PSPC (Public Services and Procurement Canada) and both departments will work together to ensure continuity and an efficient transition from BuyandSell to CanadaBuy. There are currently no discussions about onboarding P2P to the new procurement portal.

SSC ACTION: none