

Question

Hope you are doing well. I reviewed the bids above posted and wondering if the client would consider a different Fabric Selection than the Zipper option. We offer a long line of antimicrobial vinyl which are health rated and can be cleaned with wipes or also a line that offers bleach cleanable. Is that something your client would be interested in?

VAC's response

No alternatives to our original requirement. The current circumstances are outside what VAC encountered before when the ability to work from home is a major player in the employment contract. What we requested to be added to the tender is what is needed.

Question

Lumbar - Adjustable - In/Out - The "In/Out" Lumbar adjustment is not specified in ergonomic guidelines, such as BIFMA G1 or CGSB 44.232. On the SA specifications in Annex A, "5.5 Lumbar Support Height – must be available as fixed or adjustable" but does not require the lumbar adjustment to be in/out. As this may be a preference for specific people, but not required by all users, can we ask that this specification be considered optional but not mandatory?

VAC's response

Lumbar- Adjustable is adequate **The In/Out feature is not required**

Question

Zippered, so it can be removed for cleaning - As an alternative to this requirement, can we offer bleach cleanable upholstery fabric which does not need to be removed to be cleaned?

VAC's response

With the added zip feature, the end-user can remove the fabric and clean it as they see fit. We have to take into consideration that they may be only able to clear it a certain way. It needs to fit their personal needs/habits. The other bonus to having removable fabric is IF it gets torn or damaged beyond repair, we simply replace the fabric and not buy a whole new chair.

Question

Would Veteran affairs accept a combination of cleanable mesh backs and seats and/or upholstered seats and backs in a cleanable healthcare vinyl upholstery? The Health care industry has been using these products for years for it's ability to be regularly cleaned.

VAC's response

breathable mesh fabric the back and breathable fabric for the seat would be adequate

Question

Can we offer a seat pan that would have an upholstery material that is a "performance textile" - one that can be cleaned using bleach and other solvents?

VAC's response

Breathable fabric for the seat should be adequate. We simply do not know what the environment will have on the equipment so we are incorporating this additional flexibility to fit the cleaning habits in the home.

Question

Regarding the above noted solicitation. In order to provide proper delivery and installation quotes for each location we must have the complete delivery address or at minimum postal codes for the locations IE. A delivery to downtown Toronto will have a different cost than a delivery to North Toronto or West Toronto. It is also noted that none of the locations have a dock, lift or freight elevator (table 5). Does this mean product has to be stair carried to correct floor or does installer have to wait for access to pedestrian elevator (this could incur wait time charges)? Is street offload required? There are not enough details for each location to provide an accurate delivery cost or installation quote.

VAC's response

The delivery will be tailgate delivery to the end user's home address. As we don't know what each address entails for delivery, the product has to be brought inside the residence in order to satisfy delivery of the product. In additions to the cities, all delivery locations have been provided.