



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions
– TPSGC
e-post Connect / Connexion postel
Refer to Section 11 in the RFI
Consulter la sect. 11 dans la DDR

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Title - Sujet RFI for DEMS/Body Worn Camera		
Solicitation No. - N° de l'invitation M7594-212120/A		Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client M7594-212120		Date 2020-11-20
GETS Reference No. - N° de référence de SEAG PW-\$XU-005-38547		
File No. - N° de dossier 005xu.M7594-212120	CCC No./N° CCC - FMS No./N° VME	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Standard Time EST on - le 2020-11-27 Heure Normale du l'Est HNE		
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>		
Address Enquiries to: - Adresser toutes questions à: Mulligan, Kate		Buyer Id - Id de l'acheteur 005xu
Telephone No. - N° de téléphone (873) 353-9579 ()		FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Royal Canadian Mounted Police 1200 Vanier Parkway Ottawa, ON K1A 0R2		

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Issuing Office - Bureau de distribution

Special Projects Division (SPD)/Division de Projets
Spéciaux (DPS)
Terrasses de la Chaudière 4th Floor
Terrasses de la Chaudière 4e étage
10 Wellington Street,
10 Wellington Street,
Gatineau
Québec
K1A 0S5

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November 20, 2020 – Request for Information # M7594-212120/A

**National Digital Evidence Management System (DEMS)
and Body Worn Cameras (BWC)**

AMENDMENT #003

This amendment is issued to:

- Provide an overview of the online industry engagement information session, the questions and answers and the power point presentation.
-

1. Summary of the Industry Engagement Information Session

a) Online Information Session Overview

An online information session related to Request for Information (RFI) #M7594-212120/A – National Digital Evidence Management System (DEMS) and Body Worn Cameras (BWC) was held Monday, November 16, 2020 - 9:00am to 11:06am using MS Teams.

The session was delivered jointly by Public Services and Procurement Canada (PSPC) and the Royal Canadian Mounted Police (RCMP), and was attended by the Fairness Monitor. The meeting agenda for this session is described below:

Time	Event	Presented by	
9:00am-9:15am	Welcome and Roundtable	Public Services and Procurement Canada (PSPC)	Pascale Archambault Senior Director, PSPC
9:15am-9:40am	Overview of PSPC and Fairness Monitor Proposed Engagement and Procurement Approach	PSPC and RFP Solutions	Kate Mulligan Manager, PSPC Steve Johnston Fairness Monitor RFP Solutions
9:40am-9:55am	RCMP Operational Landscape and Considerations for Body Worn Cameras	Royal Canadian Mounted Police (RCMP)	Dennis Daley Assistant Commissioner Contract & Indigenous Policing, RCMP

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9:55am- 10:10am	National Digital Evidence Management System Technical Requirements Overview	RCMP	Mark Penney Director General Digital Strategy, Governance and Program Support, RCMP
10:10am- 10:25am	Break		
10:25am- 11:06am	Questions and Answers		PSPC and RCMP

The power point presentation for this information session is provided at the end of this document.

The following thirteen Vendors attended this meeting.

1. PureLogic IT Solutions Inc.
2. Axon Public Safety Canada Inc
3. PricewaterhouseCoopers LLP
4. Fujitsu Consulting (Canada) Inc.
5. Kustom Signals Inc.
6. Dell Technologies Canada
7. Amazon Web Services, Inc.
8. iCONNECT
9. Motorola Solutions Canada Inc.
10. CGI Information Systems and Management Consultants
11. Cyberkar Systems
12. Flex Group (Flex Latitude)
13. IBM Canada Ltd.

b) Questions and Answers

Vendors submitted their questions via the Website Slido.com. The answers were provided during the Questions and Answers portion of the session. Twenty three (23) questions were received and related to various topics such as security, financial, technical, project schedule, procurement activities and strategy.

The questions and their answers are listed below:

Question 1:

What is the overall budget for this project?

Answer 1:

At this time, we are still in project definition phase and costing development remains ongoing. We would not normally disclose our costing as a part of the procurement process.

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Question 2:

Will the government consider extensions to the schedule?

Answer 2:

With respect to the Request for Information (RFI) schedule, we will consider any extension request. However, we must also take into consideration the RCMP's project schedule and operational requirements. We recommend that any requests for extension be sent to the Contracting Authority's general email inbox in writing.

Question 3:

Are the one-on-one session commercially confidential sessions to share feedback?

Answer 3:

Yes. The one-on-one sessions are opportunities for suppliers to demonstrate their existing solution in relation to the scenarios outlined in the RFI. In addition, if there is any confidential information in your RFI response, we request that it be identified in your RFI response.

Question 4:

Is there a plan for vendors that are out of country (US based) during the period of travel restrictions?
Will a virtual demonstration be acceptable/feasible?

Answer 4:

Yes. We are currently planning to hold virtual one-on-one sessions, similar to today's information session. The objective for the one-on-one sessions is to obtain as much information as possible with regards to vendors' current solutions.

Question 5:

Could we postpone the RFI Response by two weeks? We need to reflect on today's Information session.

Answer 5:

We will consider all requests for extension. We will review the procurement schedule and publish a response on BuyandSell.gc.ca. Any requests for extension should be sent to the Contracting Authority's general email inbox in writing.

* Please note that a one-week extension was granted to Friday, November 27, 2020 at 2:00PM EST as part of Amendment #002.

Question 6:

Will RCMP entertain Proof of Concepts (PoC) from participants prior to the RFP release?

Answer 6:

With regard to Proof of Concepts, we typically see these being done during the Request for Proposal (RFP) stage. However, if you feel that it would be more beneficial for these to occur during an earlier stage of the procurement process, we recommend that you provide us with appropriate feedback in your RFI response.

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Question 7:

Which BWC are currently in use and how many are there?

Answer 7:

There are approximately seventy-six (76) Body Worn Cameras in use at this time and they are a mix of WatchGuard and Axon brand. These cameras are deployed to large-scale protests and for public order measures. In the recent past BWC have been deployed to Nova Scotia and Newfoundland as well as to locations in British Columbia and Alberta. We are not sure at this time how many BWC are in the various provinces but can provide this information to industry later. The RCMP has been investigating BWC since 2015 and entered into an agreement with Defence Research and Development Canada (DRDC) in 2015 for their assistance in investigating technologies to be deployed to the field. The cameras that will be deployed to Nunavut for the BWC pilot project are WatchGuard cameras and the technology is approximately 5 years old. The RCMP is not deploying them to test the technology, but rather to inform its policies and procedures, with a focus on its interactions with the Indigenous community. The pilot project is expected to last six (6) months.

* In reference to the response above, The RCMP can confirm that the seventy-six (76) BWC's currently in use have been deployed across the provinces and territories as follows:

- Nova Scotia – 22
- British Columbia – 16
- Alberta – 10 (*these 10 will be deployed to Newfoundland in January)
- Nunavut – 20
- Ontario - 8 (These are at National Headquarters and are not in use)

Question 8:

What type and make a BWC is piloted by the RCMP in the Northwest Territories (NWT) at the end of this month?

Answer 8:

The RCMP is deploying WatchGuard cameras for the pilot in Nunavut; not NWT.

Question 9:

Which Major Case Management (MCM) system is being deployed nationally?

Answer 9:

The MCM system that is being deployed nationally is the Xanalys Powercase system.

Question 10:

What is the RCMP policy for storing data in the cloud?

Answer 10:

The RCMP has assessed that it will be collecting Protected B level data using a Medium integrity/Medium availability profile. This framework is publicly available at the following link:

<https://www.canada.ca/en/government/system/digital-government/digital-government-innovations/cloud-services/government-canada-security-control-profile-cloud-based-it-services.html>

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Question 11:

Which public cloud providers are currently used with the RCMP?

Answer 11:

The RCMP is using the Government of Canada (GC) Cloud Brokerage service for its cloud services and recognizes that there are currently seven (7) vendors who have been approved by the Canadian Centre for Cyber Security (CCCS). The RCMP is following a multi-cloud approach and will be looking for a hyper-scale certified vendor for the BWC/DEMS Solution. The RCMP would welcome industry feedback in regard to this approach. The link to the GC Cloud Brokering service can be found here: https://cloud-broker.canada.ca/s/?language=en_CA

Question 12:

What are the business continuity management requirements? Can this be expressed as maximum allowable downtime, service levels, Recovery Time Objective / Recovery Point Objective (RTO/RPO)?

Answer 12:

Discussions on this topic remain ongoing but will be driven by business and operational requirements. The RCMP would welcome industry feedback concerning its existing capabilities and what it has experienced with its other customers. The RCMP recognizes that service levels could influence the design of the solution.

Question 13:

Are the security requirements from slide 31 mandatory in order to be considered?

Answer 13:

From a cloud security perspective, ITSC 33 will be a requirement for assessing an eventual solution and obtaining the authority to operate. Personnel clearances at any given level will be dependent on the nature of the solution and the access that said personnel have to the solution and the data involved. The RCMP would welcome industry feedback on this topic, namely on the SOC2 and ISO27000 series requirements.

Question 14:

Are there anticipated requirements for in-country or provincial/territory support staff, technical or otherwise?

Answer 14:

There is an expectation that the provinces and territories will have a need for technical support and that RCMP employees will be involved, notably concerning information required for court disclosure or that needs to be redacted. The RCMP would welcome industry feedback on this topic and is interested in what industry has seen with its other customers.

Question 15:

Capabilities expressed in the demo scenarios may be difficult to demonstrate in a virtual environment and more conducive to a Proof of Concept. Comments?

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Answer 15:

We welcome any suggestions with respect to any procurement activities and recommend that they be included in your RFI response. Any suggestions will be taken into consideration. At this time, Government of Canada employees are still teleworking and it would be an exception to have face to face meetings.

Question 16:

What is the retention period for BWC video data?

Answer 16:

The retention period is dictated by the nature of the evidence collected. When a crime is reported, it is classified via a code that corresponds to specific retention and purging requirements. Retention periods vary based on the crime period and may be as little as two (2) years for transitory information, up to ninety-nine (99) years for major crimes such as a homicide.

Question 17:

BC Prime has a major influence on contract policing, how does RCMP envisage their recent decision and route for BWC and DEMS working with the national system?

Answer 17:

The needs of the RCMP's various contracting partners will be considered for this project and will help inform the national rollout strategy of the BWC and DEMS. Recognizing that British Columbia is a large contracting partner, the needs of other jurisdictions will need to be taken into consideration too.

Question 18:

Is there a version of today's presentation that has working links? The PDF presentation has links that we cannot copy?

Answer 18:

Yes, we will provide a copy of today's presentation with working links.

* The presentation with working links is provided as part of this Amendment 003 at paragraph c) below.

Question 19:

How does RCMP plan to address chain of custody concerns when using cloud services for DEMS, where cloud providers may have access to the data?

Answer 19:

Chain of custody is essential for any investigation and the RCMP is keen to learn more about the capabilities and experience that industry can offer, including if it is familiar with how other jurisdictions and law enforcement agencies address challenges in this area. Much will depend on the solution and the level of information that people will have access to; this will dictate the need for security clearances.

Question 20:

Are there anticipated changes to any of the other systems (Records Management System (RMS) etc.) in the next 6 years that would be for consideration in the review?

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Answer 20:

The RCMP recognizes that it has a complicated ecosystem in this respect, and there is certainly the potential for change and the introduction of new capabilities to other RCMP systems over the next six (6) years; some aspects of which may be coming to the end of their life in the next couple of years. The RCMP is seeking industry's feedback on integration and aims to find an industry partner as a part of this initiative. It is envisioned this partner is one who can help facilitate unknown integration points and interoperability, using things like open standards and API's while staying away from a fully customized solution.

Question 21:

Will you be providing written responses to these Slido questions?

Answer 21:

Yes. All the questions and answers will be published in an upcoming amendment to the RFI.

Question 22:

When do you anticipate a decision on the extension?

Answer 22:

We anticipate a decision to be published the next RFI amendment. Also it depends on how many extension requests we receive.

Question 23:

80% of captures will not be actual evidence-some will be intelligence, and around 5-10% will be actual evidence - is it envisaged, all capture will be on DEMS

Answer 23:

The RCMP's goal is to use BWC to capture as much evidence as possible for an incident, recognizing the intense scrutiny that police officers are under and the need to maintain public trust and confidence. Public trust and confidence may be affected by what is not on the camera.

c) **Power Point Presentation**

The Power Point Presentation is found on the following page.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.



NATIONAL DIGITAL EVIDENCE MANAGEMENT SYSTEM AND BODY WORN CAMERAS

REQUEST FOR INFORMATION

Industry Engagement Information Session

November 16, 2020

Welcome and Roundtable

- Welcome remarks
- Introductions
- Key Points
- Objectives
- Agenda

 Services publics et
Approvisionnement Canada



Services publics et
Approvisionnement Canada

Information Session Objectives

- Introduce the various stakeholders;
- Provide Industry with the technical context and details of the requirement;
- Receive any feedback from Industry;
- Answer questions from Industry on the requirement; and
- Inform and consult with industry on the proposed procurement timelines.



Agenda

Start Time	Event	Allocated time	Presented by
9:00am	Welcome and Round Table	15 minutes	Pascale Archambault Senior Director, PSPC
9:15am	Overview of PSPC/FM Proposed Engagement and Procurement Approach	30 minutes	Kate Mulligan, Manager, PSPC Steve Johnston (FM), RFP Solutions
9:45am	RCMP Operational Landscape and Considerations for BWC	20 minutes	Dennis Daley – Assistant Commissioner, Contract & Indigenous Policing (C&IP) RCMP
10:05am	National Digital Evidence Management System (DEMS) Technical Requirements Overview	20 minutes	Mark Penney – Director General Digital Strategy, Governance & Program Support RCMP
10:25am	Break	15 minutes	
10:40am	Questions and Answers	60 minutes	PSPC and RCMP

RULES OF ENGAGEMENT: General Rules and Principles

- The Industry Engagement period begins with the RFI and concludes when an official RFP is published on BuyandSell.gc.ca.
- Overriding principles of Industry Engagement:
 - To be conducted with the utmost fairness and equity between all parties.
 - Suppliers have completed and submitted the Rules of Engagement form.
 - Canada will not disclose proprietary or commercially sensitive information.
 - All enquiries to be directed to the Contracting Authority.
 - Canada not obliged to issue any Request for Proposal (RFP), or to award any Contract.
 - Not participating in this Process will not preclude a supplier from submitting a response to the RFP.
 - Any information submitted as part of this Process may be used by Canada in the development of a subsequent competitive RFP.

Overview of Public Services and Procurement Canada (PSPC) and Fairness Monitor (FM)

Au service du
GOUVERNEMENT,
au service des
CANADIENS.

Serving
GOVERNMENT,
serving
CANADIANS.

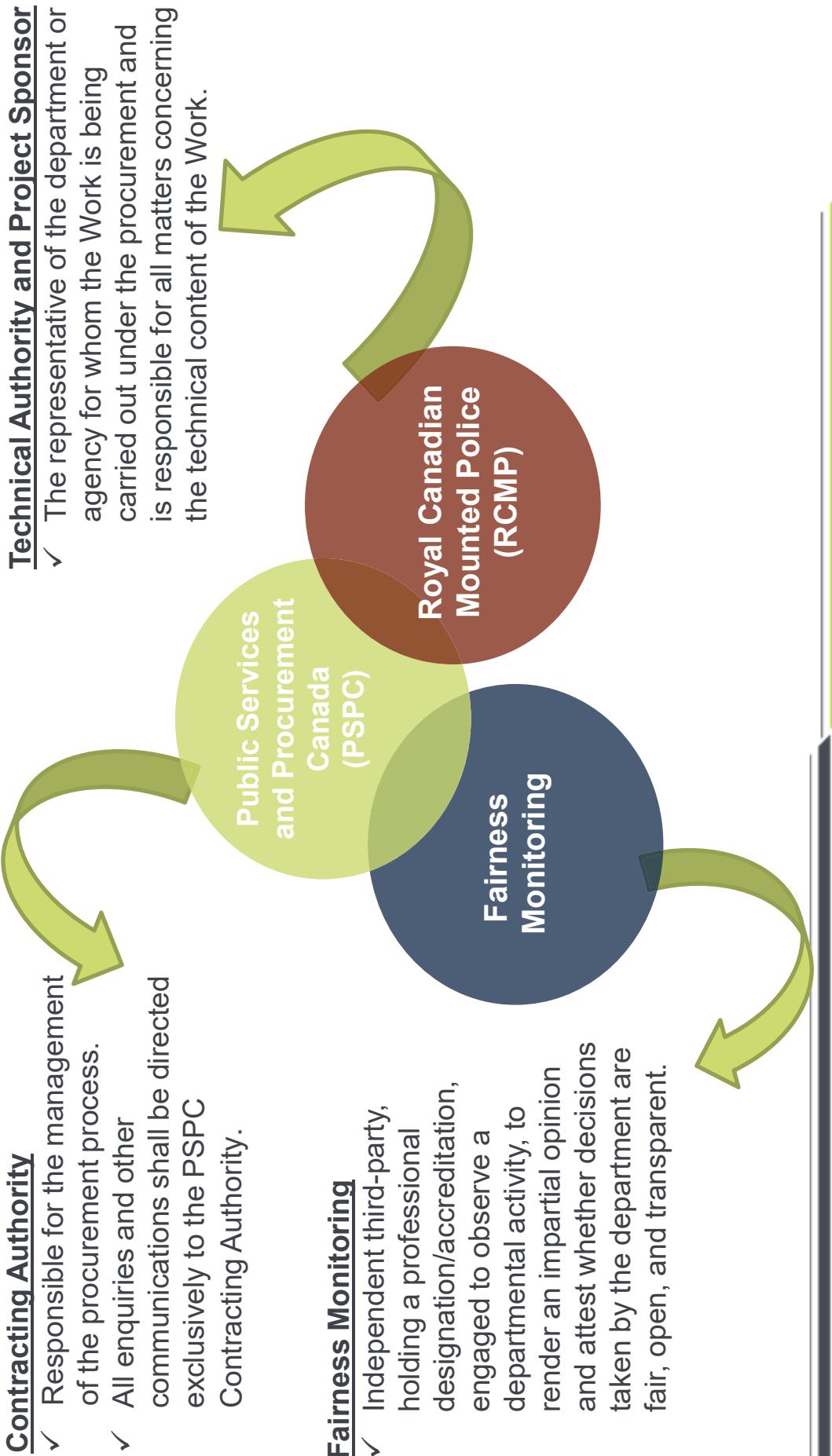
Project Team

Contracting Authority

- ✓ Responsible for the management of the procurement process.
- ✓ All enquiries and other communications shall be directed exclusively to the PSPC Contracting Authority.

Technical Authority and Project Sponsor

- ✓ The representative of the department or agency for whom the Work is being carried out under the procurement and is responsible for all matters concerning the technical content of the Work.



Roles of PSPC

- Serve federal departments and agencies as a central purchasing agent.
- One of the core values for all procurement at PSPC is **Integrity**.
- Acquisition Program's mission, who we are and what we do.

Roles of the Fairness Monitor (FM)

- Observe procurement activities implemented during their mandate and provide an unbiased and impartial opinion on the fairness, openness, and transparency of that activity.
- Inform directly the Contracting Authority of any concerns with the activities monitored, obtain mutual understanding of the situation, and seek a resolution to the matter in real time.
- Bring any unresolved potential fairness issue(s) to the attention of the Fairness Monitoring Directorate (FMD), Departmental Oversight Branch (DOB) promptly, and in all cases while there is still opportunity to address the potential deficiency.
- Provide an attestation of assurance on the fairness, openness, and transparency of the monitored activities in written reports to the FMD, DOB.
- The FM Specialist will not offer subject matter expertise, advice or guidance.



Proposed Engagement and Procurement Approach



Au service du
GOUVERNEMENT,
au service des
CANADIENS.

Serving
GOVERNMENT,
serving
CANADIANS.

Engagement and Procurement Objectives

□ Engagement Objectives:

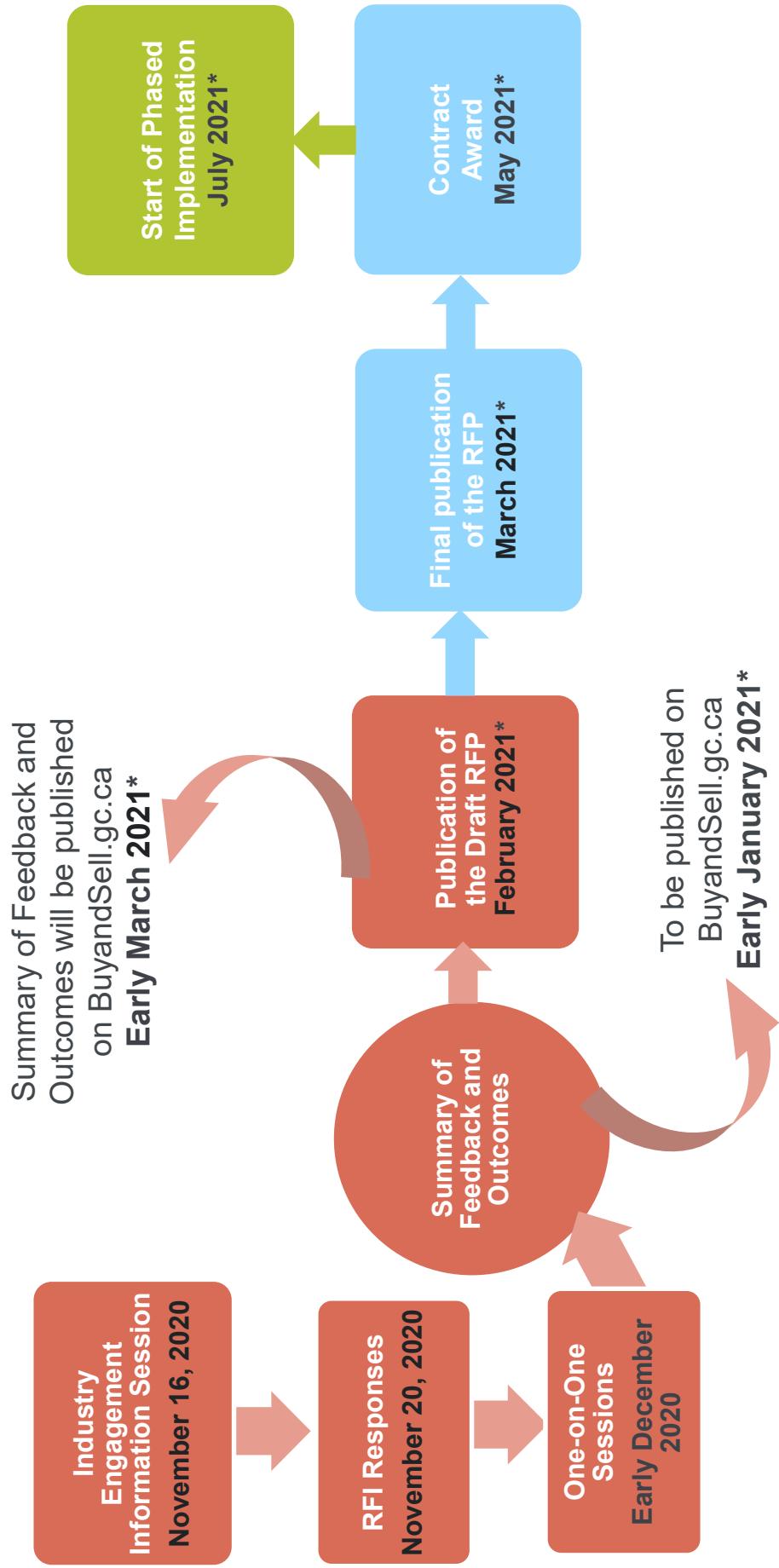
- To solicit feedback on evidence collection solutions and devices, with a specific focus on Body Worn Cameras, from vendors and the proposed procurement strategy.
- Flexible, transparent and fair engagement process for all levels of Industry.

□ Procurement Objectives:

- Acquire and deploy a national solution and devices.
- Obtain the best value for Canadians while conducting a fair and transparent procurement process.



Proposed Timeline for the Procurement Process



* These dates may change



Procurement Considerations

- The following considerations may apply:
 - Resulting contract period:
 - Initial firm period of six (6) years
 - Six (6) one (1) year irrevocable options
 - Resulting contract available for use by other departments, agencies and other police forces.
 - Trade Agreements: International, CLCAs including Nunavut Agreement.
 - Accessibility requirements.



Phased Bid Compliance Process (PBCP)

The PBCP will be applied to:

- Provide bidders with an opportunity, after the solicitation closing date, to correct a finding of non-compliance with respect to Required Financial Information and Eligible Mandatory Requirements.
- Support competition when a limited number of bids are expected.
- Prevent minor non-compliances, which would result in bid rejection and thus may have a major impact on best value to Canada.



How the PBCP Works

The Process uses three phases to examine bid compliance:

- Phase 1:** Required financial information for the PBCP;
- Phase 2:** Eligible mandatory criteria for the PBCP; and
- Phase 3:** Other evaluation criteria.

For more information please consult the following web page:

<https://buyandsell.gc.ca/policy-and-guidelines/policy-notifications/PN-123>

Submission of RFI Responses

□ Time and Place for Submission of Responses:

► Friday, November 20, 2020 before 2:00pm EST

► PWGSC Bid Receiving Unit (BRU) using epost connect

TPSGC.DGAreception@PWGSC@tpsgc-pwgsc.gc.ca

► Suppliers should email the PWGSC BRU a few days prior to the RFI closing date.

Communications

Point of contact

The PSPC Contracting Authority team is the single point of contact for the BWC and DEMS procurement.

PSPC Contracting Authority Team

Kate Mulligan, Manager

Sidi-Mohammed Belcaid, Supply Specialist

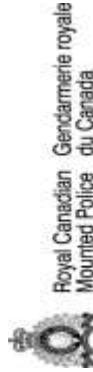
Email:

TPSGC.PACCSCPN-APBWCDEMS.PWGSC@tpsgc-pwqsc.gc.ca



RCMP Operational Landscape and Considerations for BWC

Dennis Daley - Assistant Commissioner, Contract & Indigenous Policing (C&IP)
Royal Canadian Mounted Police (RCMP)

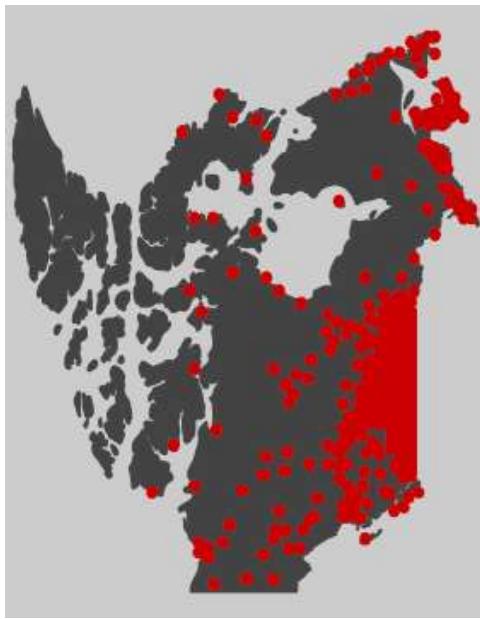


Policing Excellence

Contributing to the RCMP for Tomorrow and the Future

Four key pillars

- Our Policing Services
- Our People
- Our Stewardship
- Our Culture



The RCMP's operating environment is characterized by the ever-evolving nature of criminality in Canada and abroad, the rapid changes in technology, legislation, and the political landscape within which the RCMP must navigate.

Operating Environment

Diverse, National Operational Footprint

- Provision of policing excellence under the Police Service Agreements,

Policing to provinces (except Ontario and Quebec) and territories,	Policing in over 150 municipalities and more than 600 Indigenous communities	Policing complexity of remote/rural/northern locations
--	--	--

- Police Service responsibility in support of general administration of justice, preservation of peace, and the prevention of crime.
- Focus on reconciliation with Indigenous peoples in Canada, as well as connecting with vulnerable communities.

Operational Context

Diverse, National Operational Footprint

- 2.7M calls for service yearly and trending upwards
- 19,000 police officers and 11,000 civilian employees in over 700 detachments
- 1,200 cadets enter the RCMP training annually.
- RCMP has:

• over 12,000 on road vehicles,	• 3,400 off-road vehicles
• 350 marine vessels,	• 35 aircraft
• occupies more than 4,300 buildings	• over 1,300 locations.
- Approx. 22% of RCMP police officers are women, almost 12% visible minorities and close to 8% Indigenous.

Legislative Considerations

Evidence Management and Disclosure Complexity

- Need for flexible multi-jurisdictional electronic system
- disclosure through 10 provinces and 3 territories
- Individually unique administration of justice systems
- 13 provincial/ territorial + 1 federal privacy legislations

Priority Goals

Opportunity for Improved Policing Excellence

Modernize Operational Tools and Technology	Improve Community Integration and Partnership
Improve Investigative Effectiveness	Transform Fundamental Business Technology
Increase Trust and Confidence	



National Digital Evidence Management System (DEMS)

- Technical Requirements Overview -

Mark Penney - Director General
Digital Strategy, Governance & Program Support
Royal Canadian Mounted Police (RCMP)

RCMP DEMS & BWC

Summary

We would like your input as to how your solutions can help address the issues that make the RCMP's requirements unique:

1. Bandwidth Limitations
2. Integration with other source systems
3. Architecture Considerations
4. Security Requirements



RCMP DEMS & BWC

Network & Bandwidth Limitations

- Network is managed by Shared Services Canada
- Approximately 705 detachments in ten provinces and three northern territories
- Many sites at T1 (1.5 Mbps) or 10 Mbps network access speed
- Hub and spoke topology centered around Ottawa (CPIC data centre)
- Limited deployment of Wi-Fi in RCMP detachments
- Northern and remote sites (approximately 80) primarily served by Fixed Satellite Services (FSS)

How do we address network capacity that may not adequately support data transfer requirements in low bandwidth detachments leading to poor user experience?

RCMP DEMS & BWC

Contract Policing Provinces – Network Connections

	T1 (%)	10M (%)	100M (%)	150 (%)
Alberta	19	69	11	1
B.C.	36	51	11	1
Manitoba	75	22	3	
N.B.	12	78	5	5
Newfoundland	59	41		
N.S.	51	46	3	
P.E.I.	33	53	13	
Sask.	46	53	1	1
AVERAGE	42%	52%	6%	1%

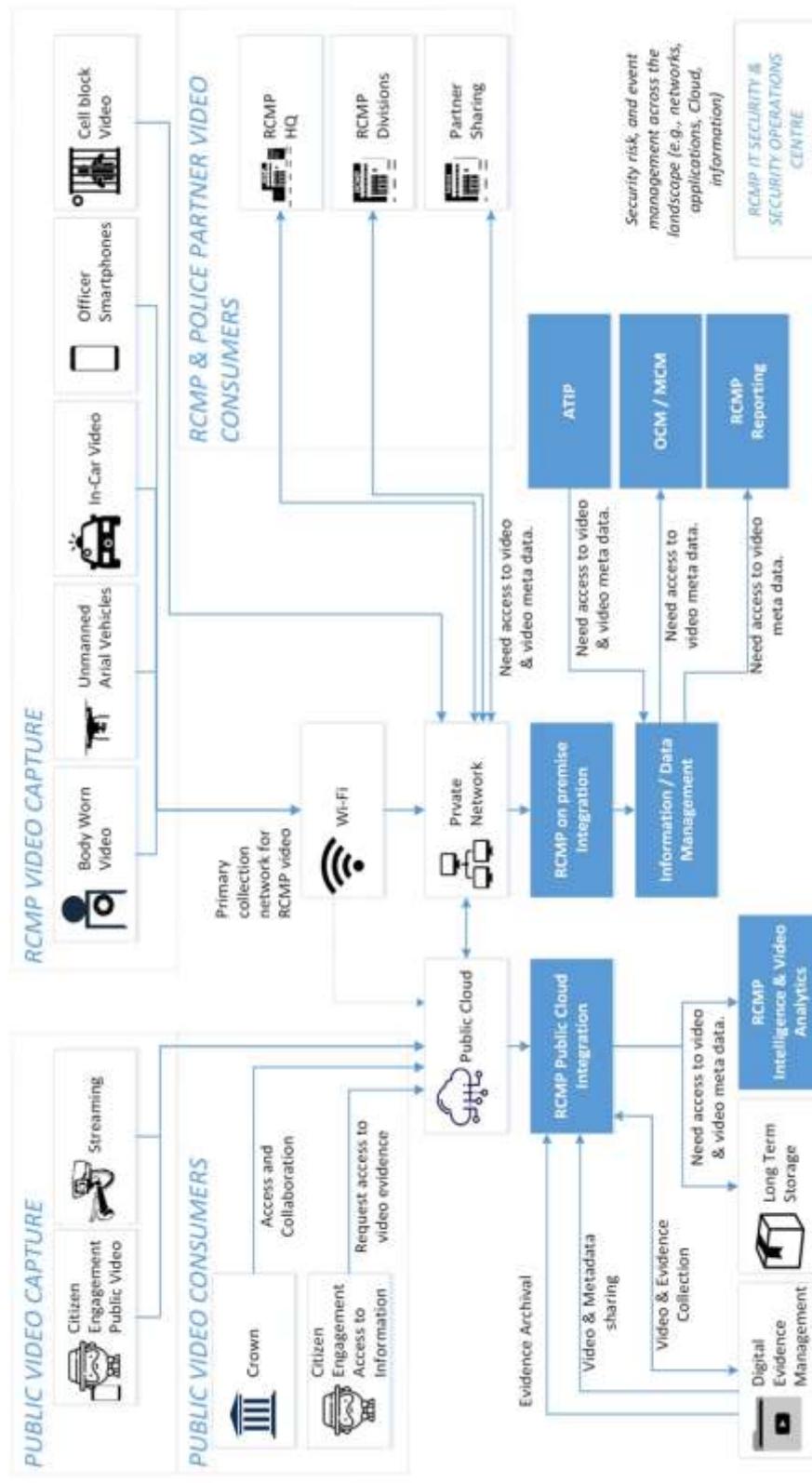
RCMP DEMS & BWC

System Integration

- Digital evidence management will require linkage to Records Management Systems (RMS)
- Maintain a linkage for lifecycle management and court disclosure to operational records existing Record Management System (RMS) systems:
 - RMS:
 - RCMP PROS: Niche
 - BC PRIME: Versadex
 - Halifax RMS: Versadex
 - Electronic Major Case management (eMCM): Xanalys Powercase
- Visualization capabilities with RCMP ESRI Mapping integration.
- Facilitate usage of video/evidence in court proceedings.
- Requirement for bilingual software.

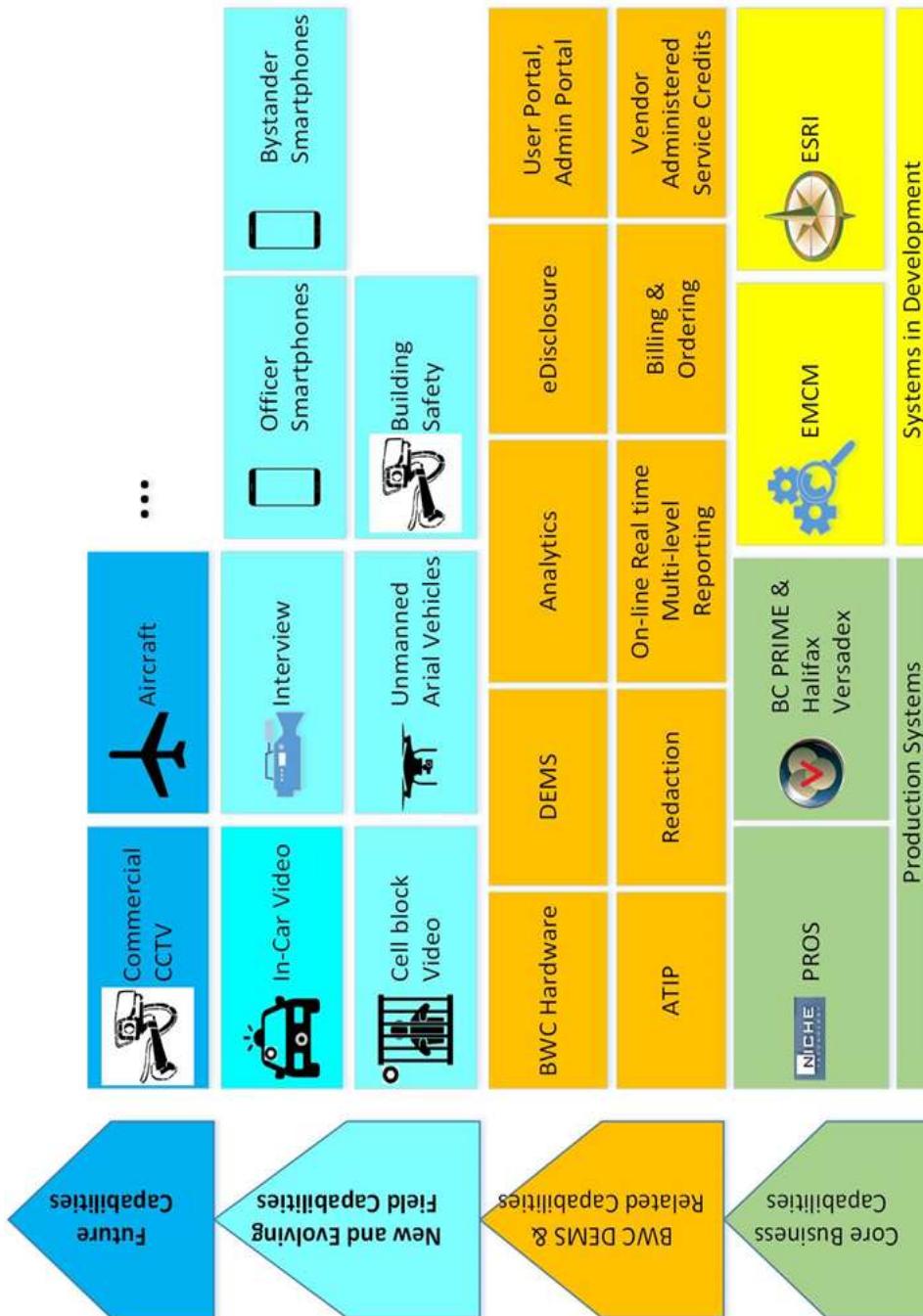
RCMP DEMS & BWC

Conceptual Model



RCMP DEMS & BWC

Integration with RCMP Capabilities



RCMP DEMS & BWC

- Will follow GC ITSG-33 Protected B Security Control Profile Security Assessment and Authorization (SA&A)
 - RCMP Protected B confidentiality, Medium Integrity, Medium Availability
 - SOC2 and ISO 2700x certifications
 - Supply Chain Integrity
 - Non-Disclosure Agreement (NDA)
- Limit to GC approved Cloud Service Providers (CSPs)
 - GC Cloud Brokering Services: Protected B Cloud Providers
- Resources focussed on RCMP contract will require additional RCMP Personnel Screening
 - Must meet GC data residency requirements
 - Further information:
 - Direction on the Secure Use of Commercial Cloud Services
 - GC Security Control Profile for Cloud-based GC Services
 - IT Security Risk Management: A Lifecycle Approach (ITSG-33)

BREAK

15 minutes



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Questions & Answers

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