



**QUESTIONS FROM THE FIRST SOLICITATION  
ARE INCLUDED BELOW.**

**THE ANSWERS REMAIN THE SAME.**



Shared Services  
Canada

Services partagés  
Canada

Canada

**REQUEST FOR QUOTATION AMENDMENT NO. 001**

Request for Quotation Amendment no. 001 is raised to answer vendor questions and include the closing time on the cover page.

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**Question 1**

Can the Crown please revisit the warranty requirement for this RFQ, and confirm if defective media retention is a requirement? If so, could the warranty be similarly increased to a 3-year term, to align with the NMSO standard?

**Answer 1**

Yes the warranty will be upgraded to a 3 year.

**Question 2**

Please specify if such enterprise-grade features as “TPM” and “vPro” are required by this client?

**Answer 2**

Yes the aforementioned enterprise features will be required for this use case.

**Question 3**

Would the Crown please consider cancelling this RFQ and processing this requirement as a call-up against the standing offer instead in category 9.0N?

**Answer 3**

If the devices in 9.0N cannot be configured to meet the minimum requirements specified in the buy and sell ad then it will not be considered for this use. The price for this requirement would also be higher if a call up was issued.

**Question 4**

The 10th generation processor is not specified in the French text and in English we specify i9. The i7 and i9 are 10th generation. Do you require an i9 or an i7?

**Answer 4**

The i9 is required, Annex A of the French document has been updated.

**Question 5**

Will the Crown will accept “Touch Screen with Reflective Screen?”

**Answer 5**

No, the Crown will not change this requirement.

**Question 6**

Will the Crown will accept 5.18Lbs Platform?

**Answer 6**

No, the Crown will not change this requirement.

**Question 7**

Annex A list of deliverables, calls for a 85Whr battery, would SSC amend the requirement to allow for a 80Whr battery please?

**Answer 7**

No, the Crown will not change this requirement.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.**