



**RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:**

**Bid Receiving - PWGSC / Réception des
soumissions - TPSGC**
Place du Portage, Phase III
Core 0B2 / Noyau 0B2
11 Laurier St./11, rue Laurier
Gatineau
Québec
K1A 0S5
Bid Fax: (819) 997-9776

**REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION**

**Proposal To: Public Works and Government
Services Canada**

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

**Proposition aux: Travaux Publics et Services
Gouvernementaux Canada**

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens, services et construction énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments - Commentaires

Title - Sujet National Cybercrime Solution Projec	
Solicitation No. - N° de l'invitation M7594-205915/B	Date 2020-12-03
Client Reference No. - N° de référence du client M7594-205915	
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-155-38735	
File No. - N° de dossier 155xl.M7594-205915	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Standard Time EST on - le 2020-12-18 Heure Normale du l'Est HNE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Labossière, Jean-C	Buyer Id - Id de l'acheteur 155xl
Telephone No. - N° de téléphone (613) 858-7359 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Specified Herein Précisé dans les présentes	

Instructions: See Herein

Instructions: Voir aux présentes

Vendor/Firm Name and Address

**Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)
Terrasses de la Chaudière
4th Floor, 10 Wellington Street
4th étage, 10, rue Wellington
Gatineau
Québec
K1A 0S5

Delivery Required - Livraison exigée See Herein – Voir ci-inclus	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

National Cybercrime Solution (NCS)

Questions to the Industry

NCS Cloud Service Delivery Models

1. Overview – Purpose

The purpose of this document is to obtain feedback from industry with regards to the RCMP's Cloud Service Delivery options for the National Cybercrime Solution. The RCMP is seeking feedback related to the following NCS Cloud Service Delivery options;

- a) on the RCMP's Protected B Public Cloud tenant,
- b) using a SaaS model and/or Public PaaS,
- c) or a combination of a) and b), known as a "Hybrid" Service delivery model.

Q.1 In respect to the above overview provided by RCMP, can industry provide feedback on the optimal cloud service delivery model for the NCS?

The RCMP is requesting that all Solution's proposed for the National Cybercrime Solution (NCS) use Cloud Service Delivery Models that are compliant with the Government of Canada's (GOC) and RCMP's Protected B security requirements and can be delivered within the project timeline. The RCMP welcomes industry feedback on the RCMP's planned approach to Hybrid Cloud Service Delivery Models as described below.

2. Compliance with PSPC Request for Supply Arrangement for Software as a Service (SaaS-RFSA) and SSC GC Approved Protected B Public Cloud Services Catalogue

The RCMP will require that all SaaS and Public PaaS proposed within the Solution, at time of bid submission, are qualified per either the SaaS-RFSA at Tier 2 Assurance level (Protected B) or the SSC GC Cloud Brokering Service Protected-B Public Cloud Services Catalogue¹.

The GOC requires a minimum of four months to approve each unqualified SaaS solutions to ensure that GOC security standards are met. Additionally, the RCMP requires a minimum of one month to approve each already SaaS-RFSA qualified SaaS to RCMP security standards. Therefore, if unqualified SaaS or unapproved Public PaaS are proposed in Bidder's Solutions, deployment of the Solution will result in unacceptable delays to the overall project timeline.

Q.2a Does Industry have any feedback or suggestions to mitigate the above stated timeline risks, while maintaining security standards?

Q.2b Is Industry capable of proposing a fully functional NCS using only SaaS products that are on the GC approved SaaS RFSA or the SSC Cloud Brokering Service Protected B Public Cloud Services Catalogue?

Q. 2c Is Industry capable of proposing a fully functional NCS using minimal or no SaaS products?

3. Phase II - Full Operating Capability (FOC) and Potential for Introduction of Unapproved SaaS

After Contract award, during Phase II iterative implementation and development of the NCS Final Operating Capability (FOC) Solution, the RCMP accepts that new "niche" SaaS products may be identified for use within the Solution. The RCMP will require that these SaaS products undergo SaaS-RFSA and

¹ https://cloud-broker.canada.ca/s/pbmmcatalogpage?language=en_CA

RCMP evaluation, and will not be deployed to production until they successfully qualify per the SaaS-RFSA and RCMP assessment.

Any GOC approved SaaS and Public PaaS that was used to deliver the CUA/MVP, in compliance with the requirements stated in #1 above, must continue to be used to deliver the Phase II – FOC Solution. The concept of introducing new niche SaaS products to deliver the Phase II – FOC Solution is intended to enhance the functionality of the solution. This opportunity will not permit the Contractor to “switch-out” SaaS products that were used in the delivery of their CUA/MVP prototype.

Q.3 How would industry address introduction of new niche SaaS products during Phase II implementation?

Canada is requesting that industry submit their feedback on questions listed above, **no later than December 17, 2020** in order to allow Canada sufficient time make any necessary adjustments to its final solicitation documents.

Suppliers should note that they may submit feedback after the December 17, 2020 date, but their feedback may not be taken into consideration for incorporation into the final bid solicitation package.