



**NOTICE OF PROPOSED PROCUREMENT**

**FOR**

**TASK BASED INFORMTICS PROFESSIONAL SERVICES (TBIPS)**

**GSIN: D302A – ADP SYSTEM DEVELOPMENT SERVICES**

Reference Number:	<b>161321</b>	Solicitation Number:	<b>NRCan-5000055165</b>
Organization Name:	<b>Natural Resources Canada</b>		
Solicitation Date:	<b>December 10, 2020</b>	Closing Date:	<b>January 4, 2021</b>
Anticipated Start Date:	<b>upon Contract Award</b>		
Estimated Level of Effort:	<b>240 days per resource</b>	Estimated Delivery Date:	<b>November 30, 2021</b>
Contract Duration:	<b>The contract period will be for one (1) year from the date of contract with an irrevocable option to extend for up to three (3) additional one-year periods</b>		
Solicitation Method:	<b>Selective Tendering</b>	Applicable Trade Agreements:	<b>WTO-AGP, CFTA, CPanFTA, CColFTA, CPFTA, CHFTA, CKFTA, CUFTA, CETA</b>
CLCA Apply:	<b>No</b>	Number of Contracts:	<b>One (1)</b>

**REQUIREMENT DETAILS:**

Tendering Procedure: **Selective Tendering**

This requirement is open only to those TBIPS Supply Arrangement Holders who qualify under Tier 1 for services in the **National Capital Region** for the following Category:

- **B.10 – Help Desk Specialist – Level 2**

The following SA Holders have been invited to submit a proposal:

1. Adecco Employment Services Limited
2. ADRM Technology Consulting Group Corp.
3. Bridgetown Consulting Inc.
4. eVision Inc., SoftSim Technologies Inc., in JV
5. Excel Human Resources Inc.
6. Harrington Marketing Limited
7. Leo-Pisces Services Group Inc.
8. Maverin Inc.
9. Nattiq Inc.
10. Newfound Recruiting Corporation
11. T.E.S. Contract Services Inc.
12. TEKSystems Canada Corp.
13. The KTL Group Inc.
14. The VCAN Group Inc.
15. Tundra Technical Solutions Inc.
16. Zernam Enterprise Inc.



## **DESCRIPTION OF WORK:**

The Chief Information Officer and Security Branch (CIOSB) of Natural Resources Canada (NRCan) has embarked on an Information Technology (IT) Service Management program to implement Information Technology Infrastructure Library (ITIL) best practices within its organization. The CIOSB has adopted an IT Service Desk Service, which provides the departmental clients with a single point of contact for informatics problems and queries related to office automation tools, products and services.

### **Incumbent Details:**

ExcellTR

Value: \$2M, including all options, amendments and taxes

Ending: March 31, 2021

**Security Requirement:** Common PS SRCL #19 applies

**Minimum Corporate Security Required:** Designated Organization Screening (DOS)

**Minimum Resource Security Required:** Enhanced Reliability

## **CONTRACT AUTHORITY:**

Name: **Valerie Holmes**

Tel No.: 613 864 8017

Email: [Valerie.holmes@canada.ca](mailto:Valerie.holmes@canada.ca)

## **Inquiries**

Inquiries regarding this RFP requirement must be submitted to the Contracting Authority named above. Request for Proposal (RFP) documents will be e-mailed directly from the Contracting Authority to the Qualified Supply Arrangement Holders who are being invited to bid on this requirement. BIDDERS ARE ADVISED THAT "BUYANDELL.GC.CA" IS NOT RESPONSIBLE FOR THE DISTRIBUTION OF SOLICITATION DOCUMENTS. The Crown retains the right to negotiate with any supplier on any procurement. Documents may be submitted in either official language.

**NOTE: Task-Based Informatics Professional Services (TBIPS) Method of Supply is refreshed three (3) times per year. If you wish to find out how you can be a "Qualified SA Holder", please contact RCNMDAI.-NCRIMOS@pwgsc.gc.ca**