

NOTICE OF PROPOSED PROCUREMENT

Nature of Requirement:

Learning Services - Facilitation services for the delivery of the virtual training course to Employment and Social Development Canada (ESDC) call centre employees

Solicitation: 100016902

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ELIGIBLE BIDDERS UNDER THIS BID SOLICITATION

This Bid Solicitation is issued against the Learning Services Supply Arrangement (SA), PWGSC File No. E60ZH-2000LS. All terms and conditions of the Learning Services SA apply and are incorporated into any resulting contract.

The requirement described herein is open only to PWGSC Learning Services SA Suppliers.

The following SA Holders have been invited to submit a proposal (in alphabetic order):

1. 1101417 Ontario Inc.
2. 4Plan Consulting Corp.
3. Accenture Inc.
4. Adirondack Information Management Inc., Redwood e-learning Systems in JOINT VENTURE
5. Algonquin College of Applied Arts and Technology
6. BEVA Global Management Inc.
7. Bluedrop Performance Learning Inc.
8. CAE Inc.
9. Calian Ltd.
10. Connelly Business Exhibitions Inc.
11. Deloitte Inc.
12. Elevated Thinking Inc.
13. Fifalde Consulting Inc.
14. Graybridge International Consulting Inc.
15. GROUPE EDGENDA INC.
16. Groupe Intersol Group Ltee.
17. Groupe Lavigne Inc.
18. Harbinger SCR
19. I.H.H.P. Canada Inc
20. Interplay Creative Media Inc
21. Kenneth Anderson
22. KeyNorth Professional Services Group Inc.
23. L. Paul Frechette Consulting Services Inc.
24. Lansdowne Technologies Inc.
25. Lean Agility Inc.

26. LNW Consulting Inc
27. Marks Man Consulting Inc.
28. Michael Nolan Associates Ltd
29. Modis Canada Inc
30. Olav Consulting Corp
31. OLAV CONSULTING CORP., MOSHWA ABORIGINAL INFORMATION TECHNOLOGY CORPORATION, IN JOINT VENTURE
32. Pathways Training and eLearning Inc.
33. PRECISIONERP INCORPORATED
34. PrecisionIT Inc, IDS Systems Consultants Inc., PrecisionERP Incorporated, in JOINT VENTURE
35. Primex Project Management Limited
36. Promaxis Systems Inc
37. Resolution Alliance Inc.
38. Reticle Ventures Canada Incorporated
39. Samson & Associés CPA/Consultation Inc
40. Sia Partners Inc. / Sia Partenaires Inc.
41. SoftSim Technologies Inc.
42. The ALRM Group Inc.
43. The VCAN Group Inc.
44. The VCAN Group Inc., D.J. Films-Multimedia, Inc., IN JOINT VENTURE
45. TRM Technologies Inc.
46. TROM Global Aerospace Total Solutions Incorporated
47. Valcom Consulting group Inc.
48. Zernam Enterprise Inc

Summary

1. This bid solicitation is being issued to satisfy the requirement of Employment and Social Development Canada (the "Client") for Learning Services under the Learning Services Supply Arrangement (SA) method of supply for:

Facilitation services for the delivery of the virtual training course "Recognition and Management of Personal, Professional and Client Crisis in a Call Centre Environment"

2. It is intended to result in the award of one contract.
3. The contract will be for a period from Contract award date to June 30, 2021 plus one (1) additional irrevocable option period from July 1, 2021 to March 31, 2022 inclusive, allowing Canada to extend the terms of the contract.
4. No security requirements apply to this bid solicitation.
5. The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO-AGP), the Canada-Chile Free Trade Agreement (CCFTA), the Canadian Free Trade Agreement (CFTA), the Canada-Peru Free Trade Agreement (CPFTA), the Canada-Columbia Free Trade Agreement (CCoIFTA), and the Canada-Panama Free Trade Agreement (CPanFTA), the Canada-Honduras Free Trade Agreement, the Canada-Ukraine Free Trade Agreement, the Canada-Korea Free Trade Agreement, the Comprehensive Economic and Trade Agreement, if it is in force.

6. The Learning Services Supply Arrangement E60ZH-2000LS is incorporated by reference and forms part of this bid solicitation, as though expressly set out in it, subject to any express terms and conditions contained in this bid solicitation. The capitalized terms not defined in this bid solicitation have the meaning given to them in the Learning Services SA.
7. SA Holders that are invited to compete as a joint venture must submit a bid as that joint venture SA Holder, forming no other joint venture to bid. Any joint venture must be already qualified under the SA # E60ZH-2000LS as that joint venture at the time of bid closing in order to submit a bid.
8. The Resource Categories described below are required in accordance with the [Annex A: Learning services Supply Arrangement streams and categories](#):

#	Learning Services SA Stream	Category	Level of Expertise	Number of Resources to be included with the bid
1	<u>Stream 5—Training delivery</u>	Training Facilitator	Senior	5
2	<u>Stream 5—Training delivery</u>	Training Facilitator	Junior	5