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Bid Receiving - PWGSC / Réception des soumissions -  
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11 Laurier St. / 11, rue Laurier  
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Gatineau  
Québec  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**  
Informatics Professional Services Division / Division  
des services professionnels en informatique  
Les Terrasses de la Chaudière  
10, rue Wellington, 4ième  
étage/Floor  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> RFI/LOI - ICT Accessibility Testing Information Communication Technology (ICT) Accessibility Testing	
<b>Solicitation No. - N° de l'invitation</b> 2B0KB-005182/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> REQ 55182	<b>Date</b> 2021-01-12
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-641-38605	
<b>File No. - N° de dossier</b> 641zm.2B0KB-005182	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Standard Time EST <b>on - le 2021-01-27</b> Heure Normale de l'Est HNE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Gauthier, Julie	<b>Buyer Id - Id de l'acheteur</b> 641zm
<b>Telephone No. - N° de téléphone</b> (873) 354-4846 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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## AMENDMENT NO. 002

This amendment is raised to

- 1) Answer questions from the Industry.

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### 1. QUESTIONS AND ANSWERS

#### **Question #2**

For the Questions in Annex B, are specific Headcount/Activity numbers required or will text or percentage representation work?

#### **Answer #2**

The Responses for questions 1, 3, 4 and 7 do not need to be a precise number for the RFI, but a number is required to answer the question. Percentages are not an appropriate response for these questions. For example for Q1. Within the last two years, approximately how many days have you billed for each of the following Accessibility Conformation Testing services? Your Response in the "Response" column could be an approximate number of days: e.g. 150. Explaining your activity number response (text) in the "Comments" column will be very helpful to understanding your Response. The responses in the "Response" column for questions 2, 5 and 6 should be "Yes" or "No" and you are encouraged to explain further in the "Comments" column.

#### **Question #3**

How are accessibility services currently taken care off within GC?

#### **Answer #3**

Each GC department is responsible for their accessibility services. Central guidance is provided through the [Accessibility Strategy for the Public Service of Canada](#) as well as other Policies and Guidance. Departments may have staff or contractors who perform Accessibility Testing or may engage Shared Services Canada's [Accessibility Accommodation and Adaptive Computer Technology](#) program to do conformance testing. There is a growing need for GC departments to have contracted resources to be able to handle the volume and complexity of accessibility conformance testing.

#### **Question #4**

What is the expected timeline for each Accessibility Audit / review process?

#### **Answer #4**

We are assuming that you are asking "How long between when you send us something for testing and when we are expected to deliver the results?" On that assumption, timelines for contracted deliverables will vary by client need, but would likely be in the range of several weeks.

Solicitation No. - N° de l'invitation  
2B0KB-005182/A

Amd. No. - N° de la modif.  
002

Buyer ID - Id de l'acheteur  
641zm

Client Ref. No. - N° de réf. du client  
2B0KB-005182/A

File No. - N° du dossier  
641zm – 2B0KB-005182

CCC No./N° CCC - FMS No/ N° VME

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**Question #5**

Do testers with disabilities have to be used when performing accessibility audits?

**Answer #5**

It depends on the types of audits that are being asked for. For conformance testing against a standard such as WCAG or EN 301 549, no. The GC department who needs the contracted resources would specify if there is a requirement for "Accessibility user testing".

**Question #6**

Is there a requirement for Training for GC staff on Accessibility best practices?

**Answer #6**

At this point in time, there is no formal requirement for GC training on accessibility best practices, and this is not the subject of this RFI. You may comment on this in the "Additional Comments/Suggestions/Recommendations" field.

**Question #7**

Once the response is submitted via e-post Connect, will a confirmation of receipt be provided?

**Answer #7**

Yes, once a response to the request for information is received, a confirmation is provided.

**Question #8**

Will the other questions received from other vendors on this RFI and responses provided be shared or posted to a central repository?

**Answer #8**

Yes. All questions and answers are posted on [Buyandsell.gc.ca](http://Buyandsell.gc.ca).

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**