



SEN-031 20/21

HP Laptops (Stream 1) and/or Peripherals (Stream 2)

QUESTIONS AND ANSWERS # 1

January 8, 2021

Question 1

Why does this RFSO require to have the bidders have all the data pertaining to the Senate of Canada be stored in Canada?

Answer 1

The Senate of Canada recognizes, as part of its IT Security stance, the need to reduce wherever possible any and all data residency outside the country, where it could fall under other jurisdictions and laws. As such, we request that all information only be stored in Canada.

Question 2

What does the Senate of Canada consider sensitive information for the need to have data stored in Canada?

Answer 2

The Senate of Canada recognizes, as part of its IT Security stance, that any data regarding its equipment configuration (an image shared with the vendor), only be stored in Canada.

Question 3

Can the Senate provide a copy of the RFSO Annex “D” – Direct Deposit Enrollment Form that can be completed as part of our submission?

Answer 3

In order to keep the integrity of documents of the Senate, all documents of the Senate must be in PDF format.

Question 4

M3. Bidder's Representative

The Bidder must designate a bilingual account manager who will act as the principal point of contact for all matters related to these requested goods.

The account manager must meet the language proficiency – level Advanced outlined in Annex “C”.

Question: Would the Senate consider modifying the M3 requirement statement to specify: “*the Bidder's Account Management Team must be capable of providing client support in either official language*”?

Answer 4

The Senate of Canada requires that the Bidders Account Manager must be bilingual (English and French) and must meet the language proficiency – Level Advanced outlined in Annex “C” of the RFSO.

Question 5

My technical specialist has certain concerns regarding the expandability of 32GB of the HP Laptop. Our memory is soldered so it can only be factory configured and based on the LCM, 32GB is only offered with i7 processors (not with i5) so that will be a double whammy for a 32GB upgrade option. The question we have are the following:

- Would the Senate of Canada accept a 13.3” display offering instead of 14”? This way we can offer an X360 convertible that allows upgrading the memory inside.

In case the answer is no to the question above:

- Would the Senate of Canada accept a clamshell laptop with Touchscreen without the 360-degree convertible feature?

Answer 5

The Senate of Canada removes the 32 GB RAM requirement from the HP Elitebook X360 G6. All other requirements remain the same.

Attached is the revised Statement of work and Basis of payment to reflect this change.