

**RETURN BIDS TO : - RETOURNER LES
SOUMISSION À:**

Canada Revenue Agency
Agence du revenu du Canada
See herein / Voir dans ce document

Proposal to: Canada Revenue Agency

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)

Raison sociale et adresse du Soumissionnaire -
(s'assurer que le nom légal au complet du soumissionnaire
est correctement indiqué)

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder – Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire

Name /Nom

Title/Titre

Signature

Date (yyyy-mm-dd)/(aaaa-mm-jj)

()

Telephone No. – No de téléphone

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Fax No. – No de télécopieur

E-mail address – Adresse de courriel

AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION

Title – Sujet CONSUMER AND COMMERCIAL CREDIT REPORTS	
Solicitation No. – No de l'invitation 1000352191	Date (2021-01-19)
Amendment No. - N° modif. 002	
Solicitation closes – L'invitation prend fin on – le (2021-02-01) at – à 11:59 P.M. / 23h59	Time zone – Fuseau horaire EST /HNE Eastern Standard Time/ Heure Normale de l'Est
Contracting Authority – Autorité contractante Name – Nom : Samuel Snow Address – Adresse : See herein / Voir dans ce document E-mail address – Adresse de courriel : samuel.snow@cra-arc.gc.ca	
Telephone No. – No de téléphone (613) 324-0047	
Fax No. – No de télécopieur N/A	
Destination - Destination See herein / Voir dans ce document	
Empty section for additional information	



SOLICITATION AMENDMENT # 002

This solicitation amendment is raised to:

1.0 Address questions submitted during the solicitation period.

1.0 QUESTIONS AND ANSWERS

- Q1. Regarding the search data elements in STREAM 1: CANADIAN CONSUMER CREDIT REPORTS, would the CRA be amenable to providing DOB on input as best practice to improve match rate where SIN may not be available on consumer file?
- A1. The RFP requires, at a minimum, the following three (3) search elements: First Name and Last Name, Social Insurance Number (SIN), and Address. However, the CRA is amenable to providing DOB as a search data element on exceptional occasions.
- Q2. Regarding 4.1.1 d) in Annex A - Statement of Work, assuming that the CRA search will result in a soft inquiry (Collections purpose), only the consumer and the requester (i.e. the CRA) see the soft inquiries on the consumer credit file, does the CRA still require that the inquiry be masked?
- A2. Yes, the CRA requires the inquiry to be masked.
- Q3. Regarding 4.4.1 and 4.1.2 in Annex A - Statement of Work, can other billing / reporting cycles be entertained such as mid-month or 26 to 25 of the month for example instead of calendar month / year end?
- A3. The CRA cannot entertain billing / reporting cycles other than the requirements listed in 4.4.1 and 4.1.2.
- Q4. Regarding 4.4.1 a) Customer Identification (ID) number (referred to as an account) in Annex A - Statement of Work, can the CRA please clarify whether this is an 'ID number' related to the consumer or is this is an internal CRA number or other?
- A4. This is the account number or identification number assigned to each office (or group of users). This number would be generated by the service provider. This is the same number that would be used for billing of usage/service and payment of invoices.
- Q5. Regarding 4.7.1. ONLINE USER ACCESS in Annex A - Statement of Work, would the CRA be amenable to allowing the Contractor to whitelist CRA IP addresses to add an additional layer of security control around online access and time of access?
- A5. No, the CRA is not amenable to allowing the Contractor to whitelist the CRA IP addresses to add an additional layer of security control around online access and time of access.
- Q6. Regarding consumer credit report data requirements, does the CRA require a risk score and a bankruptcy score?
- A6. Risk score and a bankruptcy score are not mandatory elements. However, as per the Statement of Work, "should other data elements not listed herein be available, the Contractor can provide them in the credit reports as well, and at no additional cost."
- Q7. Regarding section 3b. in Annex E, can the CRA please clarify the meaning of Agency Personnel?
- A7. Agency Personnel are CRA authorized personnel that are permitted to view/use the information in the reports (documents) as part of their regular business and research processes. Sometimes, the authorized user is a clerk that simply requests reports for the authorized personnel who use the reports (documents) to complete their work.



Q8. Regarding the payment process, can the CRA provide an estimate of the % or # of offices that will be making payments by credit card?

A8. It's estimated that 100% of the transactions will be paid via credit card.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED