Notice of Proposed Procurement

This requirement is for Employment and Social Development Canada (ESDC).

The purpose of this Request for Standing Offer (RFSO) is to establish Departmental Individual Standing Offers (DISO) for real-time Transcription Services (CART), integrating CART into all learning activities offered by the College@ESDC. CART service herein refers to a transcription of speech to text in real-time (virtually or on site).

Separate Standing Offers will be issued to qualified offerors with the capacity to deliver virtually CART service in English and/or French. The CART transcription must be done in the same language as the language of the session.

The period of the standing offer is from April 1, 2021 to March 31, 2022 with optional two (2) additional one year periods.

The requirement is subject to the provisions of the Canadian Free Trade Agreement (CFTA).

The requirement is limited to Canadian services.

The Request for Standing Offers (RFSO) is to establish Departmental Individual Standing Offers for the requirement detailed in the RFSO, to the Identified Users across Canada, excluding locations within Yukon, Northwest Territories, Nunavut, Quebec, and Labrador that are subject to Comprehensive Land Claims Agreements (CLCAs). Any requirement for deliveries to locations within CLCAs areas within Yukon, Northwest Territories, Nunavut, Quebec, or Labrador will have to be treated as a separate procurement, outside of the resulting standing offers.

There are no security requirements associated with the requirement of the Standing Offer.

Offerors may request a debriefing on the results of the request for standing offers process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for standing offers process. The debriefing may be in writing, by telephone or virtually.