REQUEST FOR PROPOSALS (RFP) for WEB MAINTENANCE AND ADMINISTRATION SERVICES for the OFFICE OF THE PUBLIC SECTOR INTEGRITY COMMISSIONER OF CANADA

Bid RFP Number: P2100057

RFP Issue Date: February 12, 2021 Closing Date: March 15, 2021 Closing time: 2:00 p.m. EST

For Additional Information:

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PART I - STATEMENT OF WORK (P2100057)

1. Introduction

The Office of the Public Sector Integrity Commissioner (the Office or PSIC) is conducting a Request for Proposal (RFP) to contract website maintenance and administration services for the PSIC web content management system. The system has been designed using the Government of Canada's Web Experience Toolkit open source framework (WET). A key aspect of the work required is significant customization of the WET to reflect the Office's independent status and standards while respecting Government of Canada (GoC) policies and directives.

Due to its small staff complement, PSIC does not employ the internal technical skills required to maintain and update the system. The objective of the RFP is to establish a contract with a service provider for a period of two years to provide the services required by PSIC. In addition, the service provider may also be granted additional contract option years with the possibility of extension for four (4) additional two-year periods, to be exercised at PSIC's sole discretion.

2. Background

The Office is an independent federal organization led by a Commissioner, who as an Agent of Parliament, reports directly to Parliament.

The Office of the Public Sector Integrity Commissioner investigates wrongdoing in the federal public sector and helps protect from reprisal whistleblowers and those who participate in investigations. PSIC has five main responsibility areas:

- to accept disclosures of wrongdoing in or relating to the federal public sector made by public servants and other Canadians;
- to investigate these disclosures and report findings to the concerned chief executive, which
 may also include recommendations for the chief executive on corrective measures to be
 taken;
- to enforce the prohibition against reprisal by receiving all reprisal complaints from public servants:
- to investigate complaints of reprisal, which may include conciliation attempts to remedy a complaint or, if unresolved, application to the Public Servants Disclosure Protection Tribunal to determine whether reprisal took place and to order appropriate remedial action; and.
- to report to Parliament.

2.1 Independent Status and Government of Canada Web-Related Policies

PSIC adheres to the Government of Canada Standard on Web Usability, Standard on Web Accessibility and the Standard on Web Interoperability.

3. The Requirement

This requirement is to provide PSIC with services that cannot be provided by staff internally for a range of tasks in support of the existing PSIC website and intranet. The core of the PSIC website and in keeping with the GoC recommended framework is a content management system (CMS) based on Drupal. Drupal is a tool which allows users to create and maintain many different types of websites without needing to know any coding languages.

The supporting framework has been endorsed and is led by the Treasury Board of Canada Secretariat and has been collaboratively developed and maintained by Government of Canada departments and external web communities.

The Web Experience Toolkit (WET) includes reusable components for building and maintaining innovative websites that are accessible, usable, and interoperable. These reusable components are open source software and free for use by departments and external Web communities.

WET conforms to the Web Content Accessibility Guidelines (WCAG 2.0) AA and leverages both HTML5 and Accessible Rich Internet Applications (WAI-ARIA) to further enhance accessibility. The contractor will need to remain up-to-date on WCAG standards. The selected contractor will need to remain up-to-date on WCAG standards.

WET eases compliance with the GoC Standard on Web Accessibility, the Standard on Web Usability and the Standard on Web Interoperability.

In keeping with the spirit of the GoC standards, PSIC uses this framework but incorporates modifications to the templates as per the Federal Identity Program Policy such as coat of arms instead of the Canada flag to reflect the independent status of PSIC.

WET updates are issued through the Drupal system from TBS on a regular basis (daily/weekly/monthly). These updates will need to be consolidated, assessed, and implemented on the PSIC CMS on a quarterly basis.

Finally, there is a requirement for HTML conversion of reports such as the Annual Report, the Departmental Results Report (DRR), the Departmental Plan (DP), Financial Statements, Access to Information and Privacy Reports (ATIP), and case reports. These must be converted into HTML5 format and respect the specifications required by the TBS, which will be provided along with the documents. Samples of previous versions of DRRs and DPs are available at: https://psic-ispc.gc.ca/en/corporate-publications. The DRR and Financial Statements are typically converted in September-October, and the DP and Future-Oriented Financial Statements in February-March each year, the ATIP Reports in June or September, and the Annual Report is published in June.

To meet the above-mentioned requirements, the selected Contractor will be required to provide the following range of services:

- Website and Web Application Development;
- Website and Web Application Maintenance and Administration; and
- HTML conversion of reports
- On-site support

3.1 Website and Web Application Development

The selected Contractor may be required to develop new modules to be integrated into the content management system. This could include blog, WCAG Validation tool, analytics tracking tool, wiki/intranet, online form, etc. The Contractor may also be required to enable and deploy the already developed secure application form components such as encryption to the database and integration with PSIC's internal Case Management System.

Similar to the traditional software development process, the website development life-cycle too can be divided into different steps. These steps will help align the different activities towards a progressive goal that ultimately culminates into a successful implementation. Following these steps will also help PSIC and the successful Contractor understand their respective roles in the context of a given task and extract maximum quality.

The following activities may be associated with this service but not limited to:

- Review, assess and analyze business requirements and needs;
- Develop specifications;
- Design solutions;
- Convert content;
- Migrate to a Cloud Platform;
- Develop Code;
- Test:
- Update/Create User documentation; and
- Deploy.

3.2 Website and Web Application Maintenance and Administration

In October 2013, PSIC moved to a Treasury Board Secretariat (TBS) recommended Drupal-based web content management system for the management of its website. The system uses the TBS Web Experience Toolkit framework (http://wet-boew.github.io/wet-boew/index-en.html), with PSIC-specific custom scripts. The custom scripts are in use due to exemptions applied given the independent status of the Office within the Government of Canada and require a significant amount of effort for testing and deployment.

The selected Contractor must install, test and deploy updates of the TBS Drupal WET framework releases on a quarterly basis. The Contractor must also ensure any critical updates/releases (i.e. security patches) are applied in a timely manner outside of the quarterly WET framework release schedule. These must be completed with minimal disruption to the user experience, and as such, the custom scripts must be tested within the WET before they are deployed to production. This will require the Contractor to ensure a backup of the current production site is available for restoring purposes and preclude the use of the automated TBS deployment scripts.

The following activities may be associated with this service but not limited to:

- Applying software and security patches as and when required;
- Update the WetKit quarterly;
- Keep informed on changing and evolving web standards from TBS;
- Ensures custom scripts function on the updated systems;
- Produce custom reports if and when required;
- Liaise with External Service providers as directed by the Client Authority;
- Transfer, if required, complete web application functionality between hosting service providers;
- Repair broken links and images;
- · Repair software defects;
- Perform quarterly updates.

3.3 HTML conversion of reports

The following reports must be converted into HTML5 format respecting the specifications required by TBS:

- Annual Report
- Departmental Results Report (DRR);
- Departmental Plan (DP); and
- Financial Statements and Future-Oriented Financial Statements
- Access to Information and Privacy Act Reports (ATIP)

As previously stated older versions of DRRs and DPs are available at: https://psic-ispc.gc.ca/en/corporate-publications. These reports and statements will be re-issued on a yearly basis with minor format changes between years subject to changes in TBS reporting requirements. The DRR and Financial Statements are typically converted in September-October, and the DP and Future-Oriented Financial Statements in February-March of every year.

The contractor may be tasked to complete specific Government of Canada Technical reports as and when required. An example of such a report would be the WCAG compliancy report.

3.4 On-Site Support

The contractor may be asked to assist the PSIC Technical Team with some additional On-Site Support for the in-house intranet which is managed by a Drupal instance. The following activities may be associated with this service but not limited to:

- Applying software and security patches as and when required:
- Update the WetKit quarterly;
- Keep informed on changing and evolving web standards from TBS;
- Ensures custom scripts function on the updated systems;
- Produce custom reports if and when required;
- Liaise with Internal PSIC Staff as directed by the Client Authority;
- Repair broken links and images;
- Repair software defects;
- Perform quarterly updates.

4. Level of Effort

Based on a previous agreement, we are estimating a level of effort for all of the PSIC work to be completed per fiscal year is not to exceed 130 days per year.

5. Client Acceptance

The selected Contractor in conjunction with the Client Authority shall establish and agree upon a schedule for all requirements and changes to the website and web application. The selected Contractor shall deliver the services and changes by the deadlines established and agreed to by the PSIC Client Authority as per Task Authorizations. Upon acceptance of the task authorization, the Contractor will issue a tracking ticket number from their change management/client relationship system to allow the Client Authority to request status reports based on specific tickets. Should it be available, the Contractor may grant access to their change management system so the Client Authority may obtain status updates over the internet.

Prior to final deployment of changes to the PSIC website, they are subject to review by the PSIC Client Authority or a designated representative. Should any requirement not be to the satisfaction of the PSIC Client Authority, as submitted, the PSIC Client Authority reserves the right to reject it and require correction before proceeding to the deployment phase.

6. Authorities

6.1 Contracting Authority

The Contracting Authority for the Contract is:

Name: Denis Bilodeau Title: Deputy Commissioner

Office of the Public Sector Integrity Commissioner Address: 60 Queen St, 4th Floor, Ottawa ON K1P 5Y7

Telephone: 343-999-1616

E-mail address: Bilodeau.denis@psic-ispc.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.2 Project Authority

The Project Authority for the Contract is:

Name: Bronwyn Johns-O'Hara Title: Communications Manager

Organization: Office of the Public Sector Integrity Commissioner

Address: 60 Queen St, 4th Floor, Ottawa ON K1P 5Y7

Telephone: 613-415-5185

E-mail address: johns-ohara.bronwyn@psic-ispc.gc.ca

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

PART II - PROPOSAL SUBMISSION INSTRUCTIONS (P2100057)

1. Communications, Solicitation Period

- 1.1 To ensure the integrity of the competitive bid process, enquiries and other communications regarding the bid solicitation, from the issue date of the solicitation up to the closing date, are to be directed ONLY to the individual named on page one (1) of the bid solicitation. Enquiries and other communications are NOT to be directed to any other government official(s). Failure to comply with this paragraph can (for that reason alone) result in the disqualification of the bid.
- 1.2 Enquiries must be IN WRITING via electronic means.
- 1.3 Enquiries must be received no less than two (2) business days prior to the bid closing date to allow sufficient time to provide a response. Enquiries received after that time might not be answered prior to the bid closing date.
- 1.4 To ensure consistency and quality of information provided to Bidders with respect to significant enquiries received, and the replies to such enquiries, any information will be provided simultaneously to Bidders to which this solicitation has been sent, without revealing the sources of the enquiries.

2. Validity of Bids

It is requested that Proposals submitted in response to this RFP be:

- a) valid in all aspects, including price, for not less than one hundred and twenty (120) days from the closing date of this RFP; and,
- b) provide the name and telephone number of a representative who may be contacted for clarification or other matters relating to the Bidder's Proposal.

Signature of Authorized Representative	Date	

3. Format of Proposal

Bidders are invited to submit a written Proposal in either official language (English or French) of the Technical, and Cost Proposals, and Certification documents. The RFP Reference Number and the name of the Contracting Authority must be clearly marked on all documents. Proposals must be structured in the following manner:

- a) one (1) covering letter, signed by an authorized representative of your firm;
- b) one (1) Technical Proposal:
- c) one (1) Cost/Price Proposal, **contained in a separate document, clearly** *labeled FINANCIAL PROPOSAL*; and,
- d) one (1) copy of the signed Certifications attached hereto as Appendix D, signed by an authorized representative of the supplier. Failure to complete any certification will result in the Proposal being deemed non-responsive and given no further consideration.

Costs shall not appear in any other area of the Proposal <u>except</u> in the Financial Proposal document.

4. Delivery Instructions for Bid / Proposal

Given the province-wide lockdown in Ontario, bid submissions will only be accepted via electronic means, to the following address:

finances@psic-ispc.gc.ca

E-mail subject lines must read:

Bid RFP Number: P2100057

E-mail attachments cannot exceed 5 MB, if proposals are larger than 5 MB they must be submitted via multiple e-mails, with the subject line clearly noting: package X of Y. For example: Bid RFP Number: P2100057 package 1 of 3.

A confirmation e-mail will be sent following receipt of all numbered packages in the bid.

The onus for submitting bids on time rests with the Bidder. It is the responsibility of the Bidder to ensure correct and timely delivery of the entire bid to the Crown, including all required information and Proposal pages.

5. Closing Date and Time

All Proposals must be received at the specified e-mail inbox by 2:00 p.m. on March 15, 2021. Proposals received after this time will be considered non-responsive.

6. Announcement of Successful Bidder

The name of the successful Bidder(s) will be announced by written notification by the PSIC Contracting Authority, upon Contract award.

PART III – EVALUATION PROCEDURES AND BASIS OF SELECTION (P2100057)

1. Evaluation Procedures

- a Bids will be evaluated in accordance with the entire requirement of the bid solicitation including the technical, financial and presentation evaluation criteria. There are several steps in the evaluation process, which are described below. Even though the evaluation and selection will be conducted in steps, the fact that PSIC has proceeded to a later step does not mean that PSIC has conclusively determined that the Bidder has successfully passed all the previous steps. PSIC may conduct steps of the evaluation in parallel.
- b An evaluation team composed of representatives of PSIC and Third Party designates will evaluate the bids on behalf of PSIC. PSIC may hire any independent consultant, or use any government resources, to evaluate any bid. Not all members of the evaluation team will necessarily participate in all aspects of the evaluation.
- c In addition to any other time periods established in the bid solicitation:
 - (i) Requests for Clarifications: If PSIC seeks clarification or verification from the Bidder about its bid, the Bidder will have 2 working days (or a longer period if specified in writing by the Contracting Authority) to provide the necessary information to PSIC. Failure to meet this deadline will result in the bid being declared non-responsive.
 - (ii) **Extension of Time**: If additional time is required by the Bidder, the Contracting Authority may grant an extension in his or her sole discretion.

2. Technical Evaluation

2.1 Mandatory Requirements

Each bid will be reviewed to determine whether it meets the mandatory requirements of the bid solicitation. Any element of the bid solicitation that is identified specifically with the words "must" or "mandatory" is a mandatory requirement. Bids that do not comply with each and every mandatory requirement will be declared non-responsive and be disqualified.

2.2 Rated Requirements

Each bid will be rated by assigning a score to the rated requirements, which are identified in the bid solicitation by the word "rated" or by reference to a score. Bidders who fail to submit complete bids with all the information requested by this bid solicitation will be rated accordingly.

Bids that do not meet the minimum score identified in the Rated Requirement section will be declared non-responsive and be disqualified.

3. Financial Evaluation

The financial evaluation will be conducted by the Contract Authority. Details of the financial submission instructions are available in Appendix B, Financial Proposal.

4. Presentation Requirements

After the Technical and Financial requirements have been reviewed and evaluated, the top 3 bids will be invited to deliver a 1 hour presentation to PSIC. This presentation must not exceed 1 hour in duration. The basis for the presentation will focus on how the bidder will meet all the technical requirements and deliver value and integrity to PSIC.

The top 3 bidders will be contacted by the Contracting Authority and a presentation time will be established within 5 working days of being notified. The Presentation will be scored on a mark of 100. Failure to deliver the presentation within 5 working days will result in a score of zero (0).

Presentations may be delivered via web conferencing functionality. Presentations must be delivered to PSIC at the beginning of the presentation time slot. Presentations may be delivered in person but must adhere to Covid-19 restrictions which will be communicated when the bidder is notified of the requirement. In-person presentations will be held at the PSIC office at 60 Queen St. Ottawa. Preference will be for web conferencing. Any in-person presentation may be cancelled by PSIC at any time without penalty.

The evaluation team will score each of the presentations and determine which presentation best meets the business requirements of PSIC. This will include but not be limited to: Understanding of the business requirements; how your bid meets the business requirements; how you respond to questions from the PSIC review team during the presentation (the same questions will be asked of each presenter); and quality and delivery of the presentation.

5. Reference Checks

PSIC will conduct the reference checks in writing by email. For each mandatory and rated requirement, a client email address must be supplied as reference. PSIC will send all email reference check requests to contacts supplied by all the Bidders on the same day using the email addresses provided in the bid. PSIC will not award any points and/or a bidder will not meet the mandatory experience requirement unless a response is received from the reference contact within five working days of the date that PSIC's email was sent.

On the third working day after sending out the reference check request, if PSIC has not received a response, PSIC will notify the Bidder by email, to allow the Bidder to contact its reference directly to ensure that it responds to PSIC within 5 working days. If the individual named by a Bidder is unavailable when required during the evaluation period, the Bidder may provide the name and email address of an alternate contact person from the same customer. Bidders will only be provided with this opportunity once for each customer, and only if the originally named individual is unavailable to respond (i.e., the Bidder will not be provided with an opportunity to submit the name of an alternate contact person if the original contact person indicates that he or she is unwilling or unable to respond). The 5 working days will not be extended to provide additional time for the new contact to respond.

Wherever information provided by a reference differs from the information supplied by the Bidder, the information supplied by the reference will be the information evaluated.

Points will not be allocated and/or a bidder will not meet the mandatory experience requirement (as applicable) if 1) the reference customer states he or she is unable or unwilling to provide the information requested, or 2) the customer reference is not a customer of the Bidder itself (for example, the customer cannot be the customer of an affiliate of the Bidder instead of being a

customer of the Bidder itself). Nor will points be allocated or a mandatory met if the customer is itself an affiliate or other entity that does not deal at arm's length with the Bidder.

Whether or not to conduct reference checks is discretionary. However, if PSIC chooses to conduct reference checks for any given rated or mandatory requirement, it will check the references for that requirement for all Bidders who have not, at that point, been found non-responsive.

6. Basis of Selection

A bid must comply with the requirements of the bid solicitation, meet all mandatory evaluation criteria and obtain the required pass marks for the point rated criteria identified in this bid solicitation to be declared responsive.

The responsive bid that obtains the highest Total Bidder Score will be recommended for award of a contract. For any given Bidder, the greatest possible Total Technical Score is 40 while the greatest possible Total Financial Score is 40. The greatest possible Presentation Score is 20.

7. De-briefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

8. Dispute Resolution

The parties agree to maintain open and honest communication about the Work throughout and after the performance of the contract.

The parties agree to consult and co-operate with each other in the furtherance of the contract and promptly notify the other party or parties and attempt to resolve problems or differences that may arise.

If the parties cannot resolve a dispute through consultation and cooperation, the parties agree to consult a neutral third party offering alternative dispute resolution services to attempt to address the dispute.

Options of alternative dispute resolution services can be found on Canada's Buy and Sell website under the heading "Dispute Resolution".

Procurement Ombudsman

The Parties agree to make every reasonable effort, in good faith, to settle amicably all disputes or claims relating to the Contract, through negotiations between the Parties' representatives authorized to settle. If the Parties do not reach a settlement within 25 working days after the dispute was initially raised to the other party in writing, either Party may contact the Office of the Procurement Ombudsman (OPO) to request dispute resolution/mediation services. OPO may be contacted by e-mail at boa.opo@boa-opo.gc.ca, by telephone at 1-866-734-5169, or by web at www.opo-boa.gc.ca. For more information on OPO's services, please see the Procurement Ombudsman Regulations or visit the OPO website.

9. Bid Challenges and Recourse Mechanisms

- (a) Several mechanisms are available to potential suppliers to challenge aspects of the procurement process up to and including contract award.
- (b) Canada encourages suppliers to first bring their concerns to the attention of the Contracting Authority. Canada's Buy and Sell website, under the heading "Bid Challenge and Recourse Mechanisms" contains information on potential complaint bodies such as:
 - Office of the Procurement Ombudsman (OPO)
 - Canadian International Trade Tribunal (CITT)
- (c) Suppliers should note that there are strict deadlines for filing complaints, and the time periods vary depending on the complaint body in question. Suppliers should therefore act quickly when they want to challenge any aspect of the procurement process.

APPENDIX A - Mandatory and Rated Requirements (P2100057)

#	Mandatory Requirements	MET (Yes/No)	Demonstrate HOW the requirement is Met (Cross reference to Contractor proposal as applicable)
M1	The Bidder must demonstrate that the proposed resource has 10 years experience, within the last 15 years prior to the solicitation closing date, in performing the following tasks:		
	 Website and Web Application Development; Website and Web Application Maintenance and Administration; and HTML conversion of reports 		
M2	The bidder must demonstrate that the proposed resource has 2 years experience in the last 5 years customizing TBS internet page templates to meet other Government Department business requirements.		
M3	The bidder must demonstrate that the proposed resource has experience building a content management system with Drupal.		
M4	The bidder must demonstrate that the proposed resource has demonstrated experience developing websites that conform to the latest Government of Canada Standard on Web Accessibility, the Standard on Web Usability and the Standard on Web Interoperability.		
M5	The bidder must provide evidence they utilize a change management/client relationship tool to assist in the management of all Client Authority requests/changes/updates.		

#	Rated Requirements	Point Scale	Demonstrate HOW the requirement is Met (Cross reference to Contractor proposal as applicable)	Bidder Self- Score
R1.	The Bidder should demonstrate that the proposed resource has recent experience in work done for the Government of Canada in the last 4 years prior to solicitation closing date, performing the following tasks: 1. Website and Web Application Development; 2. Website and Web Application Maintenance and Administration; and 3. HTML conversion of reports	Max. 20 Points Points Months 0 <6 2 6-11 4 12-15 6 16-19 8 20-23 10 24-27 12 28-31 14 32-35 16 36-39 18 40-43 20 44-48		
R2.	The Bidder should demonstrate that the proposed resource has recent in the past 2 years prior to solicitation closing date, experience building a Content Management System using Drupal.	Points awarded to a maximum of 20 Points Points Months 0 0 2 1-2 4 3-4 6 5-6 8 7-8 10 9-10 12 11-12 14 13-14 16 15-16 18 17-19 20 20 +		
R3.	The Bidder should demonstrate that the proposed resource has experience, within the last 2 years prior to solicitation closing date, in working on developing Government of Canada websites and web applications which conform to the Government of Canada Standard on Web Accessibility, the Standard on Web Usability and the Standard on Web Interoperability.	(Max 10 points) Points Months 0 <4 2 4-7 4 8-11 6 12-15 8 16-19 10 20+		
R4.	The Bidder should demonstrate that the proposed resource has experience, within the last 2 years prior to solicitation closing date, customizing existing TBS Web Experience Toolkit developed templates to meet other Government Departments' business requirements.	(Max 10 points) Points Months 0 <4 2 4-7 4 8-11 6 12-15 8 16-19 10 20		

#	Rated Requirements	Point Scale	Demonstrate HOW the requirement is Met (Cross reference to Contractor proposal as applicable)	Bidder Self- Score
R5.	The Bidder should demonstrate experience developing applications in a Cloud environment.	No cloud experience Opts Basic cloud implementation 5pts Cloud Native (containers and microservices) implementation 10pts		
		70 Total Points		
	Total Awarded Points (Minimum 49 points required)			

APPENDIX B - FINANCIAL PROPOSAL (P2100057)

- 1. The Bidder must complete this pricing schedule and include it in its financial bid.
- 2. The price specified below, when quoted by the Bidder, includes the total estimated cost of all travel and living expenses that may need to be incurred for:
 - a. travel between the successful bidder's place of business and the National Capital Region; and
 - b. the relocation of resources to satisfy the terms of any resulting contract. These expenses cannot be charged directly and separately from the professional fees to any contract that may result from the bid solicitation.

Service required	Firm All Inclusive Per Diem Rates (in Cdn \$) Initial Contract	Firm All Inclusive Per Diem Rates (in Cdn \$) Option Period 1 -	Firm All Inclusive Per Diem Rates (in Cdn \$) Option Period 2 -	Firm All Inclusive Per Diem Rates (in Cdn \$) (Option) Period 3 –	Firm All Inclusive Per Diem Rates (in Cdn \$) (Option) Period 4 –	Averaged Firm All Inclusive Per Diem Rates (in Cdn \$)	Weighted Averaged Per Diem (in Cdn \$)
	Period - Contract Award to March 31, 2023 (A)	April 1, 2023 to March 31, 2025 (B)	April 1, 2025 to March 31, 2027 (C)	April 1, 2027 to March 31, 2029 (D)	April 1, 2029 to March 31, 2031 (E)	(F)= (A+B+C+D+E)/5	(G)= F(x) X W (x)
1. Website and Web Application Development (including intranet)						F1	G1
2. Website and Web Application Maintenance and Administration (including intranet)						F2	G2
3. HTML conversion of reports						F3	G3
4. On-Site Support						F4	G4

There will be no reimbursement of travel and living expenses.

The following weights will be used to evaluate the quoted firm all-inclusive per diem rates as per the required work that PSIC deems necessary

Website and Web Application Development (W1)= 35%
 Website and Web Application Maintenance and Administration (W2)= 40%
 HTML conversion of reports (W3)= 15%

4. On-site support (W4)= 10%

Below is an example of the above calculation. All estimated daily costs provided below are samples only and may not be representative of current market rates for the resources typically required to conduct the specified work.

* If Column (G) has the following weighted averaged per diem rates breakdown, the Total Evaluated Price would be: \$ 640/day

 1. Website and web application development
 (F1) \$600 X (W1) 35% = (G1) \$210

 2. Website and web application Maintenance and Administration
 (F2) \$800 X (W2) 40% = (G2) \$320

 3. HTML conversion of reports
 (F3) \$400 X (W3) 15% = (G3) \$60

 4. On-site support
 (F4) \$500 X (W4) 10% = (G4) \$50

Total Evaluated Price \$640/ Day

APPENDIX C - SAMPLE TASK AUTHORIZATION FORM (P2100057)

Contractor:		Contract No.:			
Commitment No.:		inancial Code:			
Task Authorization No.:		ate:			
1.0 DESCRIPTION OF THE TASK / WORK TO BE PERFORMED					
This amendment is raised to add XX days to the contract mentioned above. All other terms and conditions remain unchanged.					
Deliverables: The following deliverables:	/erable will I	pe produced:			
2.0 PERIOD OF SERVICES	_	2000/11/155			
From:, YYYY.MM.DD		YYYY.MM.DD			
3.0 SERVICES TO BE PERFORMED	FOR: (LOCA	TION / ADDRESS)			
4.0 AUTHORITIES					
Client Authority:					
Responsibility Centre:					
5.0 COST					
Category and Level of Personnel	Per Diem	No. of Days to	Total		
Category and Lever of Fersonner	Rate	Perform the Tasks/Work	Total		
	\$				
	\$		\$		
	1		T		
		ESTIMATED COST	\$		
		GST/HST	\$		
		TOTAL	\$		
			·		
		GRAND TOTAL	\$		
You are requested to sell to Her Majest and conditions set out herein, referred t any attached sheets at the price set out	o herein or att				
6.0 SIGNATURES					
Client Authority:		Contracting Authority:			
-		Contracting Authority: projects valued at \$10,000. or			
Client Authority: Signature:		projects valued at \$10,000. or			
-					
Signature:		projects valued at \$10,000. or			
Signature: Check either option		projects valued at \$10,000. or			
Signature: Check either option I accept this task authorization	on because	projects valued at \$10,000. or			
Signature: Check either option	on because	projects valued at \$10,000. or			

Ticket ID number:	
Name of Contractor authorized to sign (type or	r print):
Title of Contractor authorized to sign (type or	print):
	•
Signature:	Date:

APPENDIX D - CERTIFICATIONS (P2100057)

Availability and Status of Personnel

Availability of Personnel

The Bidder certifies that, should it be authorized to provide services under any contract resulting from this solicitation, the person(s) proposed in its Proposal will be available to commence performance of the work within a reasonable time, or within the time specified therein, and will remain available to perform the work in relation to the fulfilment of this requirement.

Status of Personnel

If the Bidder has proposed any person in fulfilment of this requirement who is not an employee of the Bidder, the Bidder hereby certifies that it has written permission from such person (or the employer of such person) to propose the services of such person in relation to the work to be performed in fulfilment of this requirement and to submit such person's curriculum vitae to the Contracting Authority.

During the Proposal evaluation, the Bidder MUST upon the request of the Contracting Authority provide a copy of such written permission, in relation to any or all non-employees proposed. The Bidder agrees that failure to comply with such a request may lead to disqualification of the Bidder's Proposal from further consideration.					
Signature	 Date				
Compliancy with Terms and Condi	ions				
	certifies that it has read the RFP in its entirety, including the pliance with and acceptance of all the articles, clauses, ter d in this RFP document.				
Signature	 Date				

Certification of Education and Experience

1. To be considered responsive, bids must contain the following certification:

"The Bidder hereby certifies that any statements made with respect to education and experience are true and that any person proposed by the Bidder to perform the work or part of the work is either an employee of the Bidder or under a written agreement to provide services to the Bidder."

- 2. PSIC reserves the right to verify the above certification and to declare the bid non-responsive for any of the following reasons:
 - a. unverifiable or untrue statement;
 - b. unavailability of any person proposed on whose statement of education and experience PSIC relied to evaluate the offer and award the contract.

Signature	Date				
Certification of Language Capability					
The Bidder hereby certifies that each of its Proposed Resource(s) has proficient capability in English or French as required to perform the work.					
Signature	 Date				

Certification of Non-Conflict of Interest

Pursuant to the nature of services required by PSIC under any resulting contract, individual Resources through the Firm contractually engaged by PSIC are obliged to provide a complete list, to the best of their knowledge, of current and recent contracts or work undertaken with any entity that might constitute a conflict of Interest. Bidders to this RFP are expected to consider, and as appropriate, disclose potential conflicts of interest they may have for the engagement. The Bidder, if successfully awarded a contract or, in the event of a broader issue, may be ineligible for Contract Award, if there is a conflict of interest.

The Bidder hereby certifies that there is no conflict	of interest relevant to the Proposal.
The Bidder further hereby declares that it has no perparty that would cause a conflict of interest or seem the work. Should such an interest be acquired during work being completed, the Bidder shall declare it im	n to cause a conflict of interest in carrying out ang the life of the contract with respect to the
Signature	Date

APPENDIX E - SECURITY REQUIREMENTS CHECKLIST COMMON-PS-SRCL#9



Gouvernement du Canada

Contract Number / Numéro du contr	at
Security Classification / Classification de	sécurité

SECURITY REQUIREMENTS CHECK LIST (SRCL)

LISTE DE VÉRIFIC PART A - CONTRACT INFORMATION / PARTIE A	CATION DES EXIGENCES RELATI	IVES À LA SÉCURITÉ (LVERS)	
1. Originating Government Department or Organizati		2. Branch or Directorate / Direction gér	nérale ou Direction
Ministère ou organisme gouvernemental d'origine	lo to None and Ad		and the Stant
3. a) Subcontract Number / Numéro du contrat de so	us-traitance 3. b) Name and Add	dress of Subcontractor / Nom et adresse du	sous-traitant
4. Brief Description of Work / Brève description du tra	avail		
5. a) Will the supplier require access to Controlled G Le fournisseur aura-t-il accès à des marchandis			No Yes Non Oui
b) Will the supplier require access to unclassified in Regulations?	nilitary technical data subject to the prov	visions of the Technical Data Control	No Yes Non Oui
Le fournisseur aura-t-il accès à des données te	chniques militaires non classifiées qui so	ont assujetties aux dispositions du Règleme	nt
sur le contrôle des données techniques? 6. Indicate the type of access required / Indiquer le t	vpe d'accès requis		
6. a) Will the supplier and its employees require acce	,) information or assets?	No Yes
Le fournisseur ainsi que les employés auront-ils			Non Oui
(Specify the level of access using the chart in Q			
(Préciser le niveau d'accès en utilisant le tablea 6. b) Will the supplier and its employees (e.g. cleane	u qui se trouve à la question 7. c)	ass to restricted access areas? No access to	o No Yes
PROTECTED and/or CLASSIFIED information		ess to restricted access areas: The access to	Non Oui
Le fournisseur et ses employés (p. ex. nettoyeu			;
à des renseignements ou à des biens PROTÉG 6. c) Is this a commercial courier or delivery requiren		ė.	No Yes
S'agit-il d'un contrat de messagerie ou de livrais		nuit?	Non Oui
7. a) Indicate the type of information that the supplier	will be required to access / Indiquer le t	ype d'information auguel le fournisseur dev	ra avoir accès
Canada	NATO / OTAN	Foreign / Étrang	
7. b) Release restrictions / Restrictions relatives à la			<u>. </u>
No release restrictions	All NATO countries	No release restrictions	
Aucune restriction relative	Tous les pays de l'OTAN	Aucune restriction relative	
à la diffusion		à la diffusion	
Not releasable			
À ne pas diffuser			
Restricted to: / Limité à :	Restricted to: / Limité à :	Restricted to: / Limité à :	
Specify country(ies): / Préciser le(s) pays :			oigar la(a) paya :
Specify country(les). / Preciser le(s) pays.	Specify country(ies): / Préciser le(s) p	ays . Specify country(les). / Fiel	user le(s) pays .
7. c) Level of information / Niveau d'information			
PROTECTED A	NATO UNCLASSIFIED	PROTECTED A	
PROTÉGÉ A	NATO NON CLASSIFIÉ	PROTÉGÉ A	
PROTECTED B	NATO RESTRICTED	PROTECTED B	
PROTÉGÉ B	NATO DIFFUSION RESTREINTE L	PROTÉGÉ B	<u> </u>
PROTECTED C	NATO CONFIDENTIAL	PROTECTED C	
PROTÉGÉ C L CONFIDENTIAL	NATO CONFIDENTIEL L	PROTÉGÉ C CONFIDENTIAL	
CONFIDENTIAL	NATO SECRET	CONFIDENTIAL	
SECRET	COSMIC TOP SECRET	SECRET	
SECRET	COSMIC TRÈS SECRET	SECRET	
TOP SECRET		TOP SECRET	
TRÈS SECRET		TRÈS SECRET	
TOP SECRET (SIGINT)		TOP SECRET (SIGINT)	
TRÈS SECRET (SIGINT)		TRÈS SECRET (SIGINT)	

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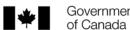
Contract Number / Numéro du contrat	
Security Classification / Classification de sécurité	

PART	A (continued) / PARTIE A (suite)						
8. Wil	the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?	No Yes					
	fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?	Non LOui					
	es, indicate the level of sensitivity: ns l'affirmative, indiquer le niveau de sensibilité :						
	the supplier require access to extremely sensitive INFOSEC information or assets?	No Yes					
	fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?	Non Oui					
	ort Title(s) of material / Titre(s) abrégé(s) du matériel : cument Number / Numéro du document :						
PART	B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)						
10. a)	Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis						
	RELIABILITY STATUS CONFIDENTIAL SECRET TOP SECION TRÈS SECRET TRÈS						
		TOP SECRET					
	TRÈS SECRET – SIGINT NATO CONFIDENTIEL NATO SECRET COSMIC	TRÈS SECRET					
	SITE ACCESS ACCÈS AUX EMPLACEMENTS						
	On with a manuals						
	Special comments: Commentaires spéciaux :						
	NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.						
10 b)	REMARQUE : Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être May unscreened personnel be used for portions of the work?						
10. 6)	Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail?	No Yes Non Oui					
	If Yes, will unscreened personnel be escorted?	☐ No ☐Yes					
	Dans l'affirmative, le personnel en question sera-t-il escorté?	NonOui					
DART	C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)						
	DRMATION / ASSETS / RENSEIGNEMENTS / BIENS						
11. a)	Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or	No Yes					
	premises?	└── Non └──Oui					
	Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS?						
	CLASSII ILS!						
11. b)	Will the supplier be required to safeguard COMSEC information or assets?	No Yes					
	Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	NonOui					
PRC	DUCTION						
11. c)	Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment	─ No Yes					
0,	occur at the supplier's site or premises?	Non Oui					
	Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ						
	et/ou CLASSIFIÉ?						
INFO	ORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)						
	MINISTER TESTINOLOGY (II) INLESIA / GOTT ON NELENTI A LA TESTINOLOGIE DE L'INI ONIMATION (II)						
11 4)	Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED	☐ No ☐Yes					
u)	information or data?	NonOui					
	Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des						
	renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS?						
11 ~\	Will there he an electronic link between the aupplier's IT austoms and the requirement department or agency?	☐ No ☐Yes					
[11. e)	Will there be an electronic link between the supplier's IT systems and the government department or agency? Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence	Non Oui					
1	gouvernementale?						

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ART C - (Continued) / PARTIE C - (Suite)
For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's
site(s) or premises.

Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions. Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie		OTECT OTÉC			ASSIFIED ASSIFIÉ			NATO						COMSEC		
	Α	В	С	CONFIDENTIAL	SECRET	TOP SECRET	NATO RESTRICTED	NATO CONFIDENTIAL	NATO SECRET	COSMIC TOP		OTECT ROTÉG		CONFIDENTIAL	SECRET	TOP SECRET
				CONFIDENTIEL		TRÈS SECRET	NATO DIFFUSION RESTREINTE	NATO CONFIDENTIEL		SECRET COSMIC TRÈS SECRET	Α	В	С	CONFIDENTIEL		TRES SECRET
nformation / Assets tenseignements / Biens																
roduction																
Media / upport TI																
Link / ien électronique																
2. a) Is the descrip La description										SIFIÉE?				Γ	No Non	

Renseignements / Biens							
Production							
IT Media / Support TI							
IT Link / Lien électronique							
12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED? La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE? No Yes Non Oui							
If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification". Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.							
12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED? La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE?	on	Yes Oui					
If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments). Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).							

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PART D - AUTHORIZATION / PART 13. Organization Project Authority / C						
Name (print) - Nom (en lettres moulées)		Title - Titre		Signature		
Telephone No N° de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse cour	rriel	Date	
14. Organization Security Authority /	Responsable de la séc	urité de l'orgar	nisme			
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature		
Telephone No N° de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse cour	rriel	Date	
15. Are there additional instructions (Des instructions supplémentaires				t-elles jointes	No Yes Non Oui	
16. Procurement Officer / Agent d'ap	provisionnement					
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature		
Telephone No N° de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse cou	urriel	Date	
17. Contracting Security Authority / A	utorité contractante en	matière de sé	curité			
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature		
Telephone No N° de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse cou	urriel	Date	

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APPENDIX F - STANDARD CLAUSES AND CONDITIONS, APPLICABLE LAWS

Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard Acquisition Clauses and Conditions Manual issued by Public Works and Government Services Canada (PWGSC). The Manual is available on the PWGSC Website:

https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual

The following clauses are incorporated by reference:

Clause	Title	Date
A3015C	Certifications	2014-06-26
A9068C	Government Site Regulations	2010-01-11
A9113C	Handling of Personal Information	2014-11-27
A9117C T1204	Direct Request by Customer Department	2007-11-30
B9028C	Access to Facilities and Equipment	2007-05-25
C6000C	Limitation of Price	2017-08-17
C0711C	Time Verification	2008-05-12
C0100C	Discretionary Audit – Commercial Goods and/or Services	2010-01-11
G1005C	Insurance – No Specific Requirement	2016-01-28
H1001C	Multiple Payments	2008-05-12

Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.