

Statistique Canada

REQUEST FOR PROPOSAL DEMANDE DE PROPOSITION

Proposal to / Propositions aux:

statcan.macs-bids-smc-soumissions.statcan@canada.ca

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred or attached hereto, the supplies and services listed herein or on any attached sheets at the price(s) set out therefore.

Nous offrons par la présente de vendre à sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les articles et les services énumérés ici et sur toute feuille ci-annexée, au(x) prix indiqué(s).

Solicitation No - No de l'invitation :

J036999/A
Solicitation closes – L'invitation prend fin
At – à : 14 :00 EDT
On – le : April 20, 2021
Update – Mise à jour :
Name and title of person authorized to sign on behalf of vendor (type or print) – Nom et titre de la personne autorisée à signer au nom du fournisseur (caractère d'impression).
Name – Nom :
Title – Titre :

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Date of Solicitation - Date de l'invitation:

March 22, 2021

Address inquiries to – Adresser toute demande de renseignements à:

statcan.macs-bids-smc-soumissions.statcan@canada.ca

Area code and Telephone No.

Code régional et N° de téléphone

(613) 882-2470

Facsimile No. N° de télécopieur

N/A

Delivery offered - Livraison

Destination

ATTN: Sue Hall

statcan.macs-bids-smc-soumissions.statcan@canada.ca

Instructions:

Municipal taxes are not applicable.

Unless otherwise specified herein by the Crown, all prices quotes are to be net prices in Canadian funds including Canadian customs duties, excise taxes, and are to be F.O.B., including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax is to be shown as a separate item.

Instructions:

Les taxes municipales ne s'appliquent pas.

Delivery required – Livraison

Sauf indication contraire, énoncée par la Couronne, dans les présentes, tous les prix indiqués sont des prix nets, en dollars canadiens, comprenant les droits de douane canadiens, la taxe d'accise et doivent être F.A.B., y compris tous frais de livraison à la (aux) destination(s) indiquée(s). La somme de la taxe sur les produits et services devra être un article particulier.

exigée	proposée
Vendor Name and Address – Raison	sociale et adresse du fournisseur
Facsimile No – Nº de télécopieur : Telephone No – Nº de téléphone :	
Signature	Date

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PART 1 - GENERAL INFORMATION

1.1 Security Requirements

- 1. Before Contract award, the following conditions must be met:
 - (a) the Bidder must hold a valid organization security clearance as indicated in Part 6 Resulting Contract Clauses;
 - the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work sites must meet the security requirements as indicated in Part 6
 Resulting Contract Clauses;
 - (c) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;
- 2. Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful Bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
- 3. For additional information on security requirements, Bidders should refer to the <u>Contract Security Program</u> of Public Works and Government Services Canada (http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html) website.

1.2 Statement of Work

The Work to be performed is detailed at Annex A, Statement of Work.

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the award of certain federal contracts under \$26,400 for goods and \$105,700 for services. If you have concerns regarding the award of a federal contract below these dollar amounts, you may contact OPO by e-mail at boa.opo@boa-opo.gc.ca, by telephone at 1-866-734-5169, or by web at www.opo-boa.gc.ca. For more information on OPO's services or to determine if your concerns are within the Ombudsman's mandate, please see the Procurement Ombudsman Regulations or visit the OPO website.

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

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Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2020-05-28) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

In the complete text content (except Subsection 1.0, Subsection 3.0, and Subsection 20): Delete "Public Works and Government Services Canada" and Insert "Statistics Canada". Delete "PWGSC" and Insert "StatCan"

Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: 60 days Insert: 90 days

2.2 Submission of Bids

Bids must be submitted only to Statistics Canada by the date, time and place indicated on page 1 of the bid solicitation.

2.3 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.

Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. A sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"Lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of

various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"Pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement</u> <u>Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S. 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension? **Yes** () **No** () If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable:

- a. Name of former public servant;
- b. Date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **Yes** () **No** () If so, the Bidder must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment:
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including Applicable Taxes.

2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than two (2) calendar days before the bid closing date. Enquiries received after that time may not be answered.

Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is



eliminated and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.5 **Applicable Laws**

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

2.6 **Bid Challenge and Recourse Mechanisms**

- (a) Several mechanisms are available to potential suppliers to challenge aspects of the procurement process up to and including contract award.
- (b) Canada encourages suppliers to first bring their concerns to the attention of the Contracting Authority. Canada's Buy and Sell website, under the heading "Bid Challenge and Recourse Mechanisms" contains information on potential complaint bodies such as:
 - Office of the Procurement Ombudsman (OPO)
 - Canadian International Trade Tribunal (CITT)
- (c) Suppliers should note that there are **strict deadlines** for filing complaints, and the time periods vary depending on the complaint body in guestion. Suppliers should therefore act guickly when they want to challenge any aspect of the procurement process.

PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Due to the nature of the bid solicitation, bids transmitted by epost Connect service and by facsimile will not be accepted.

Canada requests that bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid: one (1) soft copy by e-mail in a "pdf" or "doc" format; Section II: Financial Bid: one (1) soft copy by e-mail in a "pdf" or "doc" format; Section III: Certifications: one (1) soft copy by e-mail in a "pdf" or "doc" format.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Section I: Technical Bid

In their technical bid, Bidders should demonstrate their understanding of the requirements contained in the bid solicitation and explain how they will meet these requirements. Bidders should demonstrate their capability in a thorough, concise and clear manner for carrying out the work.

The technical bid should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the bid will be evaluated. Simply repeating the statement contained in the bid solicitation is not sufficient. In order to facilitate the evaluation of the bid, Canada requests that Bidders address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, Bidders may refer to different sections of their bids by identifying the specific paragraph and page number where the subject topic has already been addressed.

Section II: Financial Bid

Bidders must submit their financial bid in accordance with Annex B- Basis of Payment.

3.1.1 Electronic Payment of Invoices – Bid

If you are willing to accept payment of invoices by Electronic Payment Instruments, complete Annex D - Electronic Payment Instruments, to identify which ones are accepted.

If Annex D - Electronic Payment Instruments is not completed, it will be considered as if Electronic Payment Instruments are not being accepted for payment of invoices.

Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.

3.1.2 Exchange Rate Fluctuation

C3011T (2013-11-06), Exchange Rate Fluctuation

Section III: Certifications

Bidders must submit the certifications and additional information required under Part 5.

PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria

Refer to Attachment 1 to Part 4, Technical Criteria.

4.1.2 Financial Evaluation

SACC Manual Clause A0222T (2014-06-26), Evaluation of Price-Canadian/Foreign Bidders

4.2 Basis of Selection

4.2.1 Mandatory Technical Criteria

A bid must comply with the requirements of the bid solicitation and meet all mandatory technical evaluation criteria to be declared responsive. The responsive bid with the lowest evaluated price will be recommended for award of a contract.

ATTACHMENT 1 TO PART 4, TECHNICAL CRITERIA

Mandatory Technical Criteria

The bid must meet the mandatory technical criteria specified below. The Bidder must provide the necessary documentation to support compliance with this requirement.

Bids which fail to meet the mandatory technical criteria will be declared non-responsive. Each mandatory technical criterion should be addressed separately.

Ref. No.	Mandatory Requirement	Bid Page Number	Met	Not Met
MTC1	The Bidder must demonstrate the proposed resource has the following certification: World Health Organization (WHO) - Gold Standard .			
MTC2	The Bidder must demonstrate the proposed resource is certified as a WHO Gold Standards as an examiner, a trainer, and a calibrator.			
MTC3	The Bidder must demonstrate the proposed resource has experience training at least one (1) examiner to WHO Gold Standards within the last two (2) years for a large population based survey(s) (n=500+). At a minimum, the Bidder must provide the following information for each submission in response to this criterion; a) Project description; b) Client name for which the services were rendered, as well as the name and current business e-mail address and/or business telephone number; c) Project deliverables; d) Role and responsibilities; e) Project start/end dates and duration, providing period of time over which the experience was acquired, in the format: (day/month/year) to (day/month/year).			



MTC4

The Bidder must demonstrate the proposed resource has experience, through projects that in training at least two (2) examiners to WHO Gold Standards within the last fifteen (15) years. At least one (1) for an international survey and at least one (1) for a national (Canadian) survey.

At a minimum, the Bidder must provide the following information for each submission in response to this criterion:

- a) Project description;
- b) Client name for which the services were rendered, as well as the name and current business e-mail address and/or business telephone number:
- c) Project deliverables;
- Role and responsibilities of the proposed resource;
- e) Project start/end dates and duration, providing period of time over which the experience was acquired, in the format: (day/month/year) to (day/month/year).

*The project training dates for the two (2) examiners may overlap. The large population based survey experience used in MTC3 may also be used for MTC4.

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PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 **Integrity Provisions - Declaration of Convicted Offences**

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide with their bid, if applicable, the declaration form available on the Forms for the Integrity Regime website (http://www.tpsqc-pwqsc.qc.ca/ci-if/declaration-eng.html), to be given further consideration in the procurement process.

5.2 **Certifications Precedent to Contract Award and Additional Information**

The certifications and additional information listed below should be submitted with the bid, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive.

5.2.1 **Integrity Provisions – Required Documentation**

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real property agreement of the Ineligibility and Suspension Policy (http://www.tpsgc-pwgsc.gc.ca/ciif/politique-policy-eng.html), the Bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) - Labour's website (https://www.canada.ca/en/employment-socialdevelopment/programs/employment-equity/federal-contractor-program.html#).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

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5.2.3 Additional Certifications Precedent to Contract Award

5.2.3.1 Status and Availability of Resources

The Bidder certifies that, should it be awarded a contract as a result of the bid solicitation, every individual proposed in its bid will be available to perform the Work as required by Canada's representatives and at the time specified in the bid solicitation or agreed to with Canada's representatives. If for reasons beyond its control, the Bidder is unable to provide the services of an individual named in its bid, the Bidder may propose a substitute with similar qualifications and experience. The Bidder must advise the Contracting Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Bidder: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Bidder has proposed any individual who is not an employee of the Bidder, the Bidder certifies that it has the permission from that individual to propose his/her services in relation to the Work to be performed and to submit his/her résumé to Canada. The Bidder must, upon request from the Contracting Authority, provide a written confirmation, signed by the individual, of the permission given to the Bidder and of his/her availability. Failure to comply with the request may result in the bid being declared non-responsive.

PART 6 - RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

6.1 Security Requirements

6.1.1 The following security requirements (SRCL and related clauses provided by the Contract Security Program) apply and form part of the Contract.

SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: PWGSC FILE No. J036999

- 1. The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer, hold a valid Designated Organization Screening (DOS), issued by the Contract Security Program (CSP). Public Works and Government Services Canada (PWGSC).
- The Contractor/Offeror personnel requiring access to PROTECTED information, assets or sensitive site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CSP, PWGSC.
- 3. The Contractor/Offeror MUST NOT remove any PROTECTED information or assets from the identified site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction.
- Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of the CSP, PWGSC.
- 5. The Contractor/Offeror must comply with the provisions of the:
 - a) Security Requirements Check List and security guide (if applicable), attached at Annex C;
 - b) Industrial Security Manual (Latest Edition).

6.2 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex A.

6.3 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

6.3.1 General Conditions

2010C (2020-05-28), General Conditions - Professional Services (Medium Complexity) apply to and form part of the Contract.

6.4 Term of Contract

6.4.1 Period of the Contract

The estimated period of the contract is from Contract award to December 31, 2023.



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6.4.2 **Option to Extend the Contract**

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The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to one (1) additional two (2) year periods under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least 15 calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

6.5 **Authorities**

6.5.1 **Contracting Authority**

The Contracting Authority for the Contract is:

Name: Susan Hall

Title: Contracting Advisor Organization: Statistics Canada

Address: 150 Tunney's Pasture Driveway, Ottawa, Ontario K1A 0T6

Telephone: 613-882-2470

E-mail address: susan.hall@canada.ca

The Project Authority for the Contract is:

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.5.2 **Project Authority (to be inserted at Contract award)**

Name:	
Title:	
Organization:	
Address:	
Telephone:	
E-mail address:	
The Project Authority is the representative of the dep carried out under the Contract and is responsible for	
Work under the Contract. Technical matters may be	
Project Authority has no authority to authorize change	·

of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.5.3 Contractor's Representative (to be inserted at Contract award)

Name:	
Organization:	
Telephone:	
E-mail address:	

6.6 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

6.7 Payment

6.7.1 Basis of Payment

The Contractor will be paid for the Work performed, in accordance with the Basis of payment at Annex B to a limitation of expenditure. Customs duties are included and Applicable Taxes are extra.

6.7.2 Limitation of Expenditure

- 1. Canada's total liability to the Contractor under the Contract must not exceed \$_____. Customs duties are included and Applicable Taxes are extra.
- 2. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - a. when it is 75% committed, or
 - b. four months before the contract expiry date, or
 - c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,

whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

6.7.3 Travel and Living Expenses- National Joint Council Travel Directive

The Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, and private vehicle allowances specified in Appendices B, C and D of the National Joint Council Travel Directive, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees". Canada will not pay the Contractor any incidental expense allowance for authorized travel.

All travel must have the prior authorization of the Project Authority.

All payments are subject to government audit.

Estimated Cost: \$70,000.00

6.7.4 Monthly Payment

SACC Manual clause H1008C (2008-05-12) Monthly Payment

6.7.5 Time Verification

Time charged and the accuracy of the Contractor's time recording system are subject to verification by Canada, before or after payment is made to the Contractor. If verification is done after payment, the Contractor must repay any overpayment, at Canada's request.

6.7.6 Electronic Payment of Invoices – Contract

The Contractor accepts to be paid using any of the following Electronic Payment Instrument(s):

a. Visa Acquisition Card;

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- b. MasterCard Acquisition Card;
- c. Direct Deposit (Domestic and International);
- d. Electronic Data Interchange (EDI).

6.8 Invoicing Instructions

- a. The Contractor must submit invoices in accordance with the information required in the General Conditions.
- b. By submitting invoices the Contractor is certifying that the goods and services have been delivered and that all charges are in accordance with the Basis of Payment provision of the Contract, including any charges for work performed by subcontractors.
- c. Invoices must be distributed as follows:
 - One (1) electronic copy must be forwarded to the address below for certification and payment.

Email: statcan.financecounter-comptoirfinance.statcan@canada.ca

ii. One (1) electronic copy must be forwarded to the Contracting Authority and the Project Authority identified under the section entitled "Authorities" of the Contract.

6.9 Certifications and Additional Information

6.9.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

6.10 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

6.11 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the Articles of Agreement;
- b) the general conditions 2010C (2020-05-28), Medium Complexity Services;

- c) Annex A, Statement of Work;
- d) Annex B, Basis of Payment;
- e) Annex C, Security Requirement Checklist;
- f) the Contractor's bid dated _____

6.12 Insurance

SACC Manual clause G1005C (2016-01-28) Insurance - No Specific Requirement

6.13 Dispute Resolution

The Parties agree to make every reasonable effort, in good faith, to settle amicably all disputes or claims relating to the Contract, through negotiations between the Parties' representatives authorized to settle. If the Parties do not reach a settlement within 25 working days after the dispute was initially raised to the other party in writing, either Party may contact the Office of the Procurement Ombudsman (OPO) to request dispute resolution/mediation services. OPO may be contacted by e-mail at boa.opo@boa-opo.gc.ca, by telephone at 1-866-734-5169, or by web at www.opo-boa.gc.ca. For more information on OPO's services, please see the Procurement Ombudsman Regulations or visit the OPO website.

6.14 Contract Administration

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the administration of certain federal contracts, regardless of dollar value. If you have concerns regarding the administration of a federal contract, you may contact OPO by e-mail at boa.opo@boa-opo.gc.ca, by telephone at 1-866-734-5169, or by web at www.opo-boa.gc.ca. For more information on OPO's services, please see the Procurement Ombudsman Regulations or visit the OPO website.



ANNEX A

STATEMENT OF WORK

Title: World Health Organization (WHO) Gold Standard Consultant and Trainer

1.0 Scope

1.1 Background

Statistics

Canada

The CHMS, in partnership with Health Canada and the Public Health Agency of Canada, collects important health information through self-reported data and direct physical measures. The purpose of the CHMS is to provide more robust indicators and measures of health, obtain national estimates of indicators where data is lacking, and address priority health data gaps at the national level. Physical measures are used to examine indicators and risk factors related to various chronic and infectious diseases, as well as exposure to environmental chemicals. Direct measures of physical activity, fitness, and some household, neighbourhood, and/or community level variables are also collected through interviews at our two mobile examination centres (MEC) (virtual regional offices).

Oral Health was measured during Cycle 1 (2007-2009) of the CHMS. The Chief Dental Officer of Canada, Statistics Canada and their federal partners have identified Cycle 7 (2021-2022) as the appropriate time to re-collect this data for the CHMS. Oral Health questions and an examination following the WHO guidelines are to be administered.

1.2 Objective

Statistics Canada's Canadian Health Measures Survey (CHMS) seeks to hire a qualified World Health Organization (WHO) Gold Standard trained examiner (herein referred to as the 'Contractor') to train, calibrate, and examine dentists to administer the CHMS Oral Health Component. The Contractor will also be acting in an advisory capacity for consultation during the development of the oral health component of the CHMS.

2.0 Project Requirements

2.1 Description of Work

Statistics Canada will be responsible for developing the Oral Health component of the CHMS. During the development process, the Contractor will be consulted for their advice and review of different aspects of the component (e.g. pilot study, collection protocol, procurement of supplies, set up of the Oral Health room in the MEC, hiring process of the dentists, and planning of the training sessions). The Contractor will also act in this advisory role on an as needed basis during data collection. One key deliverable will be the creation of the Oral Health manual that will be given to the dentists for training purposes. All work completed in this advisory role by the Contractor can be performed remotely.

Two planned WHO standards training and calibration sessions are to be administered at Statistics Canada's Head Office location, and 16 calibration sessions to the WHO standards are to be administered at the MEC locations:

- 1. Train and calibrate the dentists responsible for administering the Oral Health Component of the CHMS to the WHO Gold Standard in either official language (English or French).
- Coordinate with the CHMS team to train the MEC staff on how to record the oral health data being collected for the CHMS.
- 3. Provide all documentation and training materials related to the training/calibration in English.
- 4. Design and develop a data collection sheet for the training/calibration sessions and share it with Statistics Canada. The data collection sheet can be in either official language (English or French).
- 5. Provide Statistics Canada with a calibration report that statistically evaluates each dentist trained using percent agreement and Cohen's kappa (when appropriate). The reports can be in either official language (English or French).

2.2 Schedule of Deliverables

	Cycle 7				
#	Description	Location	Proposed Dates *subject to change		
1	Advisory role – Consultation during the development period.	Remote work	From contract award to December 31, 2021.		
2	Initial multi-day training and calibration session	Head Office	3 to 5 days. Between late December 2021 and early January 2022.		
3	Oral Health Manual (electronic version in both official languages)	Remote work	By December 1, 2021.		
4	Advisory role – Consultation during the collection period.	Remote work	From January 1, 2022 to December 31, 2023. On an as needed basis.		
5	Documentation and training materials (e.g. data collection sheet, calibration report, etc.).	Remote work	From contract award to December 31, 2023.		
6	Site 1 – Kanata, ON	MEC location	January 27, 2022		
7	Site 2 – Montréal, QC	MEC location	March 10, 2022		
8	Site 3 – Swift Current, SK	MEC location	April 21, 2022		
9	Site 4 – Scarborough, ON	MEC location	June 2, 2022		
10	Site 5 – Edmonton North, AB	MEC location	July 14, 2022		
11	Site 6 – Toronto West, ON	MEC location	September 1, 2022		
12	Site 7 – Prince George, BC	MEC location	October 13, 2022		
13	Site 8 – Halifax Centre, NS	MEC location	November 24, 2022		
14	Mid-cycle multi-day training and calibration session	Head Office	3 to 5 days. Early January 2023.		
15	Site 9 – Calgary West, AB	MEC location	January 12, 2023		
16	Site 10 – Mississauga South, ON	MEC location	February 23, 2023		
17	Site 11 – Abbotsford Mission, BC	MEC location	April 6, 2023		
18	Site 12 – Sussex, NB	MEC location	May 18, 2023		
19	Site 13 – Barrie, ON	MEC location	June 29, 2023		
20	Site 14 – Lac St-Jean, QC	MEC location	August 24, 2023		
21	Site 15 – Laval East, QC	MEC location	October 5, 2023		
22	Site 16 – Lambton County, ON	MEC location	November 16, 2023		
23	Unforeseen training/calibration sessions	Head Office	On an as needed basis.		

^{*}Exact dates and MEC locations will be provided at least 14 days in advance.

	Cycle 8 (Optional Period)			
#	Description	Location	Proposed Dates	
1	Initial multi-day training and calibration session	Head Office	3 to 5 days in early January 2024.	
2	Advisory role – Consultation during the collection period.	Remote work	From January 1, 2024 to December 31, 2025. On an as needed basis.	
3	Documentation and training materials.	Remote work	On an as needed basis.	
4	Site 1	MEC location	TBD	
5	Site 2	MEC location	TBD	
6	Site 3	MEC location	TBD	
7	Site 4	MEC location	TBD	
8	Site 5	MEC location	TBD	
9	Site 6	MEC location	TBD	
10	Site 7	MEC location	TBD	
11	Site 8	MEC location	TBD	
12	Mid-cycle multi-day training and	Head Office	Early January 2025.	

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	calibration session		
13	Site 9	MEC location	TBD
14	Site 10	MEC location	TBD
15	Site 11	MEC location	TBD
16	Site 12	MEC location	TBD
17	Site 13	MEC location	TBD
18	Site 14	MEC location	TBD
19	Site 15	MEC location	TBD
20	Site 16	MEC location	TBD
21	Unforeseen training/calibration	Head Office	On an as needed basis.
	sessions		

^{*}Exact dates and MEC locations will be provided at least 14 days in advance.

3.0 Other Terms and Conditions of the SOW

3.1 Contractor's Obligations

In addition to the obligations outlined in Section 2, the Contractor must:

- a) Communicate all logistical requirements for the training/calibration to Statistics Canada well in advance of the training sessions.
- b) Act in an advisory role to Statistics Canada during the development of the Oral Health component. This can be done remotely via email or telephone.
- c) Be available for unexpected training/calibration sessions when employee turnovers occur.
- d) Participate in committees and working groups as the Oral Health expert, as required.
- e) Return all materials belonging to Statistics Canada upon completion of the Contract.
- f) Provide any materials that are not provided by Statistics Canada but that are required to complete the tasks.
- g) Provide documentation, reports and certificates in English and French (if available).
- h) Provide documentation and reports in Contractor format.
- i) Provide certificates and compliance statements in Contractor format, unless specified otherwise.
- j) Deliver electronic copies of deliverable documents by e-mail to the Technical Authority, unless specified otherwise.
- k) Ensure that document files provided in an electronic format allows users the capability to search the documents (e.g. keyword search).
- I) Provide document files in PDF format, unless specified otherwise.

3.2 Statistics Canada's Obligations

Statistics Canada is responsible for all aspects related to the development of the Oral Health component of the CHMS. This includes, but is not limited to, protocol development, procurement of supplies, MEC room layout, hiring the dentists, and the planning of the training sessions. Statistics Canada will also provide the following to the Contractor:

- a) The exact date and address of each site location at least fourteen (14) days in advance of the session;
- b) Access to the MEC during operating hours only;
- c) Dental examination chairs and tools for training/calibration of the dentists;
- d) Volunteers to undergo dental examinations for training/calibration purposes;
- e) Translation required for the Oral Health manual.

3.3 Location of Work

Statistics Canada Head Office located at 100 Tunney's Pasture Driveway, Ottawa, Ontario, K1A 0T6 and/or Contractor's place of work, and/or MEC trailers

The exact addresses of the MEC are to be determined on a per site basis, and provided at least fourteen (14) days in advance of the training and calibration sessions.

Statistique Canada

3.4 Language of Work

The training services will be conducted in either English or French. Written documents will be translated by Statistics Canada.

3.5 Environmental Considerations

All projects should be delivered in an environmentally responsible manner, to the fullest extent possible. Clients and suppliers will be encouraged to transmit work requests electronically.

All non-electronic correspondence and deliverables should be certified as originating from a sustainable managed forest and/or with a minimum of 30% recycled content and processed chlorine free, whenever possible. Double-sided photocopying will be the default unless otherwise specified by the Project or Contracting Authority. Photocopied documents are to be in black and white format unless otherwise specified.

The supplier will be encouraged to provide proofs for client review for approval either on-screen or by email, CD, DVD, or zip file, wherever possible. Should printed material be required, double-sided format will be the default unless otherwise specified by the client.

ANNEX B

BASIS OF PAYMENT

The Contractor will be paid in accordance with the following Basis of Payment for Work performed pursuant to the Contract. Canadian Customs Duty included, and GST/HST extra, where applicable.

Professional Fees:

Contract Award to December 31, 2023	
	All-inclusive fixed
Description	Per-Diem Rate (tax not included)
World Health Organization (WHO) Gold	
Standard Consultant and Trainer	\$

Option Period 1: January 1, 2024 to December 31, 2025		
All-inclusive fixed		
Description	Per-Diem Rate (tax not included)	
World Health Organization (WHO) Gold		
Standard Consultant and Trainer	\$	

Contract Number / Numero du contrat

ANNEX C

SECURITY REQUIREMENTS CHECK LIST

Government Gouvernment	nement	Contract Number / Numero du contrat
of Canada du Cana		J036999
		Security Classification / Classification de sécurité UNCLASSIFIED
LISTE DE PART A - CONTRACT INFORMATION / PA 1. Originating Government Department or o Ministère ou organisme gouvernemental	RTIE A - INFORMATION CONTRAC	S RELATIVES À LA SÉCURITÉ (LVERS)
3. a) Subcontract Number / Numéro du cont		ne and Address of Subcontractor / Nom et adresse du sous-traitant
A Priof December of Work / Schus december	les du travall	
 Brief Description of Work / Breve descript World Health Organization trained dentist examin Survey. In addition, the examiner will perform con 	er will train, examine & calibrate dentists wi	ho will be performing the Oral Health component of the Canadian Health Measures
 a) Will the supplier require access to Con Le fournisseur aura-t-il accès à des ma 		✓ No Yes
Regulations? Le fournisseur aura-t-II accès à des doi sur le contrôle des données techniques	nnées techniques militaires non classif 5?	to the provisions of the Technical Data Control Vel Non Yet Out flées qui sont assujetties aux dispositions du Régiement
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 c) is this a commercial courier or delivery S'agit-ii d'un contrat de messagerie ou 	de livraison commerciale sans entrep	osage de nult? Y Non L Ou
a) Indicate the type of information that the	supplier will be required to access / Ir	ndiquer le type d'information auquel le fournisseur devra avoir accès
Canada 7. b) Release restrictions / Restrictions relat	NATO / OTAN	Foreign / Étranger
No release restrictions	All NATO countries	No release restrictions
Aucune restriction relative à la diffusion	Tous les pays de l'OTAN	Aucune restriction relative a la diffusion
Not releasable A ne pas diffuser	and the same	
Restricted to: / Limité à :	Restricted to: / Limité à :	Restricted to: / Limité à :
Specify country(les): / Préciser le(s) pays :	Specify country(lies);:/ Préc	sser le(s) pays : Specify country(les): / Préciser le(s) pays :
7. c) Level of Information / Niveau d'Informat		
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PROTECTED B	NATO RESTRICTED	PROTECTED B
PROTÈGÈ B ✓	NATO DIFFUSION RESTR	
PROTECTED C	NATO CONFIDENTIAL	PROTECTED C
PROTÈGÈ C L	NATO CONFIDENTIEL NATO SECRET	PROTÉGÉ C L
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SECRET	COSMIC TRES SECRET	SECRET
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TRES SECRET (SIGINT)		TRES SECRET (SIGINT)
TBS/SCT 350-103(2004/12)	Security Classification / Classification	
	UNCLASS	SIFIED Canada



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Gouvernement du Canada

Contract Number / Numéro du contrat JD36999 Security Classification / Classification de sécurité UNCLASSIFIED

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Contract Number / Numéro du contrat J036999 Security Classification / Classification de sécurité UNCLASSIFIED

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ANNEX D

ELECTRONIC PAYMENT INSTRUMENTS

The Bidder accepts any of the following Electronic Payment Instrument(s):
() VISA Acquisition Card;
() MasterCard Acquisition Card;
() Direct Deposit (Domestic and International);
() Electronic Data Interchange (EDI).