



RETURN BIDS TO : - RETOURNER LES SOUMISSION À:

Canada Revenue Agency
Agence du revenu du Canada
See herein / Voir dans ce document

Proposal to: Canada Revenue Agency
We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Proposition à : l'Agence du revenu du Canada
Nous offrons par la présente de vendre à Sa Majesté la Reine du Chef du Canada, en conformité avec les conditions énoncées dans la présente incluses par référence dans la présente et/ou incluses par référence aux annexes jointes à la présente et ci-jointes, les biens et/ou services énumérés ici sur toute feuille ci-annexée, au(x) prix indiqué(s).

Bidder's Legal Name and Address - (ensure the Bidder's complete legal name is properly set out)
Raison sociale et adresse du Soumissionnaire - (s'assurer que le nom légal au complet du soumissionnaire est correctement indiqué)

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder - Soumissionnaire doit identifier ci-bas le nom et le titre de la personne autorisée à signer au nom du soumissionnaire

Name /Nom

Title/Titre

Signature

Date (yyyy-mm-dd)/(aaaa-mm-jj)

Telephone No. - No de téléphone

Fax No. - No de télécopieur

E-mail address - Adresse de courriel

AMENDMENT TO REQUEST FOR PROPOSAL / MODIFICATION DE DEMANDE DE PROPOSITION

Form containing fields: Title - Sujet (EMPLOYEE ASSISTANCE PROGRAM (EAP) NATIONAL SERVICES), Solicitation No. - No de l'invitation (1000355036A), Date (2021-03-23), Amendment No. - N° modif. : 001, Solicitation closes - L'invitation prend fin (on - le 2021-04-08 at - à 14:00:00 PM / 14:00:00 h), Time zone - Fuseau horaire (EDT/HAE Eastern Daylight Time/ Heure Avancée de l'Est), Contracting Authority - Autorité contractante (Stephanie Riley, 250 Albert Street, Ottawa, ON, Stephanie.Riley@cra-arc.gc.ca), Telephone No. - No de téléphone ((343) 553-0646), Fax No. - No de télécopieur (), Destination - Destination (See herein / Voir dans ce document), THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT. LE PRÉSENT DOCUMENT COMPORTE UNE EXIGENCE EN MATIÈRE DE SÉCURITÉ.



SOLICITATION AMENDMENT # 001

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per RFP

QUESTIONS AND ANSWERS

Question 001

Having reviewed the mandate noted in the solicitation document we noticed that there was no mention of American Sign Language (ASL) - English, or la langue des Signes Québécoise (LSQ) – French in the requirements.

Our organisation is a leader in the provision of Sign Language services. Our highly skilled Interpreters are professionally trained in Sign Languages and knowledgeable in the language and culture of both Deaf and hearing Canadians. Our Interpreters provide communication in ASL & LSQ, the 2 predominant Sign Languages found in Canada. Our Interpreting Services facilitate clear two-way communication between Deaf and hearing Canadians through sign language and spoken language. In the COVID-era in which we now find ourselves, we have noticed a marked increase on the need for such services. Today, we are all seeing far more ASL and LSQ Interpretation taking place on TV and websites, an approach that ensures Deaf Canadians have access to the same information as everyone else, at the same time. On an accessibility angle, such an approach would equally satisfy the tenets of the ACA – the Accessible Canada Act.

Would there be any openness or interest, on this process, to entertain a bid that speaks to the added provision of Accessibility services for the Deaf and hard of hearing?

Answer 001

This request for proposal concerns the services provided in the context of an Employee Assistance Program. Canada will not entertain bids that only pertain to one part, or parts of the services stated as a requirement. However at their discretion, Bidders can include any additional information when describing how they will meet the accessibility needs of CRA employees, as part of Appendix A: Statement of Work, Articles 6 and 11 (f), and at MT8, including joint ventures with an organisation that specializes in accessibility services for the Deaf and hard of hearing to support the delivery of services.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED