



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

Title - Sujet Regional Pharmacy Mgmt Solution Regional Pharmacy Management Solution (RPMS)	
Solicitation No. - N° de l'invitation 21120-199151/C	Amendment No. - N° modif. 001
Client Reference No. - N° de référence du client 2999151	Date 2021-04-15
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-152-39128	
File No. - N° de dossier 152xl.21120-199151	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-05-10 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Grant, Ryan	Buyer Id - Id de l'acheteur 152xl
Telephone No. - N° de téléphone (873) 355-1916 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

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Solicitation Amendment 001 is raised to:

1. Extend the bid solicitation closing period;
2. Update Annex E – Supply Chain Security Information Assessment Process, Tab A SCS Form 2 Cover, Tab B – IT PRODUCT LIST and Tab C – Ownership Information;
3. Update Annex G – Bid Evaluation Criteria, Section 1 Mandatory Criteria, Requirement M38; and
4. Answer questions from Industry.

1.0 The Closing Date of the Bid Solicitation is hereby EXTENDED from April 19th 2021 at 2:00 PM EDT to May 10th 2021 at 2:00 PM EDT.

2.0 ANNEX E – SUPPLY CHAIN SECURITY INFORMATION ASSESSMENT PROCESS

DELETE Tab A SCS Form 2 Cover, Tab B – IT PRODUCT LIST and Tab C – Ownership Information and **INSERT** the following:

Tab A – SCS Form 2 Cover

PART A - BIDDER INFORMATION	
Procurement Name:	
Date submitted:	
Solicitation Number:	
Bidder Name:	
Bidder DUNS Number:	

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Tab B – IT PRODUCT LIST

Item	OEM Name	OEM DUNS Number	Product Name	Model / Version	Product URL	Vulnerability Information	Contractor Name	Contractor DUNS Number	Contractor URL	Additional Information
1										
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										
18										
19										

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Tab C – Ownership Information

Example Ownership Information

Use this form only for OEM and Contractors that do not have a DUNS number

Item	OEM or Contractor name	Ownership	Investors	Executives	Country / Nationality	Corporate website link
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
17						

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OEM or Contractor name	Ownership	Investors	Executives	Country / Nationality
newkid software	Mr. A (60%)			Canada
newkid software	Ms. B (30 %)			France
newkid software	Mr. C (10%)			United States
newkid software		Company A (10%)		United States
newkid software		Company B (9%)		China
newkid software		Company C (8%)		South Korea
newkid software		Company D (5%)		Canada
newkid software		Company E (5%)		Spain
newkid software			Mr. A	Canada
newkid software			Ms. B	France
newkid software			Mr. Q	Portugal

Tab D – Example Ownership Information

Tab E – Help

Field	Guide	Remarks
SCSI Form 2 Cover		
Procurement Name	<p>If this field is not applicable, leave it blank.</p> <p>Otherwise, enter the name associated with the multiple product procurement (e.g. WTD Print, Telesto Project).</p>	
Date submitted	AAAA-MM-JJ	
Solicitation Number	<p>If this field is not applicable, leave it blank.</p> <p>Otherwise, enter the number of the multi-product procurement submission.</p>	
Bidder Name	<p>If this field is not applicable, leave it blank.</p> <p>Enter the name of the organization that will be making the submission.</p>	

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Bidder DUNS Number	<p>If this field is not applicable, leave it blank.</p> <p>Enter the DUNS number of the submitting organization. If the organization does not have a DUNS number or you cannot find it, please complete Part C: "Ownership Information". The ownership information is for the top 5 owners and investors of the company, based on percentage. The names of the investors and owners must match the names on the investment or ownership documents of the business in question.</p>	
Liste des produits de Ti		
OEM Name	Enter the name of the original equipment manufacturer (OEM) of the product ordered.	<p>Only products that qualify for the supply chain integrity assessment should appear on this list. Do not include power cables, racking panels, warranty costs, shipping costs, and other non-ICT items. If this type of product is listed on the form, the form will be returned to you and no evaluation will be performed.</p> <p>Any product listed on the form must meet the definition of "product," which is "any hardware that operates at the OSI [Open Systems Interconnection] model data link layer (Layer 2) or higher, any software, and any workplace technology device."</p>
OEM DUNS Number	Enter the OEM DUNS number. The Data Universal Numbering System (DUNS) is a unique nine-digit numerical identifier assigned to each physical location of a business. It is an international standard used to establish a company's credit rating. If the organization does not have a DUNS number or you are unable to locate it, please complete Part C: "Ownership Information". The ownership information is for the top 5 owners and investors of the business, based on percentage. The names of the investors and owners must match the names on the investment or ownership documents of the business in question.	
Product Name	Enter the name assigned to the product by the OEM.	
Model Number	Enter the model or version number assigned to the product by the OEM.	
Product URL	Enter the URL of the OEM web page where the product is located.	

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Vulnerability Information	<p>Enter information about the last 5 security issues that affected the product. If the OEM posts this information on the Current Vulnerabilities and Exposures (CVE) website, write the CVE numbers and separate them with a semicolon (;).</p> <p>If the OEM does not post this information on the CVE website, you will need to contact the OEM directly to obtain the computer vulnerability information and then forward it to the Canadian Cyber Security Centre. If this situation applies to a particular product, enter "see attached information" in the appropriate field(s).</p>	
Contractor Name	<p>Enter the name of the supplier of the product ordered (i.e., subcontractors, resellers, distributors, data processors, etc.). This is any business entity that is called upon to provide products or services in order to fulfill the requirements of the bid.</p> <p>In the case of a Physical Infrastructure Supply Arrangement (PISA), National Master Standing Offer (NMSO), or other lists, the field may be left blank.</p>	
Contractor DUNS Number	<p>Enter the vendor's DUNS number. The Data Universal Numbering System (DUNS) is a unique nine-digit numerical identifier assigned to each physical location of a business. It is an international standard used to establish a company's credit rating. If the organization does not have a DUNS number or you are unable to locate it, please complete "Part C - Ownership Information". The ownership information is for the top 5 owners and investors of the business, based on percentage. The names of the investors and owners must match the names on the investment or ownership documents of the business in question.</p>	

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	In the case of an AAIM, NMSO, or other lists, the field may be left blank.	
Contractor URL	Enter the URL of the supplier's web page where the product can be found. In the case of an AAIM, NMSO, or other lists, the field may be left blank.	
INFORMATION SUR LA PROPRIETE		
OEM or Contractor Name	Enter the name of the original equipment manufacturer (OEM) of the product ordered or the name of the supplier (i.e., subcontractors, resellers, distributors, data processing entities, etc.) of the product or service ordered.	You must complete the fields in Part C: "Ownership Information" only if you are unable to provide the OEM or provider's DUNS number. Each row and each cell of the table must contain a single piece of information.
Ownership	These are the top 5 owners of the OEM or provider, based on percentage. The names of the owners must match the names on the ownership documents of the business in question.	
Investors	These are the top 5 investors in the OEM or provider, depending on the percentage. The names of the investors must match those listed in the investment documents of the company in question.	
Executives	List the names of the executive officers and board members of the company in question.	
Country / Nationality	This is the country of nationality of the person or the country where the business entity is registered.	
Corporate Website Link	For each OEM, supplier, owner, investor or officer listed in the table, provide the URI/URL to the information supporting the information provided in each field.	

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3.0 ANNEX G – BID EVALUATION CRITERIA

DELETE M32 in its entirety and **INSERT** the following:

M32	The RPMS must have the functionality for authorized users to add, modify and delete items for inventory tracking			
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DELETE M38 in its entirety and **INSERT** the following:

M38	The RPMS must have the functionality to: a) Record reception of drugs into inventory; b) Record lot numbers and expiry dates, and;			
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4.0 Questions and Answers

Question 1: Formally request an extension of 45 days to the original close

Answer 1: Canada will extend the Solicitation closing period by an additional 21 calendar days.

Question 2a.: Section 1 – MANADATORY REQUIREMENT M80

"The RPMS must have the functionality to support the use of a distributed environment. i.e. Thick client windows application working with a central database and reporting engine running on a CSC cloud based Platform as a Service environment. The

distributed environment must support the operation of the 6 pharmacies independently i.e. if power is lost at 1 regional pharmacy, operation of the remaining 5 pharmacies should not be impacted."

Based on the statement above, we would typically suggest a centralized installation at a CSC data center that all regions access via web clients that would satisfy these requirements. A single national database server with redundancy would not be impacted by a regional pharmacy losing power or other infrastructure failure and would allow all other regions to continue working.

Is CSC wanting to have 6 separate instances of the application, and database, that would be located at each region or is a single instance installed at a CSC data center with redundancy to a secondary data center an option that would be acceptable?

Answer 2a: Yes, a single central data base that holds consolidated data from all regions is acceptable as long as the requirements for inventory management can be met at the regional pharmacy level (Inventory Management SOW 5.2.5). **Question 2.b.:** Is a centralized data warehouse that receives data from the 6 regions a necessity or would a single national database that all regions share with a backup redundant database to allow for data querying be sufficient?

Answer 2b: Yes, a single central data base that holds consolidated data from all regions is acceptable as long as the requirements for inventory management can be met at the regional pharmacy level (Inventory Management SOW 5.2.5).

Question 3: Unique Patient Identification Number

Are the patient identification numbers currently populated in the booking system or OMS and if so are those numbers unique? Or is the request for the Rx System to assign a unique patient identifier as they are admitted to that system and store other booking numbers/identifiers as alternate id's?

Answer 3: As indicated in Section 5.1.3.4 of Annex A – SOW, the patient identification numbers are unique. There is no requirement for the Rx System to assign an alternate unique patient identifier.

Question 4: Data Migration

Do the existing Rx systems currently in use have Entity Relationship diagrams that illustrate tables/fields and their dependencies? Are the data elements wanted already identified? If so can you provide a list.

Answer 4: Data elements to be used are identified in Annex A – SOW as follows:

1. Prescriptions – SOW Section 5.2.2 Item g.
2. Drug information – Section 5.2.3 Item a.
3. Dispense information – Section 5.2.3 Item c.
4. Patient information – Section 5.2.3 Item f and g

Entity Relationship diagrams are not available for the existing Rx Systems used by CSC. As per Section 5.1.3.6 item I. refers to providing a description of the solution's ability to import data and any applicable constraints i.e. any data entities that could not be imported

Question 5: Remote Technical Assistance (pages 68 and 69 of RFP)

How does the CSC currently allow vendors remote support and access? Is CSC agreeable to allowing a VPN tunnel to provide remote support and access? If "Remote Access Software" is the only CSC option, is there a list of approved products?

Answer 5: As per section 5.1.3.6 CSC will provide an encrypted connection as needed to support vendor access for end user support. The use of specific products will be dependent on the configuration of the proposed solution. CSC devices and software currently used include products from LogMeIn and Fortinet. The RPMS environment is further described in section 5.2.15 subsection b, c and d.

Question 6: Section 1 – MANDATORY REQUIREMENT M76

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The RPMS must have the functionality to physically or logically separate User interface services (e.g. web pages) from information storage and management services (e.g. database management).

Further explanation of this request is required. Is there a specific example that can be provided?

Answer 6: The requirement refers to separate access for data base and storage management i.e. the data base administrator would use the data base system interface to check access the data base configuration information and data base logs

Question 7 – PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION – 4.4 Proof of Proposal Test for Top-Ranked Bid

The RFP mentions a maximum of 7 working days to start installation of proposed solution upon being notified. Is there an estimated timeline from when the RFP closes until the top bidder is selected?

Answer 7: No, we cannot provide an estimated timeline

Question 8: ANNEX E - SUPPLY CHAIN SECURITY INFORMATION ASSESSMENT PROCESS – Tab A – SCS Form 2 Cover

Is it possible to receive the SCS Vendor Submission form in its original excel format?

Response 8: Please see expanded tables with instructions to assist in your completion of each table enclosed within this solicitation amendment.

Question 9: Section 1 – MANADATORY REQUIREMENT M38 C

Point C under M28 states "c. Verify prices against outstanding purchase orders". Our company would like further on what is meant by verify prices. For example does CSC want an update coming from the wholesaler when using EDI? Or does CSC want accounts payable functionality that would point these out automatically?

Answer 9: There is no point C under M28, you are referencing Point C under M38. Point C from M38 is now removed from the requirement.

Question 10: Does CSC want the prescription label with the education sheets included every time OR bottle labels and education sheets on when requested?

Answer 10: Requirement M25 only refers to the ability of the RPMS to provide medication information sheets.

Question 11: Section 1 – MANADATORY REQUIREMENT M45

In regards to M45 does CSC want to request new refills? For example a prescription has 5 refills and when that has been completed - Rxc1000 filled 5 times with e individual record of each fill that is audited and available for viewing, and then when more refills are needed, they can renew or create a new prescription number for the new refills. Rx1001, Rx1002 then a new prescription is created for new refills?

OR

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Does CSC want a new prescription number each time they refill the prescription? So 5 refills available and it is Rx1000-1, Rx1000-2, Rx1000-3 etc... Until the 5 are filled.

Answer 11: Both options would meet the mandatory requirement.

Question 12: ANNEX E - SUPPLY CHAIN SECURITY INFORMATION ASSESSMENT PROCESS

How do we handle open source, nonprofit or small independent utilities that we have incorporated into our product on the supply chain analysis? They often don't have a DUNS number and the information about top owners, investors, executives may not be available.

Answer 12: The information to be provided is included in Annex E in Table A, B and C. The bidder would complete the tables identifying the solution components and where available ownership of the components including any applicable open-source components that are used i.e. not applicable to open source components

Question 13: Section 1 – MANADATORY REQUIREMENT M42

Would there ever be a need for a separation between Infirmary label vs KOP vs regular daily distribution * cards?

Answer 13: As per requirement M42, there is no need for a separation of for KOP (termed "self-administration" at CSC), Infirmary (termed "direct observed therapy (DOT)" at CSC) and daily distribution (termed "daily issue" at CSC) administration for the purpose of indicating this on the medication label.

Note that as per requirement M29 the system must have the functionality to sort patient level data according to the categories indicated (M29 item d).

Question 14: Section 1 – MANDATORY REQUIREMENT M32

We require further explanation of this requirement.

Inventory Management – "The RPMS must have the functionality for Users to configure any data dictionaries associated with inventory control, including adding, modifying and deleting items."

Answer 14: Requirement M32 is changed to:
The RPMS must have the functionality for authorized users to add, modify and delete items for inventory tracking.

Question 15: R12:

We kindly request a more detailed definition of the term "User".

"Support for Reporting - The RPMS should have the functionality to support users to create custom reports based on data fields and selection criteria defined by the user."

Answer 15: A user would be any individual that has credentials to access the RPMS system and has been granted permission to create custom reports.

Question 16:

We would like to request an extension to May 28th for RFP # 21120-199151/C.

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Answer 16: Canada will extend the Solicitation closing period by an additional 21 calendar days.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED