



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions  
→ TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A 0S5

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

There are security requirements associated with this requirement

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Professional Services Division (ZV)/Division des  
Services Professionnels(ZV)

Les Terrasses de la Chaudière

10, rue Wellington, 4th floor

Gatineau

Quebec

K1A0S5

<b>Title - Sujet</b> IT Professional Services - Cybersec IT Professionnal Services - Cybersecurity	
<b>Solicitation No. - N° de l'invitation</b> 47419-214911/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> 47419-214911	<b>Date</b> 2021-04-20
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZV-006-39342	
<b>File No. - N° de dossier</b> 006zv.47419-214911	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-04-27</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Desbois, Sylvain	<b>Buyer Id - Id de l'acheteur</b> 006zv
<b>Telephone No. - N° de téléphone</b> (819) 962-8660 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

This amendment includes responses to questions received from potential bidders ( 3 to 11 ) and changes to the RFP ( 3,4 and 5 ) on Part 6 & Part 7.

### **A. Questions / Answers**

#### **Question 3:**

Part 4 – Evaluation Procedures and Basis of Selection, Section 4.2 (c) states "Resources will not be evaluated as part of this bid solicitation". We understand that CVs will only be required at the TA stage. Please confirm that Bidders are not required to provide any resumes of any individuals for any resource categories listed in the RFP.

#### **Answer 3:**

The Bidder is not required to provide in their submission any resumés of any individuals for any resource categories listed in the RFP. CVs/ resumés will be required at the Task Authorization stage.

#### **Question 4:**

(Conversely to Section 4.2) Part 6 – Security, Financial and Other Requirements; Section 6.1 (a) iii states "the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites." Please clarify whether we need to provide the names of individuals as part of our submission.

#### **Answer 4:**

**No. See RFP amendment B. 3 below.**

#### **Question 5:**

Are you looking for the successful Bidder to provide: (i) task-based assignments / projects, or (ii) staff augmentation, or (iii) a combination of both? Please elaborate.

#### **Answer 5:**

The successful bidder will provide to Canada Task-Based assignments/Project through the issuance of Task Authorizations as described in Section 7.2

#### **Question 6:**

Is it a core requirement for the successful Bidder to provide managed SOC operations (i.e., 24/7 security monitoring services)? Or is it sufficient for the Bidder to provide services that would allow the CBSA to select the right SOC provider and assist in the design and implementation of monitoring controls?

#### **Answer 6:**

As per the Statement of Work, the Bidder may be tasked to provide managed SOC operations (including 24/7 security monitoring services) and/or they may be tasked with consultation in the design and implementation of the same.

**Question 7:**

Re: Annex A/Statement of Work, Section 2 Objective: Please describe what is meant by "Authorize operations of the resulting cloud-based GC service."

**Answer 7:**

The reference to "Authorize operations of the resulting cloud-based GC service" is included in Section 2 to describe at a high level one of the activities in the Government of Canada's Risk Management framework pertaining to Information Technology and Cloud Security. This description is a direct quote from the Government of Canada's Cloud Security Risk Management Approach and Procedures document, listed in Annex A as reference documentation, ( <https://www.canada.ca/en/government/system/digital-government/digital-government-innovations/cloud-services/cloud-security-risk-management-approach-procedures.html> ). For further information, see Section 3.6 Security Assessment and Authorization of the link.

Furthermore, the ITSG-33 framework and its Annexes provide guidelines for IT security risk management activities, including the authorization and maintenance of authorization to operate. For further information, you may refer to Annex 2 of this link ( <https://cyber.gc.ca/sites/default/files/publications/itsg33-ann2-eng.pdf> ) Section 3.9 which describes the Information System Security Implementation Process (ISSIP).

For further clarification regarding the Government of Canada's IT Security Risk Management activities, procedures and guidelines, please consult the documentation provided as references.

**Question 8:**

As part of CM2, are Bidders expected to demonstrate experience with each of the five types of security services relating to Public Cloud over the last five years or can it be any of the five services? For example, if a Bidder can demonstrate experience in three or four of the services (e.g., IT Enterprise Security Risk Assessments, Security Assessments, Security Audits), but not all, is that sufficient?

**Answer 8:**

A Bidder must demonstrate experience in every security service listed in CM2, i.e. a), b), c), d) and e).

**Question 9:**

In the RFP's corporate mandatories and rated requirements forms, it states "Ensure to include a copy of the Contract/Task Authorization documentation to substantiate the details provided." This places a tremendous administrative burden on Bidders plus some contracts are confidential and not all contracts are staff augmentation making it even more difficult to, point by point, demonstrate that the tasks performed by the resource in the category did the work when clearly they would have required the necessary skills to meet the deliverable. We recommend this be removed as the client reference, project description, role and tasks of the individual in the role should be more than sufficient. Alternatively, we would request a three-week extension.

**Answer 9:**

Canada has considered the question. It is sufficient to include the signed contract/Task Authorization including the Statement of Work to support information provided within the forms.

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Contract attachments are not required if they have no relevance to the criteria. In the case of confidentiality, portions of the documents can be redacted provided the information relevant to the criteria can be verified.

The solicitation closing date remains unchanged

**Question 10:**

Form CR1: Billable Hours Response Table (page 178) seems to be missing the C.16 Resource Category. Is this intentional? If not, we'll need a new table template with the corresponding data for Column B, please.

**Answer 10:**

The omission of the C.16 resource in the form is intentional.

**Question 11:**

We are formally requesting the definition of Bidder be extended to include parent, affiliates, subsidiary and subcontractors as we are looking to leverage our global quals and our subcontractor's quals to meet each of the requirements of the RFP.

**Answer 11:**

Canada has reviewed the request. The Bidder definition remains as stated in the 2003 Standard Instructions as follows:

<https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual/1/2003/25#definition-of-bidder>

**B. RFP amendment**

**3. In Part 6 - Security, financial and other requirements, section 6.1 - Security Requirements**

Delete Paragraph 6.1 in its entirety

**Insert the following**

**6.1 Security Requirement**

- (a) Before award of a contract, the following conditions must be met:
- (i) the Bidder must hold a valid organization security clearance as indicated in Part 7 - Resulting Contract Clauses;
  - (ii) the Bidder must provide the addresses of proposed sites or premises of work performance and document safeguarding as indicated in Part 3 – Section IV, Additional Information.
  - (iii) the Bidder's proposed location of work performance and document safeguarding must meet the security requirement as indicated in Part 7 – Resulting Contract Clauses;
- (b) **Before issuance of a Task Authorization, the following conditions must be met:**

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- (i) the Bidder's proposed individuals requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirements as indicated in Part 7 - Resulting Contract Clauses.
  - (ii) the Bidder must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites.
  - (iii) the Bidder must provide the addresses of proposed sites or premises of work performance and document safeguarding as indicated in Part 3 – Section IV, Additional Information **(if different than at contract award)**.
  - (iv) the Bidder's proposed location of work performance and document safeguarding must meet the security requirement as indicated in Part 7 – Resulting Contract Clauses; **(if different than at contract award)**.
- (c) Bidders are reminded to obtain the required security clearance promptly. Any delay in the award of a contract to allow the successful Bidder to obtain the required clearance will be at the entire discretion of the Contracting Authority.
  - (d) For additional information on security requirements, Bidders should refer to the Contract Security Program of Public Works and Government Services Canada (<http://www.tpsgc-pwgsc.gc.ca/esc-src/introduction-eng.html>) website.
  - (e) In the case of a joint venture bidder, each member of the joint venture must meet the security requirements.

**AND**

**4. In Part 7 - Resulting Contract Clauses, section 7.10 (a) Basis of Payment**

Delete Paragraph (i), in its entirety

**Insert the following**

**(a) Basis of Payment**

- (i) For any TA issued under this Contract, Canada will pay the Contractor in accordance with one or more of the following basis of payment. Canada retains the right to select any of the following methods, or a combination thereof, but may consult the Contractor at time of issuance of the TA:

**1) Professional Services provided under a Task Authorization with a**

**Maximum Price:** For professional services requested by Canada, in accordance with a validly issued Task Authorization, Canada will pay the Contractor, in arrears, up to the Maximum Price for the TA, for actual time worked and any resulting deliverables in accordance with the firm all-inclusive per diem rates set out in Annex B, Basis of Payment, Applicable Taxes extra. Partial days will be prorated based on actual hours worked based on a 7.5-hour workday.

**2) Professional Services provided under a Task Authorization with a Firm**

**Price:** For professional services requested by Canada, in accordance with a validly issued Task Authorization, Canada will pay the Contractor the firm price set out in the Task Authorization (based on the firm, all-inclusive per diem rates set out in Annex B), Applicable Taxes extra.

**AND**

**5. In Part 7 - Resulting Contract Clauses, section 7.10 (c) - Method of Payment for Task Authorizations with a Maximum Price:**

Delete Paragraph (c), in its entirety

**Insert the following**

**(c) Method of Payment for Task Authorizations**

For any TA issued under this Contract, Canada will pay the Contractor in accordance with one of the following methods. Canada retains the right to select any of the following methods, or a combination thereof, but may consult the Contractor at time of issuance of the TA:

**i) Method of Payment for Task Authorizations with a Maximum Price:**

For each Task Authorization validly issued under the Contract that contains a maximum price:

- i. Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice.
- ii. Once Canada has paid the maximum TA price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the TA, all of which is required to be performed for the maximum TA price. If the work described in the TA is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum TA price, Canada is only required to pay for the time spent performing the work related to that TA.

**ii) Method of Payment for Task Authorizations with a Firm Price - Lump Sum Payment on Completion:**

Canada will pay the Contractor upon completion and delivery of all the Work associated with the validly issued Task Authorization in accordance with the payment provisions of the Contract if:

- i. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- ii. all such documents have been verified by Canada; and
- iii. the Work delivered has been accepted by Canada.

**ALL OTHER TERMS AND CONDITIONS OF THE RFP REMAIN UNCHANGED**