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11 Laurier St.\11, rue Laurier
Gatineau
K1A 0S5
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

**Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur**

Issuing Office - Bureau de distribution

Business Transformation and Systems Integration
Service/Division de transformation des opérations et
d'intégrat
Special Procurement Initiative Dir
Dir. des initiatives spéciales
d'approvisionnement
Terrasses de la Chaudière 4th Floor
10 Wellington Street
Gatineau
Québec
K1A 0S5

Title - Sujet RFI EHRP - DDR PDSE Request for Information EHRP - Demande de renseignements PDSE	
Solicitation No. - N° de l'invitation W6369-210257/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 6000534572	Date 2021-05-03
GETS Reference No. - N° de référence de SEAG PW-\$\$XE-685-39378	
File No. - N° de dossier 685xe.W6369-210257	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-05-28 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Ferrier, Heather	Buyer Id - Id de l'acheteur 685xe
Telephone No. - N° de téléphone (613) 408-0259 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT 003

This Solicitation Amendment is issued to provide Questions and Answers 7 through 17 regarding the RFI W6369-210257/A.

TRACKING LOG OF INDUSTRY QUESTIONS AND ANSWERS PROVIDED TO DATE:

Q#	QUESTIONS	ANSWERS
7	What is the range of surgical procedures performed by DND surgeons? Are there operating rooms or are surgeries performed in the community? Does DND perform procedures that would be considered day surgery?	DND does not have its own hospitals nor operating rooms, except in the case of deployed operations where, depending on the operation, the CAF may be called upon to staff their own or a host nation's operating room. Domestically, all CAF uniformed surgeons (orthopedic and general surgeons) are embedded in civilian hospitals within the community and treat both civilian and CAF patients. DND clinicians do not perform day surgery procedures but may do minor procedures in the clinic such as laceration suturing and skin lesion removal.
8	Historically, how many visits per year per member?	Approximately 3 visits per year.
9	Are there gaps with the current version of the dental solutions?	Yes. Please refer to Annex D to the RFI. The following preliminary detailed requirements all address gaps in the current version of the dental solutions: 2.7.1 through 2.7.3; the latter portion of 2.7.4 "... ability to attach...", 2.7.5, 2.7.6 (currently DND only has a standalone 2D digital radiology capability), and 2.7.7 through 2.7.10.
10	What protocols are used for data exchange with NATO partners today?	Currently, data exchange is done through telephone, facsimile, and Microsoft™ Excel™ spreadsheets. Future capabilities envision the use of HL7 and FHIR protocols as currently being discussed with other NATO nations.
11	What is the structure of the team currently that supports the installed solutions – refer to question 5.a.vi page 21?	DND uses a multiple-layer structure for in-service support of the current installed solutions. A national help desk, providing frontline support specific to CFHIS, is located in Ottawa. Minor enhancements and maintenance (including fixes and software release management) of the installed solution are analyzed by a DND IT support team who work with either the solution vendor directly or through a contracted third-party system integration company to authorize and effect any changes.

Solicitation No. - N° de l'invitation
W6369-210257/A
Client Ref. No. - N° de réf. du client
W6369-210257

Amd. No. - N° de la modif.
003
File No. - N° du dossier
685xe.W6369-210257/A

Buyer ID - Id de l'acheteur
685xe
CCC No./N° CCC - FMS No./N° VME

12	What tools for analytics does DND have in place today?	Depending on the application, DND uses a mix of InterSystems IRIS for Health™ (for descriptive analytics), SAS/STAT™ statistical analysis software (for epidemiological studies), and Microsoft™ Excel™.
13	What PACS vendor(s) are installed?	Agfa™.
14	Is any ordering or administration of treatments for oncology cases to be done in the CFHIS?	No. All oncology cases are managed by attending physicians within civilian community hospitals.
15	Does DND perform lab tests or is all lab work outsourced?	Approximately half of DND's 32 clinics incorporate their own lab equipment for basic bloodwork and urinalysis and feed results data directly into the Purkinje™ EMR through SoftLab™. The remainder of the clinics rely on outsourced labs (private and public) and receive the results as scanned documents. All clinics outsource more involved bloodwork and other tests such as for genetic testing, pathology, sexually-transmitted infection testing, etc.
16	Does DND perform diagnostic imaging procedures in house?	Some of DND's clinics have in-house diagnostic imaging capability using digital X-ray. Two clinics (though this may change) have the ability to do computed tomography (CT) in-house. Two other clinics have the ability to do ultrasonography.
17	With respect to the Pharmacy solution, is there an expectation or requirement that claims be adjudicated?	No.